



Fudo PAM 3.11 - System Documentation

Release is not supported

Fudo Security

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About documentation

The target audience of this document are system administrators and operators, responsible for managing Fudo PAM's configuration and supervising remote access.

Documentation Structure

1. General information

This chapter contains information on documentation.

2. System overview

This chapter provides information on Fudo PAM modules, describes data model, covers deployment scenarios as well as connections models and user authentication methods.

3. System deployment

This chapter covers system deployment procedure along with the system initiation.

4. Quick start

This chapter contains typical configuration examples.

5. Users

This chapter covers users management topics.

6. Servers

This chapter covers servers management topics.

7. Accounts

This chapter covers accounts management topics.

8. Safes

This chapter covers safes management topics.

9. Listeners

This chapter covers listeners management topics.

10. Password changers

This chapter contains information on automated password changing feature.

11. Policies

This chapter contains information on Fudo's proactive monitoring features.

12. Sessions

This chapter contains information on stored access sessions.

13. Reports

This chapter contains topics related to generating reports.

14. Efficiency analyzer

This chapter describes Fudo PAM's efficiency analyzer module.

15. Administration

This chapter contains administration procedures.

16. Reference information

This chapter contains reference information which supplement Fudo PAM administration topics.

17. AAPM (Application to Application Password Manager)

This chapter contains information on password management in third party applications.

18. Service Now

This chapter covers integration with *Service Now* ticketing system.

19. Client applications

This chapter contains client applications configuration instructions for selected protocols.

20. 4-Eyes authentication proxy service

This chapter describes proxy service configuration for 4-Eyes authentication scenarios using mobile application.

21. Troubleshooting

This chapter contains solutions for potential problems which may occur when using Fudo PAM.

22. Frequently asked questions

This chapter contains frequently requested information about Fudo PAM.

23. Glossary

This chapter contains list of terms used throughout this documentation.

Conventions and symbols

This section covers conventions used throughout this documentation.

italic

Uster interface elements.

example

Example value of a parameter, API method name or code example.

Note: Note. Additional information closely related with described topic, e.g. suggestion concerning given procedure step; additional conditions which have to be met.

<p>Warning: Warning. Essential information concerning system's operation. Not adhering to this information may have irreversible consequences.</p>

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2.1 System overview

Fudo PAM is a complete solution for managing remote privileged access. Fudo PAM comprises four modules each dedicated to different aspects of remote access management:

- *Privilege Session Monitoring (PSM)*
- *Secret Manager*
- *Efficiency Analyzer*
- *Application to Application Password Manager (AAPM)*

PSM

PSM module enables facilitating constant monitoring of remote access sessions to IT infrastructure. Fudo PAM acts as a proxy between users and monitored servers and it registers users' actions, including mouse pointer moves, keystrokes and transferred files.



The PSM module records complete network traffic along with meta data, enabling precise session playback and full-text content search.

Fudo PAM enables viewing current connections and intervening in a monitored session in case the administrator notices a potential misuse of access rights.

The PSM module supports following system configurations:

- Linux,
- FreeBSD,
- Mac OS X

- Microsoft Windows Server,
- Microsoft Windows,
- TightVNC,
- Solaris.

Secret manager

Fudo PAM can be also set up to automatically manage login credentials on monitored servers and periodically change passwords at specified time intervals (e.g. 1 hour).

Secret manager module supports password changing on following systems:

- Unix
- MySQL
- Cisco
- Cisco Enable Password
- MS Windows

It also enables configuring a custom password changer as a set of commands executed on remote a host.

For more information on the Secret Manager module, refer to the *Password changers* topic.

Efficiency Analyzer

Efficiency Analyzer module tracks users' actions and provides precise information on their activity and idle times.

For more information on the Efficiency Analyzer module, refer to the *Efficiency analyzer* topic.

Application to Application Password Manager (AAPM)

AAPM module enables secure passwords exchange between applications.

AAPM supported operating systems:

- Microsoft Windows operating systems,
- Linux family operating systems,
- BSD family operating systems.

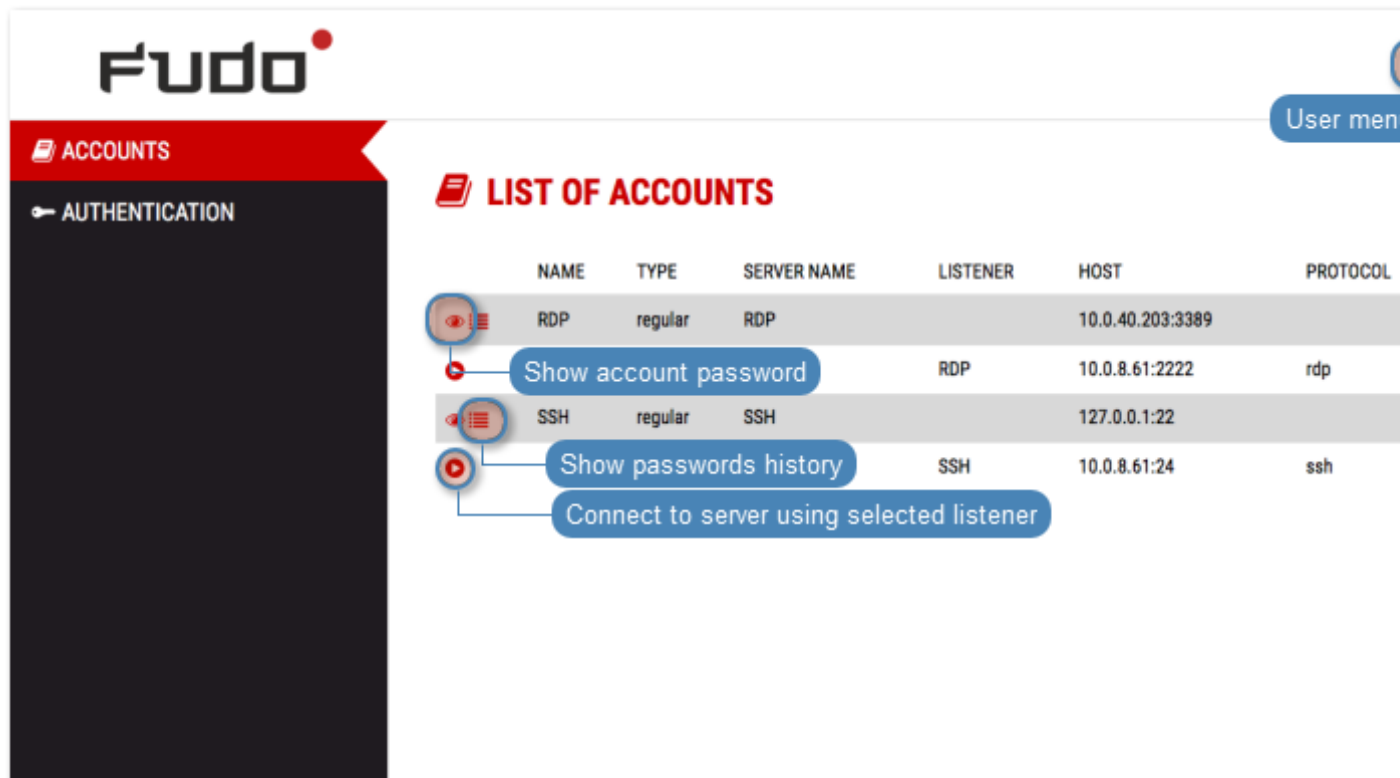
For more information on the AAPM module, refer to the *AAPM (Application to Application Password Manager)* topic.

Related topics:

- *Requirements*
- *Data model*
- *Security measures*

2.2 User portal

User portal enables browsing available resources and initiating connections with monitored servers using selected listener.



Related topics:

- *Requirements*
- *Data model*
- *Security measures*

2.3 Supported protocols

2.3.1 Citrix StoreFront (HTTP)

Supported connection modes:

- *Gateway*,
- *Proxy*,
- *Transparent*.

Notes:

- Session joining is not supported.
- Session player displays raw text without graphical rendering.
- Lack of bastion mode support results from protocol's limitations. Citrix StoreFront itself provides access to a bastion of hosts. When logging to Citrix StoreFront, user can select desired host to connect to over ICA protocol.
- Initiating connections with ICA servers over Citrix StoreFront interface requires *anonymous* or *forward* accounts assigned to those servers.

2.3.2 HTTP

Supported connection modes:

- *Gateway*,
- *Proxy*,
- *Transparent*.

Notes:

- Session joining is not supported.
- Session player displays raw text without graphical rendering.
- Bastion mode is not supported due to limitations of the protocol.
- Access to external resources is not monitored.
- Following redirections is not supported.
- Credentials forwarding is not supported.

2.3.3 ICA

Supported connection modes:

- *Bastion* (option to enter account or target server in the ICA file),
- *Gateway*,
- *Proxy*,
- *Transparent*.

Supported client applications:

- Citrix Receiver.

Supported encryption algorithms:

- Basic,
- TLS.

Notes:

- Session joining is not supported.
- ICA connections over *Citrix StoreFront* interface requires using *anonymous* or *forward* type accounts.
- Direct connections to ICA servers (not mediated by *Citrix StoreFront*) requires preparation of an *.ica* configuration file. For more information refer to the *ICA configuration file* topic.

2.3.4 Modbus

Supported connection modes:

- *Gateway*,

- *Proxy*,
- *Transparent*.

Notes:

- Session joining is not supported.
- Bastion mode is not supported due to limitations of the protocol.

2.3.5 MS SQL (TDS)

Supported connection modes:

- *Bastion*,
- *Gateway*,
- *Proxy*,
- *Transparent*.

Supported client applications:

- SQL Server Management Studio,
- sqsh.

Notes:

- Session joining is not supported.

2.3.6 MySQL

Supported connection modes:

- *Gateway*,
- *Proxy*,
- *Transparent*.

Supported client applications:

- Official MySQL client,
- PyMySQL libraries for Python.

Notes:

- Session joining is not supported.
- Bastion mode is not supported due to limitations of the protocol.
- Active Directory and other external authentication sources are not supported.

2.3.7 RDP

Supported connection modes:

- *Bastion*,

- *Gateway*,
- *Proxy*,
- *Transparent*.

Supported client applications:

- All official Microsoft clients for Windows and macOS,
- FreeRDP 2.0 and newer.

Supported OCR languages:

- English
- German
- Norwegian
- Polish
- Russian

Notes:

- RDP protocol implementation supports user authentication over RADIUS in challenge-response mode.
- When authenticating Fudo users against AD (or other external source) the TLS+NLA (Network Level Authentication) is not supported; TLS mode is used instead. NLA mode on server side is supported.
- In case of *Enhanced RDP Security (TLS) + NLA*, Fudo PAM requires NTLM protocol version 2 or newer. To properly handle NLA authentication connections, enable option to only send NTLMv2 response both on client and server side.
 1. Click *Start > All Programs > Accessories > Run*.
 2. Type `secpol.msc` in the *Open* input field and click *OK*.
 3. Select *Local Policies > Security Options* and double-click *Network Security: LAN Manager authentication level*.
 4. Select *Send NTLMv2 response only. Refuse LM & NTLM* from the drop-down list.
 5. Click *Apply*.
- Fudo PAM verifies input language settings when negotiation connection and does not support dynamic language change on the login screen.

RemoteApp

Fudo natively supports RemoteApp connections over RDP protocol. Application windows are recorded the same way as RDP connections, enforcing all Fudo PAM security restrictions.

To monitor RemoteApp sessions, the connection must be launched through a `*.rdp` configuration file with the Fudo PAM IP address and the port number defined.

Connections initiated over *Remote Desktop Web Access* can be monitored by Fudo only in Transparent/Gateway mode as the *Remote Desktop Web Access* can not provide Fudo IP address instead of original destination server.

2.3.8 SSH

Supported connection modes:

- *Bastion*,
- *Gateway*,
- *Proxy*,
- *Transparent*.

Supported features:

- Connections multiplexing (video export, session termination, pause, join, playback, raw data),
- SCP (raw data, session termination, extracting separate files),
- SFTP,
- Port redirection (video export, session termination, pause, session join, playback, raw data),
- SSH Agent forwarding (transparent, not recorded),
- X11 - within SSH protocol (video export, session termination, pause, session join, playback, raw data),
- Shell (video export, session termination, pause, session join, playback, raw data),
- Terminal (video export, session termination, pause, session join, playback, raw data).

Supported encryption algorithms: - Server: RSA, DSA - Listener: RSA, DSA

Supported hashing algorithms: - MD5 - SHA1

Notes:

- SSH protocol implementation supports user authentication over RADIUS in challenge-response mode.
- SSH keys forwarding is not supported.

2.3.9 Telnet 3270

Supported connection modes:

- *Bastion*,
- *Gateway*,
- *Proxy*,
- *Transparent*.

Supported client applications:

- IBM Personal Communications,
- c3270.

Notes:

- Session joining is not supported.
- User must authenticate twice - first against Fudo and then against the target host.

2.3.10 Telnet 5250

Supported connection modes:

- *Bastion*,
- *Gateway*,
- *Proxy*,
- *Transparent*.

Supported client applications:

- IBM Personal Communications,
- tn5250.

Notes:

- Session joining is not supported.
- User must authenticate twice - first against Fudo and then against the target host.

2.3.11 Telnet

Supported connection modes:

- *Bastion*,
- *Gateway*,
- *Proxy*,
- *Transparent*.

Notes:

- User must authenticate twice - first against Fudo and then against the target host.

2.3.12 VNC

Supported connection modes:

- *Bastion*,
- *Gateway*,
- *Proxy*,
- *Transparent*.

Supported client applications:

- TightVNC,
- RealVNC.

Supported OCR languages:

- English,
- German,
- Norwegian,
- Polish,
- Russian.

Notes:

- RDP protocol implementation supports user authentication over RADIUS in challenge-response mode.

Connection specifics - VNC server requires authentication

- *Anonymous* type account: requires entering VNC server password (login string is ignored).
- *Regular* type account: requires user login and password (authentication against Fudo); login substitution string defined in the account is ignored upon establishing connection.
- *Forward* type account: requires that users inputs password defined on the VNC server (login string is ignored).

Connection specifics - server does not require authentication

- *Anonymous* type account: does not require any login information input (hit the enter key on the login screen).
- *Regular* type account: requires user login and password information (authentication against Fudo); password substitution string can be left empty as it is not forwarded to the target host.
- *Forward* type account: requires user login and password (authentication against Fudo).

2.3.13 X11

X11 protocol is supported within the SSH protocol.

Note: *Session joining* feature is not supported in X11 protocol connections.

Supported servers:

- Xorg,
- Xming,
- XQuartz.

Notes:

- Session joining is not supported.

2.3.14 TCP

TCP is a generic protocol used for monitoring non-encrypted connections.

Supported connection modes:

- *Gateway*,
- *Proxy*,
- *Transparent*.

Notes:

- Session joining is not supported.
- Session player displays raw text without graphical rendering.
- SSL encryption is not supported.

2.4 Data model

Fudo PAM defines five base object types: user, server, account, safe and listener.

User defines a subject entitled to connect to servers within monitored IT infrastructure. Detailed object definition (i.e. unique login and domain combination, full name, email address etc.) enables precise accountability of user actions when login and password are substituted with a shared account login credentials.

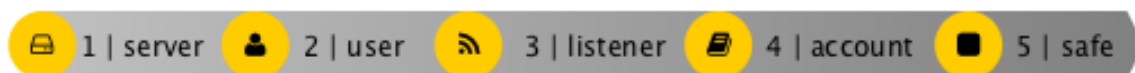
Server is a definition of the IT infrastructure resource, which can be accessed over one of the specified protocols.

Account defines the privileged account existing on the monitored server. It specifies the actual login credentials, user authentication mode: anonymous (without user authentication), regular (with login credentials substitution) or forward (with login and password forwarding); password changing policy as well as the password changer itself.

Safe directly regulates user access to monitored servers. It specifies available protocols' features, policies and other details concerning users and servers relations.

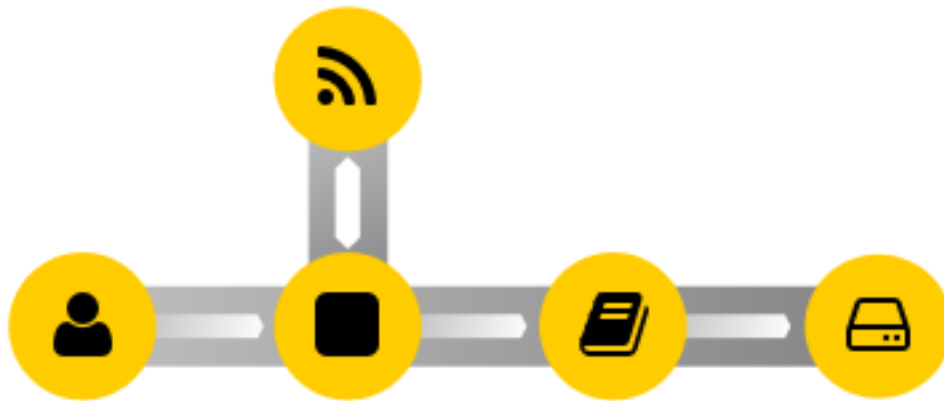
Listener determines server connection mode (proxy, gateway, transparent, bastion) as well as its specifics.

Proper system operation requires configuration of *servers*, *users*, *listeners*, *accounts* and *safes*.



Warning: Data model objects: *safes*, *users*, *servers*, *accounts* and *listeners* are replicated within the cluster and object instances must not be added on each node. In case the replication mechanism fails to copy objects to other nodes, contact technical support department.

Objects relations chart



Safe is the central data model object. It regulates access to monitored servers by specifying privileged accounts on monitored servers along with the listeners which determine the actual connection parameters (e.g. IP address, port number) depending on the given protocol. This kind of data model allows for optimal objects' management. A given *server* can be accessed differently as defined by the listener. A *safe* groups accounts enabling convenient control over access to monitored resources.

Related topics:

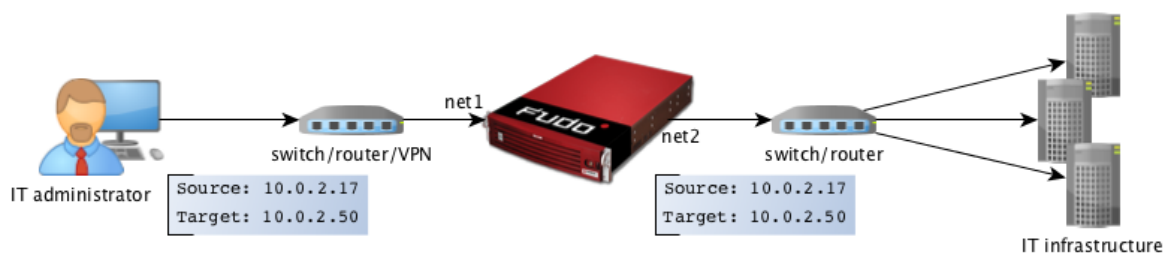
- [System overview](#)
- [User authorization methods and modes](#)
- [Quick start](#)

2.5 Deployment scenarios

Note: It is advised to deploy the Fudo PAM within the IT infrastructure, so it only mediates administrative connections. It will allow for lowering system load, network traffic optimization as well as maintaining access to hosted services in case of hardware malfunction.

Bridge

In bridge mode Fudo PAM mediates communication between users and servers regardless whether the traffic is being monitored (i.e. it uses any of supported protocols) or not.



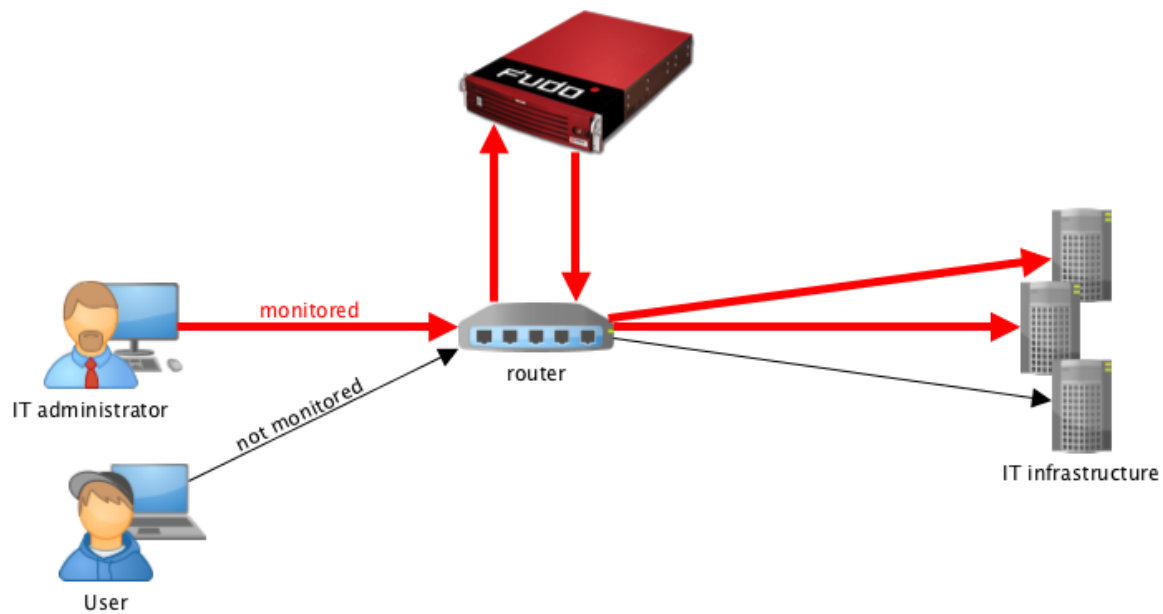
Mediating packages transfer, Fudo PAM preserves source IP address when forwarding requests to destination servers.

Such solution allows keeping existing rules on firewalls which control access to internal resources.

For more information on configuring bridge refer to the [Network configuration](#) topic.

Forced routing

Forced routing mode requires using a properly configured router. Such solution allows controlling network traffic in third ISO/OSI network layer, so only administrative requests are routed through Fudo PAM and the rest of the traffic is forwarded directly to the destination server.



This mode does not require changes in existing network topology and enables network traffic optimization due to separating requests from system administrators and regular users.

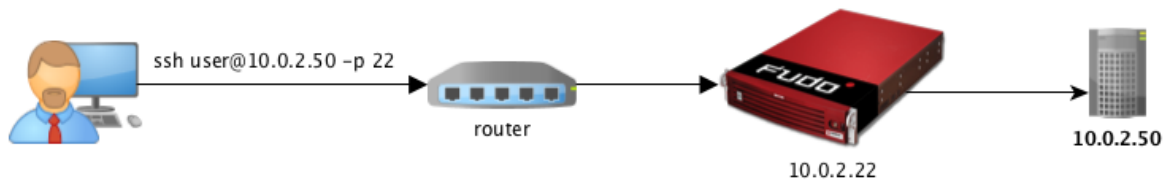
Related topics:

- [Connection modes](#)
- [Managing servers](#)
- [User authentication methods and modes](#)
- [System overview](#)
- [Quick start - SSH connection configuration](#)
- [Quick start - RDP connection configuration](#)
- [Initial boot up](#)

2.6 Connection modes

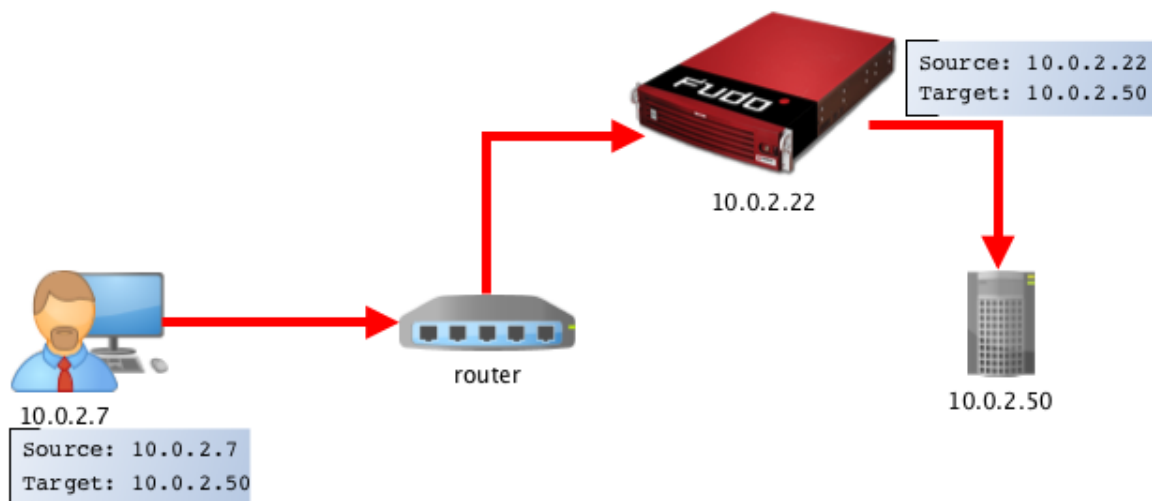
Transparent

In transparent mode, users connect to destination server using given server's IP address.



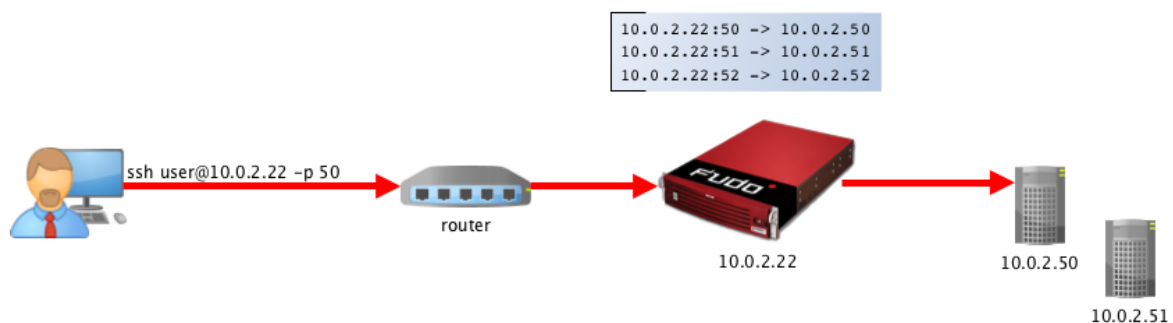
Gateway

In gateway mode, users connect to destination server using the server's actual IP address. Fudo PAM mediates connection with the server using own IP address. This ensures that the traffic from the server to the user goes through Fudo PAM.



Proxy

In proxy mode, administrator connects to destination server using combination of Fudo PAM IP address and unique port number assigned to given server. Uniqueness of this combination enables establishing connection with a particular resource.



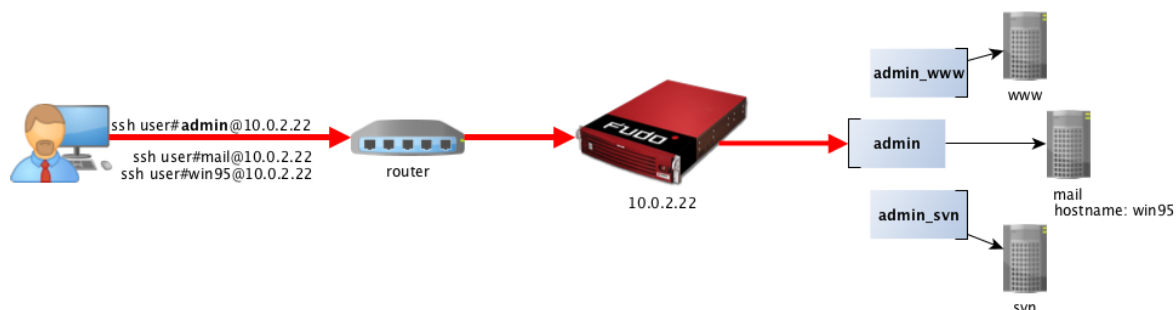
Such approach enables concealing actual IP addressing and allows configuring servers to only accept requests sent from Fudo PAM.

Bastion

Note: The *bastion* mode is supported when connecting over SSH, RDP, VNC, Telnet, Telnet

3270, Telnet 5250, MS SQL and ICA protocols.

In bastion mode, the account on the target host, or the host itself, is specified within the string identifying the user, e.g. `ssh john_smith#admin@10.0.2.22`. This enables facilitating access to a group of monitored servers through the same IP address and port number combination.



Note: The string specifying the target object must unambiguously identify an account or a server.

Target object string is matched in the following sequence:

1. Exact account name - Fudo PAM tries to match the string with the account object.
2. Exact server name - Fudo PAM tries to match the string with the name of a server object.
3. Exact server address - Fudo PAM tries to match the string with an IP address of a server object defined in the local database.
4. IP address returned by the DNS service - Fudo PAM queries the DNS service and tries to match the returned IP address with an IP address of a server object defined in the local database.
5. Hostname returned by the reverse DNS service - Fudo PAM queries the reverse DNS service and tries to match the returned hostname with a sever object defined in the local database.

Note: Due to special interpretation of the `\` character by different system shells (e.g. `bash`), user login and domain combination require specific formatting:

- `"domain\user"#bsd01@10.0.60.138`
 - `'domain\user'#bsd01@10.0.60.138`
 - `domain\user#bsd01@10.0.60.138`
-

Related topics:

- [*Deployment scenarios*](#)
- [*Managing servers*](#)
- [*User authentication methods and modes*](#)
- [*System overview*](#)
- [*Quick start - SSH connection configuration*](#)

- *Quick start - RDP connection configuration*
- *Initial boot up*

2.7 User authentication methods and modes

User authentication methods

Before establishing connections with server, Fudo authorizes user using one of the following authorization method:

- *Static password*,
- *Public key*,
- *CERB*,
- *RADIUS*,
- *LDAP*,
- *Active Directory*,
- *OATH*.

Note:

- External authentication servers CERB, RADIUS, LDAP and Active Directory require configuration. For more information, refer to the *External authentication* topic.
 - RDP, SSH and VNC protocols support user authentication over RADIUS in *challenge-response* mode.
-

Authentication modes

After authenticating the user, Fudo proceeds with establishing connection with the target system using original user credentials or substituting them with values stored locally or fetched from a password vault.

Note: Due to specifics of VNC protocol, which authenticates the user using password only, the login entered on the logon screen is ignored when establishing a VNC connection.

Authentication with original login and password

In this authentication mode, Fudo uses login and password provided by the user upon logon to authenticate the user on the target system.



Authentication with login and password substitution

In this authentication mode, Fudo substitutes user login and password with previously defined ones.

Authentication with login and password substitution enables precise identification of the person who connected to the server, in case a number of users use the same credentials to access the server.



Note:

- The password to the target system can be either explicitly defined in the *account* or can be obtained from internal or external password vault upon each access request. For more information, refer to the *Password changers* and *External passwords repositories* topics.
 - Due to specifics of VNC protocol, which authenticates the user using password only, the login entered as the substitution string is ignored when establishing a VNC connection.
-

Note: In case of Oracle database, the user password and the privileged account password must be both either shorter than 16 characters or 16-32 characters long.

Two-fold authentication

In two-fold authentication mode user is asked for login and password twice. Once for authenticating against Fudo and once again to access the target system.

Authentication with password substitution

In this authentication mode, Fudo forwards login provided by user and substitutes the password when establishing connection with the target system.



Note:

- The password to the target system can be either explicitly defined in the connection or can be obtained from the external passwords repository upon each access request. For more information, refer to the *External passwords repositories* topic.
 - Due to specifics of VNC protocol, which authenticates the user using password only, the login entered on the logon screen is ignored when establishing a VNC connection.
-

Authentication by target server

In this mode, Fudo PAM forwards login credentials to the target host, which verifies whether the user is authorized to access it. Verification status is returned to Fudo PAM, which establishes monitored connection. Authentication by the target server is available only when monitoring SSH connections or RDP with TLS + NLA security option enabled.

Administrator approved access

Fudo PAM can be configured so each connection to a monitored server will require approval from the administrator using the *Fudo Mobile* application or the administration interface.

- *Adding a mobile device*
- *Removing paired mobile device*
- *Proxy servers configuration*
- *Creating a safe*
- *Approving pending connections*
- *Declining pending connections*

Related topics:

- *System overview*
- *External authentication servers configuration*
- *Security measures*

2.8 Security measures

2.8.1 Data encryption

Data stored on Fudo PAM is encrypted with AES-XTS algorithm using 256 bit encryption keys. AES-XTS algorithm is most effective hard drive encryption solution.

Appliance

Encryption keys are stored on two USB flash drives. Flash drives delivered with Fudo PAM are uninitialized. Keys initialization takes place during initial system boot-up, during which both flash drives have to be connected (initiation procedure is described in chapter *System initiation*).

After encryption keys have been initiated and Fudo PAM has booted up, both USB flash drives can be removed and placed somewhere safe. During daily operation, encryption key is required only for system boot up. If safety procedures allow, one USB flash drive can stay connected to Fudo PAM, which will allow Fudo PAM to boot up automatically in case of a power outage or system reboot after software update.

Virtual machine distribution

Fudo PAM's file system, running in virtual environment is encrypted using an encryption phrase, which is set up during system initiation and has to be entered each time the system boots up.

2.8.2 Backups

User sessions data can be backed up on external servers running rsync service.

2.8.3 Permissions

Each data model entity, has a list of users defined, who are allowed to manage given object, according to assigned user role.

For more information on user roles refer to *Roles* topic.

2.8.4 Sandboxing

Fudo PAM takes advantage of CAPSICUM sandboxing mechanism, which separates each connection on Fudo PAM operating system level. Precise control over assigned system resources and limiting access to information on the operating system itself, increase security and greatly influence system's stability and availability.

2.8.5 Reliability

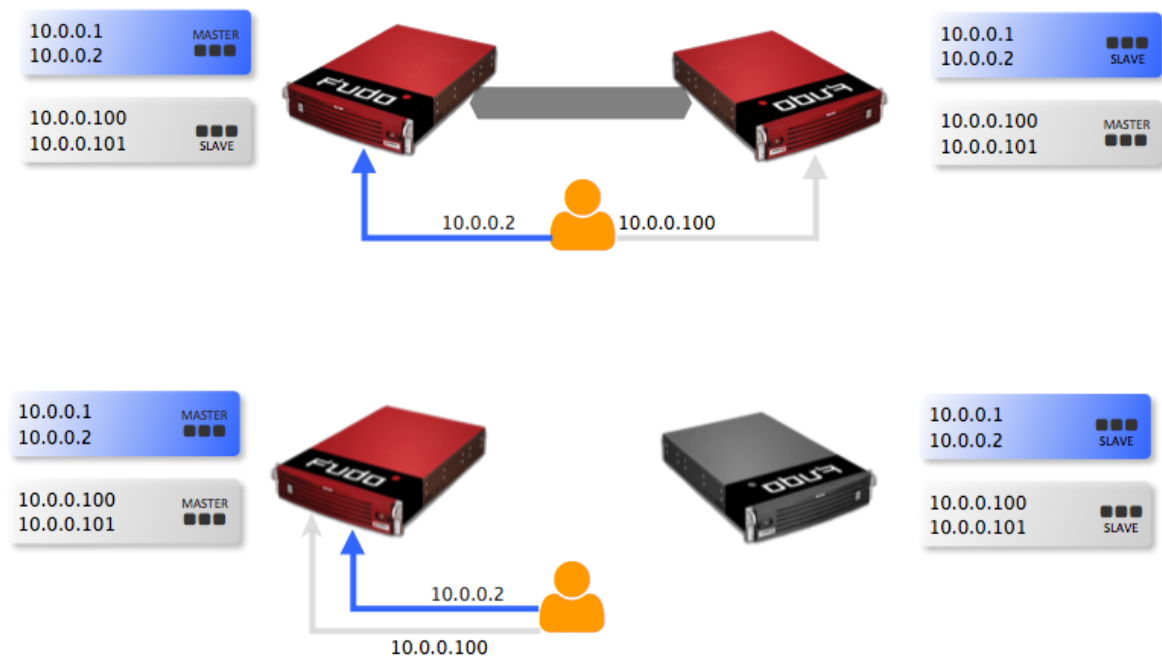
System hardware configuration is optimized to deliver high performance and high availability.

2.8.6 Cluster configuration

Fudo PAM supports cluster configuration in multimaster mode where system configuration (connections, servers, sessions, etc.) is synchronized on each cluster node and in case a given node crashes, remaining nodes will immediately take over user connection requests ensuring service continuity.

Warning: Cluster configuration does not facilitate data backup. If session data is deleted on one of the cluster nodes, it is also deleted from other nodes.

Virtual IP addresses are aggregated in redundancy groups which enable facilitating static load balancing while preserving cluster's high availability nature.



Related topics:

- *User authorization methods and modes*
- *System overview*
- *Quick start - SSH connection configuration*
- *Quick start - RDP connection configuration*
- *System initiation*

2.9 Dashboard

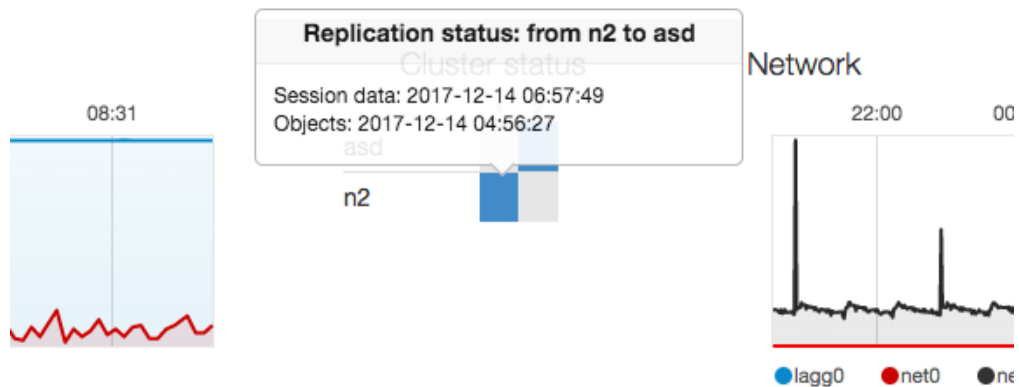
Fudo PAM dashboard page enables quick access to essential status information.

The screenshot displays the Fudo PAM 3.11 dashboard interface. On the left is a dark sidebar menu with sections for Management (Dashboard, Sessions, Users, Servers, Accounts, Listeners, Safes, Password changers, Policies, Downloads, Reports, Productivity) and Settings (System, Network configuration, External storage, Notifications, Timestamping, External authentication, External passwords repositories, Resources, Backups and retention, Ticketing systems, Cluster, LDAP synchronization, Events log). At the bottom of the sidebar is a 'System information' box showing IP 192.43.135.300, ID 10023610, and a status of 'Not configured'.

The main dashboard area has a red header with the 'Fudo' logo and a 'Keep me logged in' checkbox. A 'Minimize menu pane' callout points to the sidebar. A 'Disable automatic logout on dashboard' callout points to the 'Keep me logged in' checkbox. The 'Sessions' section shows a timeline from 22:00 to 08:00. The 'Active sessions' table has columns for Time, Server, and User. A 'Connections distribution in time' callout points to the Sessions timeline. The 'Disk activity' section shows a graph of read/write activity from 08:41 to 08:44. The 'Disk usage' section shows 0% usage (10.8 GB used, 17.9 TB free). The 'Disks status' section shows a grid of disk status indicators. A 'Memory and CPU usage' callout points to the 'Memory and CPU' graph. The 'Storage status information' callout points to the 'Cluster status' section, which shows a 2x2 grid for nodes 'asd' and 'n2'. The 'Network' section shows a graph of network interface activity from 22:00 to 04:00. A 'Recent system log events' callout points to the 'Events log' table, which lists system events with columns for Time, Type, and Message. A 'User options menu' callout points to the top right corner.

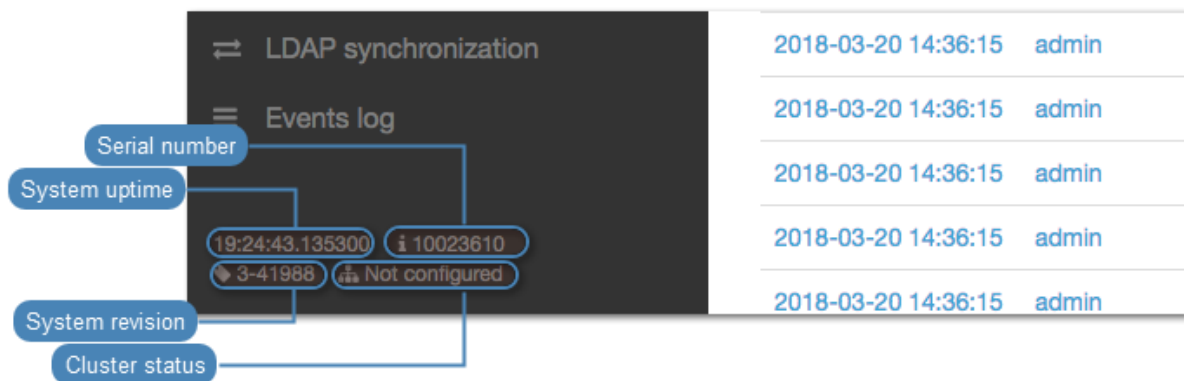
Note:

- Select *Keep me logged in* if you do not want Fudo to log you out automatically as long as you are on the dashboard screen.
- Place the cursor over status indicator for details on data replication between cluster nodes.



- *Session data* - the timestamp of the session data replicated from the given node.
- *Objects* - the timestamp of the replicated data model objects.

System information



Hard drives status information

- Hard drive operates properly.
- Data on the hard drive is being synchronized.
- Data read/write errors - the hard drive does not operate properly and it is likely to fail - contact the technical support to discuss hard drive replacement.
- Hard drive failure - the hard drive must be replaced - contact the technical support to discuss hard drive replacement.

Related topics:

- *Initial boot up*
- *Quick start - SSH connection configuration*
- *Quick start - RDP connection configuration*

This topic describes Fudo PAM appliance and the system initiation procedure.

3.1 Requirements

Administration panel

System is managed in administration panel available through web browser. Recommended browsers are Google Chrome and Mozilla Firefox.

Network requirements

Correct operation requires:

- ability to establish connections to Fudo PAM on port 443, for administration purposes,
- ability for users to connect to Fudo PAM and for Fudo PAM to connect to target systems.

Hardware requirements

Fudo PAM is a complete solution combining both hardware and software. Installing system requires 2U (F100x model) or 3U (F300x model) of space in 19" rack cabinet and connection to network infrastructure.

Virtual appliance requirements

	100 concurrent sessions*	200 concurrent sessions*	300 concurrent sessions*
CPU	6 cores	20 cores	28 cores
RAM	32 GB	64 GB	128 GB

	6 months capacity**	2 years capacity**	7 years capacity**
Storage	24 TB	96 TB	288 TB

* Average 30% FullHD, 32bit graphical and 70% terminal sessions

** Calculated for 50 sessions created per day - 70% RDP FullHD 32bit and 30% SSH

Note: Storage size should be determined individually as it directly depends on the number of sessions monitored and recorded by Fudo PAM.

Supported virtualization environments:

- VMware ESXi
- VirtualBox

VNC software client requirements

VNC connections require 24-bit (true color) mode.

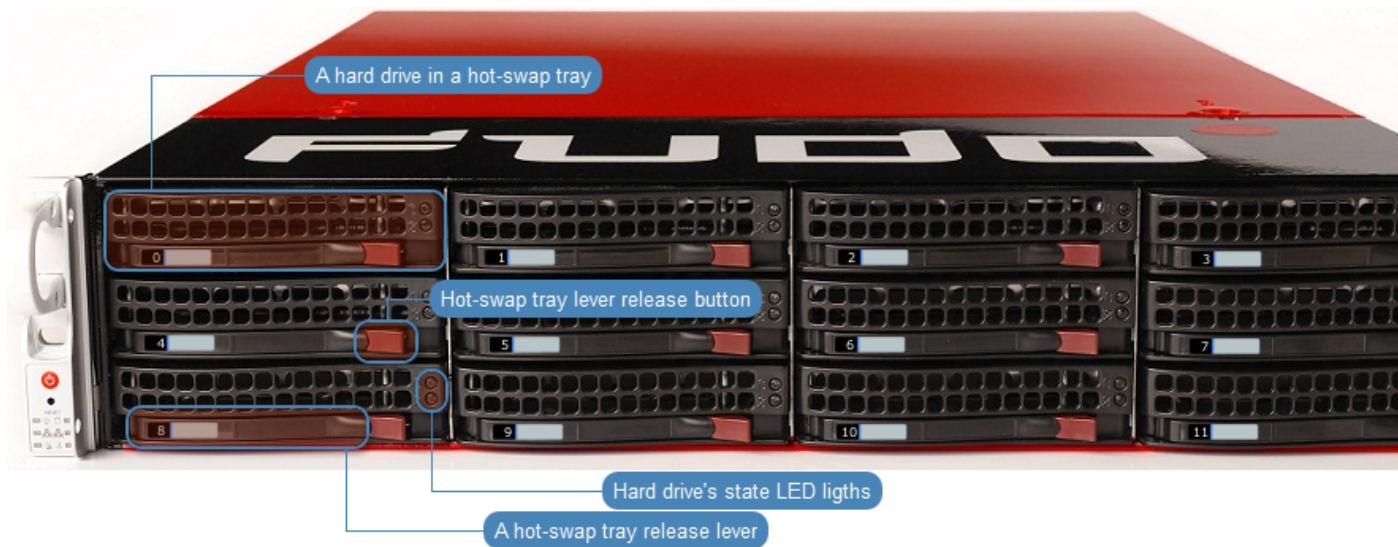
3.2 Hardware overview

Fudo PAM is delivered in a 2U (F100x) or 3U (F300x) 19" rack server case.

|product_name| **F1002**

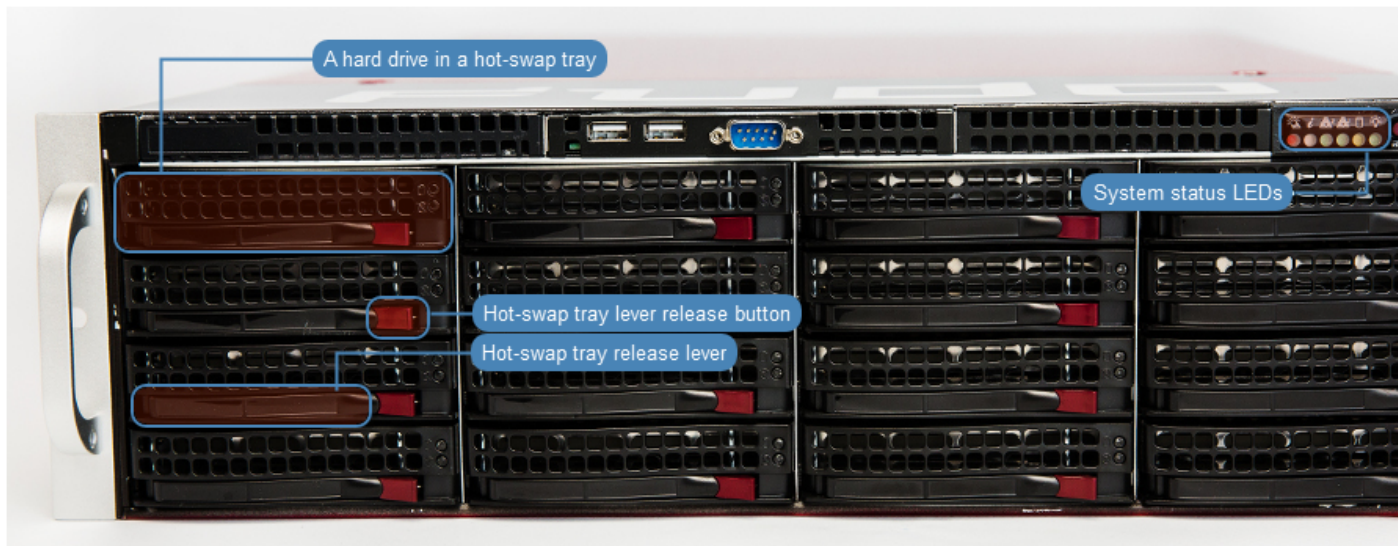
- Chassis: 19" 2U
- Dimensions: 89 mm (height), 437 mm (width), 647 mm (depth)
- PSU: 2x 500 W
- Internal storage: 12x 2 TB, 2x 960 GB SSD





|product_name| F3002

- Chassis: 19" 3U
- Dimensions: 132 mm (height), 437 mm (width), 647 mm (depth)
- PSU: 2x 920 W
- Internal storage: 16x 6 TB HDD, 2x 960 GB SSD
- External storage controller: 2x Qlogic HBA FC QLE2560 8Gb
- Additional network interfaces: 2x Intel I350AM4 4x RJ45 1GbE



Related topics:

- *Initial boot up*
- *Quick start - SSH connection configuration*
- *Quick start - RDP connection configuration*

3.3 System initiation

Appliance

Fudo PAM is delivered with two uninitiated USB flash drives. During initial boot up, Fudo PAM generates encryption keys, which are stored on enclosed USB flash drives. More information on encryption keys can be found in the *Security measures* chapter.

1. Install device in 19" rack cabinet.
2. Connect both power supply units to 230V/110V power outlets.

Note: Connecting both power supplies is necessary to start the system.

3. Connect network cable to one of the RJ-45 ports.
4. Connect both of the USB flash drives delivered with Fudo PAM.

Note: Initial boot up requires connecting both USB flash drives. More information on encryption keys can be found in *Security measures* chapter.

5. Press the power button on the front panel.



6. After keys have been initiated, disconnect USB flash drives.

Warning:

- One of the USB flash drives containing encryption key must be disconnected and placed in a secure location, accessible only to authorized personnel.
- If the USB flash drives with encryption keys are lost, device will not be able to boot up and stored sessions will not be accessible. Manufacturer does not store any encryption keys.

Note:

- In daily operation, one encryption key is required to start the system after which it can be disconnected.

- It is advised to make a backup copy of the encryption key.
-

Setting IP address using system console

1. Connect monitor and keyboard to the device.
2. Enter administrator account login and press *Enter*.

```
FUDO, S/N 12345678, firmware 2.1-23500.  
  
To reset FUDO to factory defaults, login as "reset".  
To fix admin account and change network settings,  
login as "admin" with an appropriate password.  
  
FUDO (fudo.wheelsystems.com) (ttyv0)  
login: █
```

3. Enter administrator account password and press *Enter*.

```
FUDO, S/N 12345678, firmware 2.1-23500.

To reset FUDO to factory defaults, login as "reset".
To fix admin account and change network settings,
login as "admin" with an appropriate password.

FUDO (fudo.wheelsystems.com) (ttyv0)

login: admin
Password:
```

4. Enter 2 and press *Enter* to change network configuration.

```
FUDO, S/N 12345678, firmware 2.1-23500.

To reset FUDO to factory defaults, login as "reset".
To fix admin account and change network settings,
login as "admin" with an appropriate password.

FUDO (fudo.wheelsystems.com) (ttyv0)

login: admin
Password:
Last login: Wed Jun 22 10:50:38 on ttyv0

*** FUDO configuration utility ***

Logged into FUDO, S/N 12345678, firmware 2.1-23500.

1. Show status
2. Reset network settings
0. Exit

Choose an option (0): █
```

5. Enter y and press *Enter* to proceed with resetting network configuration.

```
FUDO, S/N 12345678, firmware 2.1-23500.

To reset FUDO to factory defaults, login as "reset".
To fix admin account and change network settings,
login as "admin" with an appropriate password.

FUDO (fudo.wheelsystems.com) (ttyv0)

login: admin
Password:
Last login: Wed Jun 22 10:50:38 on ttyv0

*** FUDO configuration utility ***

Logged into FUDO, S/N 12345678, firmware 2.1-23500.

1. Show status
2. Reset network settings
0. Exit

Choose an option (0): 2
Are you sure you want to continue? [y/N] (n): █
```

6. Enter the name of the new management interface (Fudo PAM web interface is accessible through the management interface).

```
FUDO, S/N 12345678, firmware 2.1-23500.

To reset FUDO to factory defaults, login as "reset".
To fix admin account and change network settings,
login as "admin" with an appropriate password.

FUDO (fudo.wheelsystems.com) (ttyv0)

login: admin
Password:
Last login: Wed Jun 22 10:50:38 on ttyv0

*** FUDO configuration utility ***

Logged into FUDO, S/N 12345678, firmware 2.1-23500.

1. Show status
2. Reset network settings
0. Exit

Choose an option (0): 2
Are you sure you want to continue? [y/N] (n): y
Choose new management interface (net1 net0): █
```

7. Enter IP address along with the network subnet mask separated with / (e.g. 10.0.0.8/24) and press *Enter*.

```
FUDO, S/N 12345678, firmware 2.1-23500.

To reset FUDO to factory defaults, login as "reset".
To fix admin account and change network settings,
login as "admin" with an appropriate password.

FUDO (fudo.wheelsystems.com) (ttyv0)

login: admin
Password:
Last login: Wed Jun 22 10:56:52 on ttyv0

*** FUDO configuration utility ***

Logged into FUDO, S/N 12345678, firmware 2.1-23500.

1. Show status
2. Reset network settings
0. Exit

Choose an option (0): 2
Are you sure you want to continue? [y/N] (n): y
Choose new management interface (net1 net0): net0
Enter new net0 address (10.0.150.150/16): 10.0.150.150/16
```

8. Enter network gate and press *Enter*.

```
FUDO, S/N 12345678, firmware 2.1-23500.

To reset FUDO to factory defaults, login as "reset".
To fix admin account and change network settings,
login as "admin" with an appropriate password.

FUDO (fudo.wheelsystems.com) (ttyv0)

login: admin
Password:
Last login: Wed Jun 22 10:56:52 on ttyv0

*** FUDO configuration utility ***

Logged into FUDO, S/N 12345678, firmware 2.1-23500.

1. Show status
2. Reset network settings
0. Exit

Choose an option (0): 2
Are you sure you want to continue? [y/N] (n): y
Choose new management interface (net1 net0): net0
Enter new net0 address (10.0.150.150/16): 10.0.150.150/16
Enter new default gateway IP address (10.0.0.1):
```

Related topics:

- *Requirements*
- *Quick start - SSH connection configuration*
- *Quick start - RDP connection configuration*
- *System overview*
- *Security measures*

4.1 SSH

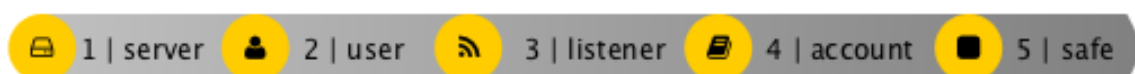
This chapter contains an example of a basic Fudo PAM configuration, to monitor SSH access to a remote server. In this scenario, the user connects to the remote server over the *SSH* protocol and logs in to the Fudo PAM using an individual login and password combination (*john_smith/john*). When establishing the connection with the remote server, Fudo PAM substitutes the login and the password with the previously defined values: *root/password* (authentication modes are described in the *User authentication modes* section).



4.1.1 Prerequisites

Description below assumes that the system has been already initiated. The initiation procedure is described in the *System initiation* topic.

4.1.2 Configuration



Adding a server

Server is a definition of the IT infrastructure resource, which can be accessed over one of the specified protocols.

1. Select *Management > Servers*.
2. Click *+ Add*.
3. Provide essential configuration parameters:

Parameter	Value
<i>General</i>	
Name	ssh_server
Blocked	✗
Protocol	SSH
Description	✗
<i>Permissions</i>	
Granted users	✗
<i>Destination host</i>	
Address	10.0.150.150
Port	22

4. Download or enter target server's public key.

Destination host

Address: 10.0.150.150 Port: 22

Bind address: Any

Server public key: ssh-rsa
 AAAAB3NzaC1yc2EAAAADAQABAAQAC6pbHkib/uemFNlObC49s
 Qss/gWMu374w4AMWu4LpD6L3Y9NDB-MGSLB698X-ID7I/p4/SVR
 BXRDC...
 WEH/UvAs1CGAXtjz1wx8d8nk3y0nmCzLD0q/upBcz1K2dMxN/FG
 MQ5HlxOkq6TSkmEBWGLUSosk8tWwE898DwcAk6aD+5BThsTmrGq1I
 BGt0e/Q2M0zQFhkZGOgH55r7CEHWZDWI4YpAv+bU0UrbsqqID6dRLs
 KENtv2sb6Ppkm3700hxjH+p59K880Y9rNmh3lyJv4vCTPx4gF

Download server's public SSH key

Destination server's fingerprint
 c9:b9:e8:14:b5:5e:d0:8f:c6:b5:02:96:e7:72:1c:6d:f0:cc:64:36 SHA1











5. Click *Save*.

Adding a user

User defines a subject entitled to connect to servers within monitored IT infrastructure. Detailed object definition (i.e. unique login and domain combination, full name, email address etc.) enables precise accountability of user actions when login and password are substituted with a shared account login credentials.

1. Select *Management > Users*.
2. Click *+ Add*.

3. Provide essential user information:



Parameter	Value
<i>General</i>	
Login	john_smith
Fudo domain	
Blocked	
Account validity	Indefinite
Role	user
Preferred language	English
Safes	
Full name	John Smith
Email	john@smith.com
Organization	
Phone	
AD Domain	
LDAP Base	
<i>Permissions</i>	
Granted users	
<i>Authentication</i>	
Authentication failures	
Enforce static password complexity	
Type	Password
Password	john
Repeat password	john

4. Click *Save*.

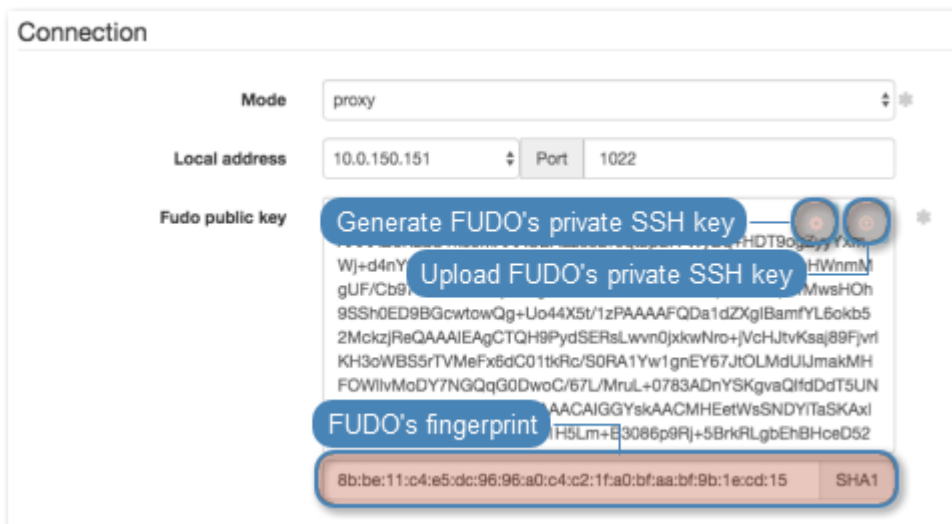
Adding a listener

Listener determines server connection mode (proxy, gateway, transparent, bastion) as well as its specifics.

1. Select *Management > Listeners*.
2. Click *+ Add*.
3. Provide essential configuration parameters:

Parameter	Value
<i>General</i>	
Name	ssh_listener
Blocked	
Protocol	SSH
<i>Permissions</i>	
Granted users	
<i>Connection</i>	
Mode	proxy
Local address	10.0.150.151
Port	1022

4. Generate or upload proxy server's private key.









Note: For security reasons the form displays server's public key derived from the generated or uploaded private key.

5. Click *Save*.

Adding an account

Account defines the privileged account existing on the monitored server. It specifies the actual login credentials, user authentication mode: anonymous (without user authentication), regular (with login credentials substitution) or forward (with login and password forwarding); password changing policy as well as the password changer itself.

1. Select *Management > Accounts*.
2. Click *+ Add*.
3. Provide essential configuration parameters:

Parameter	Value
<i>General</i>	
Name	admin_ssh_server
Account type	regular
Session recording	complete
OCR sessions	
Delete session data after	61 days
<i>Permissions</i>	
Granted users	
<i>Server</i>	
Server	ssh_server
<i>Credentials</i>	
Domain	
Login	root
Replace secret with	with password
Password	password
Repeat password	password
Password change policy	Static, without restrictions
Replace secret	
<i>Password changer</i>	
Password changer	None
Privileged user	
Privileged user password	

4. Generate or upload proxy server's private key.







Note: For security reasons the form displays server's public key derived from the generated or uploaded private key.

5. Click *Save*.

Defining a safe

Safe directly regulates user access to monitored servers. It specifies available protocols' features, policies and other details concerning users and servers relations.

1. Select *Management > Safes*.
2. Click *+ Add*.
3. Provide essential configuration parameters:

Parameter	Value
<i>General</i>	
Name	ssh_safe
Notifications	
Ask for login reason	
Policies	
Users	john_smith
<i>Protocol functionality</i>	
RDP	
SSH	
VNC	
<i>Accounts</i>	
admin_ssh_server	ssh_listener

4. Click *Save*.

4.1.3 Establishing connection

At this point `john_smith` can connect to the target host over the SSH protocol.

Example:

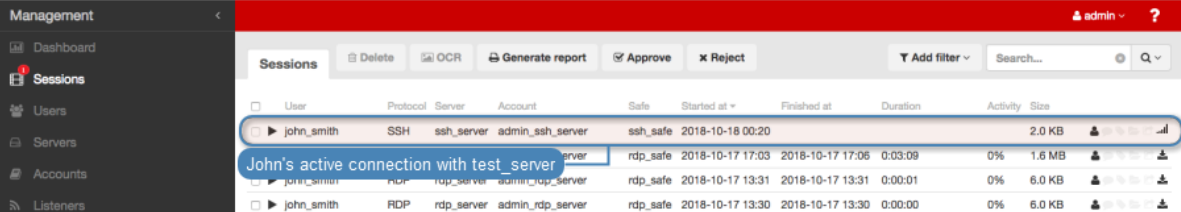
```
zmroczkowski — ssh john_smith@10.0.150.151 -p 1022 — 122x31
[Zbigniew-MacBook-Pro:~ zmroczkowski$ ssh john_smith@10.0.150.151 -p 1022
Password:
Last login: Mon Oct 17 22:02:50 2016 from 10.0.150.151
root@fudo:~ #
```

Note: Note that the *fingerprint* displayed when connecting to the target host for the first time is the same as was generated during server configuration.

After accepting the connection, user will be asked for the password. After successful authentication Fudo PAM starts recording user's activities.

4.1.4 Viewing user session

1. Open a web browser and go to the 10.0.150.151 web address.
2. Enter the login and password to login to the Fudo PAM administration panel.
3. Select *Management > Sessions*.
4. Find *John Smith's* session and click the playback icon.



<input type="checkbox"/>	User	Protocol	Server	Account	Safe	Started at	Finished at	Duration	Activity	Size	
<input type="checkbox"/>	john_smith	SSH	ssh_server	admin_ssh_server	ssh_safe	2018-10-18 00:20				2.0 KB	
<input type="checkbox"/>	john_smith	RDP	rdp_server	admin_rdp_server	rdp_safe	2018-10-17 17:03	2018-10-17 17:06	0:03:09	0%	1.6 MB	
<input type="checkbox"/>	john_smith	RDP	rdp_server	admin_rdp_server	rdp_safe	2018-10-17 13:31	2018-10-17 13:31	0:00:01	0%	6.0 KB	
<input type="checkbox"/>	john_smith	RDP	rdp_server	admin_rdp_server	rdp_safe	2018-10-17 13:30	2018-10-17 13:30	0:00:00	0%	6.0 KB	

Related topics:

- *PuTTY*
- *Requirements*
- *Data model*
- *Quick start - RDP connection configuration*
- *Quick start - HTTP connection configuration*
- *Quick start - MySQL connection configuration*
- *Quick start - Telnet connection configuration*

4.2 SSH in bastion mode

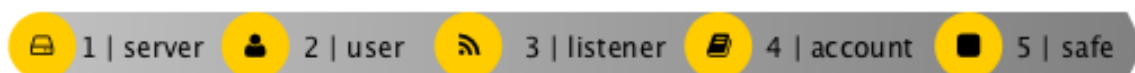
This chapter contains an example of a basic Fudo PAM configuration, to monitor SSH access in bastion mode. In this scenario, the user connects to the remote server over the *SSH* protocol and logs in to the Fudo PAM using an individual login and password combination (`john_smith/john`). The user specifies account on a target server in the login string (`john_smith@admin_ssh_server`) and connects to it over default SSH port number. Upon establishing connection, login credentials are substituted with the previously defined values: `root/password` (authentication modes are described in the *User authentication modes* section).



4.2.1 Prerequisites

Description below assumes that the system has been already initiated. The initiation procedure is described in the *System initiation* topic.

4.2.2 Configuration



Adding a server

Server is a definition of the IT infrastructure resource, which can be accessed over one of the specified protocols.

1. Select *Management > Servers*.
2. Click *+ Add*.
3. Provide essential configuration parameters:

Parameter	Value
<i>General</i>	
Name	ssh_server
Blocked	✗
Protocol	SSH
Description	✗
<i>Permissions</i>	
Granted users	✗
<i>Destination host</i>	
Address	10.0.150.1
Port	22

- Download or enter target server's public key.

Destination host

IP address: 10.0.150.1 / Port: 22

Bind address: 10.0.150.151

Server public key:

```
ssh-rsa
AAAAB3NzaC1yc2EAAAADAQABAAQDMFTQH0kwFWcL...
JwsY...
mo-...
1QU...
T8EhV0hJOIQqW1XDLmgCIUKXn1XH9iHrZZFhsN61FWlufZGFgn7o
N+utuaDDCmVltLgauQEtlHGxzzPtrxklscD9ltV+aFfn322oXDBrcZ2u
bhV4W38IN6zAHFJHR1FQ9ZHND87/kEYQpVZZrL3ZED04mih03qG
aDJHKRCVP
```

Download server's public SSH key

Destination server's fingerprint











a0:5f:e4:a3:31:b0:9f:f4:e8:72:d9:d5:ee:4d:5a:c7:d9:54:29:57 SHA1

- Click *Save*.

Adding a user

User defines a subject entitled to connect to servers within monitored IT infrastructure. Detailed object definition (i.e. unique login and domain combination, full name, email address etc.) enables precise accountability of user actions when login and password are substituted with a shared account login credentials.

- Select *Management > Users*.
- Click *+ Add*.
- Provide essential user information:



Parameter	Value
<i>General</i>	
Login	john_smith
Fudo domain	
Blocked	
Account validity	Indefinite
Role	user
Preferred language	English
Safes	
Full name	John Smith
Email	john@smith.com
Organization	
Phone	
AD Domain	
LDAP Base	
<i>Permissions</i>	
Granted users	
<i>Authentication</i>	
Authentication failures	
Enforce static password complexity	
Type	Password
Password	john
Repeat password	john

4. Click *Save*.

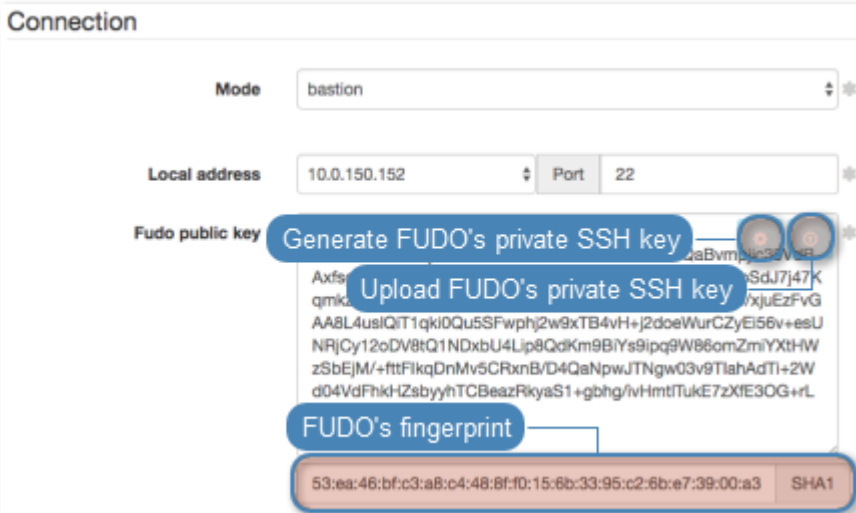
Adding a listener

Listener determines server connection mode (proxy, gateway, transparent, bastion) as well as its specifics.

1. Select *Management > Listeners*.
2. Click *+ Add*.
3. Provide essential configuration parameters:

Parameter	Value
<i>General</i>	
Name	ssh_listener
Blocked	
Protocol	SSH
<i>Permissions</i>	
Granted users	
<i>Connection</i>	
Mode	bastion
Local address	10.0.150.151
Port	22

4. Generate or upload proxy server's private key.









Note: For security reasons the form displays server's public key derived from the generated or uploaded private key.

5. Click *Save*.

Adding an account

Account defines the privileged account existing on the monitored server. It specifies the actual login credentials, user authentication mode: anonymous (without user authentication), regular (with login credentials substitution) or forward (with login and password forwarding); password changing policy as well as the password changer itself.

1. Select *Management > Accounts*.
2. Click *+ Add*.
3. Provide essential configuration parameters:

Parameter	Value
<i>General</i>	
Name	admin_ssh_server
Account type	regular
Session recording	complete
OCR sessions	
Delete session data after	61 days
<i>Permissions</i>	
Granted users	
<i>Server</i>	
Server	ssh_server
<i>Credentials</i>	
Domain	
Login	root
Replace secret with	with password
Password	password
Repeat password	password
Password change policy	Static, without restrictions
Replace secret	
<i>Password changer</i>	
Password changer	None
Privileged user	
Privileged user password	

4. Generate or upload proxy server's private key.







Note: For security reasons the form displays server's public key derived from the generated or uploaded private key.

5. Click *Save*.

Defining a safe

Safe directly regulates user access to monitored servers. It specifies available protocols' features, policies and other details concerning users and servers relations.

1. Select *Management > Safes*.
2. Click *+ Add*.
3. Provide essential configuration parameters:

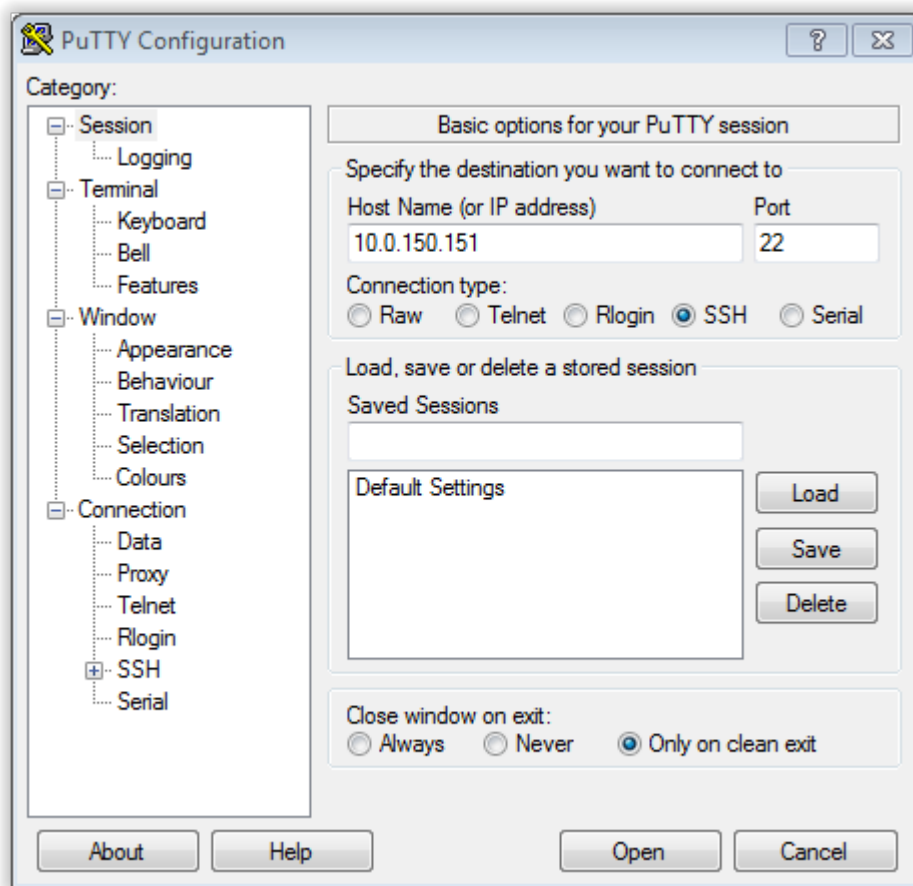
Parameter	Value
<i>General</i>	
Name	ssh_safe
Notifications	
Ask for login reason	
Policies	
Users	john_smith
<i>Protocol functionality</i>	
RDP	
SSH	
VNC	
<i>Accounts</i>	
admin_ssh_server	ssh_listener

4. Click *Save*.

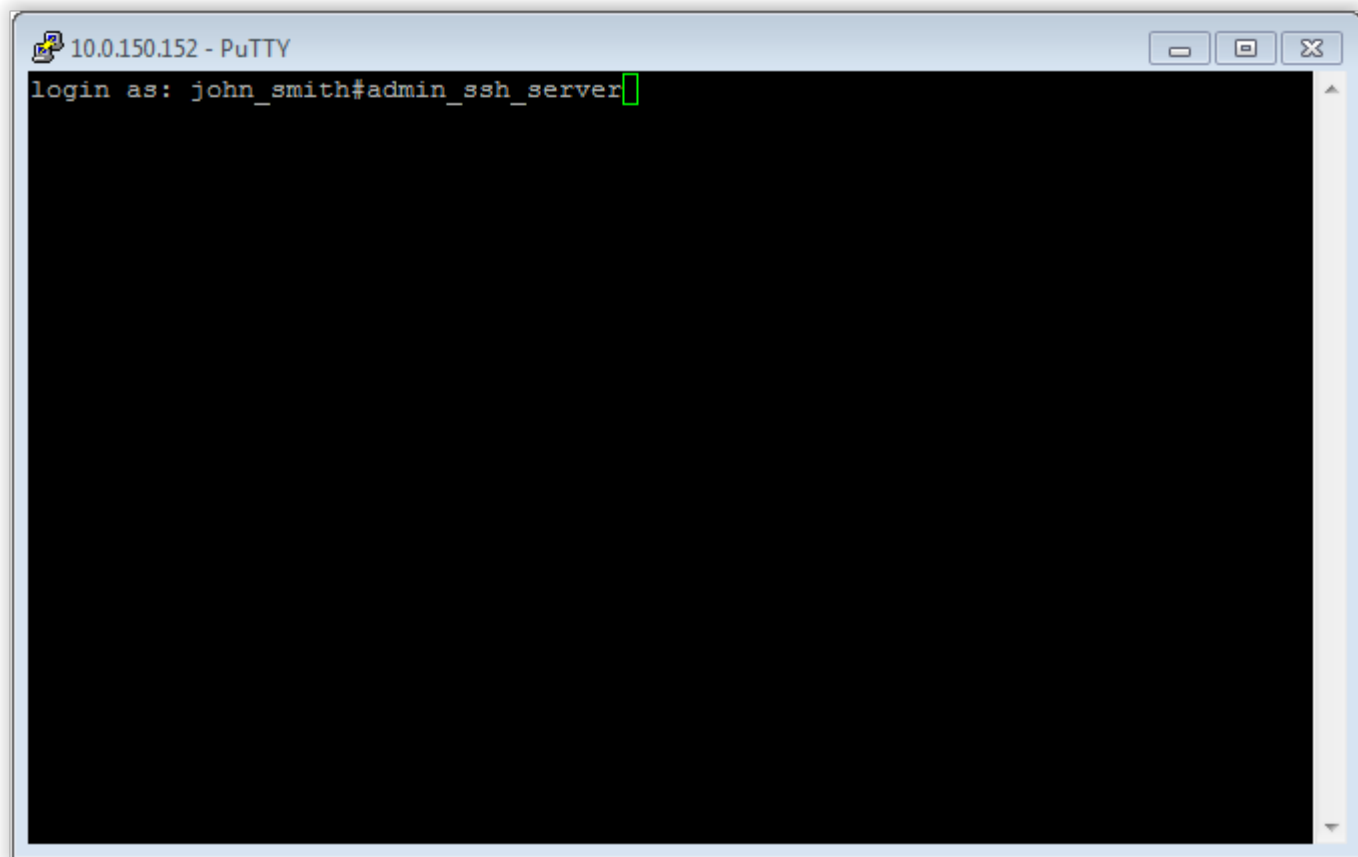
4.2.3 Establishing connection

PuTTY - SSH client for Microsoft Windows

1. Download and launch PuTTY.
2. In the *Host Name (or IP address)* field, enter 10.0.150.151.
3. Select the **SSH** connection type and leave the default port number unchanged.



4. Click *Open*.
5. Enter user name along with the account name on the target host.



Note: Alternatively, instead of the account name, you can specify the server by its name `john_smit#ssh_server`.

6. Enter password.

Command line interface

Launch terminal and run ssh command:

```
ssh john_smith@admin_ssh_server@10.0.150.151
```

Note: Due to special interpretation of the `\` character by different system shells (e.g. `bash`), user login and domain combination require specific formatting:

- `"domain\user"#bsd01@10.0.60.138`
 - `'domain\user'#bsd01@10.0.60.138`
 - `domain\user#bsd01@10.0.60.138`
-

4.2.4 Viewing user session

1. Open a web browser and go to the `10.0.150.150` web address.
2. Enter the login and password to login to the Fudo PAM administration panel.

3. Select *Management > Sessions*.
4. Find *John Smith's* session and click the playback icon.

Related topics:

- [Requirements](#)
- [Data model](#)
- [Quick start - RDP connection configuration](#)
- [Quick start - HTTP connection configuration](#)
- [Quick start - MySQL connection configuration](#)
- [Quick start - Telnet connection configuration](#)

4.3 RDP

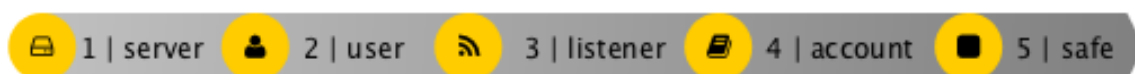
This chapter contains an example of a basic Fudo PAM configuration, to monitor RDP access to a remote server. In this scenario, the user connects to the remote server over the *RDP* protocol and logs in to the Fudo PAM using an individual login and password combination (*john_smith/john*). When establishing the connection with the remote server, Fudo PAM substitutes the login with specified in *Account* and the password with the password managed by a password changer (authentication modes are described in the *User authentication modes* section).



4.3.1 Prerequisites

Description below assumes that the system has been already initiated. The initiation procedure is described in the *System initiation* topic.

4.3.2 Configuration






Adding a server


Server is a definition of the IT infrastructure resource, which can be accessed over one of the specified protocols.

1. Select *Management > Servers*.

2. Click *+ Add*.
3. Provide essential configuration parameters:

Parameter	Value
Name	rdp_server
Blocked	
Protocol	RDP
Description	
<i>Permissions</i>	
Granted users	
<i>Destination host</i>	
Address	10.0.35.54
Port	3389
Bind address	10.0.150.151

4. Download or enter target server's public key.













5. Click *Save*.

Adding a user

User defines a subject entitled to connect to servers within monitored IT infrastructure. Detailed object definition (i.e. unique login and domain combination, full name, email address etc.) enables precise accountability of user actions when login and password are substituted with a shared account login credentials.

1. Select *Management > Users*.
2. Click *+ Add*.
3. Provide essential user information:

Parameter	Value
<i>General</i>	
Login	john_smith
Fudo domain	
Blocked	
Account validity	Indefinite
Role	user
Preferred language	English
Safes	
Full name	John Smith
Email	john@smith.com
Organization	
Phone	
AD Domain	
LDAP Base	
<i>Permissions</i>	
Granted users	
<i>Authentication</i>	
Authentication failures	
Enforce static password complexity	
Type	Password
Password	john
Repeat password	john

4. Click *Save*.

Adding a listener

Listener determines server connection mode (proxy, gateway, transparent, bastion) as well as its specifics.

1. Select *Management > Listeners*.
2. Click *+ Add*.
3. Provide essential configuration parameters:

Parameter	Value
<i>General</i>	
Name	rdp_listener
Blocked	✗
Protocol	RDP
Security	Standard RDP Security
Announcement	✗
<i>Permissions</i>	
Granted users	✗
<i>Connection</i>	
Mode	proxy
Local address	10.0.150.151
Port	3389

4. Generate or upload proxy server's private key.

The screenshot shows the 'Connection' configuration window. The 'Mode' is set to 'proxy'. The 'Local address' is '10.0.150.151' and the 'Port' is '3389'. The 'Server public key' field contains a long base64-encoded string. Two callouts point to the 'Server public key' field: 'Generate Fudo's private key' and 'Upload Fudo's private key'. Below the key field, there is a section for 'FUDO's fingerprint' showing a SHA1 hash: d5:d2:b3:d3:9f:57:59:14:24:20:f4:07:43:29:0a:e4:58:33:ab:e6.







Note: For security reasons the form displays server's public key derived from the generated or uploaded private key.

5. Click *Save*.

Adding an account

Account defines the privileged account existing on the monitored server. It specifies the actual login credentials, user authentication mode: anonymous (without user authentication), regular (with login credentials substitution) or forward (with login and password forwarding); password changing policy as well as the password changer itself.

1. Select *Management > Accounts*.
2. Click *+ Add*.
3. Provide essential configuration parameters:








Parameter	Value
<i>General</i>	
Name	admin_rdp_server
Blocked	
Type	regular
Session recording	all
OCR sessions	
OCR Language	English
Delete session data after	61 days
<i>Permissions</i>	
Granted users	
<i>Server</i>	
Server	rdp_server
<i>Credentials</i>	
Domain	
Login	administrator
Replace secret with	with password
Password	password
Repeat password	password
Password change policy	Static, without restrictions
<i>Password changer</i>	
Password changer	None
Privileged user	
Privileged user password	

4. Click *Save*.

Defining a safe

Safe directly regulates user access to monitored servers. It specifies available protocols' features, policies and other details concerning users and servers relations.

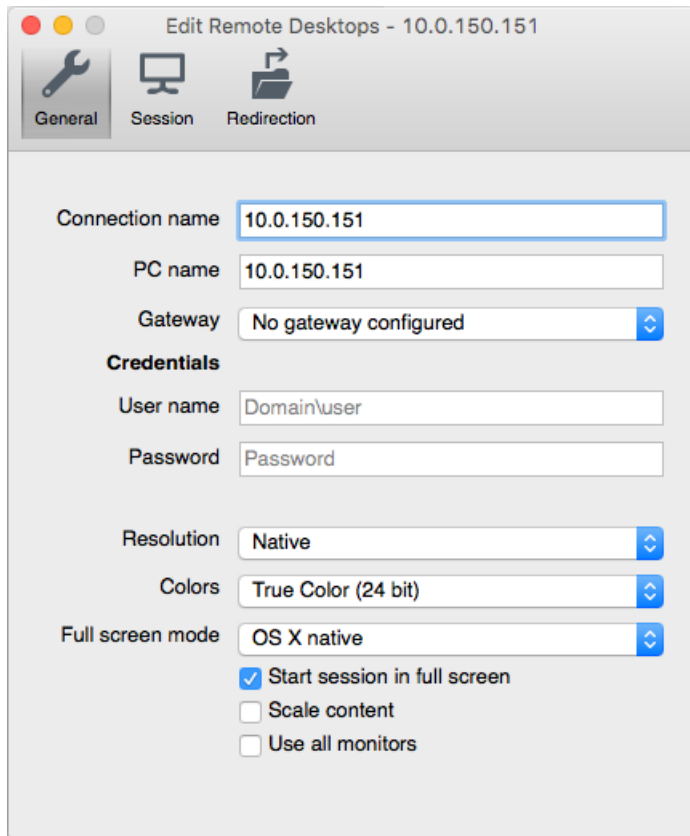
1. Select *Management > Safes*.
2. Click *+ Add*.
3. Provide essential configuration parameters:

Parameter	Value
<i>General</i>	
Name	rdp_safe
Blocked	
Login reason	
Notifications	
Policies	
Users	john_smith
<i>Protocol functionality</i>	
RDP	
SSH	
VNC	
<i>Accounts</i>	
admin_rdp_server	rdp_listener

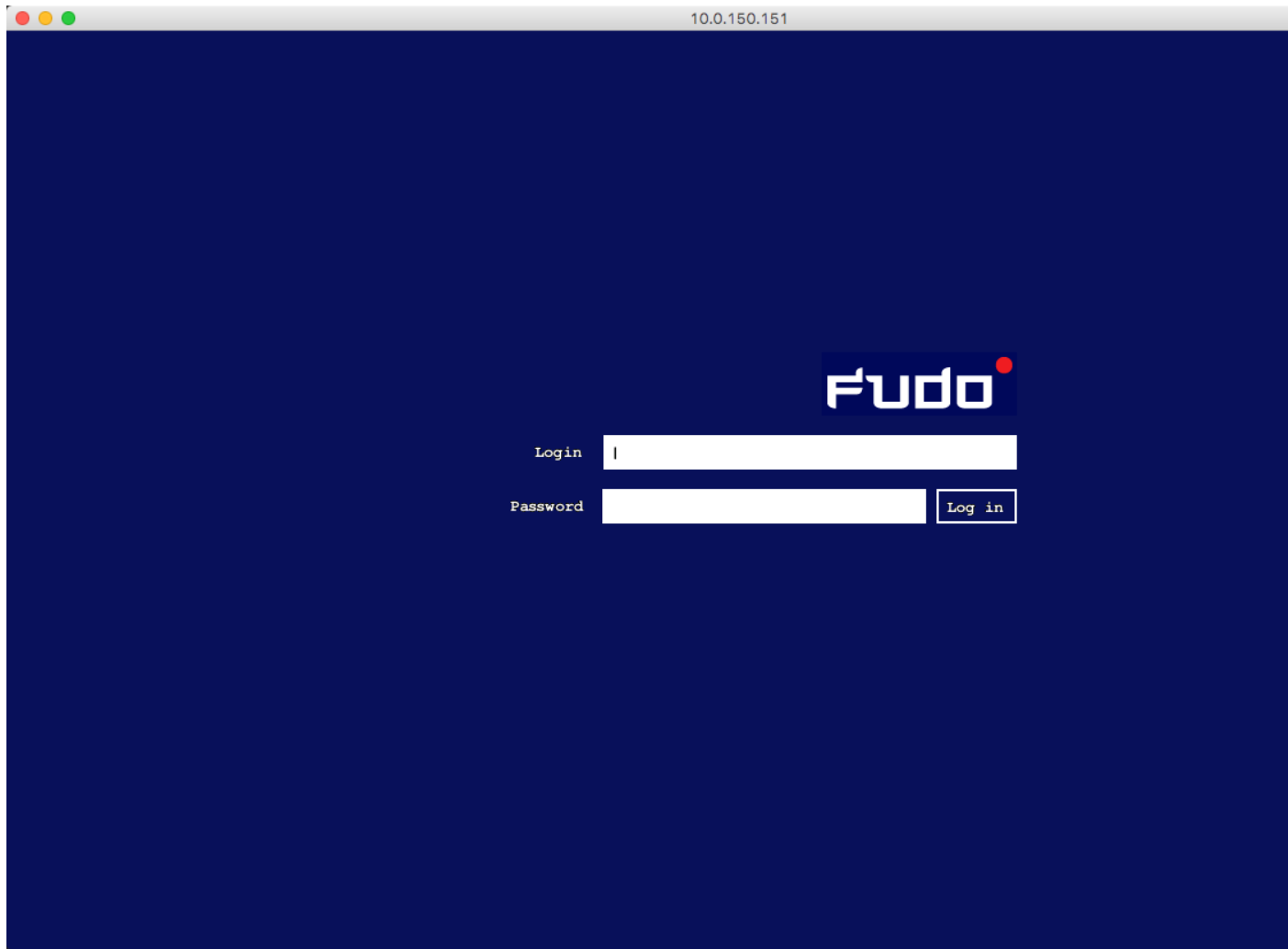
4. Click *Save*.

4.3.3 Establishing an RDP connection with a remote host

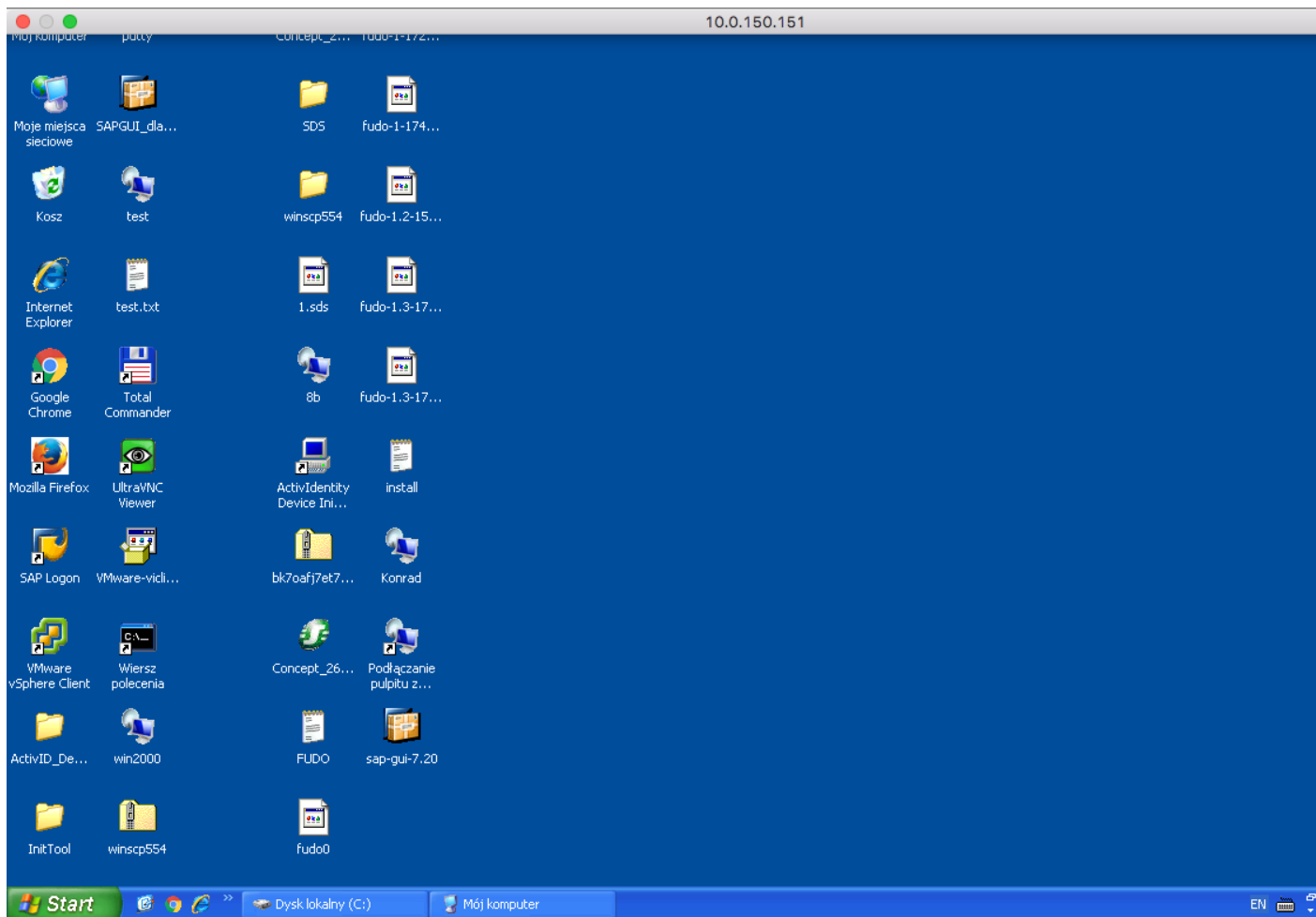
1. Launch RDP client of your choice.
2. Enter destination host IP address and RDP service port number.



3. Enter user login and password and press the [Enter] keyboard key.

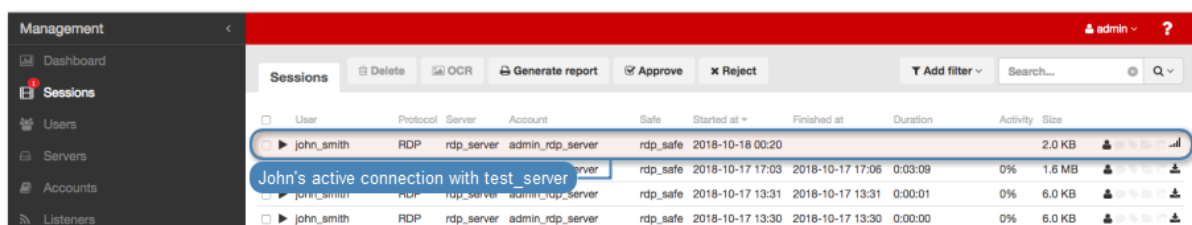


Note: Fudo PAM enables using custom login, no access and session termination screens for RDP and VNC connections. For more information on user defined images for graphical remote sessions, refer to the [Resources](#) topic.



4.3.4 Viewing user session

1. Open a web browser and go to the 10.0.150.151 web address.
2. Enter the login and password to login to the Fudo PAM administration panel.
3. Select *Management > Sessions*.
4. Find *John Smith's* session and click the playback icon.



Related topics:

- *Microsoft Remote Desktop*
- *Requirements*
- *Data model*
- *Quick start - RDP connection configuration*

- *Quick start - HTTP connection configuration*
- *Quick start - MySQL connection configuration*
- *Quick start - Telnet connection configuration*

4.4 RDP in bastion mode

This chapter contains an example of a basic Fudo PAM configuration, to monitor RDP access to a remote server. In this scenario, the user connects to the remote server in bastion mode by specifying the privileged account in the username string. Bastion mode enables facilitating privileged accounts monitoring while preserving default protocols port numbers.



4.4.1 Prerequisites

Description below assumes that the system has been already initiated. The initiation procedure is described in the *System initiation* topic.




4.4.2 Configuration



Adding a server

Server is a definition of the IT infrastructure resource, which can be accessed over one of the specified protocols.

1. Select *Management > Servers*.
2. Click *+ Add*.
3. Provide essential configuration parameters:











Parameter	Value
Name	rdp_server
Blocked	
Protocol	RDP
Security	Standard RDP Security
Description	
<i>Permissions</i>	
Granted users	
<i>Destination host</i>	
IP address	10.0.234.6/32
Port	3389
Bind address	10.0.150.151

4. Download or enter target server's public key.
5. Click *Save*.

Adding a user

User defines a subject entitled to connect to servers within monitored IT infrastructure. Detailed object definition (i.e. unique login and domain combination, full name, email address etc.) enables precise accountability of user actions when login and password are substituted with a shared account login credentials.

1. Select *Management > Users*.
2. Click *+ Add*.
3. Provide essential user information:

Parameter	Value
<i>General</i>	
Login	john_smith
Fudo domain	
Blocked	
Account validity	Indefinite
Role	user
Preferred language	English
Safes	
Full name	John Smith
Email	john@smith.com
Organization	
Phone	
AD Domain	
LDAP Base	
<i>Permissions</i>	
Granted users	
<i>Authentication</i>	
Authentication failures	
Enforce static password complexity	
Type	Password
Password	john
Repeat password	john

4. Click *Save*.

Adding a listener

Listener determines server connection mode (proxy, gateway, transparent, bastion) as well as its specifics.

1. Select *Management > Listeners*.
2. Click *+ Add*.
3. Provide essential configuration parameters:

Parameter	Value
<i>General</i>	
Name	rdp_listener_bastion
Blocked	✗
Protocol	RDP
Security	Standard RDP Security
Announcement	✗
<i>Permissions</i>	
Granted users	✗
<i>Connection</i>	
Mode	bastion
Local address	10.0.150.151
Port	3389
External address	✗

4. Generate or upload proxy server's private key.

Connection

Mode: proxy

Local address: 10.0.150.151 Port: 3389

Server public key: MFwwDQYJKoZIhvcNAQEBBQADSwAwSAJBANAwT26rXtkIyoBkRfP
dA16XJeT1fng
fLr2W2CQJSDHEXV
CAwEAAQ==
-----END PUBLIC KEY-----

Generate Fudo's private key

Upload Fudo's private key

FUDO's fingerprint: d5:d2:b3:d3:9f:57:59:14:24:20:14:07:43:29:0a:e4:68:33:ab:e6 SHA1

Note: For security reasons the form displays server's public key derived from the generated or uploaded private key.







5. Click *Save*.

Adding an account

Account defines the privileged account existing on the monitored server. It specifies the actual login credentials, user authentication mode: anonymous (without user authentication), regular (with login credentials substitution) or forward (with login and password forwarding); password changing policy as well as the password changer itself.

1. Select *Management > Accounts*.
2. Click *+ Add*.

3. Provide essential configuration parameters:





Parameter	Value
<i>General</i>	
Name	admin_rdp_server
Blocked	
Type	regular
Session recording	all
OCR sessions	
OCR Language	English
Delete session data after	61 days
<i>Permissions</i>	
Granted users	
<i>Server</i>	
Server	rdp_server
<i>Credentials</i>	
Domain	
Login	administrator
Replace secret with	with password
Password	password
Repeat password	password
Password change policy	Static, without restrictions
<i>Password changer</i>	
Password changer	None
Privileged user	
Privileged user password	

4. Click *Save*.

Defining a safe

Safe directly regulates user access to monitored servers. It specifies available protocols' features, policies and other details concerning users and servers relations.

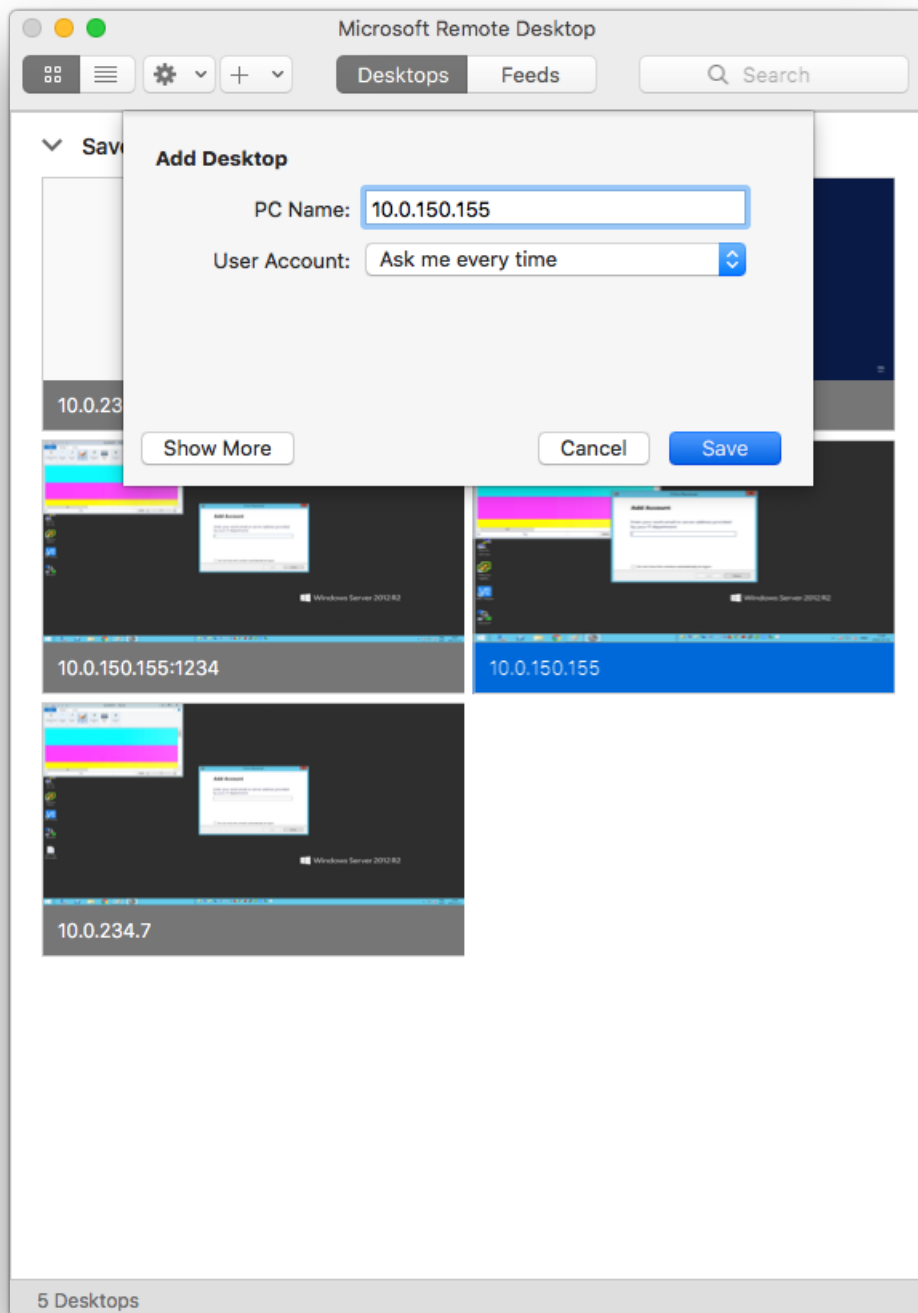
1. Select *Management > Safes*.
2. Click *+ Add*.
3. Provide essential configuration parameters:

Parameter	Value
<i>General</i>	
Name	rdp_safe
Blocked	
Login reason	
Notifications	
Policies	
Users	john_smith
<i>Protocol functionality</i>	
RDP	
SSH	
VNC	
<i>Accounts</i>	
admin_rdp_server	rdp_listener_bastion

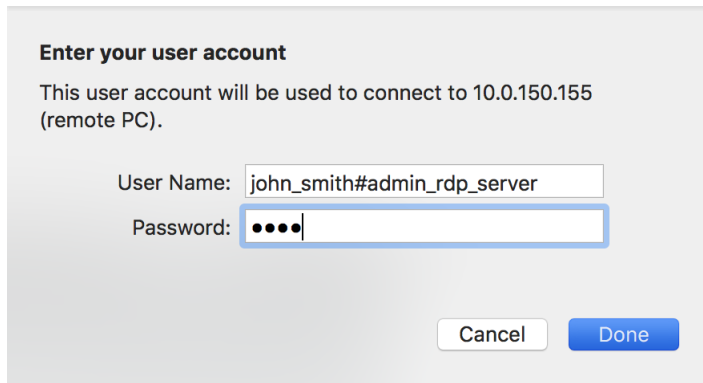
4. Click *Save*.

4.4.3 Establishing an RDP connection with a remote host

1. Launch RDP client of your choice.
2. Enter destination host IP address and RDP service port number.



3. Enter user login along with the account name specified in the username string (john_smith#admin_rdp_server) and password.



Enter your user account

This user account will be used to connect to 10.0.150.155 (remote PC).

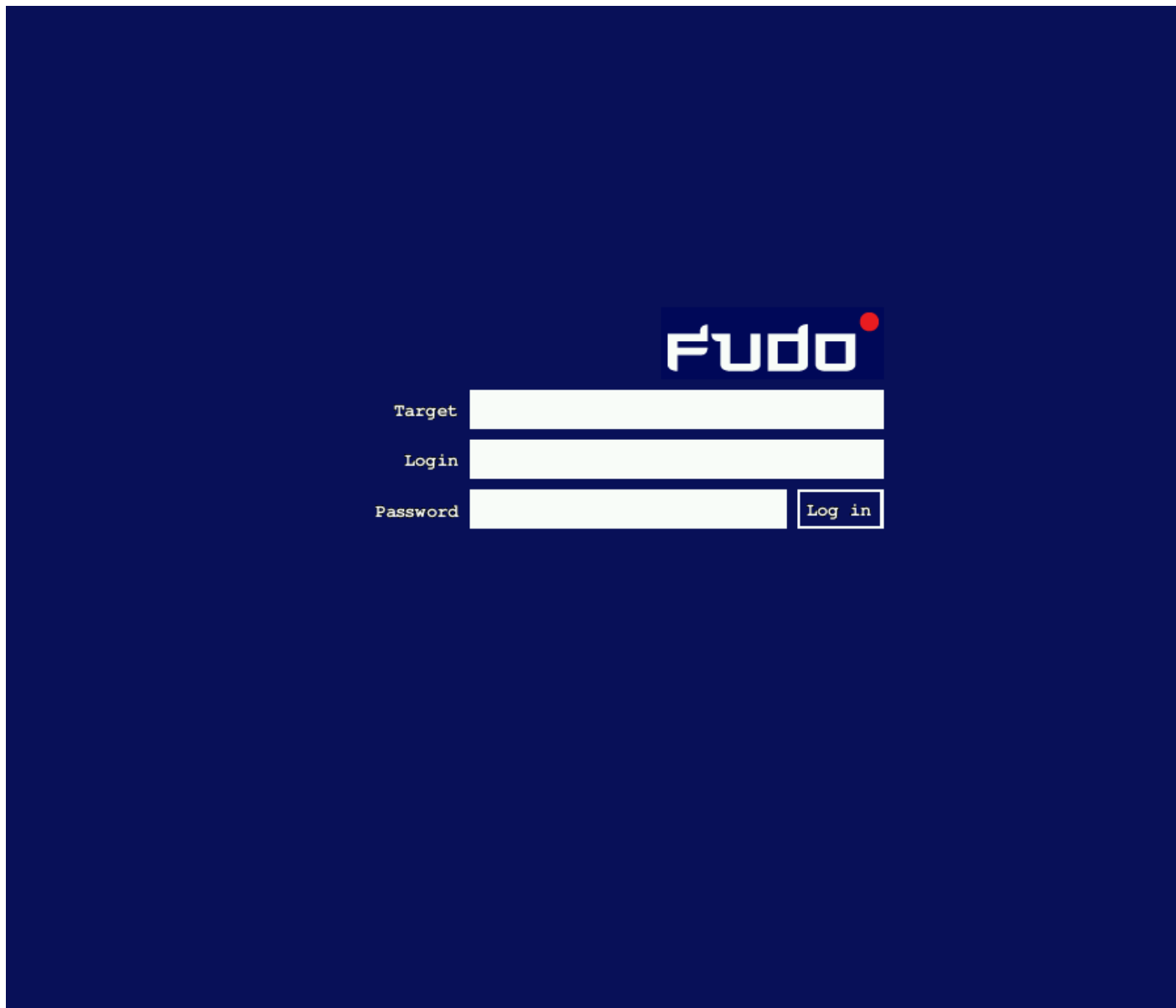
User Name: john_smith#admin_rdp_server

Password:

Cancel Done

Note:

- In case you do not specify login credentials, Fudo will display the internal login screen to enter the account name along with the username and password.



Fudo

Target

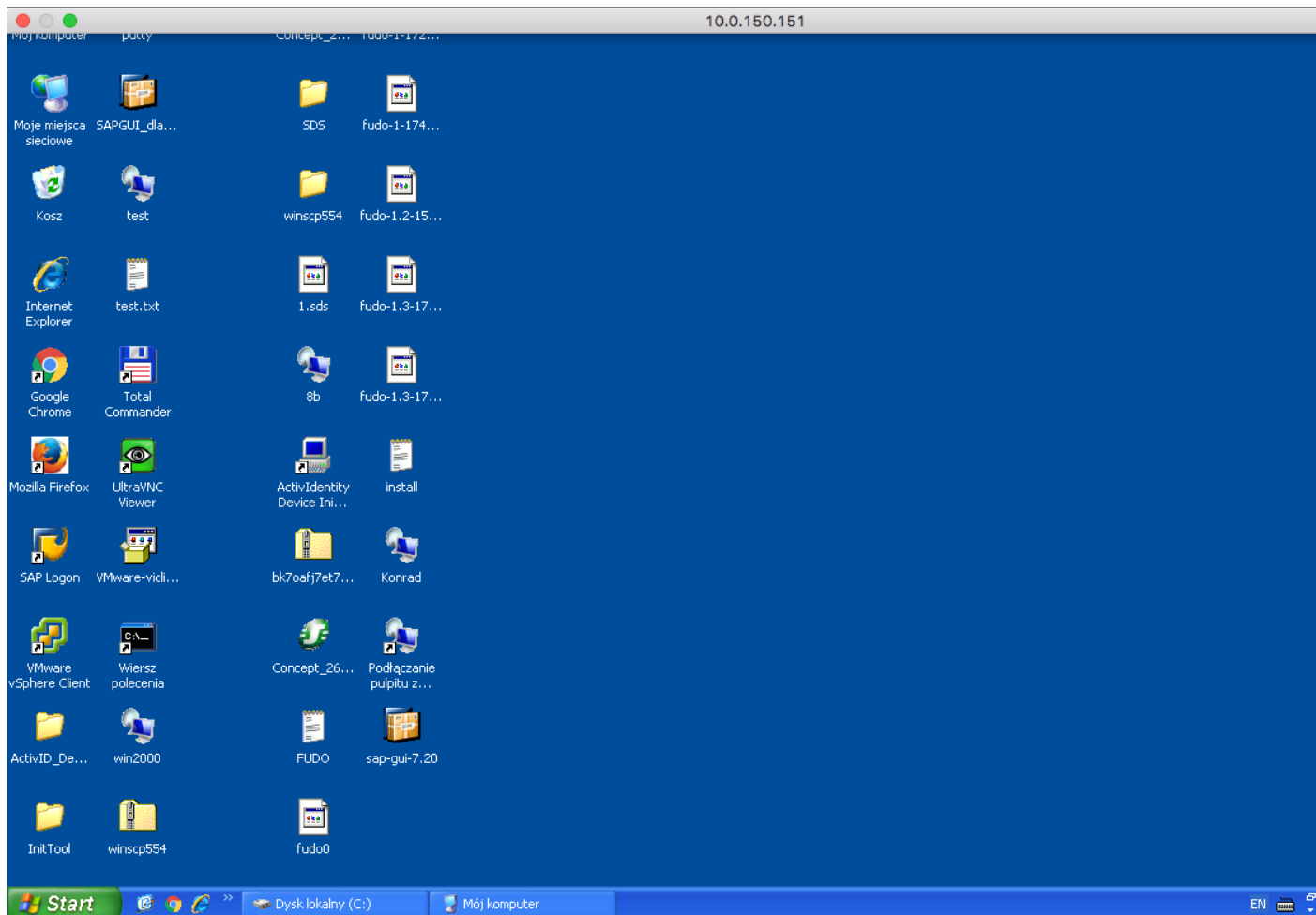
Login

Password Log in

- In case the specified account is not found, Fudo PAM will try to match the name with

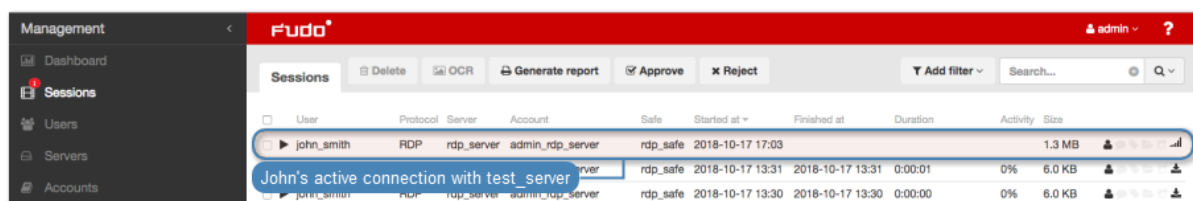
a server object. If a matching server is not found, system tries to match the string to a host's DNS name.

- Fudo PAM enables using a custom logo on the login screen for RDP and VNC connections. For more information refer to the *Resources* topic.



4.4.4 Viewing user session

1. Open a web browser and go to the 10.0.150.151 web address.
2. Enter the login and password to login to the Fudo PAM administration panel.
3. Select *Management > Sessions*.
4. Find *John Smith's* session and click the playback icon.



Related topics:

- *Microsoft Remote Desktop*

- *Requirements*
- *Data model*
- *Quick start - RDP connection configuration*
- *Quick start - HTTP connection configuration*
- *Quick start - MySQL connection configuration*
- *Quick start - Telnet connection configuration*

4.5 Telnet

This chapter contains an example of a basic Fudo PAM configuration, to monitor Telnet connections to a remote server. In this scenario, the user connects to the remote server using Telnet client and logs in using individual login and password. Fudo PAM authenticates the user against the information stored in the local database, establishes connection with the remote server and starts recording.

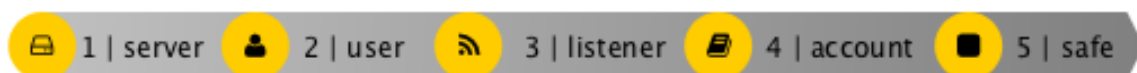
Note: Telnet connections do not support login credentials forwarding and login credentials substitution. When connecting to target host over telnet protocol, users are asked to provide their login credentials twice. First time to authenticate against Fudo PAM and then again, to connect to the target host.



4.5.1 Prerequisites

Description below assumes that the system has been already initiated. For more information on the initiation procedure refer to the *System initiation* topic.

4.5.2 Configuration








Adding a server

Server is a definition of the IT infrastructure resource, which can be accessed over one of the specified protocols.

1. Select *Management > Servers*.
2. Click the Add button.

3. Provide essential configuration parameters:











Parameter	Value
<i>General</i>	
Name	telnet_server
Blocked	
Protocol	Telnet
Enable SSLv2 support	
Enable SSLv3 support	
Description	
<i>Permissions</i>	
Granted users	
<i>Destination host</i>	
Address	10.0.35.137
Port	23

4. Click *Save*.

Adding a user

User defines a subject entitled to connect to servers within monitored IT infrastructure. Detailed object definition (i.e. unique login and domain combination, full name, email address etc.) enables precise accountability of user actions when login and password are substituted with a shared account login credentials.

1. Select *Management > Users*.
2. Click *+ Add*.
3. Provide essential user information:





Parameter	Value
<i>General</i>	
Login	john_smith
Fudo domain	
Blocked	
Account validity	Indefinite
Role	user
Preferred language	English
Safes	
Full name	John Smith
Email	john@smith.com
Organization	
Phone	
AD Domain	
LDAP Base	
<i>Permissions</i>	
Granted users	
<i>Authentication</i>	
Authentication failures	
Enforce static password complexity	
Type	Password
Password	john
Repeat password	john

4. Click *Save*.

Adding a listener

Listener determines server connection mode (proxy, gateway, transparent, bastion) as well as its specifics.

1. Select *Management > Listeners*.
2. Click *+ Add*.
3. Provide essential configuration parameters:






Parameter	Value
<i>General</i>	
Name	telnet_listener
Blocked	
Protocol	Telnet
Enable SSLv2 support	
Enable SSLv3 support	
<i>Permissions</i>	
Granted users	
<i>Connection</i>	
Mode	proxy
Local address	10.0.150.151
Port	23

4. Click *Save*.

Adding an account

Account defines the privileged account existing on the monitored server. It specifies the actual login credentials, user authentication mode: anonymous (without user authentication), regular (with login credentials substitution) or forward (with login and password forwarding); password changing policy as well as the password changer itself.

1. Select *Management > Accounts*.
2. Click *+ Add*.
3. Provide essential configuration parameters:









Parameter	Value
<i>General</i>	
Name	admin_telnet_server
Blocked	
Type	forward
Session recording	all
OCR sessions	
Delete session data after	61 days
<i>Permissions</i>	
Granted users	
<i>Server</i>	
Server	telnet_server
<i>Credentials</i>	
Replace secret with	with password
Password	
Repeat password	

4. Click *Save*.

Defining a safe

Safe directly regulates user access to monitored servers. It specifies available protocols' features, policies and other details concerning users and servers relations.

1. Select *Management > Safes*.
2. Click *+ Add*.
3. Provide essential configuration parameters:

Parameter	Value
<i>General</i>	
Name	telnet_safe
Blocked	
Login reason	
Notifications	
Policies	
<i>Protocol functionality</i>	
RDP	
SSH	
VNC	
<i>Permissions</i>	
Granted users	
<i>Objects relations</i>	
Users	john_smith
Accounts	admin_telnet_server
Listeners	telnet_listener

- Click *Save*.

4.5.3 Establishing a telnet connection with the remote host

- Launch telnet client of your choice.
- Connect to the remote host:

```
telnet> open 10.0.150.151
Trying 10.0.150.151...
Connected to 10.0.150.151.
Escape character is '^['.
```

- Provide user authentication information defined on Fudo PAM:

```
FUDO Authentication.
FUDO Login: john_smith
FUDO Password:
```

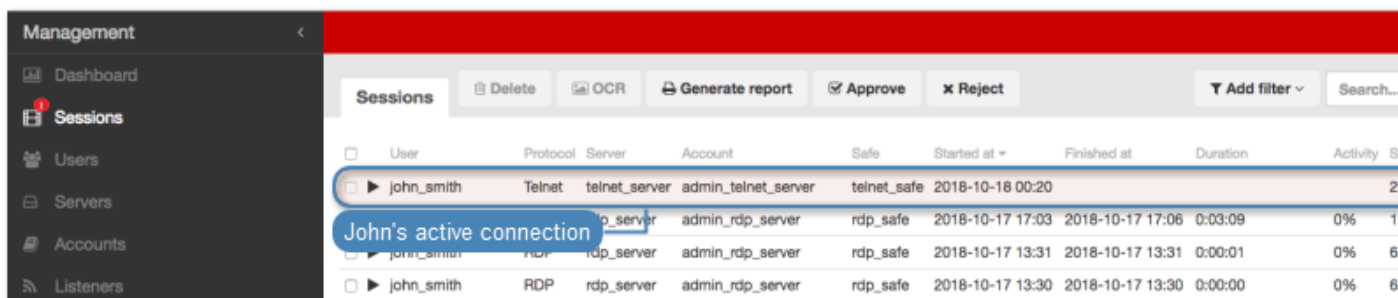
- Provide user authentication information defined on the target host:

```
FreeBSD/amd64 (fbsd83-cerb.whl) (pts/0)
login:
password:
```

Note: Telnet connections do not support user credentials substitution.

4.5.4 Viewing user's session

1. Open a web browser and go to the 10.0.150.151 web address.
2. Enter the login and the password to log in to the Fudo PAM administration panel.
3. Select *Management > Sessions*.
4. Find *John Smith's* session and click the playback icon.



User	Protocol	Server	Account	Safe	Started at	Finished at	Duration	Activity
john_smith	Telnet	telnet_server	admin_telnet_server	telnet_safe	2018-10-18 00:20			2
john_smith	RDP	rdp_server	admin_rdp_server	rdp_safe	2018-10-17 17:03	2018-10-17 17:06	0:03:09	0%
john_smith	RDP	rdp_server	admin_rdp_server	rdp_safe	2018-10-17 13:31	2018-10-17 13:31	0:00:01	0%
john_smith	RDP	rdp_server	admin_rdp_server	rdp_safe	2018-10-17 13:30	2018-10-17 13:30	0:00:00	0%

Related topics:

- [Quick start - SSH connection configuration](#)
- [Quick start - HTTP connection configuration](#)
- [Quick start - MySQL connection configuration](#)
- [Quick start - RDP connection configuration](#)
- [Requirements](#)
- [Data model](#)
- [Resources](#)

4.6 Telnet 5250

This chapter contains an example of a basic Fudo PAM configuration, to monitor Telnet 5250 connections to a remote server. In this scenario, the user connects to the remote server using Telnet client and logs in using individual login and password. Fudo PAM authenticates the user against the information stored in the local database, establishes connection with the remote server and starts recording.

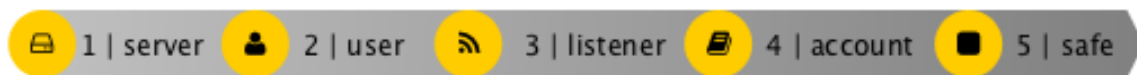
Note: Telnet connections do not support login credentials forwarding and login credentials substitution. When connecting to target host over telnet protocol, users are asked to provide their login credentials twice. First time to authenticate against Fudo PAM and then again, to connect to the target host.



4.6.1 Prerequisites

Description below assumes that the system has been already initiated. For more information on the initiation procedure refer to the *System initiation* topic.

4.6.2 Configuration



Adding a server

Server is a definition of the IT infrastructure resource, which can be accessed over one of the specified protocols.

1. Select *Management > Servers*.
2. Click the Add button.
3. Provide essential configuration parameters:











Parameter	Value
<i>General</i>	
Name	telnet_server
Blocked	
Protocol	Telnet 5250
Enable SSLv2 support	
Enable SSLv3 support	
Description	
<i>Permissions</i>	
Granted users	
<i>Destination host</i>	
Address	10.0.35.137
Port	23

4. Click *Save*.

Adding a user

User defines a subject entitled to connect to servers within monitored IT infrastructure. Detailed object definition (i.e. unique login and domain combination, full name, email address etc.) enables precise accountability of user actions when login and password are substituted with a shared account login credentials.

1. Select *Management > Users*.
2. Click *+ Add*.
3. Provide essential user information:





Parameter	Value
<i>General</i>	
Login	john_smith
Fudo domain	
Blocked	
Account validity	Indefinite
Role	user
Preferred language	English
Safes	
Full name	John Smith
Email	john@smith.com
Organization	
Phone	
AD Domain	
LDAP Base	
<i>Permissions</i>	
Granted users	
<i>Authentication</i>	
Authentication failures	
Enforce static password complexity	
Type	Password
Password	john
Repeat password	john

4. Click *Save*.

Adding a listener

Listener determines server connection mode (proxy, gateway, transparent, bastion) as well as its specifics.

1. Select *Management > Listeners*.
2. Click *+ Add*.
3. Provide essential configuration parameters:






Parameter	Value
<i>General</i>	
Name	telnet_listener
Blocked	
Protocol	Telnet
Enable SSLv2 support	
Enable SSLv3 support	
<i>Permissions</i>	
Granted users	
<i>Connection</i>	
Mode	proxy
Local address	10.0.150.151
Port	23

4. Click *Save*.

Adding an account

Account defines the privileged account existing on the monitored server. It specifies the actual login credentials, user authentication mode: anonymous (without user authentication), regular (with login credentials substitution) or forward (with login and password forwarding); password changing policy as well as the password changer itself.

1. Select *Management > Accounts*.
2. Click *+ Add*.
3. Provide essential configuration parameters:









Parameter	Value
<i>General</i>	
Name	admin_telnet_server
Blocked	
Type	forward
Session recording	all
OCR sessions	
Delete session data after	61 days
<i>Permissions</i>	
Granted users	
<i>Server</i>	
Server	telnet_server
<i>Credentials</i>	
Replace secret with	with password
Password	
Repeat password	

4. Click *Save*.

Defining a safe

Safe directly regulates user access to monitored servers. It specifies available protocols' features, policies and other details concerning users and servers relations.

1. Select *Management > Safes*.
2. Click *+ Add*.
3. Provide essential configuration parameters:

Parameter	Value
<i>General</i>	
Name	telnet_safe
Blocked	
Login reason	
Notifications	
Policies	
Users	john_smith
<i>Protocol functionality</i>	
RDP	
SSH	
VNC	
<i>Permissions</i>	
Granted users	
<i>Accounts</i>	
admin_telnet_server	telnet_listener

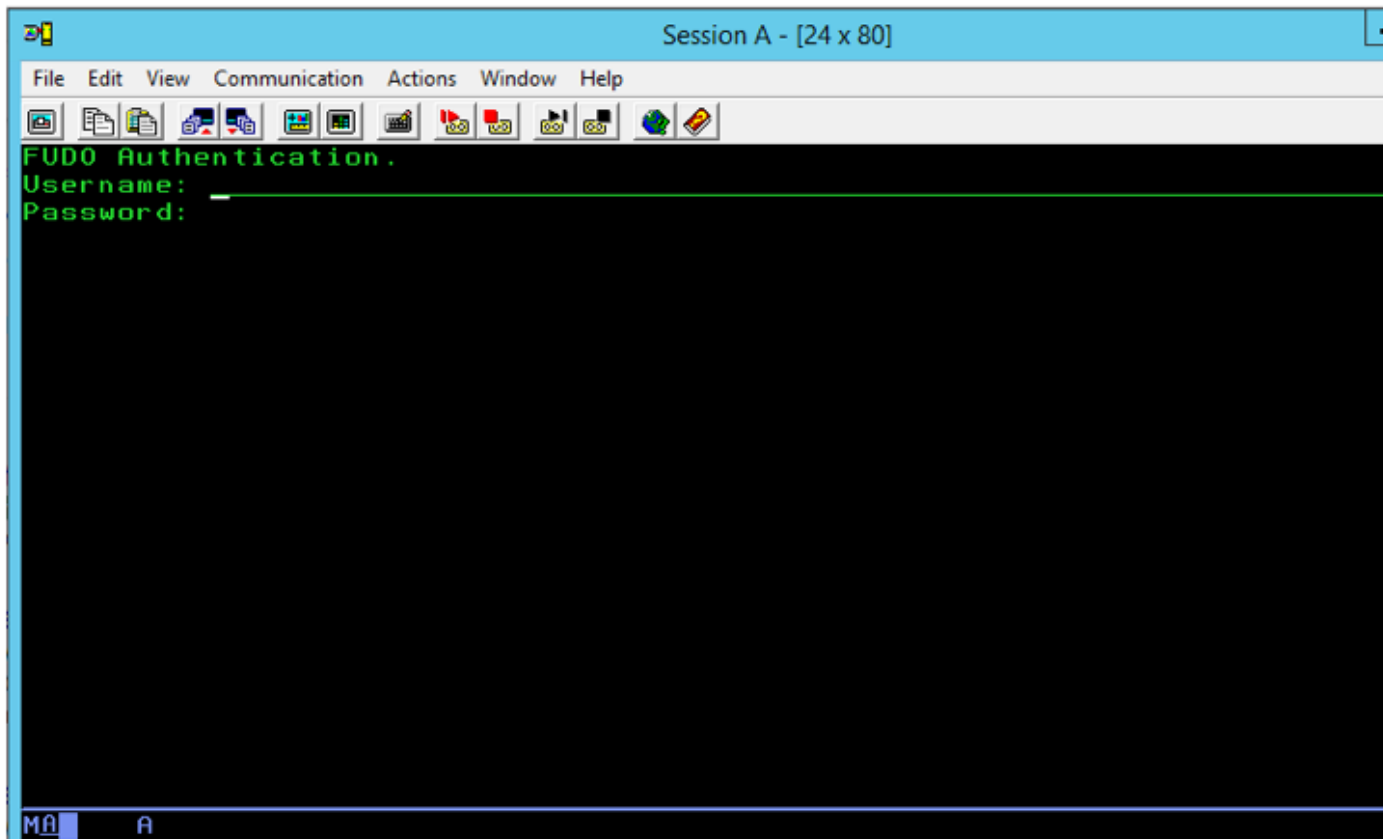
4. Click *Save*.

4.6.3 Establishing a telnet connection with the remote host

1. Launch telnet client of your choice.
2. Connect to the remote host:

```
telnet> open 10.0.150.151
Trying 10.0.150.151...
Connected to 10.0.150.151.
Escape character is '^['.
```

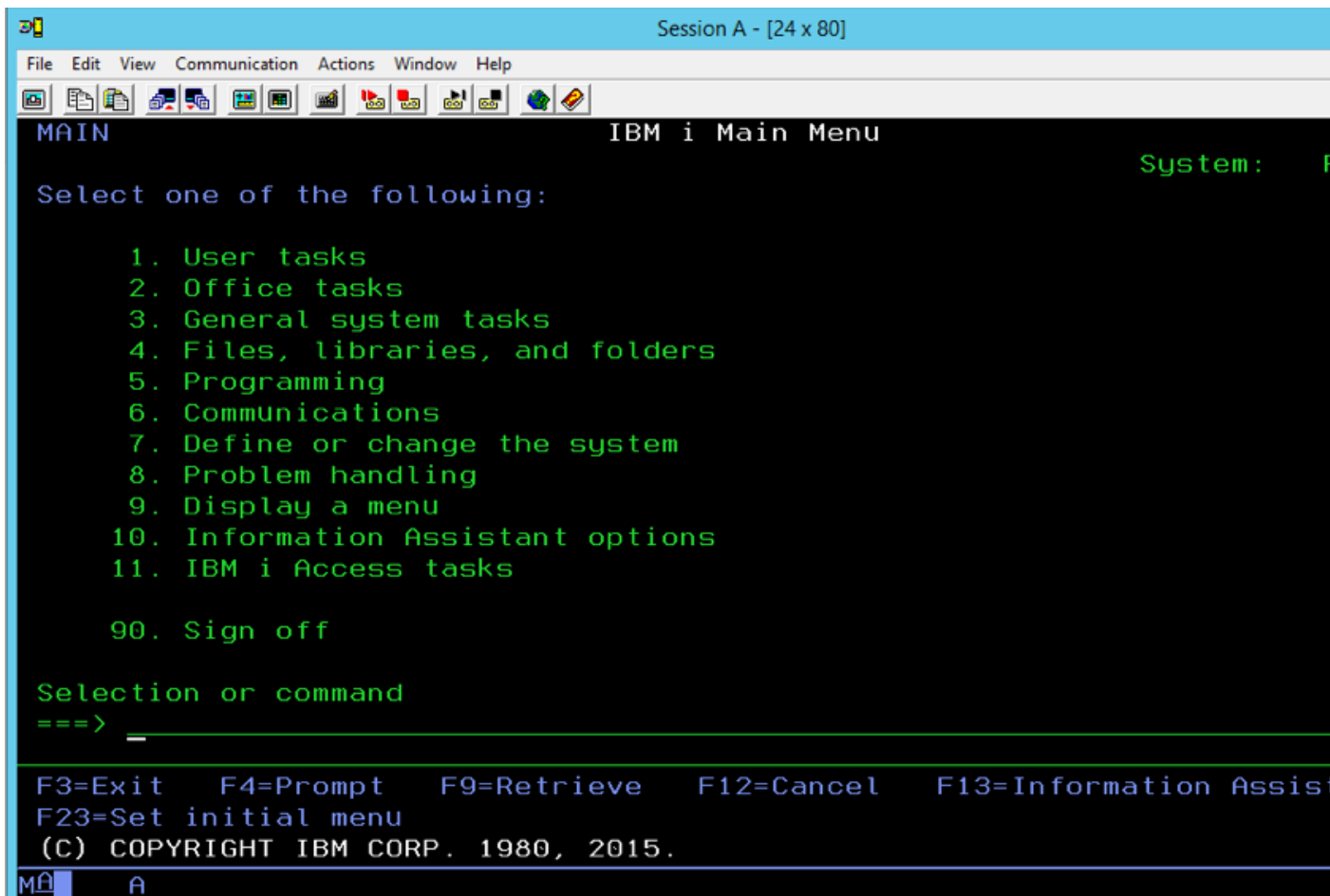
3. Provide user authentication information defined on Fudo PAM:



4. Provide user authentication information defined on the target host:

```
FreeBSD/amd64 (fbsd83-cerb.whl) (pts/0)
login:
password:
```

Note: Telnet connections do not support user credentials substitution.



4.6.4 Viewing user's session

1. Open a web browser and go to the 10.0.150.151 web address.
2. Enter the login and the password to log in to the Fudo PAM administration panel.
3. Select *Management > Sessions*.
4. Find *John Smith's* session and click the playback icon.

```

MAIN                                IBM i Main Menu                                System:  PUB400
Select one of the following:

    1. User tasks
    2. Office tasks
    3. General system tasks
    4. Files, libraries, and folders
    5. Programming
    6. Communications
    7. Define or change the system
    8. Problem handling
    9. Display a menu
   10. Information Assistant options
   11. IBM i Access tasks

    90. Sign off

Selection or command
====>

F3=Exit   F4=Prompt   F9=Retrieve   F12=Cancel   F13=Information Assistant
F23=Set initial menu
(C) COPYRIGHT IBM CORP. 1980, 2015.

```

The screenshot shows a terminal window with a blue title bar. The terminal content is the IBM i Main Menu. At the bottom of the terminal window, there is a status bar with buttons for 'Terminate', 'Join', and 'Pause', along with a timer showing '0:00:22' and an 'Info' icon.

Related topics:

- *Quick start - SSH connection configuration*
- *Quick start - HTTP connection configuration*
- *Quick start - MySQL connection configuration*
- *Quick start - RDP connection configuration*
- *Requirements*
- *Data model*
- *Resources*

4.7 MySQL

This chapter contains an example of a basic Fudo PAM configuration, to monitor SQL queries to a remote MySQL database server.

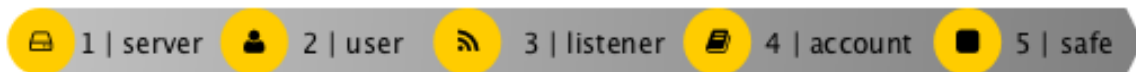
In this scenario, the user connects to a MySQL database using individual login and password. When establishing the connection with the remote server, Fudo PAM substitutes the login and the password with the previously defined values: `root/password` (authorization modes are described in the *User authorization modes* section).



4.7.1 Prerequisites

The following description assumes that the system has been already initiated. For more information on the initiation procedure refer to the *System initiation* topic.

4.7.2 Configuration



Adding a server

Server is a definition of the IT infrastructure resource, which can be accessed over one of the specified protocols.

1. Select *Management > Servers*.
2. Click *+ Add*.
3. Provide essential configuration parameters:











Parameter	Value
<i>General</i>	
Name	mysql_server
Blocked	
Protocol	MySQL
Description	
<i>Permissions</i>	
Granted users	
<i>Destination host</i>	
Address	10.0.1.35
Port	3306
Bind address	Any

4. Click *Save*.

Adding a user

User defines a subject entitled to connect to servers within monitored IT infrastructure. Detailed object definition (i.e. unique login and domain combination, full name, email address etc.) enables precise accountability of user actions when login and password are substituted with a shared account login credentials.

1. Select *Management > Users*.
2. Click *+ Add*.
3. Provide essential user information:



Parameter	Value
<i>General</i>	
Login	john_smith
Fudo domain	
Blocked	
Account validity	Indefinite
Role	user
Preferred language	English
Safes	
Full name	John Smith
Email	john@smith.com
Organization	
Phone	
AD Domain	
LDAP Base	
<i>Permissions</i>	
Granted users	
<i>Authentication</i>	
Authentication failures	
Enforce static password complexity	
Type	Password
Password	john
Repeat password	john

4. Click *Save*.

Adding a listener

Listener determines server connection mode (proxy, gateway, transparent, bastion) as well as its specifics.

1. Select *Management > Listeners*.
2. Click *+ Add*.
3. Provide essential configuration parameters:







Parameter	Value
<i>General</i>	
Name	mysql_listener
Blocked	
Protocol	Mysql
<i>Permissions</i>	
Granted users	
<i>Connection</i>	
Mode	proxy
Local address	10.0.150.151
Port	3306

4. Click *Save*.

Adding an account

Account defines the privileged account existing on the monitored server. It specifies the actual login credentials, user authentication mode: anonymous (without user authentication), regular (with login credentials substitution) or forward (with login and password forwarding); password changing policy as well as the password changer itself.

1. Select *Management > Accounts*.
2. Click *+ Add*.
3. Provide essential configuration parameters:








Parameter	Value
<i>General</i>	
Name	admin_mysql_server
Blocked	
Type	regular
Session recording	all
OCR sessions	
Delete session data after	61 days
<i>Permissions</i>	
Granted users	
<i>Server</i>	
Server	mysql_server
<i>Credentials</i>	
Domain	
Login	root
Replace secret with	with password
Password	password
Repeat password	password
Password change policy	Static, without restrictions
<i>Password changer</i>	
Password changer	None
Privileged user	
Privileged user password	

4. Click *Save*.

Defining a safe

Safe directly regulates user access to monitored servers. It specifies available protocols' features, policies and other details concerning users and servers relations.

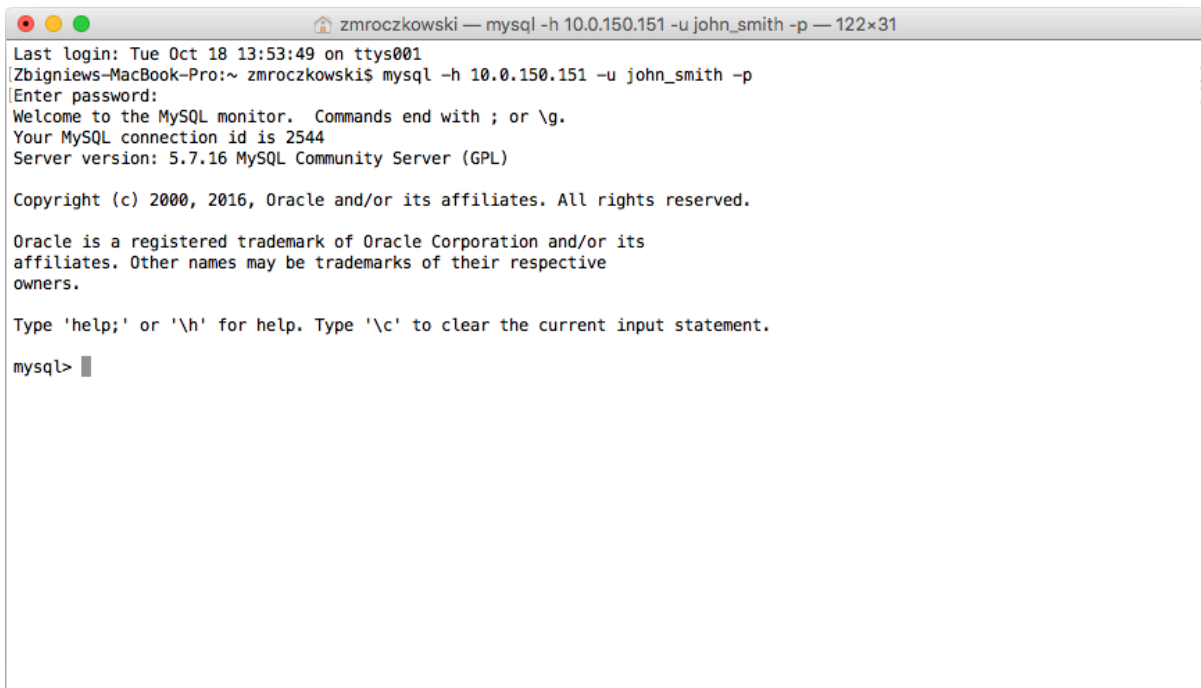
1. Select *Management > Safes*.
2. Click *+ Add*.
3. Provide essential configuration parameters:

Parameter	Value
<i>General</i>	
Name	mysql_safe
Blocked	
Login reason	
Notifications	
Policies	
Users	john_smith
<i>Protocol functionality</i>	
RDP	
SSH	
VNC	
<i>Accounts</i>	
admin_mysql_server	mysql_listener

4. Click *Save*.

4.7.3 Establishing connection with a MySQL database

1. Launch a command line interface client.
2. Enter `mysql -h 10.0.150.151 -u john_smith -p`, to connect to the database server.
3. Enter the user's password.



```

zmroczkowski — mysql -h 10.0.150.151 -u john_smith -p — 122x31
Last login: Tue Oct 18 13:53:49 on ttys001
Zbigniew-MacBook-Pro:~ zmroczkowski$ mysql -h 10.0.150.151 -u john_smith -p
Enter password:
Welcome to the MySQL monitor.  Commands end with ; or \g.
Your MySQL connection id is 2544
Server version: 5.7.16 MySQL Community Server (GPL)

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affiliates. Other names may be trademarks of their respective
owners.

Type 'help;' or '\h' for help. Type '\c' to clear the current input statement.

mysql>

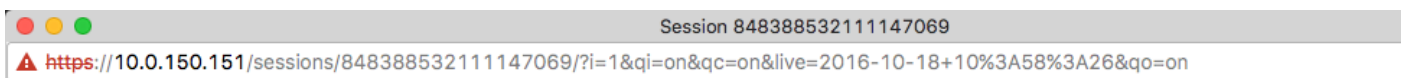
```

4. Continue browsing the database contents using SQL queries.

4.7.4 Viewing user session

1. Open a web browser and go to the Fudo PAM administration page.
2. Enter user login and password to log in to Fudo PAM administration panel.
3. Select *Management > Sessions*.
4. Find *John Smith's* session and click the playback icon.

User	Protocol	Server	Account	Safe	Started at	Finished at	Duration	Activity	S
john_smith	MySQL	mysql_server	admin_mysql_server	mysql_safe	2018-10-18 00:20				2
john_smith	RDP	rdp_server	admin_rdp_server	rdp_safe	2018-10-17 17:03	2018-10-17 17:06	0:03:09	0%	1
john_smith	RDP	rdp_server	admin_rdp_server	rdp_safe	2018-10-17 13:31	2018-10-17 13:31	0:00:01	0%	6
john_smith	RDP	rdp_server	admin_rdp_server	rdp_safe	2018-10-17 13:30	2018-10-17 13:30	0:00:00	0%	6



Session: 848388532111147069, user: john_smith, server: mysql_server

INIT	2016-10-18 00:20
Protocol version: 10 Server version: 5.7.16 Connection ID: 2545 Authentication plugin name: mysql_native_password Capabilities: CLIENT_IGNORE_SPACE, CLIENT_RESERVED, CLIENT_PLUGIN_AUTH, CLIENT_INTERACTIVE, CLIENT_SECURE_CONNECTION, CLIENT_MULTI_RESULTS, CLIENT_CONNECT_ATTRS, CLIENT_NO_SCHEMA, CLIENT_TRANSACTIONS, CLIENT_IGNORE_SIGPIPE, CLIENT_LONG_DATA, CLIENT_CONNECT_WITH_DB, CLIENT_FOUND_ROWS, CLIENT_PLUGIN_AUTH_LENENC_CLIENT_DATA, CLIENT_LOCAL_FILES, CLIENT_COMPRESS, CLIENT_MULTI_STATEMENTS, CLIENT_LONG_PASSWORD, CLIENT_ODBC, CLIENT_PS_MULTI_RESULTS, CLIENT_PROTOCOL_41	
OK	2016-10-18 00:20
Affected rows: 0 Last inserted_id rows: 0 Status: 2 Warnings: 0 Info:	
COM_QUERY	2016-10-18 00:20
Query: <pre>select @@version_comment limit 1</pre>	
00:00:00	00:04:02

Related topics:

- *Quick start - SSH connection configuration*
- *Quick start - RDP connection configuration*

- *Quick start - HTTP connection configuration*
- *Quick start - Telnet connection configuration*
- *Requirements*
- *Data model*

4.8 MS SQL

This chapter contains an example of a basic Fudo PAM configuration, to monitor MS SQL connections to a remote MS SQL database server.

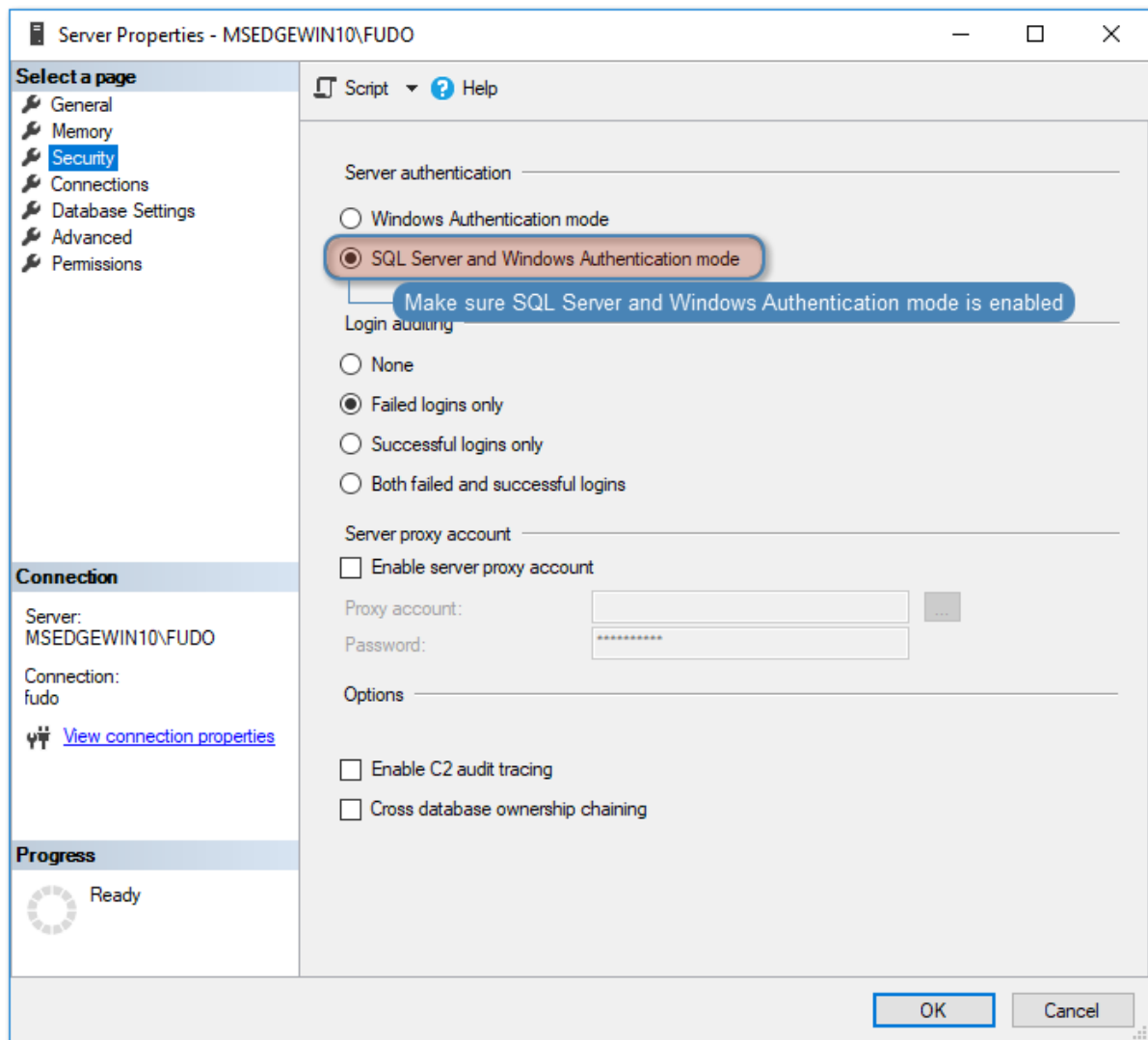
In this scenario, the user connects to a MS SQL database using individual login and password using *SQL Server Management Studio*. When establishing the connection with the remote server, Fudo PAM substitutes the login and the password with the previously defined values: `fudo/password` (authorization modes are described in the *User authorization modes* section).



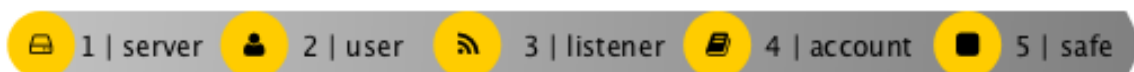
4.8.1 Prerequisites

The following description assumes that the system has been already initiated. For more information on the initiation procedure refer to the *System initiation* topic.

Note: Make sure that the SQL Server has the *SQL Server and Windows Authentication* mode enabled.






4.8.2 Configuration



Adding a server

Server is a definition of the IT infrastructure resource, which can be accessed over one of the specified protocols.

1. Select *Management > Servers*.
2. Click *+ Add*.
3. Provide essential configuration parameters:











Parameter	Value
<i>General</i>	
Name	mssql_server
Blocked	
Protocol	MS SQL (TDS)
Description	
<i>Permissions</i>	
Granted users	
<i>Destination host</i>	
Address	10.0.150.154
Port	1433
Bind address	Any

4. Click *Save*.

Adding a user

User defines a subject entitled to connect to servers within monitored IT infrastructure. Detailed object definition (i.e. unique login and domain combination, full name, email address etc.) enables precise accountability of user actions when login and password are substituted with a shared account login credentials.

1. Select *Management > Users*.
2. Click *+ Add*.
3. Provide essential user information:



Parameter	Value
<i>General</i>	
Login	john_smith
Fudo domain	
Blocked	
Account validity	Indefinite
Role	user
Preferred language	English
Safes	
Full name	John Smith
Email	john@smith.com
Organization	
Phone	
AD Domain	
LDAP Base	
<i>Permissions</i>	
Granted users	
<i>Authentication</i>	
Authentication failures	
Enforce static password complexity	
Type	Password
Password	john
Repeat password	john

4. Click *Save*.

Adding a listener

Listener determines server connection mode (proxy, gateway, transparent, bastion) as well as its specifics.

1. Select *Management > Listeners*.
2. Click *+ Add*.
3. Provide essential configuration parameters:







Parameter	Value
<i>General</i>	
Name	MSSQL_proxy
Blocked	
Protocol	MS SQL (TDS)
<i>Permissions</i>	
Granted users	
<i>Connection</i>	
Mode	proxy
Local address	10.0.150.150
Port	1433

4. Click *Save*.

Adding an account

Account defines the privileged account existing on the monitored server. It specifies the actual login credentials, user authentication mode: anonymous (without user authentication), regular (with login credentials substitution) or forward (with login and password forwarding); password changing policy as well as the password changer itself.

1. Select *Management > Accounts*.
2. Click *+ Add*.
3. Provide essential configuration parameters:

Parameter	Value
<i>General</i>	
Name	admin_mssql_server
Blocked	
Type	regular
Session recording	all
OCR sessions	
Delete session data after	61 days
<i>Permissions</i>	
Granted users	
<i>Server</i>	
Server	mysql_server
<i>Credentials</i>	
Domain	
Login	fudo
Replace secret with	with password
Password	password
Repeat password	password
Password change policy	Static, without restrictions
<i>Password changer</i>	
Password changer	None
Privileged user	
Privileged user password	

4. Click *Save*.

Defining a safe

Safe directly regulates user access to monitored servers. It specifies available protocols' features, policies and other details concerning users and servers relations.

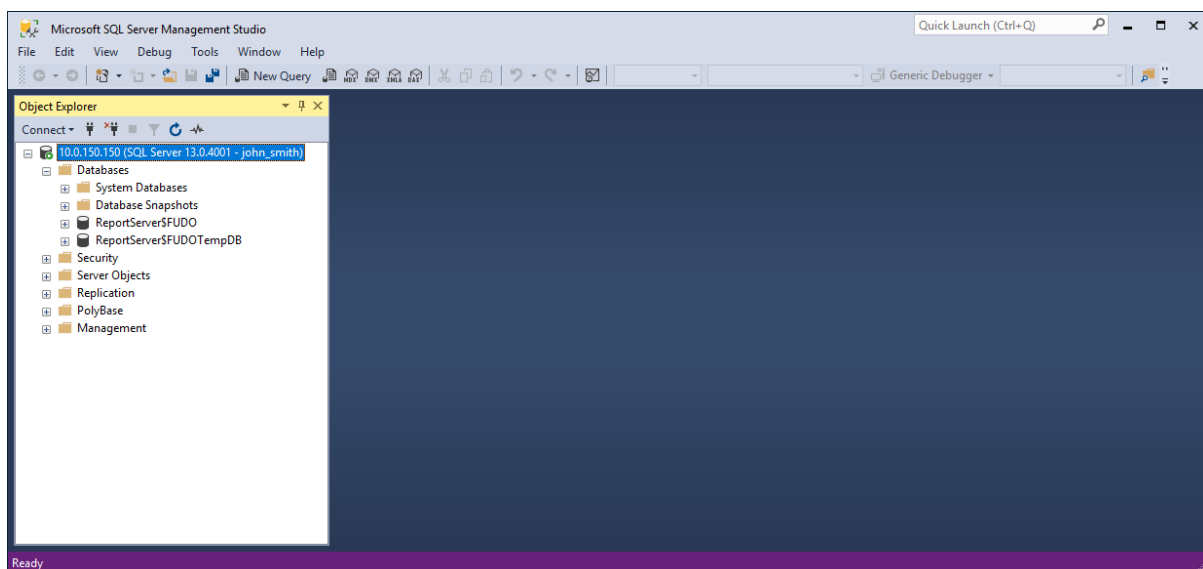
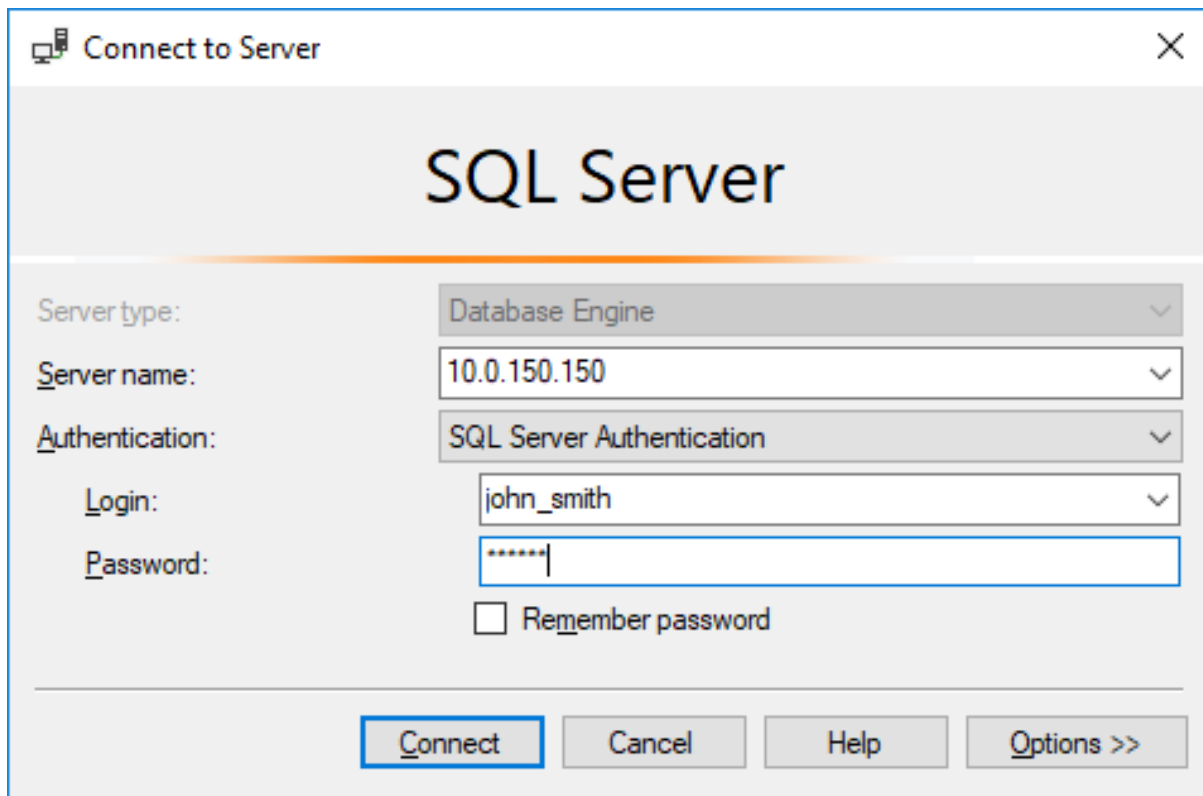
1. Select *Management > Safes*.
2. Click *+ Add*.
3. Provide essential configuration parameters:

Parameter	Value
<i>General</i>	
Name	mssql_safe
Blocked	
Login reason	
Notifications	
Policies	
Users	john_smith
<i>Protocol functionality</i>	
RDP	
SSH	
VNC	
<i>Accounts</i>	
admin_mssql_server	MSSQL_proxy

4. Click *Save*.

4.8.3 Establishing connection with a MS SQL database

1. Start *SQL Server Management Studio*.
2. Enter previously configured proxy address (10.0.150.150).
3. From the *Authentication* drop-down list, select *SQL Server Authentication*.
4. Enter user login and password.
5. Click *Connect*.



4.8.4 Viewing user session

1. Open a web browser and go to the Fudo PAM administration page.
2. Enter user login and password to log in to Fudo PAM administration panel.
3. Select *Management > Sessions*.
4. Find *John Smith's* session and click ►.

The screenshot displays the Fudo PAM interface. On the left is a 'Management' sidebar with links to Dashboard, Sessions, Users, Servers, Accounts, Listeners, and Safes. The main area shows a 'Sessions' table with columns: User, Protocol, Server, Account, Safe, Started at, Finished at, Duration, and Activity. A session for 'john_smith' on 'mssql_server' is highlighted, with a callout 'John's active connection'. Below this, a detailed view for Session 84838853211147120 is shown, including the SQL batch executed and the resulting tabular output.

User	Protocol	Server	Account	Safe	Started at	Finished at	Duration	Activity
john_smith	MS SQL (TDS)	mssql_server	admin_mysql_server	mssql_safe	2017-08-10 09:57			
john_smith	MS SQL (TDS)	mssql_server	admin_mysql_server	mssql_safe	2017-08-10 09:57			
john_smith	MS SQL (TDS)	mssql_server	admin_mysql_server	mssql_safe	2017-08-10 09:57	2017-08-10 09:57	0:00:24	
john_smith	MS SQL (TDS)	mssql_server	admin_mysql_server	mssql_safe	2017-08-10 09:57	2017-08-10 09:57	0:00:00	
john_smith	MS SQL (TDS)	mssql_server	admin_mysql_server	it's safe...	2017-08-10 09:44	2017-08-10 09:51	0:07:20	

Session: 84838853211147120, user: john_smith, server: mssql_server

SQL batch

```
DECLARE @edition sysname; SET @edition = cast(SERVERPROPERTY(N'EDITION') as sysname); select case when @edition = N'SQL Azure' then 2 else 1 end as 'DatabaseEngineEdition'
SELECT SERVERPROPERTY('EngineEdition') AS DatabaseEngineEdition
select N'Windows' as host_platform
```

Tabular result

host_platform
1
04000000
Windows

SQL batch

```
IF((SELECT HAS_PERMS_BY_NAME(null, null, 'VIEW SERVER STATE')) = 1) BEGIN IF EXISTS(SELECT * FROM sys.system_views WHERE name = N'dm_server_registry') S
SERVERPROPERTY('ProductBuildType') AS [ProductBuildType],
SERVERPROPERTY('ProductLevel') AS [ProductLevel],
SERVERPROPERTY('ProductUpdateLevel') AS [ProductUpdateLevel],
```

00:00:00

Related topics:

- *SQL Server Management Studio*
- *Quick start - MySQL connection configuration*
- *Requirements*
- *Data model*

4.9 HTTP

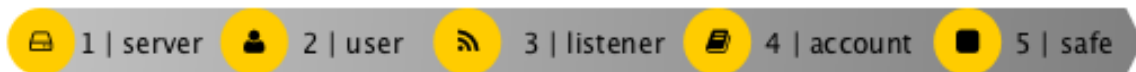
This chapter contains an example of a basic Fudo PAM configuration, to monitor HTTP access to a remote server. In this scenario, the user browses resources of the monitored server using a web browser. The user is authenticated by Fudo PAM against the local user database. The connection will timeout after 15 minutes (900 seconds) and the user will have to login again to continue browsing the server's contents.



4.9.1 Prerequisites

The following description assumes that the system has been already initiated. For more information on the initiation procedure refer to the *System initiation* topic.

4.9.2 Configuration



Adding a server

Server is a definition of the IT infrastructure resource, which can be accessed over one of the specified protocols.

1. Select *Management > Servers*.
2. Click *+ Add*.
3. Provide essential configuration parameters:











Parameter	Value
<i>General</i>	
Name	http_server
Blocked	
Protocol	HTTP
HTTP timeout	900
Enable SSLv2 support	
Enable SSLv3 support	
Description	
<i>Permissions</i>	
Granted users	
<i>Destination host</i>	
Address	www.wheelsystems.com
Port	80
HTTP host	

4. Click *Save*.

Adding a user

User defines a subject entitled to connect to servers within monitored IT infrastructure. Detailed object definition (i.e. unique login and domain combination, full name, email address etc.) enables precise accountability of user actions when login and password are substituted with a shared account login credentials.

1. Select *Management > Users*.
2. Click *+ Add*.
3. Provide essential user information:

Parameter	Value
<i>General</i>	
Login	john_smith
Fudo domain	
Blocked	
Account validity	Indefinite
Role	user
Preferred language	English
Safes	
Full name	John Smith
Email	john@smith.com
Organization	
Phone	
AD Domain	
LDAP Base	
<i>Permissions</i>	
Granted users	
<i>Authentication</i>	
Authentication failures	
Enforce static password complexity	
Type	Password
Password	john
Repeat password	john






4. Click *Save*.

Adding a listener

Listener determines server connection mode (proxy, gateway, transparent, bastion) as well as its specifics.

1. Select *Management > Listeners*.

2. Click *+ Add*.
3. Provide essential configuration parameters:






Parameter	Value
<i>General</i>	
Name	http_listener
Blocked	
Protocol	HTTP
Enable SSLv2 support	
Enable SSLv3 support	
<i>Permissions</i>	
Granted users	
<i>Connection</i>	
Mode	proxy
Local address	10.0.150.151
Port	8080
Use TLS	

4. Click *Save*.

Adding an account

Account defines the privileged account existing on the monitored server. It specifies the actual login credentials, user authentication mode: anonymous (without user authentication), regular (with login credentials substitution) or forward (with login and password forwarding); password changing policy as well as the password changer itself.

1. Select *Management > Accounts*.
2. Click *+ Add*.
3. Provide essential configuration parameters:








Parameter	Value
<i>General</i>	
Name	admin_http_server
Blocked	
Type	forward
Session recording	all
OCR sessions	
Delete session data after	61 days
<i>Permissions</i>	
Granted users	
<i>Server</i>	
Server	http_server
<i>Credentials</i>	
Replace secret with	with password
Password	
Repeat password	

4. Click *Save*.

Defining a safe

Safe directly regulates user access to monitored servers. It specifies available protocols' features, policies and other details concerning users and servers relations.

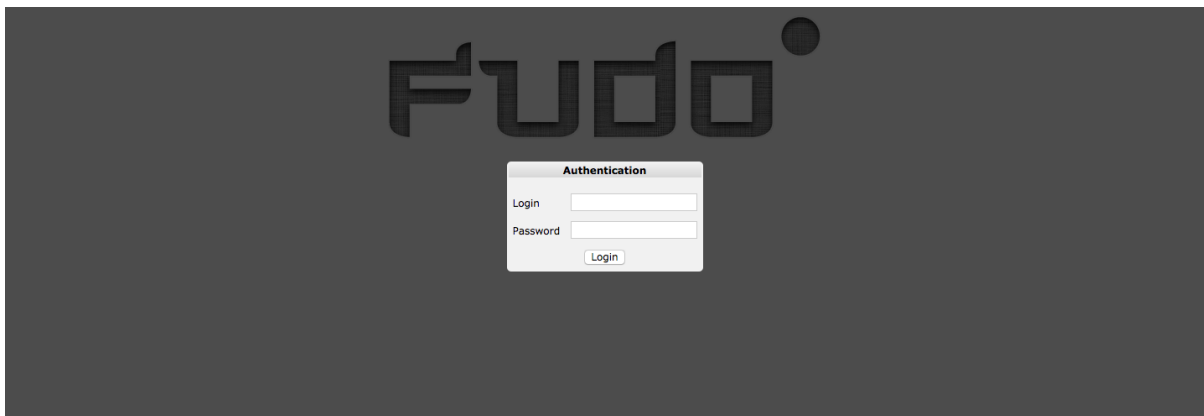
1. Select *Management > Safes*.
2. Click *+ Add*.
3. Provide essential configuration parameters:

Parameter	Value
<i>General</i>	
Name	http_safe
Blocked	
Login reason	
Notifications	
Policies	
Users	john_smith
<i>Protocol functionality</i>	
RDP	
SSH	
VNC	
<i>Accounts</i>	
admin_http_server	http_listener

4. Click *Save*.

4.9.3 Connecting to remote resource

1. Launch a web browser.
2. Go to the 10.0.150.151:8080 web address.
3. Enter user login and password and press the [Enter] key or click the *Login* button.



4. Continue browsing the website.

4.9.4 Viewing user session

1. Open a web browser and go to the Fudo PAM administration page.
2. Enter user login and password to log in to Fudo PAM administration panel.
3. Select *Management > Sessions*.

4. Find *John Smith's* session and click the playback icon.

The screenshot shows the 'Management' interface with a sidebar containing 'Dashboard', 'Sessions', 'Users', 'Servers', 'Accounts', and 'Listeners'. The 'Sessions' tab is selected, displaying a table of sessions. A callout box labeled 'John's active connection' highlights the session for 'john_smith' using 'http_server'.

User	Protocol	Server	Account	Safe	Started at	Finished at	Duration	Activity
john_smith	HTTP	http_server	admin_http_server	http_safe	2018-10-18 00:20			2.0
john_smith	RDP	rdp_server	admin_rdp_server	rdp_safe	2018-10-17 17:03	2018-10-17 17:06	0:03:09	0%
john_smith	RDP	rdp_server	admin_rdp_server	rdp_safe	2018-10-17 13:31	2018-10-17 13:31	0:00:01	0%
john_smith	RDP	rdp_server	admin_rdp_server	rdp_safe	2018-10-17 13:30	2018-10-17 13:30	0:00:00	0%

The screenshot shows a web browser window with the URL: <https://10.0.150.151/sessions/848388532111147070/?i=1&qj=on&qc=on&live=2016-10-18+11%3A19%3A02&qo=on>

Session: 848388532111147070, User: john_smith

/webman/resources/images/icon_dsm_48.png? GET v=4398	image/png	1.6 KB	2016-10-18 11:18:54.158837	http://10.0.150.151:8080/
/webman/resources/images/icon_dsm_64.png? GET v=4398	image/png	1.7 KB	2016-10-18 11:18:54.204921	http://10.0.150.151:8080/
/webman/resources/images/icon_dsm_96.png? GET v=4398	image/png	2.1 KB	2016-10-18 11:18:54.240588	http://10.0.150.151:8080/
/scripts/ext-3/ux/images/default/1x/Components/checkbox v=0846062016020243	image/png	2.1 KB	2016-10-18 11:18:55.159765	http://10.0.150.151:8080/scripts/ext-3/ux/ux v=1470092212
/webman/resources/images/default/1x/login/ch GET v=5934	image/png	1.9 KB	2016-10-18 11:18:55.174328	http://10.0.150.151:8080/webman/resources v=1471385610
/webman/resources/images/default/1x/login/sp GET sd716acf281.png	image/png	1.8 KB	2016-10-18 11:18:55.472084	http://10.0.150.151:8080/webman/resources v=1471385610
/webman/3rdparty/VideoStation/font/Roboto-Bold.ttf	application/octet-stream	132.6 KB	2016-10-18 11:18:55.481876	http://10.0.150.151:8080/webman/3rdparty/ v=1468242934
/webman/3rdparty/VideoStation/font/Roboto-Regular.ttf	application/octet-stream	141.9 KB	2016-10-18 11:18:55.491117	http://10.0.150.151:8080/webman/3rdparty/ v=1468242934
/webman/resources/images/default/1x/login/lo GET v=08560520161740167	image/png	4.4 KB	2016-10-18 11:18:55.540508	http://10.0.150.151:8080/webman/resources v=1471385610
/webman/resources/images/default/1x/login/lo GET v=08560520161740167	image/png	2.0 KB	2016-10-18 11:18:55.557389	http://10.0.150.151:8080/webman/resources v=1471385610
/webman/resources/images/default/1x/login/lo GET v=08560520161740167	image/png	1.4 KB	2016-10-18 11:18:55.677498	http://10.0.150.151:8080/webman/resources v=1471385610
/webman/resources/images/default/1x/login/lo GET v=08560520161740167	image/png	1.3 KB	2016-10-18 11:18:55.691060	http://10.0.150.151:8080/webman/resources v=1471385610
/webman/resources/images/default/1x/default_ GET v=1476386269	image/jpeg	295.5 KB	2016-10-18 11:18:55.870018	http://10.0.150.151:8080/

Related topics:

- *Quick start - SSH connection configuration*
- *Quick start - RDP connection configuration*
- *Quick start - MySQL connection configuration*
- *Quick start - Telnet connection configuration*
- *Requirements*

- *Data model*

4.10 Citrix

Privileged sessions over ICA protocol can be established either directly using client software or initiated through Citrix StoreFront interface.

4.10.1 ICA

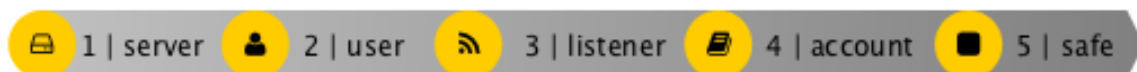
This chapter contains an example of a basic Fudo PAM configuration, to monitor direct ICA protocol connections.



4.10.1.1 Prerequisites

The following description assumes that the system has been already initiated. For more information on the initiation procedure refer to the *System initiation* topic.





4.10.1.2 Configuration



Adding a server

Server is a definition of the IT infrastructure resource, which can be accessed over one of the specified protocols.

1. Select *Management > Servers*.
2. Click *+ Add*.
3. Provide essential configuration parameters:




Parameter	Value
<i>General</i>	
Name	ica_server
Blocked	
Protocol	ICA
Description	
<i>Permissions</i>	
Granted users	
<i>Destination host</i>	
Address	10.0.0.21
Port	1494
Use TLS	

4. Click *Save*.

Adding a listener

Listener determines server connection mode (proxy, gateway, transparent, bastion) as well as its specifics.

1. Select *Management > Listeners*.
2. Click *+ Add*.
3. Provide essential configuration parameters:

Parameter	Value
<i>General</i>	
Name	ica_listener
Blocked	
Protocol	ICA
<i>Permissions</i>	
Granted users	
<i>Connection</i>	
Mode	proxy
Local address	10.0.150.151
Port	2494
Use TLS	







4. Click *Save*.

Adding an account

Account defines the privileged account existing on the monitored server. It specifies the actual login credentials, user authentication mode: anonymous (without user authentication), regular

(with login credentials substitution) or forward (with login and password forwarding); password changing policy as well as the password changer itself.

1. Select *Management > Accounts*.
2. Click *+ Add*.
3. Provide essential configuration parameters:











Parameter	Value
<i>General</i>	
Name	admin_ica_server
Blocked	
Type	regular
Session recording	all
OCR sessions	
Delete session data after	61 days
<i>Permissions</i>	
Granted users	
<i>Server</i>	
Server	ica_server
<i>Credentials</i>	
Domain	
Login	citrixuser
Replace secret with	password
Password	password
Repeat password	password
Password change policy	Static, without restrictions
<i>Password changer</i>	
Password changer	none
Privileged user	
Privileged user password	

4. Click *Save*.

Adding a user

User defines a subject entitled to connect to servers within monitored IT infrastructure. Detailed object definition (i.e. unique login and domain combination, full name, email address etc.) enables precise accountability of user actions when login and password are substituted with a shared account login credentials.

1. Select *Management > Users*.
2. Click *+ Add*.
3. Provide essential user information:








Parameter	Value
<i>General</i>	
Login	john_smith
Fudo domain	
Blocked	
Account validity	Indefinite
Role	user
Preferred language	English
Safes	
Full name	John Smith
Email	john@smith.com
Organization	
Phone	
AD Domain	
LDAP Base	
<i>Permissions</i>	
Granted users	
<i>Authentication</i>	
Authentication failures	
Enforce static password complexity	
Type	Password
Password	john
Repeat password	john

4. Click *Save*.

Defining a safe

Safe directly regulates user access to monitored servers. It specifies available protocols' features, policies and other details concerning users and servers relations.

1. Select *Management > Safes*.
2. Click *+ Add*.
3. Provide essential configuration parameters:

Parameter	Value
<i>General</i>	
Name	ica_safe
Blocked	
Login reason	
Notifications	
Policies	
Users	john_smith
<i>Protocol functionality</i>	
RDP	
SSH	
VNC	
<i>Accounts</i>	
admin_ica_server	ica_listener

4. Click *Save*.

Note: In case of TLS encrypted connections, Fudo returns an *.ica configuration file* to the Citrix client, which has the *FQDN* server address (*Address*) set to the common name defined in the TLS certificate.

4.10.1.3 Creating *.ica* file with connection parameters

Direct connection with remote server over ICA protocol requires preparing a connection configuration file. This file specifies the listener used to connect to the remote host.

Note: Refer to *ICA configuration file* topic for details on the configuration file.

1. Create configuration file containing the following:

```
[ApplicationServers]
ica_connection_example=

[ica_connection_example]
ProxyType=SOCKSV5
ProxyHost=10.0.150.151:2494
ProxyUsername=*
ProxyPassword=*
Address=john_smith
Username=john_smith
ClearPassword=john
TransportDriver=TCP/IP
```

(continues on next page)

(continued from previous page)

```
EncryptionLevelSession=Basic
Compress=Off
```

2. Save the file with `.ica` extension.

4.10.1.4 Connecting to remote resource

1. Double-click the connection configuration file to launch ICA protocol client software.
2. Proceed with using the service.

4.10.1.5 Viewing user session

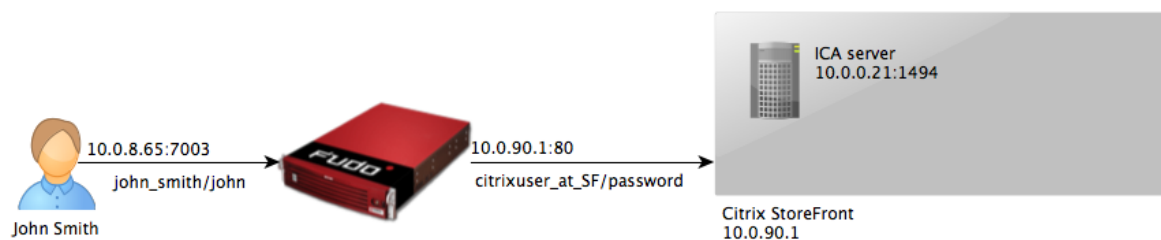
1. Open a web browser and go to the Fudo PAM administration page.
2. Enter user login and password to log in to Fudo PAM administration panel.
3. Select *Management > Sessions*.
4. Find *John Smith's* session and click the playback icon.

Related topics:

- *Data model*
- *Creating an ICA server*
- *Creating an ICA listener*
- *ICA*

4.10.2 ICA via Citrix StoreFront

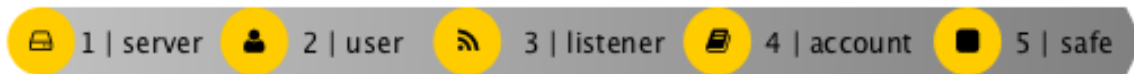
This chapter contains an example of a basic Fudo PAM configuration, to monitor access to a remote server over ICA protocol with the connection itself being initiated via the Citrix StoreFront.



4.10.2.1 Prerequisites

The following description assumes that the system has been already initiated. For more information on the initiation procedure refer to the *System initiation* topic.

4.10.2.2 Configuration



Adding an ICA server

Server is a definition of the IT infrastructure resource, which can be accessed over one of the specified protocols.

1. Select *Management > Servers*.
2. Click *+ Add*.
3. Provide essential configuration parameters:




Parameter	Value
<i>General</i>	
Name	ica_server
Blocked	
Protocol	ICA
Description	
<i>Permissions</i>	
Granted users	
<i>Destination host</i>	
Address	10.0.0.21
Port	1494
Use TLS	

4. Click *Save*.

Adding an ICA listener

Listener determines server connection mode (proxy, gateway, transparent, bastion) as well as its specifics.

1. Select *Management > Listeners*.
2. Click *+ Add*.
3. Provide essential configuration parameters:






Parameter	Value
<i>General</i>	
Name	ica_listener
Blocked	
Protocol	ICA
<i>Permissions</i>	
Granted users	
<i>Connection</i>	
Mode	proxy
Local address	10.0.150.151
Port	2494
Use TLS	

4. Click *Save*.

Adding an account for the ICA server

Account defines the privileged account existing on the monitored server. It specifies the actual login credentials, user authentication mode: anonymous (without user authentication), regular (with login credentials substitution) or forward (with login and password forwarding); password changing policy as well as the password changer itself.

1. Select *Management > Accounts*.
2. Click *+ Add*.
3. Provide essential configuration parameters:




Parameter	Value
<i>General</i>	
Name	ICA_forward
Blocked	
Type	forward
Session recording	all
OCR sessions	
Delete session data after	61 days
<i>Permissions</i>	
Granted users	
<i>Server</i>	
Server	ica_server
<i>Credentials</i>	
Replace secret with	
Forward domain	

4. Click *Save*.

Adding a Citrix StoreFront server

Server is a definition of the IT infrastructure resource, which can be accessed over one of the specified protocols.

1. Select *Management > Servers*.
2. Click *+ Add*.
3. Provide essential configuration parameters:




Parameter	Value
<i>General</i>	
Name	citrix_storefront
Blocked	
Protocol	Citrix StoreFront (HTTP)
HTTP timeout	900
Description	
<i>Permissions</i>	
Granted users	
<i>Destination host</i>	
Address	10.0.90.1
Port	80
Bind address	Any
URL	http://10.0.90.1/Citrix/StoreWeb/

4. Click *Save*.

Adding a Citrix StoreFront listener

Listener determines server connection mode (proxy, gateway, transparent, bastion) as well as its specifics.

1. Select *Management > Listeners*.
2. Click *+ Add*.
3. Provide essential configuration parameters:






Parameter	Value
<i>General</i>	
Name	citrix_storefront_listener
Blocked	
Protocol	Citrix StoreFront (HTTP)
<i>Permissions</i>	
Granted users	
<i>Connection</i>	
Mode	proxy
Local address	10.0.8.65
Port	7003
Use TLS	

4. Click *Save*.

Adding an account for the Citrix StoreFront server

Account defines the privileged account existing on the monitored server. It specifies the actual login credentials, user authentication mode: anonymous (without user authentication), regular (with login credentials substitution) or forward (with login and password forwarding); password changing policy as well as the password changer itself.











1. Select *Management > Accounts*.
2. Click *+ Add*.
3. Provide essential configuration parameters:

Parameter	Value
<i>General</i>	
Name	citrixuser_at_SF
Blocked	
Type	regular
Session recording	all
OCR sessions	
Delete session data after	61 days
<i>Permissions</i>	
Granted users	
<i>Server</i>	
Server	citrix_storefront
<i>Credentials</i>	
Domain	tech.whl
Login	citrixuser
Replace secret with	password
Password	password
Repeat password	password
Password change policy	Static, without restrictions
<i>Password changer</i>	
Password changer	none
Privileged user	
Privileged user password	

Adding a user

User defines a subject entitled to connect to servers within monitored IT infrastructure. Detailed object definition (i.e. unique login and domain combination, full name, email address etc.) enables precise accountability of user actions when login and password are substituted with a shared account login credentials.

1. Select *Management > Users*.
2. Click *+ Add*.
3. Provide essential user information:

Parameter	Value
<i>General</i>	
Login	john_smith
Fudo domain	
Blocked	
Account validity	Indefinite
Role	user
Preferred language	English
Safes	
Full name	John Smith
Email	john@smith.com
Organization	
Phone	
AD Domain	
LDAP Base	
<i>Permissions</i>	
Granted users	
<i>Authentication</i>	
Authentication failures	
Enforce static password complexity	
Type	Password
Password	john
Repeat password	john

4. Click *Save*.

Defining a safe

Safe directly regulates user access to monitored servers. It specifies available protocols' features, policies and other details concerning users and servers relations.

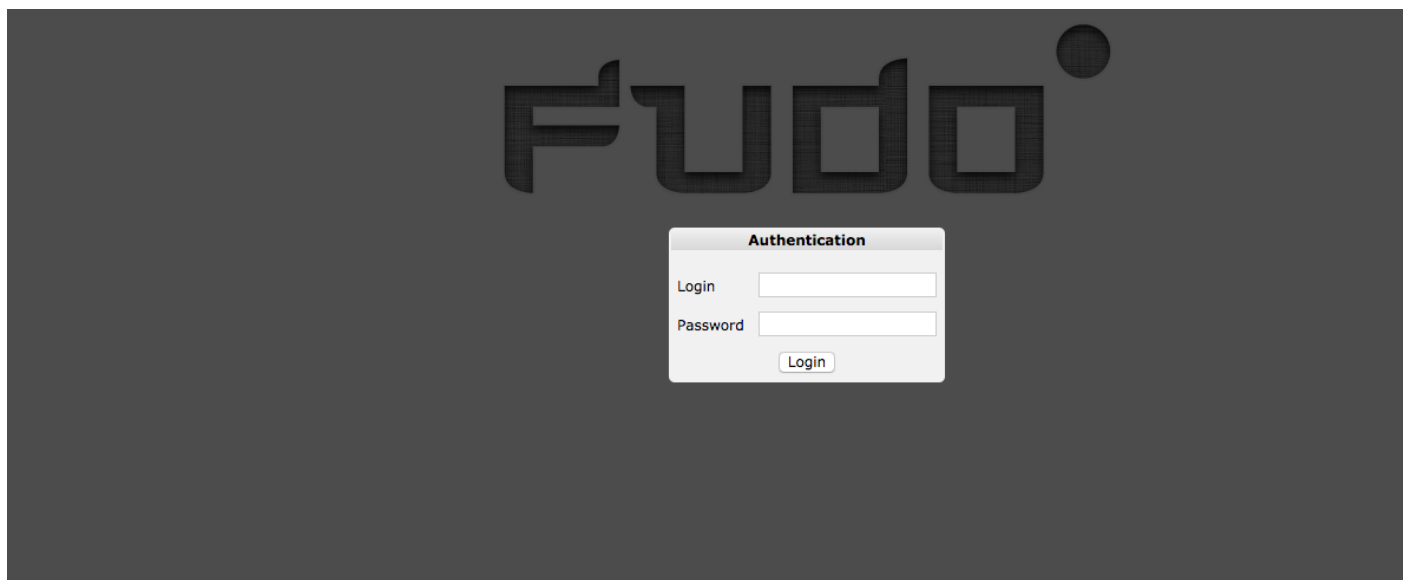
1. Select *Management > Safes*.
2. Click *+ Add*.
3. Provide essential configuration parameters:

Parameter	Value
<i>General</i>	
Name	ica_safe
Blocked	X
Login reason	X
Notifications	X
Policies	X
Users	john_smith
<i>Protocol functionality</i>	
RDP	X
SSH	X
VNC	X
<i>Accounts</i>	
citrixuser_at_SF	citrix_storefront_listener
ICA_forward	ica_listener

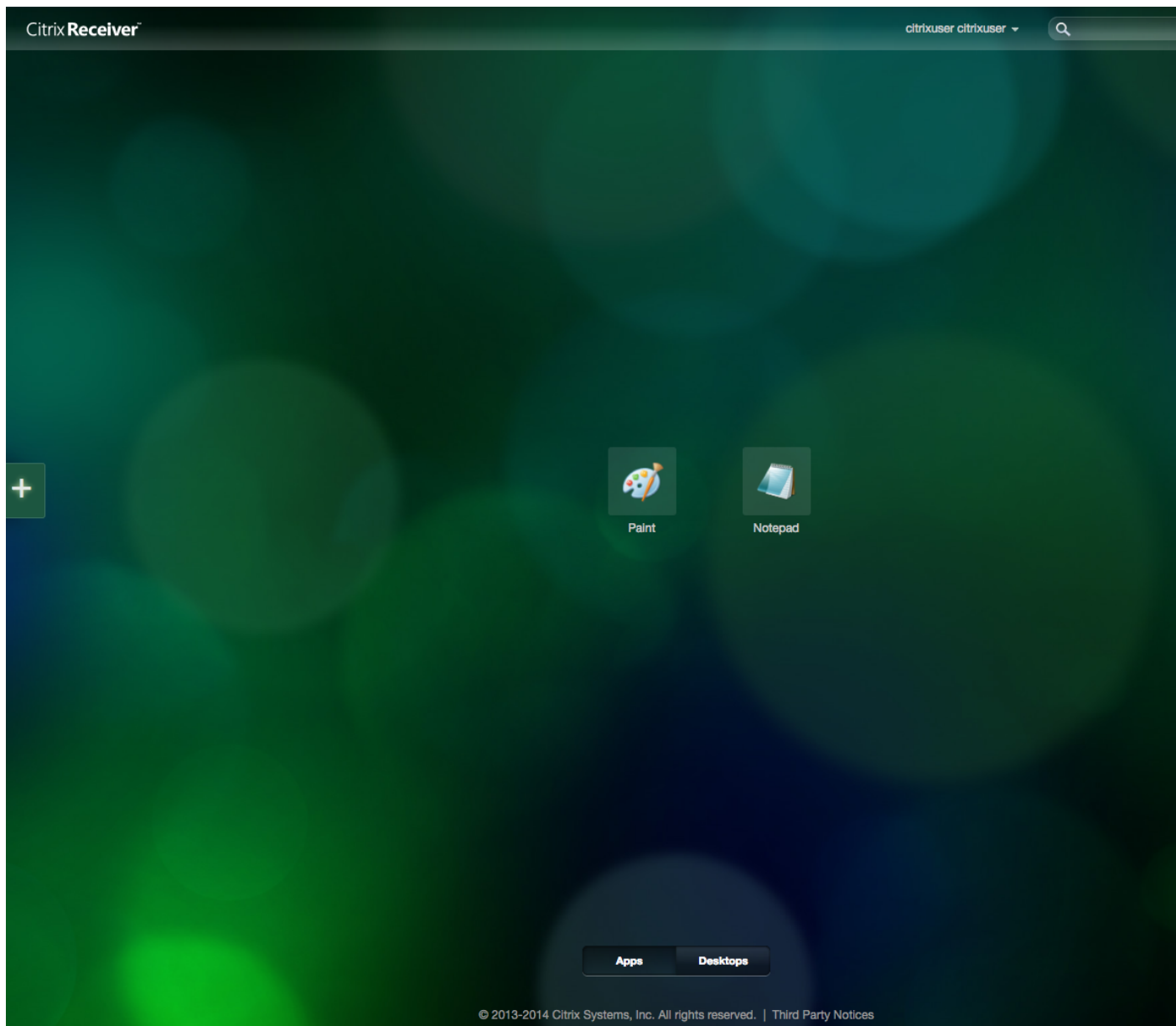
4. Click *Save*.

4.10.2.3 Connecting to remote resource

1. Navigate your web browser to the 10.0.8.65:7003 web address.
2. Enter user login and password to log in into the Citrix StoreFront interface.

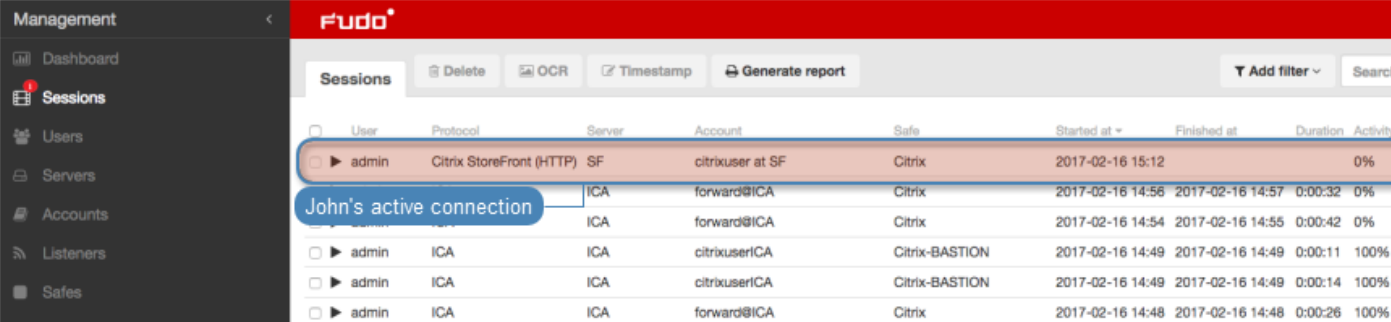


3. Click desired element to establish ICA connection with selected resource.



4.10.2.4 Viewing user session

1. Open a web browser and go to the Fudo PAM administration page.
2. Enter user login and password to log in to Fudo PAM administration panel.
3. Select *Management > Sessions*.
4. Find *John Smith's* session and click the playback icon.



User	Protocol	Server	Account	Safe	Started at	Finished at	Duration	Activity
admin	Citrix StoreFront (HTTP)	SF	citrixuser at SF	Citrix	2017-02-16 15:12			0%
		ICA	forward@ICA	Citrix	2017-02-16 14:56	2017-02-16 14:57	0:00:32	0%
		ICA	forward@ICA	Citrix	2017-02-16 14:54	2017-02-16 14:55	0:00:42	0%
admin	ICA	ICA	citrixuserICA	Citrix-BASTION	2017-02-16 14:49	2017-02-16 14:49	0:00:11	100%
admin	ICA	ICA	citrixuserICA	Citrix-BASTION	2017-02-16 14:49	2017-02-16 14:49	0:00:14	100%
admin	ICA	ICA	forward@ICA	Citrix	2017-02-16 14:48	2017-02-16 14:48	0:00:26	100%

Related topics:

- [Data model](#)
- [ICA](#)
- [Citrix StoreFront \(HTTP\)](#)
- [Creating a Citrix server](#)
- [Creating a Citrix listener](#)

4.11 VNC

This chapter contains an example of a basic Fudo PAM configuration, to monitor VNC access to a remote server. In this scenario, the user connects to the remote server over the *VNC* protocol and logs in to the Fudo PAM using an individual login and password combination (*john_smith/john*). When establishing the connection with the remote server, Fudo PAM substitutes the password with the previously defined value: *password* (authentication modes are described in the *User authentication modes* section).

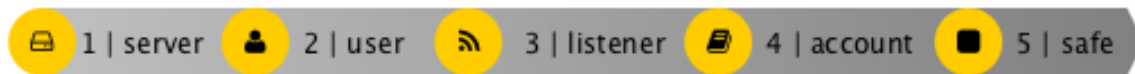
Note: Due to specifics of VNC protocol, which authenticates the user using password only, the substitution login string entered in account properties is ignored when establishing a VNC connection.



4.11.1 Prerequisites

Description below assumes that the system has been already initiated. The initiation procedure is described in the *System initiation* topic.

4.11.2 Configuration



Adding a server

Server is a definition of the IT infrastructure resource, which can be accessed over one of the specified protocols.

1. Select *Management > Servers*.
2. Click *+ Add*.
3. Provide essential configuration parameters:











Parameter	Value
<i>General</i>	
Name	vnc_server
Blocked	
Protocol	VNC
Description	
<i>Permissions</i>	
Granted users	
<i>Destination host</i>	
Address	10.0.40.230
Port	5900

4. Click *Save*.

Adding a user

User defines a subject entitled to connect to servers within monitored IT infrastructure. Detailed object definition (i.e. unique login and domain combination, full name, email address etc.) enables precise accountability of user actions when login and password are substituted with a shared account login credentials.

1. Select *Management > Users*.
2. Click *+ Add*.
3. Provide essential user information:



Parameter	Value
<i>General</i>	
Login	john_smith
Fudo domain	
Blocked	
Account validity	Indefinite
Role	user
Preferred language	English
Safes	
Full name	John Smith
Email	john@smith.com
Organization	
Phone	
AD Domain	
LDAP Base	
<i>Permissions</i>	
Granted users	
<i>Authentication</i>	
Authentication failures	
Enforce static password complexity	
Type	Password
Password	john
Repeat password	john

4. Click *Save*.

Adding a listener

Listener determines server connection mode (proxy, gateway, transparent, bastion) as well as its specifics.

1. Select *Management > Listeners*.
2. Click *+ Add*.
3. Provide essential configuration parameters:







Parameter	Value
<i>General</i>	
Name	vnc_listener
Blocked	
Protocol	VNC
<i>Permissions</i>	
Granted users	
<i>Connection</i>	
Mode	proxy
Local address	10.0.150.151
Port	5900

4. Click *Save*.

Adding an account

Account defines the privileged account existing on the monitored server. It specifies the actual login credentials, user authentication mode: anonymous (without user authentication), regular (with login credentials substitution) or forward (with login and password forwarding); password changing policy as well as the password changer itself.

1. Select *Management > Accounts*.
2. Click *+ Add*.
3. Provide essential configuration parameters:







Parameter	Value
<i>General</i>	
Name	admin_vnc_server
Account type	regular
Session recording	complete
OCR sessions	
Delete session data after	61 days
<i>Permissions</i>	
Granted users	
<i>Server</i>	
Server	vnc_server
<i>Credentials</i>	
Domain	
Login	
Replace secret with	with password
Password	root
Repeat password	root
Password change policy	Static, without restrictions
<i>Password changer</i>	
Password changer	None
Privileged user	
Privileged user password	

4. Click *Save*.

Defining a safe

Safe directly regulates user access to monitored servers. It specifies available protocols' features, policies and other details concerning users and servers relations.

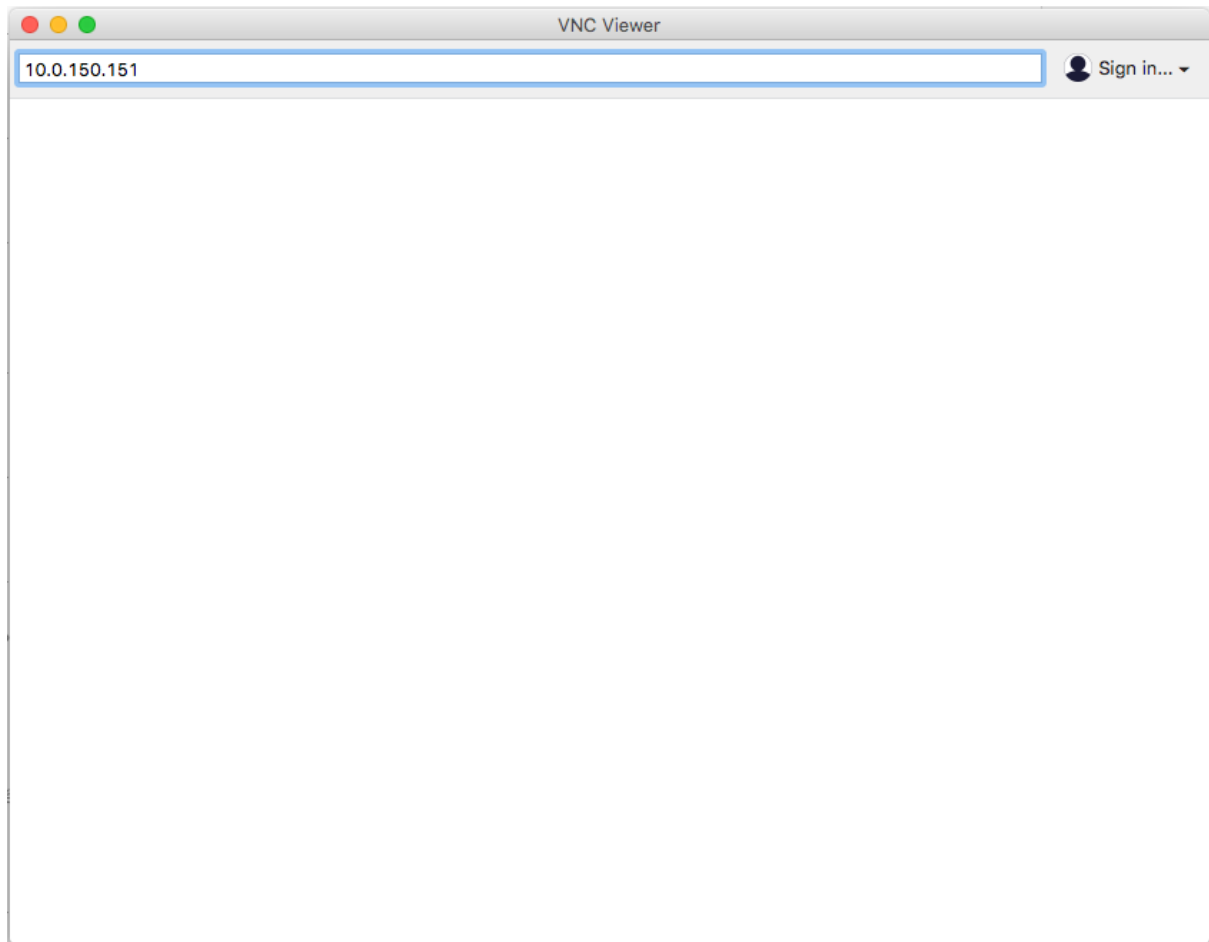
1. Select *Management > Safes*.
2. Click *+ Add*.
3. Provide essential configuration parameters:

Parameter	Value
<i>General</i>	
Name	vnc_safe
Notifications	
Ask for login reason	
Policies	
Users	john_smith
<i>Protocol functionality</i>	
RDP	
SSH	
VNC	
<i>Accounts</i>	
admin_vnc_server	vnc_listener

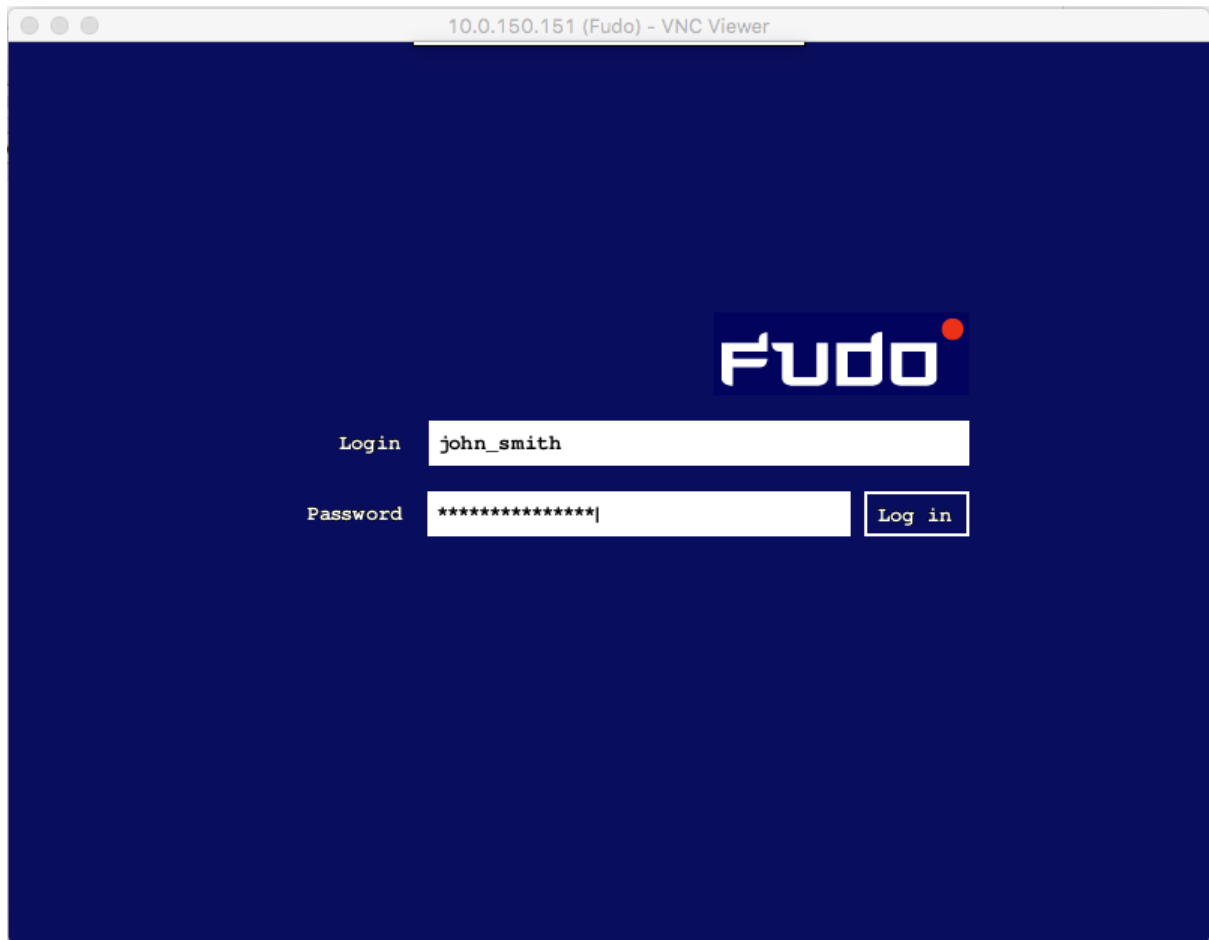
4. Click *Save*.

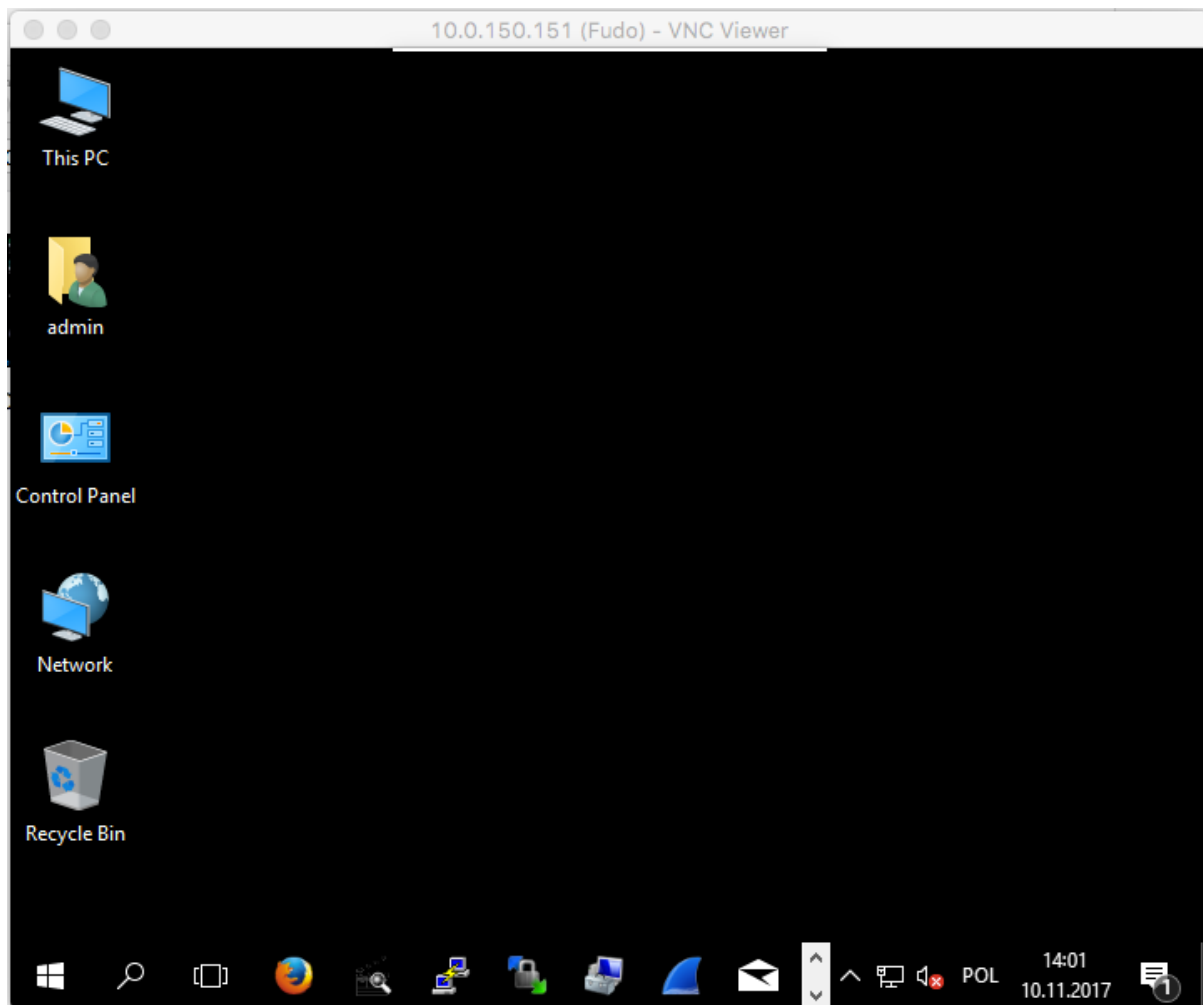
4.11.3 Establishing connection

1. Launch *VNC Viewer*, enter 10.0.150.151 in the server address field and press the enter key.



2. Enter username and password and press the enter key.





4.11.4 Viewing user session

1. Open a web browser and go to the 10.0.150.151 web address.
2. Enter the login and password to login to the Fudo PAM administration panel.
3. Select *Management > Sessions*.
4. Find *John Smith's* session and click the playback icon.

Management		Fudo										admin	?
Dashboard		Sessions											
Sessions		Delete OCR Timestamp Generate report											
Users		Add filter Search...											
Servers													
Accounts													
Listeners													
		User	Protocol	Server	Account	Safe	Started at	Finished at	Duration	Activity	Size		
<input type="checkbox"/>	▶	john_smith	VNC	VNC_andrzej	VNC_anonim	vnc_safe	2017-11-08 13:28				356.0 KB		
<input type="checkbox"/>	▶	test	VNC	VNC_andrzej	VNC_anonim	vnc_safe	2017-11-08 13:10	2017-11-08 13:23	0:13:10	8%	1.8 MB		
<input type="checkbox"/>	▶	test	VNC	VNC_andrzej	VNC_anonim	vnc_safe	2017-11-08 13:00	2017-11-08 13:00	0:00:05	100%	345.0 KB		
<input type="checkbox"/>	▶	test	VNC	VNC_server	admin_vnc_server	VNC_safe_no_password	2017-11-08 12:59	2017-11-08 13:00	0:00:07	100%	139.0 KB		

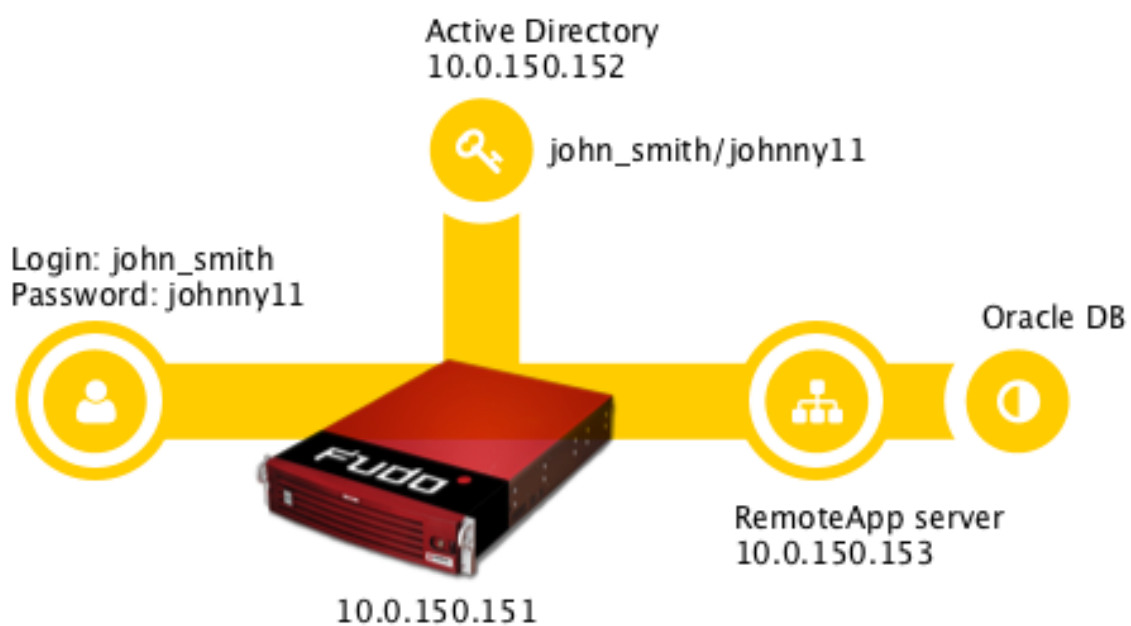
Related topics:

- [VNC Viewer](#)
- [Requirements](#)
- [Data model](#)
- [Quick start - RDP connection configuration](#)

- *Quick start - HTTP connection configuration*
- *Quick start - MySQL connection configuration*
- *Quick start - Telnet connection configuration*

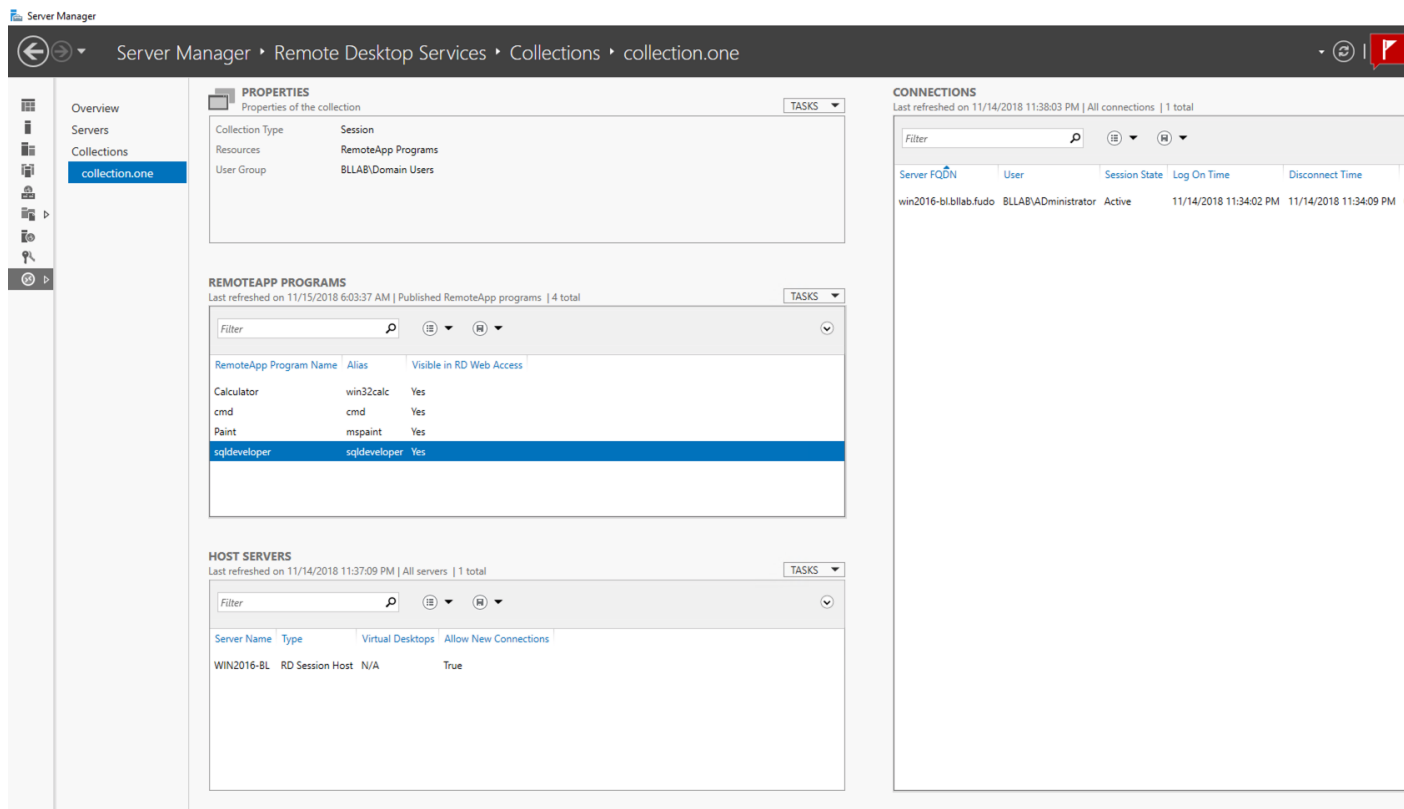
4.12 Oracle over RemoteApp

This chapter contains an example configuration, to monitor Oracle database connections over RemoteApp. In this scenario, the user connects the RemoteApp server over *RDP*. Login credentials are checked in the Active Directory and forwarded to the target server. Connection is established in the *proxy* mode.



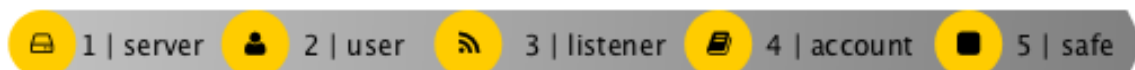
4.12.1 Prerequisites

- RDS environment deployed and configured on Windows Server 2016/2012/2012 R2,
- SQL Developer application added to a RDS collection,



- Active Directory service for user authentication,
- Users in Active Directory must be allowed to log in to the RDS server.




4.12.2 Configuration



Adding a server

Server is a definition of the IT infrastructure resource, which can be accessed over one of the specified protocols.

1. Select *Management > Servers*.
2. Click *+ Add*.
3. Provide essential configuration parameters:









Parameter	Value
<i>General</i>	
Name	RemoteApp server
Blocked	
Protocol	RDP
Security	Enhanced RDP Security (TLS) + NLA
Description	
<i>Permissions</i>	
Granted users	
<i>Destination host</i>	
Address	10.0.150.153
Port	3389
Bind address	Any

4. Download or enter target server's public key.
5. Click *Save*.

Adding a user

User defines a subject entitled to connect to servers within monitored IT infrastructure. Detailed object definition (i.e. unique login and domain combination, full name, email address etc.) enables precise accountability of user actions when login and password are substituted with a shared account login credentials.

1. Select *Management > Users*.
2. Click *+ Add*.
3. Provide essential user information:





Parameter	Value
<i>General</i>	
Login	john_smith
Blocked	
Account validity	Indefinite
Role	user
Preferred language	English
Safes	default settings
Full name	John Smith
Email	john@smith.com
Organization	
Phone	
AD Domain	
LDAP Base	
<i>Permissions</i>	
Granted users	
<i>Authentication</i>	
Authentication failures	
Enforce static password complexity	
Type	External authentication
External authentication source	Active directory 10.0.150.152:389

4. Click *Save*.

Adding a listener

Listener determines server connection mode (proxy, gateway, transparent, bastion) as well as its specifics.

1. Select *Management > Listeners*.
2. Click *+ Add*.
3. Provide essential configuration parameters:






Parameter	Value
<i>General</i>	
Name	RemoteApp-listener
Blocked	
Protocol	RDP
Security	Enhanced RDP Security (TLS) + NLA
Announcement	
<i>Permissions</i>	
Granted users	
<i>Connection</i>	
Mode	proxy
Local address	10.0.150.151
Port	10025
External address	

4. Generate or upload proxy server's private key.
5. Click *Save*.

Adding an account

Account defines the privileged account existing on the monitored server. It specifies the actual login credentials, user authentication mode: anonymous (without user authentication), regular (with login credentials substitution) or forward (with login and password forwarding); password changing policy as well as the password changer itself.

1. Select *Management > Accounts*.
2. Click *+ Add*.
3. Provide essential configuration parameters:









Parameter	Value
<i>General</i>	
Name	RemoteApp-account
Blocked	
Type	forward
Session recording	all
OCR sessions	
OCR Language	English
Delete session data after	61 days
<i>Permissions</i>	
Granted users	
<i>Server</i>	
Server	RemoteApp_server
<i>Credentials</i>	
Replace secret with	
Forward domain	

4. Click *Save*.

Defining a safe

Safe directly regulates user access to monitored servers. It specifies available protocols' features, policies and other details concerning users and servers relations.

1. Select *Management > Safes*.
2. Click *+ Add*.
3. Provide essential configuration parameters:

Parameter	Value
<i>General</i>	
Name	RemoteApp-safe
Blocked	
Notifications	
Login reason	
Require approval	
Policies	
Users	john_smith
<i>Protocol functionality</i>	
RDP	
SSH	
VNC	
<i>Accounts</i>	
RemoteApp-account	RemoteApp-listener

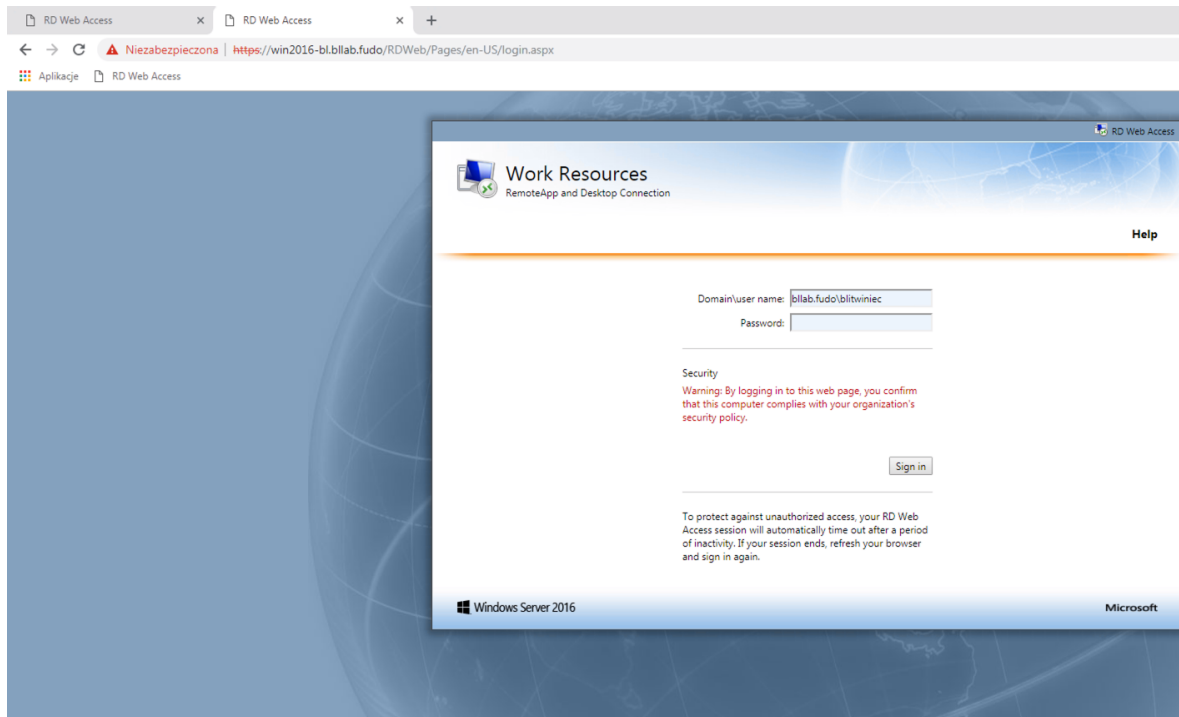
4. Click *Save*.

4.12.3 Changing registry entries on the RDS domain controller

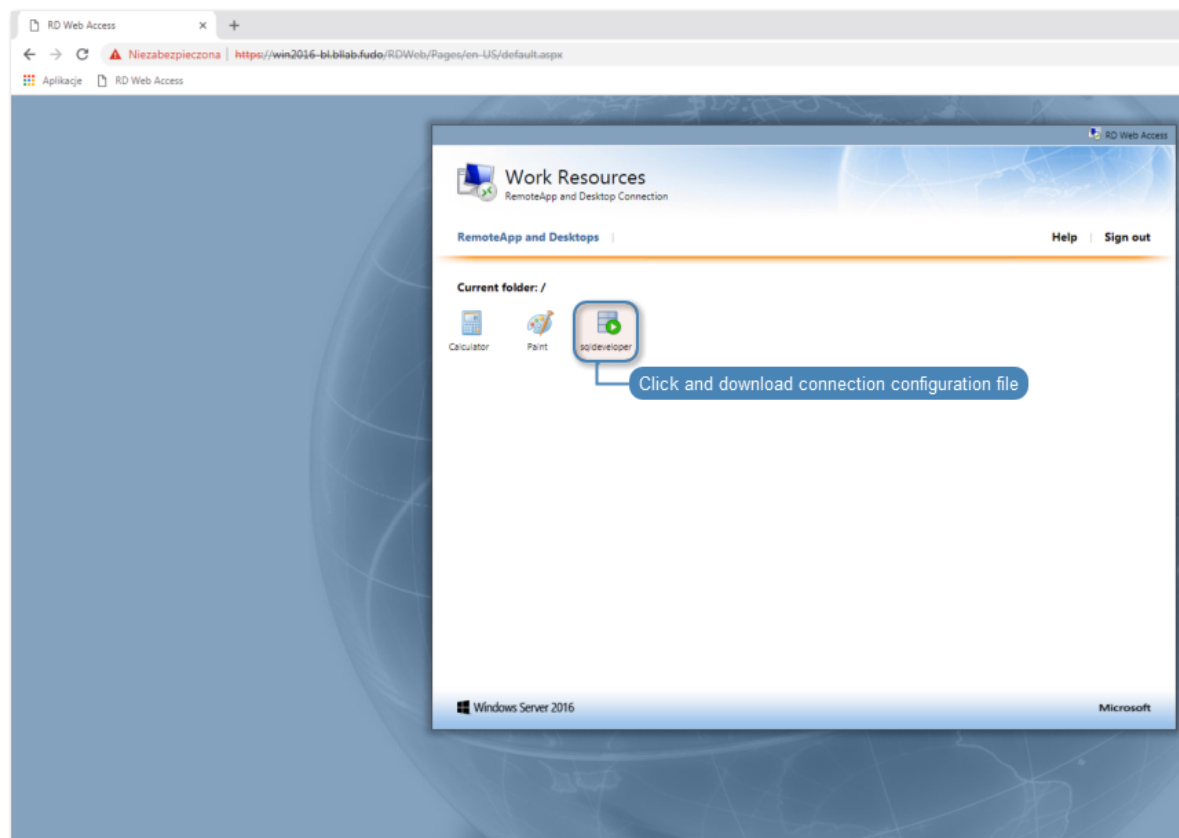
1. Log in, with administrator privileges, onto the server running the RDS service.
2. Start the system registry editor.
3. Browse registry to find the key *HKEY_LOCAL_MACHINE\Software\Microsoft\Windows NT\CurrentVersion\TerminalServer\CentralPublishedResources\PublishedFarm\collection\one\Application\ssqldeveloper*
4. In the *RDPFileContent* parameter, find the *full address:s:* and change its value to the IP address and port number of the previously configured listener, i.e. **full address:s:192.168.3.100:10025**

4.12.4 Establishing connection

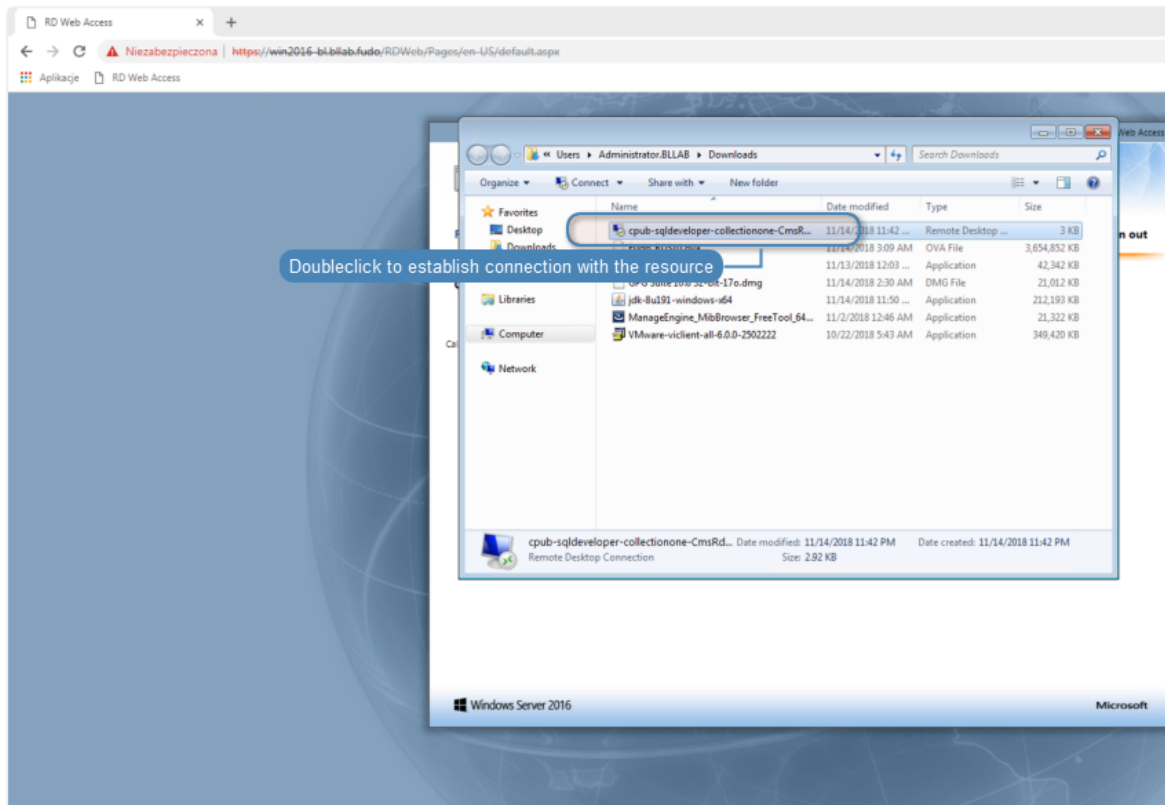
1. Launch the web browser on a client system, navigate to the RDS domain controller application portal and log in.



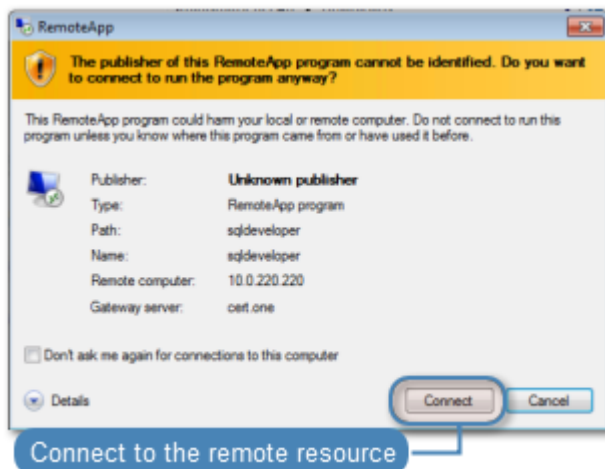
2. Click the *SQL Developer* icon, to download the RemoteApp configuration file.



3. Double-click the configuration file.

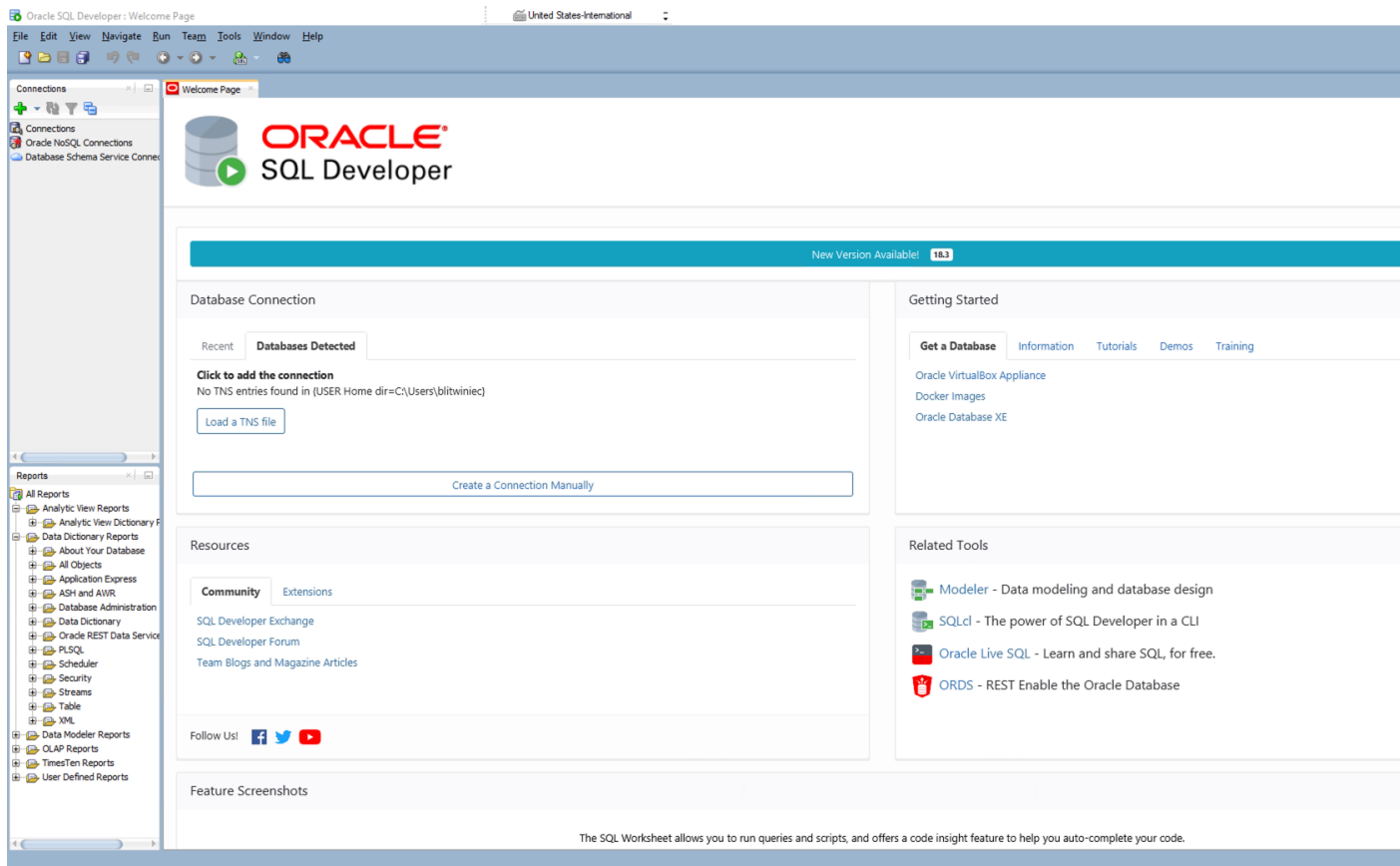
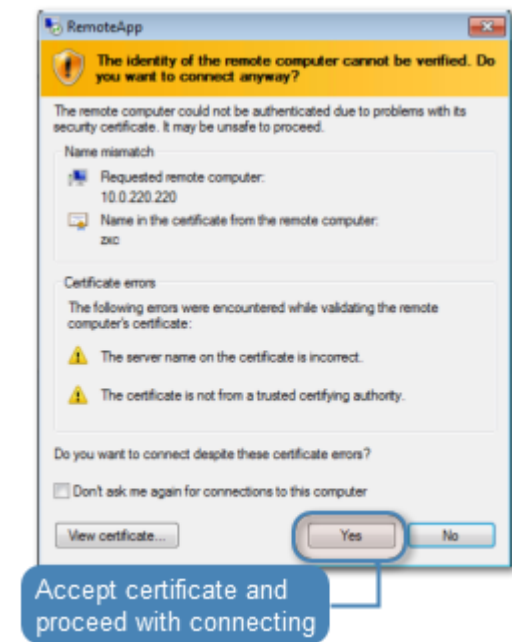


4. Click Connect, to establish connection.



5. Provide login credentials.

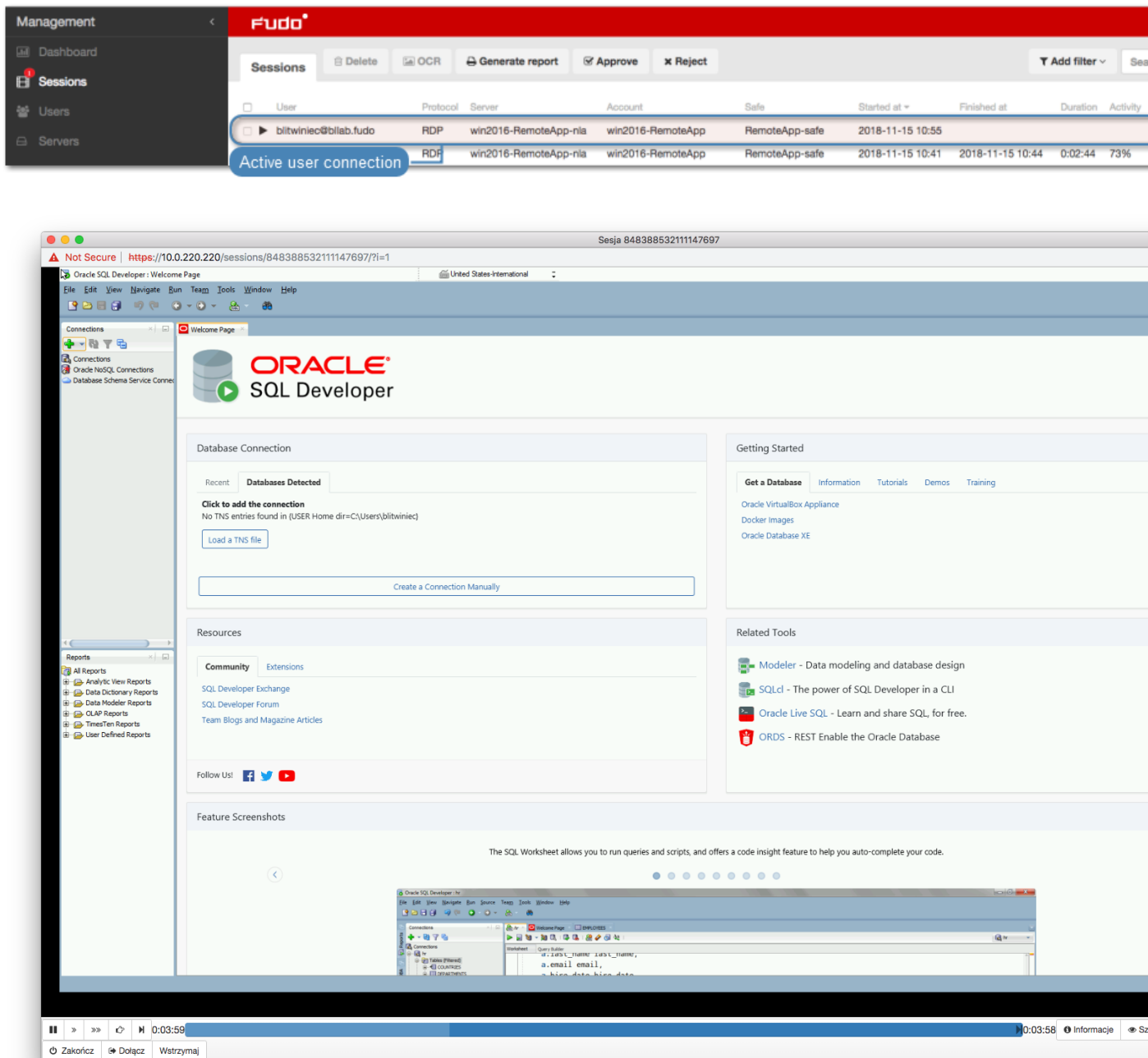
6. Accept the certificate and proceed with establishing the connection.



4.12.5 Viewing user session

1. Open a web browser and navigate to Fudo's administration panel.
2. Enter login credentials.
3. Select *Management > Sessions*.

4. Find *John Smith's* session and click the playback icon.



Related topics:

- *Microsoft Remote Desktop*
- *Requirements*
- *Data model*
- *Quick start - RDP connection configuration*
- *Quick start - HTTP connection configuration*
- *Quick start - MySQL connection configuration*
- *Quick start - Telnet connection configuration*

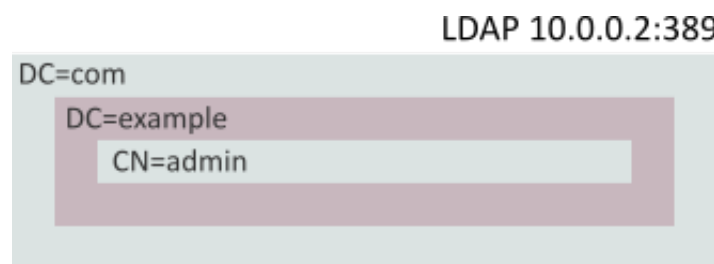
4.13 User authentication against external LDAP server

This chapter contains an example of configuring user authentication against external LDAP service.

4.13.1 Prerequisites

The following description assumes that the `admin` user's authentication data is stored on LDAP server accessible through 10.0.0.2 IP address and default LDAP service port number - 389.

User definition is stored under `cn=admin,dc=example,dc=com`.





4.13.2 Configuration

Adding external authentication source

1. Select *Settings > External authentication*.
2. Click *+ Add external authentication source*.
3. Provide essential configuration parameters:

Parameter	Value
Type	LDAP
Host	10.0.0.2
Port	389
Bind to	10.0.0.10
Bind DN	dc=example,dc=com

Note: Alternatively, define the path to where users definitions are stored `cn=##username##,dc=example,dc=com` and leave the *LDAP base* parameter in the user configuration empty

Encrypted connection	
Delete	

Type *

Host **Port** *

Bind to

Bind DN *

Encrypted connection ☐

Delete ☐


4. Click *Save*.

Adding user authentication method

1. Select *Management > Users*.
2. Find and click the **admin** user definition.
3. In the *LDAP base* field specify the location of *admin* object in the directory structure `cn=admin,dc=example,dc=com`.

Note: Leave the *LDAP base* field empty if you specified where users are stored in the LDAP server configuration (`cn=##username##,dc=example,dc=com`).

4. Click *+ Add authentication method*.
5. Provide essential configuration parameters:

Parameter	Value
Type	External authentication
External authentication source	LDAP 10.0.0.2:389 bind dn:dc=example,dc=com
Delete	

Authentication

Type

External authentication source *

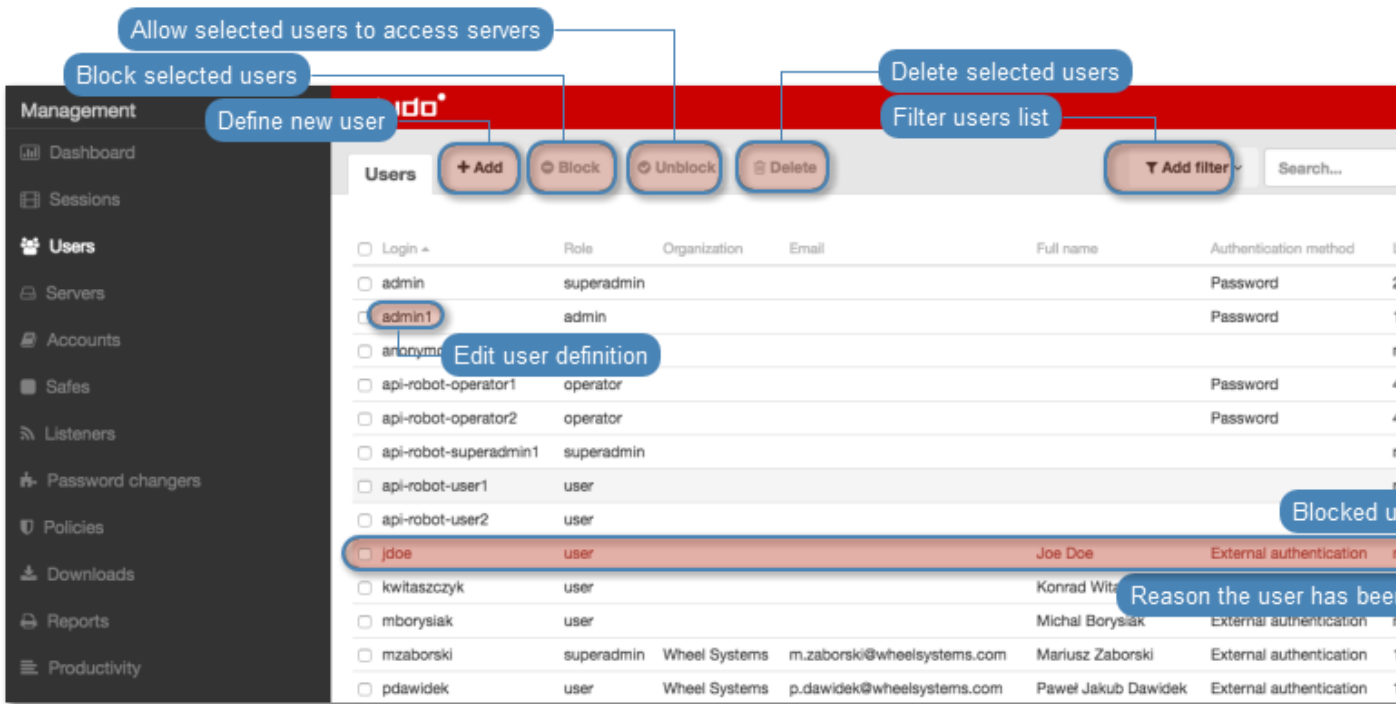
Delete ☐

6. Click *Save*.

Related topics:

- [External authentication](#)
- [Creating a user](#)
- [Quick start - SSH connections monitoring](#)

User defines a subject entitled to connect to servers within monitored IT infrastructure. Detailed object definition (i.e. unique login and domain combination, full name, email address etc.) enables precise accountability of user actions when login and password are substituted with a shared account login credentials.

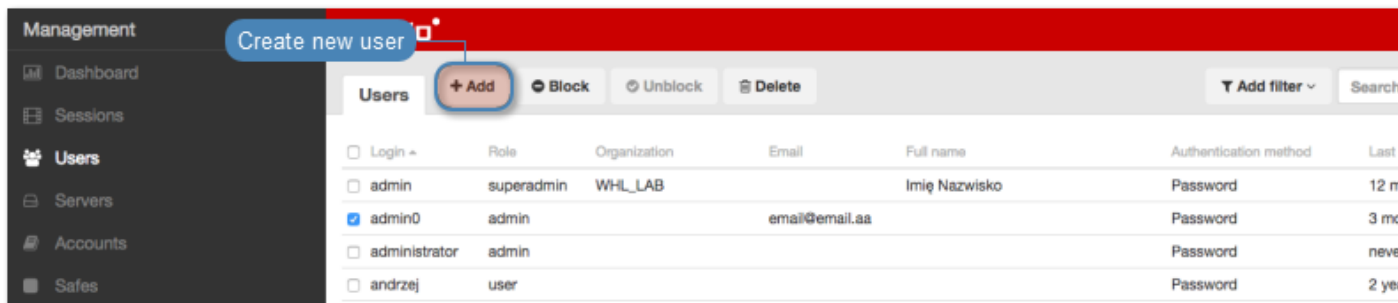


Note: Fudo PAM allows importing users definitions from directory services such as Active Directory or LDAP. For more information on users synchronization service, refer to the *Users synchronization* topic.

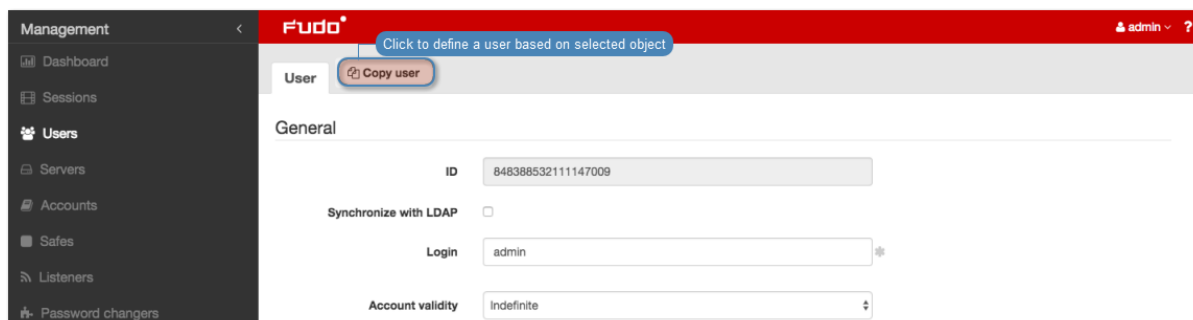
5.1 Creating a user

Warning: Data model objects: *safes*, *users*, *servers*, *accounts* and *listeners* are replicated within the cluster and object instances must not be added on each node. In case the replication mechanism fails to copy objects to other nodes, contact technical support department.

1. Select *Management* > *Users*.
2. Click *+ Add*.



Note: Fudo PAM enables creating users based on the existing definitions. Click desired user to access its configuration parameters and click *Copy user* to create a new object based on the selected definition.



3. Enter user login.

Note:

- While there can be more than one user with the same username, the login and domain combination must be unique.
- The *Login* field is not case sensitive.

4. Enter Fudo domain.

Note:

- With the Fudo domain specified, the user will have to include it when logging into the administration panel or when establishing monitored connections.

- *Default domain* allows for a discretion - user can either include the domain or leave it out.
-

5. Select the *Blocked* option to prevent user from accessing servers and resources monitored by Fudo PAM.
 6. Define account's validity period.
 7. Select user's role, which will determine the access rights.
-

Note: Access rights restrictions also apply to API interface access.

Role	Access rights
user	<ul style="list-style-type: none">• Connecting to servers through assigned safes.• Loggin to the User Portal (requires adding the user to the portal safe)• Fetching servers' passwords (requires additional access right).
service	Accessing SNMP information.
operator	<ul style="list-style-type: none">• Logging in to the administration panel.• Browsing objects: servers, users, safes, accounts, to which the user has been assigned sufficient access permissions.• Blocking/unblocking objects: servers, users, safes, listeners, accounts, to which the user has been assigned sufficient access permissions.• Generating reports on demand and subscribing to periodic reports.• Activating/deactivating email notifications.• Viewing live and archived sessions involving objects (user, safe, account, server), to which the user has been assigned sufficient access permissions.• Converting sessions and downloading converted content involving objects (user, safe, account, server), to which the user has been assigned sufficient access permissions.
admin	<ul style="list-style-type: none">• Logging in to the administration panel.• Managing objects: servers, users, safes, listeners, accounts, to which the user has been assigned sufficient access permissions.• Blocking/unblocking objects: servers, users, safes, listeners, accounts, to which the user has been assigned sufficient access permissions.• Generating reports on demand and subscribing to periodic reports.• Activating/deactivating email notifications.• Viewing live and archived sessions involving objects (user, safe, account, server), to which the user has been assigned management privileges.• Converting sessions and downloading converted content involving objects (user, safe, account, server), to which the user has been assigned sufficient access permissions.• Managing policies.
superadmin	<ul style="list-style-type: none">• Full access rights to objects management.• Full access rights to system configuration options.

8. Select user's preferred language in Fudo PAM administration panel.

9. Grant access to safes.

Note:

- Drag and drop safe objects to change the order in which safes are processed upon establishing connection.
 - **SSH_safe** implies that the Reveal password option is disabled.
 - **RDP_safe** implies, that the Reveal password option is enabled.
 - Click safe to define *time access policy*.
-

10. Enter user's full name.
 11. Enter user's email address.
 12. Enter user's organizational unit.
 13. Enter user's phone number.
 14. Provide user's *Active Directory* domain.
-

Note: If there are two users with the same login, one of which has the domain configured the same as the *default domain*, and the other does not have the domain defined, Fudo PAM will report authentication problem as it cannot determine which user is trying to connect.

15. Enter *LDAP* service *BaseDN* parameter.
-

Note:

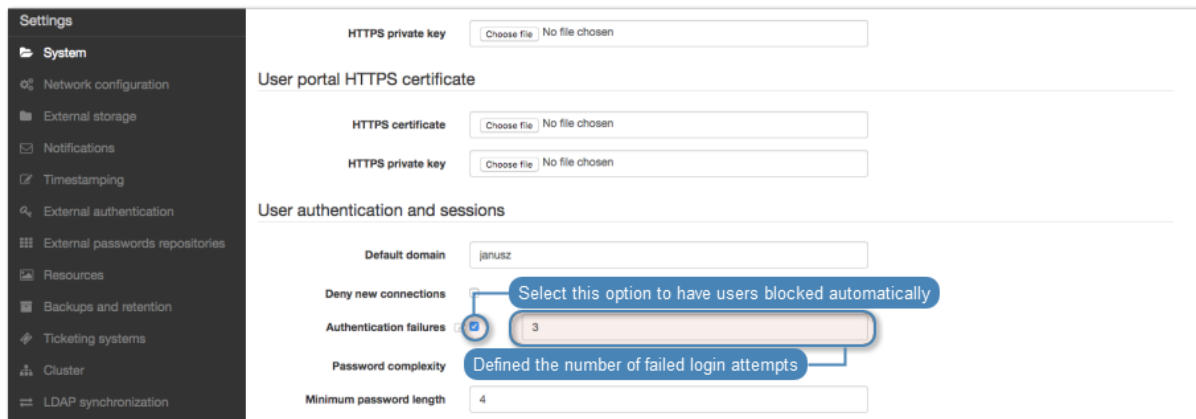
- LDAP base is necessary for authenticating the user using the Active Directory service.
 - E.g. for `example.com` domain, the LDAP base parameter value should be `dc=example, dc=com`.
-

16. In the *Permissions* section, select users allowed to manage this user object and in case of operators/administrators, assign management privileges to selected data model objects.
-

Note: Granting a user access to certain session requires assigning management privileges to: server, account, user and safe objects that were used in the given connection.

17. In the *Authentication* section, select the *Authentication failures* option to block the user automatically after exceeding the number of failed login attempts.
-

Note: The authentication failures counter is enabled only if the *Authenticaiton failures* option is set in *Settings > System* in the *User authentication and sessions* section.



18. Select the *Enforce static password complexity* option to force static passwords to conform to specified settings.

Note: Password complexity is defined in *Settings > System* in the *Users authentication and sessions* section.

19. Select authentication type.

External authentication

- Select **External** authentication from the *Type* drop-down list.
- Select external authentication source from the *External authentication source* drop-down list.

Note: Refer to *External authentication* topic for more information on external authentication sources.

Password

- Select **Password** from the *Type* drop-down list.
- Type password in the *Password* field.
- Repeat password in the *Repeat password* field.
- Select *Required password change on next login* to have the user change the password on next login attempt.

Note: If you select the *Required password change on next login* option, the user will not be able to access servers using native protocols clients. The user will have to change the password using the *User portal*.

SSH key

- Select **SSH key** from the *Type* drop-down list.
- Click the upload icon and browse the file system to find the public SSH key used for verifying user's identity.


One-time password

Warning: One-time passwords are used for implementing *AAPM* use case scenarios.

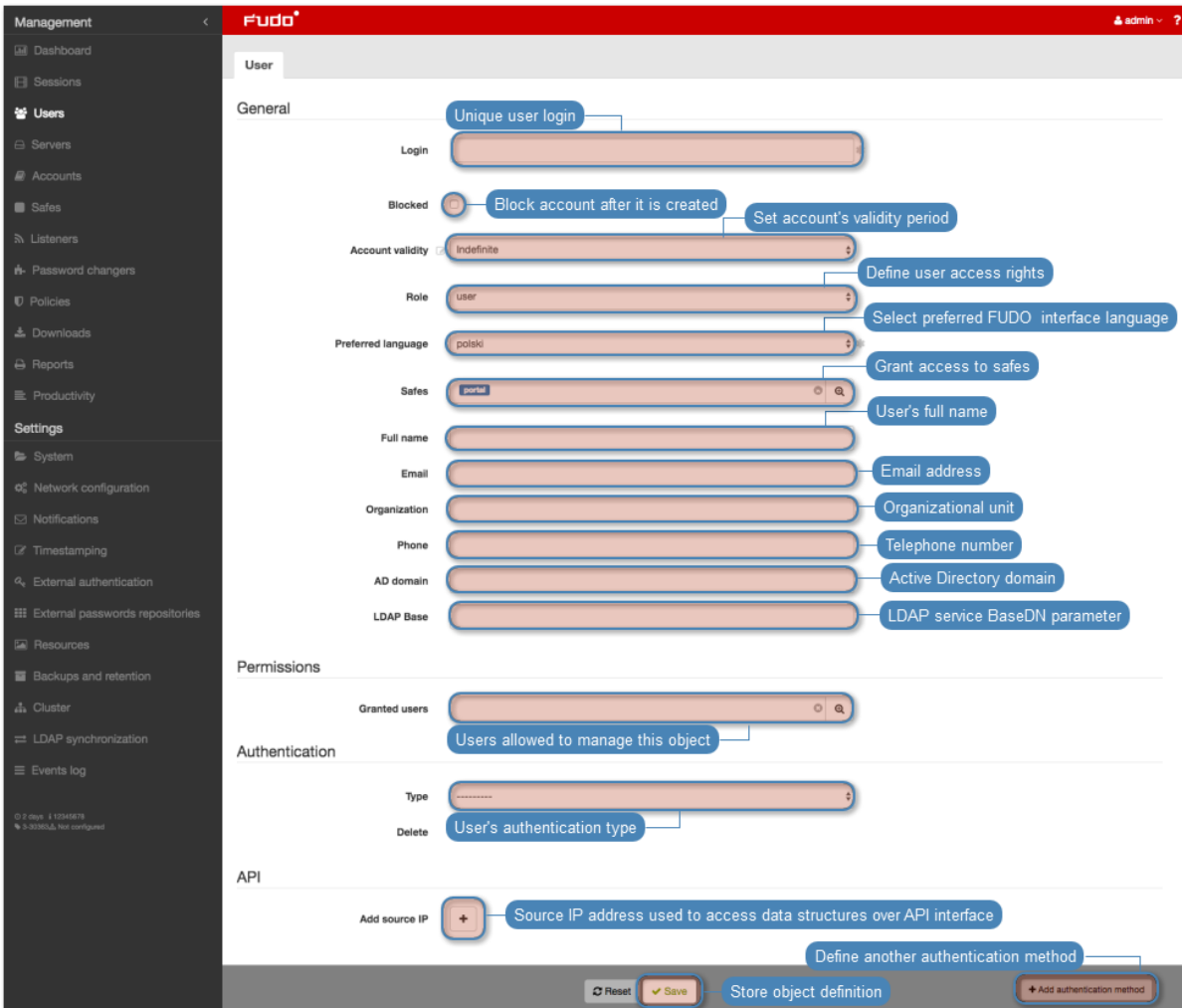
- Select **One-time password** from the *Type* drop-down list.

20. Click **+ Add authentication method** to define more authentication methods.

Note: When processing user authentication requests, Fudo PAM verifies login credentials against defined authentication methods in order in which those methods have been defined.

21. In the *API section*, click  and define IP address used by an external system to communicate with Fudo over API.

22. Click *Save*.



The screenshot shows the Fudo PAM 'User' management interface. The left sidebar contains a 'Management' menu with options like Dashboard, Sessions, Users, Servers, Accounts, Safes, Listeners, Password changers, Policies, Downloads, Reports, Productivity, and a 'Settings' section with System, Network configuration, Notifications, Timestamping, External authentication, External passwords repositories, Resources, Backups and retention, Cluster, LDAP synchronization, and Events log. The main area is titled 'User' and has a 'General' tab. It contains several form fields with annotations: 'Unique user login' points to the 'Login' field; 'Block account after it is created' points to the 'Blocked' checkbox; 'Set account's validity period' points to the 'Account validity' dropdown (set to 'Indefinite'); 'Define user access rights' points to the 'Role' dropdown (set to 'user'); 'Select preferred FUDO interface language' points to the 'Preferred language' dropdown (set to 'polski'); 'Grant access to safes' points to the 'Safes' dropdown (set to 'partial'); 'User's full name' points to the 'Full name' field; 'Email address' points to the 'Email' field; 'Organizational unit' points to the 'Organization' field; 'Telephone number' points to the 'Phone' field; 'Active Directory domain' points to the 'AD domain' field; 'LDAP service BaseDN parameter' points to the 'LDAP Base' field. Below these are 'Permissions' and 'Authentication' sections. The 'Authentication' section has a 'Type' dropdown and a 'Delete' button. The 'API' section has an 'Add source IP' button with a plus icon. At the bottom, there are 'Reset', 'Save', 'Store object definition', and '+ Add authentication method' buttons. Annotations also point to 'Users allowed to manage this object' (pointing to the 'Granted users' field) and 'Source IP address used to access data structures over API interface' (pointing to the 'Add source IP' button).

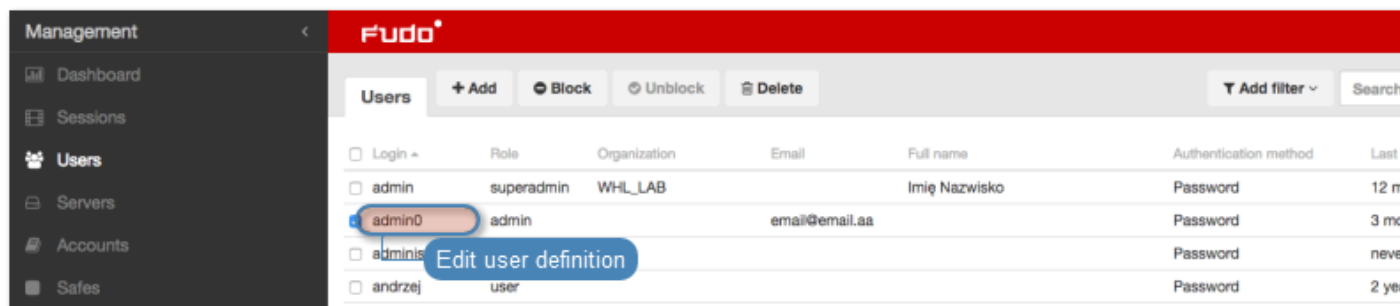
Related topics:

- *Authentication failures counter*
- *Users synchronization*
- *Data model*

- *Default domain*
- *System initiation*
- *Servers*
- *Accounts*
- *Approving pending connections*
- *Declining pending connections*

5.2 Editing a user

1. Select *Management > Users*.
2. Find and click desired user to access its configuration parameters.

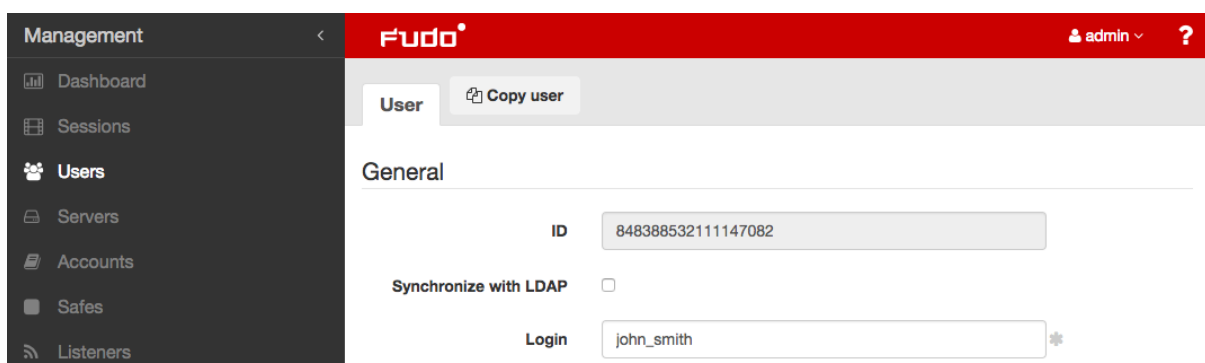


Note: Define filters to limit the number of objects displayed on the list.

3. Modify configuration values as needed.

Note:

- ID is a read-only, unique object identifier and it is assigned by Fudo PAM when object is created.



- Unsaved changes are marked with an icon.

4. Click *Save*.

Related topics:

- *Users synchronization*
- *Data model*
- *System initiation*
- *Servers*
- *Accounts*

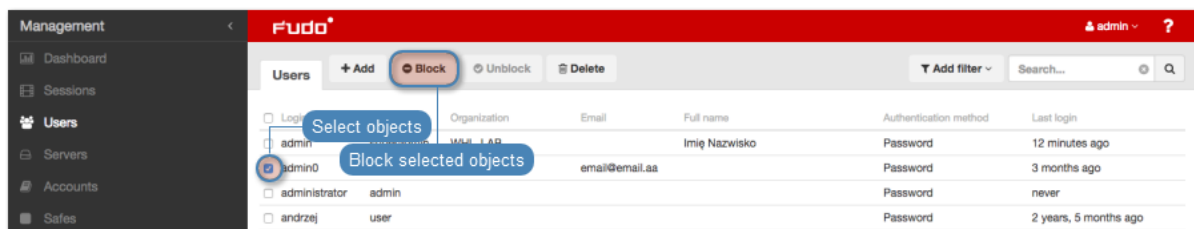
5.3 Blocking a user

Warning: Blocking a user will terminate its current connections.


1. Select *Management > Users*.
2. Find and select desired objects.

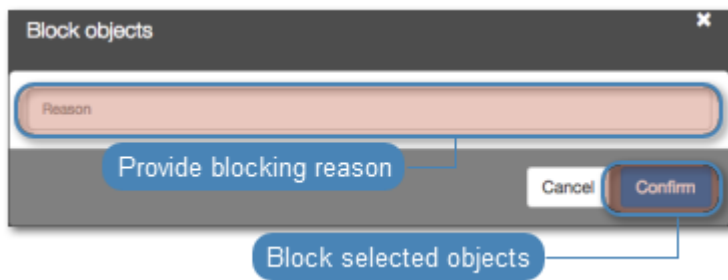
Note: Define filters to limit the number of objects displayed on the list.

3. Click *Block*.



4. Optionally, provide blocking reason and click *Confirm*.

Note: To view the blocking reason, place the cursor over the  icon on the accounts list.



Note: Users can also be blocked by accessing the user object configuration form.

- Select the *Blocked* option.
- Provide an optional blocking reason.

- Click *Save*.

Related topics:

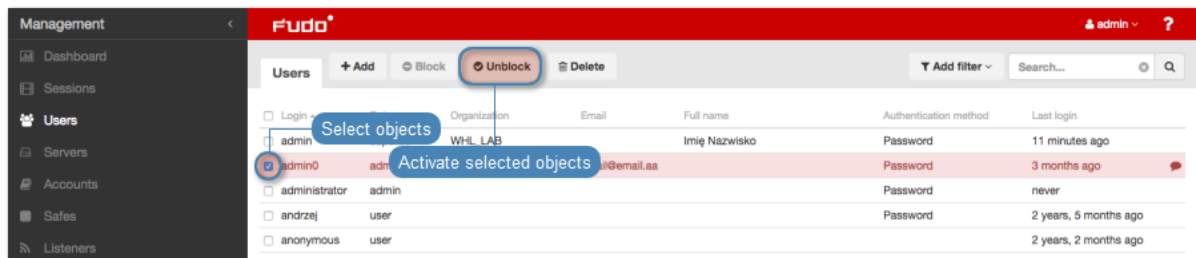
- *Users synchronization*
- *Data model*
- *System initiation*
- *Servers*
- *Accounts*

5.4 Unblocking a user

1. Select *Management > Users*.
2. Find and select desired objects.

Note: Define filters to limit the number of objects displayed on the list.

3. Click *Unblock*.



4. Click *Confirm* to unblock selected objects.



Related topics:

- *Users synchronization*
- *Data model*
- *System initiation*
- *Servers*
- *Accounts*

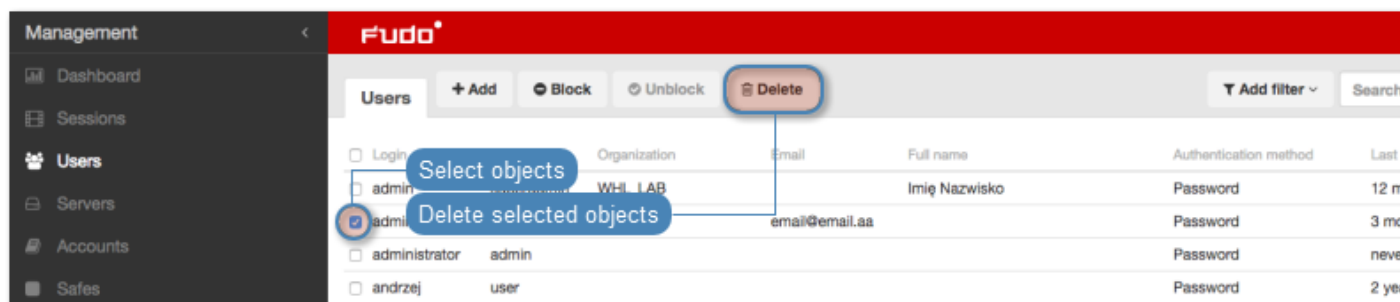
5.5 Deleting a user

Warning: Deleting a user definition will terminate its current connections.

1. Select *Management > Users*.
2. Find and select desired object.

Note: Define filters to limit the number of objects displayed on the list.

3. Click *Delete*.



4. Confirm deleting selected objects.



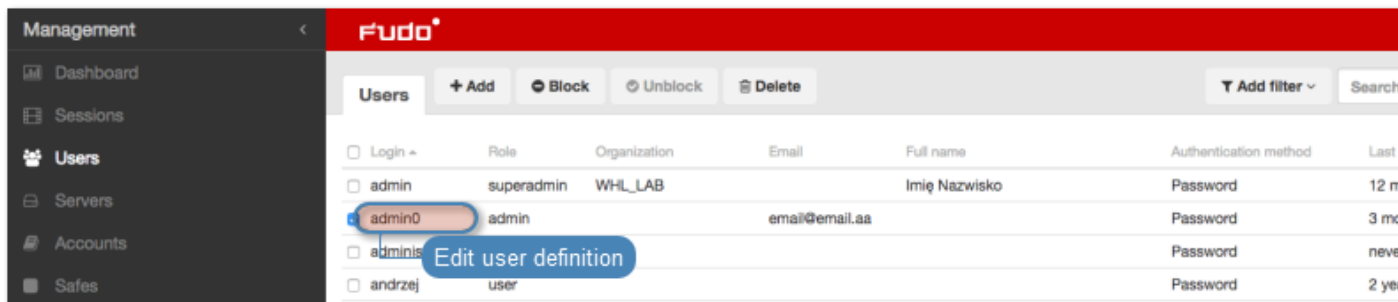
Related topics:

- *Users synchronization*
- *Data model*
- *System initiation*
- *Servers*
- *Accounts*

5.6 Time access policy

Fudo PAM can regulate access to safes based on time. To define time based safe access, proceed as follows.

1. Select *Management > Users*.
2. Find and click desired user to access its configuration parameters.



Note: Define filters to limit the number of objects displayed on the list.

3. Click desired safe object.

Preferred language: English

Safes: RDP SSH portal

Full name:

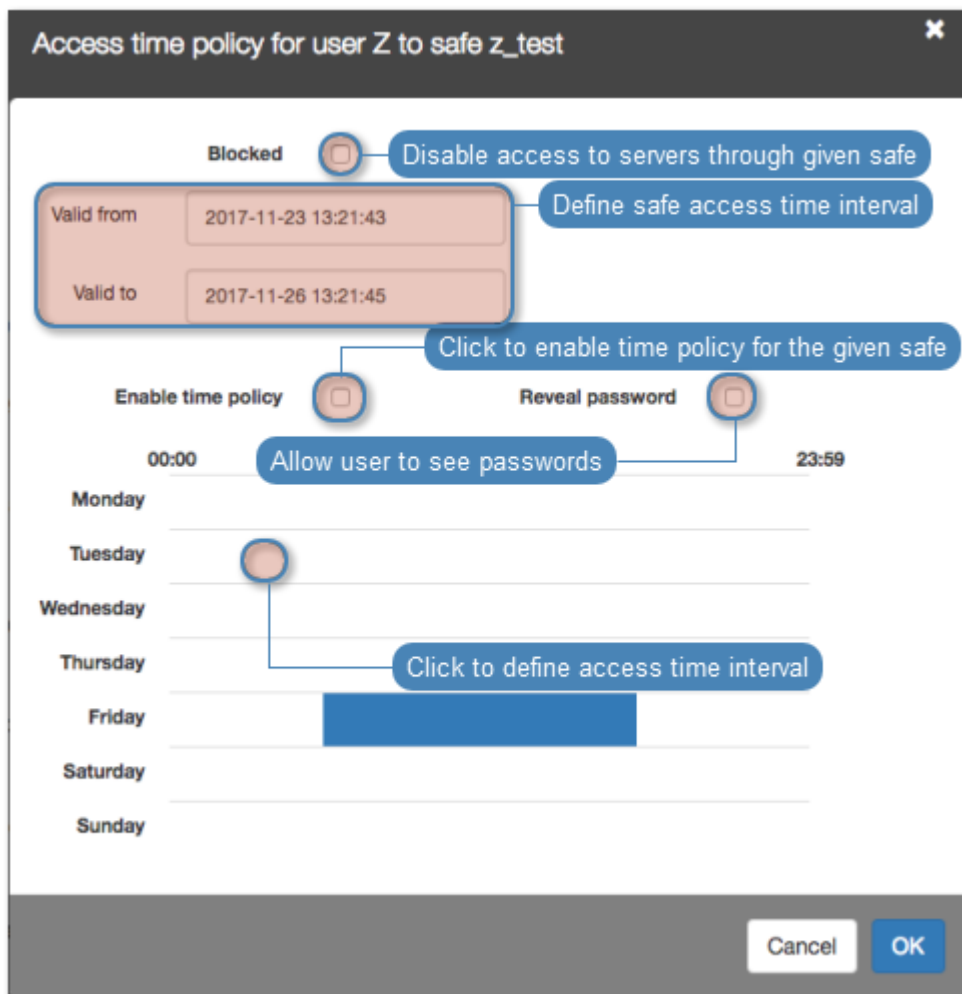
Email:

Click to define access time policy to the safe

4. Select the *Blocked* option to disable access through given safe.
5. Provide *Valid from* and *Valid to* dates to define time interval when user is allowed to access servers through given safe.
6. Select the *Enable time policy* option.
7. Select the *Reveal password* option to allow user to see the passwords to accounts that are grouped in selected safe.

Note: Passwords can be viewed in *User Portal*.

8. Click the weekly calendar to define time interval.



9. Click *OK*.

10. Click *Save*.

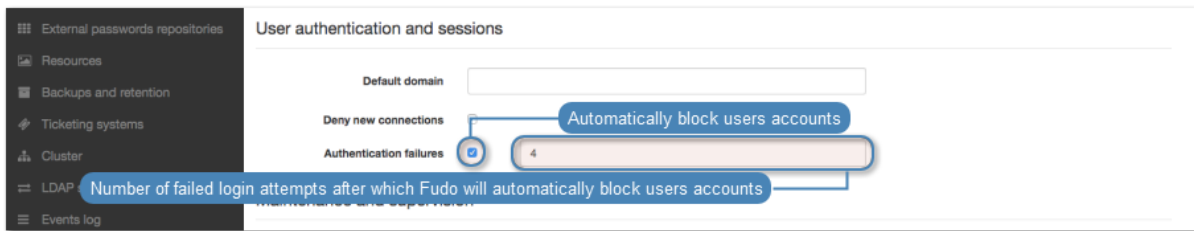
Related topics:

- *Creating a user*
- *ServiceNow - granting access*
- *Servers*
- *Accounts*

5.7 Authentication failures counter

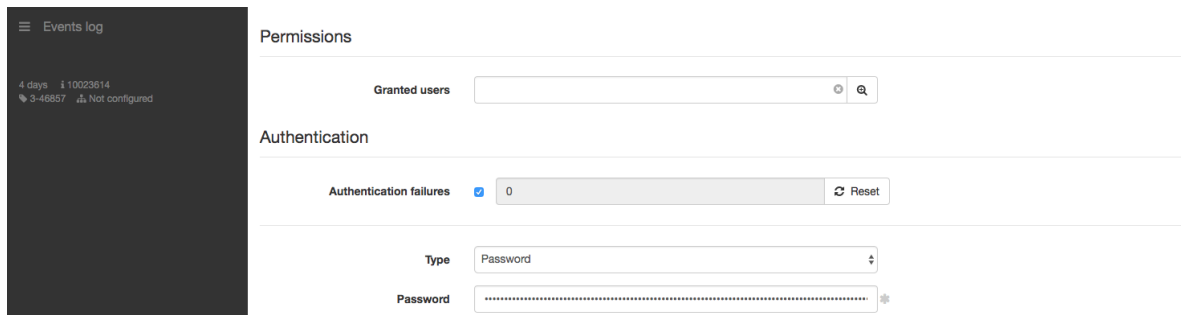
Fudo can keep track of failed login attempts and automatically block users accounts if the counter reaches a specified value.

1. Select *Settings > System*.
2. In the *Authentication and sessions* section, select *Authentication failures* option.
3. Enter the number of failed login attempts after which the user account will be blocked.



4. Click *Save*.
5. Select *Management > Users*.
6. Find and click a user that you want to block automatically after a number of failed login attempts.
7. In the *Authentication* section, select *Authentication failures*.
8. Click *Save*.

Note: Click Reset button to reset the counter.



Related topics:

- *User authentication methods and modes*

5.8 Roles

Role	Access rights
user	<ul style="list-style-type: none">• Connecting to servers through assigned safes.• Loggin to the User Portal (requires adding the user to the portal safe)• Fetching servers' passwords (requires additional access right).
service	Accessing SNMP information.
operator	<ul style="list-style-type: none">• Logging in to the administration panel.• Browsing objects: servers, users, safes, accounts, to which the user has been assigned sufficient access permissions.• Blocking/unblocking objects: servers, users, safes, listeners, accounts, to which the user has been assigned sufficient access permissions.• Generating reports on demand and subscribing to periodic reports.• Activating/deactivating email notifications.• Viewing live and archived sessions involving objects (user, safe, account, server), to which the user has been assigned sufficient access permissions.• Converting sessions and downloading converted content involving objects (user, safe, account, server), to which the user has been assigned sufficient access permissions.
admin	<ul style="list-style-type: none">• Logging in to the administration panel.• Managing objects: servers, users, safes, listeners, accounts, to which the user has been assigned sufficient access permissions.• Blocking/unblocking objects: servers, users, safes, listeners, accounts, to which the user has been assigned sufficient access permissions.• Generating reports on demand and subscribing to periodic reports.• Activating/deactivating email notifications.• Viewing live and archived sessions involving objects (user, safe, account, server), to which the user has been assigned management privileges.• Converting sessions and downloading converted content involving objects (user, safe, account, server), to which the user has been assigned sufficient access permissions.• Managing policies.
superadmin	<ul style="list-style-type: none">• Full access rights to objects management.• Full access rights to system configuration options.

Related topics:

- *Users synchronization*
- *Data model*
- *System initiation*
- *Servers*
- *Accounts*

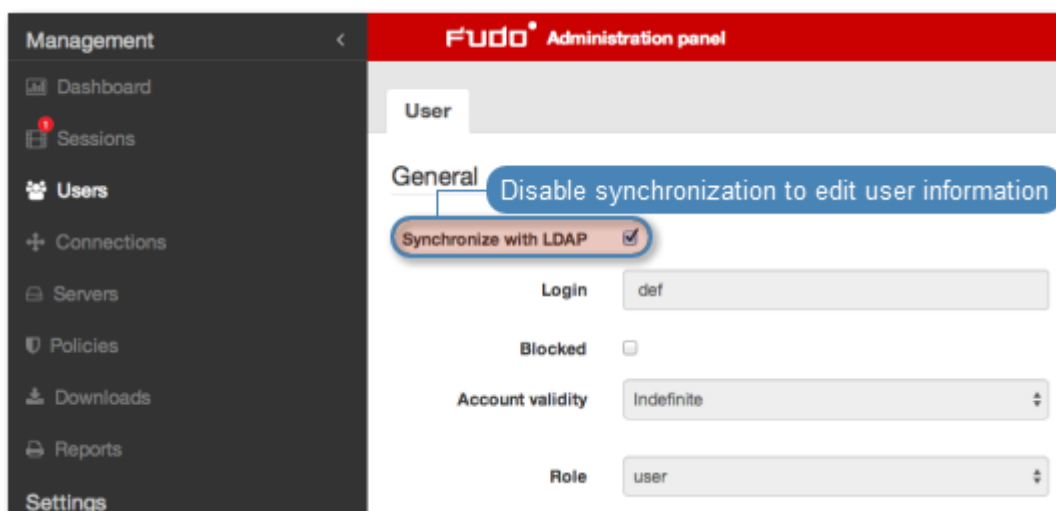
5.9 Users synchronization

User is one of the fundamental *data model* entity. Only defined users are allowed to connect to monitored servers. Fudo PAM features automatic users synchronization service which enables importing users information from *Active Directory* servers or other servers compatible with the *LDAP* protocol.

New users definitions and changes in existing objects are imported from the directory service periodically every 5 minutes. Deleting a user object from an *AD* or an *LDAP* server requires performing the full synchronization to reflect those changes on Fudo PAM. The full synchronization process is triggered automatically once a day at 00:00, or can be triggered manually.

Note:

- Fudo PAM supports nested LDAP groups.
- Users imported from the catalog service cannot be edited. To edit a user definition imported from an LDAP or an AD server, disable the Synchronize with LDAP option for the given user.



Configuring users synchronization service

To enable users synchronization feature, proceed as follows.

1. Select *Settings > LDAP synchronization*.
2. Select *Enabled*.

3. In case of *cluster configuration*, from the *Active cluster node* drop-down list, select which node will be performing objects synchronization with LDAP service.
4. Click *+ Add LDAP domain*.
5. Provide domain's name.
6. Define priority, determining the order in which domains are queried.

Note: Lower number translates to higher priority.

The screenshot shows a web interface for LDAP synchronization. At the top, there's a tab labeled "LDAP synchronization". Below it, there's a section with "Enabled" (unchecked checkbox) and "Active cluster node" (dropdown menu showing "node #1"). Below this is a table of LDAP servers. The first row is labeled "LDAP server 1" and shows "AD" as the server type, "10.0.0.11:389" as the address, and a downward arrow icon. The second row is labeled "Random LDAP server name 2" and shows "LDAP" as the server type, "10.0.0.4:389" as the address, and an upward arrow icon. Below the table, there's a form for the "Random LDAP server name 2" entry. It has a "Name" field with the value "Random LDAP server name", a "Priority" dropdown menu with the value "2", and a "Force full synchronization" button. At the bottom, there's a "Delete" checkbox which is unchecked.

LDAP server	Server type	Address	Actions
1	AD	10.0.0.11:389	▼
Random LDAP server name 2	LDAP	10.0.0.4:389	▲

Name: Random LDAP server name

Priority: 2

Force full synchronization

Delete: ☐


7. In the *Directory service* section, select data source type from the *Server type* drop-down list.
8. Provide the user authentication information to access user data on given server.
9. Enter domain name, to which imported users are assigned to.
10. Provide base DN parameter for users' objects (eg. `DC=devel,DC=whl`).
11. Provide base DN for parameter groups' objects (eg. `DC=tech,DC=whl`).

Note: DN parameter should not contain any white space characters.

12. Define filter (or leave the default value) for user records, which are subject to synchronization.
13. Define filter (or leave the default value) for user groups, which are subject to synchronization.

Directory service

Server type	Active Directory	⌵*
Username	Administrator	*
Password	*
Domain name	tech.whl	*
Base user	DC=tech,DC=whl	*
Base group	DC=tech,DC=whl	*
User filter	(&(objectclass=user))	*
Group filter	(&(objectclass=group))	*


14. Select *Block automatically* to automatically block local users' accounts blocked in the directory.
15. Click  in the *LDAP controllers* section to define directory service server.
16. Provide IP address and port number.

Note: In case of TLS-encrypted connection, define LDAP server's address using its full domain name (e.g. `tech.ldap.com`) instead of an IP address, to ensure the certificate is verified properly. Make sure that the given server name is included in certificate's *Common Name* field.

17. Select the *Page LDAP results* option to enable paging.
18. Select the *Encrypted connection* option to enable encryption and upload the CA certificate.


Note: Click  to add more directory servers.

LDAP controllers

Address		10.0.0.2	Port	389
Page LDAP results	<input type="checkbox"/>			
Encrypted connection	<input type="checkbox"/>			
Delete	<input type="checkbox"/>			
				

19. Define user information mapping.

Note: Fields mapping enables importing users information from nonstandard attributes, e.g. telephone number defined in an attribute named *mobile* instead of the standard *telephoneNumber*.

20. Click  in the *Groups mapping* section to define user groups to safes assignment.
21. Type in user group and select desired entry.

22. Assign safes to user groups.
23. Assign external authentication sources to user groups.

Note: External authentication sources are assigned to users in the exact sequence they are defined in groups mapping. Thus if the same user is present in more than one group, Fudo PAM will be authenticating him against external authentication sources starting from those defined in the first group mapping defined.

For example:

A user is assigned to groups A and B. Group B is mapped to **Safe RDP** and has **CERB** and **Radius** authentication sources assigned. Group A is second in order and it is mapped to **Safe SSH** and has **AD** authentication source assigned.

Group mappings

The screenshot shows the 'Group mappings' interface. It contains two mapping entries. The first entry is 'Group B' mapped to 'Connection RDP'. A dropdown menu is open for this entry, showing three options: 'CERB' (checked), 'Radius' (checked), and 'AD' (unchecked). The second entry is 'Group A' mapped to 'Connection SSH'. A dropdown menu is also open for this entry, showing three options: 'CERB' (unchecked), 'Radius' (unchecked), and 'AD' (checked). There is a '+' button below the 'Group A' entry, and a search icon and a close icon to the right of each mapping entry.

Authenticating a user, Fudo PAM will send requests to external authentication sources in the following order:

1. CERB.
2. Radius.
3. AD.

24. Click *Save*.

Note:

- The *Force full synchronization* option enables processing changes in directory structures which cannot be processed during periodical synchronization, eg. deleting a defined group or deleting a user.
- The full synchronization process is triggered automatically once a day at 00:00, or can be triggered manually.
- Use [diagnostics tools](#) to troubleshoot problems with LDAP configuration.
- Fudo PAM supports nested LDAP groups.

Related topics:

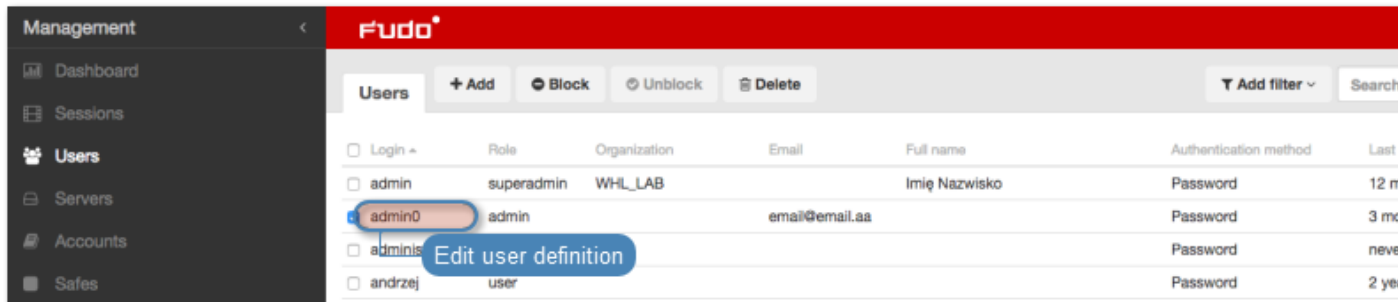
- [User authentication against external LDAP server](#)
- [Users management](#)
- [Diagnostics](#)

5.10 Adding a mobile device

A mobile device enables accepting/rejecting access to servers, accessing which require administrator's approval.

Note: Before adding a mobile device a proxy service must be configured. For more information on setting up proxy for 4-Eyes authentication, refer to *Proxy servers configuration* topic.

1. Login to Fudo PAM administration panel using login credentials of the user that you want to add a mobile device to.
2. Select *Management > Users*.
3. Browse the list and click the user object definition.



Note: Define filters to limit the number of objects displayed on the list.

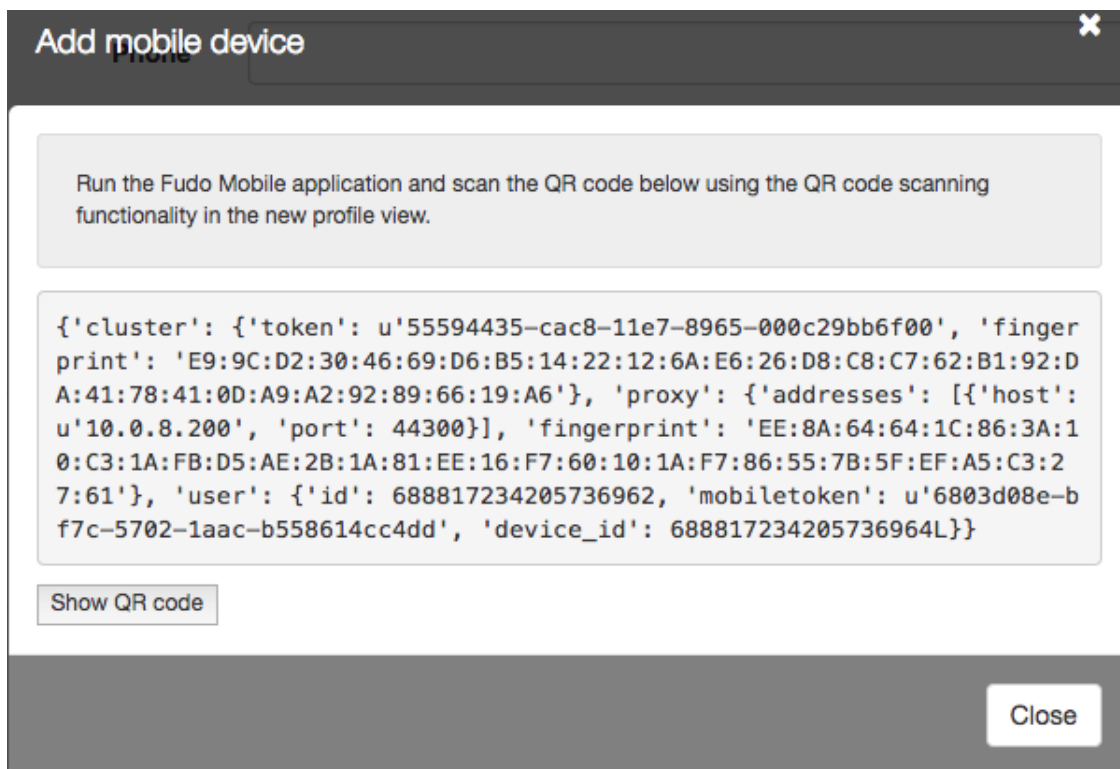
4. In the *Fudo Mobile* section, click *Add device*.



5. Launch *Fudo Mobile* application.
6. Select *+* in the top right corner to create new profile.
7. Select *Scan* option and scan the QR code.



Note: Alternatively, click *Show JSON data*, select *Paste* and paste profile data.



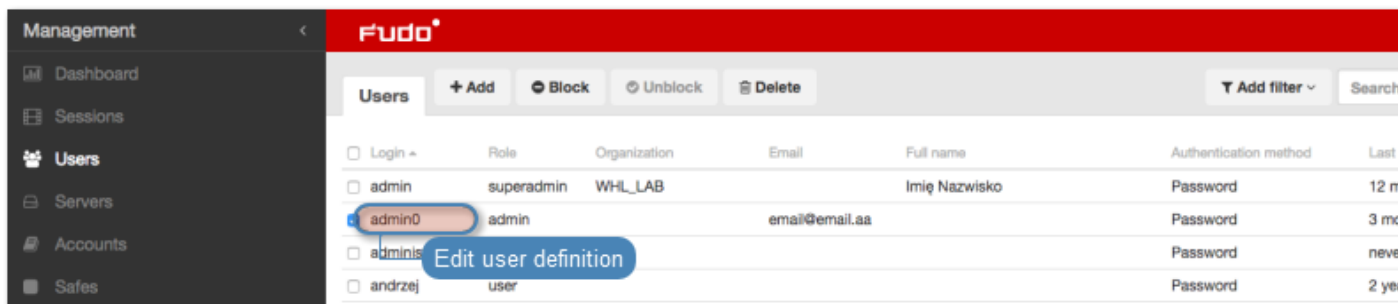
8. Define profile name and select *Save*.
9. Click *OK* to hide the QR code modal window.
10. Click *Save* to store changes in user account.

Related topics:

- *User authentication methods and modes*
- *Proxy servers configuration*
- *Removing paired mobile device*

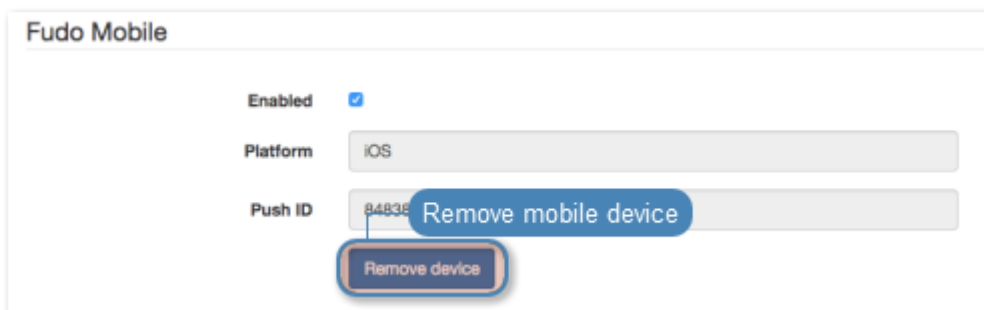
5.11 Removing paired mobile device

1. Select *Management > Users*.
2. Find and click desired user to access its configuration parameters.



Note: Define filters to limit the number of objects displayed on the list.

3. In the *Fudo Mobile* section, click *Remove device*.



4. Click *Confirm* to proceed with device removal.
5. Click *Save*.

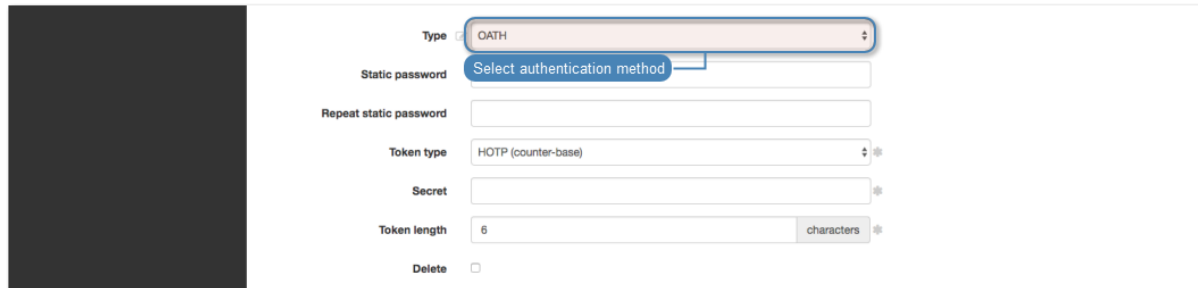
Related topics:

- *Users synchronization*
- *Data model*
- *System initiation*
- *Servers*
- *Accounts*

5.12 Two-factor OATH authentication with Google Authenticator

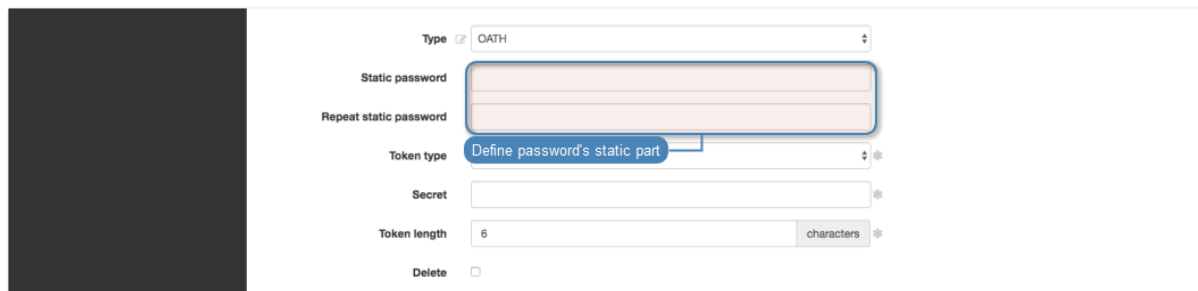
Google Authenticator allows for adding a dynamic component to a static password for increased account security.

1. Select *Management > Users*.
2. Find and click the user for whom you want to add the OATH authentication method.
3. Click *+ Add authentication method*.
4. From the *Type* drop-down list, select **OATH**.



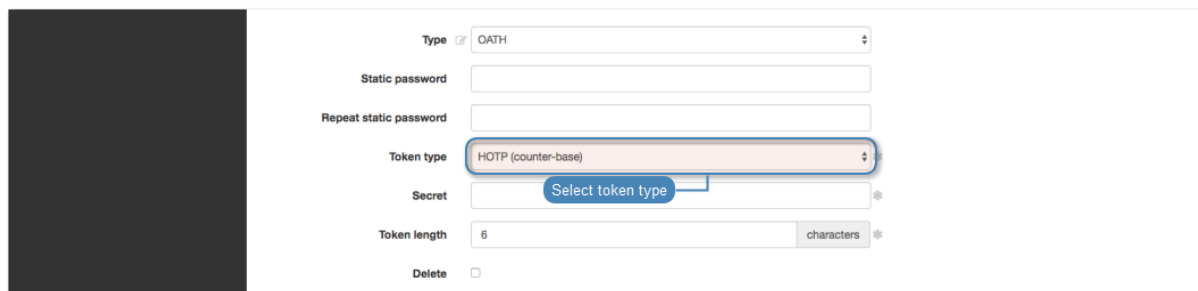
The screenshot shows the OATH configuration form. The 'Type' dropdown is set to 'OATH'. A tooltip 'Select authentication method' is visible over the dropdown. Other fields include 'Static password', 'Repeat static password', 'Token type' (set to 'HOTP (counter-base)'), 'Secret', 'Token length' (set to 6), and a 'Delete' checkbox.

5. Enter password's static part.




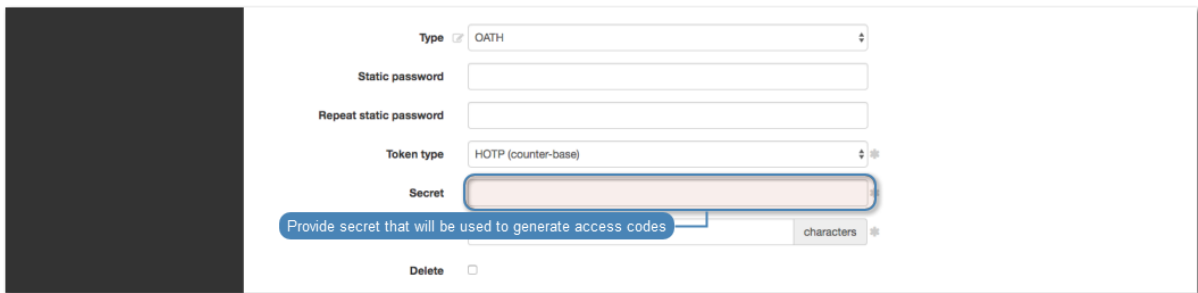
The screenshot shows the OATH configuration form. The 'Static password' field is highlighted with a blue border, and a tooltip 'Define password's static part' is visible. The 'Token type' dropdown is also visible, set to 'HOTP (counter-base)'.

6. From the *Token type* drop-down list, select **HOTP (counter-based)**.



The screenshot shows the OATH configuration form. The 'Token type' dropdown is set to 'HOTP (counter-base)'. A tooltip 'Select token type' is visible over the dropdown. The 'Secret' field is also visible.

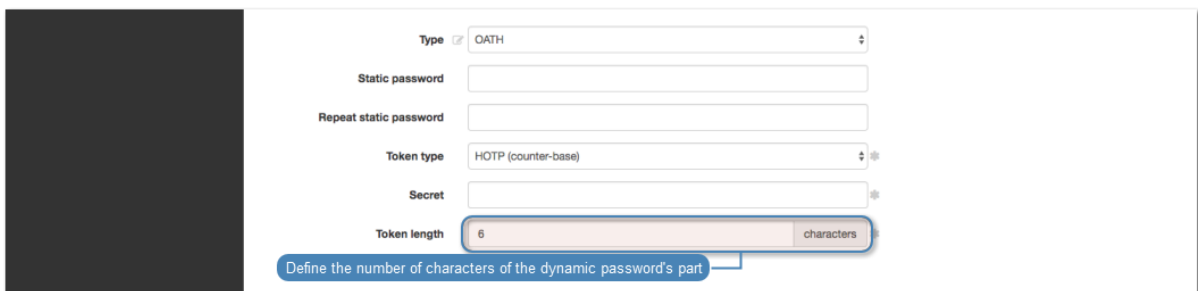
7. Enter a secret that will be used by *Google Authenticator* or click  to generate it automatically.



The screenshot shows the configuration page for OATH authentication. The 'Type' is set to 'OATH'. The 'Token type' is set to 'HOTP (counter-base)'. The 'Secret' field is highlighted with a blue box and a tooltip that reads 'Provide secret that will be used to generate access codes'. The 'Delete' checkbox is unchecked.

Note: The secret must be a Base32 encoded value.

8. In the *Length* field, enter 6.



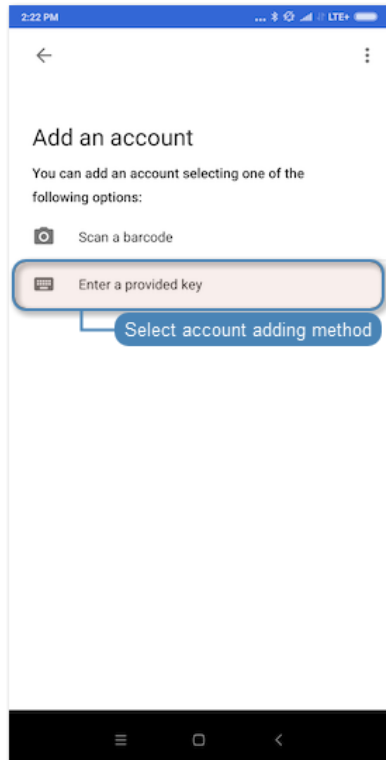
The screenshot shows the configuration page for OATH authentication. The 'Type' is set to 'OATH'. The 'Token type' is set to 'HOTP (counter-base)'. The 'Token length' field is highlighted with a blue box and a tooltip that reads 'Define the number of characters of the dynamic password's part'. The 'Token length' is set to 6.

9. Click *Save*.


10. Launch *Google Authenticator*.

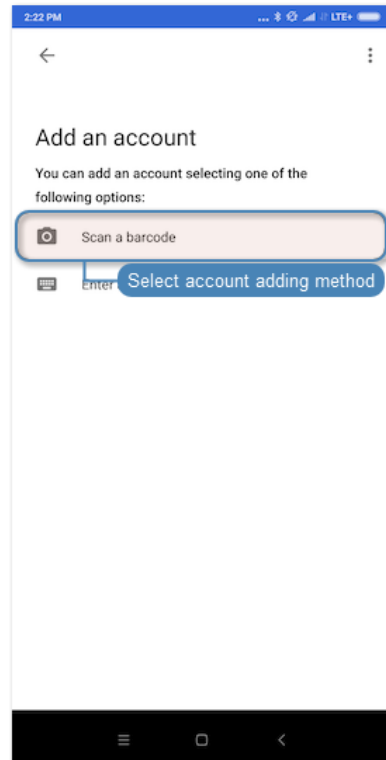
Manual entry

- Select *Enter a provided key*.



QR Code

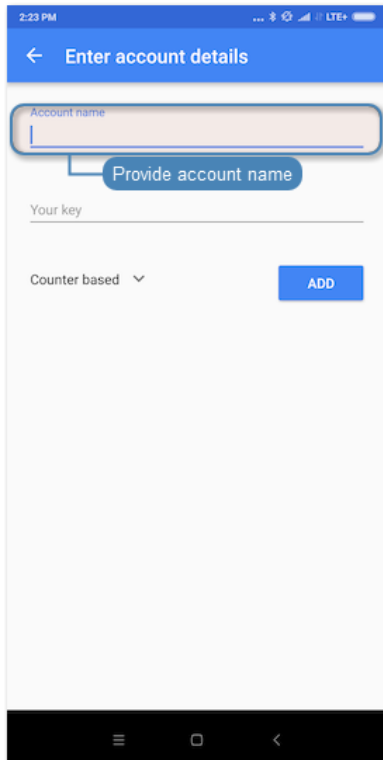
- Click  on user configuration form, next to the *Secret* field in the *Authentication* section.
- Select *Scan a barcode* in *Google Authenticator* and scan the code.



Manual entry


QR Code

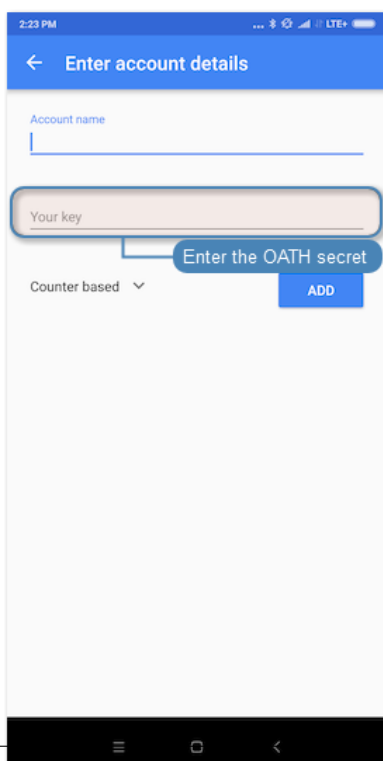
- Enter account name.



The screenshot shows a mobile app interface titled "Enter account details". At the top, there is a blue header bar with a back arrow and the title. Below the header, the "Account name" field is highlighted with a light blue border and a callout bubble that says "Provide account name". Below this field is the "Your key" field, which is currently empty. Further down, there is a "Counter based" dropdown menu and a blue "ADD" button.

- Enter the secret defined in OATH authentication method.

Note: Click  on the user configuration form in the *Authentication* section to reveal the secret.

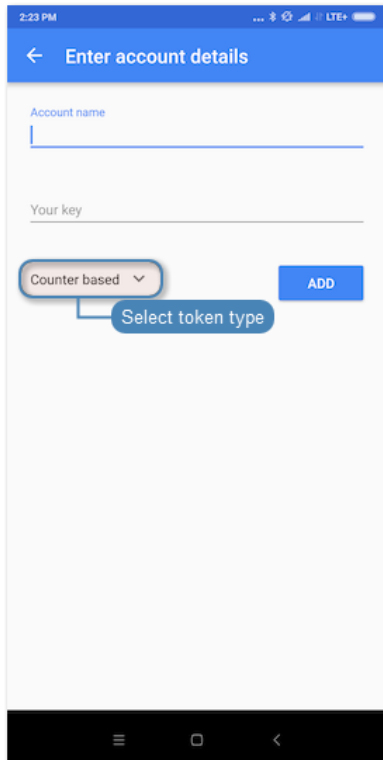


The screenshot shows the same "Enter account details" screen. The "Your key" field is now highlighted with a light blue border and a callout bubble that says "Enter the OATH secret". The "Account name" field is still visible above it. The "Counter based" dropdown menu and the "ADD" button are also present.

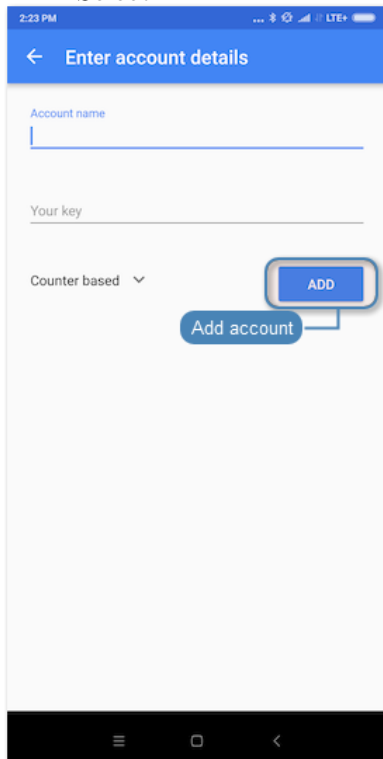
Manual entry

QR Code

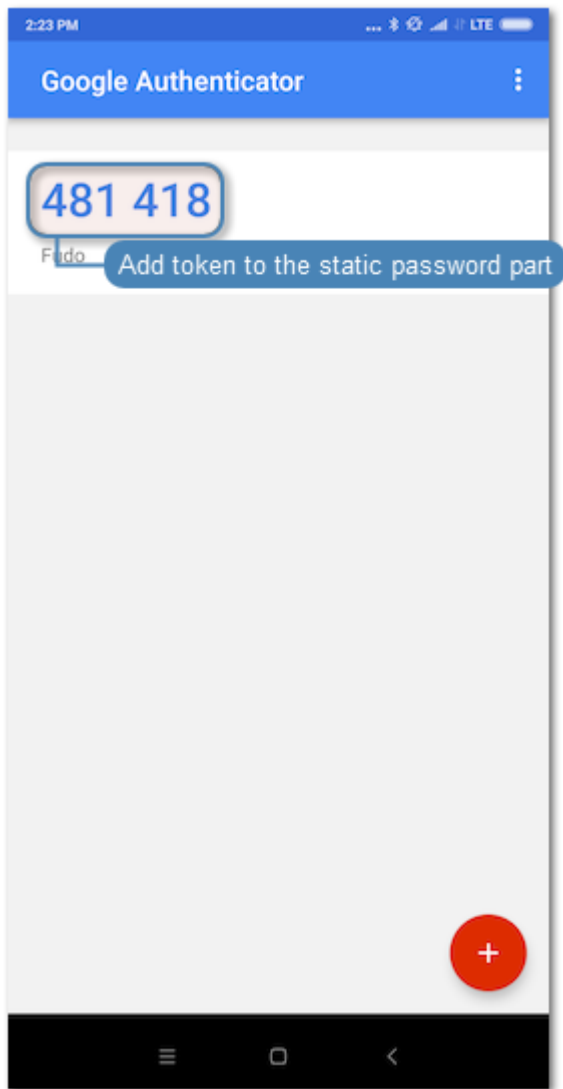
- Select *Counter based*.



- Select ADD.



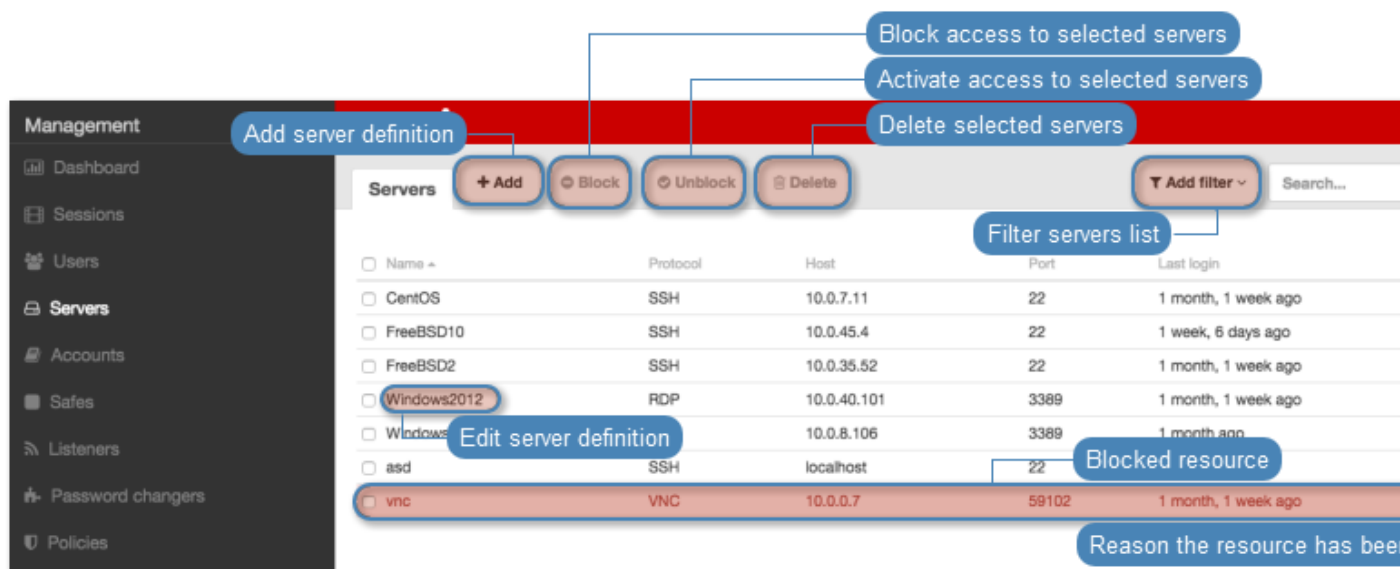
11. When logging in, the password string consists of a static password defined in the authentication method and dynamic part generated by the *Google Authenticator*, e.g. `password481418`.



Related topics:

- *User authentication methods and modes*

Server is a definition of the IT infrastructure resource, which can be accessed over one of the specified protocols.

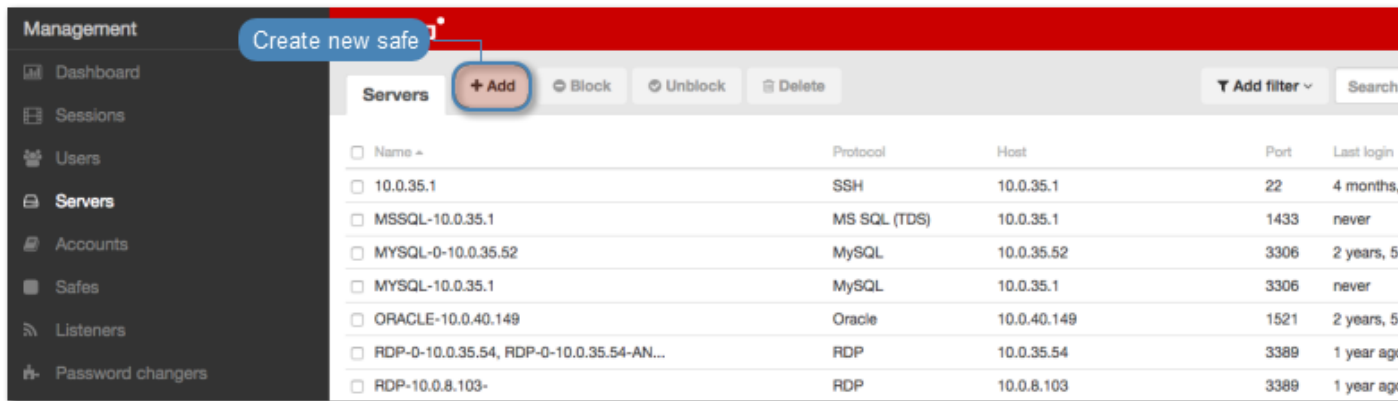


6.1 Creating a server

6.1.1 Static server

6.1.1.1 Creating a Citrix server



1. Select *Management > Servers*.
2. Click *+ Add*.



3. Enter server's unique name.
4. Select *Blocked* option to disable access to server after it's created.
5. Select *Citrix StoreFront* (HTTP) from the *Protocol* drop-down list.
6. Enter value of the *HTTP timeout* parameter, determining the time period of inactivity (expressed in seconds), after which the user will have to authenticate again.
7. Enter optional description, which will help identifying this server object.
8. In the *Permissions* section, add users allowed to manage this object.
9. In the *Destination host* section, enter server's IP address and port number.
10. From the *Bind address* drop-down list, select Fudo PAM IP address used for communicating with this server.

Note:

- The *Bind address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
 - In case of cluster configuration, select a labeled IP address from the *Bind address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.
-

11. In the URL field, enter Citrix StoreFront base URL.
12. Select *Enable SSLv2 support* to allow SSL v2 encrypted connections.
13. Select *Enable SSLv3 support* to allow SSL v3 encrypted connections.
14. Click  to upload CA certificate.
15. Click  to download server key or paste the certificate into the text area.
16. Click *Save*.

The screenshot shows the 'Server' configuration page in the Fudo PAM 3.11 interface. The left sidebar contains a 'Management' menu with options like Dashboard, Sessions, Users, Servers, Accounts, Listeners, Safes, Password changers, Policies, Downloads, Reports, and Productivity. Below this is a 'Settings' menu with options like System, Network configuration, External storage, Notifications, Timestamping, External authentication, External passwords repositories, Resources, Backups and retention, Ticketing systems, Cluster, LDAP synchronization, and Events log. The main content area is titled 'Server' and has a 'General' tab selected. The 'General' section includes fields for 'Name' (with a 'Unique object name' annotation), 'Blocked' (a checkbox with a 'Disable access after object is created' annotation), 'Protocol' (a dropdown menu with 'Citrix StoreFront (HTTP)' selected and a 'Select connection' annotation), 'HTTP timeout' (a text input with '900' and an 'Enter HTTP connect' annotation), and 'Description' (a text area with an 'Add optional descr' annotation). The 'Permissions' section has a 'Granted users' field with a 'Users allowed to manage this object' annotation. The 'Destination host' section includes 'IP address' (a field with a 'Server's IP address and' annotation), 'Bind address' (a dropdown with 'Any' and a 'Source IP address' annotation), 'Enable SSLv2 support' (a checkbox with an 'Allow SSLv2 connections' annotation), 'Enable SSLv3 support' (a checkbox with an 'Allow SSLv3 connections' annotation), and 'CA certificate' (a field with an 'Upload CA certificate' annotation). The 'Server certificate' section has a 'Fetch server certificate' annotation. At the bottom, there is a 'URL' field with a 'Specify StoreFront b' annotation. The bottom right corner has 'Reset' and 'Save' buttons, with a 'Save object's definition' annotation pointing to the 'Save' button. The bottom left corner shows system information: '0:11:43.362541 i 12345678' and '3.7-42290 Master'.

Related topics:

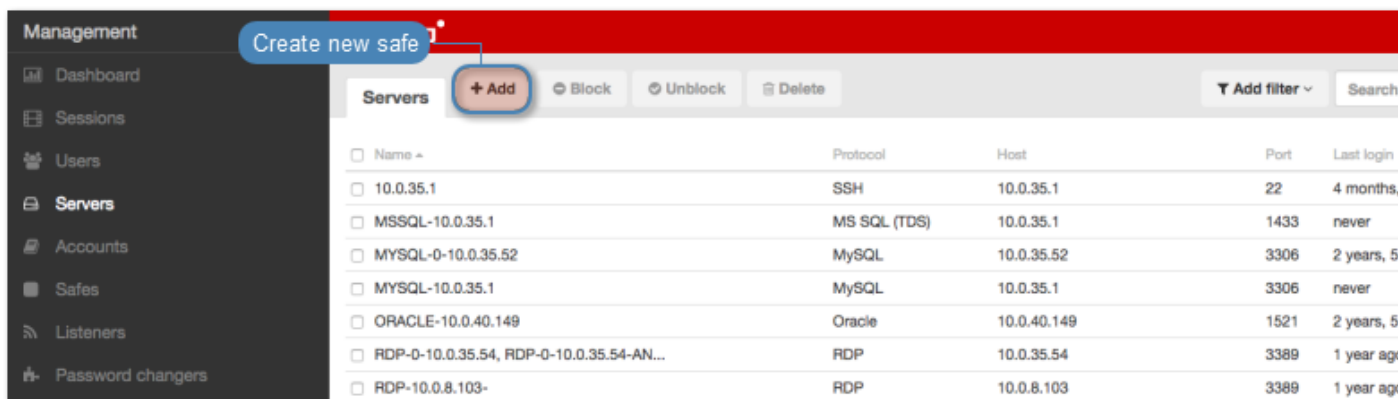
- *Data model*
- *Creating a Citrix listener*
- *ICA via Citrix StoreFront*
- *Citrix StoreFront (HTTP)*
- *ICA*
- *ICA configuration file*

6.1.1.2 Creating an HTTP server

Note:

- A server object can be linked to only one *anonymous* account.
- A server object can be linked to only one *forward* account.



1. Select *Management > Servers*.
2. Click *+ Add*.



3. Enter server's unique name.
4. Select *Blocked* option to disable access to server after it's created.
5. Select *HTTP* from the *Protocol* drop-down list.
6. Enter value of the *HTTP timeout* parameter, determining the time period of inactivity (expressed in seconds), after which the user will have to authenticate again.
7. Enter optional description, which will help identifying this server object.
8. In the *Permissions* section, add users allowed to manage this object.
9. In the *Destination host* section, enter server's IP address and port number.
10. From the *Bind address* drop-down list, select Fudo PAM IP address used for communicating with this server.

Note:

- The *Bind address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
 - In case of cluster configuration, select a labeled IP address from the *Bind address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.
-

11. Specify the monitored resource in the *HTTP host* field.
12. Select the *Use TLS* options to connect to monitored server over TLS.
13. Select the *Enable SSLv2 support* to support SSL v2 encrypted connections.
14. Select the *Enable SSLv3 support* to support SSL v3 encrypted connections.
15. Click  to upload CA certificate.
16. Click  to download the server's certificate or paste the certificate into the text area.
17. Click *Save*.

The screenshot shows the 'Server' configuration page in the Fudo PAM 3.11 interface. The left sidebar contains a 'Management' menu with options like Dashboard, Sessions, Users, Servers, Accounts, Safes, Listeners, Password changers, Policies, Downloads, Reports, Productivity, and a 'Settings' section with System, Network configuration, Notifications, Timestamping, External authentication, External passwords repositories, Resources, Backups and retention, Cluster, LDAP synchronization, and Events log. The main content area is titled 'Server' and has a 'General' tab selected. The 'General' section includes fields for Name, Blocked (checkbox), Protocol (dropdown), HTTP timeout (text), Enable SSLv2 support (checkbox), Enable SSLv3 support (checkbox), and Description. The 'Permissions' section has a 'Granted users' field. The 'Destination host' section includes Address, Bind address, HTTP host, and a 'Use TLS' checkbox. The 'Server certificate' section has buttons for 'Download server's certificate' and 'Upload server's certificate'. At the bottom, there are 'Reset' and 'Save' buttons. Annotations with blue boxes and lines point to various fields and buttons, providing instructions such as 'Unique object name', 'Disable access after object is created', 'Select connection protocol', 'Enter HTTP connection timeout', 'Select to enable SSL v2 encrypted connections', 'Select to enable SSL v3 encrypted connections', 'Add optional description', 'Users allowed to manage this object', 'Server's IP address and port', 'Source IP address', 'Specify monitored resource', 'Connect to server over TLS', 'Click to download server's certificate', 'Click to upload server's certificate', and 'Save object's definition'.

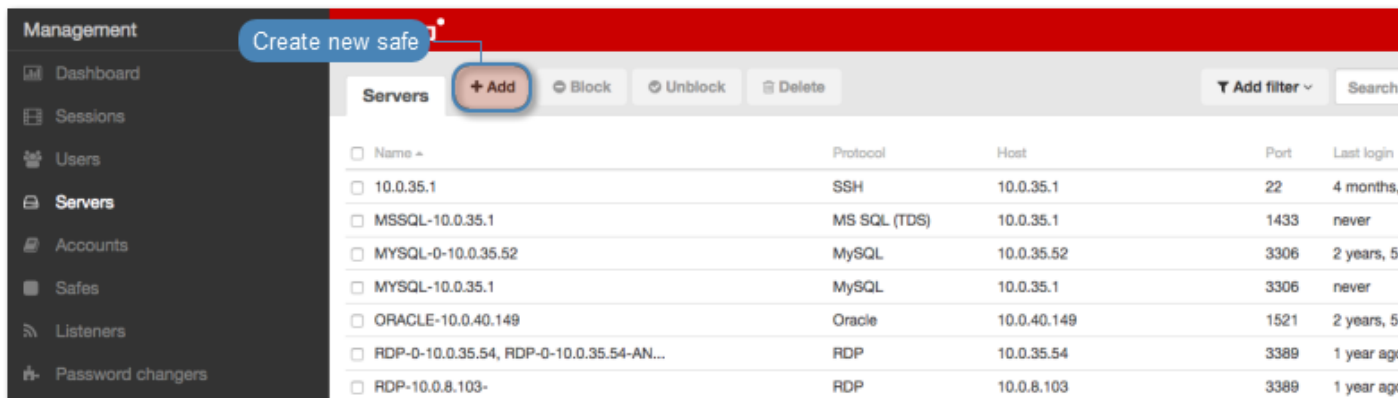
Related topics:

- *Data model*
- *System initiation*
- *Users*
- *Listeners*
- *Safes*
- *Accounts*

6.1.1.3 Creating an ICA server

1. Select *Management > Servers*.



2. Click *+ Add*.



3. Enter server's unique name.
4. Select *Blocked* option to disable access to server after it's created.
5. Select ICA from the *Protocol* drop-down list.
6. Enter optional description, which will help identifying this server object.
7. In the *Permissions* section, add users allowed to manage this object.
8. In the *Destination host* section, enter server's IP address and port number.
9. From the *Bind address* drop-down list, select Fudo PAM IP address used for communicating with this server.

Note:

- The *Bind address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
- In case of cluster configuration, select a labeled IP address from the *Bind address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.

10. Select the *Use TLS* options to connect to monitored server over TLS.
11. Select the *Enable SSLv2 support* to support SSL v2 encrypted connections.
12. Select the *Enable SSLv3 support* to support SSL v3 encrypted connections.
13. Click  to upload CA certificate.
14. Click  to download the server's certificate or paste the certificate into the text area.
15. Click *Save*.

The screenshot shows the 'Server' configuration page in the Fudo PAM 3.11 interface. The left sidebar contains a 'Management' menu with options like Dashboard, Sessions, Users, Servers, Accounts, Safes, Listeners, Password changers, Policies, Downloads, Reports, and Productivity. Below it is a 'Settings' menu with options like System, Network configuration, Notifications, Timestamping, External authentication, External passwords repositories, Resources, Backups and retention, Cluster, LDAP synchronization, and Events log. At the bottom of the sidebar, it shows '32 days' and '12345678' with a 'Not configured' status.

The main content area is titled 'Server' and has a 'General' tab. The 'General' section includes fields for 'Name' (with a callout 'Unique object name'), 'Blocked' (checkbox), 'Protocol' (dropdown with 'ICA' selected, callout 'Select connection'), and 'Description' (text area, callout 'Add optional de'). The 'Permissions' section has a 'Granted users' field (callout 'Users allowed to manage this object'). The 'Destination host' section includes 'Address' (IP and port, callout 'Server's IP address and port number'), 'Bind address' (dropdown with 'Any', callout 'Source IP address'), 'Use TLS' (checkbox, callout 'Connect to server over TLS'), 'Enable SSLv2 support' (checkbox, callout 'Select to enable SSL v2 encrypted connections'), and 'Enable SSLv3 support' (checkbox, callout 'Select to enable SSL v3 encrypted connections'). The 'Server certificate' section has buttons for 'Click to download server's certificate' and 'Click to upload server's certificate', and a 'SHA1' field.

At the bottom right, there are 'Reset' and 'Save' buttons. The 'Save' button is highlighted with a callout 'Save object's definition'.

Related topics:

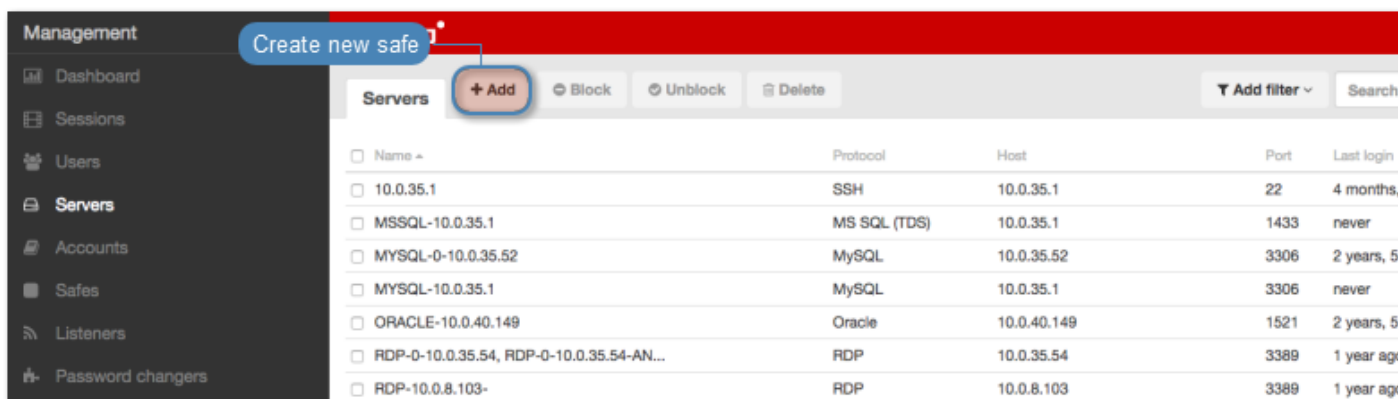
- *Data model*
- *ICA*
- *Creating an ICA listener*
- *ICA configuration file*
- *ICA*

6.1.1.4 Creating a Modbus server

Note:

- A server object can be linked to only one *anonymous* account.
 - A server object can be linked to only one *forward* account.
-

1. Select *Management > Servers*.
2. Click *+ Add*.



3. Enter server's unique name.
4. Select *Blocked* option to disable access to server after it's created.
5. Select *Modbus* from the *Protocol* drop-down list.
6. Enter optional description, which will help identifying this server object.
7. In the *Permissions* section, add users allowed to manage this object.
8. In the *Destination host* section, enter server's IP address and port number.
9. From the *Bind address* drop-down list, select Fudo PAM IP address used for communicating with this server.

Note:

- The *Bind address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
 - In case of cluster configuration, select a labeled IP address from the *Bind address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.
-

10. Click *Save*.

Management < **Fudo**

Server

General

Name: Unique object name

Blocked: ☐ Disable access after object is created

Protocol: ☒ Modbus Select connection protocol

Description: Add optional description

Permissions

Granted users: Users allowed to manage this object

Destination host

Address: Port: 502 Server's IP address and port

Bind address: Any Source IP address

Save object's definition

Related topics:

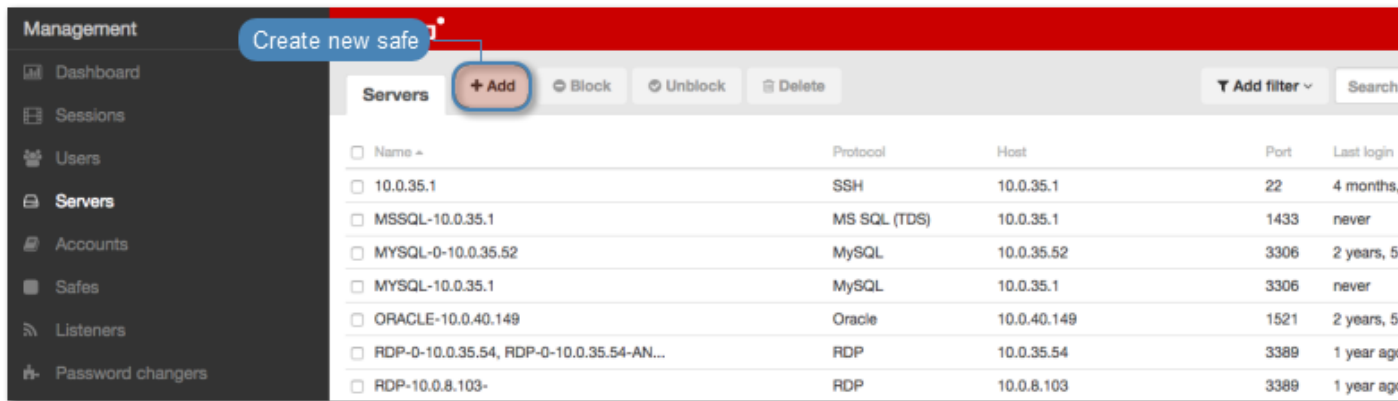
- *Data model*
- *System initiation*
- *Users*
- *Listeners*
- *Safes*
- *Accounts*

6.1.1.5 Creating a MS SQL server

Note:

- A server object can be linked to only one *anonymous* account.
- A server object can be linked to only one *forward* account.

1. Select *Management > Servers*.
2. Click *+ Add*.



3. Enter server's unique name.
4. Select *Blocked* option to disable access to server after it's created.
5. Select MS SQL (TDS) from the *Protocol* drop-down list.
6. Enter optional description, which will help identifying this server object.
7. In the *Permissions* section, add users allowed to manage this object.
8. In the *Destination host* section, enter server's IP address and port number.
9. From the *Bind address* drop-down list, select Fudo PAM IP address used for communicating with this server.

Note:

- The *Bind address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
 - In case of cluster configuration, select a labeled IP address from the *Bind address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.
-

10. Click *Save*.

Management < **Fudo**

Server

General

Name Unique object name

Blocked ☐ Disable access after object is created

Protocol ☒ MS SQL (TDS) Select connection protocol

Description Add optional description

Permissions

Granted users Users allowed to manage this object

Destination host

Address Port 1433 Server's IP address and port

Bind address Any Source IP address

Save object's definition

Related topics:

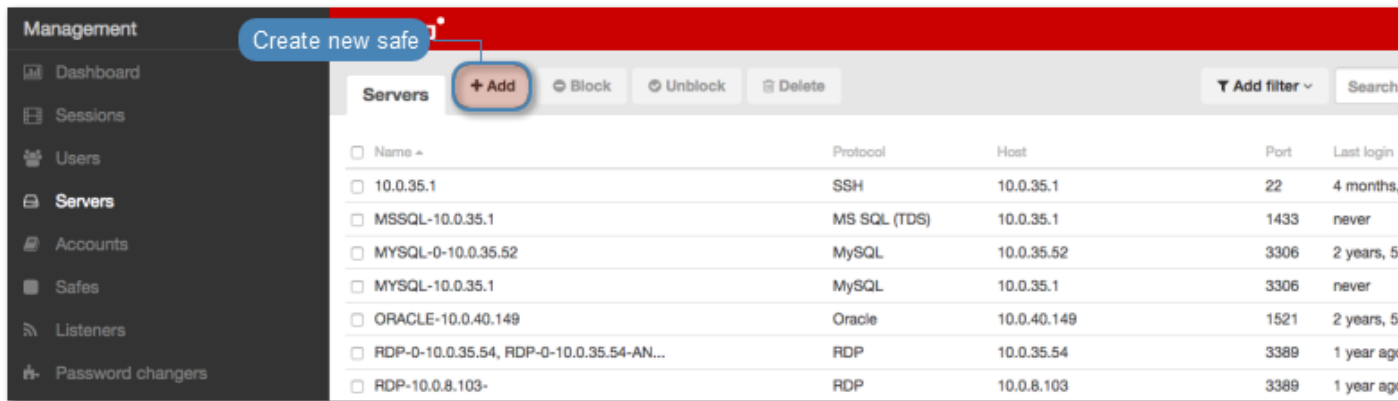
- *Data model*
- *System initiation*
- *Users*
- *Listeners*
- *Safes*
- *Accounts*

6.1.1.6 Creating a MySQL server

Note:

- A server object can be linked to only one *anonymous* account.
- A server object can be linked to only one *forward* account.

1. Select *Management* > *Servers*.
2. Click *+ Add*.



3. Enter server's unique name.
4. Select *Blocked* option to disable access to server after it's created.
5. Select MySQL from the *Protocol* drop-down list.
6. Enter optional description, which will help identifying this server object.
7. In the *Permissions* section, add users allowed to manage this object.
8. In the *Destination host* section, enter server's IP address and port number.
9. From the *Bind address* drop-down list, select Fudo PAM IP address used for communicating with this server.

Note:

- The *Bind address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
 - In case of cluster configuration, select a labeled IP address from the *Bind address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.
-

10. Click *Save*.

The screenshot shows the Fudo PAM 3.11 'Server' configuration page. The sidebar on the left contains a 'Management' section with links to Dashboard, Sessions, Users, Servers, Accounts, Safes, Listeners, Password changers, Policies, Downloads, Reports, Productivity, and a 'Settings' section with links to System, Network configuration, Notifications, and Timestamping. The main content area is titled 'Server' and contains three sections: 'General', 'Permissions', and 'Destination host'. The 'General' section includes fields for 'Name' (with a callout 'Unique object name'), 'Blocked' (a checkbox with a callout 'Disable access after object is created'), 'Protocol' (a dropdown menu with 'MySQL' selected and a callout 'Select connection protocol'), and 'Description' (a text area with a callout 'Add optional description'). The 'Permissions' section includes a 'Granted users' field with a callout 'Users allowed to manage this object'. The 'Destination host' section includes an 'Address' field (with a callout 'Server's IP address and port') and a 'Bind address' field (with a callout 'Source IP address'). At the bottom right, there are 'Reset' and 'Save' buttons, with a callout 'Save object's definition' pointing to the 'Save' button.

Related topics:

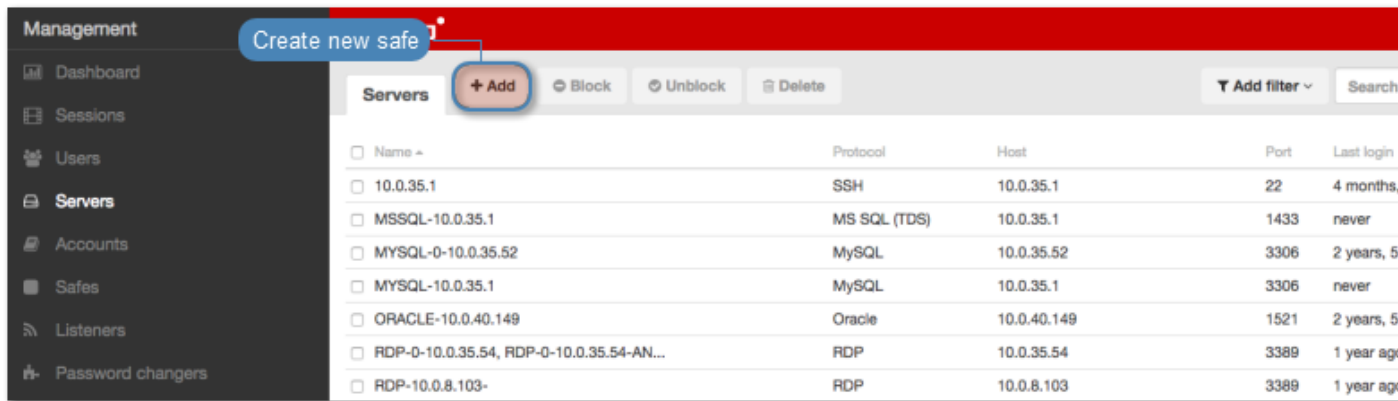
- *Data model*
- *System initiation*
- *Users*
- *Listeners*
- *Safes*
- *Accounts*

6.1.1.7 Creating an RDP server

Note:

- A server object can be linked to only one *anonymous* account.
- A server object can be linked to only one *forward* account.

1. Select *Management > Servers*.
2. Click *+ Add*.





3. Enter server's unique name.
4. Select *Blocked* option to disable access to server after it's created.
5. Select RDP from the *Protocol* drop-down list.
6. From the *Security* drop-down list, select RDP connection security mode.

Note: Security mode must match the security mode setting in the *RDP listener configuration*.

7. Enter optional description, which will help identifying this server object.
8. In the *Permissions* section, add users allowed to manage this object.
9. In the *Destination host* section, enter server's IP address and RDP service port number.
10. From the *Bind address* drop-down list, select Fudo PAM IP address used for communicating with this server.

Note:

- The *Bind address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
 - In case of cluster configuration, select a labeled IP address from the *Bind address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.
-

11. Click  to upload CA certificate.
12. Click  to download server key or paste the certificate into the text area.
13. Click *Save*.

The screenshot shows the 'Server' configuration page in the Fudo PAM 3.11 interface. The left sidebar contains a 'Management' menu with options like Dashboard, Sessions, Users, Servers, Accounts, Listeners, Safes, Password changers, Policies, Downloads, Reports, and Productivity. Below this is a 'Settings' menu with options like System, Network configuration, External storage, Notifications, Timestamping, External authentication, External passwords repositories, Resources, Backups and retention, Ticketing systems, Cluster, LDAP synchronization, and Events log. The main content area is titled 'Server' and has a 'General' tab selected. The 'General' section includes fields for 'Name' (with a callout 'Unique object name'), 'Blocked' (a toggle switch with a callout 'Disable access after object is created'), 'Protocol' (a dropdown menu with 'RDP' selected, callout 'Select connection'), 'Security' (a dropdown menu with 'Enhanced RDP Security (TLS) + NLA' selected, callout 'Select RDP security'), and 'Description' (a text area with a callout 'Add optional description'). The 'Permissions' section has a 'Granted users' field with a callout 'Users allowed to manage this object'. The 'Destination host' section includes 'IP address' (a field with a callout 'Server's IP address a'), 'Bind address' (a dropdown menu with 'Any' selected, callout 'Source IP address'), and 'CA certificate' (a field with a callout 'Click to upload CA certificate'). Below this is a 'Server certificate' field with a callout 'Click to download server's certificate'. At the bottom right, there are 'Reset' and 'Save' buttons, with a callout 'Save object's definition' pointing to the 'Save' button. The bottom status bar shows the time '0:48:53.947141', a user ID '12345678', a version '3.7-42290', and a role 'Master'.

Related topics:

- *Data model*
- *System initiation*
- *Users*

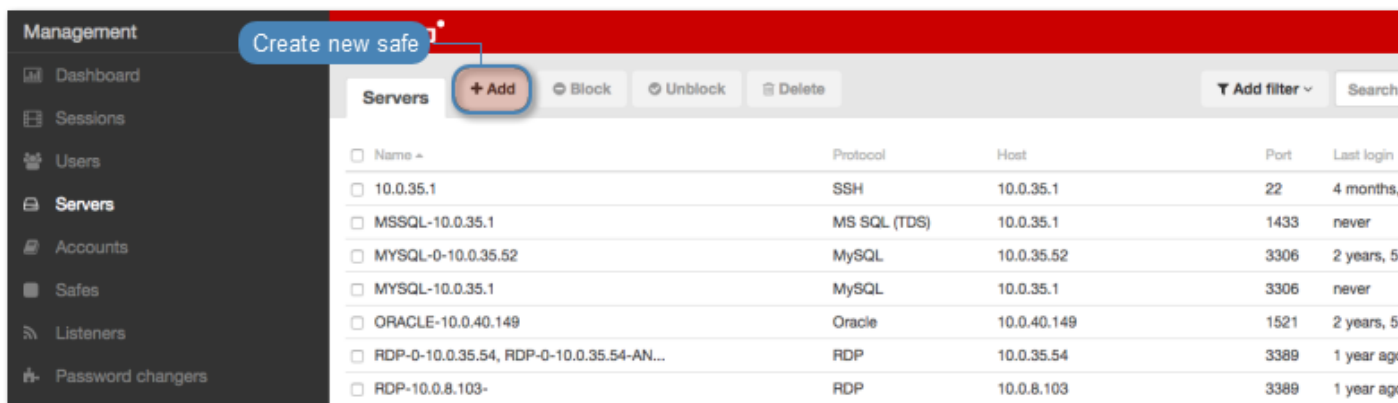
- *Listeners*
- *Safes*
- *Accounts*

6.1.1.8 Creating an SSH server

Note:

- A server object can be linked to only one *anonymous* account.
- A server object can be linked to only one *forward* account.

1. Select *Management > Servers*.
2. Click *+ Add*.



3. Enter server's unique name.
4. Select *Blocked* option to disable access to server after it's created.
5. Select SSH from the *Protocol* drop-down list.
6. Enter optional description, which will help identifying this server object.
7. In the *Permissions* section, add users allowed to manage this object.
8. In the *Destination host* section, enter server's IP address and SSH service port number.
9. From the *Bind address* drop-down list, select Fudo PAM IP address used for communicating with this server.

Note:

- The *Bind address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
- In case of cluster configuration, select a labeled IP address from the *Bind address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.

10. Click the fetch key icon to download server's public key or paste the certificate into the text area.
11. Click *Save*.

Management < **Fudo***

Server

General

Unique object name

Name

Blocked ☐ Disable access after object is created

Protocol ☒ SSH Select connection

Description Add optional description

Permissions

Granted users Users allowed to manage this object

Destination host

Address Port 22 Server's IP address and port

Bind address Any Source IP address

Server public key Click to download server's public key

SHA1

Reset Save Save object's definition

Related topics:

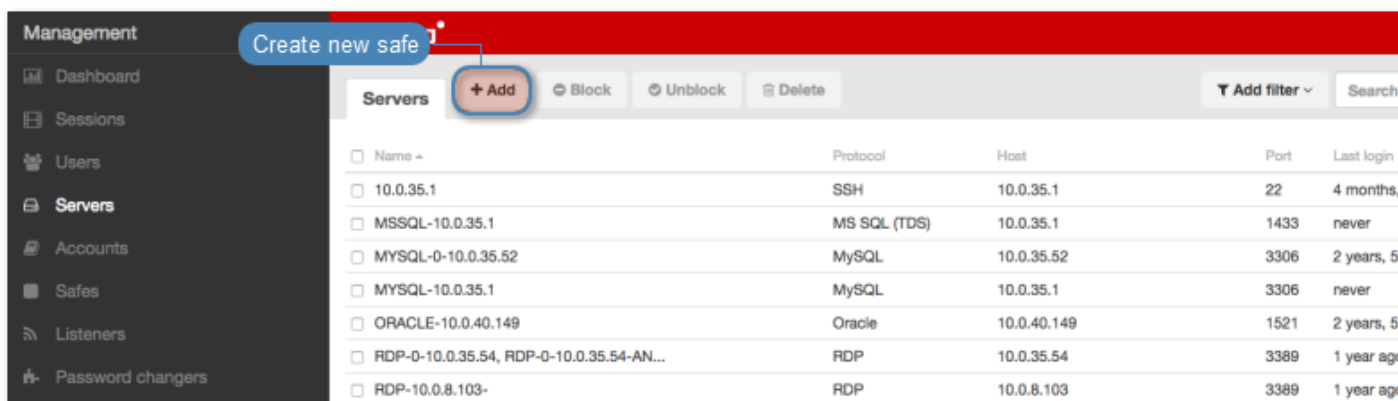
- *Data model*
- *System initiation*
- *Users*
- *Listeners*
- *Safes*
- *Accounts*

6.1.1.9 Creating a Telnet server

Note:

- A server object can be linked to only one *anonymous* account.
- A server object can be linked to only one *forward* account.
- In case of Telnet connections over *forward* and *regular* accounts, users are asked to provide their login credentials twice. First time to authenticate against Fudo PAM and then to connect to the target host.

1. Select *Management > Servers*.
2. Click *+ Add*.





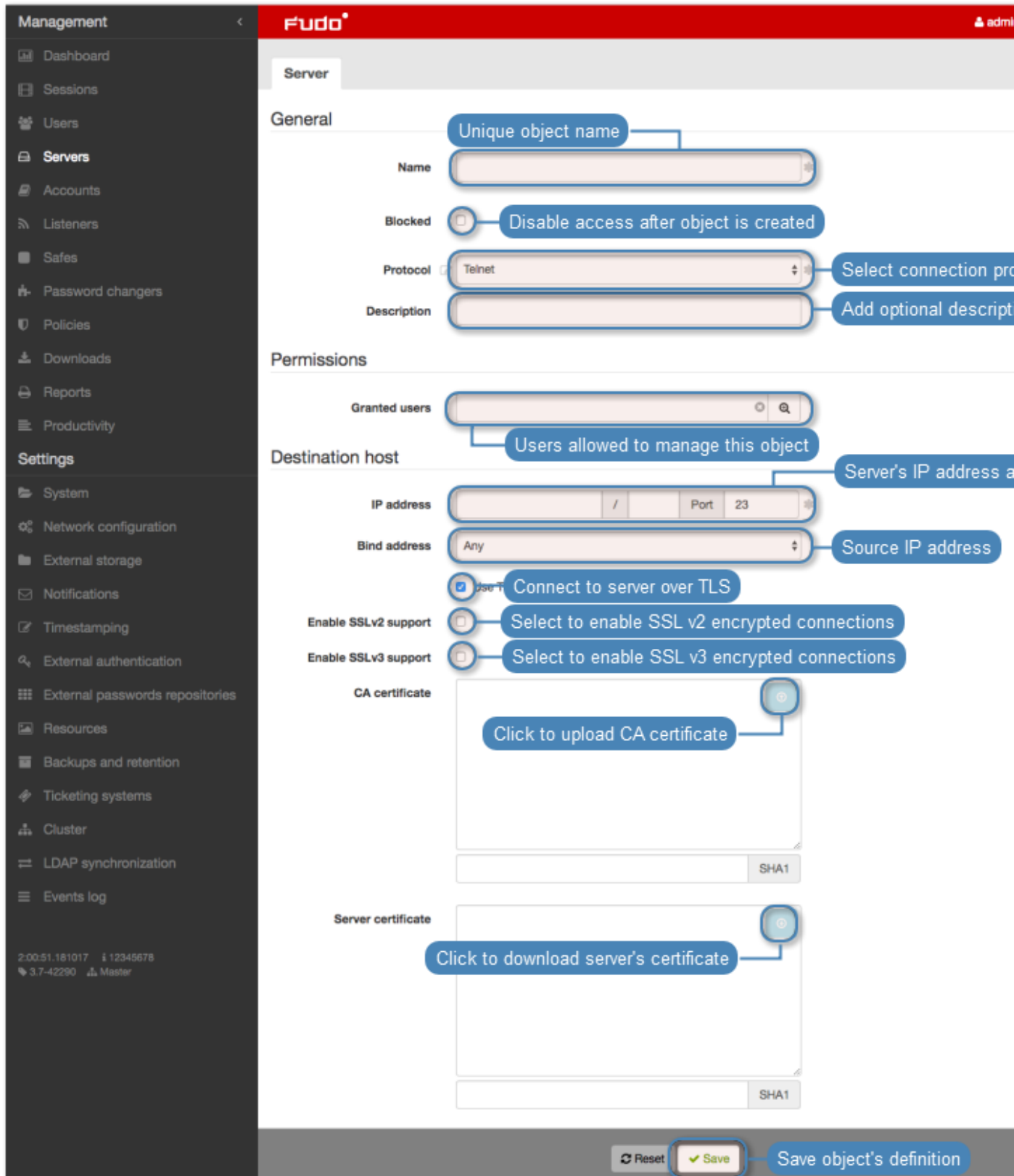
3. Enter server's unique name.
4. Select *Blocked* option to disable access to server after it's created.
5. Select *Telnet* from the *Protocol* drop-down list.
6. Enter optional description, which will help identifying this server object.
7. In the *Permissions* section, add users allowed to manage this object.
8. In the *Destination host* section, enter server's IP address and port number.
9. From the *Bind address* drop-down list, select Fudo PAM IP address used for communicating with this server.

Note:

- The *Bind address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
- In case of cluster configuration, select a labeled IP address from the *Bind address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.

10. Select the *Use TLS* options to connect to monitored server over TLS.
11. Select the *Enable SSLv2 support* to support SSL v2 encrypted connections.
12. Select the *Enable SSLv3 support* to support SSL v3 encrypted connections.

13. Click  to upload CA certificate.
14. Click  to download the server's certificate or paste the certificate into the the text area.
15. Click *Save*.



The screenshot shows the 'Server' configuration page in the Fudo PAM 3.11 interface. The left sidebar contains a 'Management' menu with options like Dashboard, Sessions, Users, Servers, Accounts, Listeners, Safes, Password changers, Policies, Downloads, Reports, and Productivity. Below it is a 'Settings' menu with options like System, Network configuration, External storage, Notifications, Timestamping, External authentication, External passwords repositories, Resources, Backups and retention, Ticketing systems, Cluster, LDAP synchronization, and Events log. The main content area is titled 'Server' and has a 'General' tab selected. The 'General' section includes fields for 'Name' (with annotation 'Unique object name'), 'Blocked' (checkbox with annotation 'Disable access after object is created'), 'Protocol' (dropdown menu with 'Telnet' selected, with annotation 'Select connection protocol'), and 'Description' (text area with annotation 'Add optional description'). The 'Permissions' section has a 'Granted users' field with annotation 'Users allowed to manage this object'. The 'Destination host' section includes 'IP address' (with annotation 'Server's IP address a'), 'Bind address' (with annotation 'Source IP address'), 'Use TLS' (checkbox with annotation 'Connect to server over TLS'), 'Enable SSLv2 support' (checkbox with annotation 'Select to enable SSL v2 encrypted connections'), and 'Enable SSLv3 support' (checkbox with annotation 'Select to enable SSL v3 encrypted connections'). The 'CA certificate' section has a text area with an upload icon (annotation 'Click to upload CA certificate') and a 'SHA1' label. The 'Server certificate' section has a text area with a download icon (annotation 'Click to download server's certificate') and a 'SHA1' label. At the bottom, there are 'Reset' and 'Save' buttons, with the 'Save' button annotated 'Save object's definition'.

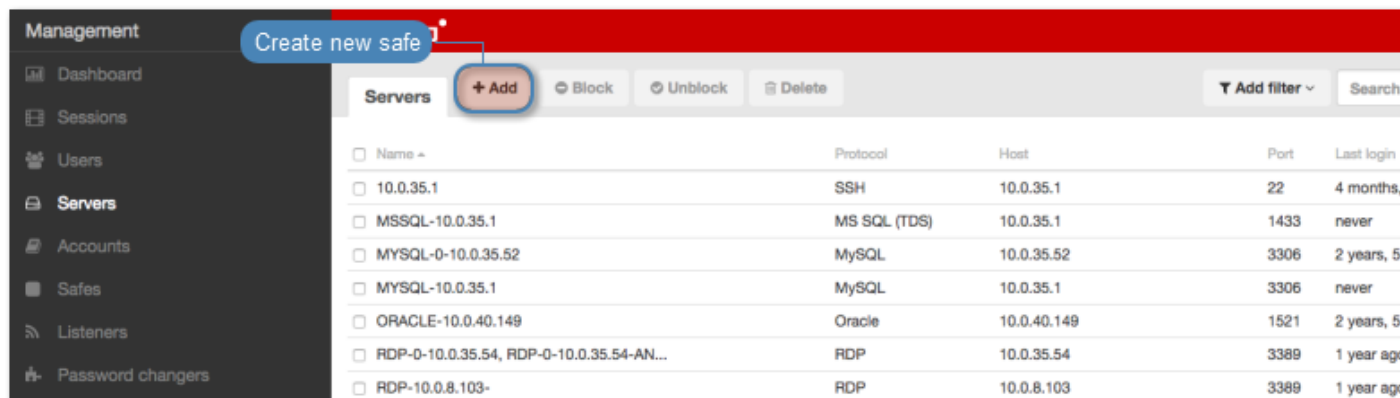
Related topics:

- *Data model*
- *System initiation*
- *Users*
- *Listeners*
- *Safes*
- *Accounts*

6.1.1.10 Creating a Telnet 3270 server**Note:**

- A server object can be linked to only one *anonymous* account.
- A server object can be linked to only one *forward* account.
- In case of Telnet connections over *forward* and *regular* accounts, users are asked to provide their login credentials twice. First time to authenticate against Fudo PAM and then to connect to the target host.



1. Select *Management > Servers*.
2. Click *+ Add*.



3. Enter server's unique name.
4. Select *Blocked* option to disable access to server after it's created.
5. Select *Telnet 3270* from the *Protocol* drop-down list.
6. Enter optional description, which will help identifying this server object.
7. In the *Permissions* section, add users allowed to manage this object.
8. In the *Destination host* section, enter server's IP address and port number.
9. From the *Bind address* drop-down list, select Fudo PAM IP address used for communicating with this server.

Note:

- The *Bind address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
 - In case of cluster configuration, select a labeled IP address from the *Bind address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.
-

10. Select the *Use TLS* options to connect to monitored server over TLS.
11. Select the *Enable SSLv2 support* to support SSL v2 encrypted connections.
12. Select the *Enable SSLv3 support* to support SSL v3 encrypted connections.
13. Click  to upload CA certificate.
14. Click  to download the server's certificate or paste the certificate into the text area.
15. Click *Save*.

The screenshot shows the 'Server' configuration page in the Fudo PAM 3.11 interface. The left sidebar contains a 'Management' menu with options like Dashboard, Sessions, Users, Servers, Accounts, Listeners, Safes, Password changers, Policies, Downloads, Reports, and Productivity. Below it is a 'Settings' menu with options like System, Network configuration, External storage, Notifications, Timestamping, External authentication, External passwords repositories, Resources, Backups and retention, Ticketing systems, Cluster, LDAP synchronization, and Events log. The main content area is titled 'Server' and has a 'General' tab selected. The 'General' section includes fields for 'Name' (with a callout 'Unique object name'), 'Blocked' (checkbox), 'Protocol' (dropdown with 'Telnet 3270' selected, callout 'Select connection protocol'), and 'Description' (callout 'Add optional description'). The 'Permissions' section has a 'Granted users' field (callout 'Users allowed to manage this object'). The 'Destination host' section includes 'IP address' (callout 'Server's IP address and port'), 'Bind address' (callout 'Source IP address'), 'Connect to server over TLS' (checkbox), 'Enable SSLv2 support' (checkbox, callout 'Select to enable SSL v2 encrypted connections'), 'Enable SSLv3 support' (checkbox, callout 'Select to enable SSL v3 encrypted connections'), 'CA certificate' (with a callout 'Click to upload CA certificate'), and 'Server certificate' (with a callout 'Click to download server's certificate'). At the bottom, there are 'Reset' and 'Save' buttons (callout 'Save object's definition').

Related topics:

- *Data model*
- *System initiation*

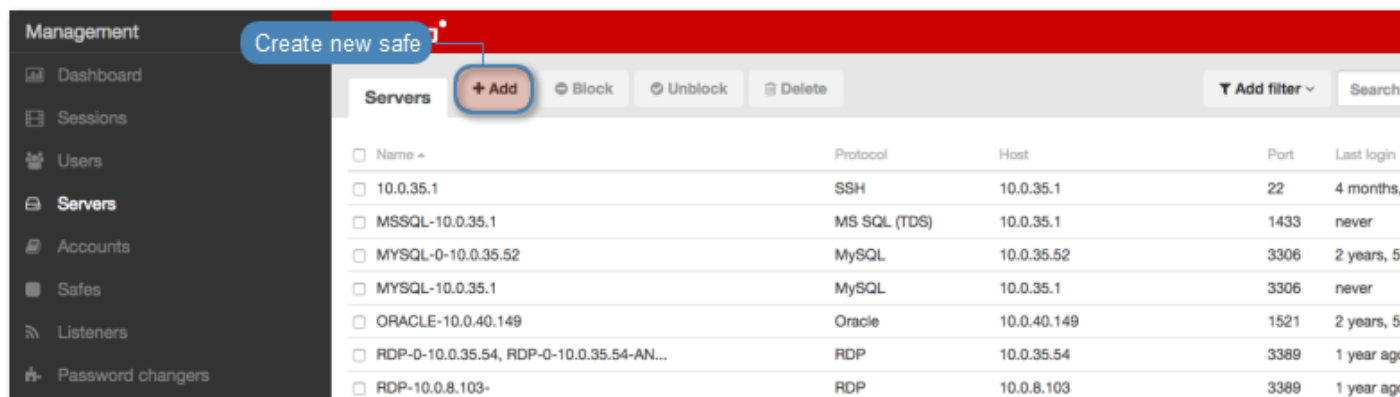
- *Users*
- *Listeners*
- *Safes*
- *Accounts*

6.1.1.11 Creating a Telnet 5250 server

Note:

- A server object can be linked to only one *anonymous* account.
- A server object can be linked to only one *forward* account.
- In case of Telnet connections over *forward* and *regular* accounts, users are asked to provide their login credentials twice. First time to authenticate against Fudo PAM and then to connect to the target host.

1. Select *Management > Servers*.
2. Click *+ Add*.





3. Enter server's unique name.
4. Select *Blocked* option to disable access to server after it's created.
5. Select *Telnet 5250* from the *Protocol* drop-down list.
6. Enter optional description, which will help identifying this server object.
7. In the *Permissions* section, add users allowed to manage this object.
8. In the *Destination host* section, enter server's IP address and port number.
9. From the *Bind address* drop-down list, select Fudo PAM IP address used for communicating with this server.

Note:

- The *Bind address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).

- In case of cluster configuration, select a labeled IP address from the *Bind address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.
-

10. Select the *Use TLS* options to connect to monitored server over TLS.
11. Select the *Enable SSLv2 support* to support SSL v2 encrypted connections.
12. Select the *Enable SSLv3 support* to support SSL v3 encrypted connections.
13. Click  to upload CA certificate.
14. Click  to download the server's certificate or paste the certificate into the text area.
15. Click *Save*.

The screenshot shows the 'Server' configuration page in the Fudo PAM 3.11 interface. The left sidebar contains a 'Management' menu with options like Dashboard, Sessions, Users, Servers, Accounts, Listeners, Safes, Password changers, Policies, Downloads, Reports, and Productivity. Below it is a 'Settings' menu with options like System, Network configuration, External storage, Notifications, Timestamping, External authentication, External passwords repositories, Resources, Backups and retention, Ticketing systems, Cluster, LDAP synchronization, and Events log. The main content area is titled 'Server' and has a 'General' tab. The 'General' section includes fields for 'Name' (with a callout 'Unique object name'), 'Blocked' (checkbox), 'Protocol' (dropdown with 'Telnet 5250' selected, with a callout 'Select connection protocol'), and 'Description' (with a callout 'Add optional description'). The 'Permissions' section has a 'Granted users' field (with a callout 'Users allowed to manage this object'). The 'Destination host' section includes 'IP address' (with a callout 'Server's IP address and port'), 'Bind address' (with a callout 'Source IP address'), 'Connect to server over TLS' (checkbox), 'Enable SSLv2 support' (checkbox), 'Enable SSLv3 support' (checkbox), 'CA certificate' (with a callout 'Click to upload CA certificate'), and 'Server certificate' (with a callout 'Click to download server's certificate'). At the bottom, there are 'Reset' and 'Save' buttons (with a callout 'Save object's definition').

Management

- Dashboard
- Sessions
- Users
- Servers**
- Accounts
- Listeners
- Safes
- Password changers
- Policies
- Downloads
- Reports
- Productivity

Settings

- System
- Network configuration
- External storage
- Notifications
- Timestamping
- External authentication
- External passwords repositories
- Resources
- Backups and retention
- Ticketing systems
- Cluster
- LDAP synchronization
- Events log

2:00:51.181017 | 12345678
3.7-42290 | Master

Server

General

Unique object name

Name

Blocked ☐ Disable access after object is created

Protocol Select connection protocol

Description Add optional description

Permissions

Granted users Users allowed to manage this object

Destination host

IP address / Port 23 Server's IP address and port

Bind address Any Source IP address

☒ Connect to server over TLS

Enable SSLv2 support ☐ Select to enable SSL v2 encrypted connections

Enable SSLv3 support ☐ Select to enable SSL v3 encrypted connections

CA certificate Click to upload CA certificate

Server certificate Click to download server's certificate

SHA1

SHA1

Reset Save Save object's definition

Related topics:

- *Data model*
- *System initiation*

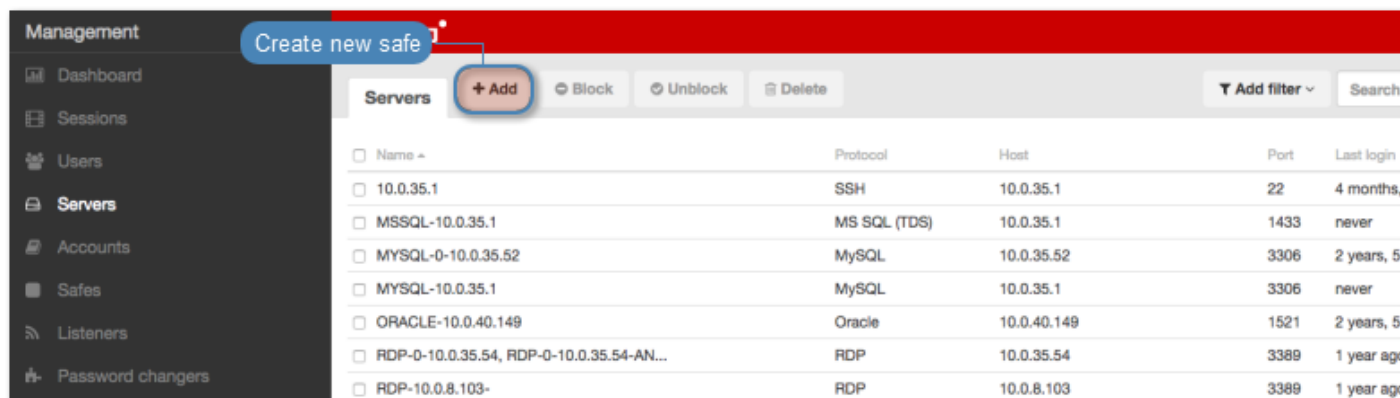
- *Users*
- *Listeners*
- *Safes*
- *Accounts*

6.1.1.12 Creating a VNC server

Note:

- A server object can be linked to only one *anonymous* account.
- A server object can be linked to only one *forward* account.

1. Select *Management > Servers*.
2. Click *+ Add*.



3. Enter server's unique name.
4. Select *Blocked* option to disable access to server after it's created.
5. Select VNC from the *Protocol* drop-down list.
6. Enter optional description, which will help identifying this server object.
7. In the *Permissions* section, add users allowed to manage this object.
8. In the *Destination host* section, enter server's IP address and port number.
9. From the *Bind address* drop-down list, select Fudo PAM IP address used for communicating with this server.

Note:

- The *Bind address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
- In case of cluster configuration, select a labeled IP address from the *Bind address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.

10. Click *Save*.

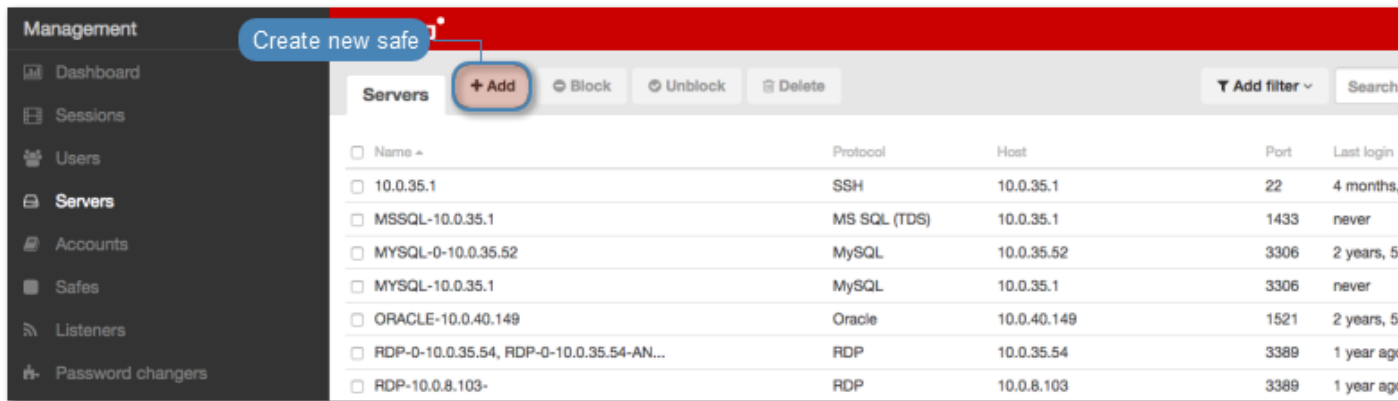
The screenshot shows the Fudo PAM 3.11 'Server' configuration interface. The left sidebar lists various management and settings options. The main area is titled 'Server' and contains three sections: 'General', 'Permissions', and 'Destination host'. The 'General' section includes fields for 'Name', 'Blocked', 'Protocol', and 'Description'. The 'Permissions' section includes a 'Granted users' field. The 'Destination host' section includes 'Address' and 'Bind address' fields. Callouts provide additional context for several fields: 'Unique object name' for the Name field, 'Disable access after object is created' for the Blocked checkbox, 'Select connection protocol' for the Protocol dropdown, 'Add optional description' for the Description text area, 'Users allowed to manage this object' for the Granted users field, 'Server's IP address and port' for the Address field, and 'Source IP address' for the Bind address dropdown. At the bottom right, there are 'Reset' and 'Save' buttons, with a callout 'Save object's definition' pointing to the Save button.

Related topics:

- *Data model*
- *System initiation*
- *Users*
- *Listeners*
- *Safes*
- *Accounts*

6.1.1.13 Creating a TCP server



1. Select *Management > Servers*.
2. Click *+ Add*.



3. Enter server's unique name.
4. Select *Blocked* option to disable access to server after it's created.
5. Select TCP from the *Protocol* drop-down list.
6. Enter optional description, which will help identifying this server object.
7. In the *Permissions* section, add users allowed to manage this object.
8. In the *Destination host* section, enter server's IP address and port number.
9. From the *Bind address* drop-down list, select Fudo PAM IP address used for communicating with this server.

Note:

- The *Bind address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
 - In case of cluster configuration, select a labeled IP address from the *Bind address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.
-

10. Select the *Use TLS* options to connect to monitored server over TLS.
11. Select the *Enable SSLv2 support* to support SSL v2 encrypted connections.
12. Select the *Enable SSLv3 support* to support SSL v3 encrypted connections.
13. Click the  to upload CA certificate.
14. Click the  fetch server's certificate.
15. Click *Save*.

The screenshot shows the 'Server' configuration page in the Fudo PAM interface. The left sidebar contains a 'Management' menu with options like Dashboard, Sessions, Users, Servers, Accounts, Listeners, Safes, Password changers, Policies, Downloads, Reports, and Productivity. Below this is a 'Settings' menu with options like System, Network configuration, External storage, Notifications, Timestamping, External authentication, External passwords repositories, Resources, Backups and retention, Ticketing systems, Cluster, LDAP synchronization, and Events log. The main content area is titled 'Server' and has a 'General' tab selected. The 'General' section includes fields for 'Name' (with annotation 'Unique object name'), 'Blocked' (checkbox, with annotation 'Disable access after object is created'), 'Protocol' (dropdown set to 'TCP', with annotation 'Select connection protocol'), and 'Description' (text area, with annotation 'Add optional description'). The 'Permissions' section has a 'Granted users' field (with annotation 'Users allowed to manage this object'). The 'Destination host' section includes 'IP address' (with annotation 'Server's IP address and port number'), 'Bind address' (dropdown set to 'Any', with annotation 'Source IP address'), 'Use TLS' (checkbox, with annotation 'Connect to server over TLS'), 'Enable SSLv2 support' (checkbox, with annotation 'Select to enable SSL v2 encrypted connections'), and 'Enable SSLv3 support' (checkbox, with annotation 'Select to enable SSL v3 encrypted connections'). Below these are sections for 'CA certificate' and 'Server certificate', each with a file upload button (with annotations 'Click to upload CA certificate' and 'Click to download server's certificate' respectively) and a 'SHA1' label. At the bottom right, there are 'Reset' and 'Save' buttons (with annotation 'Save object's definition').

Related topics:

- *TCP*
- *Data model*
- *Creating a TCP listener*

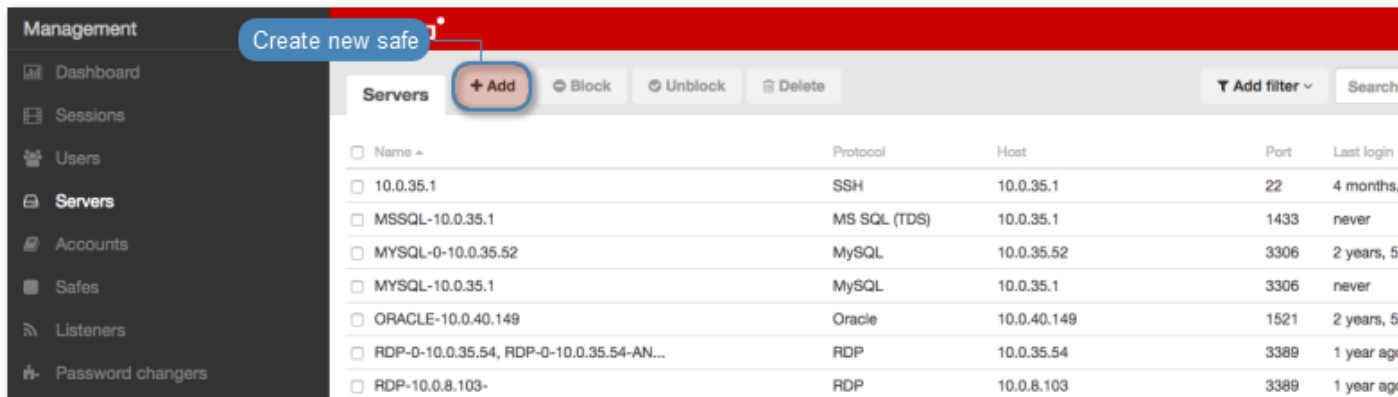
6.1.2 Dynamic server

Fudo PAM enables defining a group of automatically managed servers deployed within a specified network. When a user is trying to establish a connection with a specific resource that is within

the defined network, Fudo PAM verifies whether he has sufficient privileges and automatically adds host within the existing dynamic servers object, downloads its certificate and establishes a monitored connection.


6.1.2.1 Creating a dynamic servers group

1. Select *Management > Servers*.
2. Click *+ Add*.




3. Enter server's unique name.
4. Select *Blocked* option to disable access to server after it's created.
5. Select desired protocol and define corresponding configuration parameters.
6. In the *Destination host* section, enter server's IP address, subnet mask in CIDR format and port number.
7. From the *Bind address* drop-down list, select Fudo PAM IP address used for communicating with this server.

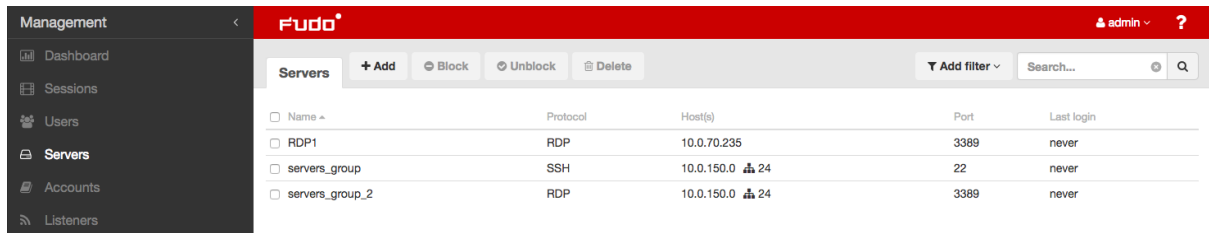
Note: The *Bind address* drop-down list elements are IP address defined in the *Network configuration* menu. Refer to *Network interfaces configuration* for more information on managing physical interfaces.


8. Click the  icon to upload the CA certificate used for generating certificates for dynamically added servers.
9. Fill in the rest of the parameters and click *Save*.

6.1.2.2 Adding a single host to a servers group

1. Select *Management > Servers*.
2. Find and click desired servers group object.

Note: Server group objects are marked with the  icon.



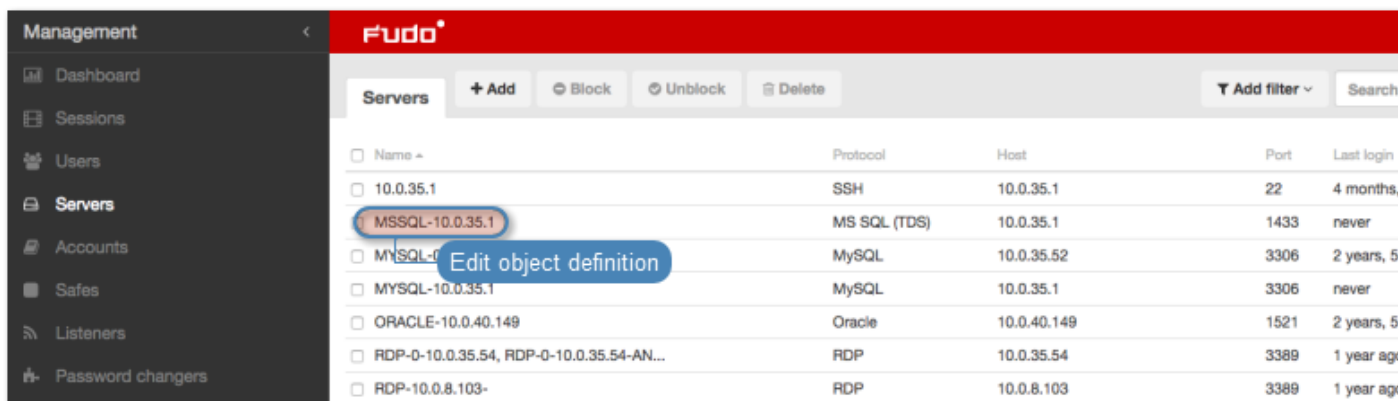
3. Click *+ Add host*.
4. Provide server's IP address.
5. Click the  icon to download server's certificate.
6. Click *Save*.

Related topics:

- [Data model](#)
- [Static server](#)


6.2 Editing a server

1. Select *Management > Servers*.
2. Find and click desired object to open its configuration page.



Note: Define filters to limit the number of objects displayed on the list.

3. Modify configuration parameters as needed.

Note: Unsaved changes are marked with the  icon.

4. Click *Save*.

Related topics:

- *Data model*
- *System initiation*
- *Users*
- *Listeners*
- *Safes*
- *Accounts*

6.3 Blocking a server

Fudo PAM allows blocking access to given server for all users.

Warning: Blocking a server will terminate current connections with the given server.


1. Select *Management > Servers*.
2. Find and select desired objects.

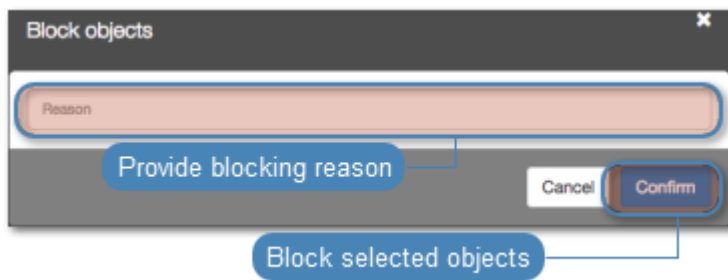
Note: Define filters to limit the number of objects displayed on the list.

3. Click *Block*.

Name	Protocol	Host	Port	Last login
10.0.35.1	SSH	10.0.35.1	22	4 months, 1 week ago
MSSQL-10.0.35.1	MS SQL (TDS)	10.0.35.1	1433	never
MYSQL-0-10.0.35.52	MySQL	10.0.35.52	3306	2 years, 5 months ago
MYSQL-10.0.35.1	MySQL	10.0.35.1	3306	never
ORACLE-10.0.40.149	Oracle	10.0.40.149	1521	2 years, 5 months ago
RDP-0-10.0.35.54, RDP-0-10.0.35.54-AN...	RDP	10.0.35.54	3389	1 year ago
RDP-10.0.8.103-	RDP	10.0.8.103	3389	1 year ago

4. Optionally, provide blocking reason and click *Confirm*.

Note: To view the blocking reason, place the cursor over the  icon on the servers list.



Related topics:

- *Data model*
- *System initiation*
- *Users*
- *Listeners*
- *Safes*
- *Accounts*

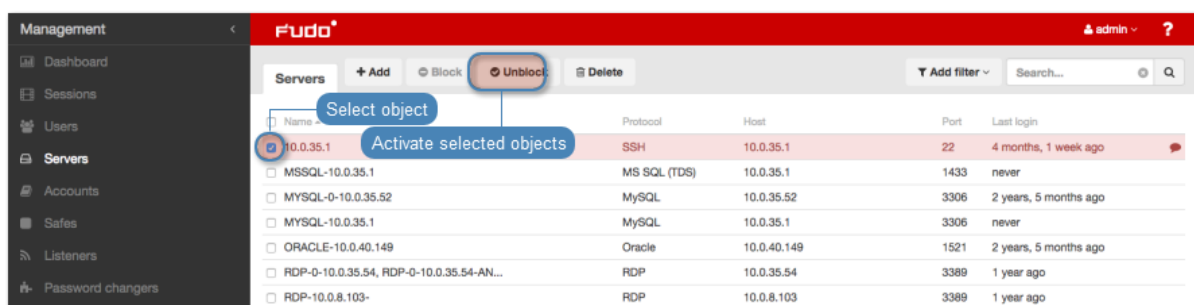
6.4 Unblocking a server

Warning: Blocking a server will terminate current connections with the given server.

1. Select *Management > Servers*.
2. Find and select desired objects.

Note: Define filters to limit the number of objects displayed on the list.

3. Click *Unblock*.



4. Click *Confirm* to unblock selected objects.



Related topics:

- *Data model*
- *System initiation*
- *Users*
- *Listeners*
- *Safes*
- *Accounts*

6.5 Deleting a server

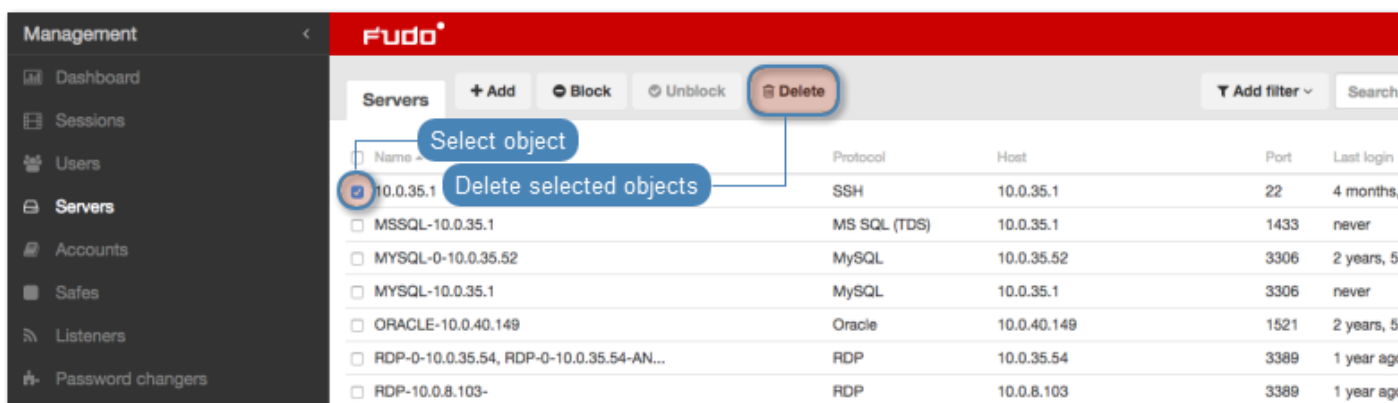
Warning: Deleting a server definition will terminate current connections with the given server.

6.5.1 Deleting a static server definition

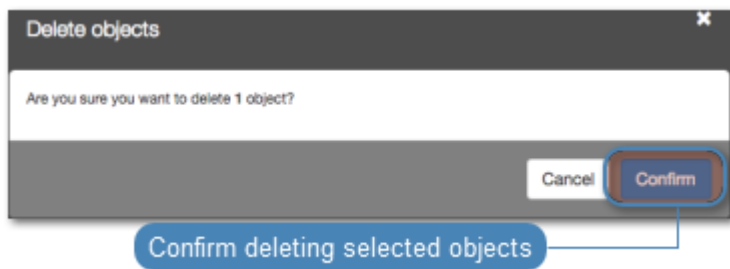
1. Select *Management* > *Servers*.
2. Find and select desired objects.

Note: Define filters to limit the number of objects displayed on the list.


3. Click *Delete*.

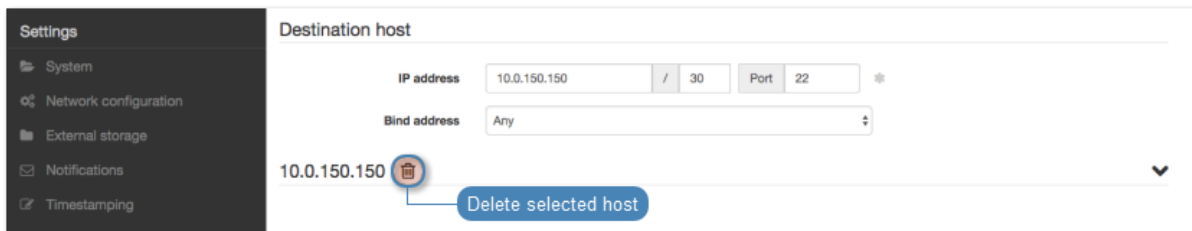


4. Confirm deletion of selected objects.



6.5.2 Deleting a dynamically added host

1. Select *Management > Servers*.
2. Find and click desired dynamic servers object.
3. In the *Destination host* section, find desired host and click the  icon.



4. Click *Save*.

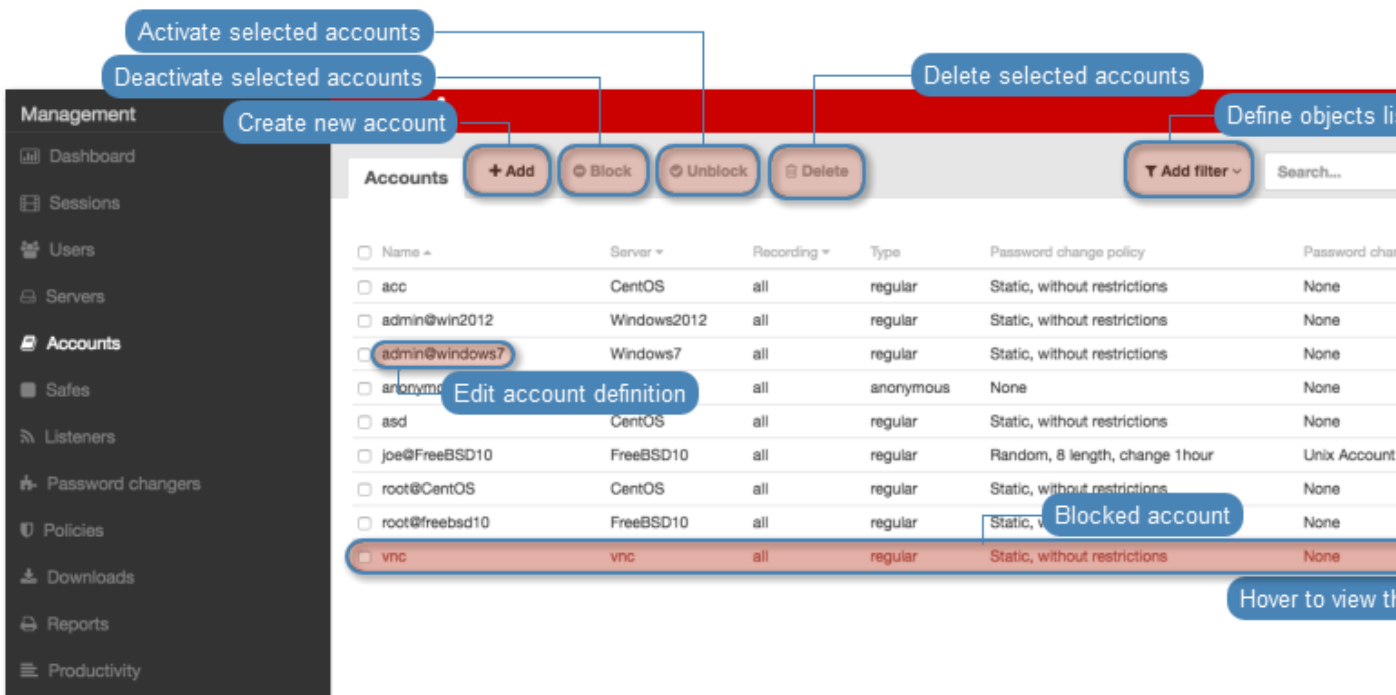
Related topics:

- *Data model*
- *System initiation*
- *Users*
- *Listeners*
- *Safes*
- *Accounts*

Accounts

Account defines the privileged account existing on the monitored server. It specifies the actual login credentials, user authentication mode: anonymous (without user authentication), regular (with login credentials substitution) or forward (with login and password forwarding); password changing policy as well as the password changer itself.

Note: In case of Telnet connections, user has to go through authentication process twice. First time to authenticate against Fudo PAM and then to connect to the target host.

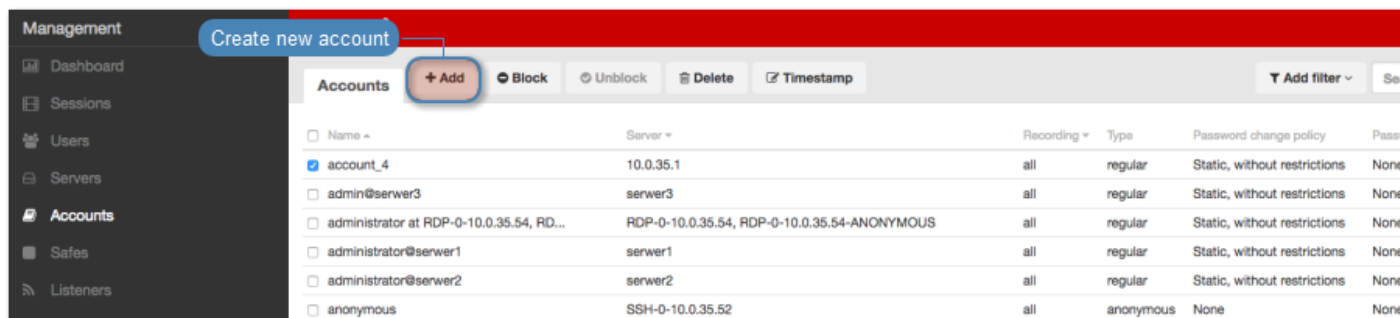


7.1 Creating an account

Warning: Data model objects: *safes*, *users*, *servers*, *accounts* and *listeners* are replicated within the cluster and object instances must not be added on each node. In case the replication mechanism fails to copy objects to other nodes, contact technical support department.

7.1.1 Creating an *anonymous* account

1. Select *Management* > *Accounts*.
2. Click *+ Add*.



3. Define object's name.
4. Select *Blocked* option to disable account after it's created.
5. Select **anonymous** from the *Type* drop-down list.
6. Select desired session recording option.
 - **all** - Fudo PAM saves session metadata (basic session information), records raw network traffic (RAW file) and stores session data in internal file format (FBS). The latter enables session playback using the built-in session player, as well as exporting sessions to a selection of video file formats.
 - **raw** - Fudo PAM saves session metadata (basic session information) and records raw network traffic (RAW file). The raw data can be downloaded but it cannot be played back in graphical form using the built-in session player (session player only depicts the networks packet exchange between the client and the target host).
 - **none** - Fudo PAM saves only session metadata (basic session information).
7. Select the *OCR sessions* option to fully index RDP and VNC sessions contents.

Note: Indexing sessions enables full-text content searching.

Warning: *OCR* is a CPU intensive process and may have negative impact on system's performance.

8. Select language used for processing recorded sessions.

9. In the *Data retention* section, define automatic data removal settings.
 - Select *Override global retention settings* option to set different retention values for connections established using this account.
 - Change the global parameter value or uncheck the *Delete session data* option to exclude sessions from retention mechanism.
 - In the *Move session data to external storage after*, define the number of days after which the session data will moved to external storage device.
10. In the *Delete session data after* field, define the number of days after which the session data will be deleted.
11. In the *Permissions* section, add users allowed to manage this object.
12. In the *Server* section, assign account to a specific server by selecting it from the *Server* drop-down list.
13. Click *Save*.

The screenshot shows the Fudo PAM 3.11 'Account' configuration page. The left sidebar contains a 'Management' menu with options: Dashboard, Sessions, Users, Servers, Accounts, Listeners, Safes, Password changers, Policies, Downloads, Reports, Productivity, and Settings. The main content area is titled 'Account' and has three sections: General, Permissions, and Server. The General section includes fields for Name, Blocked, Type, Session recording, OCR sessions, Delete session data after, and Move session data to external storage after. The Permissions section includes a field for Granted users. The Server section includes a field for Server. Callouts highlight specific fields and buttons: 'Unique object name' points to the Name field; 'Disable access after creating object' points to the Blocked checkbox; 'System event' points to the Type dropdown; 'Recording option' points to the Session recording dropdown; 'Index graphical sessions for full-text searching' points to the OCR sessions checkbox; 'Session data' points to the Delete session data after field; 'First step of data retention' points to the Move session data to external storage after field; 'Users allowed to manage this object' points to the Granted users field; 'Assign account' points to the Server dropdown; and 'Save object's definition' points to the Save button.

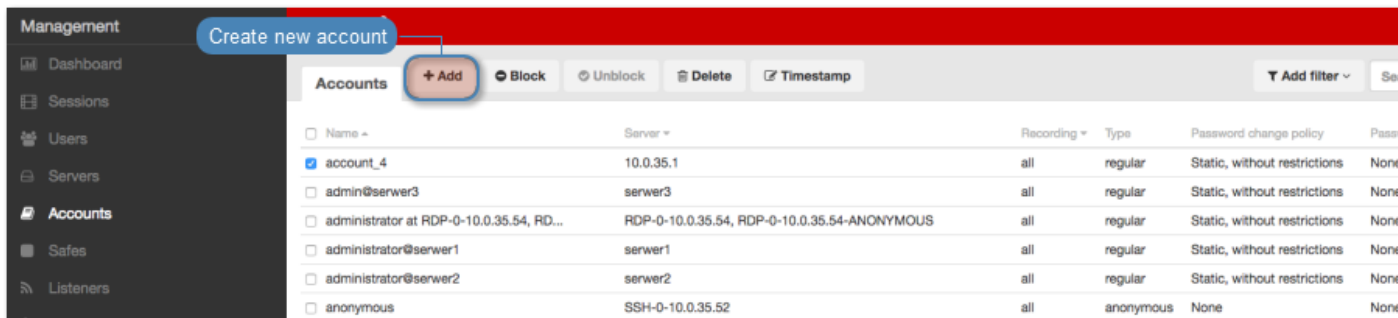
Related topics:

- *Data model*
- *Deleting an account*
- *Editing an account*

- *Unblocking an account*
- *Blocking an account*

7.1.2 Creating a *forward* account

1. Select *Management > Accounts*.
2. Click *+ Add*.

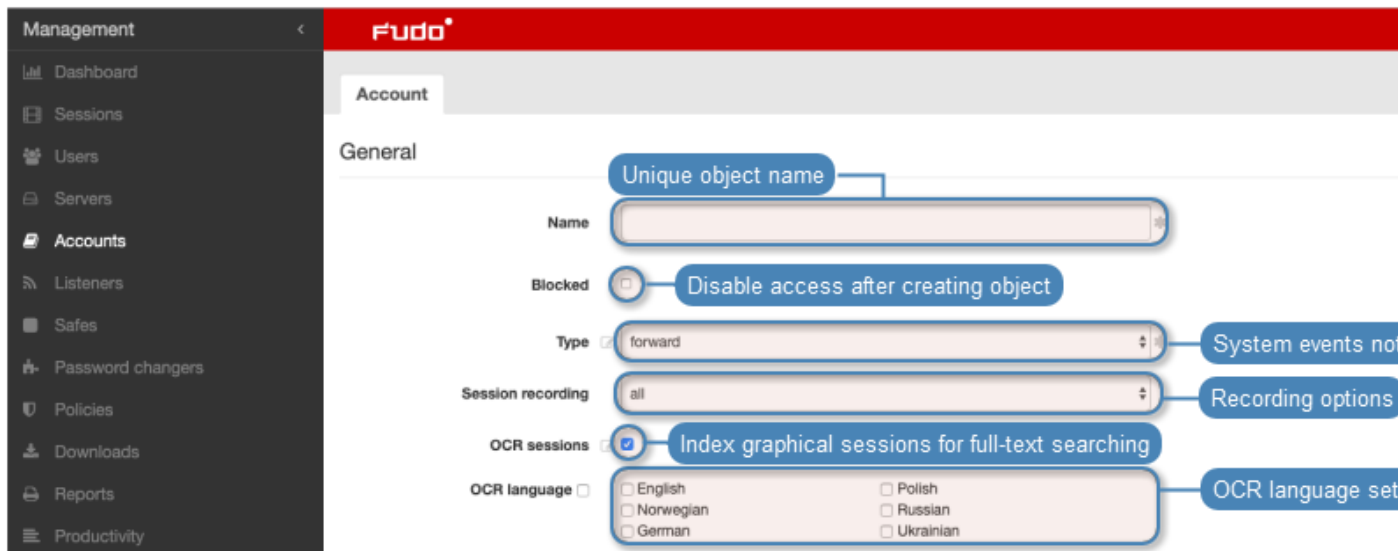


3. Define object's name.
4. Select *Blocked* option to disable account after it's created.
5. Select **forward** from the *Type* drop-down list.
6. Select desired session recording option.
 - **all** - Fudo PAM saves session metadata (basic session information), records raw network traffic (RAW file) and stores session data in internal file format (FBS). The latter enables session playback using the built-in session player, as well as exporting sessions to a selection of video file formats.
 - **raw** - Fudo PAM saves session metadata (basic session information) and records raw network traffic (RAW file). The raw data can be downloaded but it cannot be played back in graphical form using the built-in session player (session player only depicts the networks packet exchange between the client and the target host).
 - **none** - Fudo PAM saves only session metadata (basic session information).
7. Select the *OCR sessions* option to fully index RDP and VNC sessions contents.

Note: Indexing sessions enables full-text content searching.

Warning: *OCR* is a CPU intensive process and may have negative impact on system's performance.

8. Select language used for processing recorded sessions.



9. In the *Data retention* section, define automatic data removal settings.

- Select *Override global retention settings* option to set different retention values for connections established using this account.
- Change the global parameter value or uncheck the *Delete session data* option to exclude sessions from retention mechanism.
- In the *Move session data to external storage after*, define the number of days after which the session data will be moved to external storage device.

10. In the *Permissions* section, add users allowed to manage this object.

11. In the *Server* section, assign the account to a server by selecting it from the *Server* drop-down list.





12. From the *Replace secret with* drop down list in the *Credentials*, select desired option.

other account

- From the *Account* drop-down list, select account object, whose credentials will be used to authenticate user when establishing connection with monitored server.

Note: The list contains only objects to which you have been given access permissions.

key

- Click the  icon and select the key type.
- Click the  and browse the file system to find the key definition file.
- Click the  icon and select the key type.
- Click the  icon and browse the file system to find the key definition file.

password

- Provide account password.
- Repeat account password.

Note: *Two-fold authentication*

With two-fold authentication enabled, user is being prompted twice for login credentials. Once for authenticating against Fudo PAM and once again for accessing target system.

To enable two-fold authentication, select **password** from the *Replace secret with* drop-down list and leave the password and login fields empty.

password from external repository

- Select external repository.

Note: *Authentication by the server*

With the *Authentication against server* option enabled, Fudo PAM does not verify the correctness of user credentials. Login information is forwarded to the target host, which verifies whether the user is allowed to access it. Verification status is returned to Fudo, which establishes monitored connection. To enable this authentication scenario, select the *Authenticate against server* option in the *Credentials* section (available only for SSH servers and RDP hosts with the *Enhanced RDP Security (TLS) + NLA* security option selected).

Credentials

Replace secret with	<input type="text" value="-----"/>
Forward domain	<input checked="" type="checkbox"/>
Authenticate against server	<input checked="" type="checkbox"/>

13. Select *Forward domain* option to have the domain name included in the string identifying the user.
14. Click *+ Add password modifier*, to have the password to the account changed automatically according to the *password policy*.
15. In the *Password changer* section, from the *Password changer* drop-down list select password changer specific for given account.
16. In the *Timeout* field, define the script's execution time limit.

Password changers

≡ Password changer #1

Select password changing script

Password changer: Unix/SSH changer (change)

Timeout: 300 seconds

Define script execution time-limit

Delete

Variables

transport_user	Select object	or enter value manually
transport_secret	Select object	or enter value manually
transport_method	Select object	or enter value manually
account_user	Select object	or enter value manually
transport_host	Select object	or enter value manually
transport_host_public_key	Select object	or enter value manually
transport_bind_ip	Select object	or enter value manually
transport_port	Select object	or enter value manually

17. In the *Variables* section, assign attributes to variables.

Password changers

≡ Password changer #1

Password changer: Unix/SSH changer (change)

Timeout: 300 seconds

Delete

Variables

transport_user	Select object	or enter value manually
transport_secret	Select object	or enter value manually
transport_method	Select object...	or enter value manually
account_user	Select object	or enter value manually
transport_host	Select object	...or type the value
transport_host_public_key	Select object	or enter value manually
transport_bind_ip	Select object	or enter value manually
transport_port	Select object	or enter value manually

Encrypted variable

18. Click *Save*.

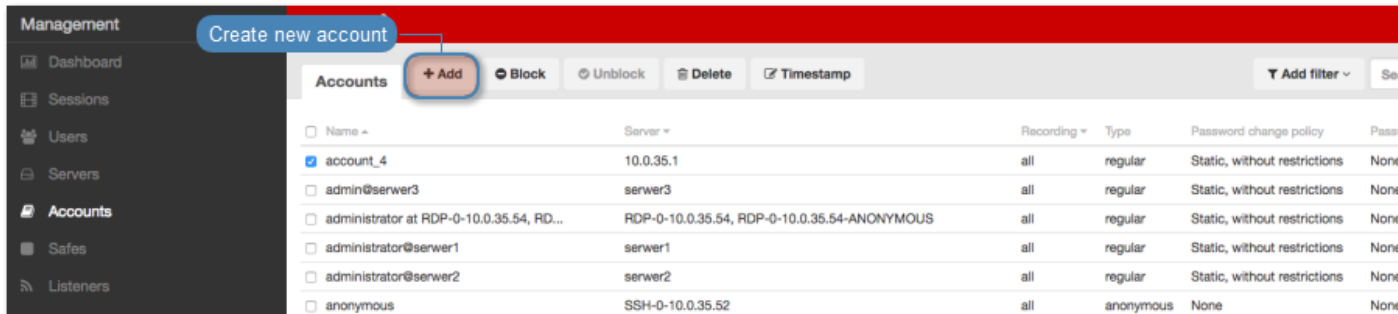
Related topics:

- *Data model*
- *Deleting an account*

- *Editing an account*
- *Unblocking an account*
- *Blocking an account*

7.1.3 Creating a *regular* account

1. Select *Management > Accounts*.
2. Click *+ Add*.

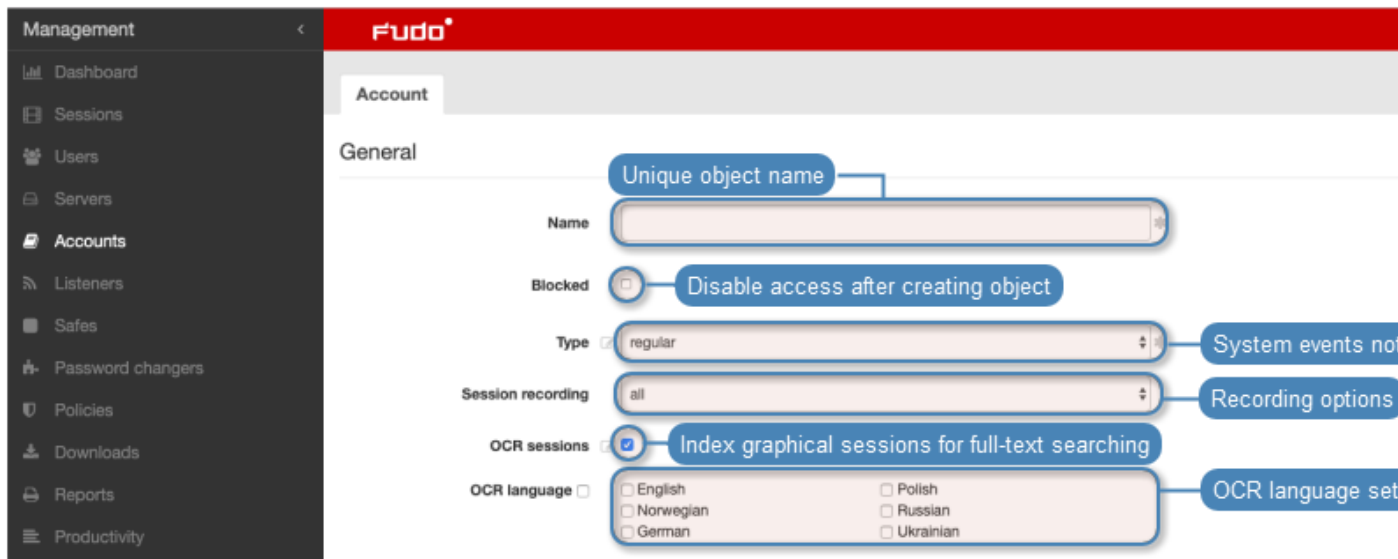


3. Define object's name.
4. Select *Blocked* option to disable account after it's created.
5. Select **regular** from the *Type* drop-down list.
6. Select desired session recording option.
 - **all** - Fudo PAM saves session metadata (basic session information), records raw network traffic (RAW file) and stores session data in internal file format (FBS). The latter enables session playback using the built-in session player, as well as exporting sessions to a selection of video file formats.
 - **raw** - Fudo PAM saves session metadata (basic session information) and records raw network traffic (RAW file). The raw data can be downloaded but it cannot be played back in graphical form using the built-in session player (session player only depicts the networks packet exchange between the client and the target host).
 - **none** - Fudo PAM saves only session metadata (basic session information).
7. Select the *OCR sessions* option to fully index RDP and VNC sessions contents.

Note: Indexing sessions enables full-text content searching.

Warning: *OCR* is a CPU intensive process and may have negative impact on system's performance.

8. Select language used for processing recorded sessions.





9. In the *Data retention* section, define automatic data removal settings.
 - Select *Override global retention settings* option to set different retention values for connections established using this account.
 - Change the global parameter value or uncheck the *Delete session data* option to exclude sessions from retention mechanism.
 - In the *Move session data to external storage after*, define the number of days after which the session data will moved to external storage device.
10. In the *Permissions* section, add users allowed to manage this object.
11. In the *Server* section, assign account to a specific server by selecting it from the *Server* drop-down list.
12. In the *Credentials* section, enter privileged account domain.
13. Type in login to the privileged account.
14. From the *Replace secret with* drop down list, select desired option.

secret from a different account

- From the *Account* drop-down list, select account object, whose credentials will be used to authenticate user when establishing connection with monitored server.

key

- Click the  icon and select the key type.
- Click the  icon and browse the file system to find the file with a non-passphrase protected private key.

password

- Provide account password.
- Repeat account password.

Note: *Two-fold authentication*

With two-fold authentication enabled, user is being prompted twice for login credentials. Once for authenticating against Fudo PAM and once again for accessing target system.

To enable two-fold authentication, select **password** from the *Replace secret with* drop-down list and leave the password and login fields empty.

password from external repository

- Select external repository.
15. Select the defined password changing policy from the *Password change policy* drop-down list.
 16. Click *+ Add password modifier*, to have the password to the account changed automatically according to the *password policy*.
 17. In the *Password changer* section, from the *Password changer* drop-down list select password changer specific for given account.
 18. In the *Timeout* field, define the script's execution time limit.

Password changers

≡ Password changer #1

Password changer: Unix/SSH changer (change) Select password changing script

Timeout: 300 seconds Define script execution time-limit

Delete

Variables

transport_user	Select object	or enter value manually
transport_secret	Select object	or enter value manually
transport_method	Select object	or enter value manually
account_user	Select object	or enter value manually
transport_host	Select object	or enter value manually
transport_host_public_key	Select object	or enter value manually
transport_bind_ip	Select object	or enter value manually
transport_port	Select object	or enter value manually

19. In the *Variables* section, assign attributes to variables.

Password changers

≡ Password changer #1

Password changer: Unix/SSH changer (change)

Timeout: 300 seconds

Delete

Variables

Variable	Select object	or enter value manually
transport_user	Select object	or enter value manually
transport_secret	Select object	or enter value manually
transport_method	Select object...	or enter value manually
account_user	Select object	or enter value manually
transport_host	Select object	...or type the value
transport_host_public_key	Select object	or enter value manually
transport_bind_ip	Select object	or enter value manually
transport_port	Select object	or enter value manually

20. Click *Save*.

Related topics:

- *Data model*
- *Editing an account*
- *Blocking an account*
- *Unblocking an account*
- *Deleting an account*

7.2 Editing an account

1. Select *Management > Accounts*.
2. Find and click desired object to open its configuration page.


Management < Fudo

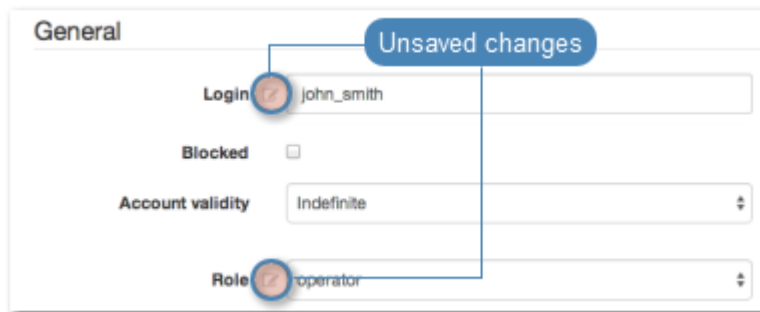
Accounts + Add Block Unblock Delete Timestamp Add filter

Name	Server	Recording	Type	Password change policy	Password
account_4	10.0.35.1	all	regular	Static, without restrictions	None
admin@server3	server3	all	regular	Static, without restrictions	None
admin@server3	RDP-0-10.0.35.54, RDP-0-10.0.35.54-ANONYMOUS	all	regular	Static, without restrictions	None
administrator@server1	server1	all	regular	Static, without restrictions	None
administrator@server2	server2	all	regular	Static, without restrictions	None
anonymous	SSH-0-10.0.35.52	all	anonymous	None	None
anonymous for RDP-0-10.0.35.54, RDP-0-10.0.35.54-ANONYMOUS	RDP-0-10.0.35.54, RDP-0-10.0.35.54-ANONYMOUS	all	anonymous	None	None
anonymous for RDP-0-TLS-10.0.40.100, ...	server1	all	anonymous	None	None
anonymous for RDP-0-TLS-NLA-10.0.40.100, ...	server2	all	anonymous	None	None

Note: Define filters to limit the number of objects displayed on the list.

3. Modify configuration parameters as needed.

Note: Unsaved changes are marked with the  icon.



4. Click *Save*.

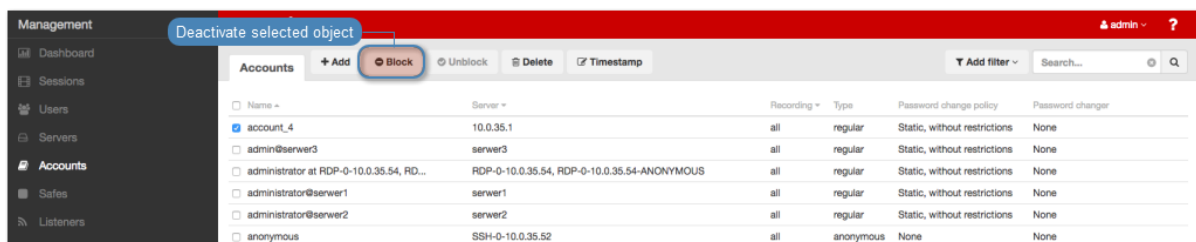
Related topics:

- *Creating an account*
- *Blocking an account*
- *Unblocking an account*
- *Deleting an account*


7.3 Blocking an account

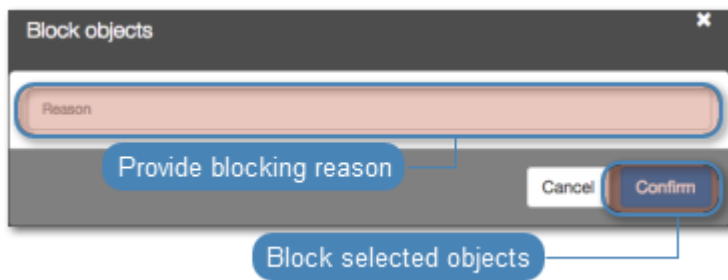
Warning: Blocking an account definition will terminate all current connections to servers which use selected account for accessing those servers.

1. Select *Management > Accounts*.
2. Find and select desired objects.
3. Click *Block*.



4. Optionally, provide blocking reason and click *Confirm*.

Note: To view the blocking reason, place the cursor over the  icon on the accounts list.

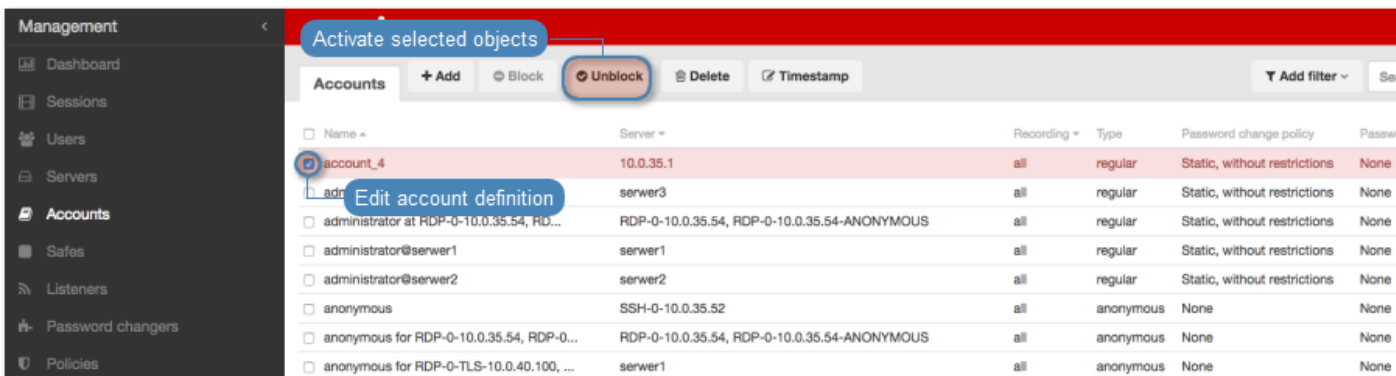


Related topics:

- *Creating an account*
- *Editing an account*
- *Unblocking an account*
- *Deleting an account*

7.4 Unblocking an account

1. Select *Management > Accounts*.
2. Find and select desired objects.
3. Click *Unblock*.



4. Confirm unblocking selected objects.



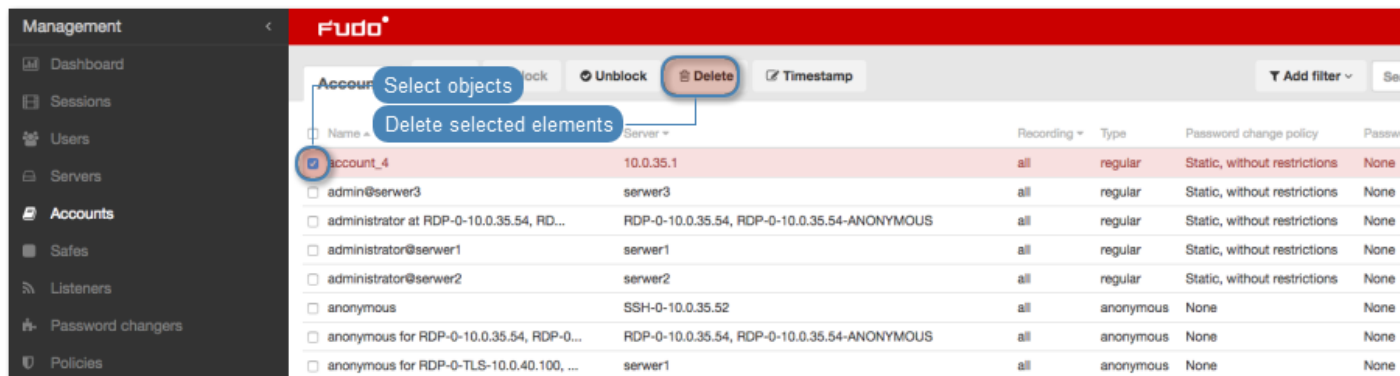
Related topics:

- *Blocking an account*
- *Creating an account*
- *Editing an account*
- *Deleting an account*

7.5 Deleting an account

Warning: Deleting an account definition will terminate all current connections to servers which use selected account for accessing those servers.

1. Select *Management > Accounts*.
2. Find and select desired objects.
3. Click *Delete*.



4. Confirm deletion of selected objects.



Related topics:

- *Creating an account*
- *Editing an account*
- *Blocking an account*
- *Unblocking an account*

CHAPTER 8

Listeners

Listener determines server connection mode (proxy, gateway, transparent, bastion) as well as its specifics.

The screenshot shows the 'Listeners' management page. A red header bar contains buttons for '+ Add', 'Block', 'Unblock', and 'Delete'. Below this is a table of listeners. Annotations include: 'Activate selected listeners' pointing to the 'Block' button; 'Deactivate selected listeners' pointing to the 'Unblock' button; 'Delete selected listeners' pointing to the 'Delete' button; 'Create new listener' pointing to the '+ Add' button; 'Define objects li' pointing to the 'Add filter' button; 'Edit safe definition' pointing to the 'SSH - Anonymous' row; 'Blocked listener' pointing to the 'vnc' row; and 'Hover to view t' pointing to the 'vnc' row.

Name	Safes	Listen address	Protocol	Mode
RDP	adusers, whisys	10.0.8.60:3389	RDP	bastion
SSH	whisys	10.0.8.160:22	SSH	bastion
SSH - Anonymous	safe - anonymous	10.0.8.60:222	SSH	proxy
rdp2	whisys	10.0.8.60:9999	RDP	bastion
ssh-listener		10.0.8.60:6	SSH	proxy
vnc	whisys	10.0.8.60:59102	VNC	proxy

Note:

- A listener cannot link to an account that is assigned to a server with a different protocol than the one defined in the listener.
- A *proxy* type listener can link to only one server.
- A *bastion* type listener cannot link to an anonymous account.
- A listener cannot link to the same anonymous account through two different safes.
- A listener cannot link to an *anonymous* and a *regular* or *forward* account to the same server with the same protocol as the listener's protocol.

- A listener cannot link to two *regular* or *forward* type accounts to the same server with the same protocol as the listener's protocol, to which a single user has access.
- For a given linked RDP listener and RDP server, both have to use either *Standard RDP Security* or *TLS* or *NLA*.

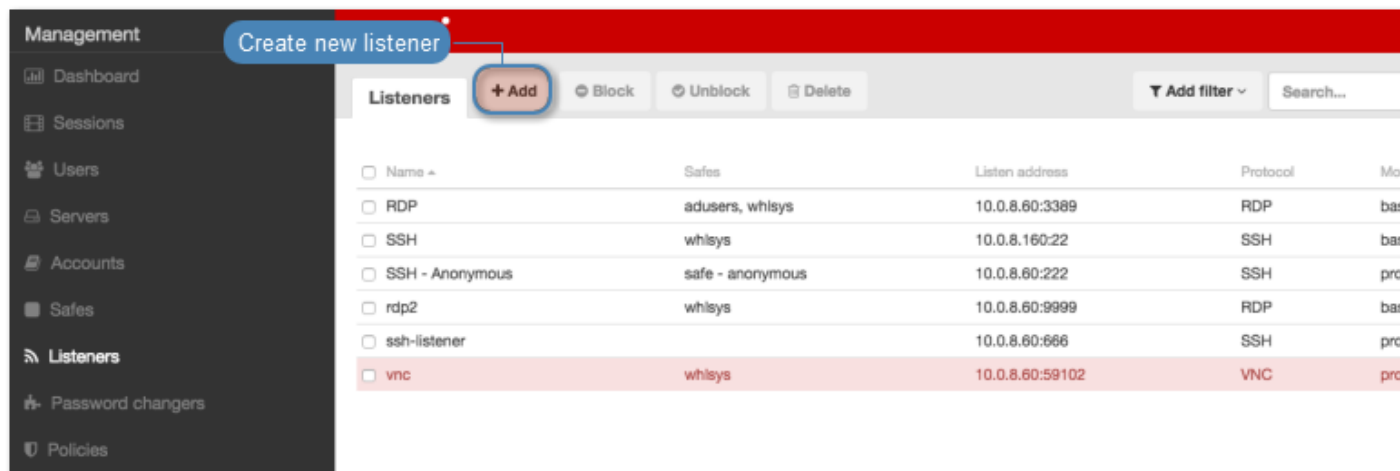
8.1 Creating a listener

Listener determines server connection mode (proxy, gateway, transparent, bastion) as well as its specifics.

Warning: Data model objects: *safes*, *users*, *servers*, *accounts* and *listeners* are replicated within the cluster and object instances must not be added on each node. In case the replication mechanism fails to copy objects to other nodes, contact technical support department.

8.1.1 Creating a Citrix listener

1. Select *Management > Listeners*.
2. Click *+ Add*.



3. Select *Citrix StoreFront (HTTP)* from the *Protocol* drop-down list.
4. In the *Permissions* section, add users allowed to manage this object.
5. In the *Connection* section, select desired connection mode.

gateway

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using own IP address. This option requires deploying Fudo PAM in the *bridge mode*.

- Select *gateway* from the *Mode* drop-down list.

- Select the network interface used for handling connections over this listener.

proxy

Note:

- User connects to the target host by providing Fudo PAM IP address and port number which unambiguously identifies target host.
 - Proxy mode is not supported by *dynamically added hosts*.
-

- Select **proxy** from the *Mode* drop-down list.
 - Select the the IP address from the *Local address* drop-down list and enter port number.
-

Note:



- The *Local address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
 - Selecting the Any option will result in Fudo listening on all configured IP addresses.
 - In case of cluster configuration, select a labeled IP address from the *Local address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.
-

- In the *External address* field, enter an IP address (or FQDN name) along with the port number, under which Fudo can be accessed from outside the local network.
-

Note: The external address is listed in *user portal* and it enables establishing connections from external networks.

transparent

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using user's IP address. This option requires deploying Fudo PAM in the *bridge mode*.

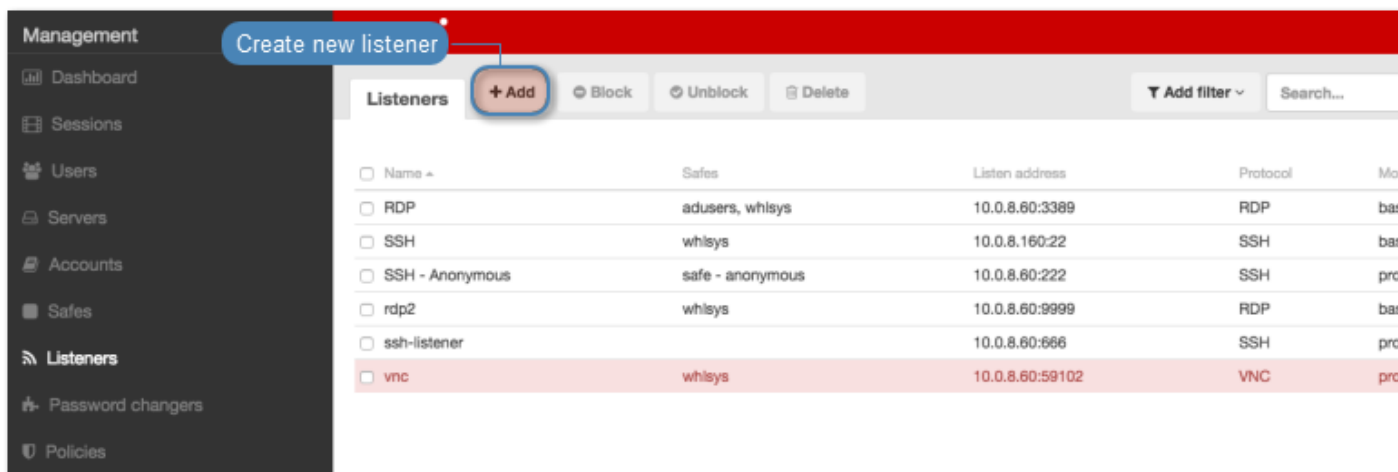
- Select **transparent** from the *Mode* drop-down list.
 - Select the network interface used for handling connections over this listener.
6. Select *Use TLS* option to enable encryption.
 7. Select the *Enable SSLv2 support* option to support SSL v2 encrypted connections.
 8. Select the *Enable SSLv3 support* option to support SSL v3 encrypted connections.
 9. In the *TLS certificate* field, click  to upload (optionally provide encryption passphrase) or  to generate TLS certificate.
 10. Click *Save*.
-

Related topics:

- *Data model*
- *ICA via Citrix StoreFront*
- *Creating a Citrix server*

8.1.2 Creating a HTTP listener

1. Select *Management > Listeners*.
2. Click *+ Add*.



3. Select HTTP from the *Protocol* drop-down list.
4. In the *Permissions* section, add users allowed to manage this object.
5. In the *Connection* section, select desired connection mode.

gateway

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using own IP address. This option requires deploying Fudo PAM in the *bridge mode*.

- Select **gateway** from the *Mode* drop-down list.
- Select the network interface used for handling connections over this listener.

proxy**Note:**

- User connects to the target host by providing Fudo PAM IP address and port number which unambiguously identifies target host.
- Proxy mode is not supported by *dynamically added hosts*.

- Select proxy from the *Mode* drop-down list.

- Select the the IP address from the *Local address* drop-down list and enter port number.

Note:



- The *Local address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
- Selecting the **Any** option will result in Fudo listening on all configured IP addresses.
- In case of cluster configuration, select a labeled IP address from the *Local address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.

-
- In the *External address* field, enter an IP address (or FQDN name) along with the port number, under which Fudo can be accessed from outside the local network.

Note: The external address is listed in *user portal* and it enables establishing connections from external networks.

transparent

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using user's IP address. This option requires deploying Fudo PAM in the *bridge mode*.

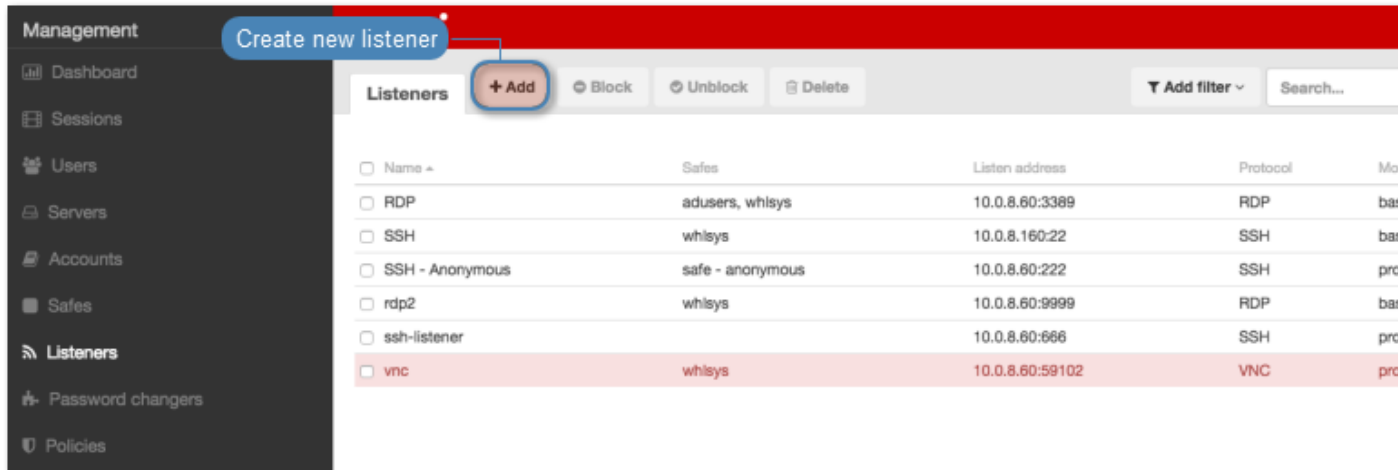
- Select **transparent** from the *Mode* drop-down list.
 - Select the network interface used for handling connections over this listener.
6. Select the *Use TLS* option to enable encryption.
 7. Select the *Enable SSLv2 support* to support SSL v2 encrypted connections.
 8. Select the *Enable SSLv3 support* to support SSL v3 encrypted connections.
 9. In the *TLS certificate* field, click  to upload (optionally provide encryption passphrase) or  to generate TLS certificate.
 10. Click *Save*.

Related topics:

- *Data model*
- *Editing a listener*
- *Deleting a listener*
- *Blocking a listener*
- *Unblocking a listener*

8.1.3 Creating an ICA listener

1. Select *Management > Listeners*.
2. Click *+ Add*.



3. Select *ICA* from the *Protocol* drop-down list.
4. In the *Permissions* section, add users allowed to manage this object.
5. In the *Connection* section, select desired connection mode.

bastion

Note:

- User connects to the target host by including its name in the login string, e.g. `john_smith#mail_server`.
- For details on bastion connection mode, refer to *Connection modes* topic.

- Select **bastion** from the *Mode* drop-down list.
- Select the the IP address from the *Local address* drop-down list and enter port number.

gateway

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using own IP address. This option requires deploying Fudo PAM in the *bridge mode*.

- Select **gateway** from the *Mode* drop-down list.
- Select the network interface used for handling connections over this listener.

proxy

Note:

- User connects to the target host by providing Fudo PAM IP address and port number which unambiguously identifies target host.

- Proxy mode is not supported by *dynamically added hosts*.
-

- Select **proxy** from the *Mode* drop-down list.
 - Select the the IP address from the *Local address* drop-down list and enter port number.
-

Note:



- The *Local address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
 - Selecting the Any option will result in Fudo listening on all configured IP addresses.
 - In case of cluster configuration, select a labeled IP address from the *Local address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.
-

- In the *External address* field, enter an IP address (or FQDN name) along with the port number, under which Fudo can be accessed from outside the local network.
-

Note: The external address is listed in *user portal* and it enables establishing connections from external networks.

transparent

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using user's IP address. This option requires deploying Fudo PAM in the *bridge mode*.

- Select **transparent** from the *Mode* drop-down list.
 - Select the network interface used for handling connections over this listener.
7. Select *Use TLS* option to enable encryption.
 8. Select the *Enable SSLv2 support* option to support SSL v2 encrypted connections.
 9. Select the *Enable SSLv3 support* option to support SSL v3 encrypted connections.
 10. In the *TLS certificate* field, click  to upload (optionally provide encryption passphrase) or  to generate TLS certificate.
-

Note: In case of TLS encrypted connections, Fudo returns an *.ica configuration file* to the Citrix client, which has the *FQDN* server address (*Address*) set to the common name defined in the TLS certificate.

11. Click *Save*.

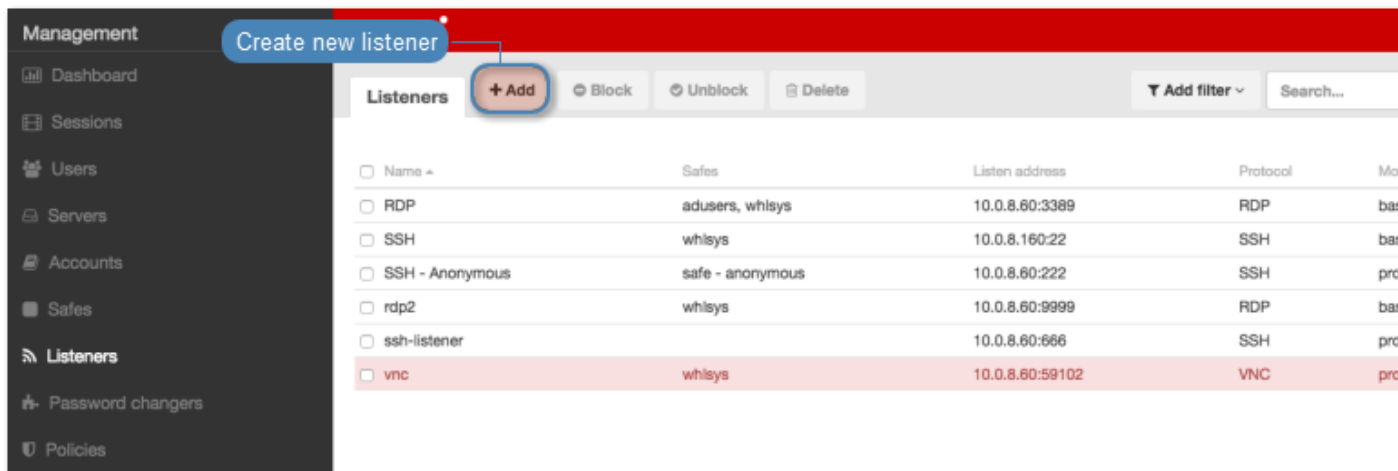
Related topics:

- *ICA*
-

- *ICA configuration file*
- *Data model*
- *ICA via Citrix StoreFront*
- *ICA*
- *Creating an ICA server*

8.1.4 Creating a Modbus listener

1. Select *Management > Listeners*.
2. Click *+ Add*.



3. Select *Modbus* from the *Protocol* drop-down list.
4. In the *Permissions* section, add users allowed to manage this object.
5. In the *Connection* section, select desired connection mode.

gateway

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using own IP address. This option requires deploying Fudo PAM in the *bridge mode*.

- Select *gateway* from the *Mode* drop-down list.
- Select the network interface used for handling connections over this listener.

proxy

Note:

- User connects to the target host by providing Fudo PAM IP address and port number which unambiguously identifies target host.
- Proxy mode is not supported by *dynamically added hosts*.

- Select **proxy** from the *Mode* drop-down list.
- Select the the IP address from the *Local address* drop-down list and enter port number.

Note:

- The *Local address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
- Selecting the **Any** option will result in Fudo listening on all configured IP addresses.
- In case of cluster configuration, select a labeled IP address from the *Local address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.

-
- In the *External address* field, enter an IP address (or FQDN name) along with the port number, under which Fudo can be accessed from outside the local network.

Note: The external address is listed in *user portal* and it enables establishing connections from external networks.

transparent

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using user's IP address. This option requires deploying Fudo PAM in the *bridge mode*.

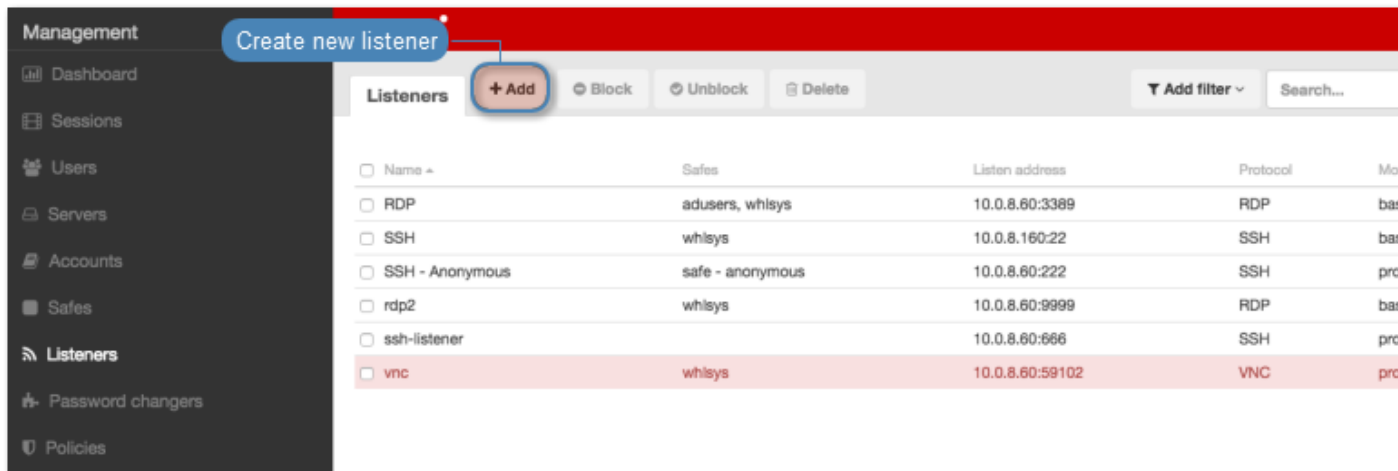
- Select **transparent** from the *Mode* drop-down list.
 - Select the network interface used for handling connections over this listener.
6. Click *Save*.

Related topics:

- *Data model*
- *Editing a listener*
- *Deleting a listener*
- *Blocking a listener*
- *Unblocking a listener*

8.1.5 Creating a MySQL listener

1. Select *Management > Listeners*.
2. Click *+ Add*.



3. Select **MySQL** from the *Protocol* drop-down list.
4. In the *Permissions* section, add users allowed to manage this object.
5. In the *Connection* section, select desired connection mode.

gateway

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using own IP address. This option requires deploying Fudo PAM in the *bridge mode*.

- Select **gateway** from the *Mode* drop-down list.
- Select the network interface used for handling connections over this listener.

proxy

Note:

- User connects to the target host by providing Fudo PAM IP address and port number which unambiguously identifies target host.
- Proxy mode is not supported by *dynamically added hosts*.

- Select **proxy** from the *Mode* drop-down list.
- Select the the IP address from the *Local address* drop-down list and enter port number.

Note:

- The *Local address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
- Selecting the **Any** option will result in Fudo listening on all configured IP addresses.
- In case of cluster configuration, select a labeled IP address from the *Local address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.

- In the *External address* field, enter an IP address (or FQDN name) along with the port number, under which Fudo can be accessed from outside the local network.

Note: The external address is listed in *user portal* and it enables establishing connections from external networks.

transparent

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using user's IP address. This option requires deploying Fudo PAM in the *bridge mode*.

- Select **transparent** from the *Mode* drop-down list.
- Select the network interface used for handling connections over this listener.

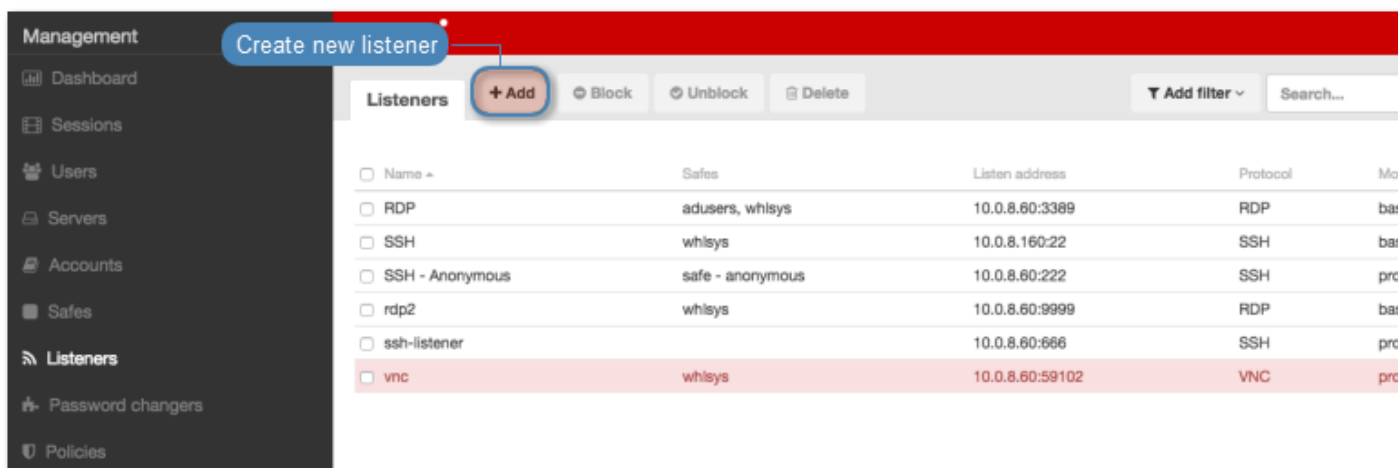
6. Click *Save*.

Related topics:

- *Data model*
- *Editing a listener*
- *Deleting a listener*
- *Blocking a listener*
- *Unblocking a listener*

8.1.6 Creating an RDP listener

1. Select *Management > Listeners*.
2. Click *+ Add*.



3. Select RDP from the *Protocol* drop-down list.
4. From the *Security* drop-down list, select RDP connection security mode.

Note: Security mode must match the security mode setting in the *RDP server configuration*.

5. In the *Announcement* field, type in the announcement that will be presented to the user on the login screen.
6. In the *Permissions* section, add users allowed to manage this object.
7. In the *Connection* section, select desired connection mode.

bastion

Note:

- User connects to the target host by including its name in the login string, e.g. `john_smith#mail_server`.
 - For details on bastion connection mode, refer to *Connection modes* topic.
-
- Select **bastion** from the *Mode* drop-down list.
 - Select the the IP address from the *Local address* drop-down list and enter port number.
-

Note:

- The *Local address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
 - Selecting the **Any** option will result in Fudo listening on all configured IP addresses.
 - In case of cluster configuration, select a labeled IP address from the *Local address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.
-

gateway

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using own IP address. This option requires deploying Fudo PAM in the *bridge mode*.

- Select **gateway** from the *Mode* drop-down list.
- Select the network interface used for handling connections over this listener.

proxy

Note:

- User connects to the target host by providing Fudo PAM IP address and port number which unambiguously identifies target host.
 - Proxy mode is not supported by *dynamically added hosts*.
-

- Select **proxy** from the *Mode* drop-down list.
- Select the the IP address from the *Local address* drop-down list and enter port number.

Note:



- The *Local address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
- Selecting the **Any** option will result in Fudo listening on all configured IP addresses.
- In case of cluster configuration, select a labeled IP address from the *Local address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.

-
- In the *External address* field, enter an IP address (or FQDN name) along with the port number, under which Fudo can be accessed from outside the local network.

Note: The external address is listed in *user portal* and it enables establishing connections from external networks.

transparent

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using user's IP address. This option requires deploying Fudo PAM in the *bridge mode*.

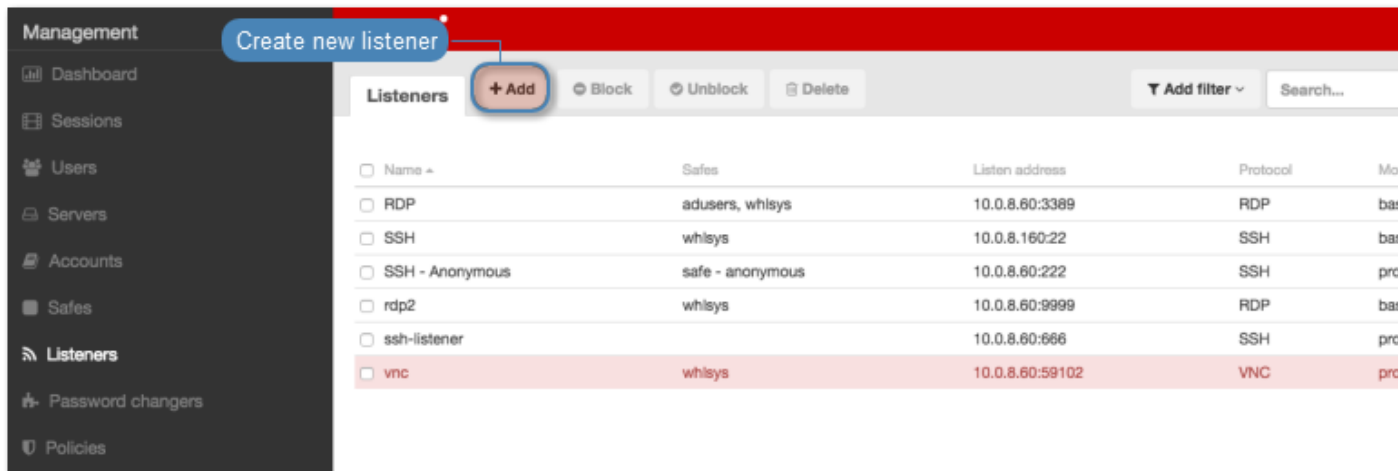
- Select **transparent** from the *Mode* drop-down list.
 - Select the network interface used for handling connections over this listener.
8. In the *TLS certificate* field, click  to upload (optionally provide encryption passphrase) or  to generate TLS certificate.
 9. Click *Save*.

Related topics:

- *Data model*
- *Editing a listener*
- *Deleting a listener*
- *Blocking a listener*
- *Unblocking a listener*

8.1.7 Creating an SSH listener

1. Select *Management > Listeners*.
2. Click *+ Add*.



3. Enter listener's unique name.
4. Select *Blocked* option to disable access to servers through this listener after it's created.
5. Select SSH from the *Protocol* drop-down list.
6. Select the *Case insensitivity* option to disable case sensitivity in the username string when connecting over this listener.
7. In the *Permissions* section, add users allowed to manage this object.
8. In the *Connection* section, select desired connection mode.

bastion

Note:

- User connects to the target host by including its name in the login string, e.g. `john_smith#mail_server`.
- For details on bastion connection mode, refer to [Connection modes](#) topic.

Due to special interpretation of the `\` character by different system shells (e.g. `bash`), user login and domain combination require specific formatting:

- `"domain\user"#bsd01@10.0.60.138`
- `'domain\user'#bsd01@10.0.60.138`
- `domain\user#bsd01@10.0.60.138`

- Select **bastion** from the *Mode* drop-down list.
- Select the the IP address from the *Local address* drop-down list and enter port number.

Note:

- The *Local address* drop-down list elements are IP address defined in the *Network configuration* menu ([Network interfaces configuration](#)) or labeled IP addresses ([Labeled IP addresses](#)).
- Selecting the Any option will result in Fudo listening on all configured IP addresses.

- In case of cluster configuration, select a labeled IP address from the *Local address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.
-

gateway

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using own IP address. This option requires deploying Fudo PAM in the *bridge mode*.

- Select **gateway** from the *Mode* drop-down list.
- Select the network interface used for handling connections over this listener.

proxy

Note:

- User connects to the target host by providing Fudo PAM IP address and port number which unambiguously identifies target host.
 - Proxy mode is not supported by *dynamically added hosts*.
-

- Select **proxy** from the *Mode* drop-down list.
 - Select the the IP address from the *Local address* drop-down list and enter port number.
-

Note:

- The *Local address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
 - Selecting the **Any** option will result in Fudo listening on all configured IP addresses.
 - In case of cluster configuration, select a labeled IP address from the *Local address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.
-



- In the *External address* field, enter an IP address (or FQDN name) along with the port number, under which Fudo can be accessed from outside the local network.
-

Note: The external address is listed in *user portal* and it enables establishing connections from external networks.

transparent

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using user's IP address. This option requires deploying

Fudo PAM in the *bridge mode*.

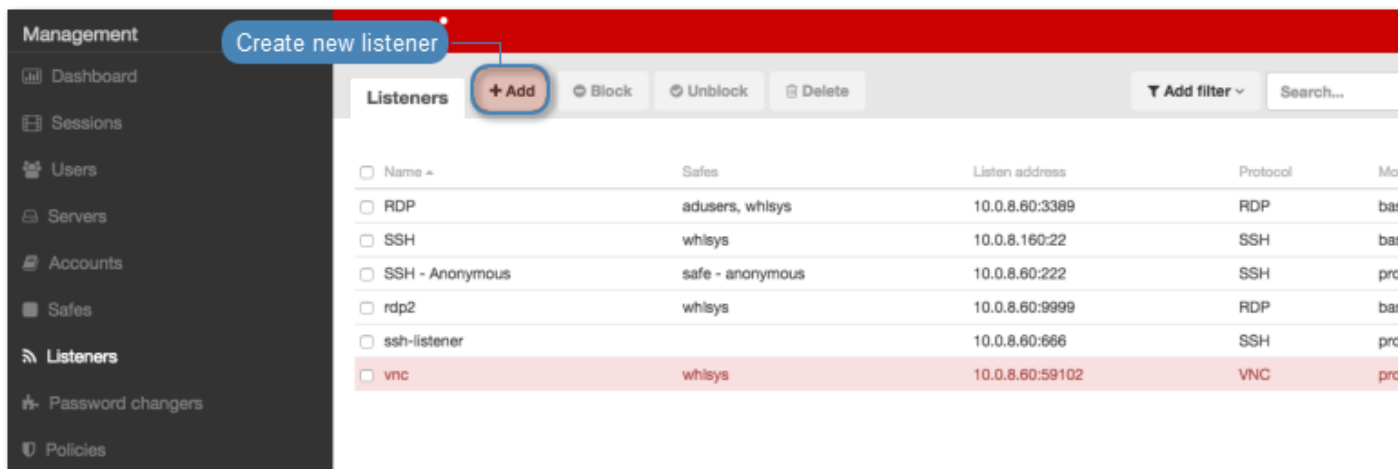
- Select **transparent** from the *Mode* drop-down list.
 - Select the network interface used for handling connections over this listener.
9. In the *Fudo public key* field, click  to upload (optionally provide encryption passphrase) or  to generate TLS certificate.
 10. Click *Save*.

Related topics:

- [Data model](#)
- [Editing a listener](#)
- [Deleting a listener](#)
- [Blocking a listener](#)
- [Unblocking a listener](#)

8.1.8 Creating a MS SQL listener

1. Select *Management > Listeners*.
2. Click *+ Add*.



3. Select **MS SQL (TDS)** from the *Protocol* drop-down list.
4. In the *Permissions* section, add users allowed to manage this object.
5. In the *Connection* section, select desired connection mode.

gateway

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using own IP address. This option requires deploying Fudo PAM in the *bridge mode*.

- Select **gateway** from the *Mode* drop-down list.
- Select the network interface used for handling connections over this listener.

proxy

Note:

- User connects to the target host by providing Fudo PAM IP address and port number which unambiguously identifies target host.
 - Proxy mode is not supported by *dynamically added hosts*.
-

- Select **proxy** from the *Mode* drop-down list.
 - Select the the IP address from the *Local address* drop-down list and enter port number.
-

Note:

- The *Local address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
 - Selecting the **Any** option will result in Fudo listening on all configured IP addresses.
 - In case of cluster configuration, select a labeled IP address from the *Local address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.
-
- In the *External address* field, enter an IP address (or FQDN name) along with the port number, under which Fudo can be accessed from outside the local network.
-

Note: The external address is listed in *user portal* and it enables establishing connections from external networks.

transparent

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using user's IP address. This option requires deploying Fudo PAM in the *bridge mode*.

- Select **transparent** from the *Mode* drop-down list.
 - Select the network interface used for handling connections over this listener.
6. Click *Save*.

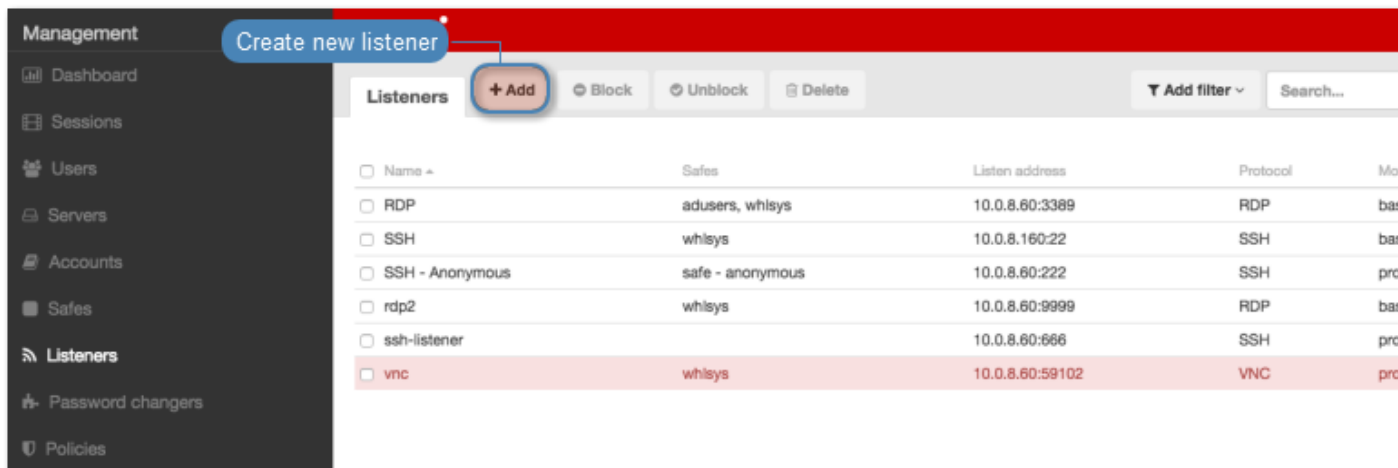
Related topics:

- *Data model*
- *Editing a listener*
- *Deleting a listener*

- *Blocking a listener*
- *Unblocking a listener*

8.1.9 Creating a Telnet listener

1. Select *Management > Listeners*.
2. Click *+ Add*.



3. Select **Telnet** from the *Protocol* drop-down list.
4. In the *Permissions* section, add users allowed to manage this object.
5. In the *Connection* section, select desired connection mode.

gateway

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using own IP address. This option requires deploying Fudo PAM in the *bridge mode*.

- Select **gateway** from the *Mode* drop-down list.
- Select the network interface used for handling connections over this listener.

proxy

Note:

- User connects to the target host by providing Fudo PAM IP address and port number which unambiguously identifies target host.
- Proxy mode is not supported by *dynamically added hosts*.

- Select **proxy** from the *Mode* drop-down list.
- Select the the IP address from the *Local address* drop-down list and enter port number.

Note:



- The *Local address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
 - Selecting the **Any** option will result in Fudo listening on all configured IP addresses.
 - In case of cluster configuration, select a labeled IP address from the *Local address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.
-

- In the *External address* field, enter an IP address (or FQDN name) along with the port number, under which Fudo can be accessed from outside the local network.
-

Note: The external address is listed in *user portal* and it enables establishing connections from external networks.

transparent

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using user's IP address. This option requires deploying Fudo PAM in the *bridge mode*.

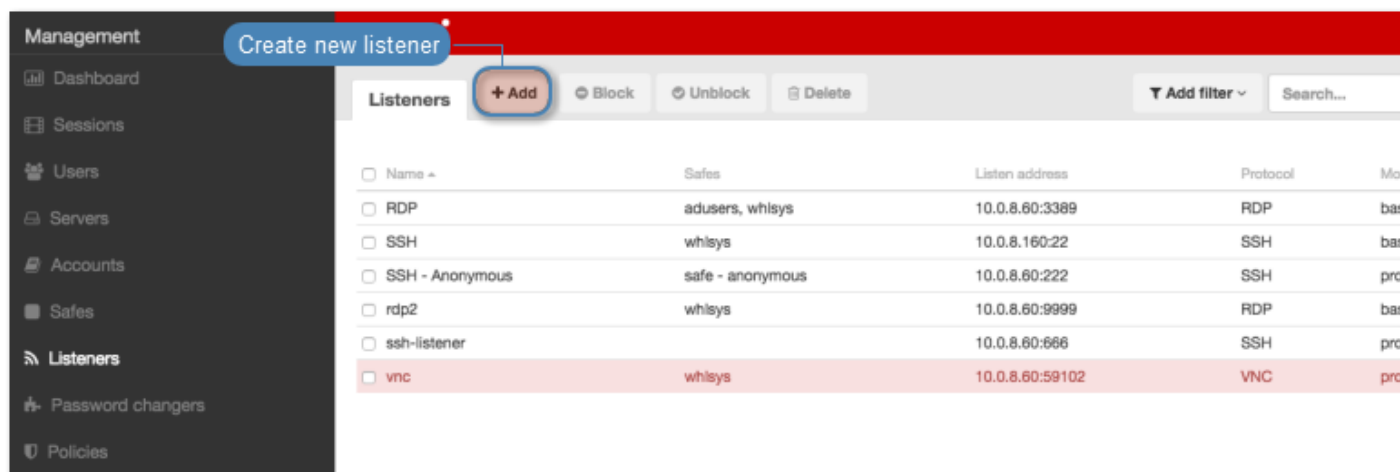
- Select **transparent** from the *Mode* drop-down list.
 - Select the network interface used for handling connections over this listener.
6. Select the *Use TLS* option to enable encryption.
 7. Select the *Enable SSLv2 support* to support SSL v2 encrypted connections.
 8. Select the *Enable SSLv3 support* to support SSL v3 encrypted connections.
 9. In the *TLS certificate* field, click  to upload (optionally provide encryption passphrase) or  to generate TLS certificate.
 10. Click *Save*.

Related topics:

- *Data model*
- *Editing a listener*
- *Deleting a listener*
- *Blocking a listener*
- *Unblocking a listener*

8.1.10 Creating a Telnet 3270 listener

1. Select *Management > Listeners*.
2. Click *+ Add*.



3. Select Telnet 3270 from the *Protocol* drop-down list.
4. In the *Permissions* section, add users allowed to manage this object.
5. In the *Connection* section, select desired connection mode.

gateway

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using own IP address. This option requires deploying Fudo PAM in the *bridge mode*.

- Select **gateway** from the *Mode* drop-down list.
- Select the network interface used for handling connections over this listener.

proxy

Note:

- User connects to the target host by providing Fudo PAM IP address and port number which unambiguously identifies target host.
- Proxy mode is not supported by *dynamically added hosts*.

- Select **proxy** from the *Mode* drop-down list.
- Select the the IP address from the *Local address* drop-down list and enter port number.

Note:



- The *Local address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
- Selecting the Any option will result in Fudo listening on all configured IP addresses.
- In case of cluster configuration, select a labeled IP address from the *Local address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.

- In the *External address* field, enter an IP address (or FQDN name) along with the port number, under which Fudo can be accessed from outside the local network.

Note: The external address is listed in *user portal* and it enables establishing connections from external networks.

transparent

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using user's IP address. This option requires deploying Fudo PAM in the *bridge mode*.

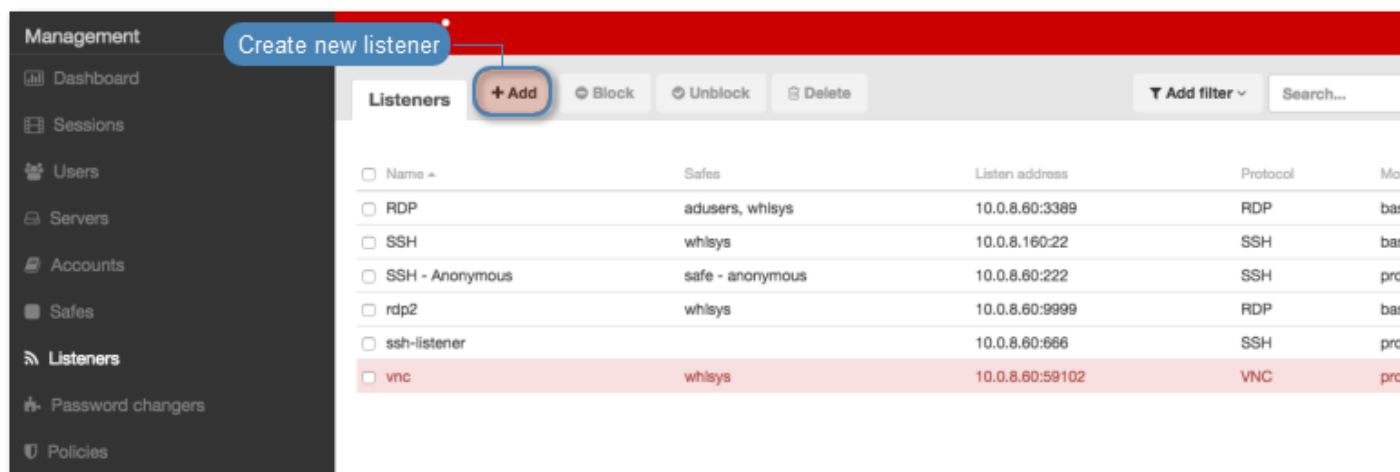
- Select **transparent** from the *Mode* drop-down list.
 - Select the network interface used for handling connections over this listener.
6. Select the *Use TLS* option to enable encryption.
 7. Select the *Enable SSLv2 support* to support SSL v2 encrypted connections.
 8. Select the *Enable SSLv3 support* to support SSL v3 encrypted connections.
 9. In the *TLS certificate* field, click  to upload (optionally provide encryption passphrase) or  to generate TLS certificate.
 10. Click *Save*.

Related topics:

- *Data model*
- *Editing a listener*
- *Deleting a listener*
- *Blocking a listener*
- *Unblocking a listener*

8.1.11 Creating a Telnet 5250 listener

1. Select *Management > Listeners*.
2. Click *+ Add*.



3. Select Telnet 5250 from the *Protocol* drop-down list.
4. In the *Permissions* section, add users allowed to manage this object.
5. In the *Connection* section, select desired connection mode.

gateway

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using own IP address. This option requires deploying Fudo PAM in the *bridge mode*.

- Select **gateway** from the *Mode* drop-down list.
- Select the network interface used for handling connections over this listener.

proxy

Note:

- User connects to the target host by providing Fudo PAM IP address and port number which unambiguously identifies target host.
- Proxy mode is not supported by *dynamically added hosts*.

- Select **proxy** from the *Mode* drop-down list.
- Select the the IP address from the *Local address* drop-down list and enter port number.

Note:

- The *Local address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
- Selecting the Any option will result in Fudo listening on all configured IP addresses.
- In case of cluster configuration, select a labeled IP address from the *Local address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.

- In the *External address* field, enter an IP address (or FQDN name) along with the port number, under which Fudo can be accessed from outside the local network.

Note: The external address is listed in *user portal* and it enables establishing connections from external networks.

transparent

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using user's IP address. This option requires deploying Fudo PAM in the *bridge mode*.

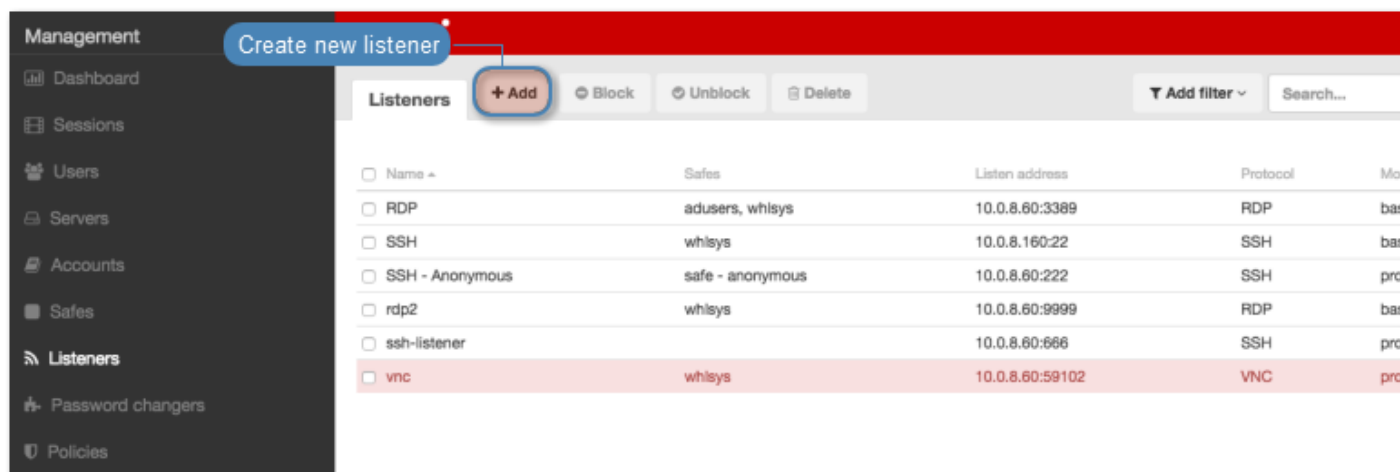
- Select **transparent** from the *Mode* drop-down list.
 - Select the network interface used for handling connections over this listener.
6. Select the *Use TLS* option to enable encryption.
 7. Select the *Enable SSLv2 support* to support SSL v2 encrypted connections.
 8. Select the *Enable SSLv3 support* to support SSL v3 encrypted connections.
 9. Click the generate certificate icon to generate certificate, or the certificate upload icon to upload a certificate.
 10. Click *Save*.

Related topics:

- *Data model*
- *Editing a listener*
- *Deleting a listener*
- *Blocking a listener*
- *Unblocking a listener*

8.1.12 Creating a VNC listener

1. Select *Management > Listeners*.
2. Click *+ Add*.



3. Select VNC from the *Protocol* drop-down list.
4. In the *Announcement* field, type in the announcement that will be presented to the user on the login screen.
5. In the *Permissions* section, add users allowed to manage this object.
6. In the *Connection* section, select desired connection mode.

bastion

Note:

- User connects to the target host by including its name in the login string, e.g. `john_smith#mail_server`.
- For details on bastion connection mode, refer to [Connection modes](#) topic.

- Select **bastion** from the *Mode* drop-down list.
- Select the the IP address from the *Local address* drop-down list and enter port number.

Note:

- The *Local address* drop-down list elements are IP address defined in the *Network configuration* menu ([Network interfaces configuration](#)) or labeled IP addresses ([Labeled IP addresses](#)).
- In case of cluster configuration, select a labeled IP address from the *Local address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the [Labeled IP addresses](#) topic.

gateway

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using own IP address. This option requires deploying Fudo PAM in the [bridge mode](#).

- Select **gateway** from the *Mode* drop-down list.

- Select the network interface used for handling connections over this listener.

proxy

Note:

- User connects to the target host by providing Fudo PAM IP address and port number which unambiguously identifies target host.
 - Proxy mode is not supported by *dynamically added hosts*.
-

- Select **proxy** from the *Mode* drop-down list.
 - Select the the IP address from the *Local address* drop-down list and enter port number.
-

Note:

- The *Local address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
 - Selecting the Any option will result in Fudo listening on all configured IP addresses.
 - In case of cluster configuration, select a labeled IP address from the *Local address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.
-

- In the *External address* field, enter an IP address (or FQDN name) along with the port number, under which Fudo can be accessed from outside the local network.
-

Note: The external address is listed in *user portal* and it enables establishing connections from external networks.

transparent

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using user's IP address. This option requires deploying Fudo PAM in the *bridge mode*.

- Select **transparent** from the *Mode* drop-down list.
- Select the network interface used for handling connections over this listener.

7. Click *Save*.

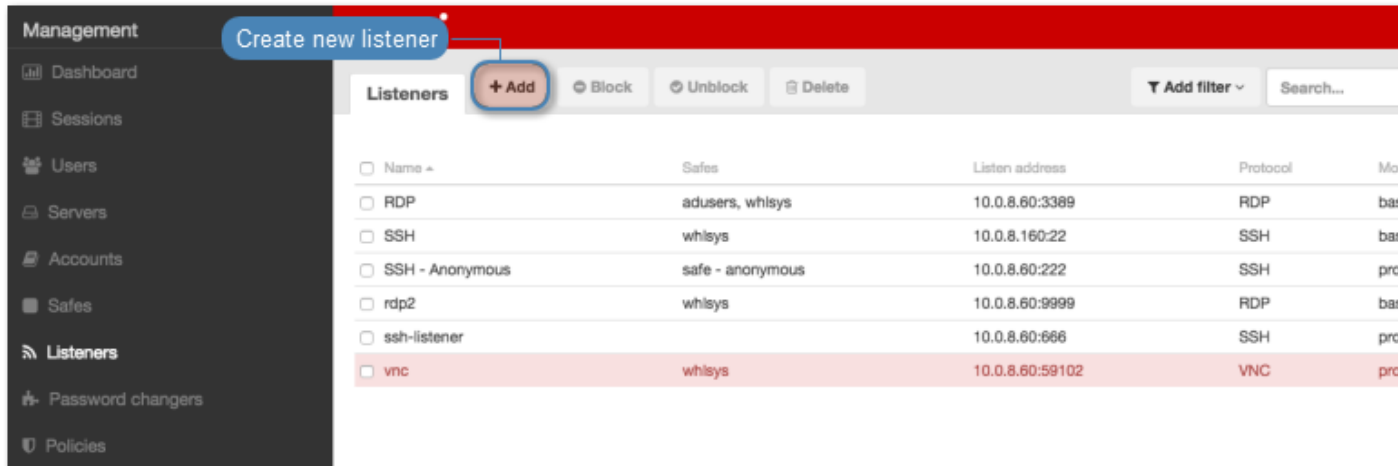
Related topics:

- *Data model*
- *Editing a listener*
- *Deleting a listener*
- *Blocking a listener*

- *Unblocking a listener*

8.1.13 Creating a TCP listener

1. Select *Management > Listeners*.
2. Click *+ Add*.



3. Select TCP from the *Protocol* drop-down list.
4. In the *Permissions* section, add users allowed to manage this object.
5. In the *Connection* section, select desired connection mode.

gateway

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using own IP address. This option requires deploying Fudo PAM in the *bridge mode*.

- Select *gateway* from the *Mode* drop-down list.
- Select the network interface used for handling connections over this listener.

proxy

Note:

- User connects to the target host by providing Fudo PAM IP address and port number which unambiguously identifies target host.
- Proxy mode is not supported by *dynamically added hosts*.

- Select *proxy* from the *Mode* drop-down list.
- Select the the IP address from the *Local address* drop-down list and enter port number.

Note:



- The *Local address* drop-down list elements are IP address defined in the *Network configuration* menu (*Network interfaces configuration*) or labeled IP addresses (*Labeled IP addresses*).
 - Selecting the **Any** option will result in Fudo listening on all configured IP addresses.
 - In case of cluster configuration, select a labeled IP address from the *Local address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the *Labeled IP addresses* topic.
-

- In the *External address* field, enter an IP address (or FQDN name) along with the port number, under which Fudo can be accessed from outside the local network.
-

Note: The external address is listed in *user portal* and it enables establishing connections from external networks.

transparent

Note: User connects to the target host by providing its actual IP address. Fudo PAM moderates the connection with the remote host using user's IP address. This option requires deploying Fudo PAM in the *bridge mode*.

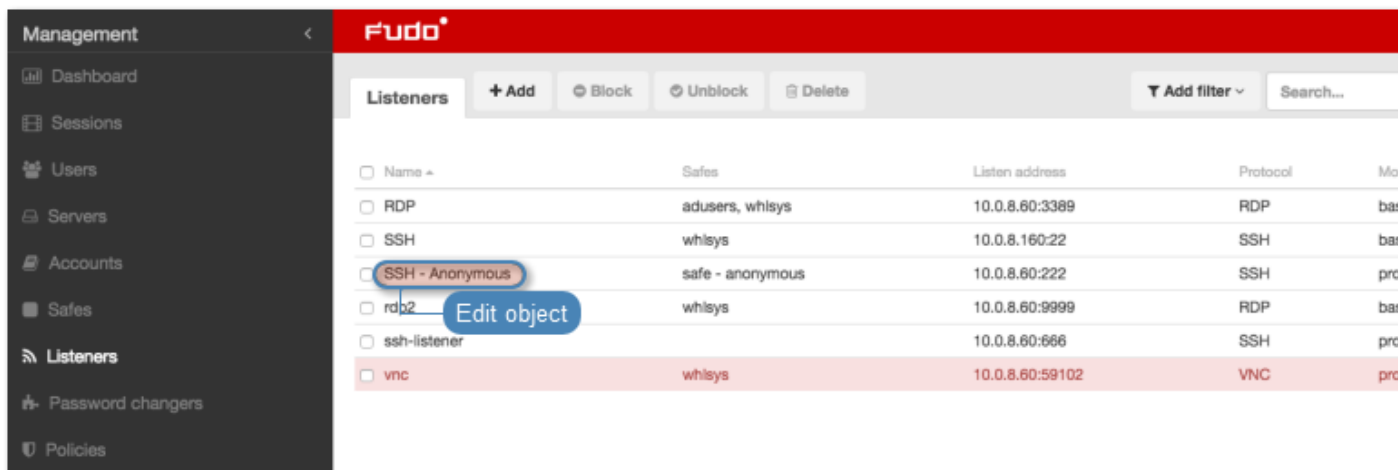
- Select **transparent** from the *Mode* drop-down list.
 - Select the network interface used for handling connections over this listener.
7. Select *Use TLS* option to enable encryption.
 8. Select the *Enable SSLv2 support* option to support SSL v2 encrypted connections.
 9. Select the *Enable SSLv3 support* option to support SSL v3 encrypted connections.
 10. In the *TLS certificate* field, click  to upload (optionally provide encryption passphrase) or  to generate TLS certificate.
 11. Click *Save*.

Related topics:

- *TCP*
- *Creating a TCP server*
- *Data model*

8.2 Editing a listener

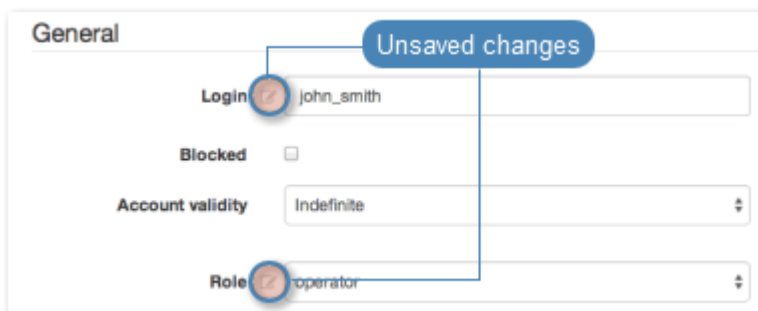
1. Select *Management > Listeners*.
2. Find and click desired listener to access its configuration parameters.



Note: Define filters to limit the number of objects displayed on the list.

3. Modify configuration values as needed.

Note: Unsaved changes are marked with an icon.



4. Click *Save*.

Related topics:

- *Data model*
- *System initiation*
- *Servers*

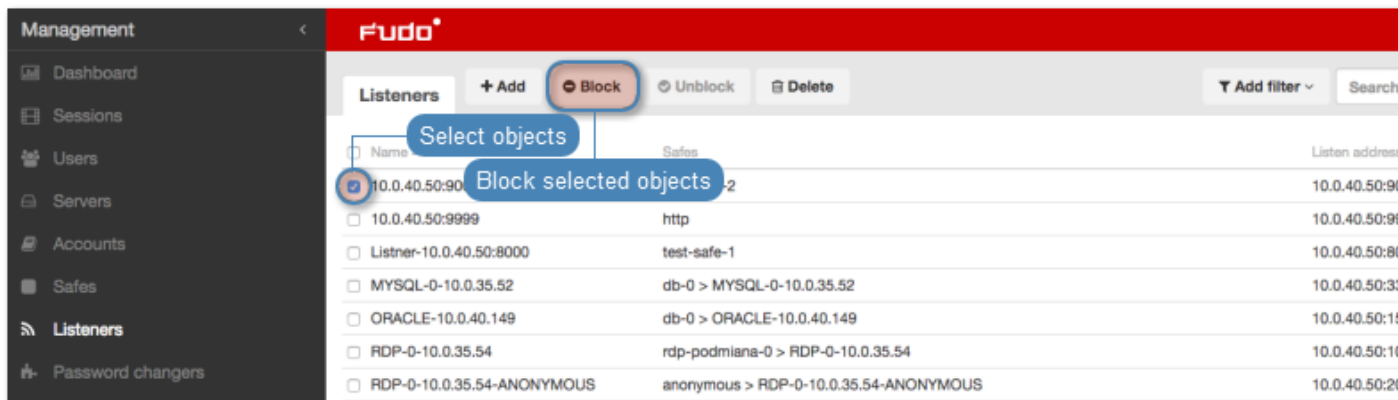
8.3 Blocking a listener

Warning: Blocking a listener will terminate current connections with server which uses it.

1. Select *Management > Listeners*.
2. Find and select desired listener.

Note: Define filters to limit the number of objects displayed on the list.

- Click *Block* to disable access to hosts over selected listeners.



- Optionally, provide descriptive reason for blocking given resource and click *Confirm*.

Related topics:

- *Data model*
- *System initiation*
- *Servers*

8.4 Unblocking a listener

- Select *Management > Listeners*.
- Find and select desired listener.

Note: Define filters to limit the number of objects displayed on the list.

- Click *Unblock* to enable access to hosts over selected listeners.



- Click *Confirm* to unblock selected objects.



Related topics:

- *Data model*
- *System initiation*
- *Servers*

8.5 Deleting a listener

Warning: Deleting a listener will terminate current connections with server which uses it.

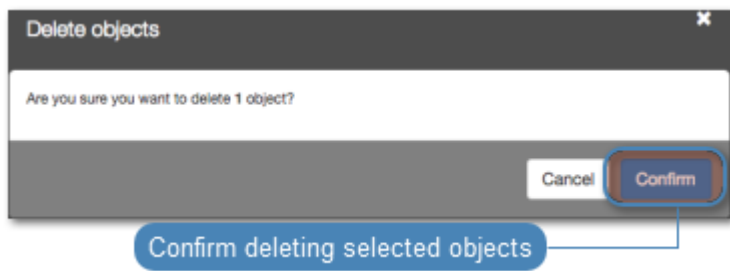
1. Select *Management > Listeners*.
2. Find and select desired listener.

Note: Define filters to limit the number of objects displayed on the list.

3. Click *Delete*.



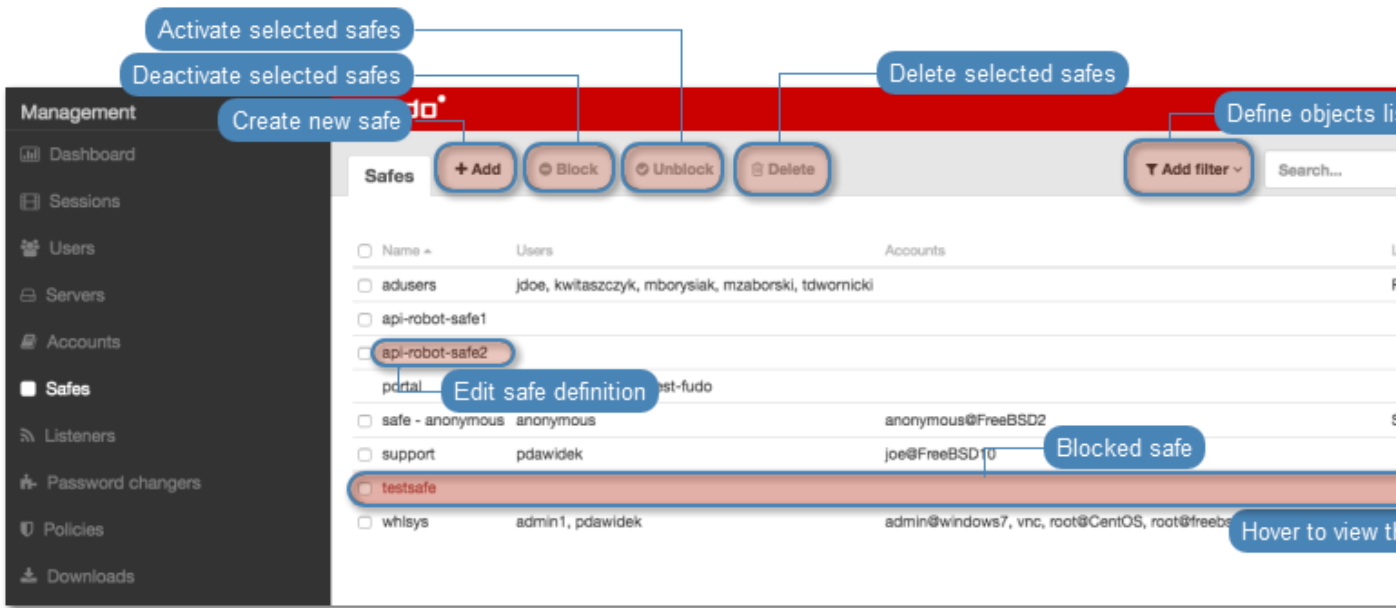
4. Confirm deleting selected objects.



Related topics:

- *Data model*
- *System initiation*
- *Servers*

Safe directly regulates user access to monitored servers. It specifies available protocols' features, policies and other details concerning users and servers relations.



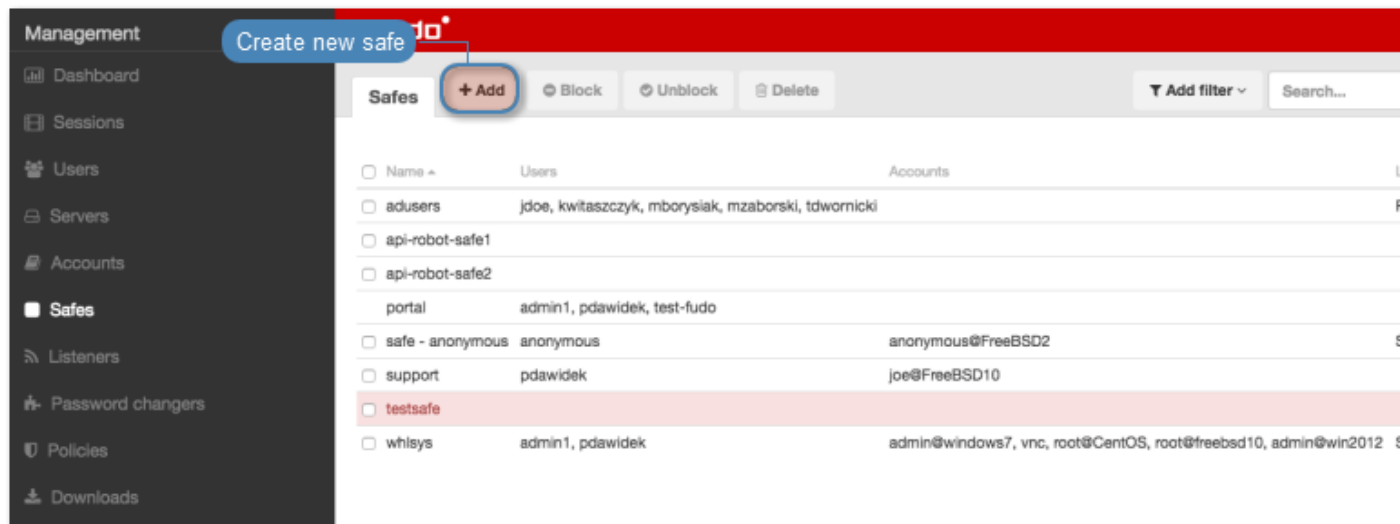
Note:

- The **system** safe can only contain **system** account.
- The **portal** safe can only contain the **portal** account.
- Operator, admin and superadmin users always have access to the **system** safe.
- User type users cannot have access to the **system** safe.
- Anonymous user must have access to safes containing anonymous accounts.

9.1 Creating a safe

Warning: Data model objects: *safes*, *users*, *servers*, *accounts* and *listeners* are replicated within the cluster and object instances must not be added on each node. In case the replication mechanism fails to copy objects to other nodes, contact technical support department.

1. Select *Management* > *Safes*.
2. Click *+ Add*.

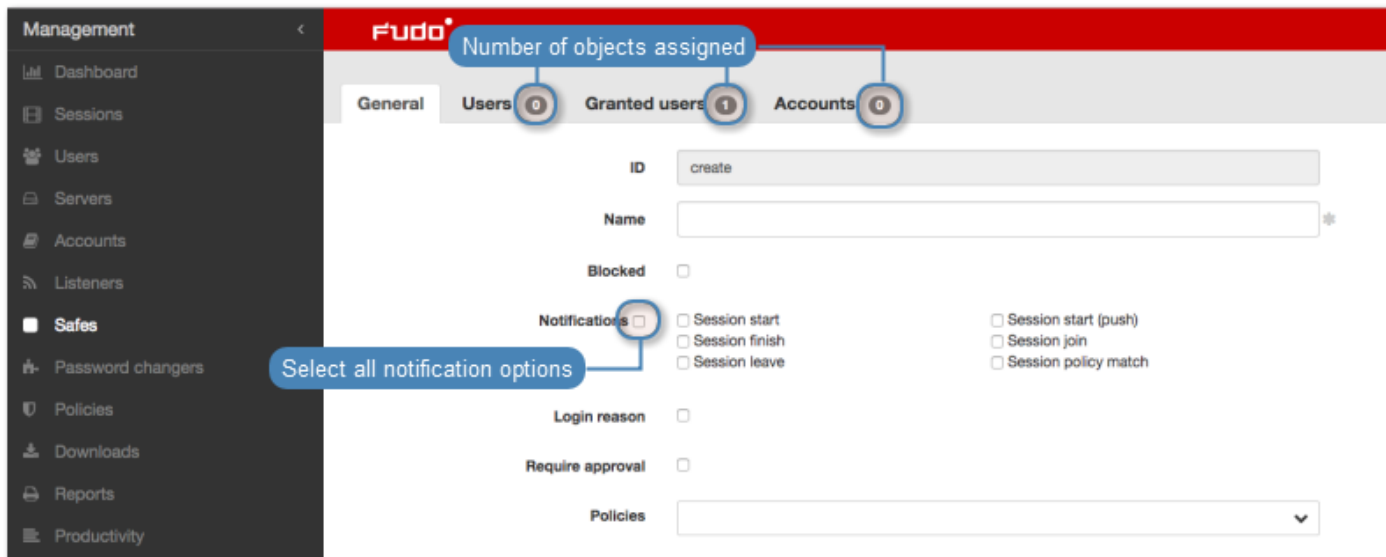


3. Enter object's name.
4. Select *Blocked* option to disable access to object after it's created.
5. Select system events, about which you want to be notified.

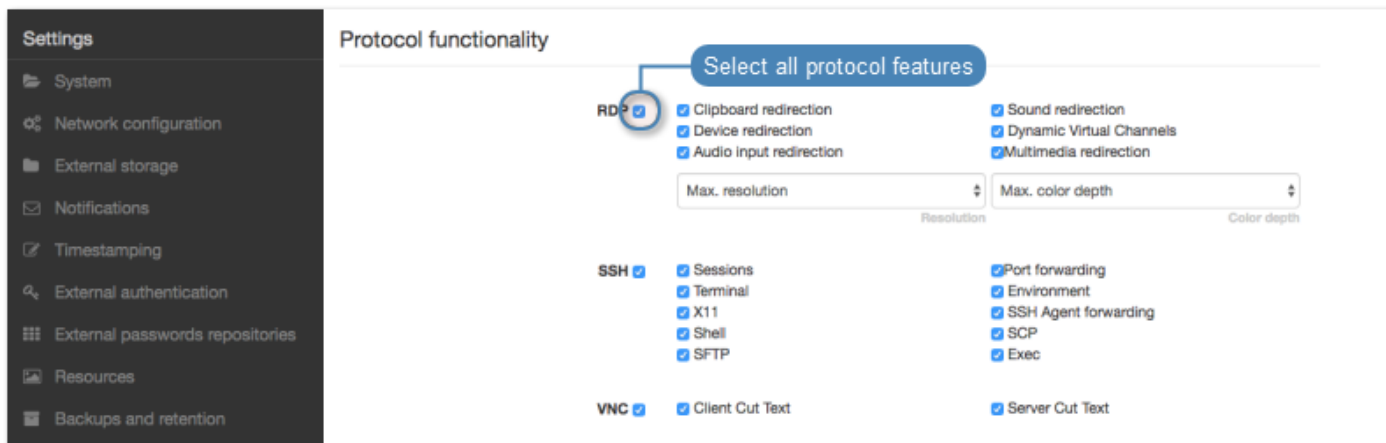
Note:

- Notifications settings are applied only to the currently logged in user.
- *Session start (push)* notification requires an external proxy service. For more information on proxy server configuration refer to *Proxy servers configuration* topic.

6. Select *Login reason* option, to display prompt upon logging in, asking user to enter login reason.
7. Select *Require approval* option to have the administrator approve each connection to servers accessed through configured safe.
8. Assign *security policies* in the *Policies* field.

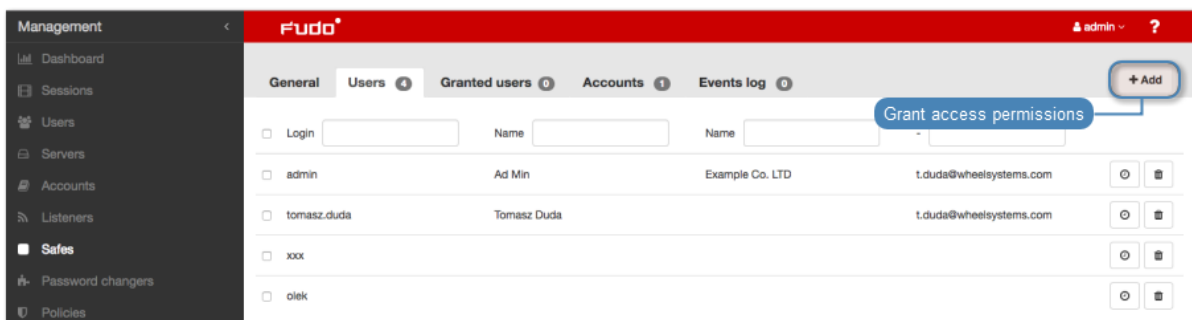


9. In the *Protocol functionality* section, select allowed protocols' features.

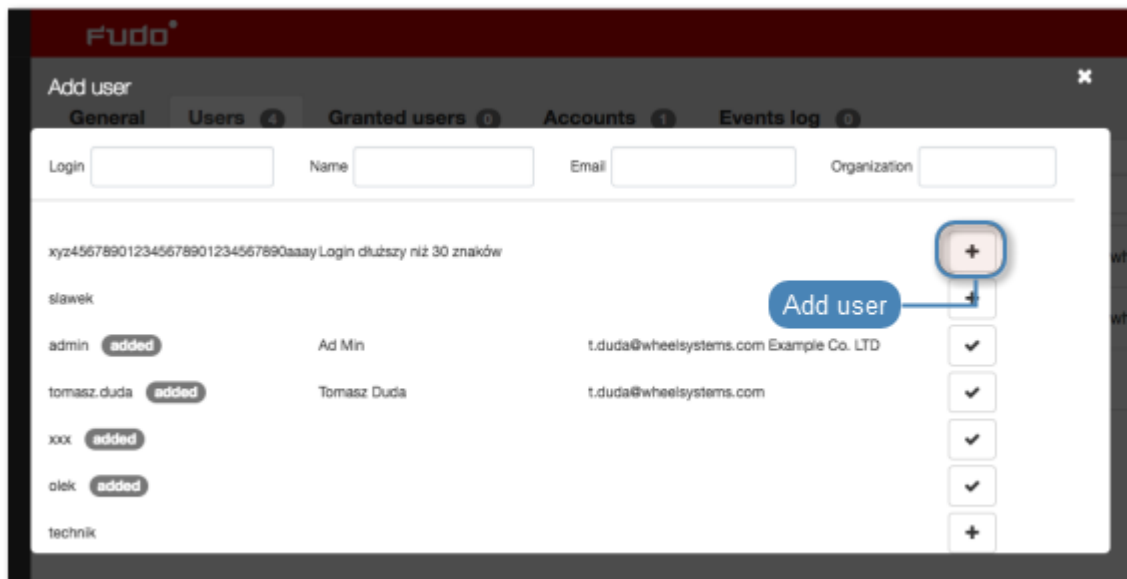


10. Select **Users** tab to assign users allowed to access accounts assigned to this safe.

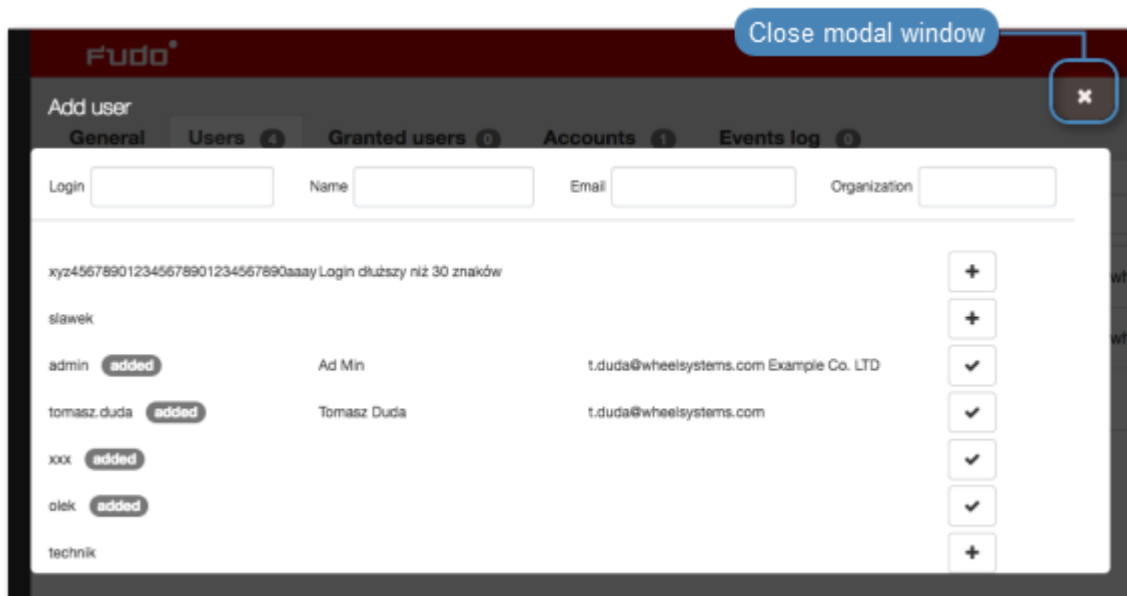
11. Click **+ Add**.




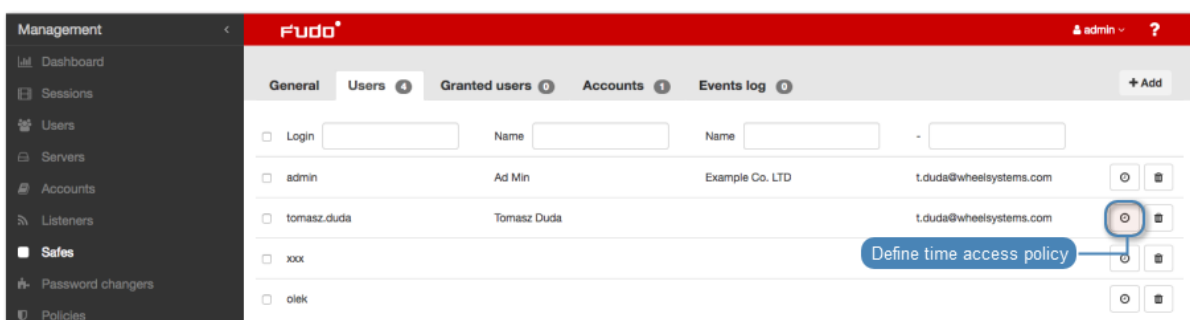
12. Click **+** to add users.



13. Click **X** to close the modal window.

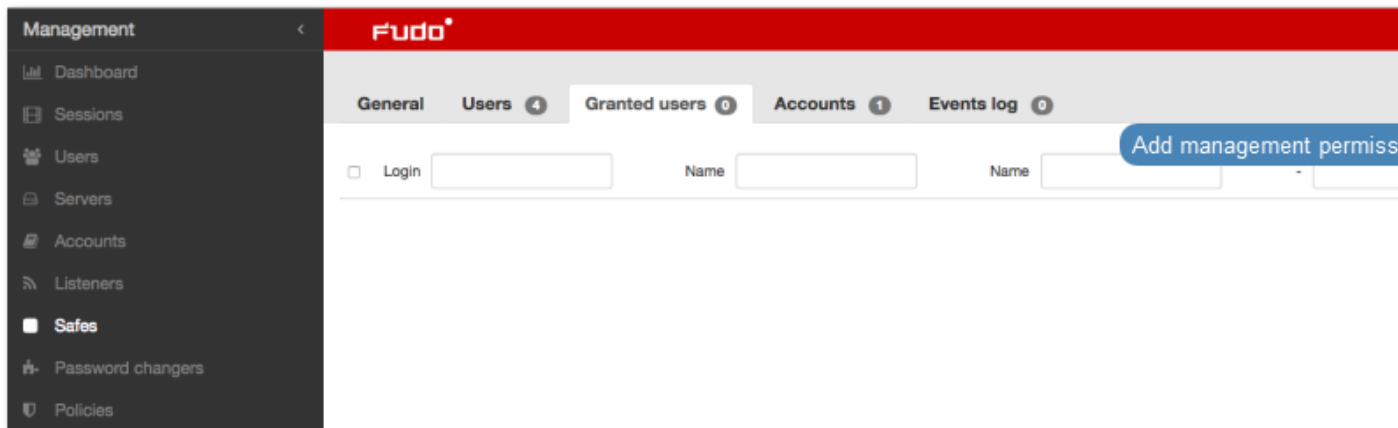


14. Click  to define when given user can access this object.

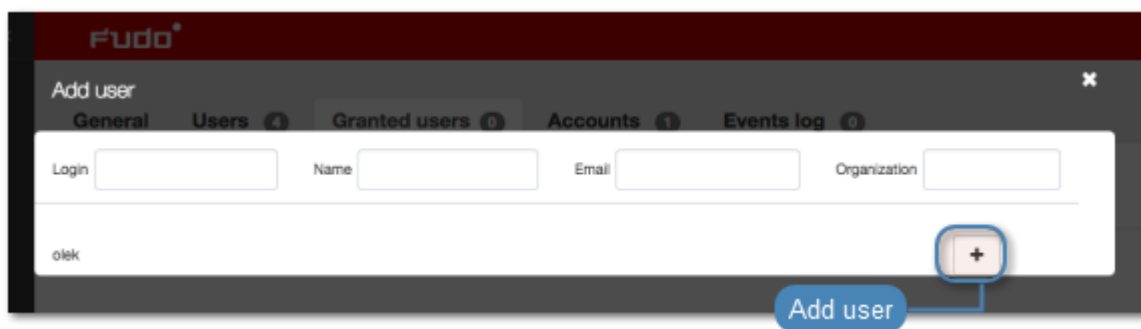



15. Select **Granted users** tab to assign users allowed to manage this object.

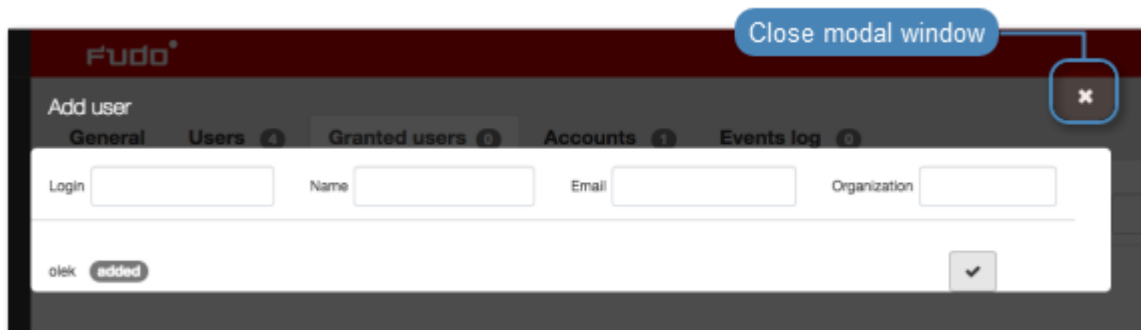
16. Click **+ Add**.



17. Click  to add users.

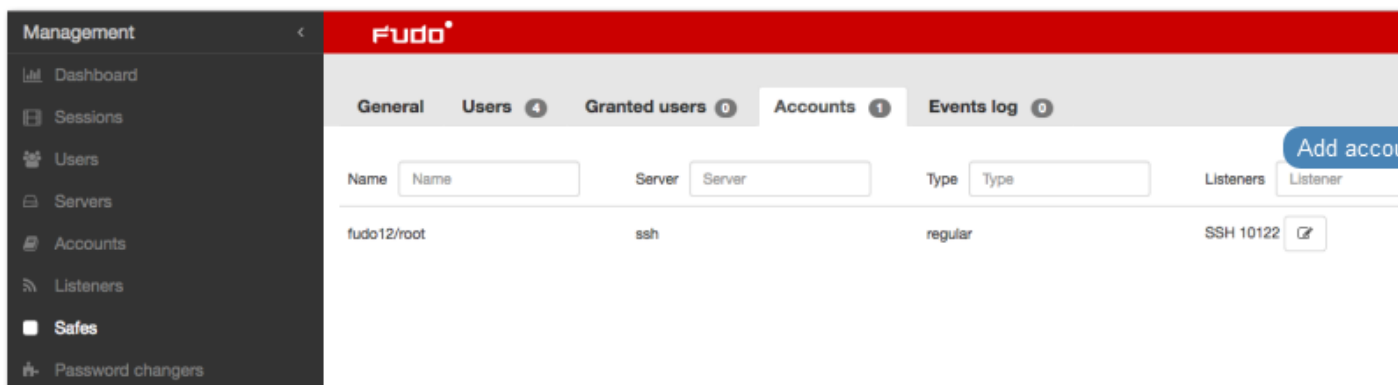



18. Click  to close the modal window.

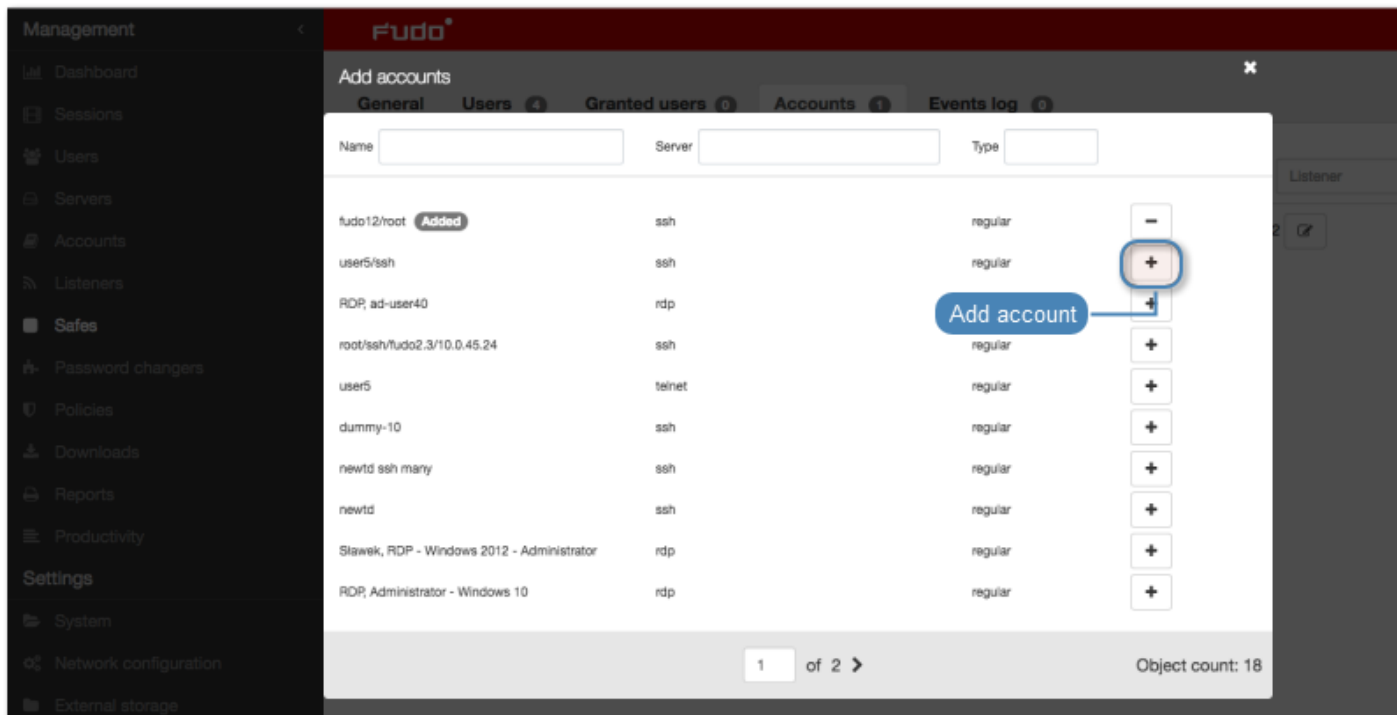



19. Select **Accounts** tab to add *accounts* accessible through this safe.

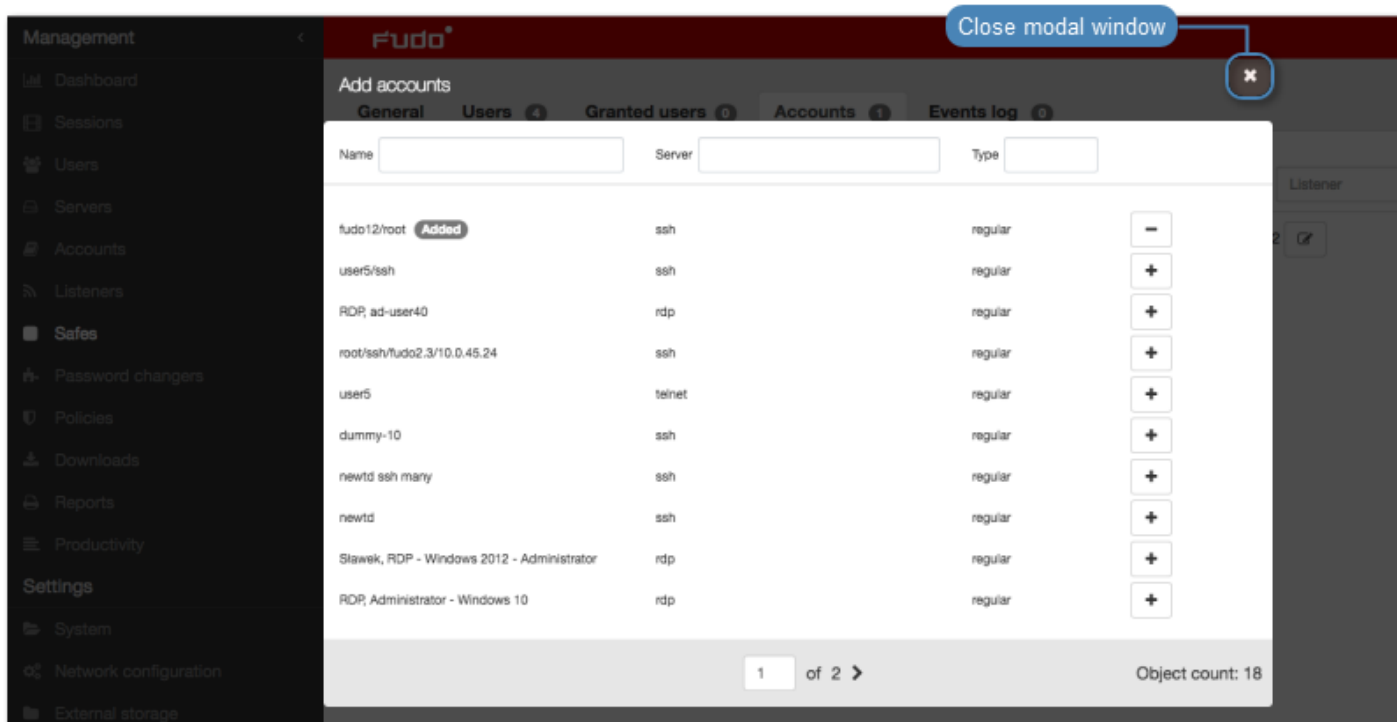
20. Click  *Add*.



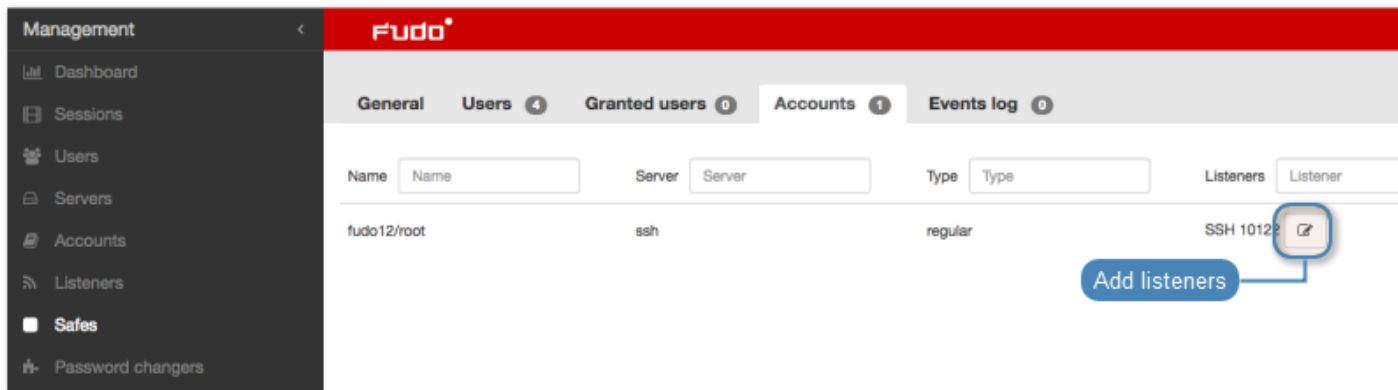
21. Click  to add accounts.



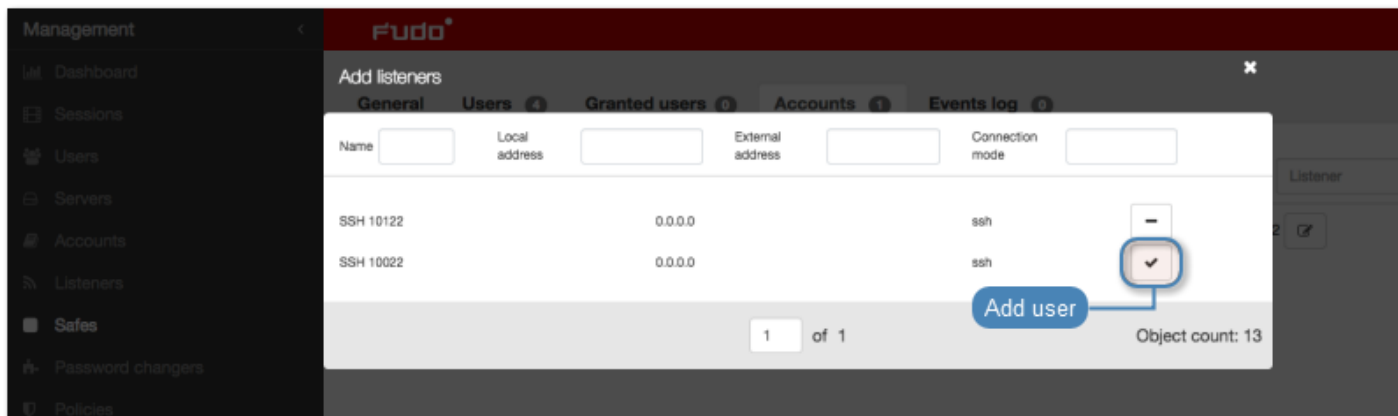
22. Click  to close the modal window.




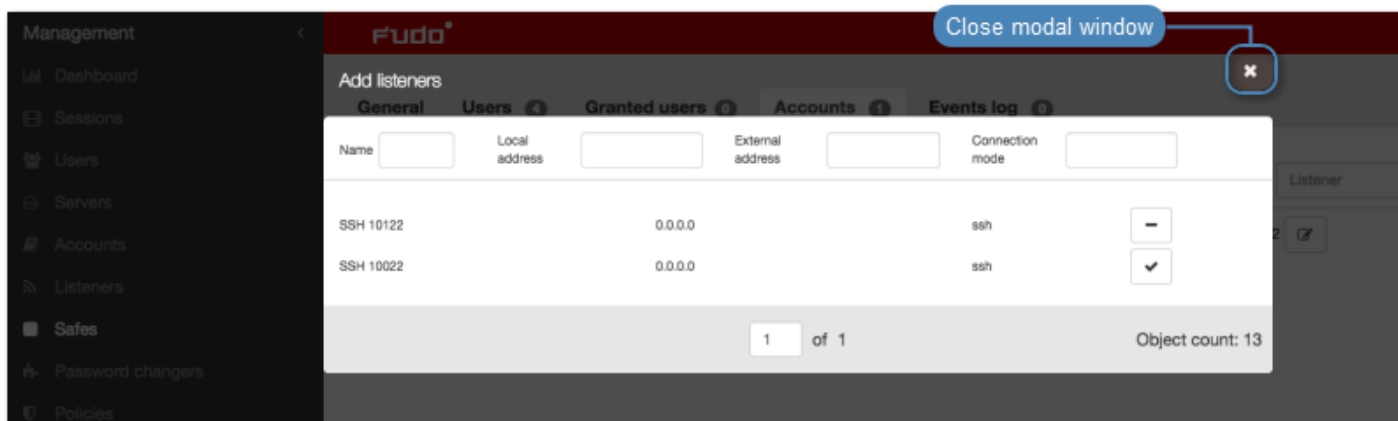
23. Click  to assign listeners to accounts.



24. Click  to add listeners.



25. Click  to close the modal window.



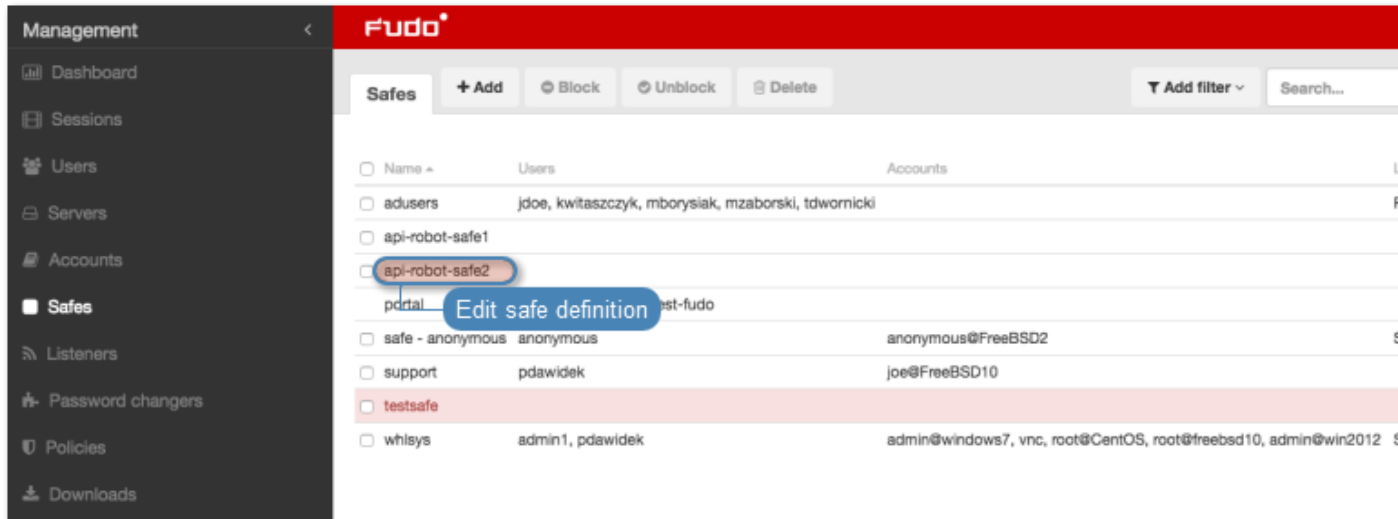
26. Click *Save*.

Related topics:

- *Data model*
- *Editing a safe*
- *Blocking a safe*
- *Deleting a safe*


9.2 Editing a safe

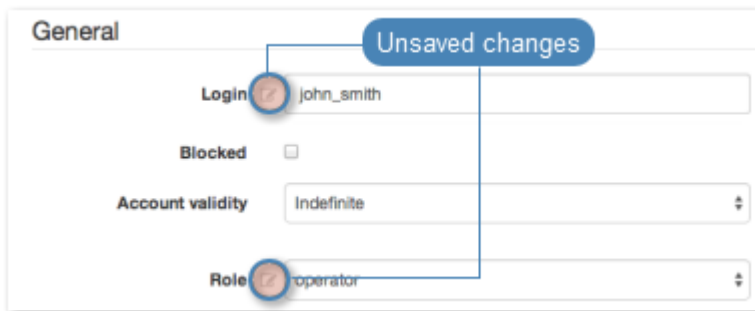
1. Select *Management* > *Safes*.
2. Find and click desired object to open its configuration page.



Note: Define filters to limit the number of objects displayed on the list.

3. Modify configuration parameters as needed.

Note: Unsaved changes are marked with the  icon.



4. Click *Save*.

Related topics:

- *Data model*
- *Creating a safe*
- *Blocking a safe*
- *Unblocking a safe*

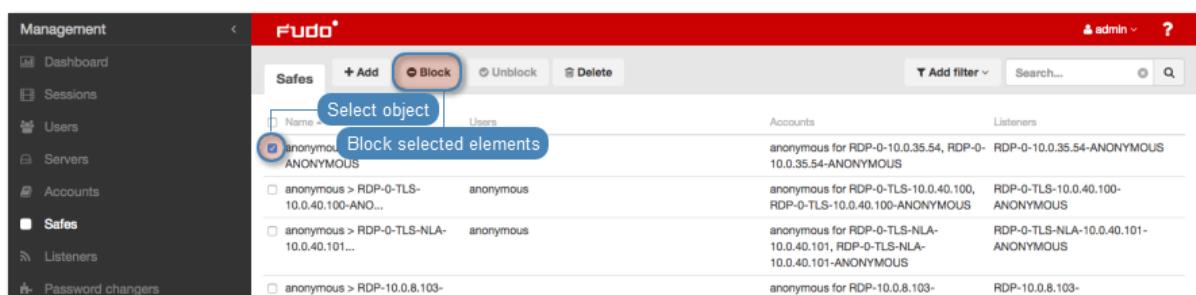
9.3 Blocking a safe

Warning: Blocking a safe definition will terminate all current connections that use accounts assigned to this safe to connect to servers.


1. Select *Management* > *Safes*.
2. Find and select desired objects.

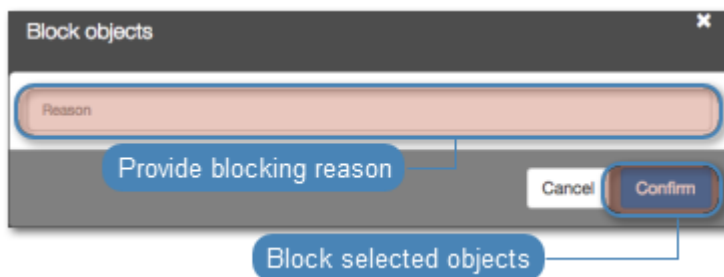
Note: Define filters to limit the number of objects displayed on the list.

3. Click *Block*.



4. Optionally, provide blocking reason and click *Confirm*.

Note: To view the blocking reason, place the cursor over the  icon on the safes list.



Related topics:

- *Unblocking a safe*
- *Data model*
- *Creating a safe*
- *Blocking a safe*

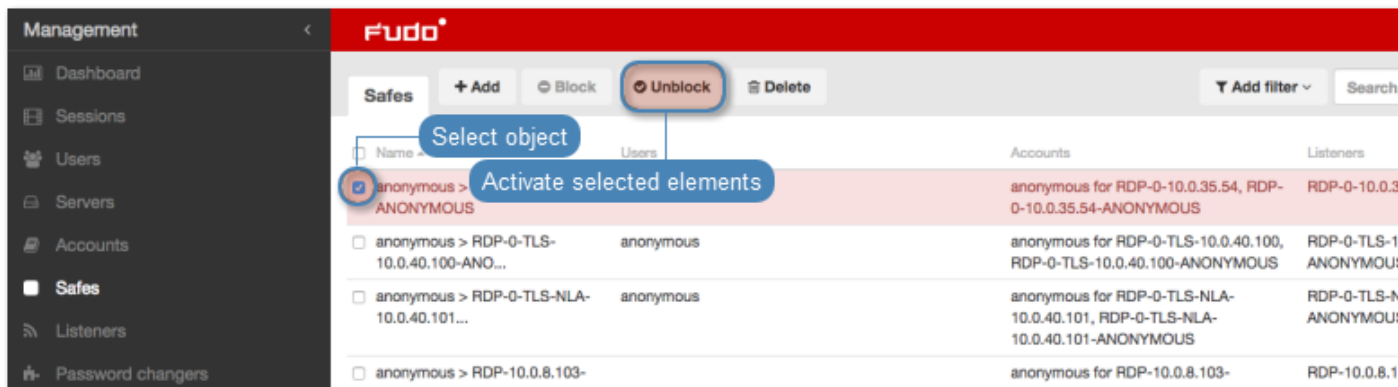
9.4 Unblocking a safe

1. Select *Management* > *Safes*.

2. Find and select desired objects.

Note: Define filters to limit the number of objects displayed on the list.

3. Click *Unblock*.



4. Click *Confirm* to unblock selected objects.



Related topics:

- *Blocking a safe*
- *Data model*
- *Creating a safe*
- *Deleting a safe*

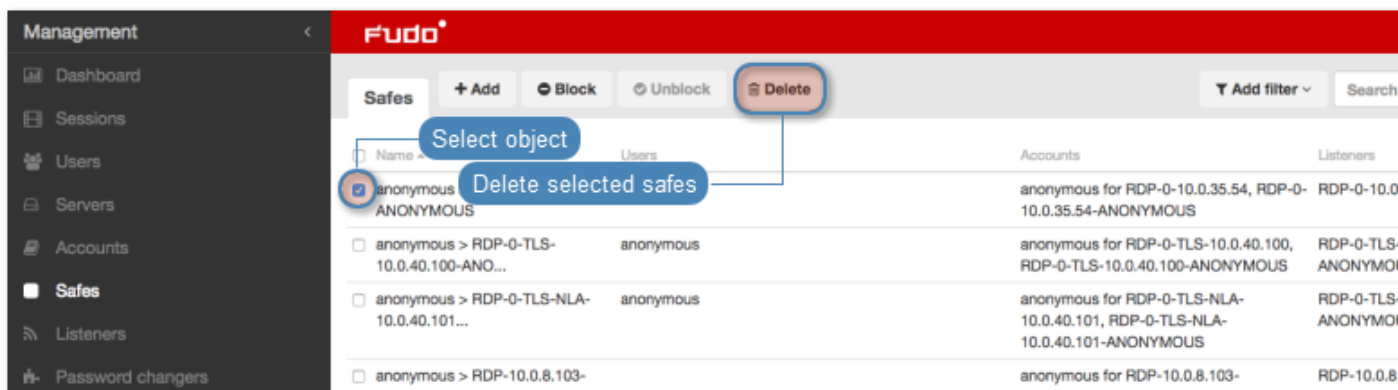
9.5 Deleting a safe

Warning: Deleting a safe definition will terminate all current connections that use accounts assigned to this safe to connect to servers.

1. Select *Management > Safes*.
2. Find and select desired objects.

Note: Define filters to limit the number of objects displayed on the list.

3. Click *Delete*.



4. Confirm deletion of selected objects.



Related topics:

- *Data model*
- *Creating a safe*
- *Editing a safe*
- *Blocking a safe*
- *Unblocking a safe*

Fudo PAM uses proprietary *password changers* to manage credentials to privileged accounts defined on monitored servers. Password changer feature supports the following password management scenarios:

- Unix over SSH
- MySQL over SSH
- Cisco over SSH and Telnet
- Cisco Enable Password over SSH and Telnet
- MS Windows over WMI

10.1 Password changer policy

Password changer policy defines specifics of how frequently the password should be changed and password complexity requirements.

10.1.1 Defining a password changer policy

1. Select *Management > Password changers*.
2. Click *+ Add*.
3. Enter object name.
4. Select the *Password change enabled* option and specify the time interval between each password change.
5. Select the *Password verification enabled* option and specify the time interval between each password verification.
6. Define password complexity.

Parameter	Description
Length	Provide the number of characters comprising the password.
Small letters	Select to include lowercase characters, define their minimal number.
Capital letters	Select to include uppercase characters, define their minimal number.
Special characters	Select to include special characters, define their minimal number.
Digits	Select to include digits, define their minimal number.

Note: The sum of the enforced password requirements cannot be greater than the specified password length.

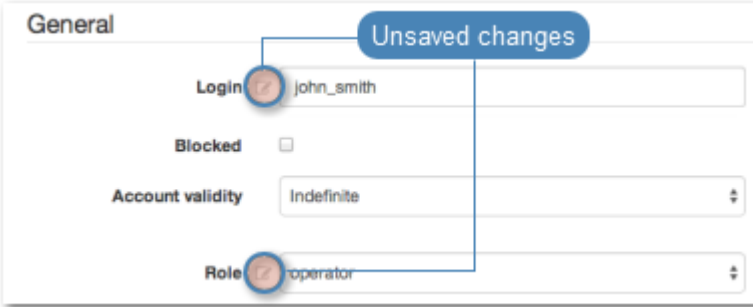
7. Click *Save*.

The screenshot shows the Fudo PAM 3.11 'Policy' configuration page. The left sidebar contains a 'Management' menu with options like Dashboard, Sessions, Users, Servers, Accounts, Safes, Listeners, Password changers, Policies, Downloads, Reports, Productivity, and Settings. The main content area is titled 'Policy' and has a 'General' tab selected. Under 'General', there is a 'Name' field with a callout 'Unique object name'. Below it are 'Password change enabled' (checked) and 'Password verification enabled' (checked) with a 5-minute interval. A callout 'Define how frequently' points to the interval field. Under 'Password requirements', there is a 'Length' field (20) and a callout 'Define passwords complexity'. Below it are 'Small letters' (checked, 5), 'Capital letters' (checked, 5), 'Special characters' (checked, 6), and 'Digits' (checked, 4). A callout 'Define the password' points to the password requirements section. At the bottom, there are 'Reset' and 'Save' buttons, with a 'Save object' button next to the 'Save' button.

10.1.2 Editing a password changer policy

1. Select *Management > Password changers*.
2. Find and click desired object to open its configuration page.
3. Modify configuration parameters as needed.

Note: Unsaved changes are marked with an icon.



4. Click *Save*.

10.1.3 Deleting a password changer policy

1. Select *Management > Password changers*.
2. Find and select desired objects.
3. Click *Delete*.
4. Confirm deletion of selected objects.

Related topics:

- *Data model*
- *Accounts*
- *Custom password changers*
- *Setting up password changing on a Unix system*

10.2 Custom password changers

Custom password changers enable defining a set of commands executed on a remote host in order to change the password.

10.2.1 Defining a custom password changer

1. Select *Management > Password changers*.
2. Select *Custom changers* tab.
3. Click *+ Add*.
4. Define the password changer's name.
5. From the *Script type* drop-down list, select if the script is a password changer or password verifier.
6. From the *Connection mode* drop-down list, select the transport layer.

7. In the *Timeout* field, define the script's execution time limit.


8. In the *Commands list* section, click + to add a command.

Note: Available commands depend on selected transport layer.

- INPUT - command executed on target host.
- EXPECTED - expected result.
- ENTER
- DELAY - delay between commands' execution.
- DN - directory service DN (Distinguished Name) parameter.
- FILTER - directory service user filter.

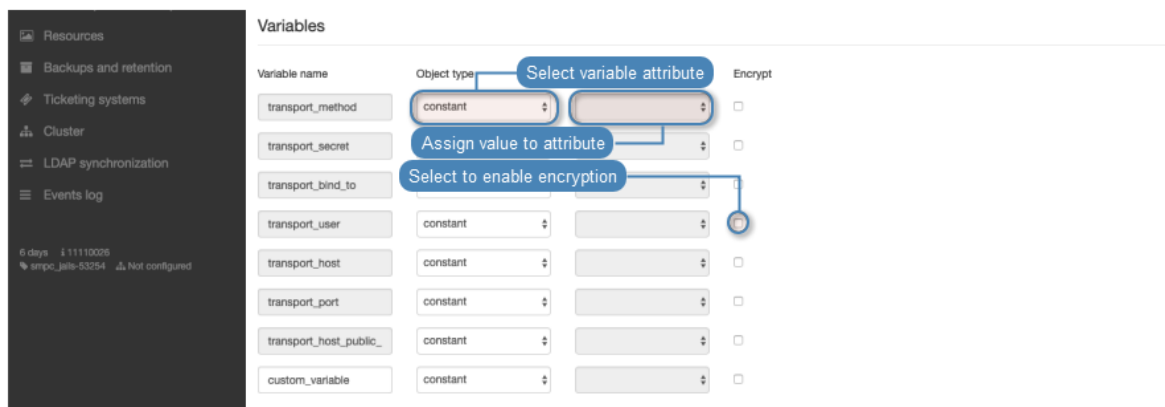
9. Enter the command or define action's parameters.

Note: You can use pre-defined transport layer or user defined variables in commands. To use or define a variable, enclose it in %% characters (e.g. %%transport_host%, %%custom_variable%%).

10. Click  to add optional comment.



11. Repeat steps 8-10 to add more commands.
12. In the *Variables* section, define variables' attributes.



13. Click *Save*.
14. *Define password change policy* and *assign the password changer to account*.

10.2.2 Editing a custom password changer

1. Select *Management > Password changers*.
2. Select *Custom changers* tab.
3. Click the name of desired password changer.
4. Edit selected commands.
5. Click *X* to remove selected command.
6. Click *Save*.

10.2.3 Deleting a custom password changer

1. Select *Management > Password changers*.
2. Select *Custom changers* tab.
3. Select desired elements and click *Delete*.
4. Confirm deleting selected objects.

Related topics:

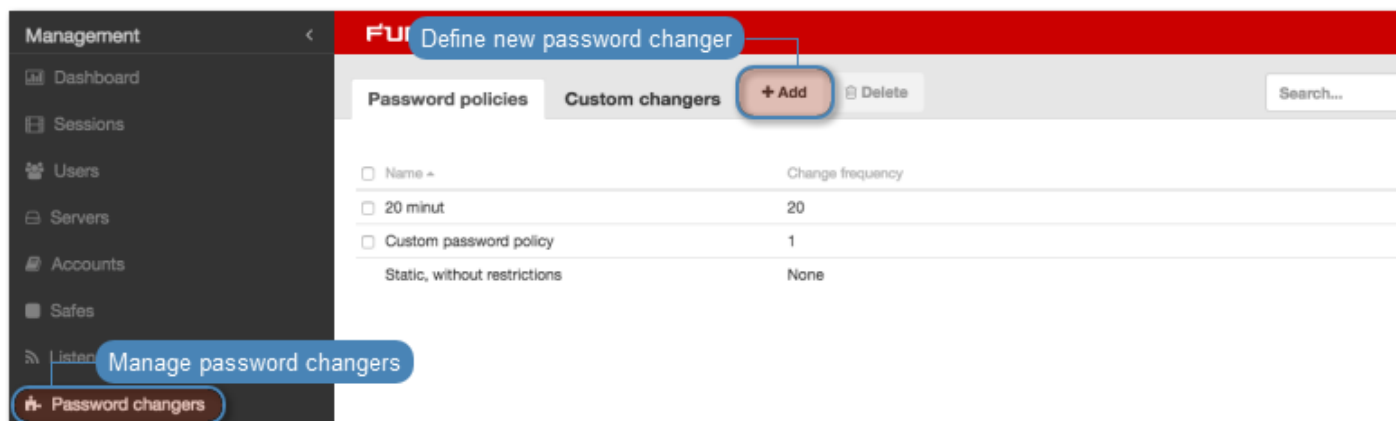
- *Data model*
- *Accounts*
- *Password changer policy*
- *Setting up password changing on a Unix system*

10.3 Setting up password changing on a Unix system

This topic contains an example of setting up password changing on a Unix system.

Adding a password change policy

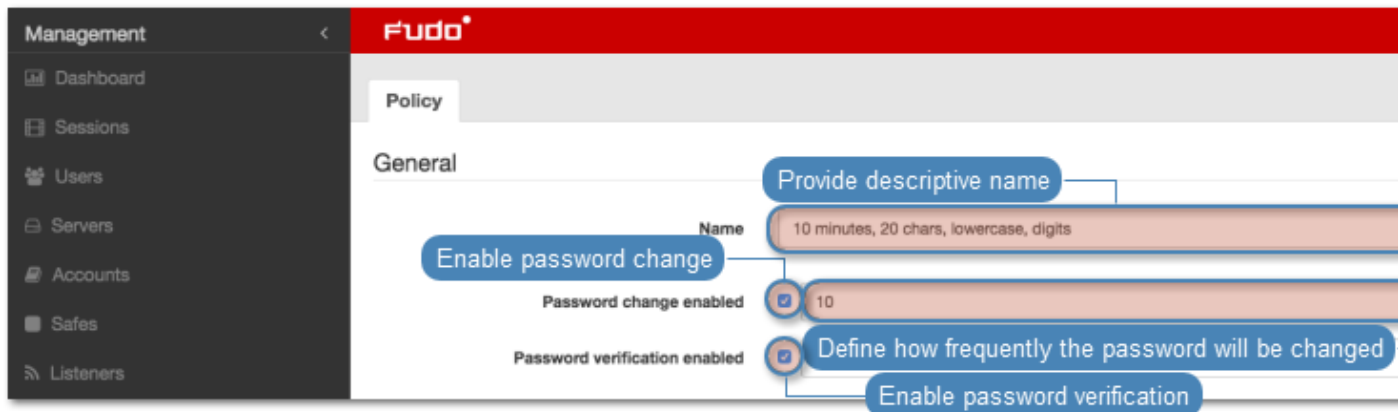
1. Select *Management > Password changers*.
2. Click *+ Add* to create a new password changing policy.



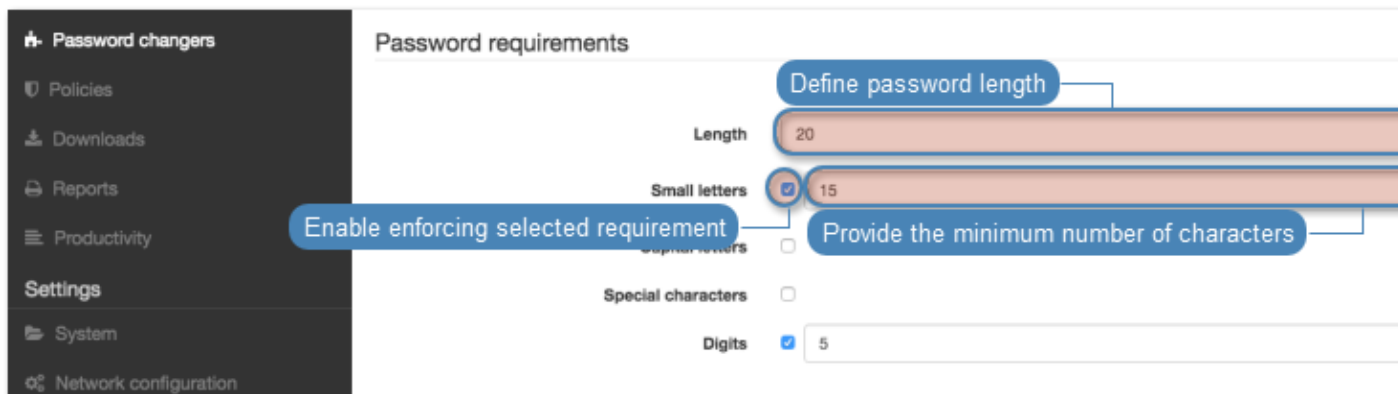
3. Provide password change policy name.

Note: Provide a descriptive name so that anyone administrating Fudo PAM can tell what the policy does at a glance. E.g. 10 minutes, 20 characters, special characters, uppercase.

4. Select the *Password change enabled* option and define how frequently the password will be changed.
5. Select the *Password verification enabled* option and define how frequently the Secret Manager should verify whether the password has not been changed in any other way but the Secret Manager itself.



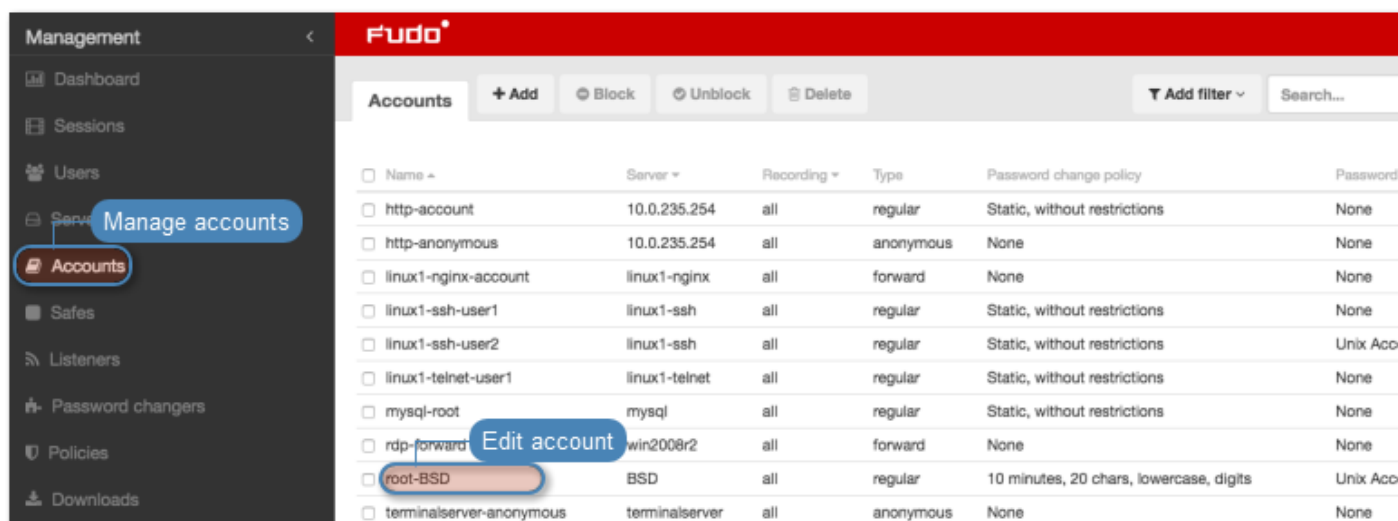
6. Provide the number of characters comprising the password.
7. Select desired password complexity options and provide the minimal number of characters for each.



8. Click *Save* to store password changer policy.

Assigning password changer to the privileged account

1. Select *Management > Accounts*.
2. Find and click desired account object.



3. Provide the privileged account login in the *Credentials* section.

4. Select **with password** from the *Replace secret* drop-down list.
5. Provide privileged account password.
6. Select your policy from the *Password change policy* drop-down list.

7. In the *Password changer* section, select the **Unix Account over SSH** from the *Password changer* drop-down list.
8. Provide superuser login credentials.

Note: Superuser account enables resetting the password in case the *Secret manager* detects that it has been changed by someone else.

9. Click *Save*.

Related topics:

- [Requirements](#)
- [Data model](#)

10.4 Setting up password changing on Microsoft Windows system

This topic contains an example of setting up password changing to Microsoft Windows account over WMI.

Note: Windows WMI password changer

Using Windows WMI password changers requires granting sufficient permissions to regular users.

- Run the `winrm quickconfig` command to detect any potential issues, turn on the *LocalAccountTokenFilterPolicy* option and unblock ports on internal firewall.
- In case the *winrm* is unavailable, execute the following command `cmd /c reg add HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Policies\system /v LocalAccountTokenFilterPolicy /t REG_DWORD /d 1 /f`

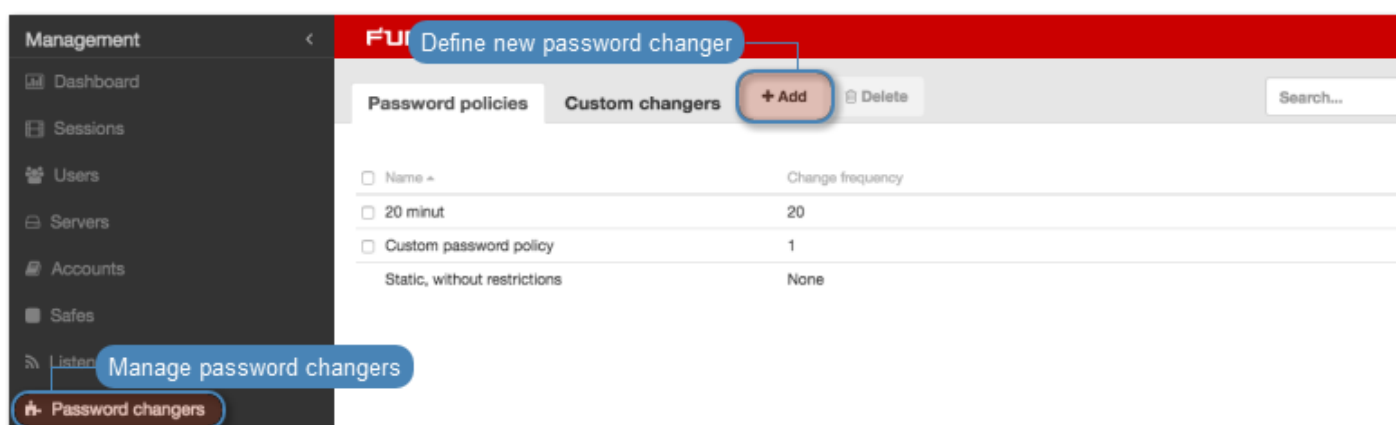
Additionally, unblock WMI and DCOM ports and change the network interface type to *Office network*.

If neither of the above has brought expected results, the administrator must explicitly assign users and groups privileges to WMI or DCOM using *wmimgmt.msc* and *dcomcnfg*:

- <http://www-01.ibm.com/support/docview.wss?uid=swg21681046>
- [https://technet.microsoft.com/en-us/library/cc771551\(v=ws.11\).aspx](https://technet.microsoft.com/en-us/library/cc771551(v=ws.11).aspx)

Adding a password change policy

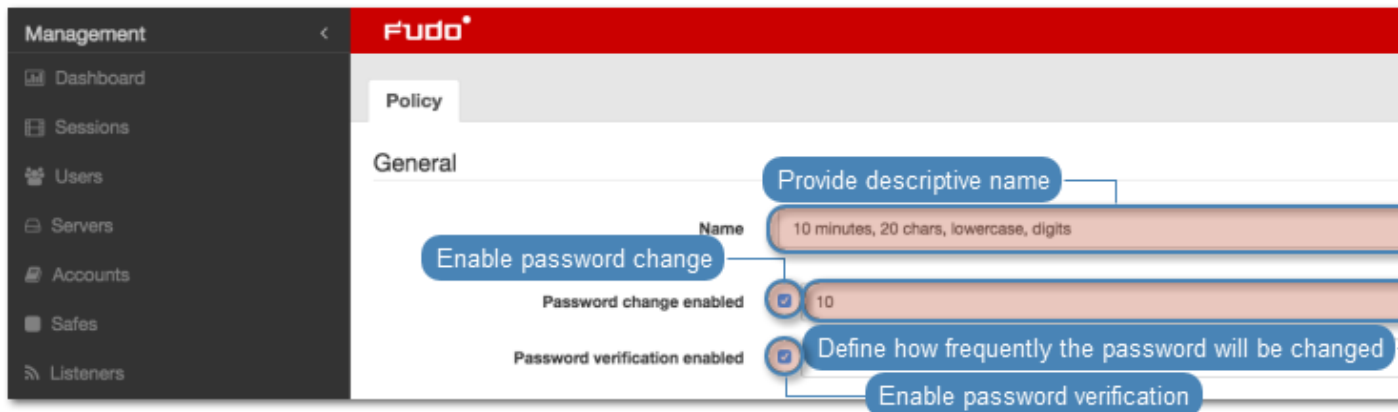
1. Select *Management > Password changers*.
2. Click *+ Add* to create a new password changing policy.



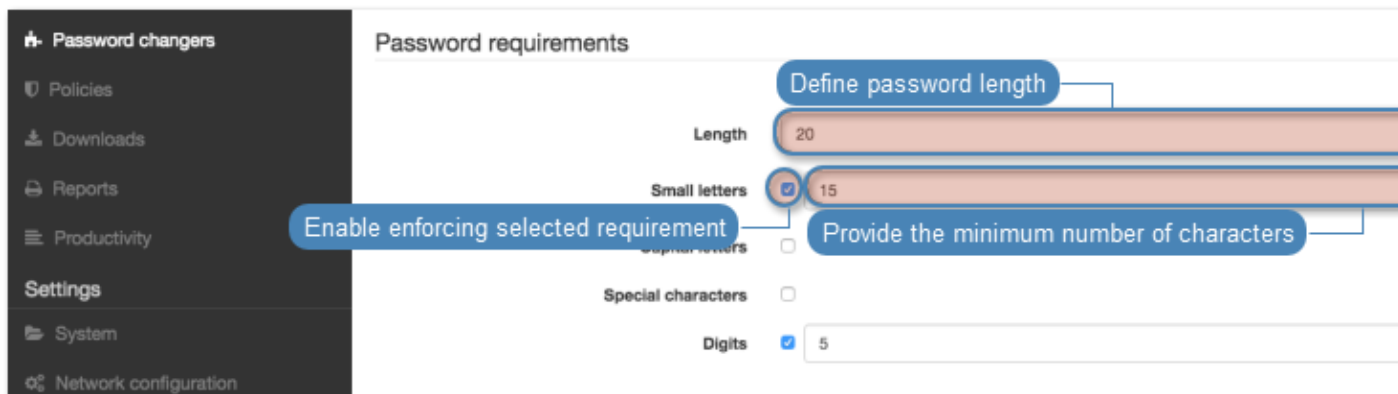
3. Provide password change policy name.

Note: Provide a descriptive name so that anyone administrating Fudo PAM can tell what the policy does at a glance. E.g. 10 minutes, 20 characters, special characters, uppercase.

4. Select the *Password change enabled* option and define how frequently the password will be changed.
5. Select the *Password verification enabled* option and define how frequently the Secret Manager should verify whether the password has not been changed in any other way but the Secret Manager itself.



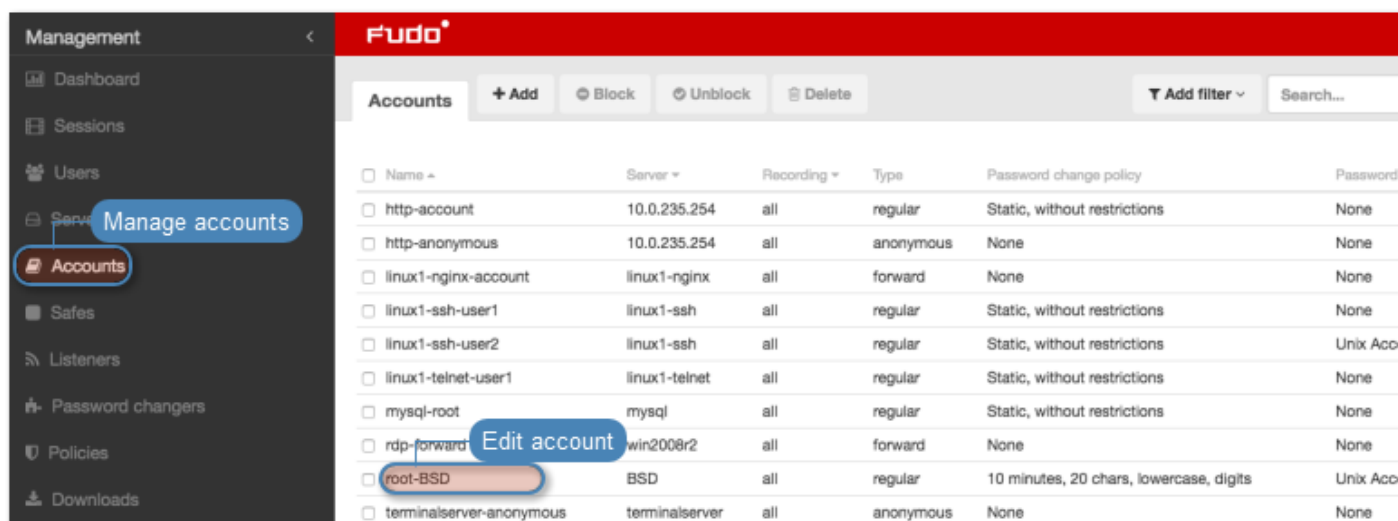
6. Provide the number of characters comprising the password.
7. Select desired password complexity options and provide the minimal number of characters for each.



8. Click *Save* to store password changer policy.

Assigning password changer to the privileged account

1. Select *Management > Accounts*.
2. Find and click desired account object.



3. Provide the privileged account login in the *Credentials* section.

4. Select `with password` from the *Replace secret* drop-down list.
5. Provide privileged account password.
6. Select your policy from the *Password change policy* drop-down list.

7. In the *Password changer* section, select the `Unix Account over SSH` from the *Password changer* drop-down list.
8. Provide superuser login credentials.

Note: Superuser account enables resetting the password in case the *Secret manager* detects that it has been changed by someone else.

9. Click *Save*.

Related topics:

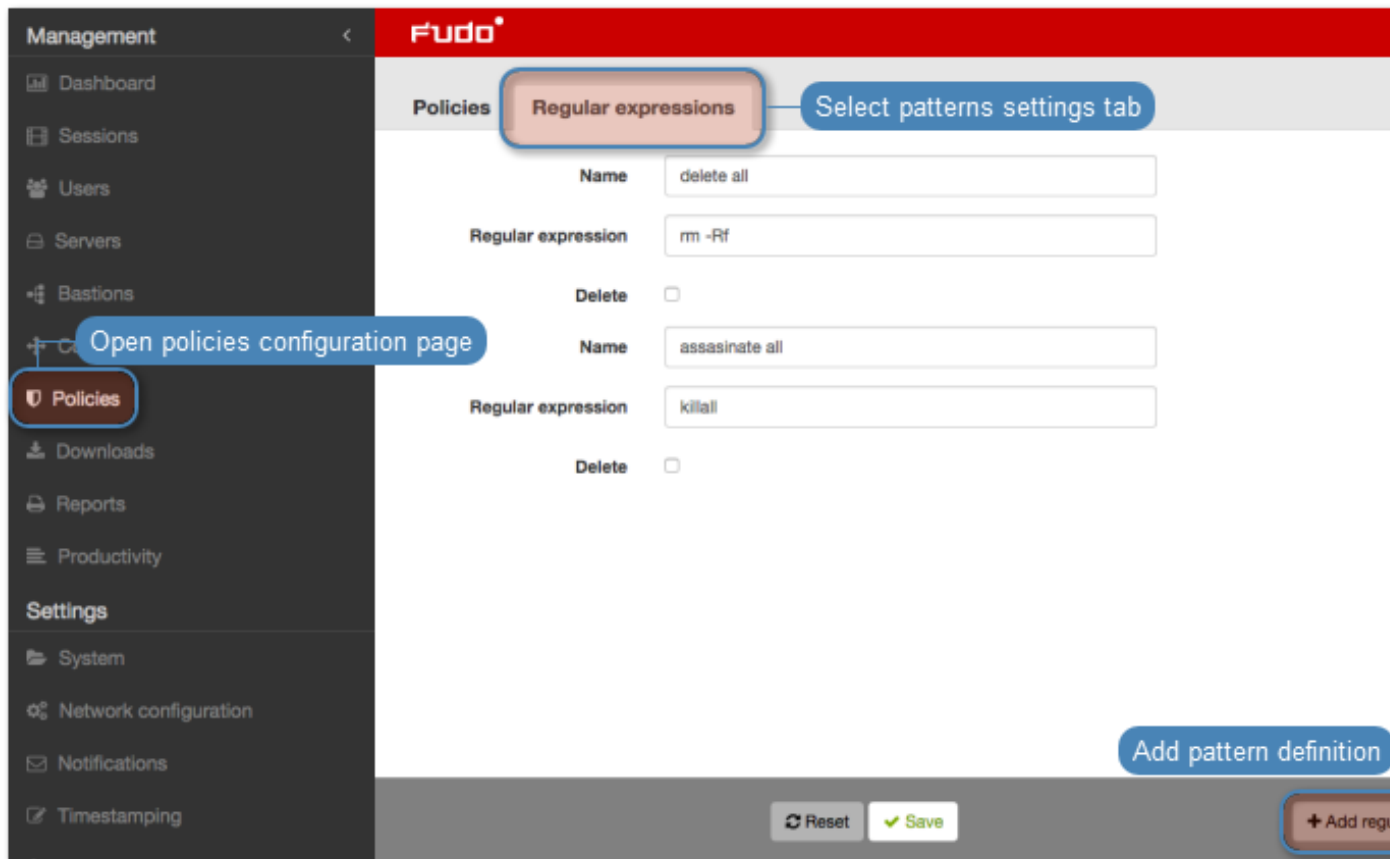
- [Requirements](#)
- [Data model](#)

Policies are patterns definitions facilitating proactive session monitoring. In case a defined pattern is detected, Fudo PAM can automatically pause or terminate given connection, block the user and send notification to Fudo PAM administrator.

Defining patterns

Note: Fudo PAM supports POSIX extended regular expression.

1. Select *Management > Policies*.
2. Select *Regular expressions* tab.
3. Click *+ Add regular expression*.

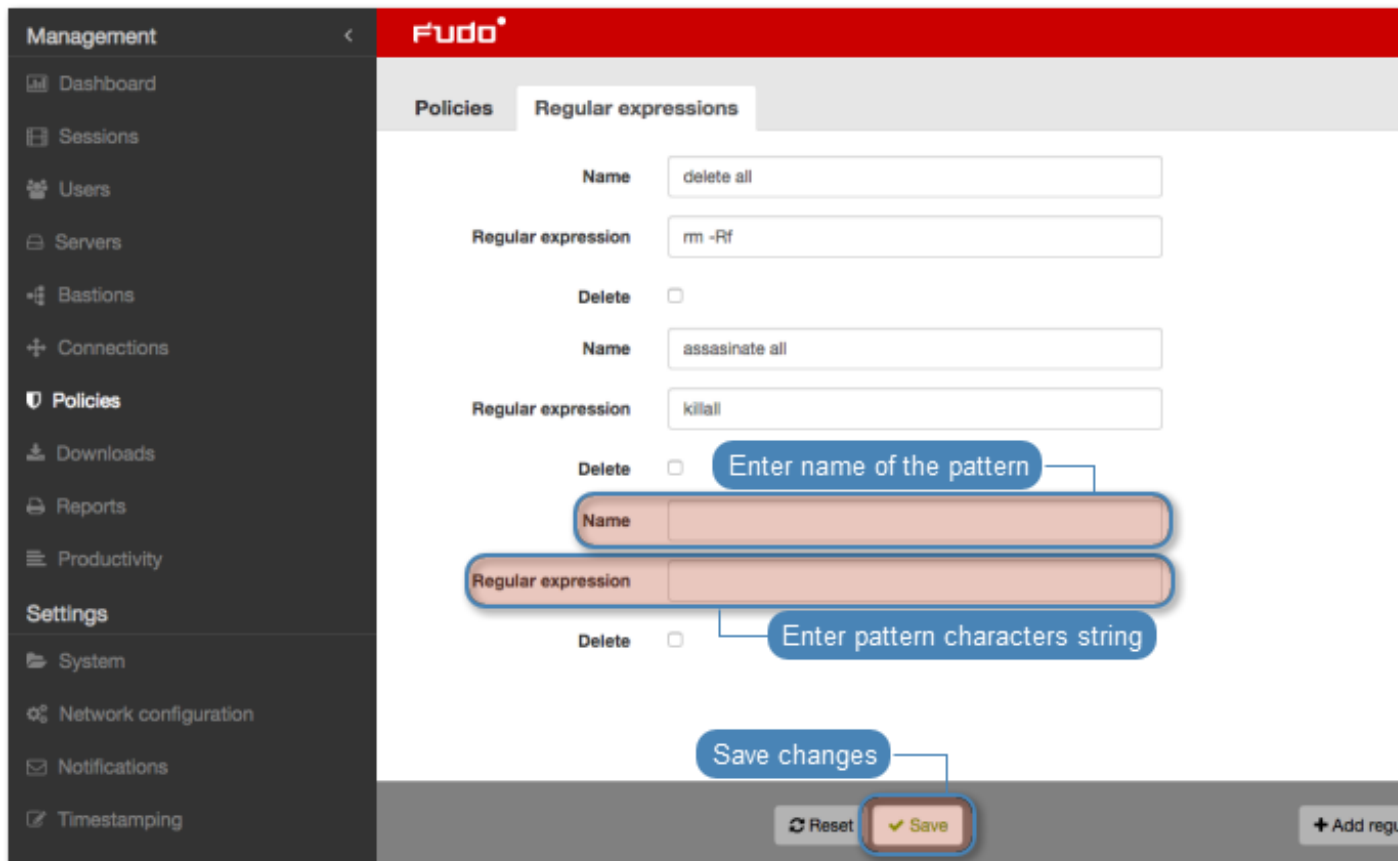


4. Enter pattern name.
5. Define the pattern itself.

Note:

- Patterns can be defined as regular expressions.
- Fudo PAM does not recognize expressions which use backslash character, e.g. `\d`, `\D`, `\w`, `\W`.

-
6. Repeat steps 3-5 to define additional patterns.
 7. Click Save.



Note: Regular expressions examples

Command rm

```
(^|[^a-zA-Z])rm[:space:]
```

Command rm -rf (also -fr; -Rf; -fR)

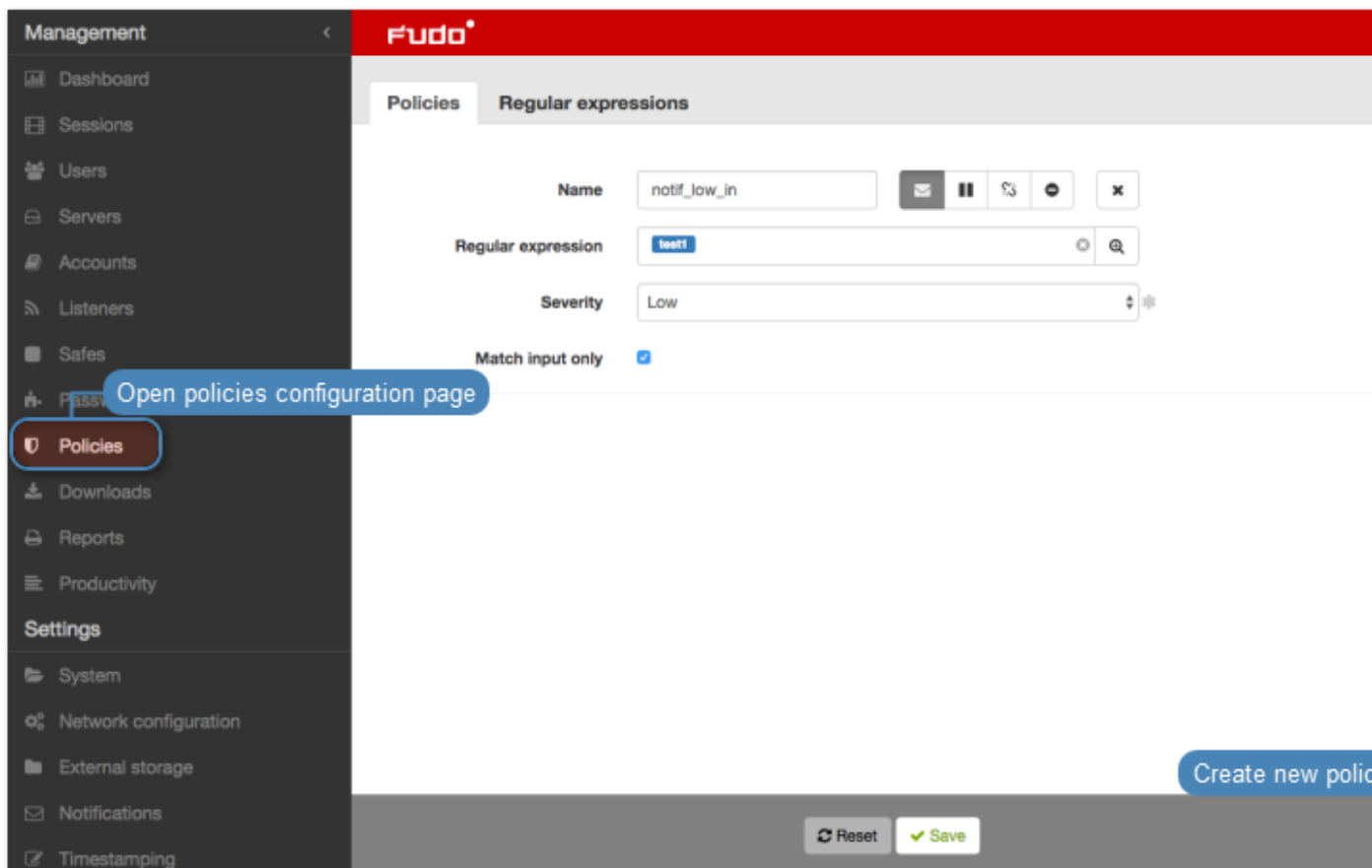
```
(^|[^a-zA-Z])rm[:space:]+-([rR]f|f[rR])
```

Command rm file





```
(^|[^a-zA-Z])rm[:space:]+([[:space:]]+[:space:]*)?/full/path/to/a/  
file([[:space:]]+|\\;|$(^|[^a-zA-Z])rm[:space:]+.*justafilename
```

Defining policies

1. Select *Management > Policies*.
2. Click Add policy.



3. Enter policy name.
4. Select actions.

	Send email notification to system administrator.
	Pause connection.
	Terminate connection.
	Block user.

Note:

- Sending email notifications requires configuring and enabling *notification service* as well as *Session policy match* notification enabled in *safe configuration*.
 - Note that blocking the user automatically terminates the connection.
-

5. Select monitored patterns.
 6. Select policy severity.
-

Note: Severity parameter value is included in the email notification message.

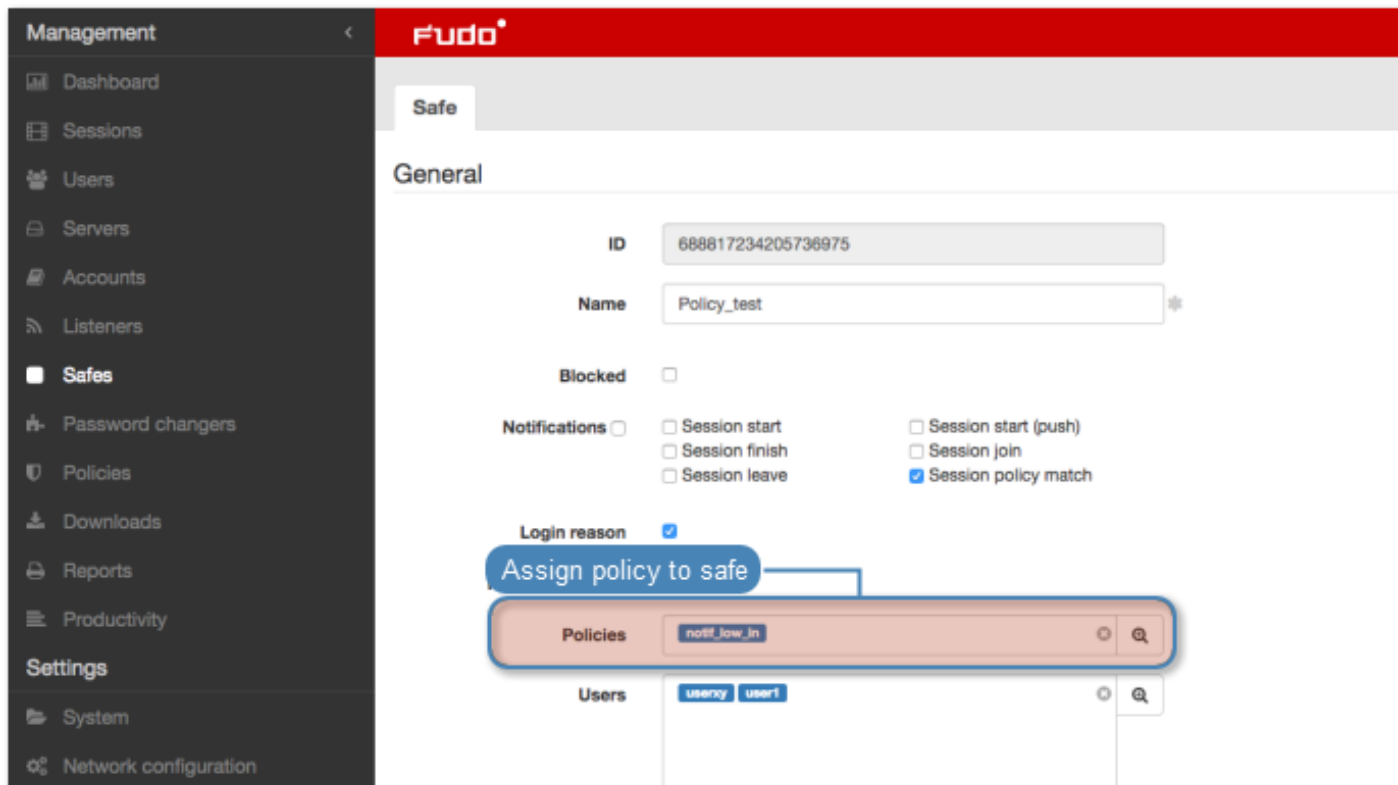
7. Select the *Match input only* option to process input stream only.
-

Note: In RDP, VNC and MySQL protocols only input data is processed.

8. Click *Save*.

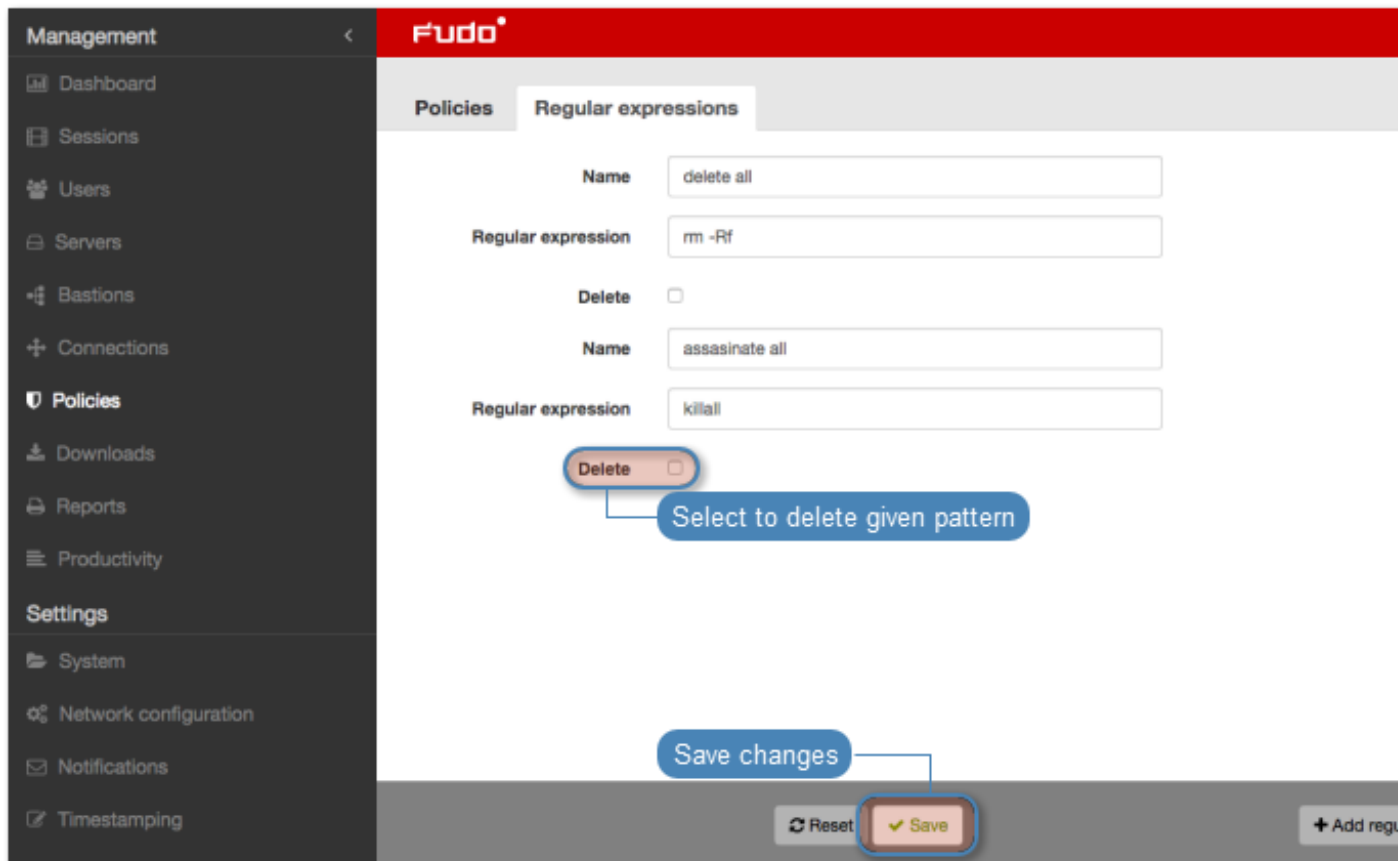
The screenshot shows the Fudo PAM interface with the 'Regular expressions' policy configuration page. The interface includes a sidebar with 'Management' and 'Settings' sections. The main area has tabs for 'Policies' and 'Regular expressions'. The 'Regular expressions' tab is active, showing a form for defining a policy. The form includes fields for 'Name' (notif_low_in), 'Regular expression' (test1), 'Severity' (Low), and a 'Match input only' checkbox (checked). There are also buttons for 'Reset' and 'Save'. Blue callout boxes with arrows point to various fields and buttons, providing instructions: 'Define policy name' points to the Name field; 'Select actions' points to the action buttons; 'Select pattern monitored by given' points to the Regular expression field; 'Select policy match severity' points to the Severity field; 'Select to process input stream only' points to the Match input only checkbox; and 'Save changes' points to the Save button.

Note: After defining a policy, you can assign it to a *safe* that is used to establish connections to servers.



Deleting patterns

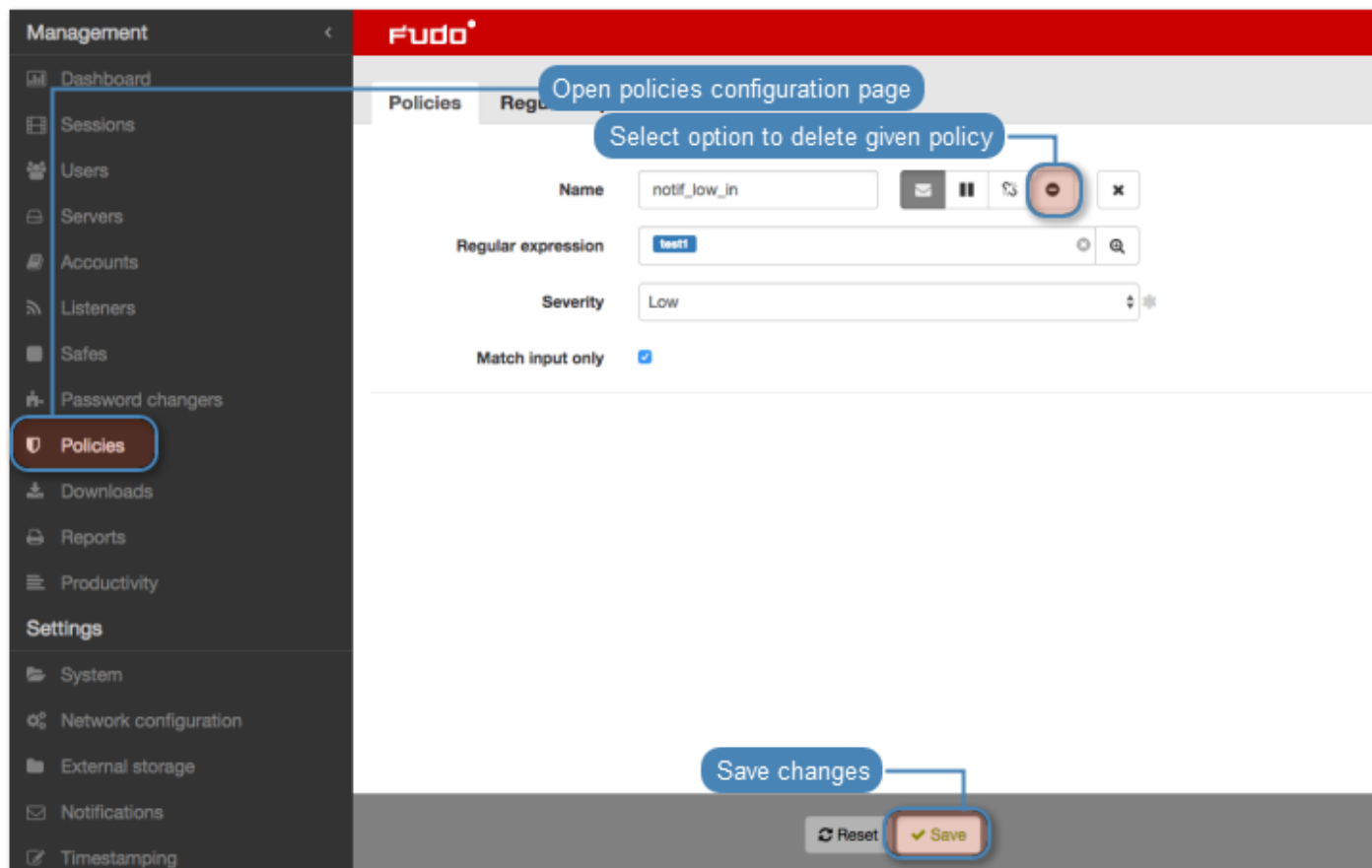
1. Select *Management* > *Policies*.
2. Select the *Regular expressions* tab.
3. Find desired pattern definition and select the *Delete* option.
4. Click *Save*.



Deleting policies

To delete policy definition, proceed as follows.

1. Select *Management* > *Policies*.
2. Find desired policy definition and select corresponding Delete option.
3. Click Save.

















Related topics:

- *Safes*
- *Terminating connection*
- *Notifications*
- *Security*

Fudo PAM stores all recorded servers access sessions, allowing to playback, review, delete and export to one of supported video format.

Sessions management page allows filtering stored user sessions, accessing current users connections and downloading stored sessions. It also provides status information on each session and enables access to session sharing options.

Note: Contents of the session list depend on the logged in user's access rights. Being able to access a given session requires having management privileges to: server, account, user and safe objects that were used in the given connection.

Icon	Description
	Start session playback (<i>applicable to sessions with the entire traffic recording option selected in connection properties</i>).
	Icon indicating that session has been timestamped.
	Purpose why the user has connected to the server.
	Session has been commented.
	Session has been processed for full-text search purposes.
	Access session sharing management options.
	Download session material in selected file format (<i>applicable to sessions with either complete or raw traffic recording option selected in connection properties</i>).
	User activity monitor (<i>applicable to live sessions</i>).
	Username whom approved pending session.
	Approve pending connection.
	Decline pending connection.
	Pending connection awaiting authorization.
	Element aggregating connections established within the same session.
	Session excluded from the retention mechanism.

To open sessions management page, select *Management > Sessions*.

Note: Fudo PAM stores compressed session material which may result in differences between the displayed and the actual session size.

The screenshot shows the 'Sessions' management page in Fudo PAM. The left sidebar contains a 'Management' menu with options like Dashboard, Sessions, Users, Servers, Accounts, Listeners, Safes, Password changers, Policies, Downloads, Reports, and Productivity. Below this is a 'Settings' section with System, Network configuration, Notifications, Timestamping, External authentication, External passwords repositories, Resources, Backups and retention, Cluster, LDAP synchronization, and Events log. The main area displays a table of sessions with columns: Server, Account, Safe, Started at, Finished at, Duration, Activity, and Size. Annotations include: 'OCR selected sessions' pointing to the 'OCR' button; 'Show current connections' pointing to the 'Sessions' header; 'Timestamp selected sessions' pointing to the 'Timestamp' button; 'Generate sessions report' pointing to the 'Generate report' button; 'Start session playback' pointing to a play icon in the 'Activity' column; 'Define filtering options' pointing to the 'Add filter' button; and 'Session status icons' pointing to icons in the 'Activity' column.

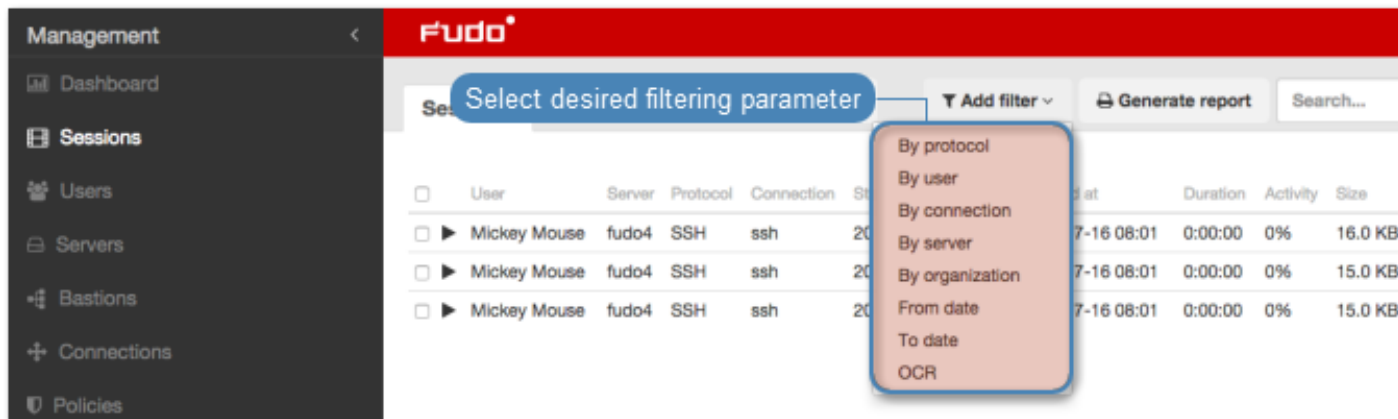
Server	Account	Safe	Started at	Finished at	Duration	Activity	Size
citrix	ica-anon	citrix-anon	2017-02-16 16:51	2017-02-17 07:52	15:00:42	0%	131.0 KB
citrix	ica-anon	citrix-anon	2017-02-16 16:49	2017-02-16 16:51	0:02:24	42%	792.0 KB
citrix	ica-anon	citrix-anon	2017-02-16 16:46	2017-02-16 16:46	0:00:04	0%	83.0 KB
citrix	ica-anon	citrix-anon	2017-02-16 16:45	2017-02-16 16:46	0:00:05	0%	123.0 KB
citrix	ica-reg	citrix2	2017-02-16 16:37	2017-02-16 16:37	0:00:03	0%	31.0 KB
citrix	ica-reg	citrix2	2017-02-16 15:16	2017-02-16 15:16	0:00:12	0%	31.0 KB
citrix	ica-anon	citrix2	2017-02-16 15:13	2017-02-16 15:14	0:00:29	0%	1.0 KB
citrix	ica-anon	citrix2	2017-02-16 15:05	2017-02-16 15:05	0:00:11	0%	44.0 KB
citrix	ica-anon	citrix2	2017-02-16 15:04	2017-02-16 15:04	0:00:19	100%	250.0 KB
citrix	ica-anon	citrix2	2017-02-16 15:03	2017-02-16 15:03	0:00:11	0%	31.0 KB
citrix	ica-anon	citrix2	2017-02-16 15:02	2017-02-16 15:02	0:00:11	0%	67.0 KB
citrix	ica-anon	citrix2	2017-02-16 14:58	2017-02-16 14:58	0:00:12	0%	29.0 KB
citrix	ica-anon	citrix2	2017-02-16 14:58	2017-02-16 14:58	0:00:12	0%	62.0 KB
storefront	sf-anon	citrix2	2017-02-16 14:20	2017-02-16 14:39	0:18:29	0%	144.0 KB
storefront	sf-anon	citrix2	2017-02-16 14:20	2017-02-16 14:20	0:00:01	0%	22.0 KB
citrix	ica-anon	citrix2	2017-02-16 12:31	2017-02-16 12:31	0:00:00	0%	1.0 KB
citrix	ica-anon	citrix2	2017-02-16 12:30	2017-02-16 12:30	0:00:00	0%	1.0 KB
citrix	ica-anon	citrix2	2017-02-16 12:30	2017-02-16 12:30	0:00:00	0%	1.0 KB
citrix	ica-anon	citrix2	2017-02-16 12:28	2017-02-16 12:28	0:00:00	0%	1.0 KB
citrix	ica-anon	citrix2	2017-02-16 12:24	2017-02-16 12:24	0:00:00	0%	1.0 KB
storefront	sf-anon	citrix2	2017-02-16 12:21	2017-02-16 12:48	0:26:47	0%	17.0 KB
storefront	sf-forward	citrix	2017-02-16 12:02	2017-02-16 12:15	0:12:51	0%	20.0 KB
rdp1.endpoint	Forward	Rdp	2017-02-14 14:23	2017-02-14 14:24	0:00:02	0%	226.0 KB
rdp1.endpoint	Forward	Rdp	2017-02-14 14:20	2017-02-14 14:20	0:00:05	0%	164.0 KB
rdp1.endpoint	Forward	Rdp	2017-02-14 14:17	2017-02-14 14:18	0:00:56	100%	242.0 KB

12.1 Filtering sessions

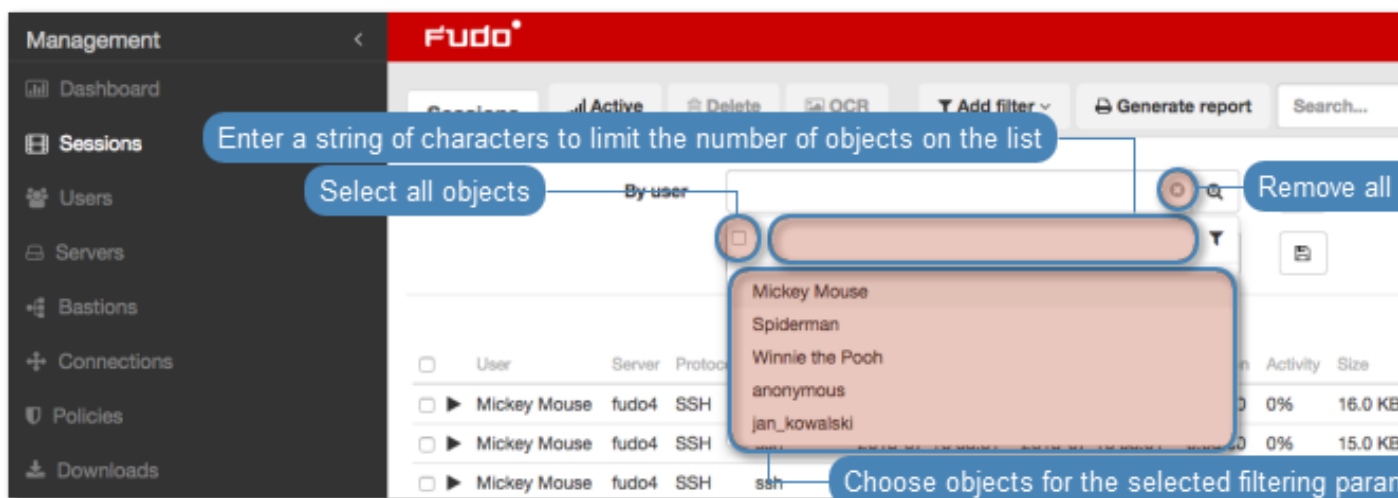
Sessions filtering allows to find desired sessions easily by limiting the number of displayed sessions on the sessions management page.

12.1.1 Defining filters

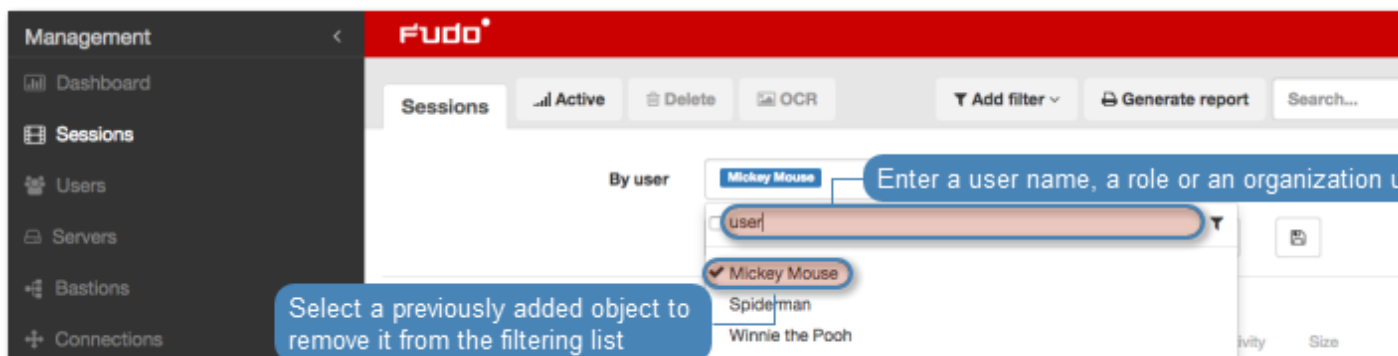
1. Click *Add Filters* and select desired data type from the drop-down list.



2. Select desired values for the given filtering type parameter.

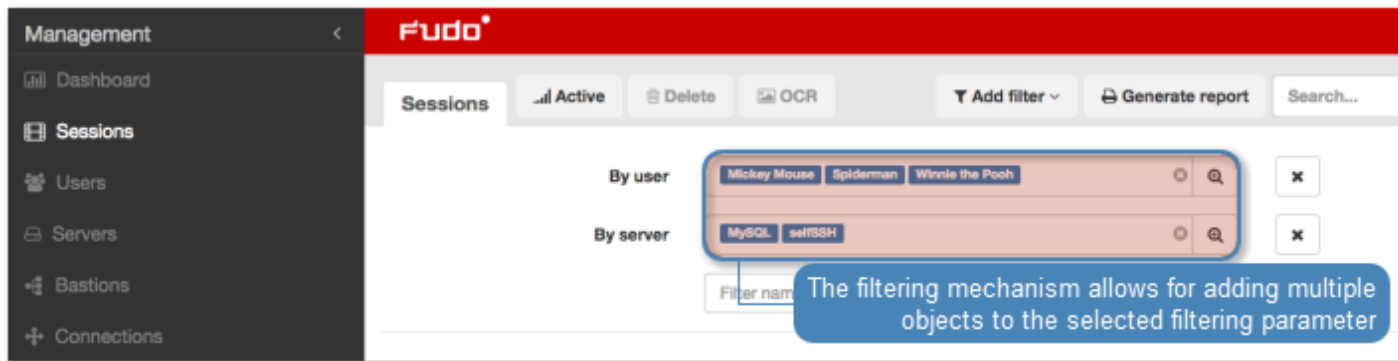


Note: Enter a string of characters to limit the number of the elements on the list. In case of users, the elements on the list can be limited to those who have a given user role assigned or belong to the given organization unit.



Select a previously added object to remove it from the filter.

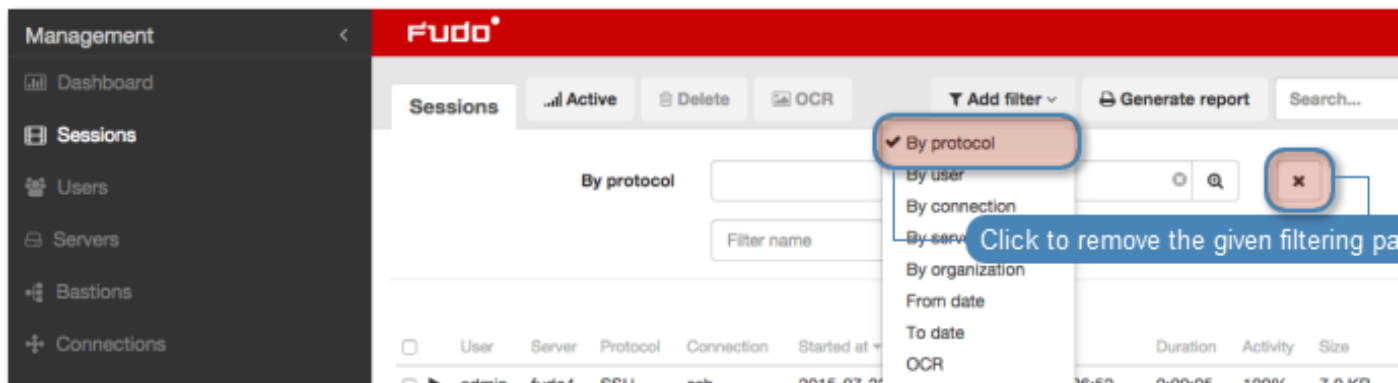
Protocol, user, connection, server and organization parameters allow for selecting multiple objects of the given type.



- Repeat steps 2 and 3 to define additional filters.

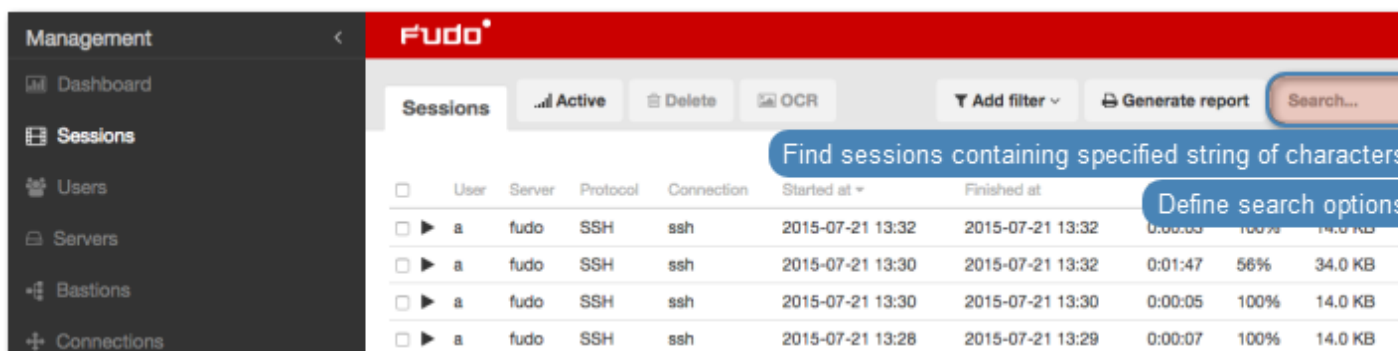
Note: Only sessions which match all defined filtering parameters will be displayed.

- Click *Add Filter* and select previously added filtering parameter to disable given filter.



12.1.2 Full text search

Fudo PAM enables searching stored data to limit the number of elements on the sessions list only to those containing the specified phrase.

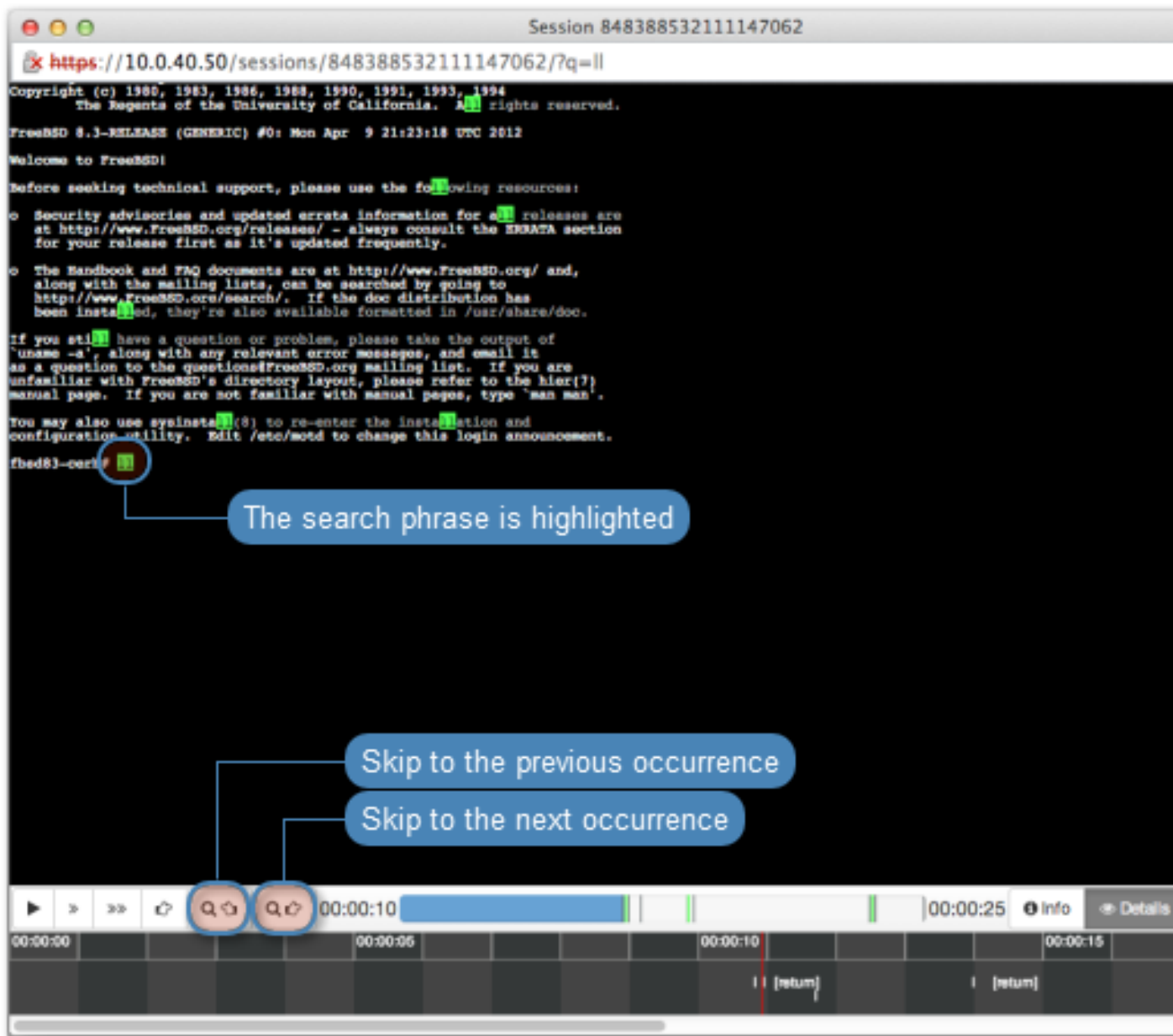


Note:

- Use quotation marks to search for sessions containing all phrases, e.g. "fudo pam".

- Playing a session containing the specified phrase starts from the moment of its first occurrence.

The player allows for skipping between each occurrence of the specified phrase.

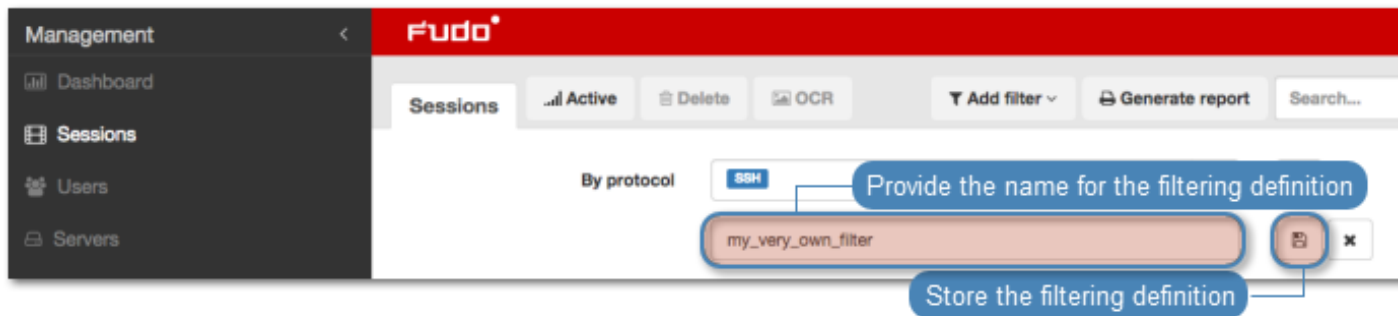


12.1.3 Managing user defined filter definitions

Current filtering settings can be stored as a user defined filtering preset for the convenience of the system's operator.

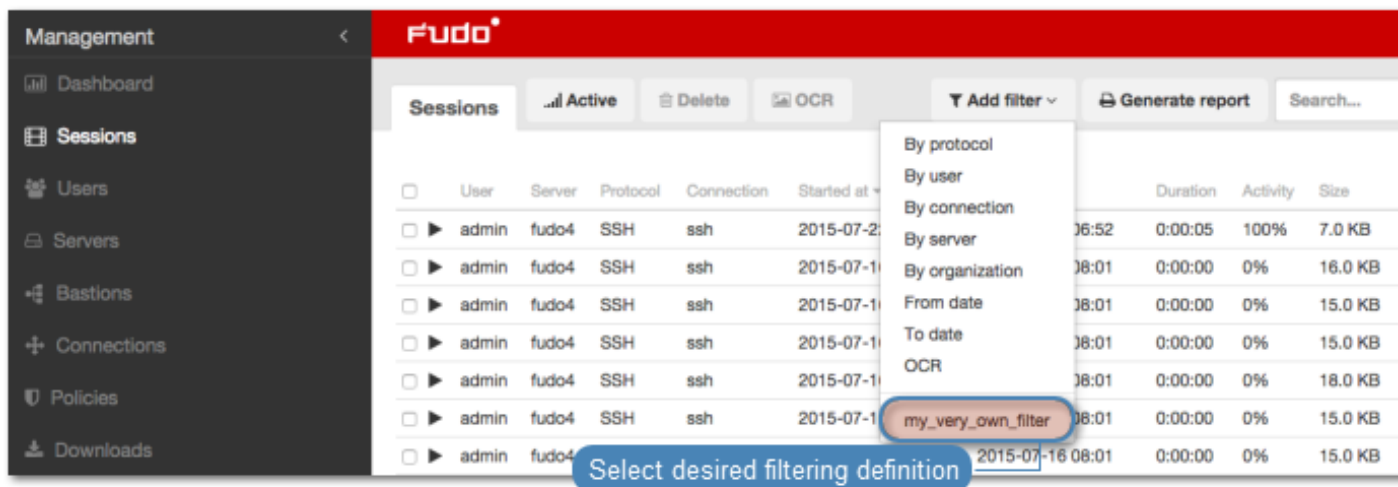
Storing a user defined filter definition

1. Define filtering options as described in the *Filtering sessions* section.
2. Provide the name for the filter definition.
3. Click the save icon to store the filter definition.



Editing a user defined filter definition

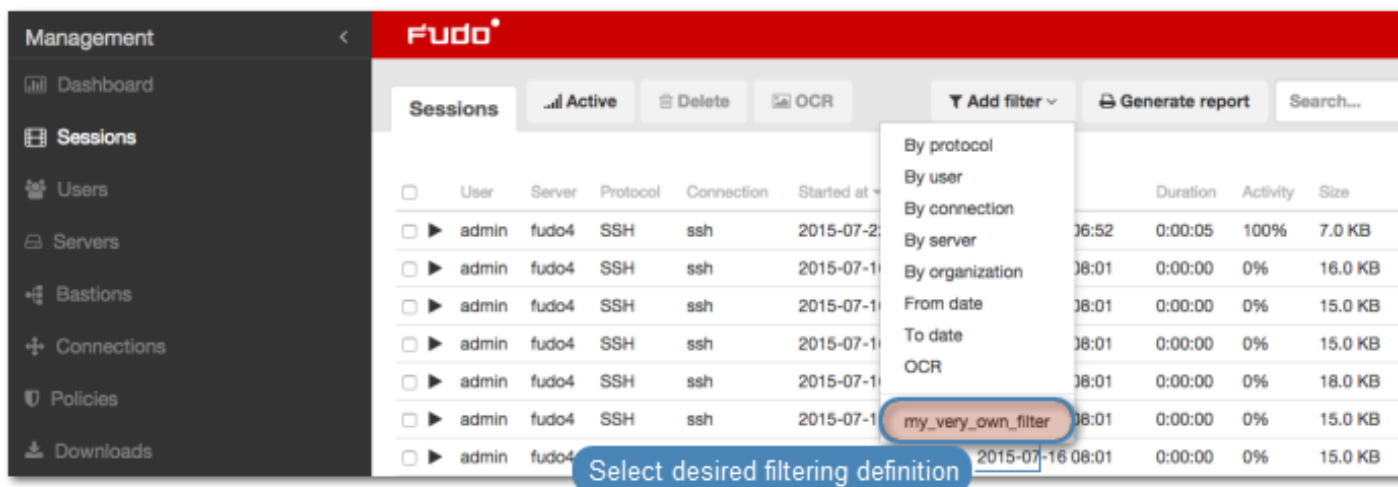
1. Click *Add filter* and select the desired filter definition.



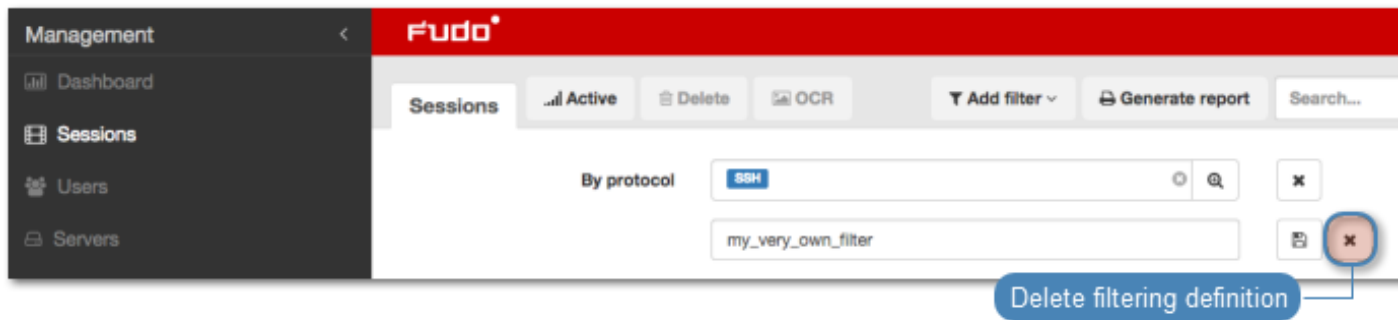
2. Change the filtering parameters as desired.
3. Click the save icon to store changes in the filter definition.

Deleting a user defined filter definition

1. Click *Add filter* and select the desired filter definition.



2. Click the delete icon to remove the filtering definition.



3. Confirm deleting the selected filtering definition.

Related topics:

- [System overview](#)
- [Reports](#)

12.2 Viewing sessions

Fudo PAM allows viewing recorded sessions as well as current user connections.

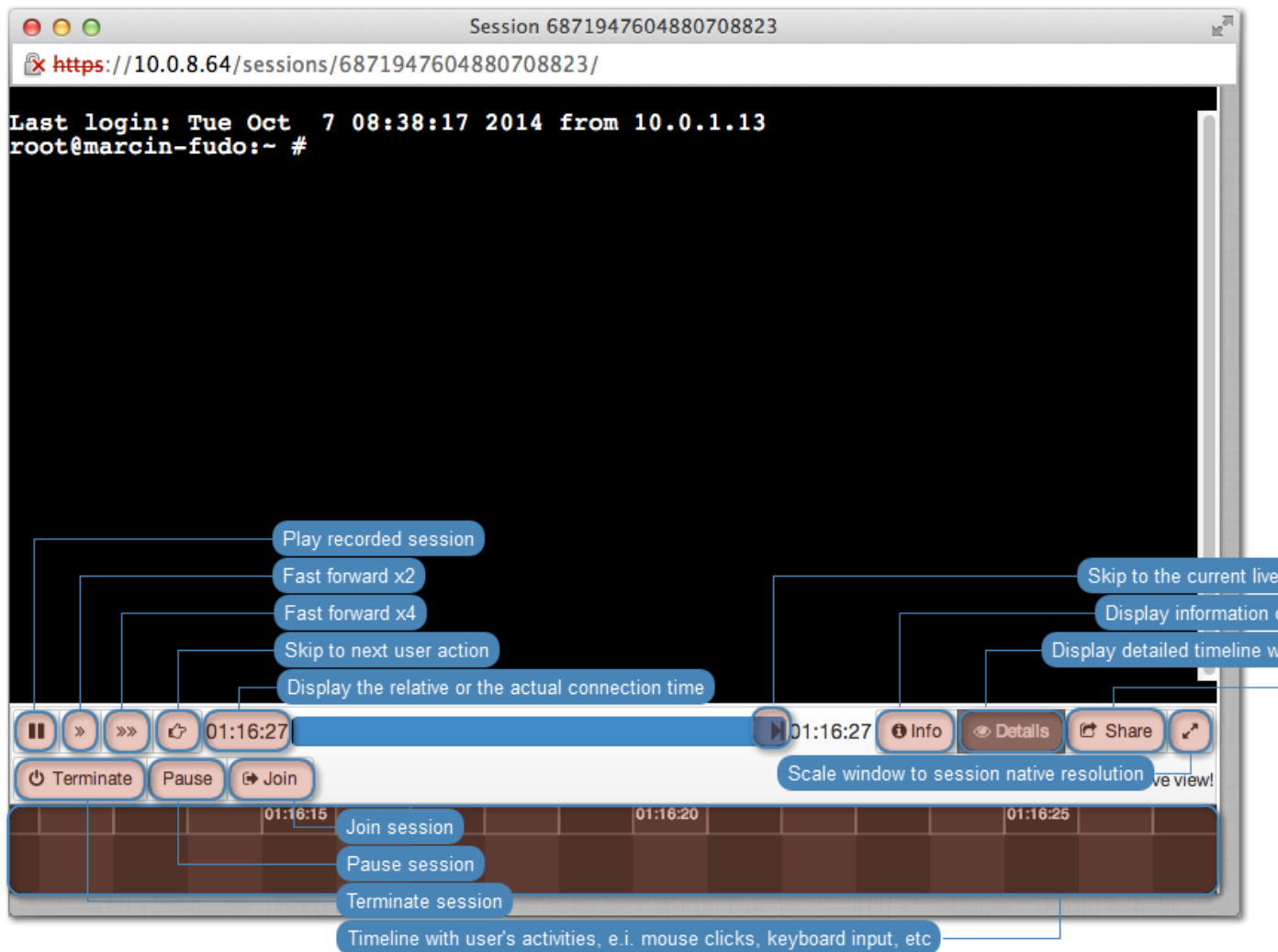
To view a session, proceed as follows.

1. Select *Management > Sessions*.
2. Find desired session and click the play icon next to it.

Session player options

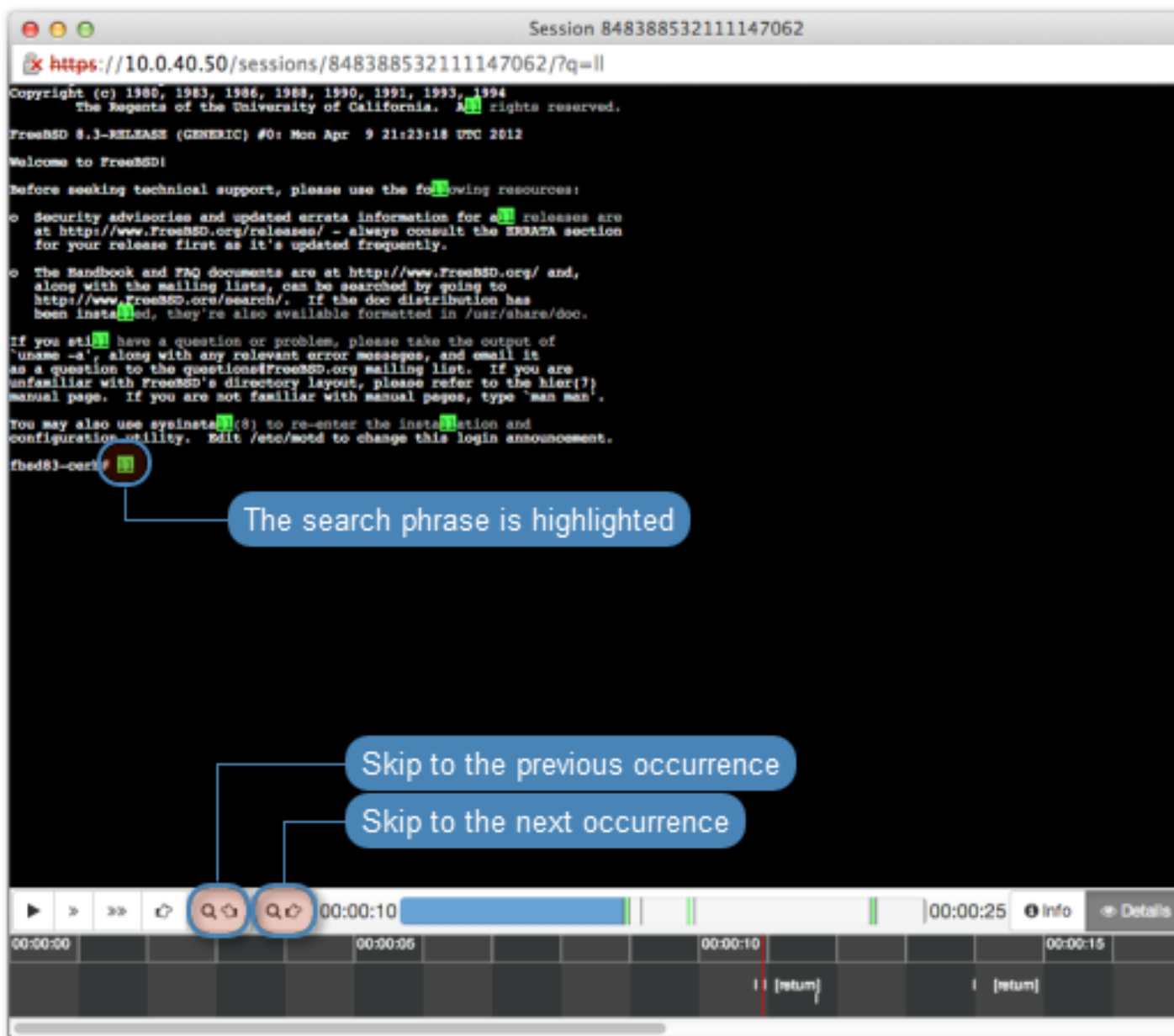
Note: Some options are available for live sessions only.

SSH, RDP, VNC, X11, Telnet

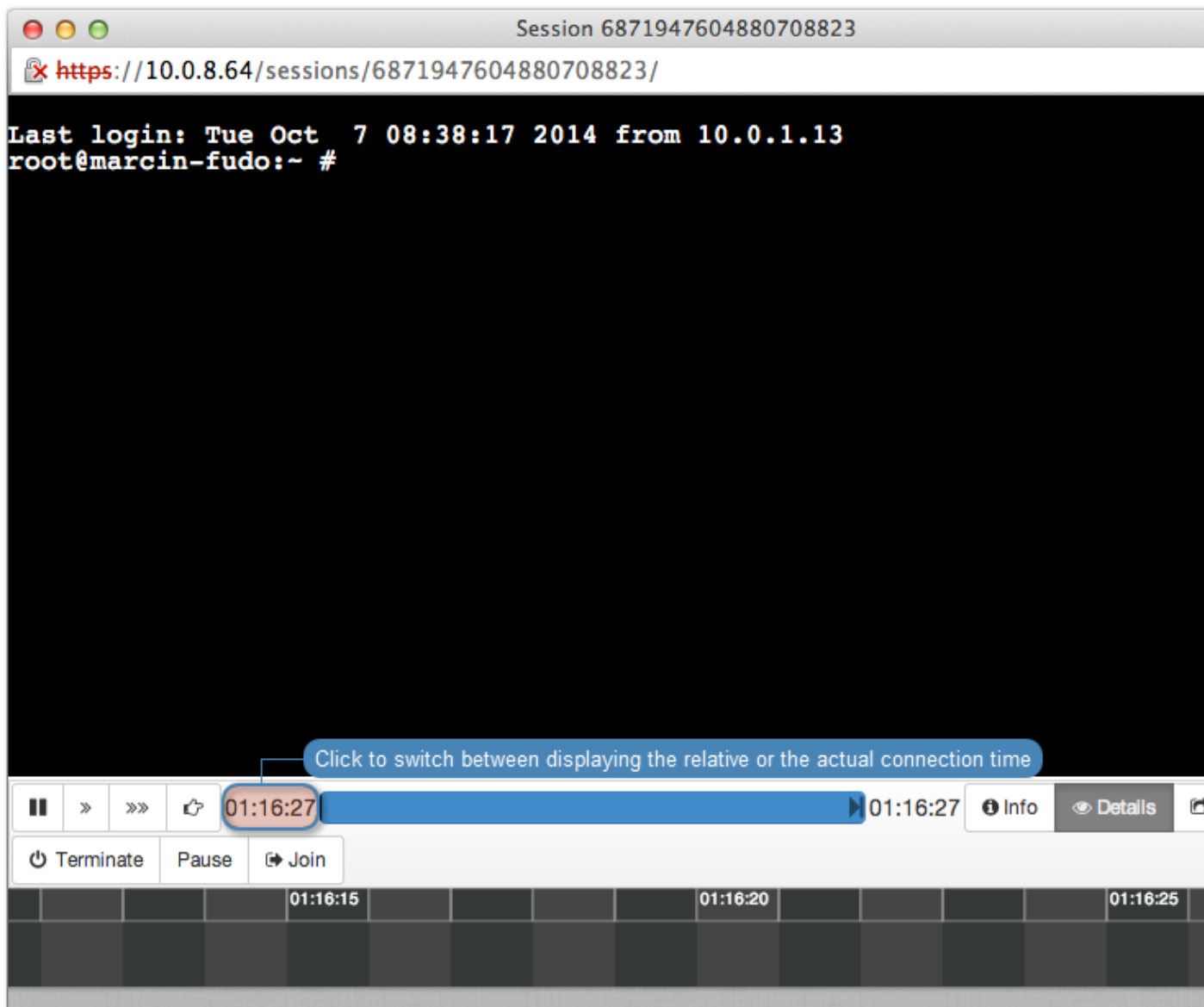


Note: Playing a session containing the specified phrase starts from the moment of its first occurrence.

The player enables skipping between each occurrence of the specified phrase.



Note: Click the displayed elapsed time to switch between the connections's actual and relative time.



HTTP

Session 84838853211147026

Not Secure | <https://10.0.150.150/sessions/84838853211147026/?i=1>

Session: 84838853211147026, User: anonymous

URL	Method	Type	Size	Time	Referer
/	GET	text/html	36.9 KB		None
/assets/components/lightbox/css/lightbox.min.	GET	text/css	2.7 KB		http://10.0.150.150:150/
/assets/components/jQuery.mmenu/dist/css/jq	GET	text/css	6.9 KB		http://10.0.150.150:150/
/assets/components/fancybox/jquery.fancybox	GET	text/css	4.8 KB		http://10.0.150.150:150/
/assets/css/style.css	GET	text/css	224.5 KB		http://10.0.150.150:150/
/assets/components/modernizr/modernizr.js	GET	application/javascript	50.2 KB		http://10.0.150.150:150/
/assets/js/build.js	GET	application/javascript	391.7 KB		http://10.0.150.150:150/
/assets/js/social.js	GET	application/javascript	865 bytes		http://10.0.150.150:150/
/assets/img/logo.svg	GET	image/svg+xml	8.3 KB		http://10.0.150.150:150/
/files/Infosecurity_1920_en_r02.png	GET	image/png	747.1 KB		http://10.0.150.150:150/
/files/Banner_Fudo_1920_ENG.png	GET	image/png	773.7 KB		http://10.0.150.150:150/
/assets/fonts/Roboto-Regular_gdi.woff	GET	application/font-woff	26.0 KB		http://10.0.150.150:150/assets/css/style.css
/assets/fonts/Roboto-Light_gdi.woff	GET	application/font-woff	33.1 KB		http://10.0.150.150:150/assets/css/style.css
/assets/fonts/Roboto-Black_gdi.woff	GET	application/font-woff	33.0 KB		http://10.0.150.150:150/assets/css/style.css
/assets/img/bg-products.png	GET	image/png	371.5 KB		http://10.0.150.150:150/assets/css/style.css
/assets/img/img-top.png	GET	image/png	122 bytes		http://10.0.150.150:150/assets/css/style.css
/assets/img/btn-arrow-red.png	GET	image/png	249 bytes		http://10.0.150.150:150/assets/css/style.css
/files/Produkty/CERB%20Banking/ikony_cerb_	GET	image/png	35.6 KB		http://10.0.150.150:150/
/files/Produkty/LYNX/ikony_lynx_small_2.png	GET	image/png	29.5 KB		http://10.0.150.150:150/
/files/Produkty/FUDO/ikony_fudo_small_2.png	GET	image/png	26.6 KB		http://10.0.150.150:150/
/files/Loga%20klientow/mtei-imate-prijatelj.png	GET	image/png	3.1 KB		http://10.0.150.150:150/
/assets/img/product-shadow.png	GET	image/png	609 bytes		http://10.0.150.150:150/assets/css/style.css
/files/Produkty/CERB%20AS/ikony_cerb_small	GET	image/png	32.6 KB		http://10.0.150.150:150/
/files/FUDO	GET	image/jpeg	108.9 KB		http://10.0.150.150:150/

Click to show HTTP request details

HTTP request details

Headers	Preview	Cookies
Request	Response	
HTTP/1.0 GET /files/Banner_Fudo_1920_ENG.png accept-language: en-US,en;q=0.8,pl;q=0.6 accept-encoding: gzip, deflate, sdch connection: keep-alive accept: image/webp,image/*,*/*;q=0.8 user-agent: Mozilla/5.0 (Macintosh; Intel Mac OS X 10_11_6) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/57.0.2987.98 Safari/537.36 host: 10.0.150.150:150 referer: http://10.0.150.150:150/	11 200 OK content-length: 792305 accept-ranges: bytes server: nginx/1.8.0 last-modified: Mon, 20 Mar 2017 18:35:48 GMT connection: keep-alive etag: "58d02104-c16f1" date: Wed, 29 Mar 2017 11:45:29 GMT content-type: image/png	

SFTP

← 2018-11-21 21:20:45	Attributes
Size	120178176
User ID	1001
Group ID	1001
Permissions	Owner rw Group r Others r
Access time	2018-11-21 21:17:23
Modification time	2018-11-21 21:16:58
→ 2018-11-21 21:20:45	Request ID: 51 Open file
File name	/tmp/fudo-3-37462.upg
Flags	READ
← 2018-11-21 21:20:45	Handle
Handle	7
→ 2018-11-21 21:20:45	Request ID: 52 Read
Handle	7
Offset	0
Length	32768
	Download data transmitted in this request
← 2018-11-21 21:20:45	Data
Length	32768
Data	Data preview
→ 2018-11-21 21:20:45	Request ID: 53 Read
Handle	7
Offset	32768
Length	32768
← 2018-11-21 21:20:45	Data
Length	32768
Data	

MySQL, MSSQL, Oracle

Session 84838853211147120

Not Secure | https://10.0.150.150/sessions/84838853211147120/?i=1

Session: 84838853211147120, user: john_smith, server: mssql_server

SQL batch

```
DECLARE @edition sysname; SET @edition = cast(SERVERPROPERTY(N'EDITION') as sysname); select case when @edition = N'SQL Azure' then 2 else 1 end as 'Data
SELECT SERVERPROPERTY('EngineEdition') AS DatabaseEngineEdition
select N'Windows' as host_platform
```

Terminate connection

Tabular result

host_platform
1
04000000
Windows

SQL batch

```
IF((SELECT HAS_PERMS_BY_NAME(null, null, 'VIEW SERVER STATE')) = 1) BEGIN IF EXISTS(SELECT * FROM sys.system_views WHERE name = N'dm_server_registry') SE
SERVERPROPERTY('ProductBuildType') AS [ProductBuildType],
SERVERPROPERTY('ProductLevel') AS [ProductLevel],
SERVERPROPERTY('ProductUpdateLevel') AS [ProductUpdateLevel]
```

Share session

Connection details

Play the next session

00:00:00

00:02:00

Terminate connection

Pause session

SCP

Session: 688817234205737383, user: user1, server: ssh1

File name	Created at	File size
fudo-3-37462.upg	2018-11-21 21:14:20	114.6 MB

Download file

Related topics:

- *Sensitive features*

12.3 Viewing live sessions

Fudo PAM enables viewing current connection sessions, allowing to supervise user's activities.

1. Select *Management > Sessions*.
2. Click *Add filter* and select *Active*.
3. Select *Yes* from the drop-down list.

4. Find desired session and click the play icon to start playback.

Related topics:

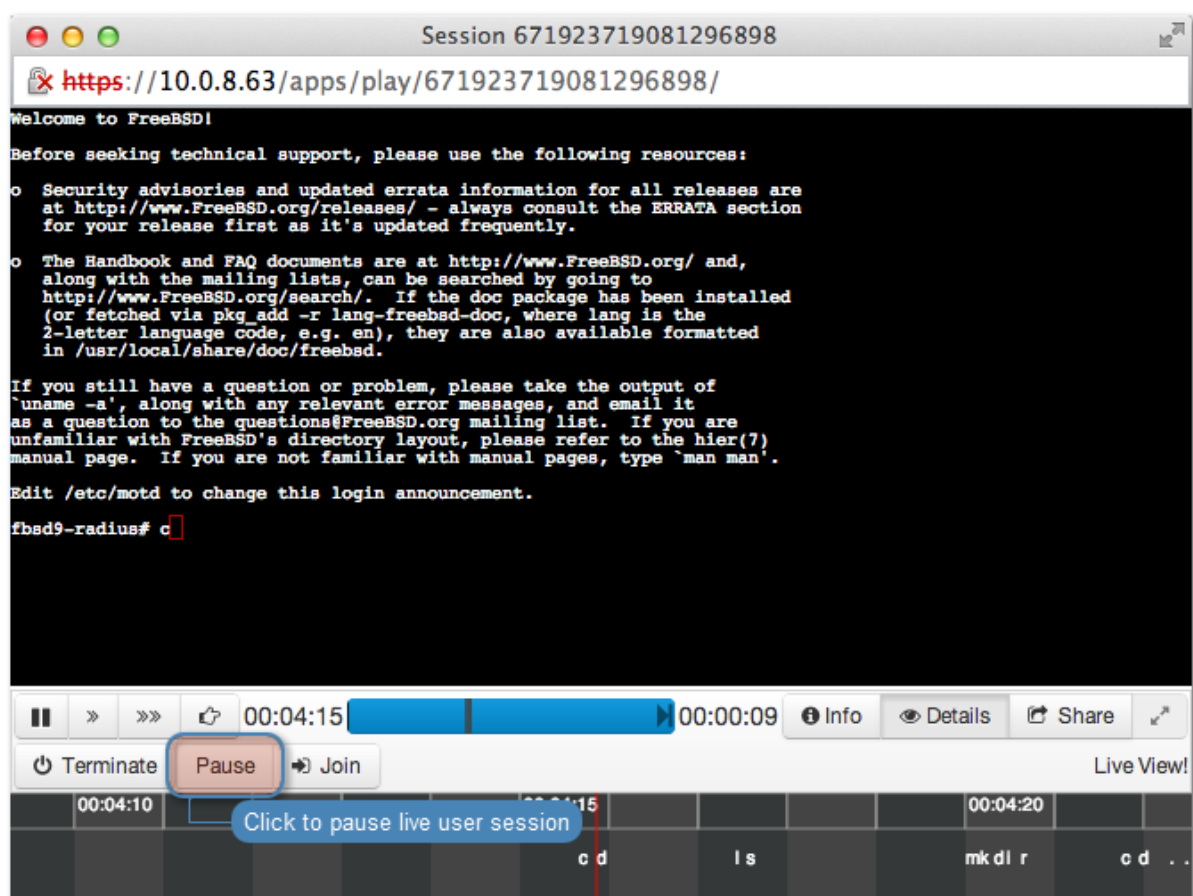
- *Viewing sessions*
- *Terminating connection*

12.4 Pausing connection

In case a current user action requires analysis, the connection to the server can be paused.

Note: Pausing connection temporarily suspends data transmission. After resuming connection, buffered user's actions are forwarded to the server.

1. Select *Management > Sessions*.
2. Click *Add filter* and select *Active*.
3. Select *Yes* from the drop-down list.
4. Find desired session and and click the play icon to start playback.
5. Click *Pause*.



Related topics:

- *Replaying session*

- *Joining session*
- *Filtering session*

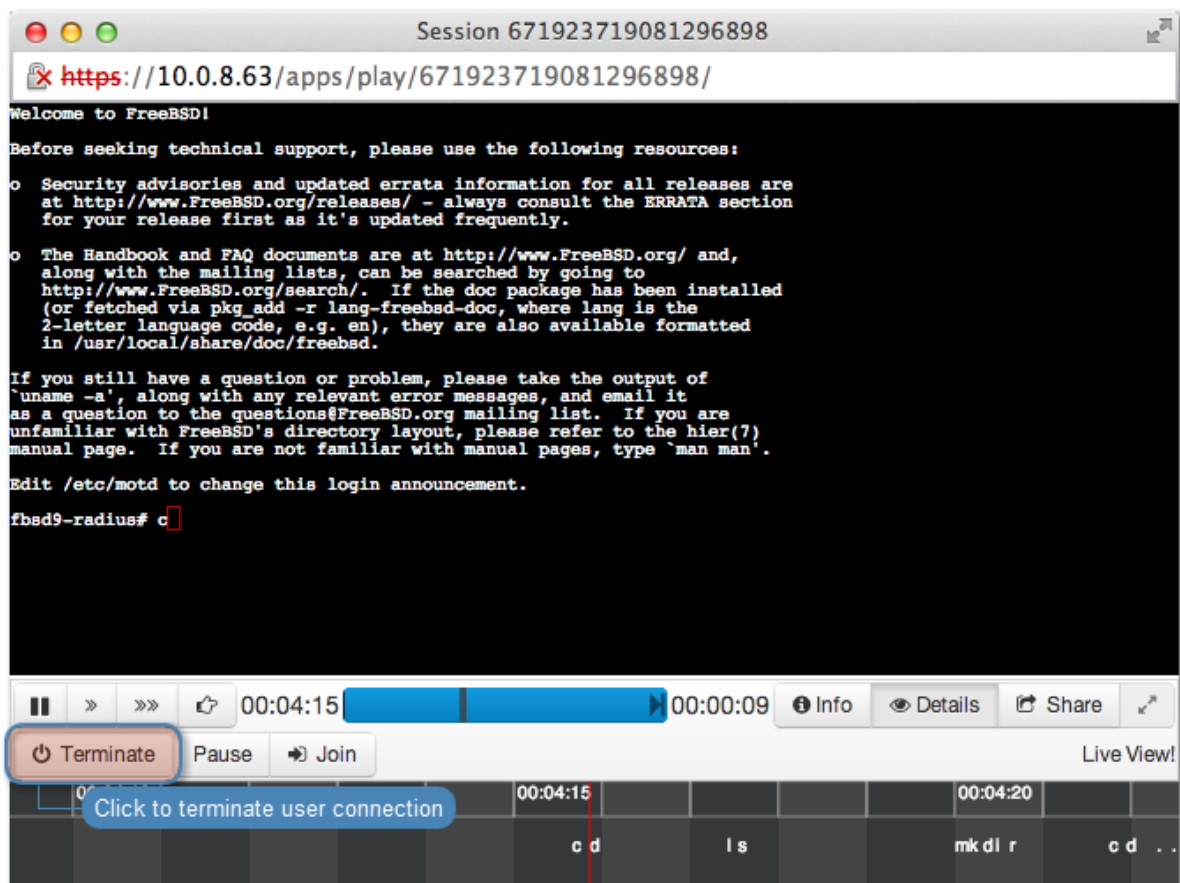
12.5 Terminating connection

In case the administrator notices access rights misuse, Fudo PAM allows to terminate the session and automatically block given user.

Note: Fudo PAM can automatically block user account upon detecting a defined pattern. For more information refer to *Policies*.

1. Select *Management > Sessions*.
2. Click *Add filter* and select *Active*.
3. Select *Yes* from the drop-down list.
4. Find desired session and click the playback icon to start playback.
5. Click *Terminate*.

Note: Terminating connection automatically blocks given user.



6. Decide whether the user should remain blocked or not.

Related topics:

- *Policies*
- *Security measures*
- *Joining live session*
- *Sharing sessions*
- *Filtering sessions*

12.6 Joining live session

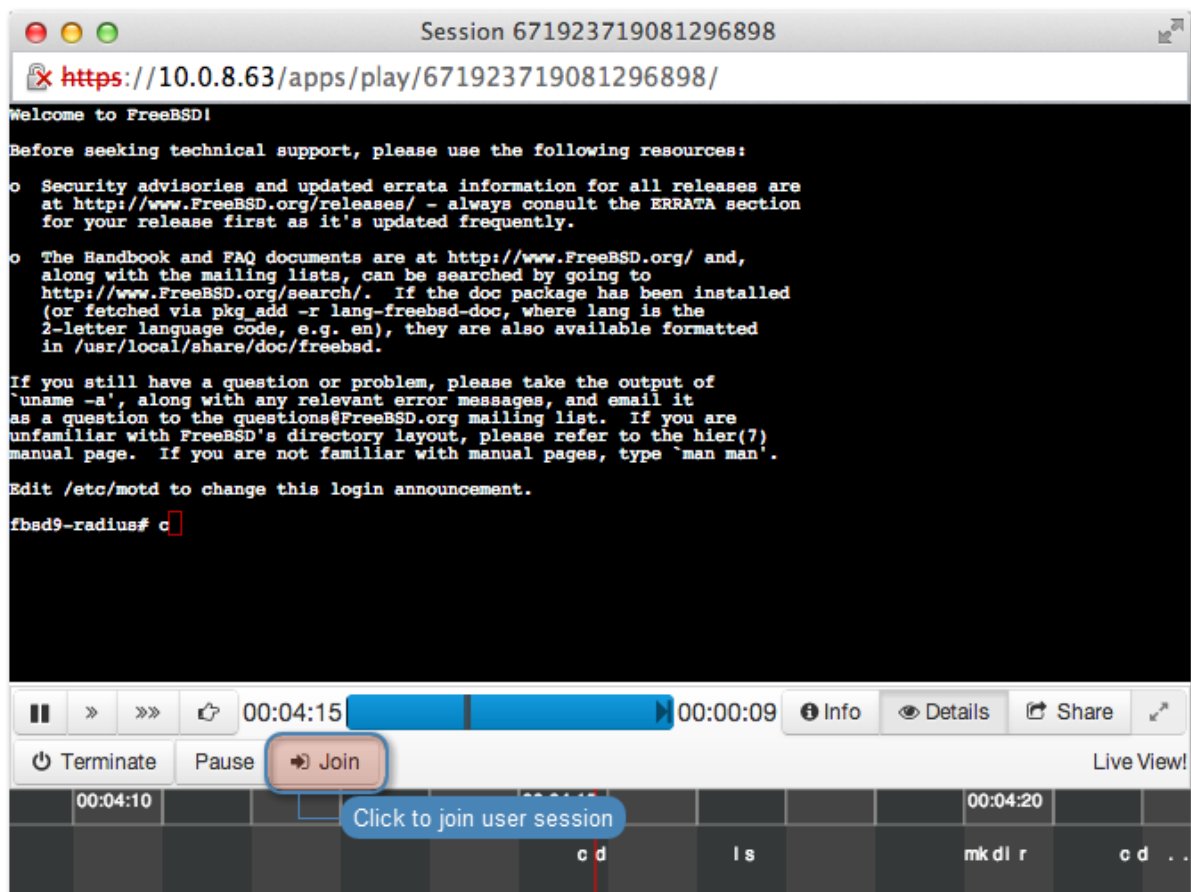
Fudo PAM allows joining an ongoing session to work simultaneously with the remote user.

Note:

- Session joining feature is supported in SSH, RDP, VNC and Telnet (excluding 5250 and 3270) connections.
 - In case of cluster configurations, joining session is only possible after logging into the administration panel on the node that handles the given access session.
-

To join currently established session, proceed as follows.

1. Select *Management > Sessions*.
2. Click *Add filter* and select *Active*.
3. Select *Yes* from the drop-down list.
4. Find desired session and click the play icon to start playback.
5. Click *Join*.



Related topics:

- *Replaying sessions*
- *Sharing sessions*
- *Filtering sessions*
- *Supported protocols*

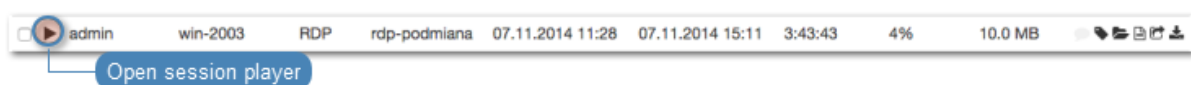
12.7 Sharing sessions

Fudo PAM enables sharing given session with another user.

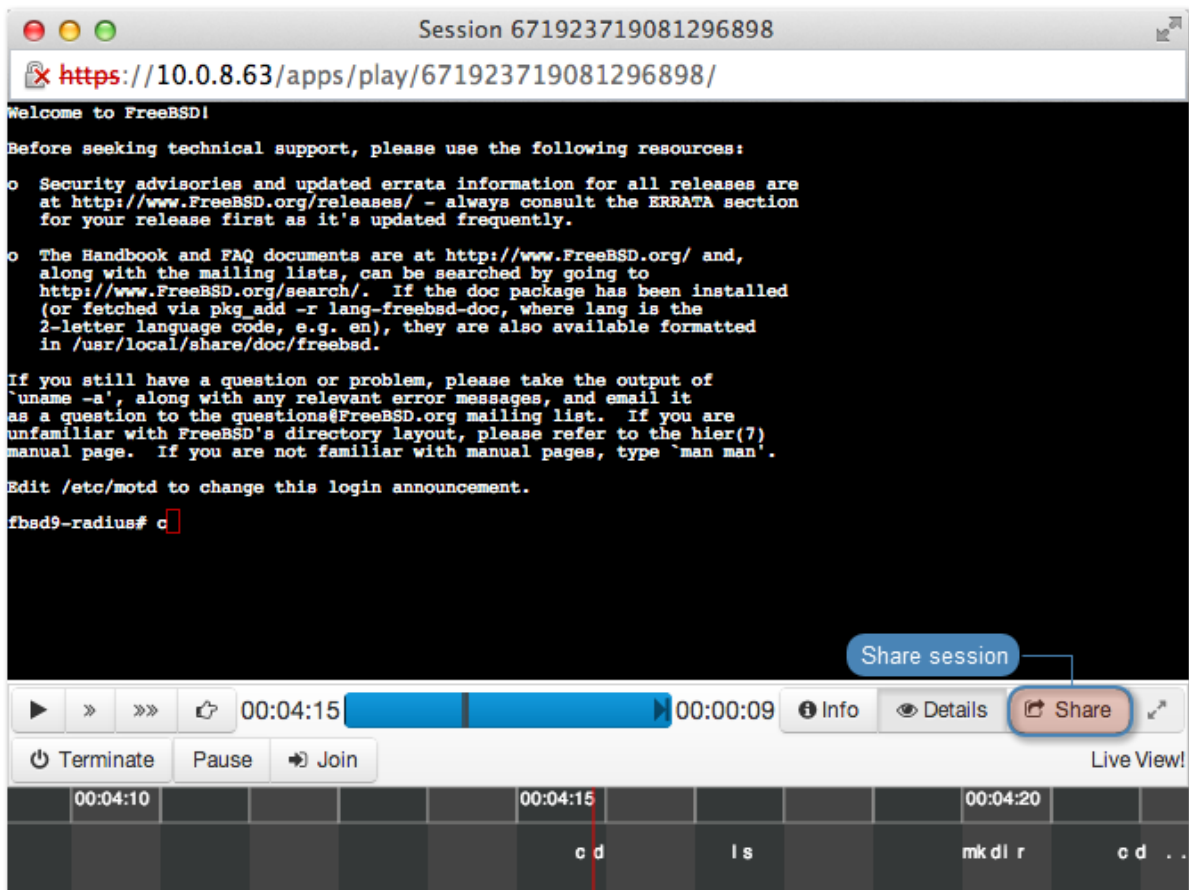
Sharing a session

To share a session, proceed as follows.

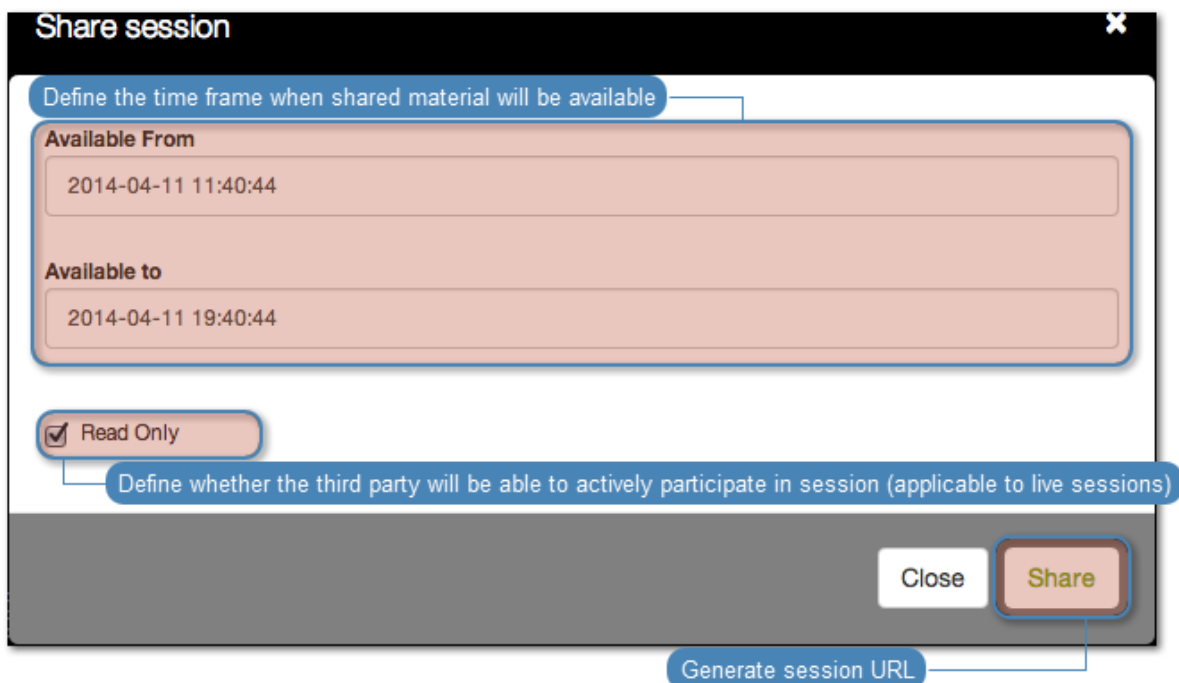
1. Select *Management > Sessions*.
2. Find desired session and click the play icon to start playback.



3. Click *Share*.



4. Provide session availability time frame and click *Confirm* to generate URL.

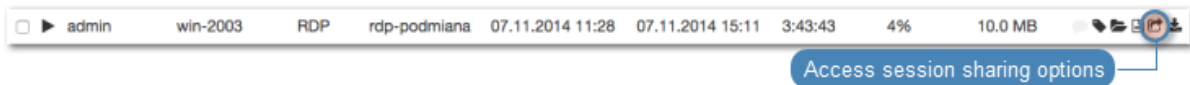


5. Copy the system generated URL and click *Close*.

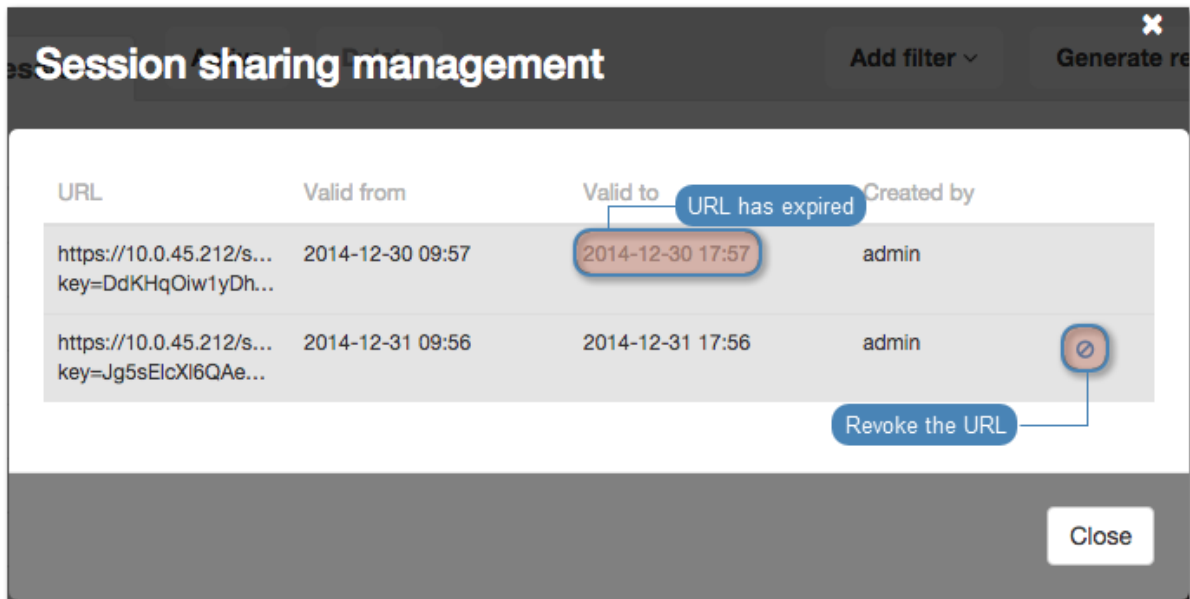
Revoking session URL

To revoke a session URL, proceed as follows:

1. Select *Management > Sessions*.
2. Find desired session and click the *share* icon to display sessions sharing management options.



3. Click the *revoke* icon to deactivate given URL.



Related topics:

- *Replaying sessions*
- *Joining sessions*
- *Filtering sessions*

12.8 Commenting sessions

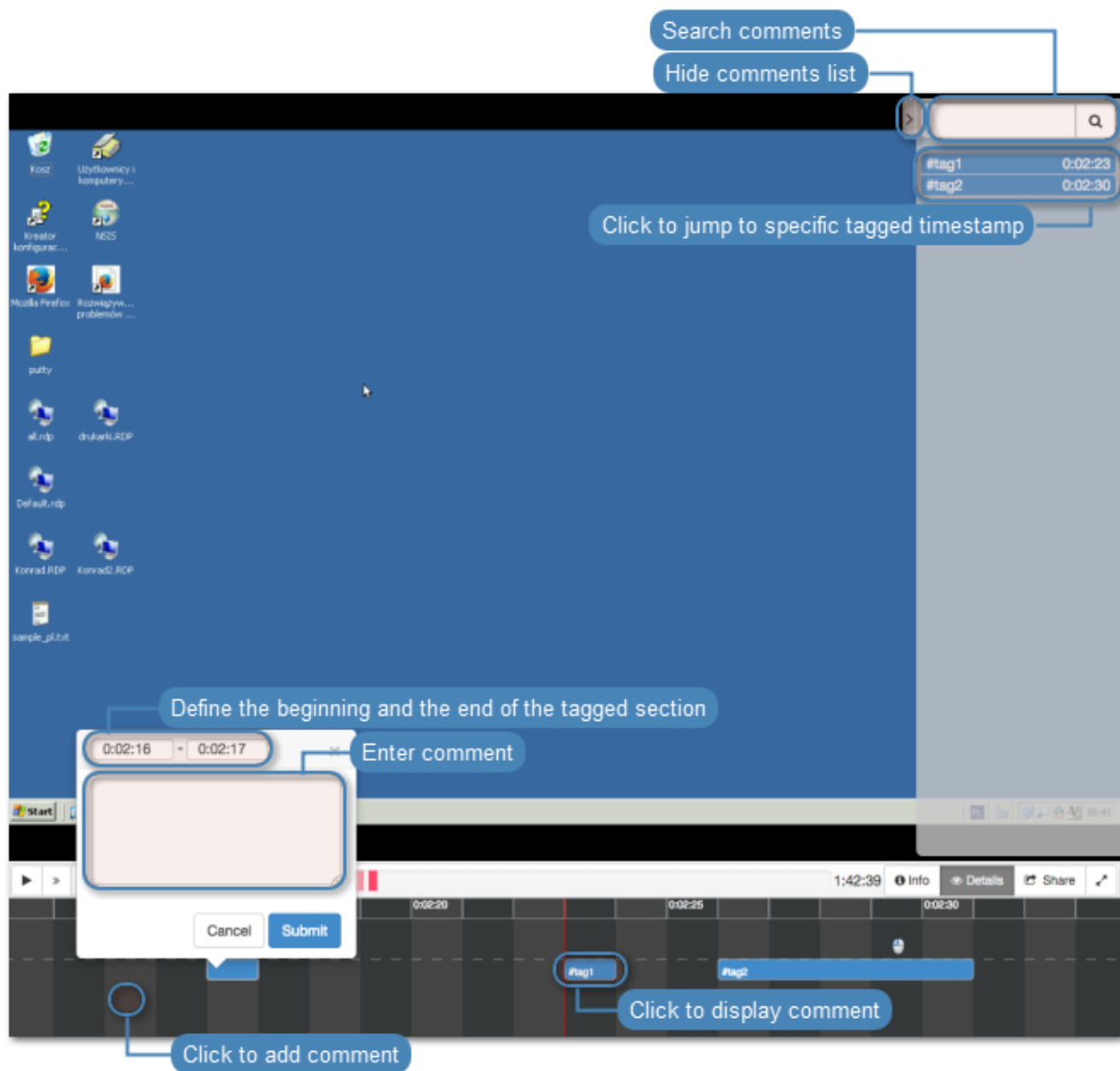
Fudo PAM enables adding comments and tags to recorded sessions.

Adding a comment

1. Select *Management > Sessions*.
2. Find desired session and click the playback icon to start playback.
3. Click *Details*.
4. Click the lower part of the timeline to add a comment.
5. Define time interval which applies to this comment.

Note: Click and drag either side of the tag to change the starting/ending time.

6. Add comment.
7. Click *Submit*.



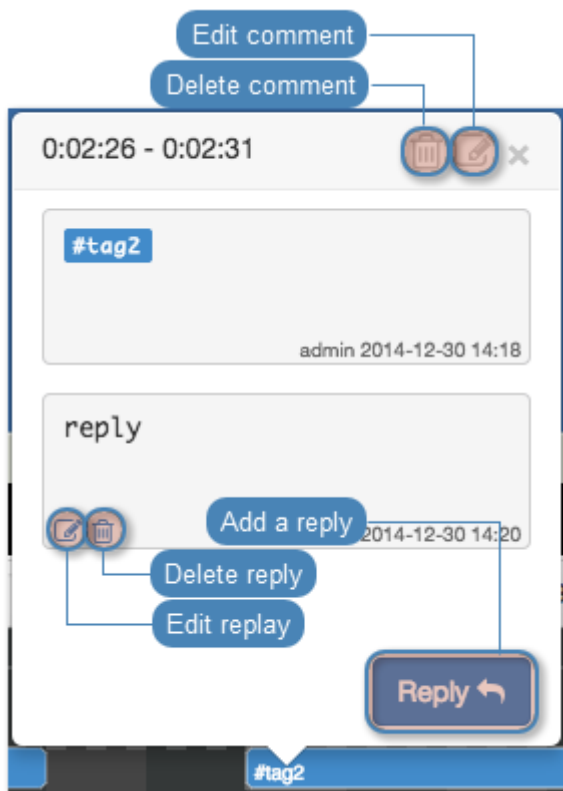
Editing a comment

1. Select *Management > Sessions*.
2. Find desired session and click the playback icon to start playback.
3. Click *Details*.
4. Find and click desired comment.
5. Click the edit icon.
6. Change the comment and *Submit*.

Deleting a comment

1. Select *Management > Sessions*.
2. Find desired session and click the playback icon to start playback.
3. Click *Details*.

4. Find and click desired comment.
5. Click the trashcan icon.
6. Click *Delete* to delete the comment.



Replying to a comment

1. Select *Management > Sessions*.
2. Find desired session and click the playback icon to start playback.
3. Click *Details*.
4. Find and click desired comment.
5. Click *Reply*.
6. Enter message and click *Submit*.

Related topics:

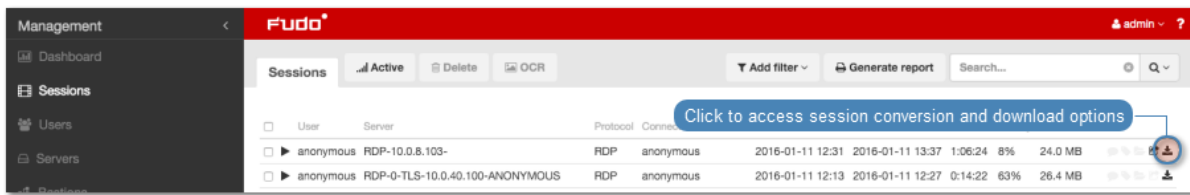
- *Sensitive features*

12.9 Exporting sessions

Fudo PAM allows converting stored session data to one of supported video formats.

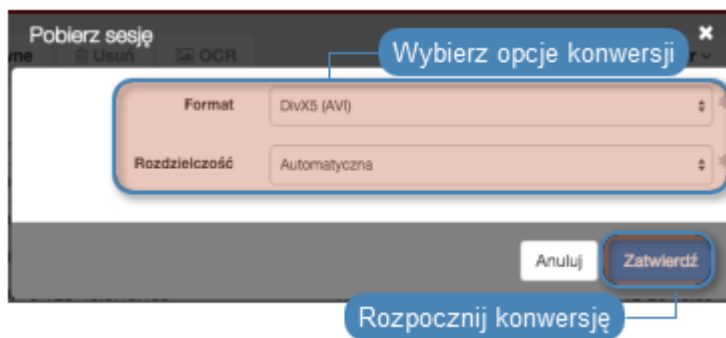
To export a session, proceed as follows.

1. Select *Management > Sessions*.
2. Find desired session and click the session export icon.



3. Select the output file format.

Note: The output file format and the resolution determine conversion time and the size of the output file.



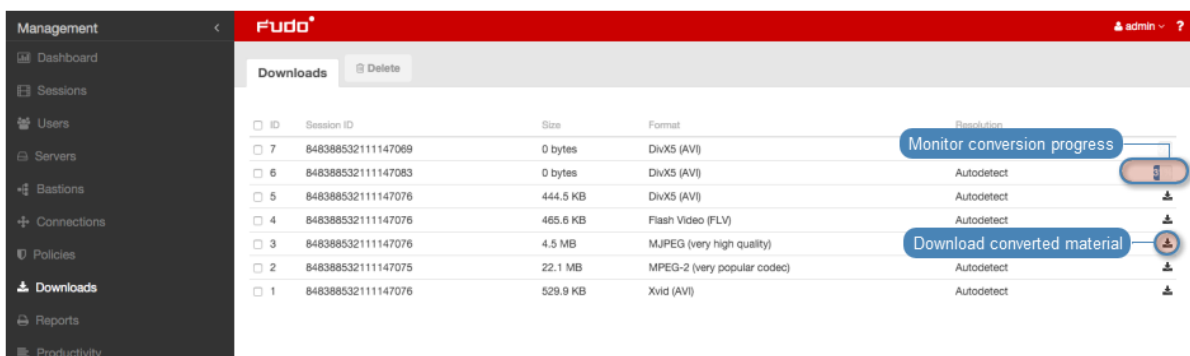
4. Select the video resolution (*not applicable to the text log file format*).

Note: *Autodetect* option will export video in the native user's screen resolution.

5. Click *Confirm* to start conversion and open the downloads page.

Note: The *Downloads* page enables monitoring conversion progress.

6. Find desired session and click the *Download* icon to download converted session material.



Related topics:

- [Filtering sessions](#)
- [Sharing sessions](#)
- [Viewing sessions](#)

- *Joining sessions*

12.10 Deleting sessions

To delete a recorded session, proceed as follows.

1. Select *Management > Sessions*.
2. Find and select desired session.
3. Click *Delete*.
4. Select *Remove associated resources* to also delete exported session material.
5. Confirm deleting selected sessions.

Note: Fudo PAM can automatically delete sessions after certain time, specified by the retention parameter. Refer to the *Backups and retention* topic for more on data retention.

Related topics:

- *Filtering sessions*
- *Sharing sessions*
- *Replaying sessions*
- *Exporting sessions*

12.11 OCR processing sessions

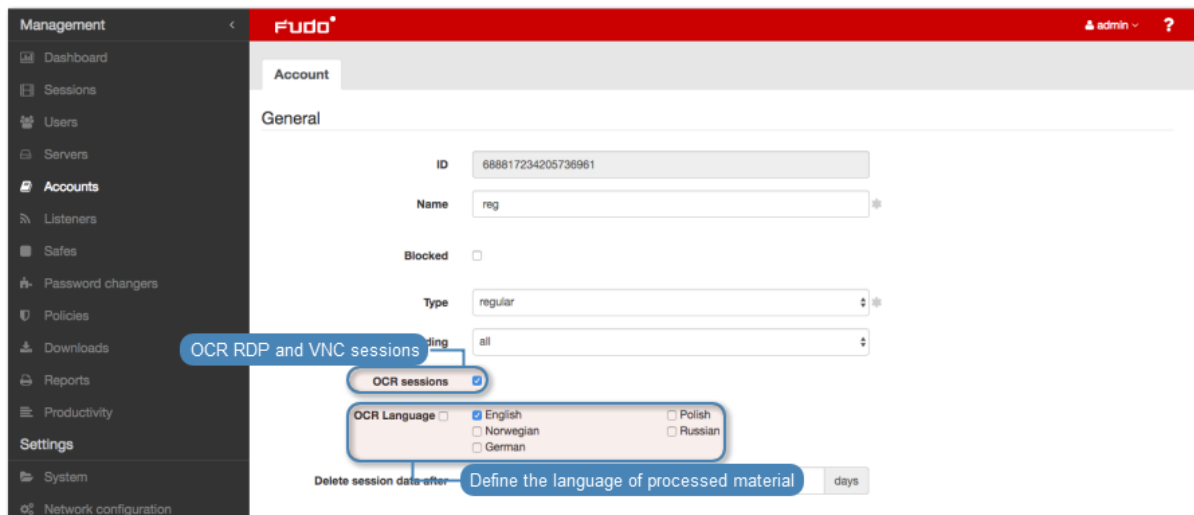
Recorded RDP and VNC sessions can be processed and indexed for full-text search purposes.

Warning: OCR processing is CPU intensive and may have negative impact on system's performance. It is recommended to enable it only for those accounts, which require detailed supervision.

Automated sessions processing

To have RDP and VNC sessions automatically processed, proceed as follows.

1. Select *Management > Accounts*.
2. Find and click desired account.
3. Select the *OCR sessions* option.
4. Select the language of processed data.

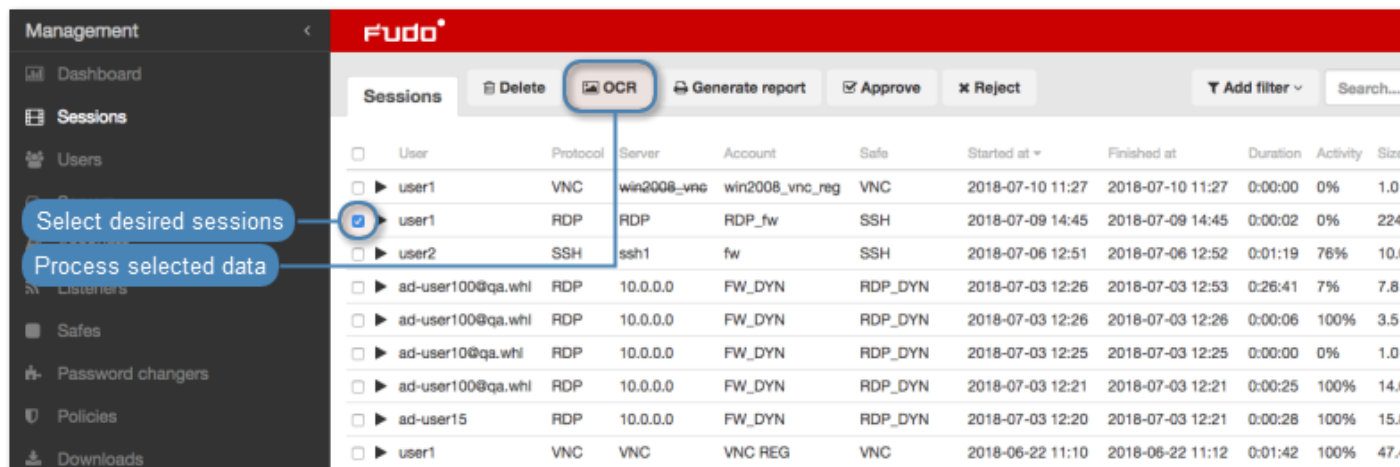


5. Click *Save*.

Processing selected sessions

To process selected sessions, proceed as follows.

1. Select *Management > Sessions*.
2. Select desired RDP or VNC sessions and click *OCR*.



Note: Filtering options allows for selecting processed or unprocessed objects.

3. Confirm processing selected sessions.

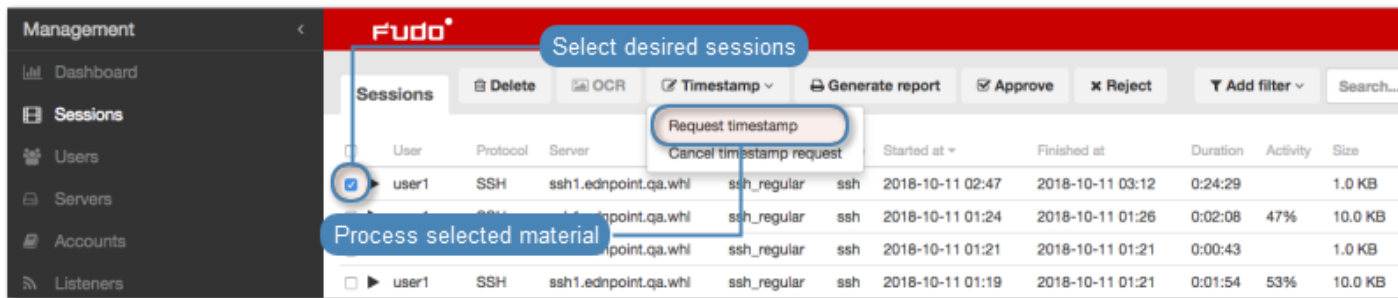
Related topics:

- *Filtering sessions*
- *Accounts*

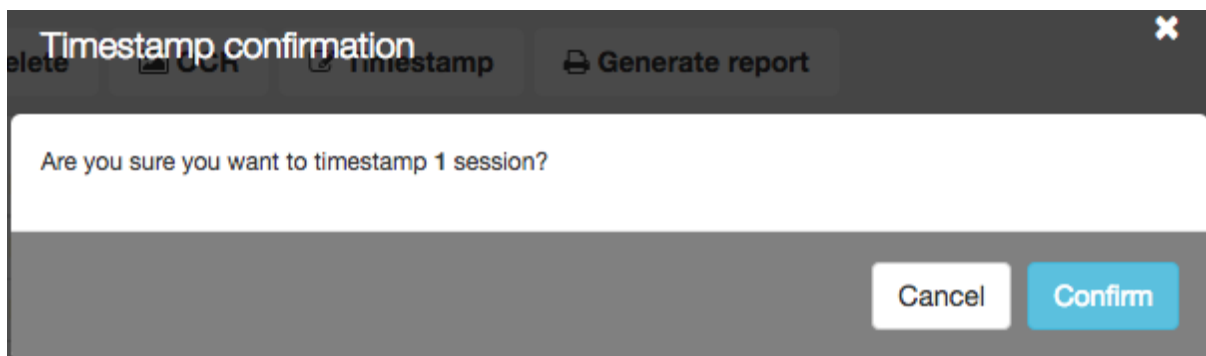
12.12 Timestamping selected sessions

To timestamp selected sessions, proceed as follows.

1. Select *Management > Sessions*.
2. Select desired sessions, *Timestamp* and select *Request timestamp*.



3. Click *Confirm*.

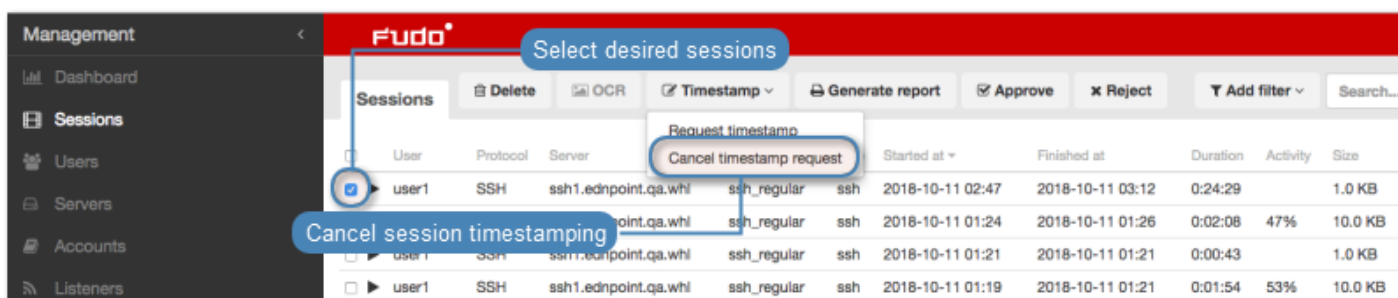


Note: Click the ⓘ to view the timestamp data.

12.13 Cancelling sessions timestamping

To cancel sessions timestamping, proceed as follows.

1. Select *Management > Sessions*.
2. Select desired sessions, *Timestamp* and select *Cancel timestamp request*.



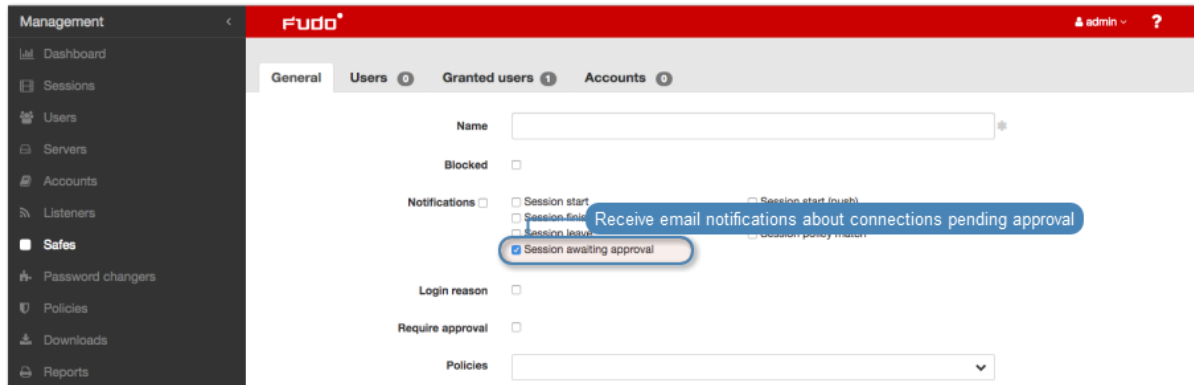
3. Click *Confirm*.

Related topics:

- *Filtering sessions*
- *Accounts*

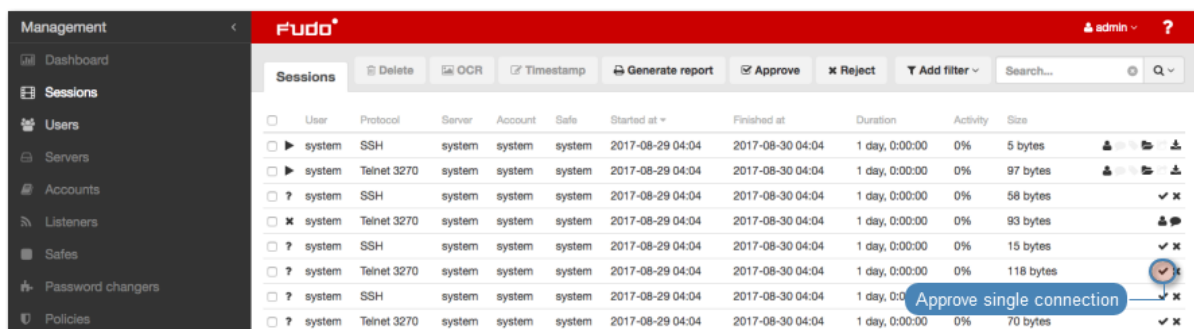
12.14 Approving pending connections

Note: To receive email notifications about pending sessions, select *Session awaiting approval* notification in safe configuration.

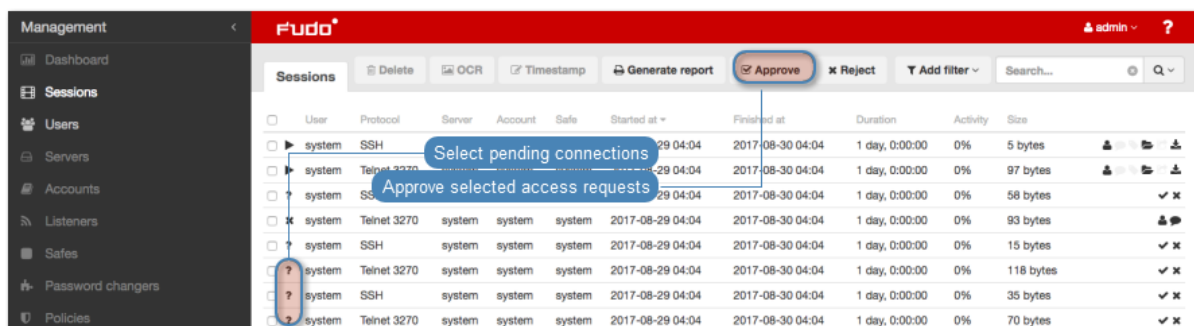


12.14.1 Fudo management interface

1. Select *Management* > *Sessions*.
2. Click ✓ in a specific row




or select desired pending sessions and click *Approve*.



12.14.2 Fudo Mobile

1. Start and login to the *Fudo mobile* application.


2. Select profile that you want to list connections from.
3. Select pending connection and tap *Approve* or swipe it right and tap .

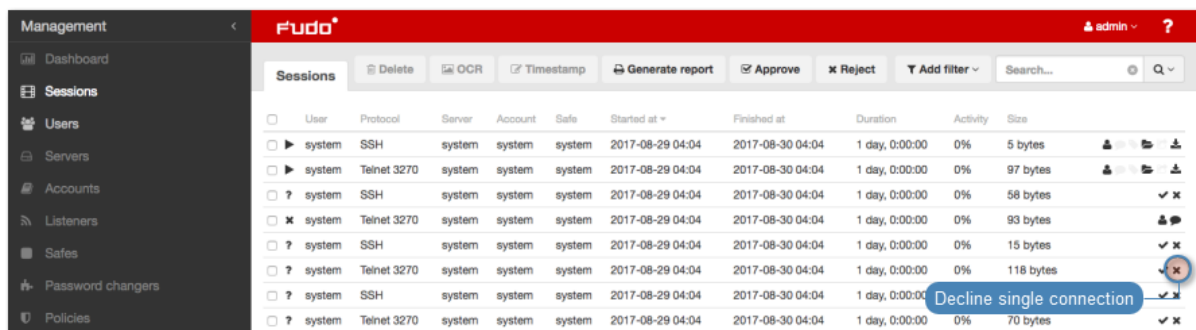
Related topics:

- [User authentication methods and modes](#)
- [Declining pending connections](#)
- [Sessions](#)

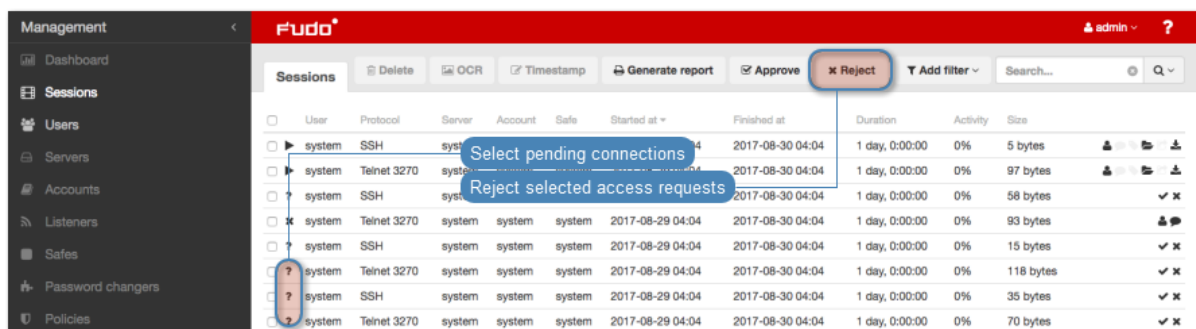
12.15 Declining pending connections

12.15.1 Fudo administration interface

1. Select *Management > Sessions*.
2. Click  in a specific row



or select pending sessions and click *Reject*.



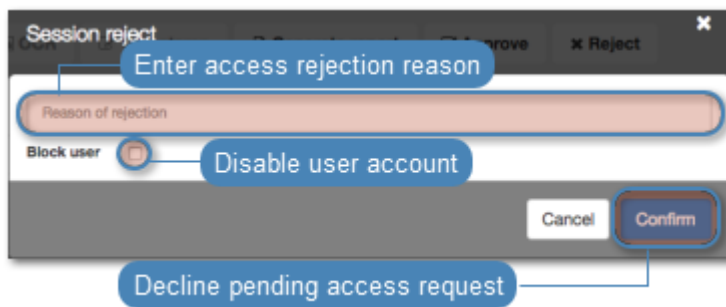
3. Optionally, enter the reason for rejecting given access request.

Note: Rejection reason is displayed on the session list after positioning cursor over the  icon.


4. Optionally, select the option to block the user.

Note: User blocking reason will be the same as the entered session rejection reason.

5. Click *Confirm*.



12.15.2 Fudo Mobile

1. Start and login to the *Fudo mobile* application.
2. Select profile that you want to list connections from.
3. Select pending connection and tap *Deny* or swipe it left and tap .
4. Enter reason why you decline given connection.
5. Optionally, select the option to disable user account.
6. Tap *Decline* to confirm access disapproval.

Related topics:

- *User authentication methods and modes*
- *Approving pending connections*
- *Terminating connection*
- *Blocking a user*
- *Sessions*

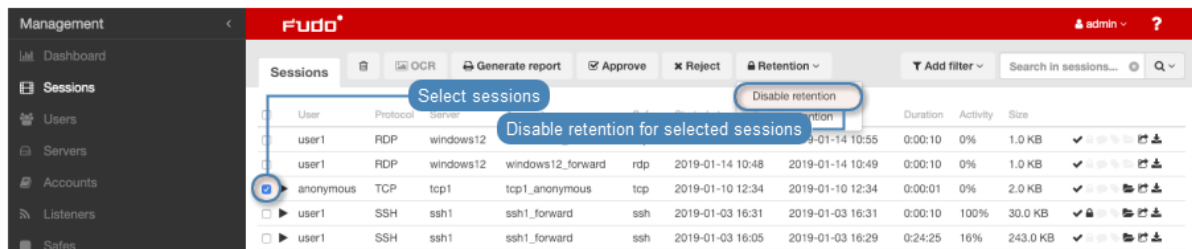
12.16 Sessions' retention lockdown

Data retention feature automatically deletes sessions after a specified time interval. Fudo allows for excluding selected sessions from the retention mechanism.

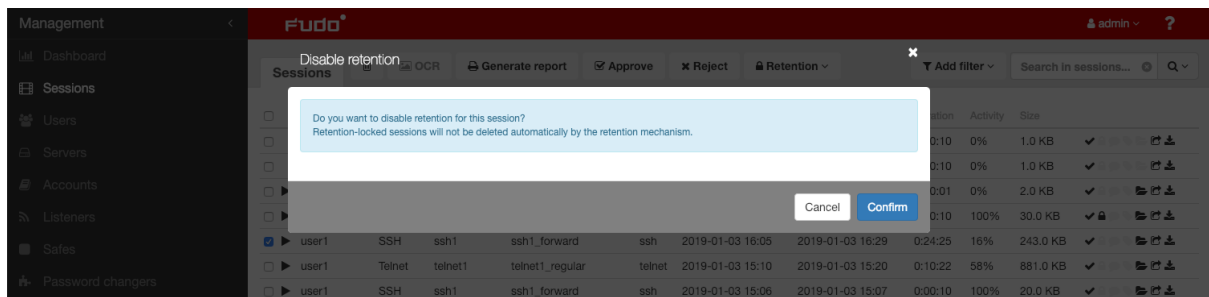
Disabling retention


To disable retention for specified sessions, proceed as follows.

1. Select *Management > Sessions*.
2. Find and select desired sessions.
3. Click *Retention*.
4. Select *Disable retention*.



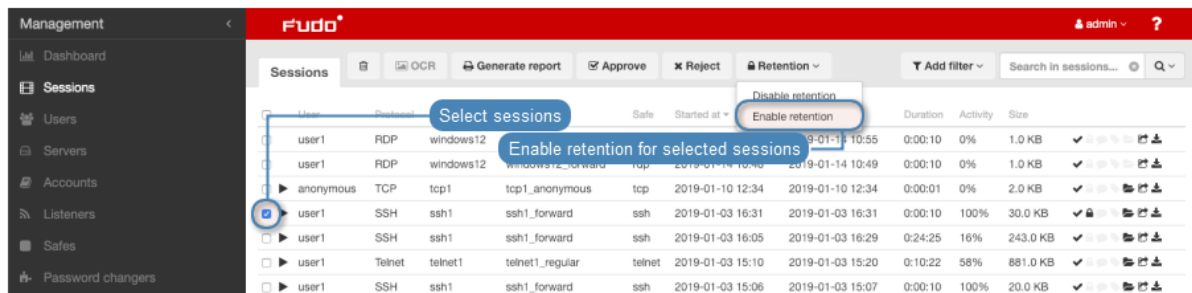
5. Click *Confirm* to disable retention for selected sessions.



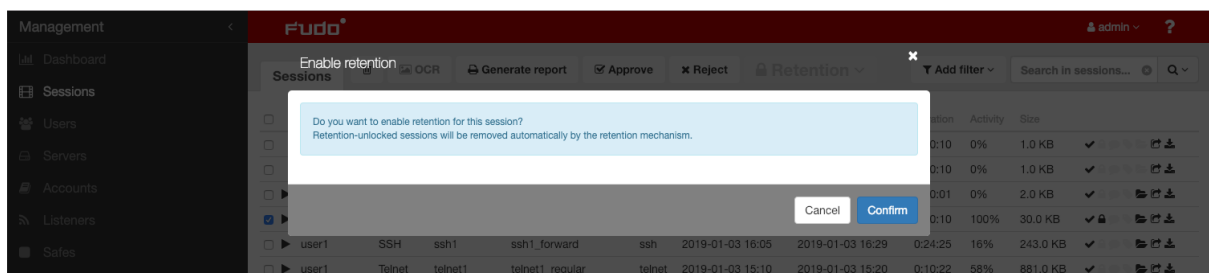
Note: Retention locked sessions are differentiated with the  status icon.

Enabling retention

1. Select *Management > Sessions*.
2. Find and select desired sessions.
3. Click *Retention*.
4. Select *Enable retention*.



5. Click *Confirm* to enable retention for selected sessions.



Related topics:

- [Backups and retention](#)

Reporting service generates detailed statistics of users access sessions.

Full reports are generated periodically (daily, weekly, monthly, quarterly, annually) by the system and can be accessed by users with the **superadmin** role assigned to them. Reports generated periodically upon users with **admin** or **operator** requests, will include only information regarding sessions objects which they have access permission assigned to.

In addition to the pre-defined reports, periodic reports can be also generated based on the user defined *filtering definition*.

Report can also be generated on demand and include data related to specified sessions.

Predefined reports

Account access report	This report contains accounts and corresponding servers and safes which have been accessed in the given time period.
Safe access report	This report contains safes and the corresponding servers accessed in the given time period.
Server access report	This report contains servers accessed in the specified time period in combination with safes and accounts.
Session approvals by user	This report contains approved 4-Eyes sessions.
Sessions sharing invites by user	This report contains shared sessions.
Session summary	This report provides information on sessions recorded in the given time period.
User access report	This report contains users in combination with servers they have accessed in the specified time period along with safes, listeners and accounts that were used to access these servers.
User privilege report	This report contains users and objects that they are allowed to edit.
User report	This report contains users along with their role, status, creation date, recent login and the entity that has created the given user instance.

Subscribing to a periodic report

To enable automatic periodic report generation for the logged in user, proceed as follows.

Note: Periodic reports, generated upon specific user's request, include only sessions, to which given user has sufficient access rights.

1. Select *Management > Reports*.
2. Click *Manage subscriptions*.
3. Select the report definition from the drop-down list.

Note: The list contains system pre-defined options and user defined *filtering definitions*.

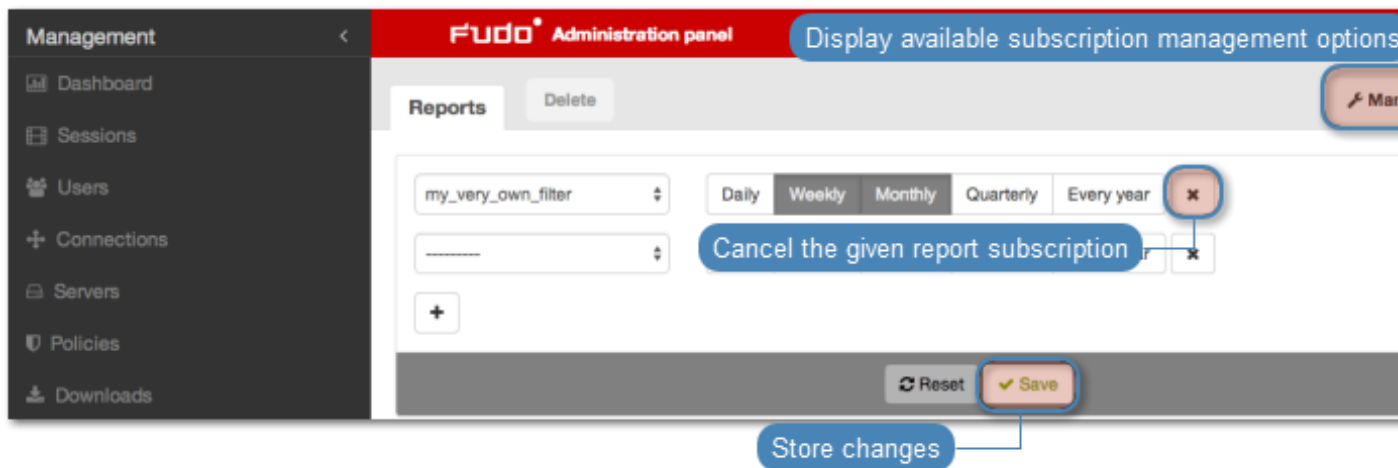
4. Choose how often the given report should be generated.
5. Click *Save*.



Cancelling a periodic report subscription

To cancel a subscription to a cyclic report, proceed as follows.

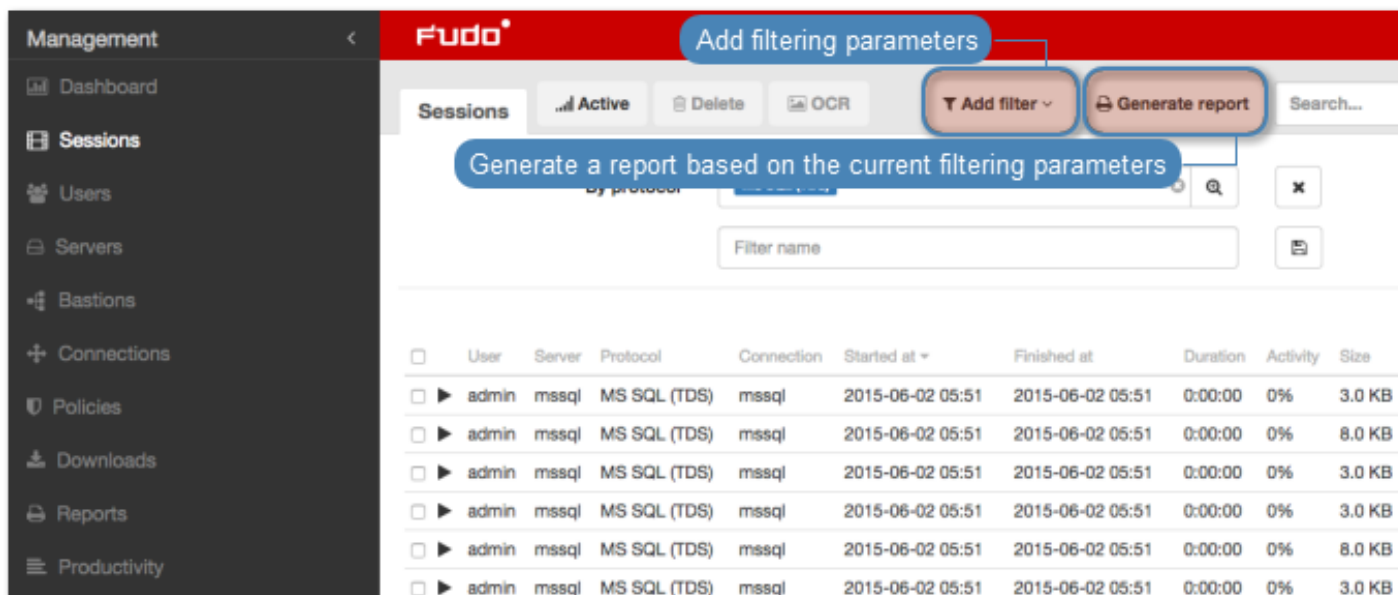
1. Select *Management > Reports*.
2. Click *Manage subscriptions*.
3. Click the report definition removal icon.
4. Click *Save*.



Generating reports on demand

A report can be prepared for a specified subset of user sessions, determined by filtering options.

1. Select *Management > Sessions*.
2. Click *Add filters* and define filtering parameters (for more information on sessions filtering, refer to the *Sessions: Sessions filtering* topic).
3. Click *Generate report*, to have the report generated based on the current filtering criteria.



4. Note your report's identifier or click it to display the report.

Management < Fudo

Sessions Active Delete OCR Add filter Generate report Search...

By protocol MS SQL (TDS) Filter name

Report 6871947604880523309 created successfully.

Click the report's identifier to view its content

	User	Server	Protocol	Connection	Started at	Finished at	Duration	Activity	Size
<input type="checkbox"/>	admin	mssql	MS SQL (TDS)	mssql	2015-06-02 05:51	2015-06-02 05:51	0:00:00	0%	3.0 KB
<input type="checkbox"/>	admin	mssql	MS SQL (TDS)	mssql	2015-06-02 05:51	2015-06-02 05:51	0:00:00	0%	8.0 KB
<input type="checkbox"/>	admin	mssql	MS SQL (TDS)	mssql	2015-06-02 05:51	2015-06-02 05:51	0:00:00	0%	3.0 KB

5. Select *Management* > *Reports*.
6. Find desired report and click the view icon.
7. Click the corresponding button to save the report in selected format.

Opening and downloading reports

1. Select *Management* > *Reports*.
2. Find desired report and click the view icon.

Management < Fudo

Reports Delete Add filter Manage

Display the reports list

Click to display given report

<input type="checkbox"/>	ID	Created at	Title
<input type="checkbox"/>	6871947604880523300	2015-08-19 01:00:03	Daily (2015-08-18) - System default report
<input type="checkbox"/>	6871947604880523298	2015-08-18 07:22:59	Report generated by admin
<input type="checkbox"/>	6871947604880523298	2015-08-18 07:05:31	Report generated by admin
<input type="checkbox"/>	6871947604880523297	2015-08-18 01:00:02	Daily (2015-08-17) - System default report
<input type="checkbox"/>	6871947604880523296	2015-08-17 01:00:03	Weekly (2015-08-16) - System default report
<input type="checkbox"/>	6871947604880523295	2015-08-16 01:00:03	Daily (2015-08-16) - System default report
<input type="checkbox"/>	6871947604880523294	2015-08-16 01:00:01	Daily (2015-08-15) - System default report
<input type="checkbox"/>	6871947604880523293	2015-08-15 01:00:01	Daily (2015-08-14) - System default report
<input type="checkbox"/>	6871947604880523292	2015-08-14 01:00:01	Daily (2015-08-13) - System default report

3. Click the corresponding button to save the report in selected format.

Management < **fudo**

Report 848388532111147045 CSV

Save the report in selected format

Report criteria

- From date = 2015-12-10
- To date = 2015-12-10

Servers

Server	Number of sessions	Number of users	Sessions total time	Sessions total size	Average session time	Average session size
RDP-10.0.35.53-WindowsXP	1	1	0:00	181.0 KB	0:00	0:00
RDP-10.0.40.100-Windows2012	1	1	0:24	2.3 MB	0:24	0:24
RDP-10.0.40.202-Windows8	1	1	0:03	27.9 MB	0:03	0:03
SSH-10.0.35.1	12	1	1:34	14.5 MB	0:07	0:07

Users

User	Number of sessions	Number of servers	Sessions total time	Sessions total size	Average session time	Average session size
user0	15	4	2:02	44.8 MB	0:08	0:08

Deleting reports

1. Select *Management > Reports*.
2. Find, select desired reports and click *Delete*.
3. Confirm deleting selected reports.

Related topics:

- *Notifications*
- *Filtering sessions*

Fudo PAM features a productivity analysis component which tracks users' activities and can provide precise information on activity and idle times.

14.1 Overview

Overview displays data on users' activity in selected time interval.

Note: Activity rating is based on the user's interaction with the monitored system. Fudo PAM divides the time into 60 seconds long time intervals and monitors the activity within the interval. Lack of any actions in a given time period accounts such as a non-productive time.

To view the users' activity rundown, proceed as follows.

1. Select *Management > Productivity*.
2. Select the *Overview* tab.
3. Define the users' list filtering.
4. Click *Generate report* to generate rundown of the displayed data in HTML, CSV or PDF format.

Note: The report can be accessed in the *Reports* section.

Management

- Dashboard
- Sessions
- Users
- Connections
- Servers
- Policies
- Downloads
- Reports
- Productivity

Session analysis

Overview Session analysis Comparison

Date from Add a filter, to limit the number of elements on the list

Summary

Organization/User	Sessions total time	Active time	Idle time	Productivity	Sessions	Servers
Total	434:58	88:47	346:11	20%	296	19
Unassigned	242:55	54:04	188:51	22%	181	16
development	31:10	12:49	18:21	41%	31	1
user-33	31:10	12:49	18:21	41%	31	1
senvis	160:53	21:54	138:59	13%	84	2
user-25	157:02	21:01	136:01	13%	80	1
user-26	3:51	0:53	2:58	22%	4	1

Management

- Dashboard
- Sessions
- Users
- Connections
- Servers
- Policies
- Downloads
- Reports
- Productivity

Session analysis

Overview Session analysis Comparison

Date from 2014-10-01 to 2014-11-01

Summary

Organization/User	Sessions total time	Active time	Idle time	Productivity	Sessions	Servers
Total	434:58	88:47	346:11	20%	296	19
Unassigned	242:55	54:04	188:51	22%	181	16
development	31:10	12:49	18:21	41%	31	1
user-33	31:10	12:49	18:21	41%	31	1
senvis	160:53	21:54	138:59	13%	84	2
user-25	157:02	21:01	136:01	13%	80	1
user-26	3:51	0:53	2:58	22%	4	1

Related topics:

- *Productivity analysis - Sessions analysis*
- *Productivity analysis - Comparison*
- *Sessions*

14.2 Sessions analysis

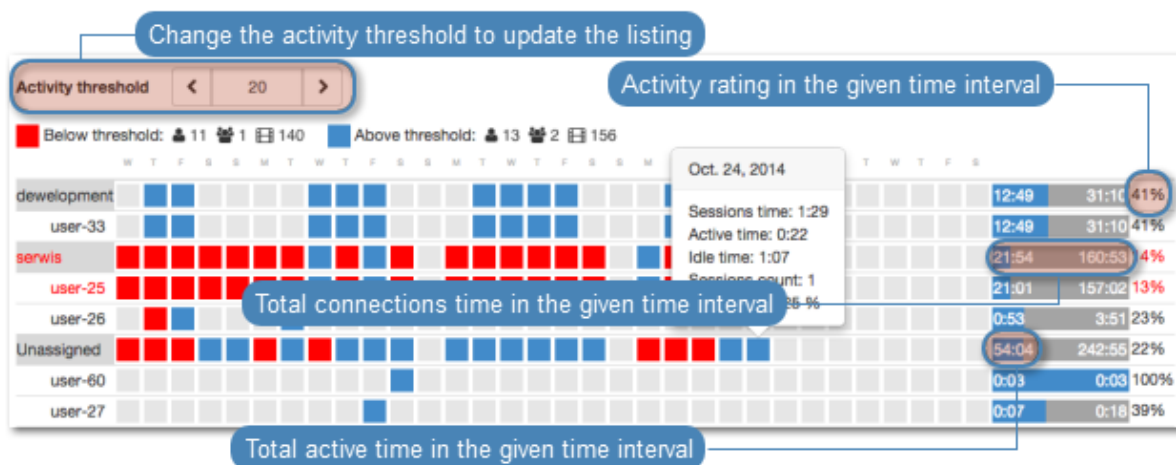
Sessions analysis shows in detail users/organizations productivity in the given time period. The activity threshold parameter allows identifying sessions, users and organisations which do not exceed the required user activity rating and helps establishing the threshold value attainable for a given number of users or sessions.

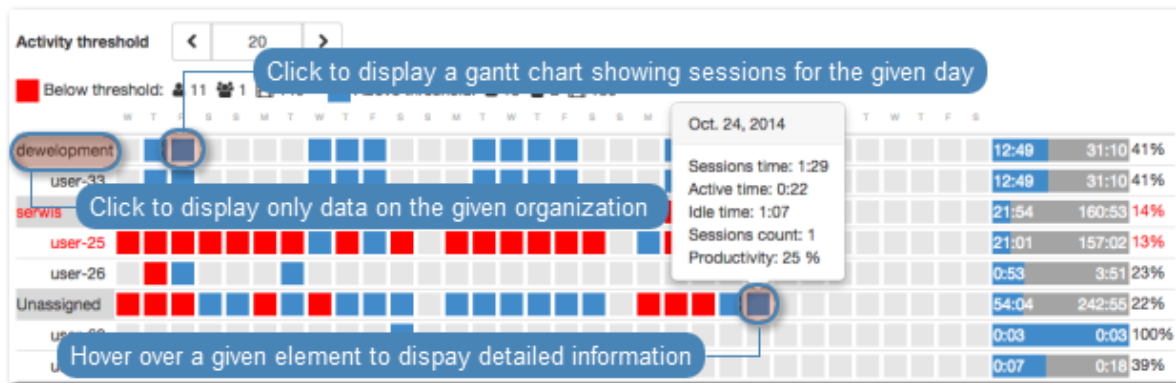


Users activity rating

Users activity rating allows identifying sessions which do not exceed the required user activity level. Further material analysis helps determining the reason for low activity in the given session and draw relevant conclusions.

Note: The listing does not cover time periods longer than 31 days. In case the defined time interval is longer than that, only data from the first 31 days is presented.





Related topics:

- *Productivity analysis - Overview*
- *Productivity analysis - Comparison*

14.3 Activity comparison

Efficiency analyzer module enables comparing users/organizations activity in given time periods.

To compare users/organizations, proceed as follows.

1. Select *Management > Productivity*.
2. Select the *Comparison* tab.
3. Select object types being compared.
4. Select the time interval.
5. Add objects to the comparison and define starting date for each object.
6. Click *Confirm* to compare selected objects.

Related topics:

- *Productivity analysis - Sessions analysis*
- *Productivity analysis - Overview*
- *Sessions*

This section covers Fudo PAM administration topics.

15.1 System

15.1.1 Date and time

System events registered by Fudo PAM (sessions, system log events, etc.) are timestamped. Fudo PAM can obtain the time information either from an NTP server or the system clock.

Warning:

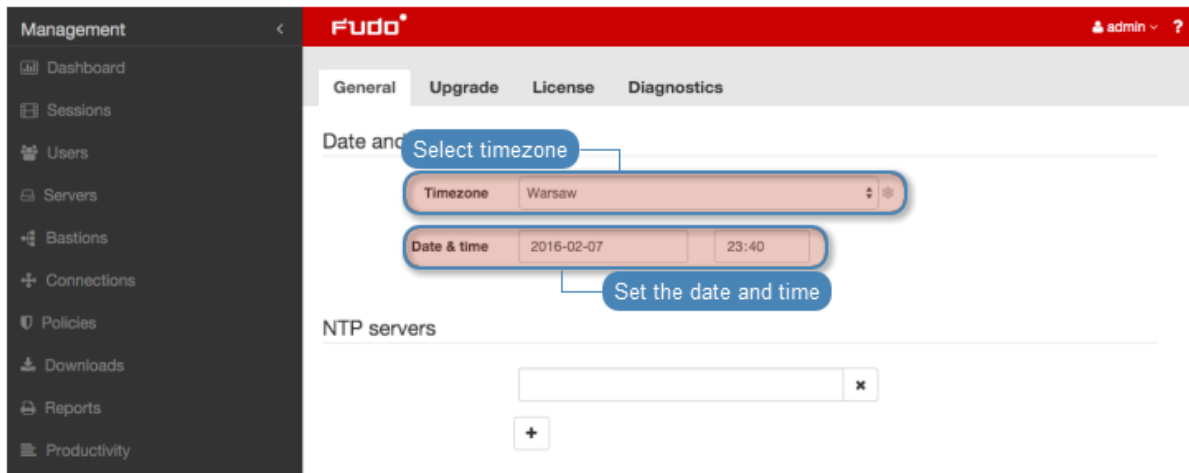
- It is strongly advised for the date and time settings to be obtained from a reliable NTP server. Changing date and time settings manually may result in system malfunction.
- Date and time synchronization with NTP server is required in *cluster configurations*.

Changing date and time settings

Note: Manual time setting is disabled if there are NTP servers configured.

To change the Fudo PAM's system clock settings, proceed as follows.

1. Select *Settings > System*.
2. Change date and time parameters in the *Date and time* section.



3. Click *Save*.

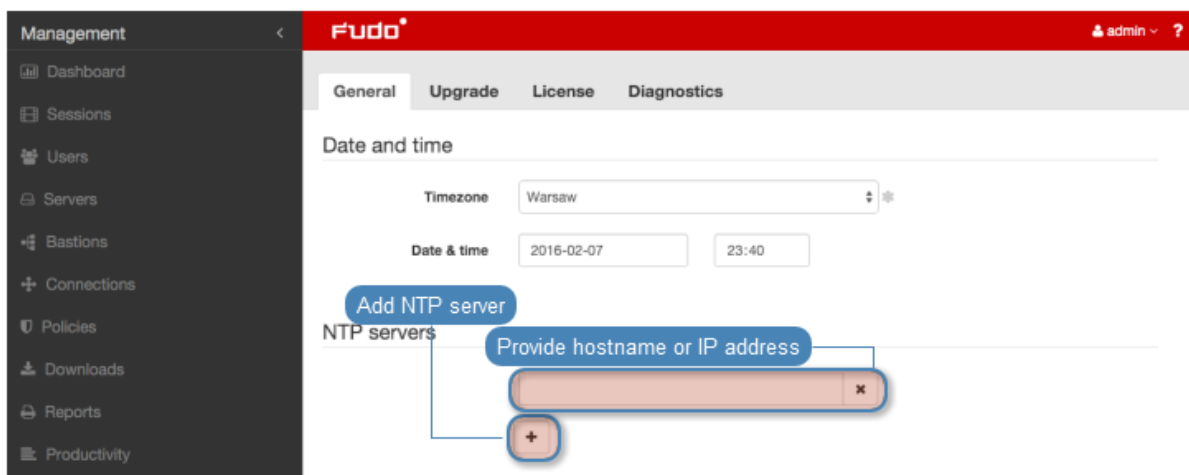
Time servers configuration

Note: NTP servers ensure that the system time on all IT infrastructure devices is synchronized. Using NTP servers guarantees that the timestamp of the recorded session matches the time settings on the monitored server.

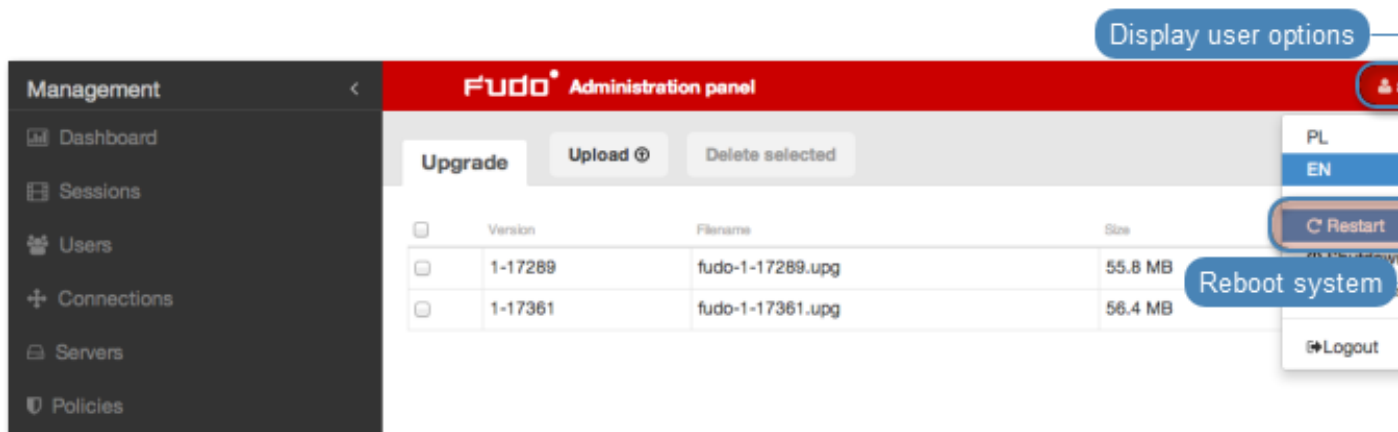
Adding an NTP server definition

To add an NTP server definition, proceed as follows.

1. Select *Settings > System*.
2. Click *+* in the *NTP servers* section to add an NTP server.
3. Enter NTP server IP address or host name.



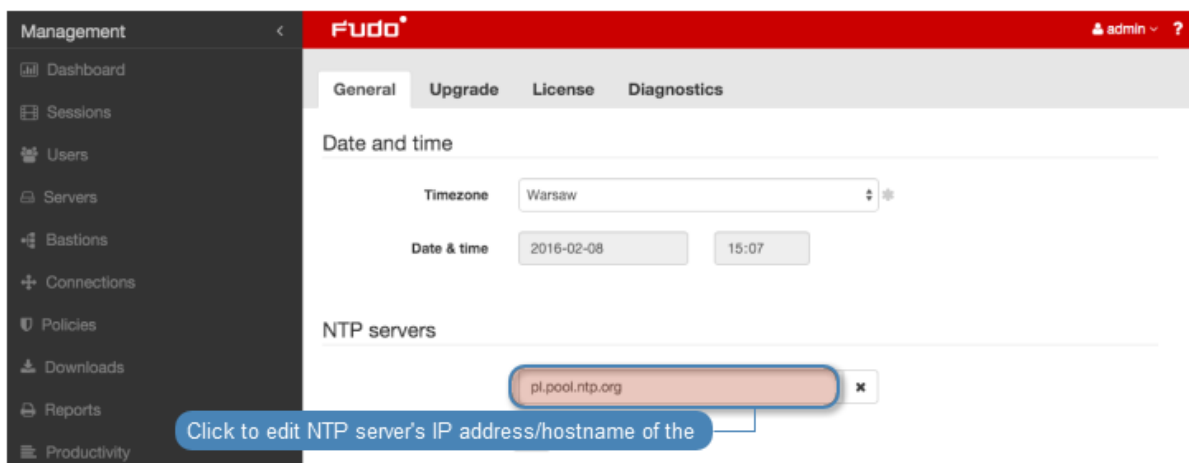
4. Click *Save*.
5. Select *Restart* from user menu to reboot Fudo PAM and apply new time settings.



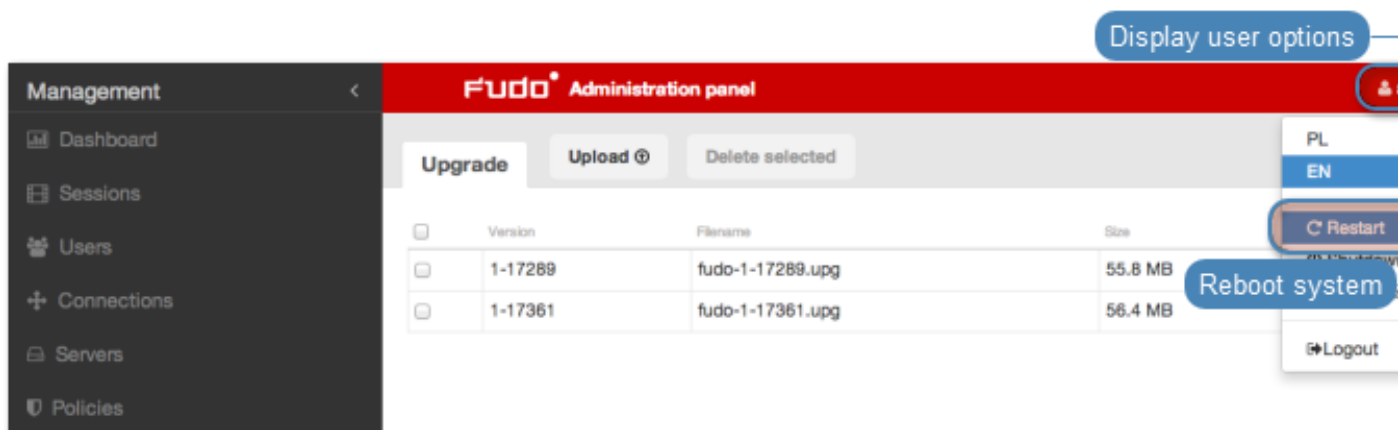
Editing an NTP server definition

To edit an NTP server definition, proceed as follows.

1. Select *Settings > System*.
2. Find and change desired NTP server configuration parameters in the *NTP servers* section.



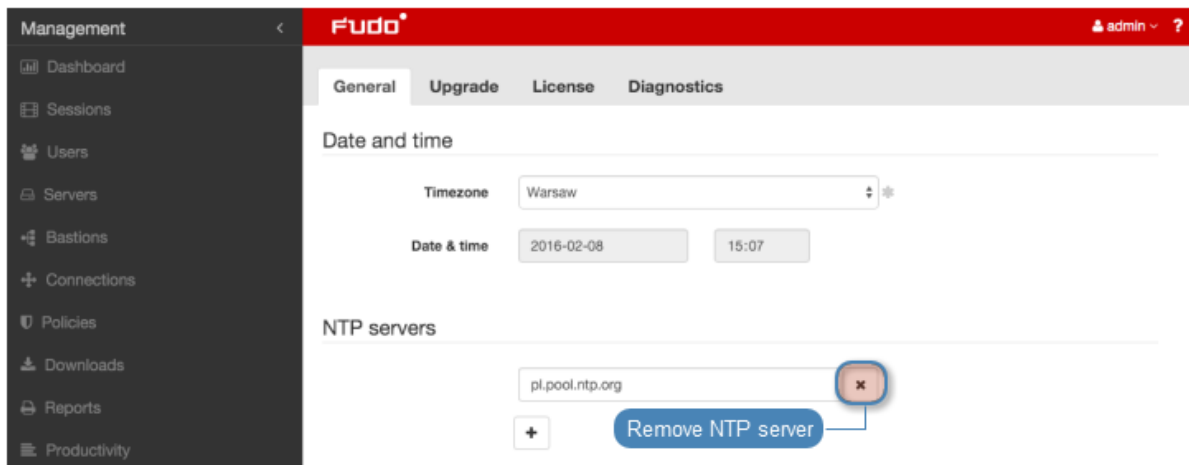
3. Click *Save*.
4. Select *Restart* from user menu to reboot Fudo PAM and apply new time settings.



Deleting an NTP server definition

To remove and NTP server definition, proceed as follows.

1. Select *Settings > System*.
2. Find desired NTP server definition in the *NTP servers* section and click the *X* icon.



3. Click *Save*.

Related topics:

- *Timestamping*

15.1.2 SSL certificates

SSL certificate allows prevent phishing attacks.

Configuring SSL certificate for Fudo administration panel

1. Select *Settings > System*.
2. In the *Fudo HTTPS certificate* section, click the *Browse* button next to the *HTTPS Certificate* field and point to the location of the SSL certificate file in PEM format.
3. Click the *Browse* button next to the *HTTPS Private Key* field and point to the location of the SSL key definition.

The screenshot displays the Fudo PAM 3.11 configuration interface. On the left is a dark sidebar with a 'Management' section containing links to Dashboard, Sessions, Users, Servers, Accounts, Listeners, Safes, Password changers, Policies, Downloads, Reports, and Productivity. Below this is a 'Settings' section with a 'System' subsection containing links to Network configuration, External storage, Notifications, Timestamping, and External authentication. The main content area has a red header with the 'Fudo' logo and a tabbed interface with 'General', 'Upgrade', 'License', and 'Diagnostics' tabs. The 'General' tab is active, showing sections for 'Date and time' (with a Timezone dropdown set to 'Los_Angeles' and Date & time fields for '2018-09-04' and '05:42'), 'NTP servers' (with a text input '0.pl.pool.ntp.org' and a '+' button), 'Fudo HTTPS certificate' (with fields for 'HTTPS certificate' and 'HTTPS private key', each with a 'Choose file' button and 'No file chosen' text), and 'User portal HTTPS certificate' (with similar fields for 'HTTPS certificate' and 'HTTPS private key').

4. Click *Save*.

Configuring user portal SSL certificate

1. Select *Settings > System*.
2. In the *Fudo HTTPS certificate* section, click the *Browse* button next to the *HTTPS Certificate* field in the *HTTPS certificate* section and point to the location of the SSL certificate file in PEM format.
3. Click the *Browse* button next to the *HTTPS Private Key* field and point to the location of the SSL key definition.

The screenshot displays the Fudo PAM 3.11 Management interface. On the left is a sidebar with 'Management' and 'Settings' sections. The 'Management' section includes links to Dashboard, Sessions, Users, Servers, Accounts, Listeners, Safes, Password changers, Policies, Downloads, Reports, and Productivity. The 'Settings' section includes System, Network configuration, External storage, Notifications, Timestamping, and External authentication. The main content area is titled 'Fudo' and has tabs for General, Upgrade, License, and Diagnostics. The 'General' tab is active, showing configuration options for Date and time, NTP servers, Fudo HTTPS certificate, and User portal HTTPS certificate.

Management

- Dashboard
- Sessions
- Users
- Servers
- Accounts
- Listeners
- Safes
- Password changers
- Policies
- Downloads
- Reports
- Productivity

Settings

- System
 - Network configuration
 - External storage
 - Notifications
 - Timestamping
 - External authentication

Fudo

General Upgrade License Diagnostics

Date and time

Timezone: Los_Angeles

Date & time: 2018-09-04 05:42

NTP servers

0.pl.pool.ntp.org

Fudo HTTPS certificate

HTTPS certificate: Choose file No file chosen

HTTPS private key: Choose file No file chosen

User portal HTTPS certificate

HTTPS certificate: Choose file No file chosen

HTTPS private key: Choose file No file chosen

4. Click *Save*.

Related topics:

- *Security measures*
- *Servers*

15.1.3 Deny new connections

Enabling this option results in a denial of all new connections requests.

Blocking new connections

1. Select *Settings > System*.
2. Select *Deny new connections* option in the *User authentication and sessions* section.
3. Click *Save* button.

Related topics:

- *Network interfaces configuration*

15.1.4 SSH access

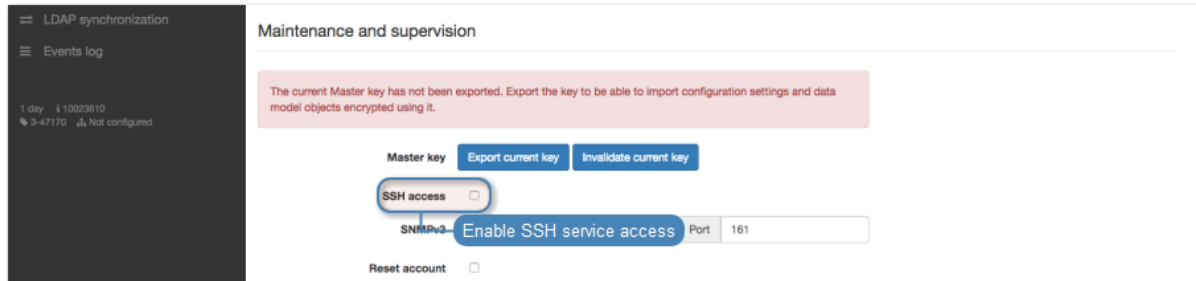
SSH access option enables remote access to Fudo PAM for servicing and maintenance purposes.

Note: The default port number for service access over SSH protocol is 65522.

Enabling SSH access

To enable SSH access, proceed as follows.

1. Select *Settings > System*.
2. Select *SSH access* option in the *Maintenance and supervision* section.



3. Click *Save* button.

Related topics:

- *Network interfaces configuration*

15.1.5 Sensitive features

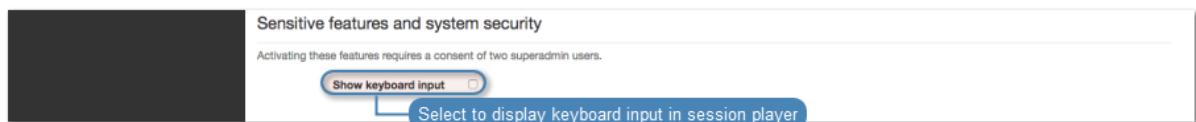
Sensitive features is a set of options enabling which requires a consent from two **superadmin** users.

Enabling displaying keyboard input

Note: Keystrokes are not displayed in the session player by default. Enabling keystrokes display requires a consent from two **superadmin** users.

To enable keyboard input display, proceed as follows.

1. Select *Settings > System*.
2. Select *Show user input* in the *Sensitive features* section to initiate the feature.
3. Click *Save*.



4. Notify another system administrator that the keyboard input showing feature has been initiated and requires a confirmation.

Related topics:

- *Viewing sessions*

15.1.6 System update

Note:

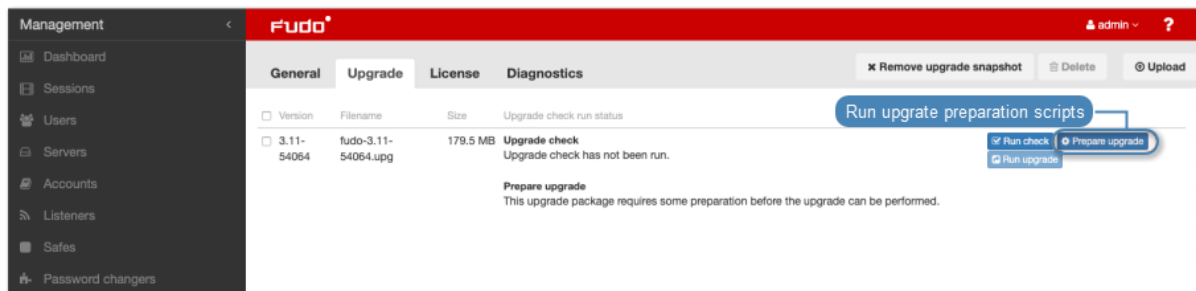
- In addition to the current system version, Fudo PAM stores the previous revision, allowing for restoring the system to its previous state. In the event of an unsuccessful system update, Fudo PAM detects the problem during system restart and restarts itself using the previous system revision.
 - The system update process does not influence the system configuration or the session data stored on Fudo PAM.
 - The storage usage may temporarily increase during system update.
-

15.1.6.1 Updating system

Warning:

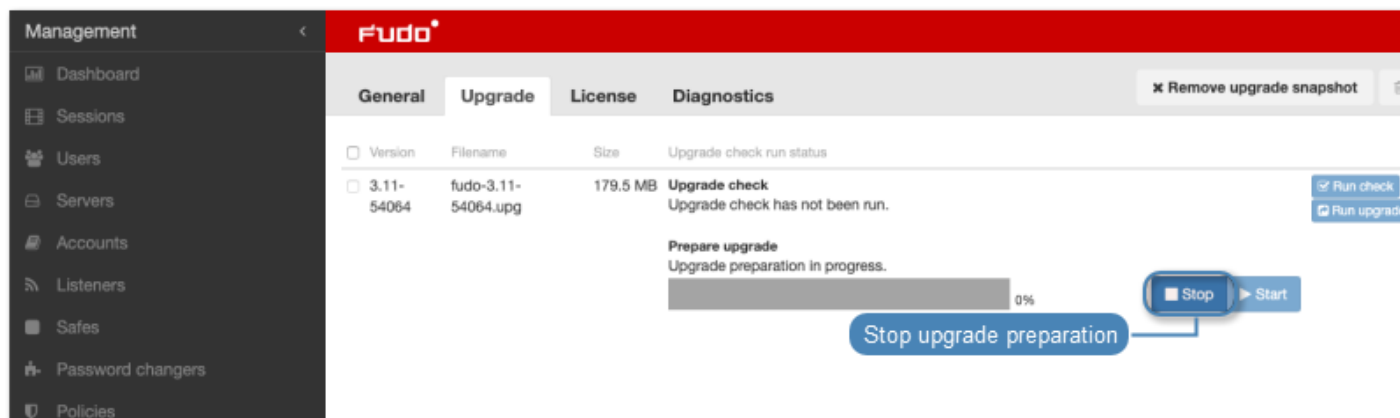
- If the upgrade package requires preparation, it is recommended to wait for the preparation process to finish. This will minimize the system's downtime when performing the actual upgrade.
- Before updating the system it is advised to *run a preliminary check* to ensure that the current system configuration can be successfully upgraded to the new version.
- If the storage usage on the system being updated exceeds 85%, contact Fudo PAM technical support before proceeding with upgrading the system.
- During the system update, all current users' connections will be terminated. Use the *Deny new connections* option in the *Sessions* section of the system settings menu to *limit the number* of active connections before performing system upgrade.
- After running system update, Fudo PAM will restart automatically. Connect the USB flash drive containing the encryption key to the USB port before proceeding or have the passphrase ready in case of virtual machine instance. Note that entering incorrect passphrase will restart the machine in previous revision.
- In case of cluster configuration, upgrade slave node first and after successful upgrade, move onto upgrading the master node.

1. Select *Settings > System*.
2. Select the *Upgrade* tab.
3. Click *Upload*.
4. Browse the file system to find and upload the update image file (*.upg*).
5. If the upgrade requires initial preparation, click *Prepare upgrade*.



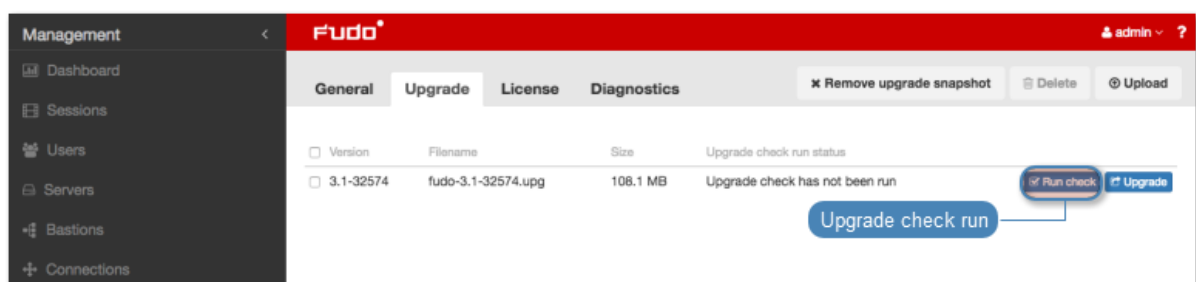
Note:

- Upgrade preparation minimizes the system's downtime when running the actual update.
- Click *Stop* to cancel upgrade preparation. Note that the current preparation stage must complete, thus cancelling might take a while.



- Click *Start* to resume upgrade preparation.

6. Click *Run check* to verify if the current configuration and data model objects are compatible with the new system revision.

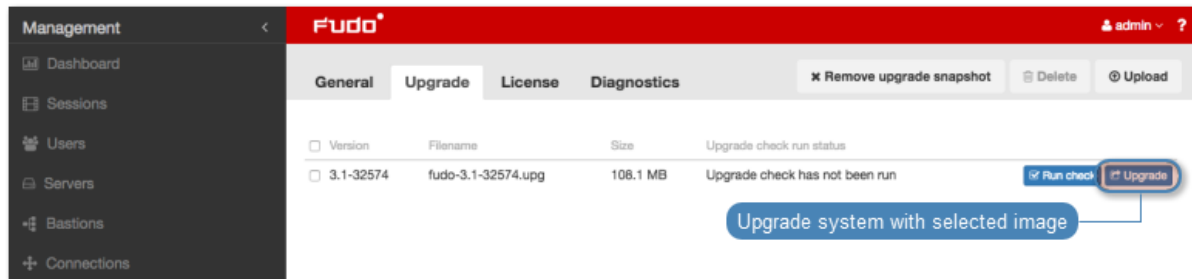


Note:

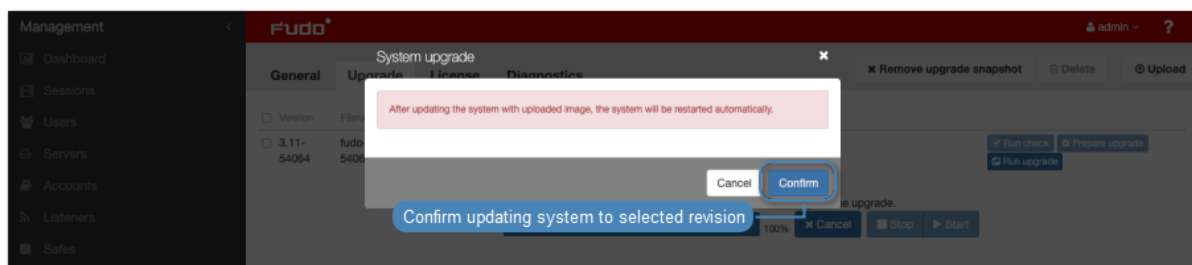
- Click *Cancel check* to stop the preliminary upgrade check.
- Click *Download log* to view the upgrade procedure log along with the information on how long it will take to perform the upgrade.

7. Click *Run upgrade*.

Note: In case the upgrade requires preparation, the system upgrade can be performed once the initial preparation stage is completed. Although it is recommended to wait for the preparation process to finish. This will reduce the downtime when running the actual system upgrade.



8. Click *Confirm* to proceed with system update.



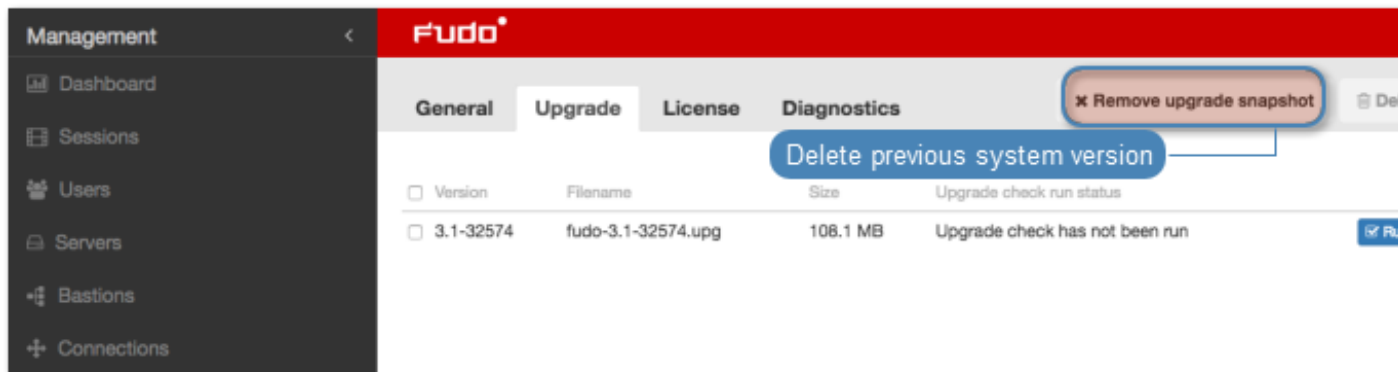
Note: If you *enabled* the *Deny new connections* option before upgrading, make sure to disable it after restarting the system.

15.1.6.2 Deleting upgrade snapshot

Deleting upgrade snapshot will free the storage space occupied by previous system version.

Warning: After deleting the upgrade snapshot it will not be possible to restore the system to previous version.

1. Select *Settings > System*.
2. Select the *Upgrade* tab.
3. Click *Remove upgrade snapshot*.



4. Confirm deleting previous system version.

Related topics:

- *System version restore*
- *Restarting system*

15.1.7 License

Uploading new license

To upload a new license file, proceed as follows.

Note: New license will replace existing one.

1. Select *Settings > System*.
2. Select the *License* tab.
3. Click *Upload*.



4. Browse the file system to find the license file and click *OK* to upload and replace current license definition.

Related topics:

- *System*

15.1.8 Diagnostics

System diagnostics module enables executing basic system command, such as ping, netcat or traceroute.

To run a diagnostic utility, proceed as follows.

1. Select *Settings > System*.
2. Select the Diagnostics tab.
3. Find desired utility, provide necessary parameters and execute the command.

Management

- Dashboard
- Sessions
- Users
- Servers
- Accounts
- Listeners
- Safes
- Password changers
- Policies
- Downloads
- Reports
- Productivity

Settings

System

- Network configuration
- External storage
- Notifications
- Timestamping
- External authentication
- External passwords repositories
- Resources
- Backups and retention
- Ticketing systems
- Cluster
- LDAP synchronization
- Events log

3:34:12.469291 i 10023610
3-51962 Not configured

Fudo

General Upgrade License **Diagnostics**

LDAP search

Host

Username

Password


Domain

Filter

Attributes

Submit


ping

Host 

Bind to

Options ☐ Numeric output only ☐ Record route


netcat

Host Port 


Bind to

Flags ☐ IPv4 only ☐ IPv6 only

host

Host 

traceroute

Host 

Bind to

Options ☐ Do not resolve hop addresses ☐ Use ICMP ECHO instead of UDP datagrams

☐ Firewall evasion mode ☐ Set the "don't fragment" bit

Command/parameter	Description
LDAP search	LDAP search allows querying LDAP server for objects.
Host	LDAP server IP address.
Login	Login of the user allowed to browse the directory.
Password	Password of the user allowed to browse the directory.
Domain	Directory domain to query.
Filter	Objects filtering parameter.
Attributes	LDAP search attributes.
Ping	Ping sends a sequence of 10 ICMP packets to selected host.
Numeric output only	Does not resolve host's IP address to its mnemonic name.
Record route	Enables tracking packets' route.
netcat	etcat allows establishing connection with remote host on specified port number.
host	host is used to determine if the DNS server correctly resolves mnemonic hostnames.
traceroute	traceroute allows for determining packets' route between Fudo PAM and the specified host.
Do not resolve hop addresses	Subsequent hop IP addresses are not resolved to mnemonic names.
Use ICMP ECHO instead of UDP datagrams	Enforces traceroute to use UDP packets instead of ICMP.
Firewall evasion mode	Enforces the same port numbers for UDP and TCP packets. Target port is not incremented with each packet sent.
Set the "don't fragment" bit	Disables packet fragmentation in case the packet exceeds defined MTU (Maximum Transmission Unit) value defined for the network. Exceeding the MTU value results in an error.

Related topics:

- [Troubleshooting](#)

15.1.9 Configuration encryption

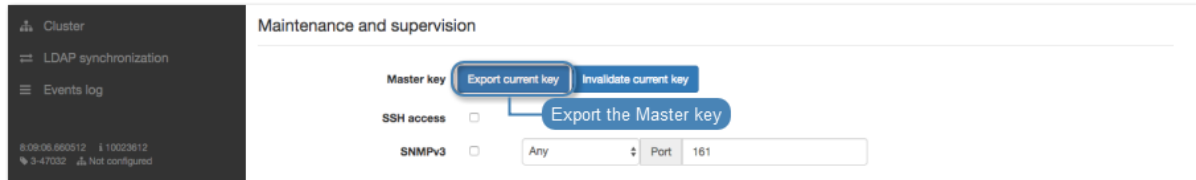
The *Master key* enables encrypting sensitive configuration parameters, system backups and external storage volumes. It also allows for recovering internal storage encryption key in case the pen drives containing encryption key are lost or damaged.

Note:

- The Master key is exported to PEM format and it is encrypted with SMIME using administrator's public key/certificate.
- It is essential to have the *Master key* exported and stored in a safe location.
- In case the *Master key* has been compromised, you can invalidate it, which will result in generating a new one and re-encrypting the data.

Exporting master key

1. Select *Settings > System*.
2. In the *Maintenance and supervision* click *Export current key*.



3. Click *Choose file* and browse the file system to find the certificate that will be used to encrypt the *Master key*.

Note:

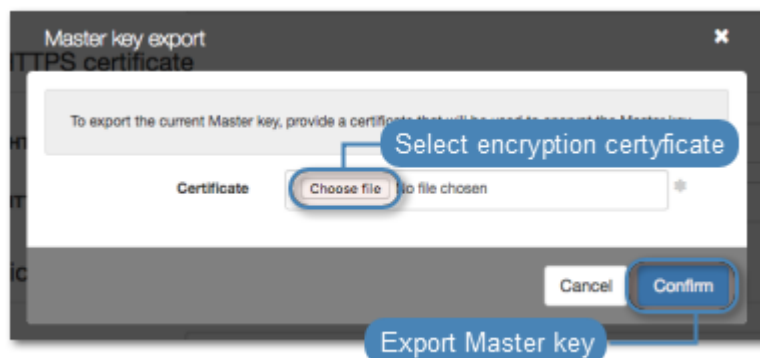
- Generate the keys and the CSR (Certificate Signing Request) using *openssl*:

```
openssl req -newkey rsa:4096 -keyout privkey.pem -out req.pem
openssl req -nodes -newkey rsa:4096 -keyout privkey.pem -out req.pem # Do not prompt for a password.
```

- Sign the CSR:

```
openssl x509 -req -in req.pem -signkey privkey.pem -out cert.pem
```

4. Click *Confirm* and save the the *Master key* file.



Invalidating current master

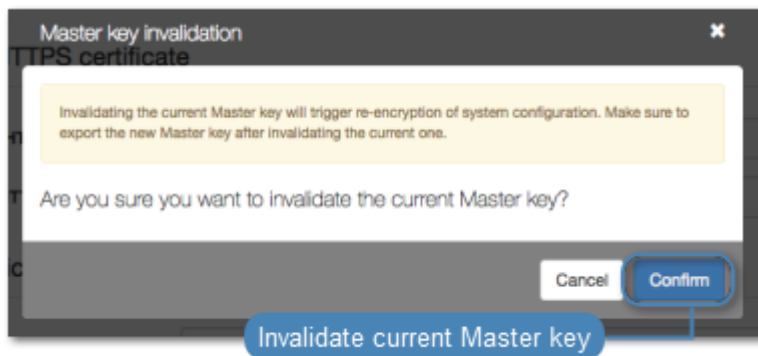
key

In case the current *Master key* has been compromised, you can invalidate it. Invalidating the current *Master key* generates a new one and triggers data re-encryption.

1. Select *Settings > System*.
2. In the *Maintenance and supervision* click *Invalidate current key*.



3. Confirm invalidating the current key.



4. Make sure to *export the newly generated key*.

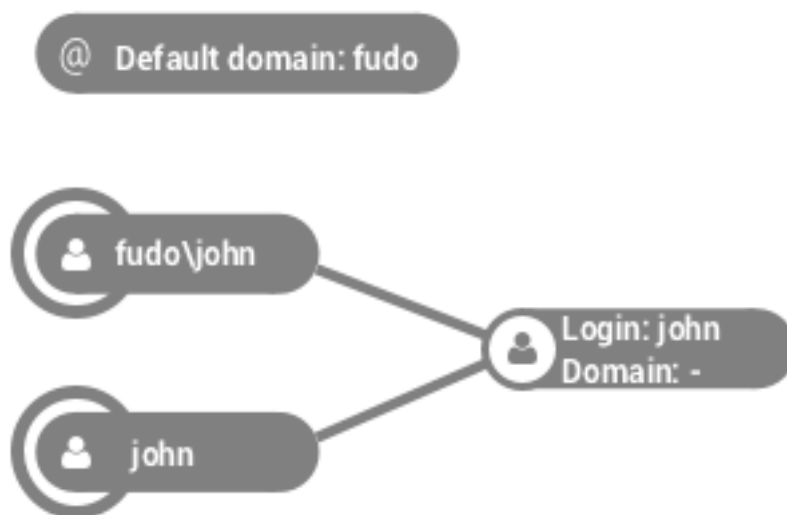
Related topics:

- *Security measures*

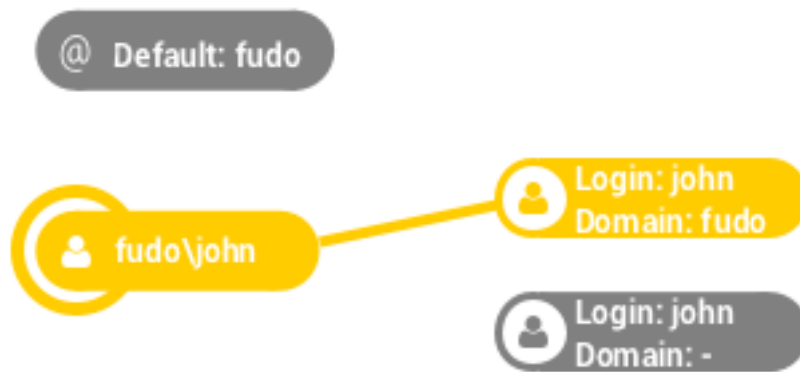
15.1.10 Default domain

Note:

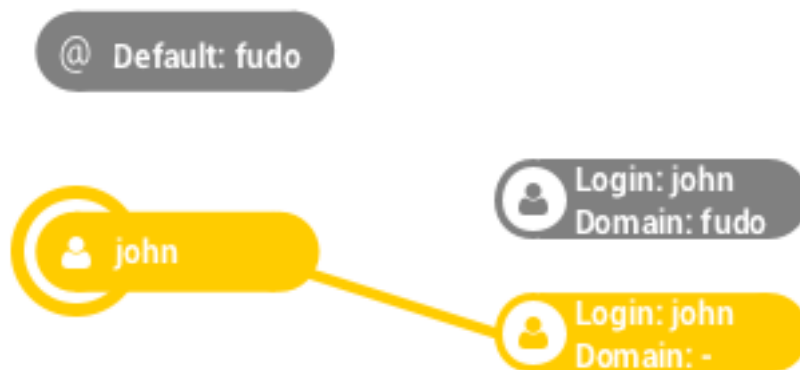
- In case the default domain is specified and the user does not have a domain defined, when logging in, the user can either include the domain (e.g. `john_smith@domain`) or leave it out (e.g. `john_smith`).



- If there are two users with the same login, one of which has the domain configured the same as the default domain, and the other does not have the domain defined, if the user provides the domain, Fudo PAM will match the user that has the domain explicitly specified.



In case the user does not provide the domain, Fudo PAM will match the user that does not have the domain explicitly specified.



Defining default domain

1. Select *Settings > System*.
2. In the *User authentication and sessions* section, provide the default domain.
3. Click *Save*.

Related topics:

- [Creating a user](#)
- [Users synchronization](#)

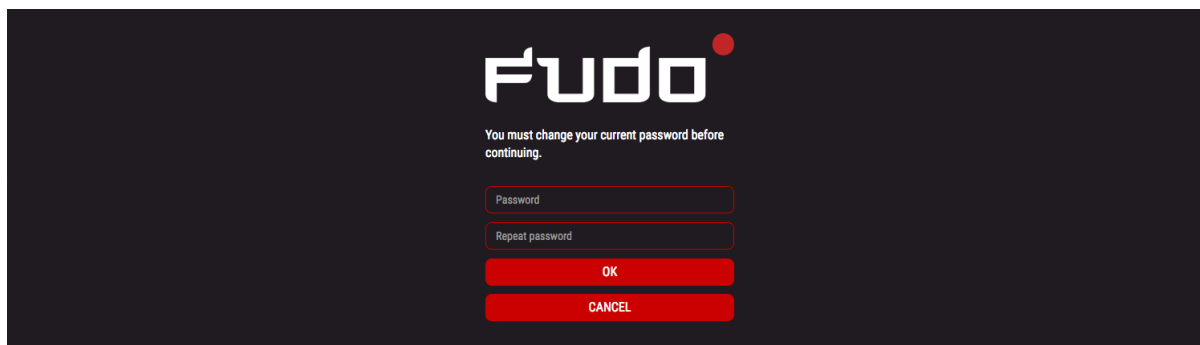
15.1.11 Password complexity

Fudo PAM enables defining static passwords complexity enabling you to enforce passwords that meet your internal regulations.

Defining password complexity

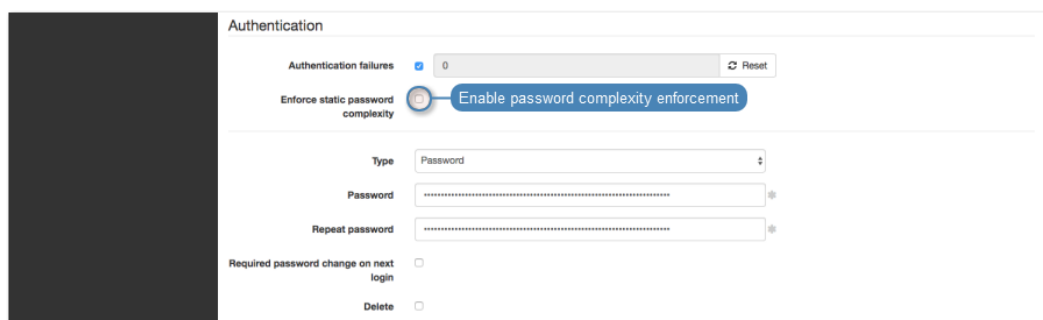
1. Select *Settings > System*.
2. In the *User authentication and sessions* section, select *Password complexity* to enforce defined rules.

Note: Enabling password complexity will trigger password change for users with the *Enforce static password complexity* option enabled whose passwords do not comply with the complexity settings. The password will have to be changed upon logging into the *User Portal*.



3. Define the minimum number of characters.
4. Select *Small letters* and provide the minimal number of small letters in the password.
5. Select *Capital letters* and provide the minimal number of capital letters in the password.
6. Select *Special characters* and provide the minimal number of special characters in the password.
7. Select *Digits* and provide the minimal number of digits in the password.
8. Select the *Different password than current* option to enforce a password different from the current one.
9. Click *Save*.

Note: To enable static password complexity for a particular user, select the *Enforce static password complexity* option in the *Authentication* section on the user form.



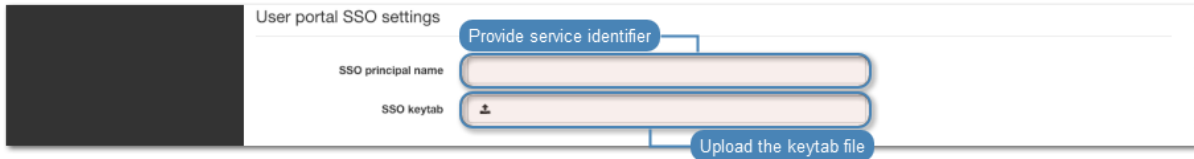
Related topics:

- [Creating a user](#)
- [Users synchronization](#)

15.1.12 Single Sign On in User Portal

Single Sign On automatically authenticates the user when logging into the User Portal.

1. Select *Settings > System*.
2. In the *User portal SSO settings* section, provide service identifier that will match the user account with the service instance.
3. Upload the keytab file containing user's ID and encryption keys for encrypting and decrypting Kerberos tickets.



User portal SSO settings

Provide service identifier

SSO principal name

SSO keytab

Upload the keytab file

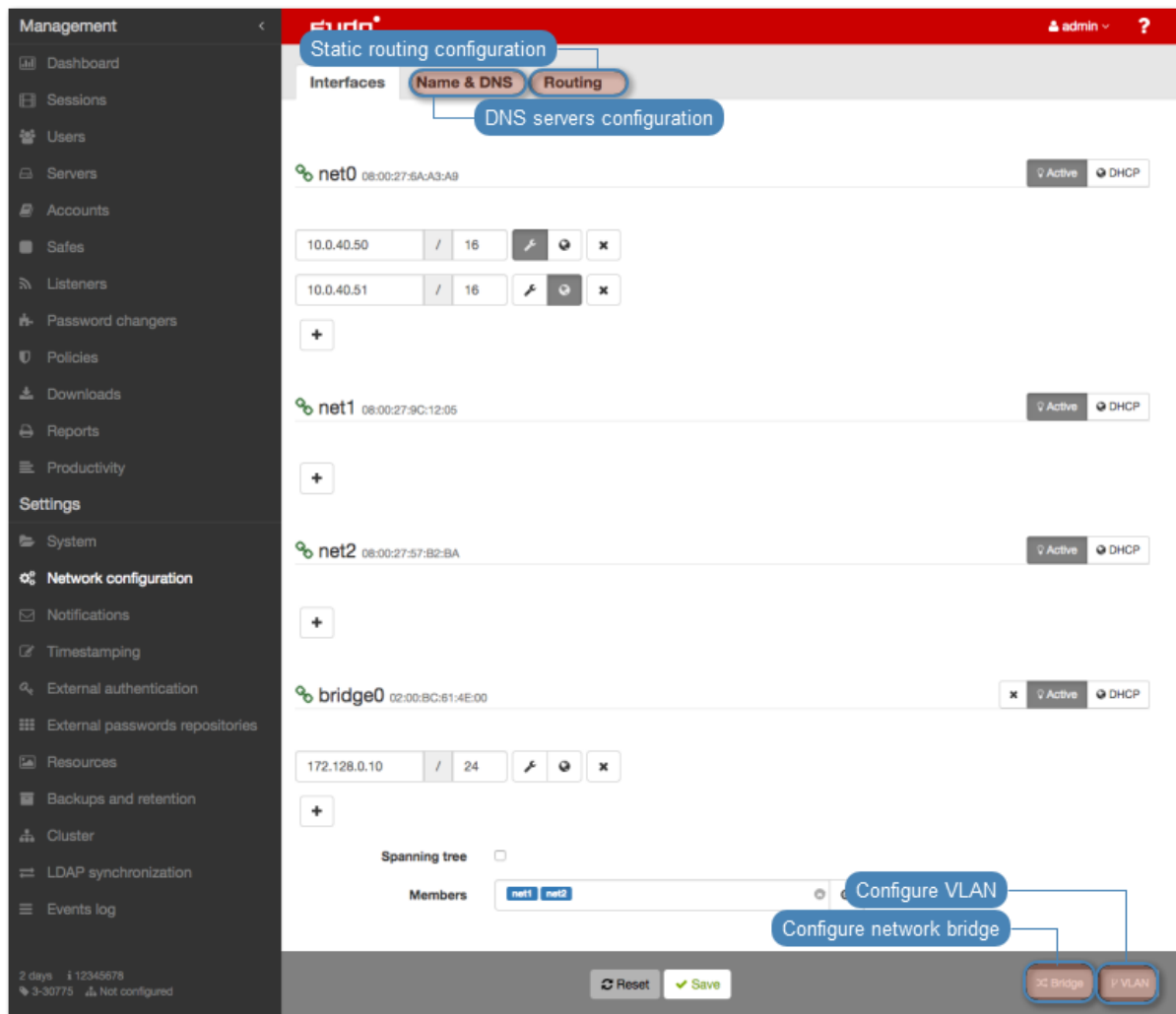
4. Click *Save*.

Related topics:

- *Creating a user*
- *Users synchronization*

15.2 Network settings

To change network settings select *Settings > Network configuration*.



15.2.1 Network interfaces configuration

15.2.1.1 Managing physical interfaces

Defining IP address

Defined IP addresses are physical interface's aliases, which are used in server's *configuration procedures* (*Local address* field in proxy configuration).

Note: If the list of the assigned IP addresses is empty and there is no option to define an IP address, check if given interface is a member of a bridge.

To define an IP of a physical network interface, proceed as follows.

1. Select *Settings > Network configuration*.
2. Click *+* and provide IP address and subnet mask in CIDR format.

Note: *+* will be inactive if the *DHCP* option is enabled on the given interface.

- Choose additional options for the IP address being defined.




Enable access to administration panel on given IP address. Note that the management IP address is also used for replicating data between cluster nodes as well as *service access over SSH protocol*.

Note: The default port number for service access over SSH protocol is 65522.



Make the alias a virtual IP address which will be take over by another cluster node in case of the master node's failure.

Note: Cluster IP address must be added manually on every cluster node, with the  option enabled.

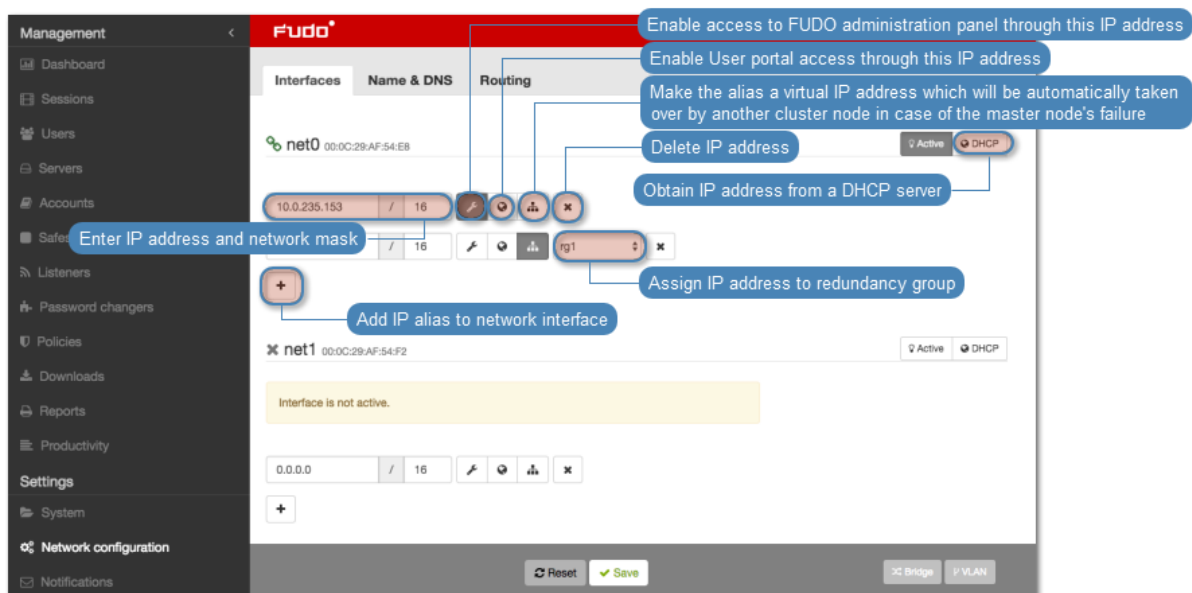


Enable access to *User portal* on given IP address.




- Select the redundancy group that the IP address will be assigned to (*applicable to virtual IP addresses*).

Note: *Redundancy groups* are defined in the *Cluster* view in the *Redundancy groups* tab. For more information refer to the *Redundancy groups* topic.

- Click *Save*.



Note: Current state of each network interface is represented with an icon.

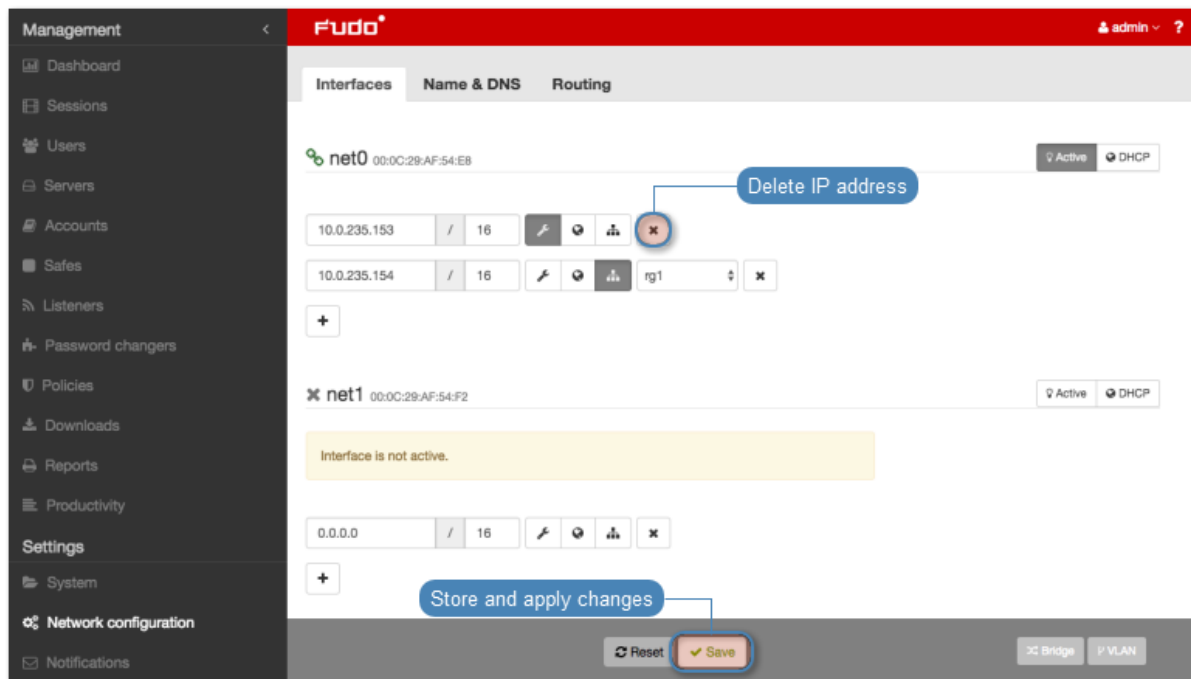
	Interface active and connected.
	Interface active but disconnected.
	Interface disabled.

Removing defined IP addresses

Warning: Deleting an IP address will disable access to servers which had this IP configured in the *Local address* of the proxy server.

To delete an IP address assigned to a given network interface, proceed as follows.

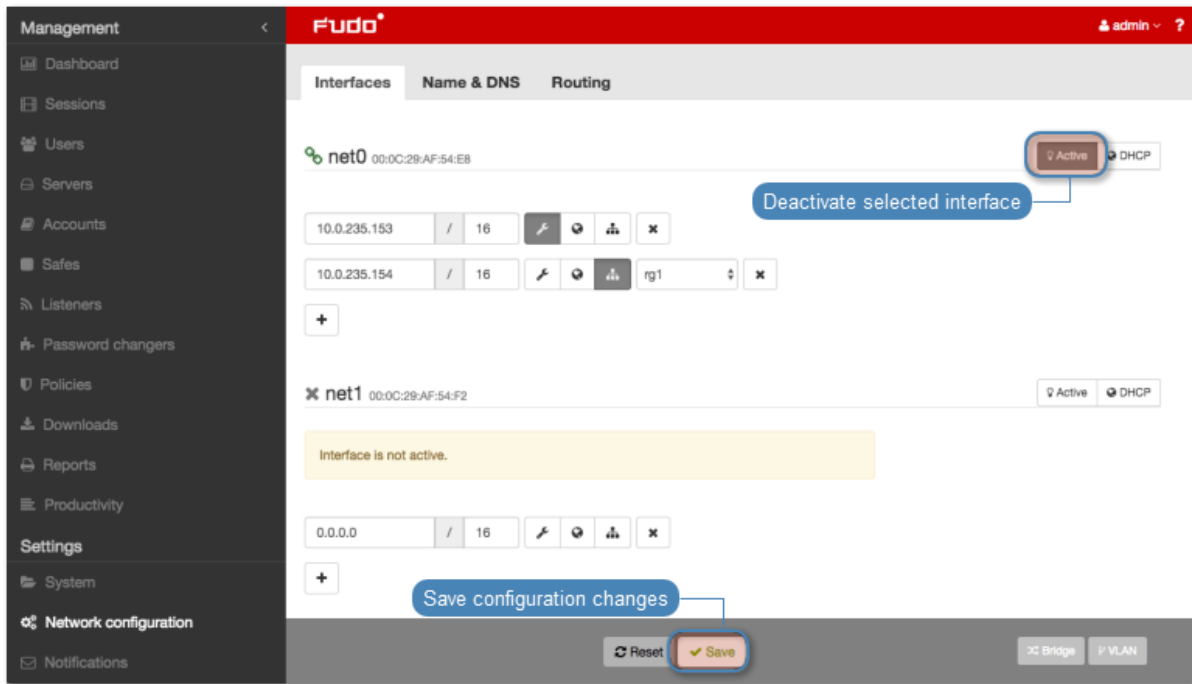
1. Select *Settings > Network configuration*.
2. Select desired IP address assigned to given network interface and click *x*.
3. Click *Save*.



Disabling network interface

To disable a network interface, proceed as follows.

1. Select *Settings > Network configuration*
2. Click the *Active* icon next to given interface to deactivate it.



3. Click *Save*.

15.2.1.2 Defining IP address using system console

In case the web administration interface cannot be accessed, IP address can be defined using console connection.

1. Connect monitor and keyboard to the device.
2. Enter administrator account login and press *Enter*.

```
FUDO, S/N 12345678, firmware 2.1-23500.  
  
To reset FUDO to factory defaults, login as "reset".  
To fix admin account and change network settings,  
login as "admin" with an appropriate password.  
  
FUDO (fudo.wheelsystems.com) (ttyv0)  
  
login: █
```

3. Enter administrator account password and press *Enter*.

```
FUDO, S/N 12345678, firmware 2.1-23500.  
  
To reset FUDO to factory defaults, login as "reset".  
To fix admin account and change network settings,  
login as "admin" with an appropriate password.  
  
FUDO (fudo.wheelsystems.com) (ttyv0)  
  
login: admin  
Password:
```

4. Enter 2 and press *Enter* to change network configuration.

```
FUDO, S/N 12345678, firmware 2.1-23500.

To reset FUDO to factory defaults, login as "reset".
To fix admin account and change network settings,
login as "admin" with an appropriate password.

FUDO (fudo.wheelsystems.com) (ttyv0)

login: admin
Password:
Last login: Wed Jun 22 10:50:38 on ttyv0

*** FUDO configuration utility ***

Logged into FUDO, S/N 12345678, firmware 2.1-23500.

1. Show status
2. Reset network settings
0. Exit

Choose an option (0): █
```

5. Enter `y` and press *Enter* to proceed with resetting network configuration.

```
FUDO, S/N 12345678, firmware 2.1-23500.

To reset FUDO to factory defaults, login as "reset".
To fix admin account and change network settings,
login as "admin" with an appropriate password.

FUDO (fudo.wheelsystems.com) (ttyv0)

login: admin
Password:
Last login: Wed Jun 22 10:50:38 on ttyv0

*** FUDO configuration utility ***

Logged into FUDO, S/N 12345678, firmware 2.1-23500.

1. Show status
2. Reset network settings
0. Exit

Choose an option (0): 2
Are you sure you want to continue? [y/N] (n): █
```

6. Enter the name of the new management interface (Fudo PAM web interface is accessible through the management interface).

```

FUDO, S/N 12345678, firmware 2.1-23500.

To reset FUDO to factory defaults, login as "reset".
To fix admin account and change network settings,
login as "admin" with an appropriate password.

FUDO (fudo.wheelsystems.com) (ttyv0)

login: admin
Password:
Last login: Wed Jun 22 10:50:38 on ttyv0

*** FUDO configuration utility ***

Logged into FUDO, S/N 12345678, firmware 2.1-23500.

1. Show status
2. Reset network settings
0. Exit

Choose an option (0): 2
Are you sure you want to continue? [y/N] (n): y
Choose new management interface (net1 net0):

```

7. Enter IP address along with the network subnet mask separated with / (e.g. 10.0.0.8/24) and press *Enter*.

```

FUDO, S/N 12345678, firmware 2.1-23500.

To reset FUDO to factory defaults, login as "reset".
To fix admin account and change network settings,
login as "admin" with an appropriate password.

FUDO (fudo.wheelsystems.com) (ttyv0)

login: admin
Password:
Last login: Wed Jun 22 10:56:52 on ttyv0

*** FUDO configuration utility ***

Logged into FUDO, S/N 12345678, firmware 2.1-23500.

1. Show status
2. Reset network settings
0. Exit

Choose an option (0): 2
Are you sure you want to continue? [y/N] (n): y
Choose new management interface (net1 net0): net0
Enter new net0 address (10.0.150.150/16): 10.0.150.150/16

```

8. Enter network gate and press *Enter*.

```
FUDO, S/N 12345678, firmware 2.1-23500.

To reset FUDO to factory defaults, login as "reset".
To fix admin account and change network settings,
login as "admin" with an appropriate password.

FUDO (fudo.wheelsystems.com) (ttyv0)

login: admin
Password:
Last login: Wed Jun 22 10:56:52 on ttyv0

*** FUDO configuration utility ***

Logged into FUDO, S/N 12345678, firmware 2.1-23500.

1. Show status
2. Reset network settings
0. Exit

Choose an option (0): 2
Are you sure you want to continue? [y/N] (n): y
Choose new management interface (net1 net0): net0
Enter new net0 address (10.0.150.150/16): 10.0.150.150/16
Enter new default gateway IP address (10.0.0.1):
```

15.2.1.3 Setting up a network bridge

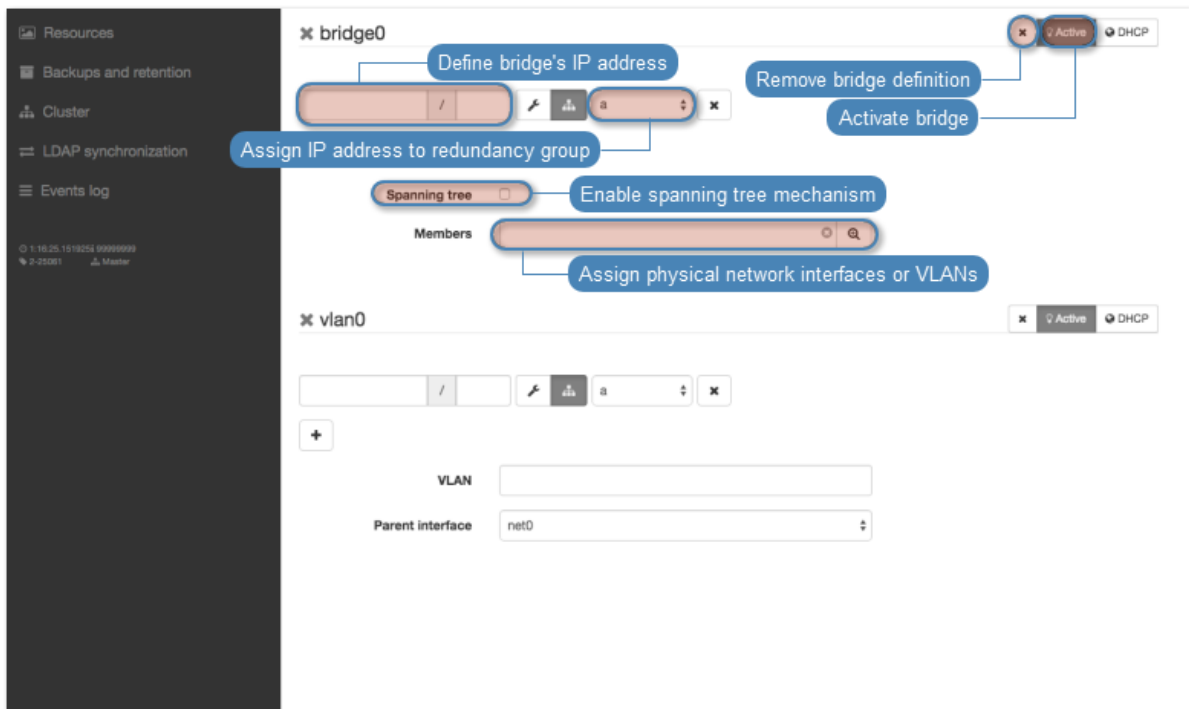
Bridge deployment scenario requires setting up a network bridge.

To configure a network bridge, proceed as follows.

1. Select *Settings > Network configuration*.
2. Click *Bridge*.
3. Assign network interfaces or VLANs to the bridge.

Note: Setting up a network bridge requires removing all IP addresses directly assigned to interfaces which are selected as bridge members.

4. Enter IP address and network subnet in CIDR notation.
5. Select *Spanning tree* option to enable bridge loops prevention.
6. Select the *Management* option if the administration interface should be available under assigned IP addresses and click *Active*.
7. Click *Save*.



15.2.1.4 Setting up virtual networks (VLANs)

VLAN networks allow separating broadcast domains.

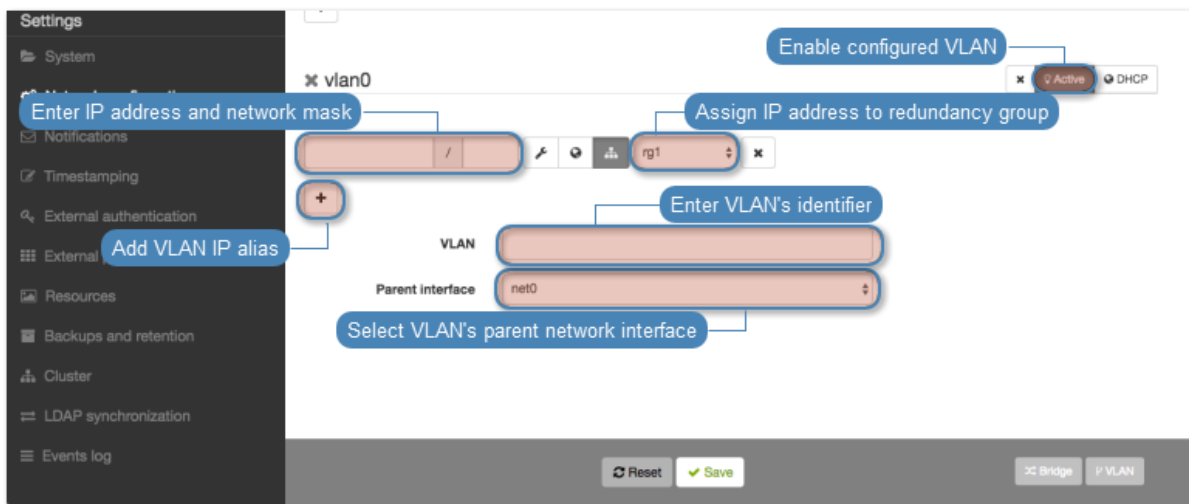
To configure a VLAN on , proceed as follows.

1. Select *Settings > Network configuration*
2. Click *VLAN*.
3. Select the physical interface and define VLAN ID.
4. Add IP addresses to given VLAN.

Note: Select *DHCP* option, to obtain IP address from a DHCP server.

Note: The IP addresses are aliases to the physical interface and are used in *servers configuration* as proxy server address.

5. Click *Active* to activate defined VLAN.
6. Click *Save*.



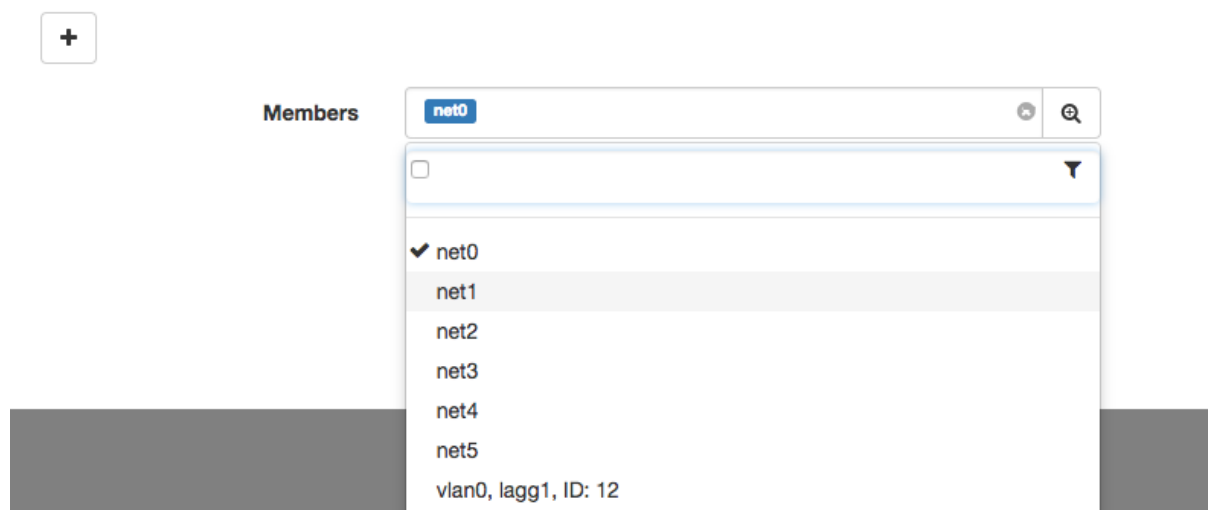
15.2.1.5 Setting up LACP link aggregation

Link aggregation enables combining a number of network interfaces for improved transfer rates and implementation of failover scenarios in which the services remain available in case of a network switch failure.

To configure a network link aggregation, proceed as follows.

1. Select *Settings* > *Network configuration*.
2. Click *Link aggregation*.
3. Assign network interfaces.

 lagg2 0C:C4:7A:6C:81:59



Note: Setting up a network bridge requires removing all IP addresses directly assigned to interfaces which are selected as bridge members.

4. Enter IP address and network subnet in CIDR notation.

5. Choose additional options for the IP address being defined.



Enable access to administration panel on given IP address. Note that the management IP address is also used for replicating data between cluster nodes.



Make the alias a virtual IP address which will be take over by another cluster node in case of the master node's failure.



Enable access to *User portal* on given IP address.

6. Click *Save*.


Related topics:

- *Servers management*
- *Accounts*

15.2.2 Labeled IP addresses

IP address labels are global configuration parameters. They are replicated throughout cluster's nodes, but their assignment is strictly local, applicable to each node separately. Labels enable ensuring constant access to LDAP authentication services in case of a node failure and allow for implementing load balancing scenarios.

Defining a labeled IP address

1. Select *Settings > Network configuration*.
2. Select the *IP labels* tab.
3. Click .
4. Provide IP address and enter label name.

Note: Label name can comprise small letters, digits, _ and - characters.

5. Click *Save*.
6. Use labeled IP address in listener, server or external authentication source configuration.

Destination host

IP address / Port *

Bind address ☒ Any

Server public key

Labeled IP addresses

- label_1 [10.0.150.153]
- label_2 [10.0.0.6]
- label_3 [10.0.150.151]
- label_4 [10.0.150.152]

LMgCfUKXn1XH9IfZZFhsN61FWiufZGFgn7oN+ufuaDDCmVilGauQET
 HLGXzzPtrxklscD9itV+aFfn322oXDBrcZ2ubhV4W38IN6zAHFjHR1FQ9ZH
 ND87/KEYQpVZZrL3ZED04mih03qGaDJHKRCVP

a0:5f:e4:a3:31:b0:9f:f4:e8:72:d9:d5:ee:4d:5a:c7:d9:54:29:57 SHA1

Related topics:

- [Network interfaces configuration](#)
- [External authentication](#)
- [Servers](#)
- [Listeners](#)

15.2.3 Bypasses configuration

Bypasses enable to physically re-route network packages in case of a system failure.

Note: Bypasses configuration is not available if Fudo PAM is running in virtualized environment.

1. Select *Settings > Network configuration*.
2. Select *Bypasses* tab.
3. Select bypass mode.
 - Bypass mode permanently enabled - this option enforces bypass mode on the network interface card. This mode may be used for maintenance purposes or when troubleshooting network issues.
 - Bypass mode enabled only in case of system failure - network packets are re-routed only in case of a system failure or in case the Fudo PAM is powered off.
 - Bypass mode disabled - in case of system failure, the network packets will not be routed to the next network appliance.
4. Click *Save*.

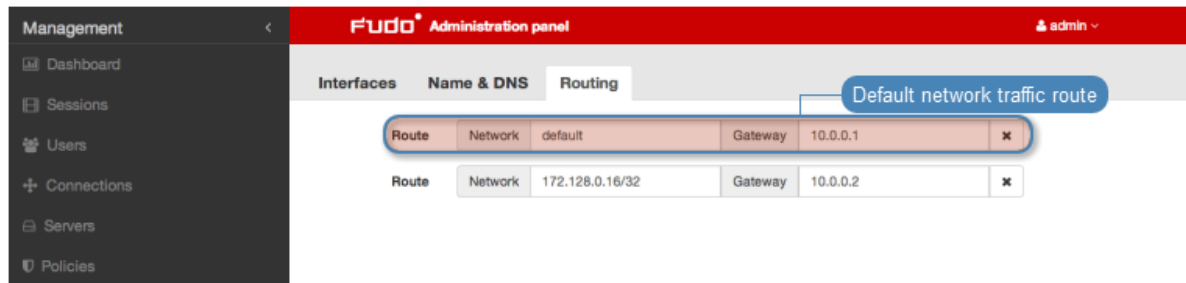
Related topics:

- [Network interfaces configuration](#)

15.2.4 Routing configuration

In default configuration, Fudo PAM directs all incoming traffic to defined gate. Static routing enables defining routes for packets coming from selected networks.

Note: When defining default route, enter `default` in the *Network* field.



Adding a route

To add a route, proceed as follows.

1. Select *Settings > Network configuration*.
2. Select *Routing* tab.
3. Click *Add route* to define a new route.
4. Enter network address along with the network mask (e.g. `10.0.1.1/32`) and gateway address.
5. Click *Save*.

Editing a route

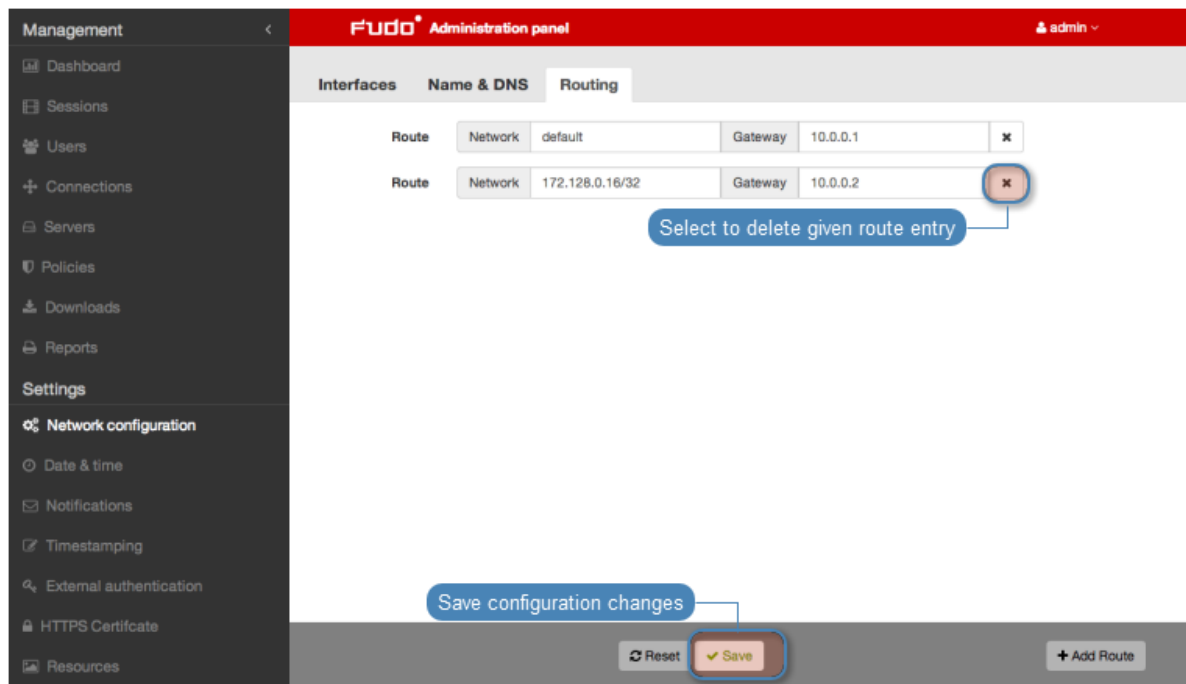
To edit a route, proceed as follows.

1. Select *Settings > Network configuration*.
2. Select *Routing* tab.
3. Find and edit desired route entry.
4. Click *Save*.

Deleting a route

To delete a route, proceed as follows.

1. Select *Settings > Network configuration*.
2. Select *Routing* tab.
3. Find desired route entry and click the delete icon.
4. Click *Save*.

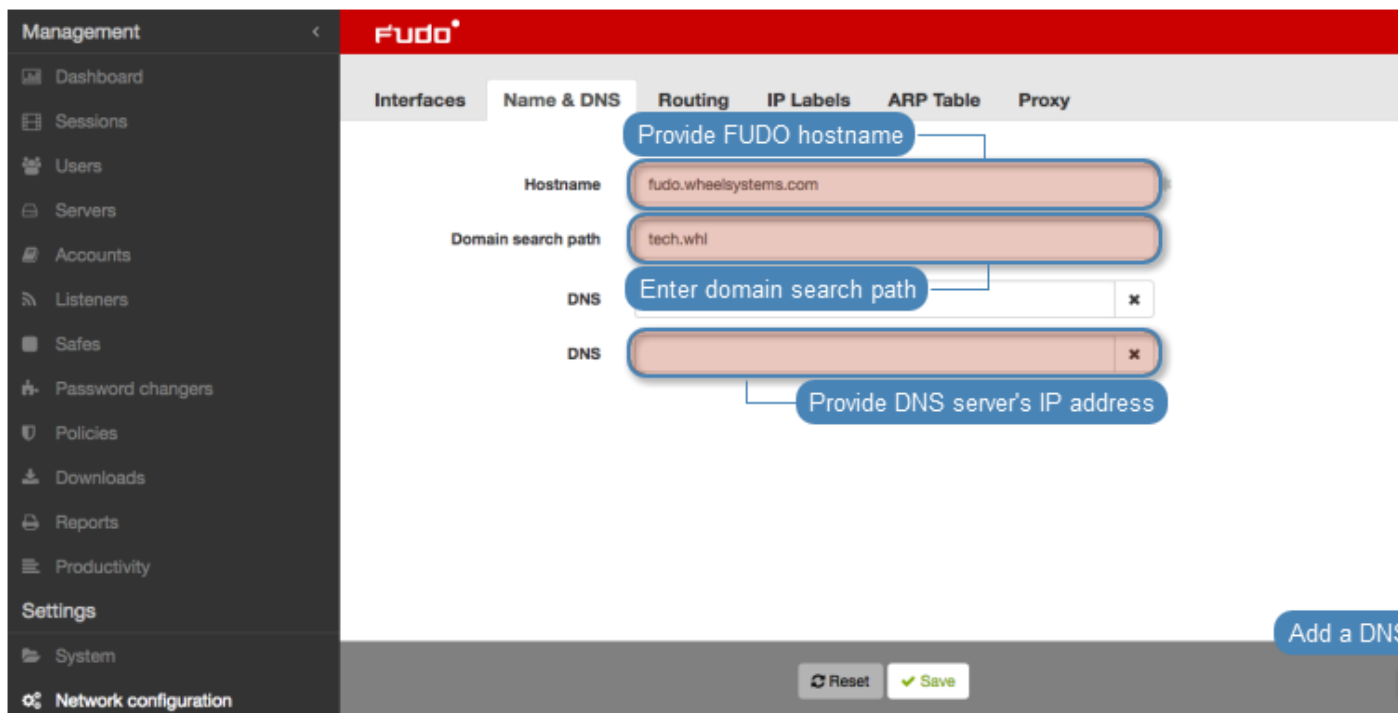


Related topics:

- *Network interfaces configuration*
- *Time servers configuration*

15.2.5 DNS configuration

Note: DNS servers enable using mnemonic hosts names instead of IP addresses when configuring various network resources.



Defining domain search path

Domain search path enables convenient hosts identification based on short names. For example, defining `tech.whl` as the domain search path, enables defining target host as `ftp` instead of `ftp.tech.whl`.

To define a domain search path, proceed as follows.

1. Select *Settings > Network configuration*.
2. Switch to the *Name & DNS* tab.
3. Enter the domain search path.

Note:

- To define more than one value, enter desired values separated by space character. E.g. `tech.whl wheel.com`
- Protocol implementation enables defining up to six domain search paths.

4. Click *Save*.

Adding a DNS server definition

To add a DNS server definition, proceed as follows.

1. Select *Settings > Network configuration*.
2. Switch to the *Name & DNS* tab.
3. Click *Add new* to define new DNS server.
4. Enter DNS server IP address.
5. Click *Save*.

Editing a DNS server definition

To edit DNS server definition, proceed as follows.

1. Select *Settings > Network configuration*.
2. Switch to the *Name & DNS* tab.
3. Find given DNS server and double-click desired field.
4. Change parameter value as needed.
5. Click *Save*.

Deleting a DNS server definition

To delete a DNS server definition, proceed as follows.

Note: Deleting a DNS server definition may cause interruptions in device operation, if system configuration uses hosts names instead of IP addresses.

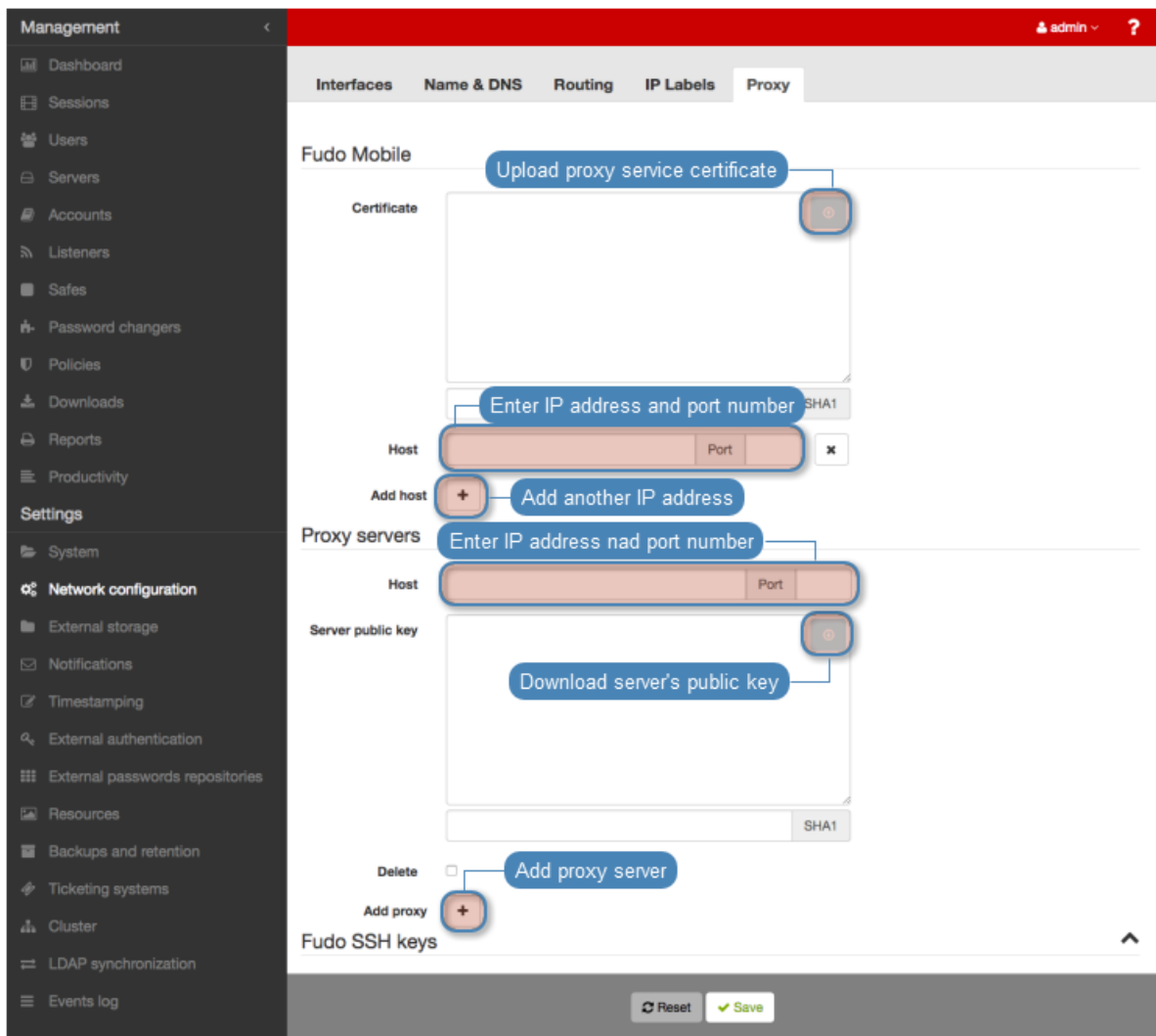
1. Select *Settings > Network configuration*.
2. Switch to the *Name & DNS* tab.
3. Find and select given DNS server definition.
4. Click *Delete*.
5. Click *Save*.

Related topics:

- *Network interfaces configuration*
- *Time servers configuration*


15.2.6 Proxy servers configuration


Note: Proxy server is required for facilitating communication between *Fudo Mobile* application and Fudo PAM system.




Adding a proxy server definition

To add a proxy server definition, proceed as follows.

1. Select *Settings* > *Network configuration*.
2. Switch to the *Proxy* tab.
3. In the *Fudo Mobile* section, click  to upload certificate for communication between Fudo Mobile application and Fudo's API.
4. Provide IP address or hostname and port number for Fudo Mobile application access.

Note: Click  to define additional hosts.

5. Provide IP address or hostname and port number of proxy host for communication over SSH.
6. Click  to download server's public key.

Note: Click  to define additional proxy hosts.

7. Click *Save*.

Note: SSH keys displayed in the *Fudo SSH keys* section, are used to configure an external proxy service on a dedicated host. For more information refer to [4-Eyes authentication proxy service](#) topic.

Editing a proxy server definition


To edit a proxy server definition, proceed as follows.

1. Select *Settings > Network configuration*.
2. Switch to the *Proxy* tab.
3. Find desired proxy server and change its parameters as needed.
4. Click *Save*.

Deleting a Fudo Mobile communication IP address

To delete an IP address used for communication with *Fudo Mobile* application, proceed as follows.

Note: Deleting an IP address may result in communication problems between *Fudo Mobile* application instances and Fudo PAM.

1. Select *Settings > Network configuration*.
2. Switch to the *Proxy* tab.
3. In the *Fudo Mobile* section find desired IP address and click .
4. Click *Save*.

Deleting a proxy server definition

To delete a proxy server definition, proceed as follows.

Note: Deleting a proxy server definition may cause issues with delivering push notifications to *Fudo Mobile* application.

1. Select *Settings > Network configuration*.
2. Switch to the *Proxy* tab.
3. In the *Proxy servers* section, find desired proxy server definition and select *Delete*.
4. Click *Save*.

Related topics:

- [Adding a mobile device](#)

- *Network interfaces configuration*
- *Time servers configuration*
- *Approving pending connections*
- *Declining pending connections*

15.2.7 ARP table configuration

Note: Adding an entry to ARP table can resolve network communication issues.

Adding an ARP entry

To add an ARP entry, proceed as follows.

1. Select *Settings > Network configuration*.
2. Switch to the *ARP table* tab.
3. Click *+ Add* to define new ARP table entry.
4. Enter IP address and corresponding MAC address.
5. Click *Save*.

The screenshot shows the Fudo PAM interface for configuring the ARP table. The left sidebar contains a 'Management' section with links to Dashboard, Sessions, Users, Servers, Accounts, Listeners, Safes, Password changers, Policies, Downloads, Reports, and Productivity. Below this is a 'Settings' section with links to System and Network configuration. The main content area has a red header with the 'Fudo' logo and a navigation bar with tabs for 'Time & DNS', 'Routing', 'IP Labels', 'ARP Table', and 'Proxy'. The 'ARP Table' tab is selected, displaying a table with two rows. The first row contains the IP address '10.0.0.155' and the MAC address 'R2:D2:YO:HI:2U'. The second row is highlighted in red and is currently empty, with a blue callout box indicating where to 'Provide IP and MAC addresses'. A blue callout box also points to the '+ Add' button. At the bottom of the interface are 'Reset' and 'Save' buttons.

Editing an ARP table entry


To edit an ARP table entry, proceed as follows.

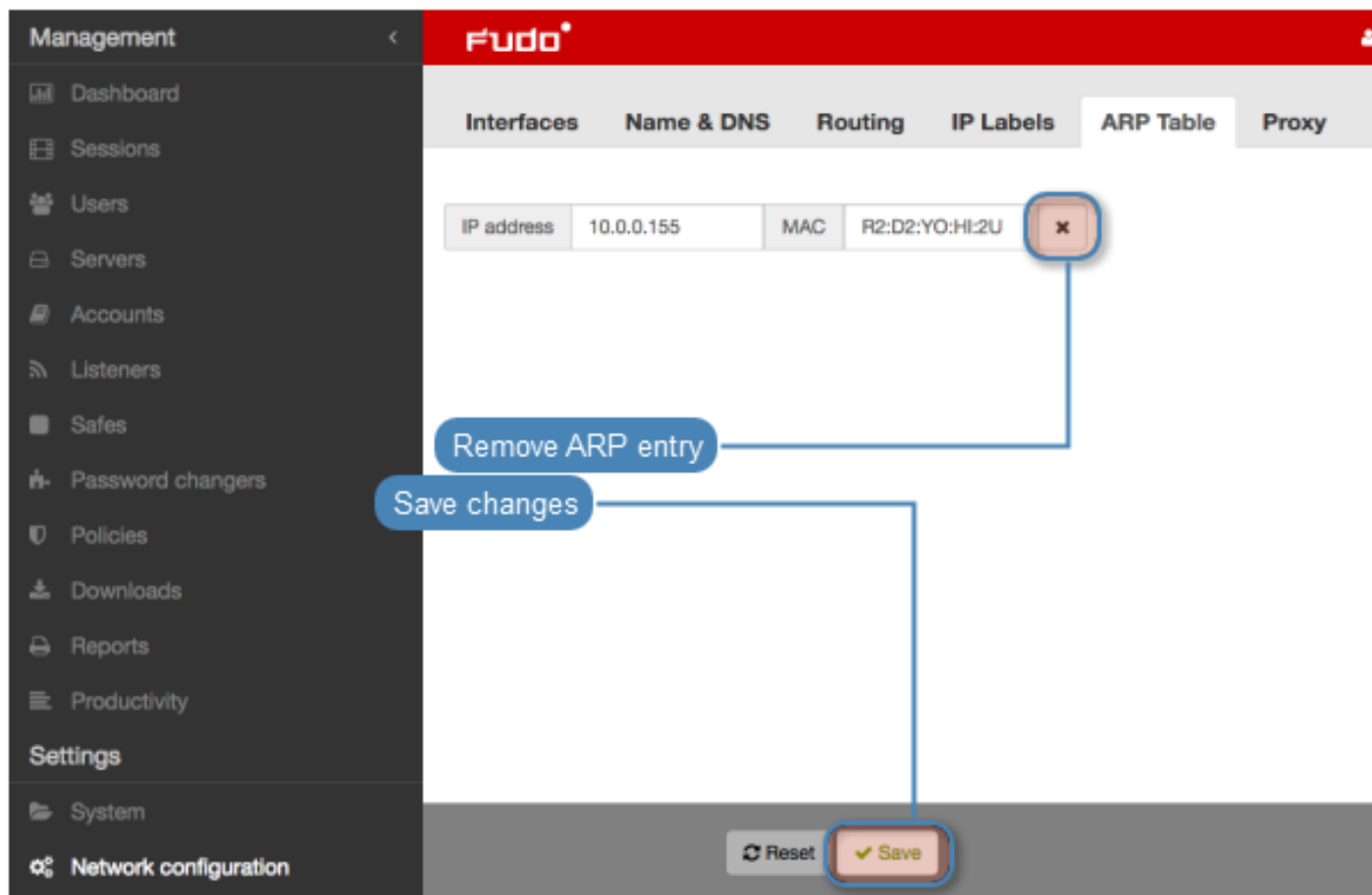
1. Select *Settings > Network configuration*.
2. Switch to the *ARP table* tab.
3. Find and edit desired ARP table entry.
4. Click *Save*.

Deleting an ARP table entry

Note: Deleting an ARP table entry may cause system malfunction due to network communication issues.

To delete an ARP entry, proceed as follows.

1. Select *Settings > Network configuration*.
2. Switch to the *ARP table* tab.
3. Find desired ARP entry and click the  icon.
4. Click *Save*.



Related topics:

- *Network interfaces configuration*

- *Time servers configuration*

15.3 Notifications

Fudo PAM can send email notifications concerning defined connections (session start, session end, session inject start, session inject end). Notification service is configured when creating new or editing existing connection.

Note:

- Notifications can be received by users with *operator*, *admin* or *superadmin* roles.
- To receive notifications, login to Fudo PAM administration panel and select desired notifications in safe's configuration.

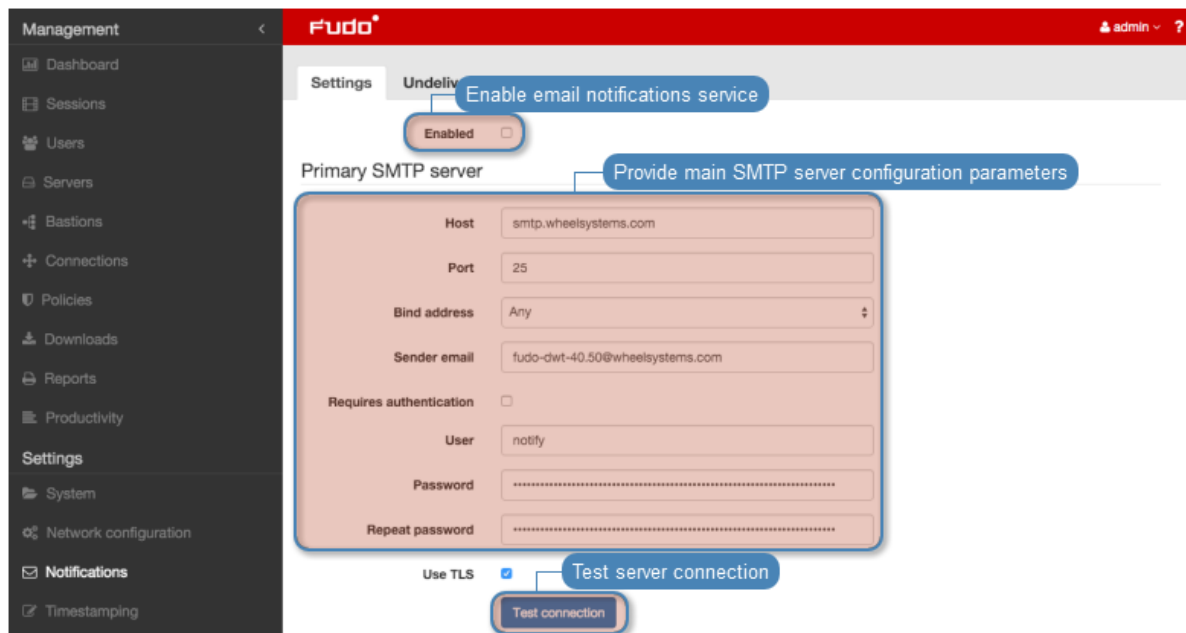
The screenshot shows the Fudo PAM administration interface. On the left is a sidebar with a 'Management' menu containing options like Dashboard, Sessions, Users, Servers, Accounts, Listeners, Safes, Password changers, Policies, Downloads, Reports, Productivity, and Settings. The main area is titled 'Fudo' and shows the configuration for a 'Safe' connection. The 'General' tab is selected, displaying the following fields:

- ID:** 688817234205736962
- Name:** safe
- Blocked:** ☐
- Login reason:** ☐
- Require approval:** ☐
- Notifications:** A section with a checkbox and several options:
 - ☐ Session start
 - ☐ Session finish
 - ☐ Session leave
 - ☐ Session start (push)
 - ☐ Session join
 - ☐ Session policy match
- Policies:** A text input field with a search icon.
- Users:** A text input field with a search icon, containing the text 'operator user2'.

Email notifications service requires configuring SMTP server.

To configure SMTP server, proceed as follows.

1. Select *Settings > Notifications*.
2. Select *Enabled* option.
3. Enter configuration parameters for the primary SMTP server.



Parameter	Description
Address	SMTP server IP address.
Port	SMTP service port number.
Sender email	Email address from which the emails will be sent.
Requires authentication	Select if the SMTP server requires authentication.
User	User name for authentication on SMTP server.
Password	User password for authentication on SMTP server.
Use secure connection (TLS)	Select if the mail server uses TLS protocol.

Note: Click *Test connection* to make sure server parameters are correct.

- Optionally, enter configuration parameters for the secondary SMTP server.

Secondary SMTP server

Provide main SMTP server configuration parameters

Host

Port: 25

Bind address: Any

Sender email: noreply@fudo.wheelsystems.com

Requires authentication: ☐

User

Password

Repeat password

Use TLS: ☐

Test server connection

Test connection

5. Enter server certificate in PEM format.

Secondary SMTP server

Provide main SMTP server configuration parameters

Host

Port: 25

Bind address: Any

Sender email: noreply@fudo.wheelsystems.com

Requires authentication: ☐

User

Password

Repeat password

Use TLS: ☐

Test server connection

Test connection

6. Click *Save*.

Related Topics:

- [Accounts](#)

15.4 Trusted time-stamping

A trusted timestamp makes recorded session a more convincing evidence in court.

Prerequisites

- Trusted time-stamping feature requires signing a contract with an institution providing time-stamping services.
- Certificate and private key issued by the time-stamping service provider.
- KIR time-stamping service requires a DNS server to be configured. Refer to the [DNS configuration](#) topic for more information on adding DNS servers.
- Fudo PAM must be able to reach the <http://www.ts.kir.com.pl/HttpTspServer> web address in case of the KIR time-stamping service.

- Fudo PAM must be able to reach the 193.178.164.5 IP address in case of the PWPW time-stamping service.

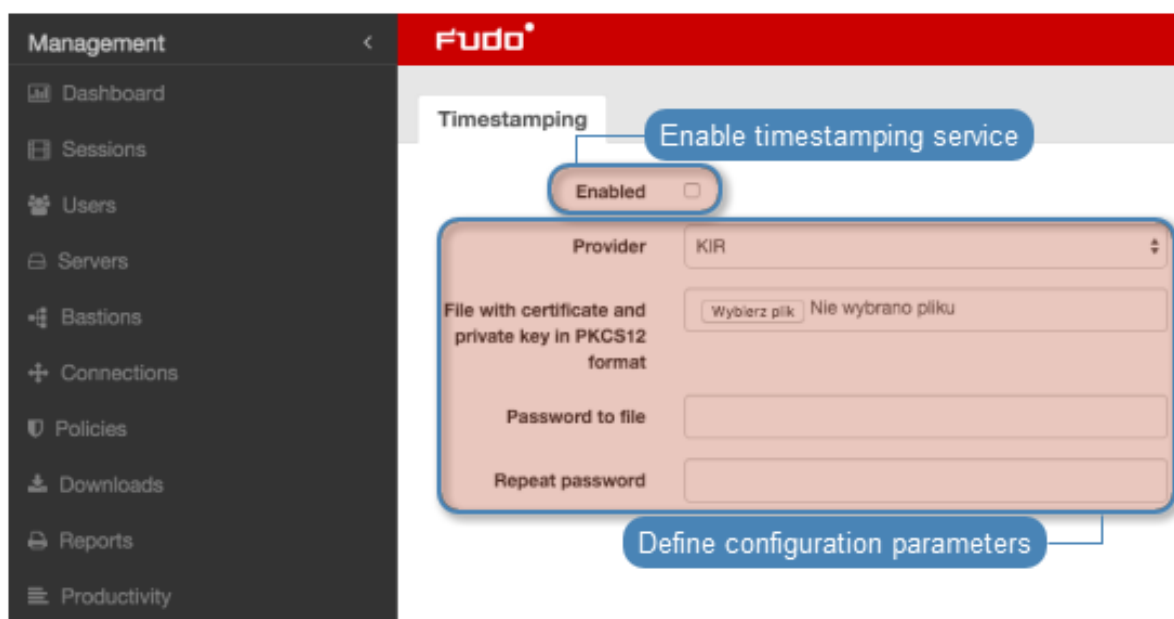
Enabling and configuring trusted time-stamping

Note: Fudo PAM will also time-stamp sessions recorded before the feature was enabled.

1. Select *Settings > Trusted Timestamping*.
2. Select *Enabled* option.
3. Select from the *Provider* drop-down list the institution providing trusted time-stamping services.
4. Provide the certificate and the private key of the time-stamping service.

Note: You should receive these information from your time-stamping service provider.

5. Click *Save*.



Related topics:

- *Security measures*

15.5 External authentication

Some of the authentication methods, require defining connections to external authentication servers. These are:

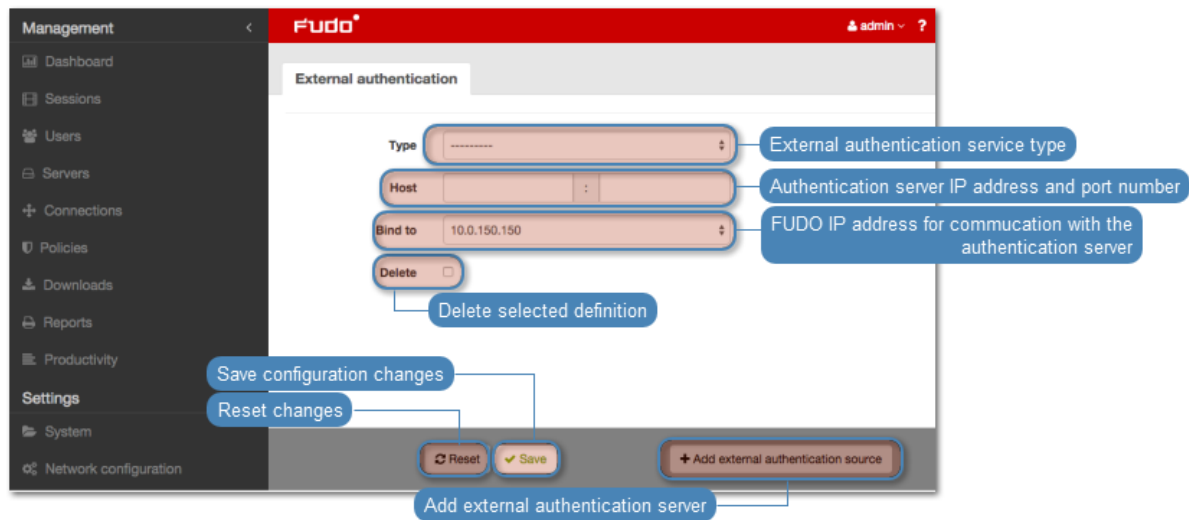
- *CERB*,
- *RADIUS*,
- *LDAP*,

- *Active Directory.*

Authentication servers configuration page

Authentication servers configuration page enables adding new and editing existing authentication servers.

To open the authentication servers configuration page, select *Settings > External authentication*.



Adding a new external authentication server

To add an external authentication server, proceed as follows.

1. Select *Settings > External authentication*.
2. Click *+ Add external authentication source*.
3. Select authentication service type.
4. Provide configuration parameters depending on selected authentication system type.

Parameter	Description
CERB	
Host	Server's IP address.
Port	Port used to establish connections with given server.
Bind address	IP address used for sending requests to given host.
Secret	Secret used to establish server connection.
Service	CERB service used for authenticating Fudo PAM users.
RADIUS	
Host	Server's IP address.
Port	Port used to establish connections with given server.
Bind address	IP address used for sending requests to given host.
Secret	Secret used to establish server connection.
NAS ID	RADIUS server NAS-Identifier parameter.
LDAP	
Host	Server's IP address.
Port	Port used to establish connections with given server.
Bind address	IP address used for sending requests to given host.
User DN template	Template containing a path which will be used to create queries to LDAP server.
Active Directory	
Host	Server's IP address.
Port	Port used to establish connections with given server.
Bind address	IP address used for sending requests to given host.
Domain	Domain which will be used for authenticating users in Active Directory.

Note: Labeled IP addresses

In case of cluster configuration, select a labeled IP address from the *Bind address* drop-down list and make sure that other nodes have IP addresses assigned to this label. For more information refer to the [Labeled IP addresses](#) topic.

5. Click *Save*.

Editing authentication server definition

To edit an authorization server definition, proceed as follows.

1. Select *Settings > External authentication*.
2. Find the server definition and change its configuration as desired.
3. Click *Save*.

Deleting authentication server definition

To delete authentication server definition, proceed as follows.

1. Select *Settings > External authentication*.
2. Find desired server definition and select the *Delete* option.
3. Click *Save*.

Related topics:

- *User authentication methods and modes*
- *System overview*
- *Integration with CERB server*

15.6 External passwords repositories

Fudo PAM supports external passwords repositories for managing passwords to monitored servers.

15.6.1 CyberArk Enterprise Password Vault

Adding a new passwords repository

1. Select *Settings > External passwords repositories*.
2. Click *+ Add server*.
3. Select **CyberArk Enterprise Password Vault** from the *Type* drop-down list.
4. Enter object's name.
5. Provide the URL to the passwords server's API.
6. Provide application identification.
7. Define the account format string.
8. Click *Save*.
9. Assign external password repository to an account.
 - Select *Management > Accounts*.
 - Browse objects and click an account to access the settings form.
 - In the *Credentials* section, select *password from external repository* from the *Replace secret with* drop-down list.
 - From the *External passwords repository* select one of the previously defined password repository.

The screenshot shows the 'Credentials' configuration page. On the left is a sidebar menu with options like 'Timestamping', 'External authentication', 'External passwords repositories', 'Resources', 'Backups and retention', 'Ticketing systems', 'Cluster', 'LDAP synchronization', and 'Events log'. The main area is titled 'Credentials' and contains several input fields and dropdown menus. The 'Domain' and 'Login' fields are empty. The 'Replace secret with' dropdown menu is open, showing 'password from external repository' as the selected option. A blue callout box points to this dropdown with the text 'Select option to replace the secret with the password'. Below it, the 'External passwords repository' dropdown menu is also open, showing 'ext passwrd repository' as the selected option. Another blue callout box points to this dropdown with the text 'Select repository from which the password will be retrieved'. At the bottom right of the form, there are 'Reset' and 'Save' buttons.

- Click *Save*.

Editing a passwords repository

To edit a passwords repository definition, proceed as follows.

1. Select *Settings > External passwords repositories*.
2. Find the repository definition and change its configuration as desired.
3. Click *Save*.

Deleting a passwords repository

To delete a passwords repository definition, proceed as follows.

1. Select *Settings > External passwords repositories*.
2. Find desired repository definition and select the *Delete* option.
3. Click *Save*.

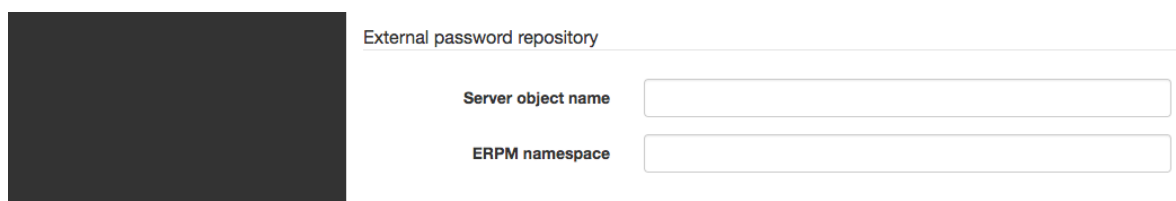
Related topics:

- [User authentication methods and modes](#)
- [System overview](#)
- [Integration with CERB server](#)

15.6.2 Hitachi ID Privileged Access Manager

Adding a new passwords repository

1. Select *Settings > External passwords repositories*.
2. Click *+ Add server*.
3. Select **Hitachi ID Privileged Access Manager** from the *Type* drop-down list.
4. Enter object's name.
5. Provide the URL to the passwords server's API.
6. Enter user login allowed to access passwords directory.
7. Provide user password in the *Password* and *Repeat password* fields.
8. Click *Save*.
9. Define server's object name and *ERPM namespace* in the *External password repository* sections.
 - Select *Management > Servers*.
 - Browse object and click an server to access the settings form.
 - In the *External password repository* section, provide the *Server object name* and *ERPM namespace*.



External password repository

Server object name

ERPM namespace

- Click *Save*.

10. Assign external password repository to an account.

- Select *Management > Accounts*.
- Browse objects and click an account to access the settings form.
- In the *Credentials* section, select *password from external repository* from the *Replace secret with* drop-down list.
- From the *External passwords repository* select one of the previously defined password repository.

- Click *Save*.

Editing a passwords repository

To edit a passwords repository definition, proceed as follows.

1. Select *Settings > External passwords repositories*.
2. Find the repository definition and change its configuration as desired.
3. Click *Save*.

Deleting a passwords repository

To delete a passwords repository definition, proceed as follows.

1. Select *Settings > External passwords repositories*.
2. Find desired repository definition and select the *Delete* option.
3. Click *Save*.

Related topics:

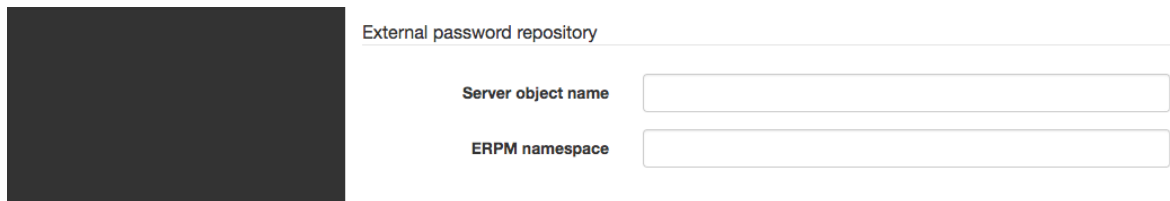
- [User authentication methods and modes](#)
- [System overview](#)
- [Integration with CERB server](#)

15.6.3 Lieberman Enterprise Random Password Manager

Adding a new passwords repository

1. Select *Settings > External passwords repositories*.

2. Click *+ Add server*.
3. Select **Lieberman Enterprise Random Password Manager** from the *Type* drop-down list.
4. Enter object's name.
5. Provide the URL to the passwords server's API.
6. Define authentication module assigned to the user who is allowed to access passwords repository.
7. Enter user login allowed to access passwords repository.
8. Provide user password in the *Password* and *Repeat password* fields.
8. Click *Save*.
9. Define server's object name and *ERPM namespace* in the *External password repository* sections.
 - Select *Management > Servers*.
 - Browse object and click an server to access the settings form.
 - In the *External password repository* section, provide the *Server object name* and *ERPM namespace*.



External password repository

Server object name

ERPM namespace

- Click *Save*
10. Assign external password repository to an account.
 - Select *Management > Accounts*.
 - Browse objects and click an account to access the settings form.
 - In the *Credentials* section, select *password from external repository* from the *Replace secret with* drop-down list.
 - From the *External passwords repository* select one of the previously defined password repository.



Credentials

Domain

Login

Replace secret with password from external repository

External passwords repository ext passwd repository

Select option to replace the secret with the password

Select repository from which the password will be retrieved

- Click *Save*.

Editing a passwords repository

To edit a passwords repository definition, proceed as follows.

1. Select *Settings > External passwords repositories*.
2. Find the repository definition and change its configuration as desired.
3. Click *Save*.

Deleting a passwords repository

To delete a passwords repository definition, proceed as follows.

1. Select *Settings > External passwords repositories*.
2. Find desired repository definition and select the *Delete* option.
3. Click *Save*.

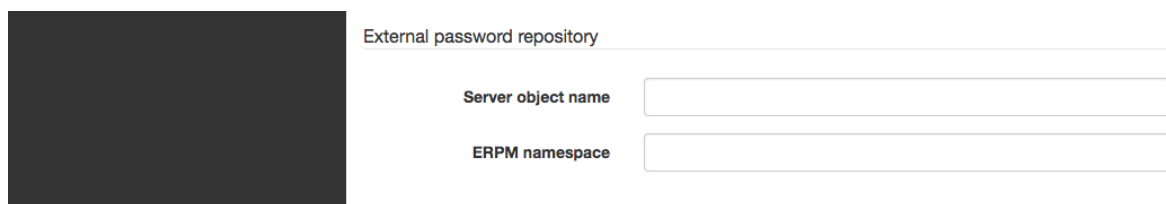
Related topics:

- *User authentication methods and modes*
- *System overview*
- *Integration with CERB server*

15.6.4 Thycotic Secret Server

Adding a new passwords repository

1. Select *Settings > External passwords repositories*.
2. Click *+ Add server*.
3. Select **Thycotic Secret Server** from the *Type* drop-down list.
4. Enter object's name.
5. Provide the URL to the passwords server's API.
6. Enter user login allowed to access passwords repository.
7. Provide user password in the *Password* and *Repeat password* fields.
8. Define secret string format used for identifying objects on Thycotic Secret Server.
8. Click *Save*.
9. Define server's object name and *ERPM namespace* in the *External password repository* sections.
 - Select *Management > Servers*.
 - Browse object and click an server to access the settings form.
 - In the *External password repository* section, provide the *Server object name* and *ERPM namespace*.



External password repository

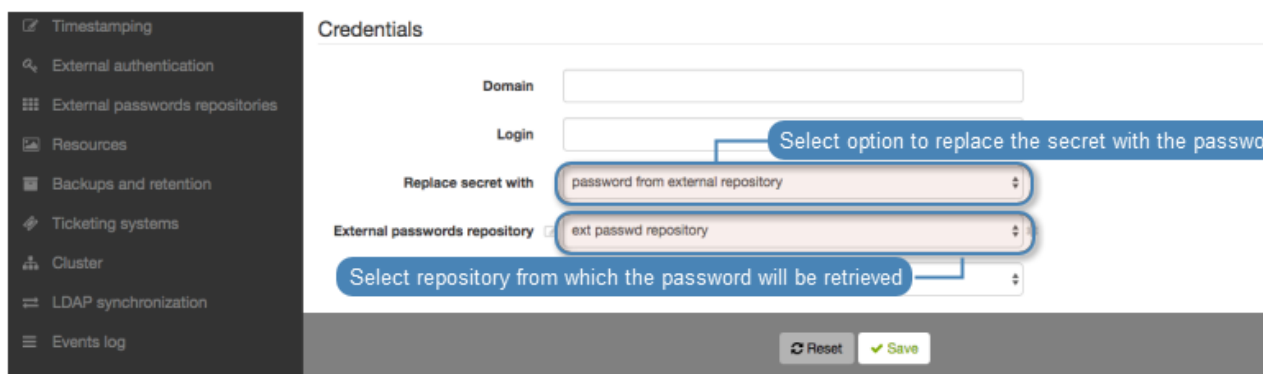
Server object name

ERPM namespace

- Click *Save*

10. Assign external password repository to an account.

- Select *Management > Accounts*.
- Browse objects and click an account to access the settings form.
- In the *Credentials* section, select *password from external repository* from the *Replace secret with* drop-down list.
- From the *External passwords repository* select one of the previously defined password repository.



Credentials

Domain

Login

Replace secret with

External passwords repository

Select option to replace the secret with the password

Select repository from which the password will be retrieved

Reset Save

- Click *Save*.

Editing a passwords repository

To edit a passwords repository definition, proceed as follows.

1. Select *Settings > External passwords repositories*.
2. Find the repository definition and change its configuration as desired.
3. Click *Save*.

Deleting a passwords repository

To delete a passwords repository definition, proceed as follows.

1. Select *Settings > External passwords repositories*.
2. Find desired repository definition and select the *Delete* option.
3. Click *Save*.

Related topics:

- [User authentication methods and modes](#)
- [System overview](#)
- [Integration with CERB server](#)

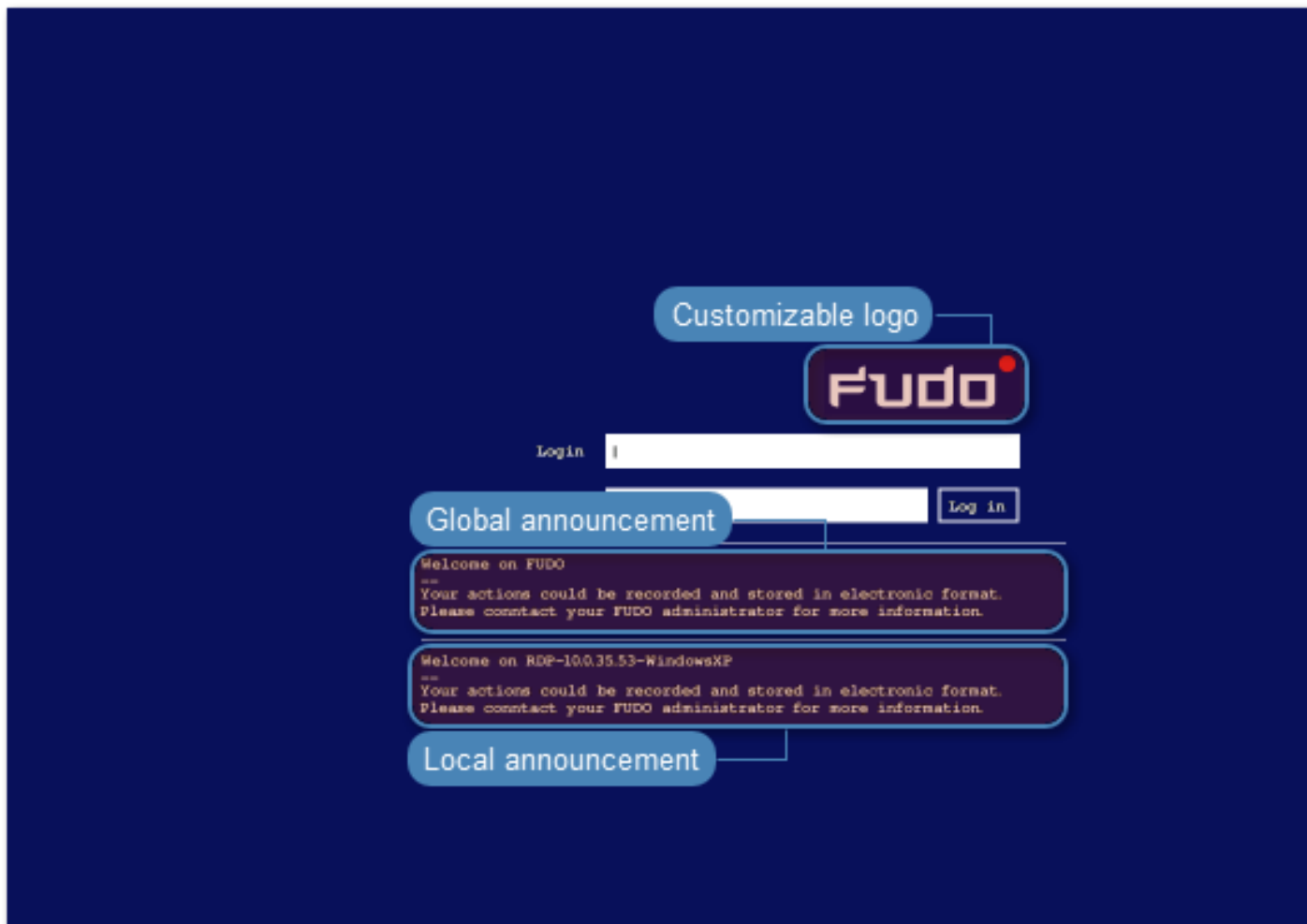
Related topics:

- *User authentication methods and modes*
- *System overview*
- *Integration with CERB server*

15.7 Resources

15.7.1 RDP/VNC login screen configuration

Fudo PAM enables customizing RDP and VNC login screen.



Changing logo

1. Select *Settings > Resources*.
2. Select the *RDP/VNC* tab.
3. In the *RDP* or *VNC* section, click *Choose File* button and select desired image.

Note: Maximum image size is 512 x 512 px.

4. Click *Save*.

The screenshot displays the Fudo PAM 3.11 User portal. The left sidebar contains a 'Management' section with links to Dashboard, Sessions, Users, Servers, Accounts, Listeners, Safes, Password changers, Policies, Downloads, Reports, and Productivity. Below this is a 'Settings' section with links to System, Network configuration, External storage, Notifications, Timestamping, External authentication, External passwords repositories, Resources, Backups and retention, Ticketing systems, Cluster, and LDAP synchronization. The main content area is titled 'RDP/VNC' and 'User portal'. It features two sections: 'RDP' and 'VNC'. Each section has a 'New image file' field with a 'Choose file' button and 'No file chosen' text, a 'Current image' preview, a 'Restore default' checkbox, and a 'Global announcement' text area. Callouts point to the 'Choose file' button, the 'Restore default' checkbox, the 'Global announcement' text area, and the 'Save' button at the bottom right.

Restoring default logo

1. Select *Settings > Resources*.
2. Select *RDP/VNC* tab.
3. In the *RDP* or *VNC* section, select *Restore default* option.
4. Click *Save*.

Defining global announcement

Global announcement is displayed on RDP and VNC login screen.

Note: Apart from global announcement, Fudo PAM also enables configuring local server message in server configuration form.

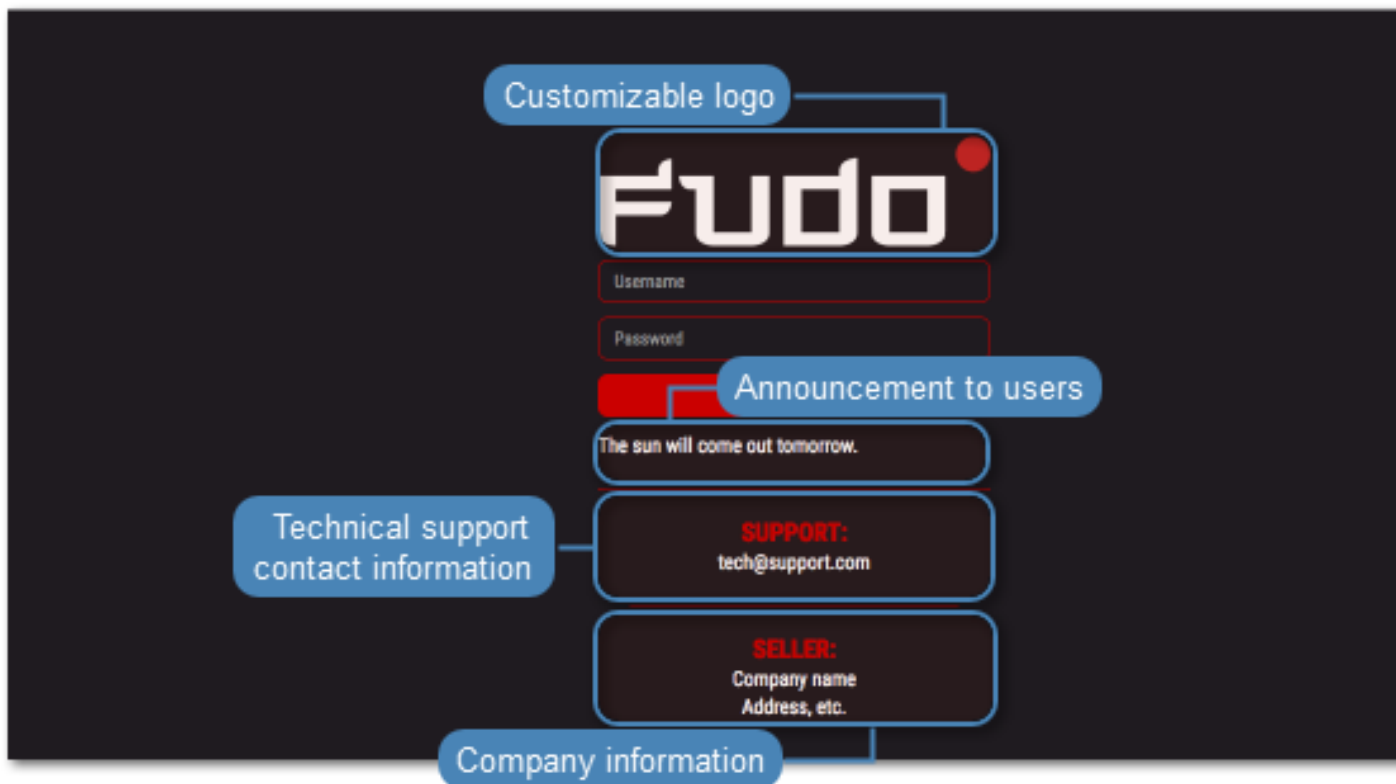
1. Select *Settings > Resources*.
2. Select *RDP/VNC* tab.
3. In the *RDP* or *VNC* section, enter desired message in the *Global announcement* field.
4. Click *Save*.

Related topics:

- *Quickstart - RDP*

15.7.2 *User portal* login screen configuration

Fudo PAM enables customizing information displayed on the *User portal* login screen.



1. Select *Settings > Resources*.
2. Select the *User portal* tab.
3. In the *User Portal login screen logo* section, click *Choose file*, browse the file system and select a custom logo for the *User portal* login screen.

Note: Maximum image size is 512 x 512 px.

4. Provide company information.

Note: Company information can be five lines, up to 70 characters.

5. Enter help desk contact information.

Note: Helpdesk contact information can be five lines, up to 70 characters.

6. Provide the login screen announcement.

Note: Login screen announcement can be four lines, up to 120 characters.

7. Click *Save*.

The screenshot displays the Fudo PAM User Portal configuration interface. On the left is a sidebar with a 'Management' section containing links to Dashboard, Sessions, Users, Servers, Accounts, Listeners, Safes, Password changers, Policies, Downloads, Reports, and Productivity. Below this is a 'Settings' section with links to System, Network configuration, External storage, Notifications, Timestamping, External authentication, External passwords repositories, Resources, Backups and retention, Ticketing systems, Cluster, LDAP synchronization, and Events log. The main content area has a red header with the 'Fudo' logo and two tabs: 'RDP/VNC' and 'User portal'. The 'User portal' tab is active, showing the 'User Portal login screen logo' section. This section includes a text box for 'Maximum image size: 512 x 512 px.', a 'New image file' section with a 'Choose file' button and 'No file chosen' status, a 'Current image' preview showing the Fudo logo, and a 'Restore default' checkbox. Below this are three sections: 'Seller information', 'Helpdesk information', and 'Login screen announcement', each with a text input field. At the bottom right, there are 'Reset' and 'Save' buttons.

Related topics:

- [User portal](#)

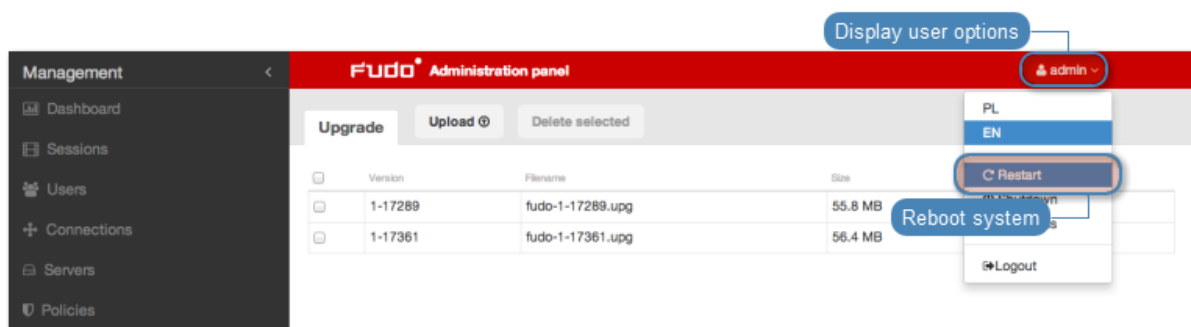
15.8 System version restore

In the case there is a problem with the current system revision, it is possible to restore the system to its previous version.

Warning: Restoring the system to the previous version will bring back the system's state prior the update. Session data and configuration changes in the current system revision will be lost.

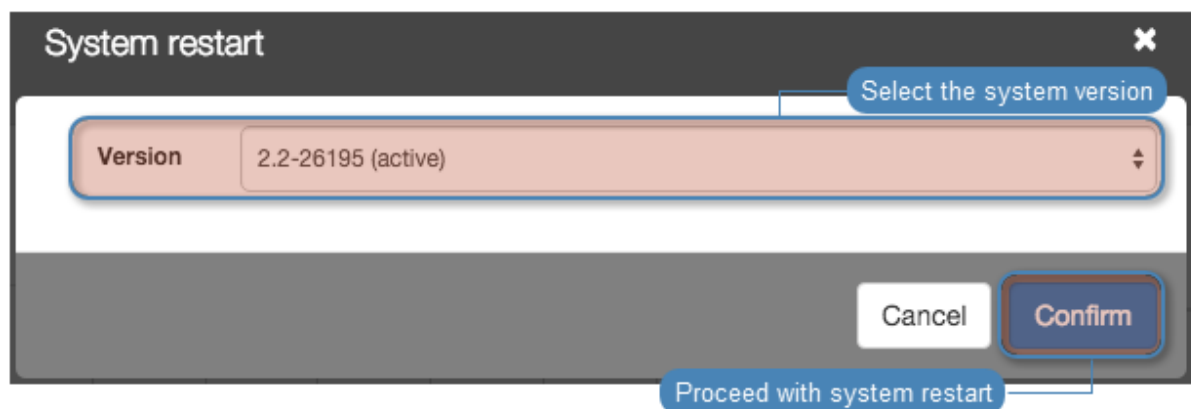
To restore the system to the previous revision, proceed as follows.

1. Connect one of the USB flash drives containing the encryption key.
2. Select *Restart* from user options menu.



3. Select the previous system revision to be loaded after restarting the system.

Note: Current system version is selected by default.



4. Click *Confirm* to proceed with restarting the system to the selected revision.

Warning: Restrating the system will terminate all current users' connections.

Related topics:

- *System initiation*

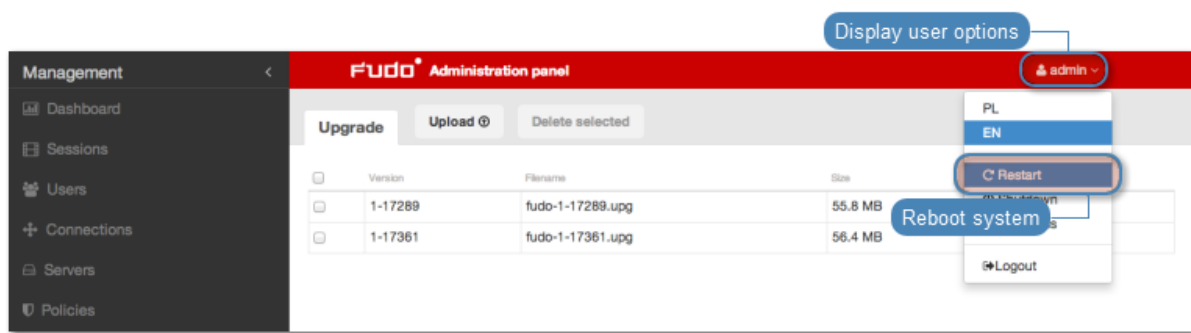
- *System update*

15.9 System restart

Note:

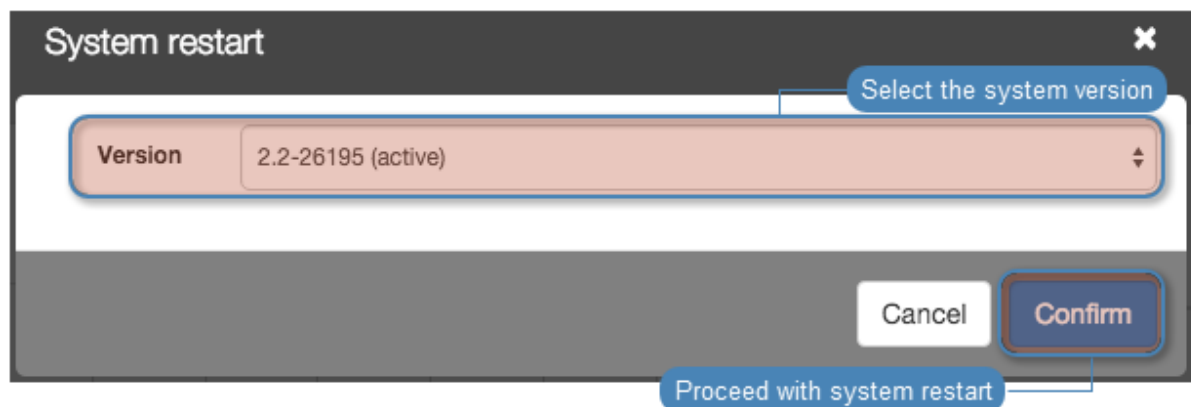
- System restart requires USB flash drive with the encryption key connected to the device.
- Restrating the system will terminate all current users' connections.
- Use the *Deny new connections* option in the *Sessions* section in the system settings menu.

1. Connect one of the USB flash drives containing the encryption key.
2. Select *Restart* from user options menu.



3. Select the previous system revision to be loaded after restarting the system.

Note: Current system version is selected by default.



4. Click *Confirm* to proceed with restarting the system to the selected revision.

Related topics:

- *System initiation*
- *System version restore*

15.10 SNMP

Fudo PAM's status can be monitored over SNMPv3 protocol.

15.10.1 Configuring SNMP

1. Select *Settings > System*.
2. Select *SNMPv3* option in the *Maintenance and supervision* section.
3. From the *IP address* drop-down list select IP address, which will be used for SNMP communication.
4. Click *Save*.
5. Select *Management > Users*.
6. Click *+ Add*.
7. Select **service** from the *Role* drop-down list and fill in the rest of the *General* section parameters.
8. Select **password** from the *Authentication* drop-down list and enter the password string.

Note:

- SNMP user password must be at least eight characters long.
 - SNMP service authenticates the service account using the first defined password.
-

9. Select *Enabled* option in the *SNMP* section.
10. Select authentication methods from the *Authentication method* drop-down list.
11. Select the SNMP encryption algorithm from the *Encryption* drop-down list.
12. Click *Save*.

15.10.2 SNMP MIBs

Fudo PAM supports following MIBs:

- MIB-II (RFC 1213)
- HOST-RESOURCES-MIB (RFC 2790) - partly supported
- UCD-SNMP-MIB

15.10.3 Getting SNMP readings using `snmpwalk`

Note: Getting SNMP readings requires installing *Net-SNMP 5.7.3*.

Fetching all SNMP information

```
snmpwalk -v3 -u "${SNMP_USER}" -a SHA -A "${SNMP_PASSWORD}" -x AES -X
"${SNMP_PASSWORD}" -l authPriv "${FUDO_IP}" .1
```

Fetching specific SNMP information

```
snmpwalk -v3 -u "${SNMP_USER}" -a SHA -A "${SNMP_PASSWORD}" -x AES -X
"${SNMP_PASSWORD}" -l authPriv "${FUDO_IP}" .1.3.6.1.4.1.24410
```

Data specifier	Description
.1.3.6.1.4.1.24410.1.1.1	Disk status (ZFS status)
.1.3.6.1.4.1.24410.1.1.2	Power supply status
<p>Note: This feature is not supported on all Fudo PAM units. Contact technical support for more information.</p>	
.1.3.6.1.4.1.24410.1.1.3	CPU temperatures
.1.3.6.1.4.1.24410.1.1.4	S.M.A.R.T status

15.10.4 Fudo PAM specific SNMP extensions

Overview

Extensions enable monitoring the number of active sessions, ZFS status, PSU status (if available), CPU temperature on all cores, S.M.A.R.T status such as temperature, health or reallocated sectors.

MIB specification file

Provided MIB file specification can be uploaded to the SNMP manager to enable Fudo PAM specific SNMP extensions.

```
WHEEL-SYSTEMS-MIB DEFINITIONS ::= BEGIN

--
-- MIB definition for Wheel Systems products
--

IMPORTS
    MODULE-IDENTITY, OBJECT-TYPE, Integer32, Gauge32, Counter32, enterprises
        FROM SNMPv2-SMI;

wheel MODULE-IDENTITY
    LAST-UPDATED "201908120000Z"      -- 12 August 2019
    ORGANIZATION "www.wheelsystems.com"
    CONTACT-INFO
        "Postal:    Wheel Systems Inc. (USA)
          31 N 2nd Street 370,
          San Jose, CA 95113
        Phone:      +1 (415) 800 3230
        email:      info@wheelsystems.com"
    DESCRIPTION
        "Top-level infrastructure of the Wheel Systems enterprise MIB tree"
```

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```

    REVISION      "201908120000Z"
    DESCRIPTION
    "Add objects for available and used storage."
    REVISION      "201704240000Z"
    DESCRIPTION
    "Moved common to .1, fudo to .2."
    REVISION      "201703270000Z"
    DESCRIPTION
    "Added objects for checking CPU temperature."
    REVISION      "201703150000Z"
    DESCRIPTION
    "Added objects describing status of power supply units."
    REVISION      "201703060000Z"
    DESCRIPTION
    "New objects to monitor disk status."
    REVISION      "201702140000Z"
    DESCRIPTION
    "First draft"
    ::= { enterprises 24410 }

products OBJECT IDENTIFIER ::= { wheel 1 }

common OBJECT IDENTIFIER ::= { products 1 } -- Objects common to more than one
↳product.
fudo OBJECT IDENTIFIER ::= { products 2 }

zpool OBJECT IDENTIFIER ::= { common 1 }

syncPercentage OBJECT-TYPE
    SYNTAX      Integer32 (0..100)
    MAX-ACCESS  read-only
    STATUS      current
    DESCRIPTION
        "Percentage of vdev synchronization."
    ::= { zpool 1 }

syncTimeLeft OBJECT-TYPE
    SYNTAX      OCTET STRING
    MAX-ACCESS  read-only
    STATUS      current
    DESCRIPTION
        "Time left for synchronization or N/A if it cannot be determined."
    ::= { zpool 2 }

vdevTable OBJECT-TYPE
    SYNTAX      SEQUENCE OF VdevEntry
    MAX-ACCESS  not-accessible
    STATUS      current
    DESCRIPTION
        "The table of vdevs. The vdev is an element in ZFS pool"
    ::= { zpool 3 }

vdevEntry OBJECT-TYPE
    SYNTAX      VdevEntry
    MAX-ACCESS  not-accessible
    STATUS      current

```

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```

        DESCRIPTION
            "An entry for one vdev status in ZFS pool."
        INDEX { vdevIndex }
        ::= { vdevTable 1 }

VdevEntry ::= SEQUENCE {
    vdevIndex      Integer32,
    vdevStatus     OCTET STRING
}

vdevIndex OBJECT-TYPE
    SYNTAX      Integer32 (1..2147483647)
    MAX-ACCESS  read-only
    STATUS      current
    DESCRIPTION
        "A unique value for each vdev in ZFS pool."
    ::= { vdevEntry 1 }

vdevStatus OBJECT-TYPE
    SYNTAX      OCTET STRING
    MAX-ACCESS  read-only
    STATUS      current
    DESCRIPTION
        "Status of the vdev in ZFS pool."
    ::= { vdevEntry 2 }

storageAvailable OBJECT-TYPE
    SYNTAX      Integer32
    MAX-ACCESS  read-only
    STATUS      current
    DESCRIPTION
        "Available storage space in MB."
    ::= { zpool 4 }

storageUsed OBJECT-TYPE
    SYNTAX      Integer32
    MAX-ACCESS  read-only
    STATUS      current
    DESCRIPTION
        "Used storage space in MB."
    ::= { zpool 5 }

powerSupply OBJECT IDENTIFIER ::= { common 2 }

powerSupplyTable OBJECT-TYPE
    SYNTAX      SEQUENCE OF PowerSupplyEntry
    MAX-ACCESS  not-accessible
    STATUS      current
    DESCRIPTION
        "The table of power supply units status, such as which unit is
         operating."
    ::= { powerSupply 1 }

powerSupplyEntry OBJECT-TYPE
    SYNTAX      PowerSupplyEntry
    MAX-ACCESS  not-accessible

```

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```

        STATUS      current
        DESCRIPTION
            "An entry in power supply table representing the status of the
            associated power supply unit."
        INDEX { powerSupplyIndex }
        ::= { powerSupplyTable 1 }

PowerSupplyEntry ::= SEQUENCE {
    powerSupplyIndex  Integer32,
    powerSupplyStatus INTEGER
}

powerSupplyIndex OBJECT-TYPE
    SYNTAX      Integer32 (1..2147483647)
    MAX-ACCESS  read-only
    STATUS      current
    DESCRIPTION
        "A unique index for each power supply unit."
    ::= { powerSupplyEntry 1 }

powerSupplyStatus OBJECT-TYPE
    SYNTAX      INTEGER {
        unknown(1),
        present(2),
        absent(3),
        configError(4),
        acLost(5),
        predictiveFailure(6),
        failed(7)
    }
    MAX-ACCESS  read-only
    STATUS      current
    DESCRIPTION
        "The status of power supply unit. When everything is working, reported
        status should be present(1). This information is gathered from IPMI
        subsystem."
    ::= { powerSupplyEntry 2 }

cpu OBJECT IDENTIFIER ::= { common 3 }

cpuTable OBJECT-TYPE
    SYNTAX      SEQUENCE OF CpuEntry
    MAX-ACCESS  not-accessible
    STATUS      current
    DESCRIPTION
        "The table of CPUs statuses."
    ::= { cpu 1 }

cpuEntry OBJECT-TYPE
    SYNTAX      CpuEntry
    MAX-ACCESS  not-accessible
    STATUS      current
    DESCRIPTION
        "An entry in CPU table representing the status of the associated CPU."
    INDEX { cpuIndex }
    ::= { cpuTable 1 }

```

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```

CpuEntry ::= SEQUENCE {
    cpuIndex      Integer32,
    cpuTemperature Gauge32
}

cpuIndex OBJECT-TYPE
    SYNTAX      Integer32 (1..2147483647)
    MAX-ACCESS  read-only
    STATUS      current
    DESCRIPTION
        "A unique index for each CPU."
    ::= { cpuEntry 1 }

cpuTemperature OBJECT-TYPE
    SYNTAX      Gauge32
    MAX-ACCESS  read-only
    STATUS      current
    DESCRIPTION
        "The temperature of CPU in degree Celsius."
    ::= { cpuEntry 2 }

smart OBJECT IDENTIFIER ::= { common 4 }

smartTable OBJECT-TYPE
    SYNTAX      SEQUENCE OF SmartEntry
    MAX-ACCESS  not-accessible
    STATUS      current
    DESCRIPTION
        "The table contains devices with enabled SMART and their statuses.␣
↪Note
        that interpretation all elements reported in this table are hard disk
        manufacturer dependent. Values are reported as raw value or as
        (normalized value - threshold). The lower is value of
        (normalized value - threshold) the worst. Keep in mind that every
        manufacturer uses their own algorithms for calculating 'normalized
        value'."
    ::= { smart 1 }

smartEntry OBJECT-TYPE
    SYNTAX      SmartEntry
    MAX-ACCESS  not-accessible
    STATUS      current
    DESCRIPTION
        "An entry in SMART table representing the status of the associated
        device."
    INDEX { smartIndex }
    ::= { smartTable 1 }

SmartEntry ::= SEQUENCE {
    smartIndex      Integer32,
    smartModelFamily OCTET STRING,
    smartDeviceModel OCTET STRING,
    smartSerialNumber OCTET STRING,
    smartHealth      INTEGER,
    smartTemperature Gauge32,

```

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```

        smartReallocatedSectors Gauge32,
        smartPendingSectors    Gauge32,
        smartUncorrectable      Gauge32,
        smartUdmaCrcErrors      Gauge32,
        smartReadErrorRate      Gauge32,
        smartSeekErrorRate      Gauge32
    }

smartIndex OBJECT-TYPE
    SYNTAX      Integer32 (1..2147483647)
    MAX-ACCESS  read-only
    STATUS      current
    DESCRIPTION
        "A unique index for each SMART-enabled device."
    ::= { smartEntry 1 }

smartModelFamily OBJECT-TYPE
    SYNTAX      OCTET STRING
    MAX-ACCESS  read-only
    STATUS      current
    DESCRIPTION
        "Model family of device."
    ::= { smartEntry 2 }

smartDeviceModel OBJECT-TYPE
    SYNTAX      OCTET STRING
    MAX-ACCESS  read-only
    STATUS      current
    DESCRIPTION
        "Device model."
    ::= { smartEntry 3 }

smartSerialNumber OBJECT-TYPE
    SYNTAX      OCTET STRING
    MAX-ACCESS  read-only
    STATUS      current
    DESCRIPTION
        "Serial number of the device."
    ::= { smartEntry 4 }

smartHealth OBJECT-TYPE
    SYNTAX      INTEGER {
        unknown(1),
        ok(2),
        failed(3)
    }
    MAX-ACCESS  read-only
    STATUS      current
    DESCRIPTION
        "Health of the device as reported by SMART system."
    ::= { smartEntry 5 }

smartTemperature OBJECT-TYPE
    SYNTAX      Gauge32
    MAX-ACCESS  read-only
    STATUS      current

```

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```

DESCRIPTION
    "The temperature of disk in degree Celsius."
    ::= { smartEntry 6 }

smartReallocatedSectors OBJECT-TYPE
    SYNTAX      Gauge32
    MAX-ACCESS  read-only
    STATUS      current
    DESCRIPTION
        "The number of reallocated sectors: bad sectors found and then
↳remapped.
        Reported as raw value of 'Reallocated Sectors Count' SMART attribute."
        ::= { smartEntry 7 }

smartPendingSectors OBJECT-TYPE
    SYNTAX      Gauge32
    MAX-ACCESS  read-only
    STATUS      current
    DESCRIPTION
        "The number of sectors waiting to be remapped. Reported as raw value
↳of
        'Current Pending Sector Count' SMART attribute."
        ::= { smartEntry 8 }

smartUncorrectable OBJECT-TYPE
    SYNTAX      Gauge32
    MAX-ACCESS  read-only
    STATUS      current
    DESCRIPTION
        "The number of uncorrectable errors when accessing sectors. Reported
↳as
        raw value of 'Offline Uncorrectable Sector Count' SMART attribute."
        ::= { smartEntry 9 }

smartUdmaCrcErrors OBJECT-TYPE
    SYNTAX      Gauge32
    MAX-ACCESS  read-only
    STATUS      current
    DESCRIPTION
        "The number of errors in data transfer determined by the means of
↳ICRC.
        Reported as raw value of 'UltraDMA CRC Error Count' SMART attribute."
        ::= { smartEntry 10 }

smartReadErrorRate OBJECT-TYPE
    SYNTAX      Gauge32
    MAX-ACCESS  read-only
    STATUS      current
    DESCRIPTION
        "The rate of hardware read errors. Reported as
        (normalized value - threshold) of 'Read Error Rate' SMART attribute."
        ::= { smartEntry 11 }

smartSeekErrorRate OBJECT-TYPE
    SYNTAX      Gauge32
    MAX-ACCESS  read-only

```

(continues on next page)

(continued from previous page)

```

        STATUS      current
        DESCRIPTION
            "The rate of seek errors. Reported as (normalized value - threshold)
↳of
            'Seek Error Rate'."
        ::= { smartEntry 12 }

sessionTable OBJECT-TYPE
    SYNTAX      SEQUENCE OF SessionEntry
    MAX-ACCESS  not-accessible
    STATUS      current
    DESCRIPTION
        "The table of active sessions on Fudo."
    ::= { fudo 1 }

sessionEntry OBJECT-TYPE
    SYNTAX      SessionEntry
    MAX-ACCESS  not-accessible
    STATUS      current
    DESCRIPTION
        "An entry for one session type on Fudo. For example, information about
        active RDP sessions."
    INDEX { sessionIndex }
    ::= { sessionTable 1 }

SessionEntry ::= SEQUENCE {
    sessionIndex      Integer32,
    sessionName       OCTET STRING,
    sessionDescription OCTET STRING,
    sessionActive     Counter32
}

sessionIndex OBJECT-TYPE
    SYNTAX      Integer32 (1..2147483647)
    MAX-ACCESS  read-only
    STATUS      current
    DESCRIPTION
        "A unique value for each supported sessions on Fudo."
    ::= { sessionEntry 1 }

sessionName OBJECT-TYPE
    SYNTAX      OCTET STRING
    MAX-ACCESS  read-only
    STATUS      current
    DESCRIPTION
        "A name of session type."
    ::= { sessionEntry 2 }

sessionDescription OBJECT-TYPE
    SYNTAX      OCTET STRING
    MAX-ACCESS  read-only
    STATUS      current
    DESCRIPTION
        "A description of session type."
    ::= { sessionEntry 3 }

```

(continues on next page)

(continued from previous page)

```
sessionActive OBJECT-TYPE
    SYNTAX      Counter32
    MAX-ACCESS  read-only
    STATUS      current
    DESCRIPTION
        "A number of active sessions of this type."
    ::= { sessionEntry 4 }

END
```

Related topics:

- [Security measures](#)
- [Troubleshooting](#)

15.11 Backups and retention

Data retention

Fudo PAM implements two stage data retention. First data is moved from the internal storage to the external storage connected over fiber channel interface. After defined time period session data is automatically deleted.

Note: Sessions which have been exported and the content is still available for download, will not be deleted automatically. These sessions must be either *deleted manually* or you must delete the exported material in the *Downloads* section for the retention mechanism to delete those session.

To enable data retention service, proceed as follows.

1. Select *Settings > Backups and retention*.
2. Select *Moving session data to external storage enabled* option in the *Data retention* section.
3. Define how long data will be stored locally before it is moved to the external storage.
4. Select *Session data removal enabled* option to have the data automatically removed after specified time period.
5. Define how long data will be stored before being deleted.

Note:

- Global retention parameter values have lower priority than the values set in the *accounts*.
 - Global retention settings are replicated within the *cluster configuration*.
-

6. Click *Save*.

System backup

Warning: Data backup contains confidential information.

Data stored on Fudo PAM can be backed up on an external server running **rsync** service. Backup service has to be enabled on Fudo PAM and requires uploading external server's public SSH key, to authorize access to Fudo PAM.

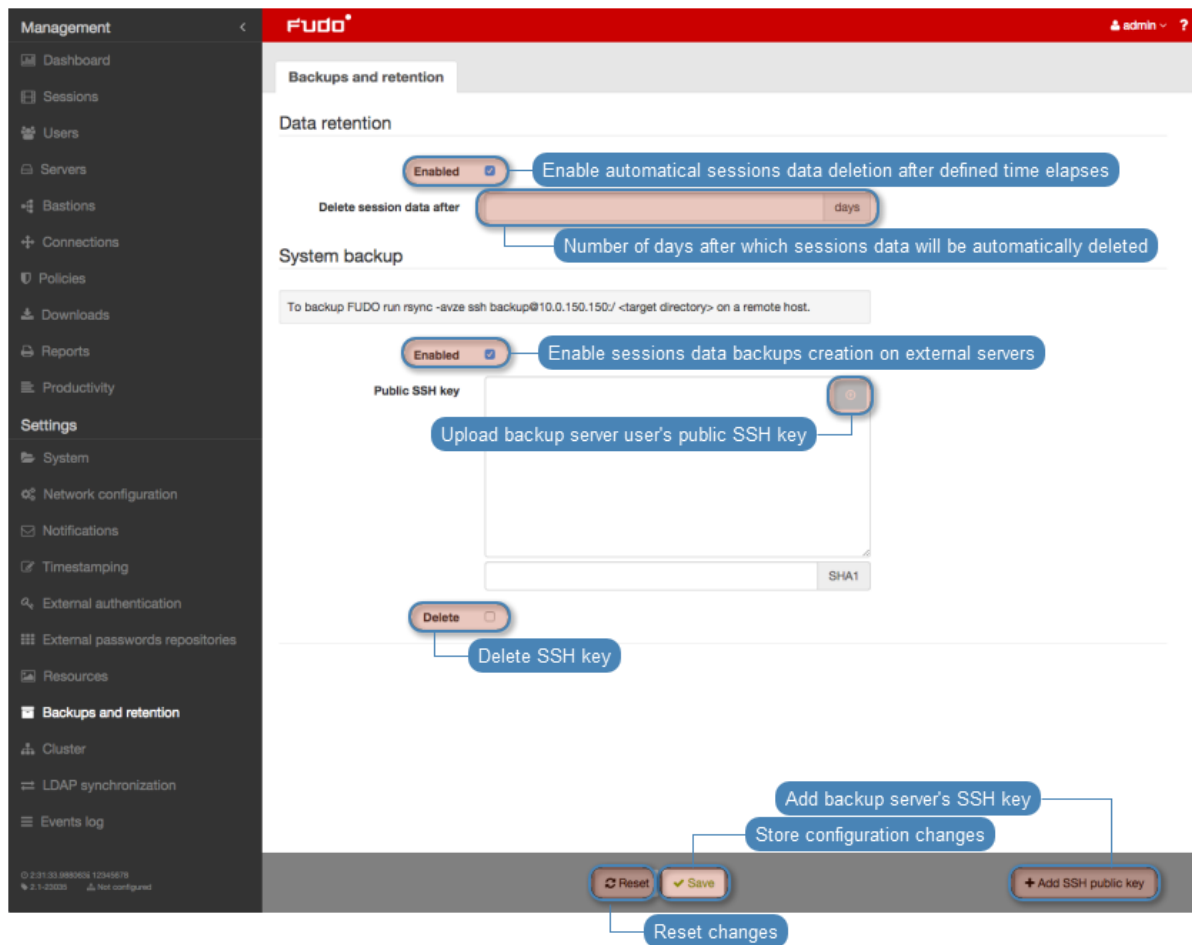
Automated data backup requires configuring **rsync** service on a remote server and granting access rights to data stored on Fudo PAM by uploading to Fudo PAM server's public SSH key.

Note: Sessions data is stored on a compressed file system with compression ratio of up to 12:1. Data is decompressed upon being copied by **rsync** thus it will occupy more space on the target server than indicated by Fudo PAM storage usage. Make sure there is enough storage space on the target server to store uncompressed data.

To enable automated backups service, proceed as follows.

1. Select *Settings > Backups and retention*.
2. Select *Enabled* option in the *System backup* section.
3. Click *Add SSH public key*.
4. Paste or upload the remote server user's public SSH key.
5. Click *Save*.
6. Run **rsync** on the backup server:

```
rsync -avze ssh backup@fudo_ip_address:/ <destination_folder>
```



Restoring system from backup

System restore service is provided by the technical support department on terms agreed in the SLA.

Related topics:

- *Exporting/importing system configuration*
- *Security measures*

15.12 External storage

Fudo PAM enables storing session data on external storage devices connected to Fudo through a fiber channel interface.




Note: External storage in cluster configuration

- In cluster configuration, each node must have a dedicated *WWN* object.
- Data stored externally is not replicated between cluster nodes.

15.12.1 Configuring external storage


1. Select *Settings* > *External storage*.


Note: Fiber channel cards status is depicted by the icons.

-  - both fiber channel cards are operational.
-  - external storage volume is degraded - one of the fiber channel card is down.
-  - both fiber channel cards are down.

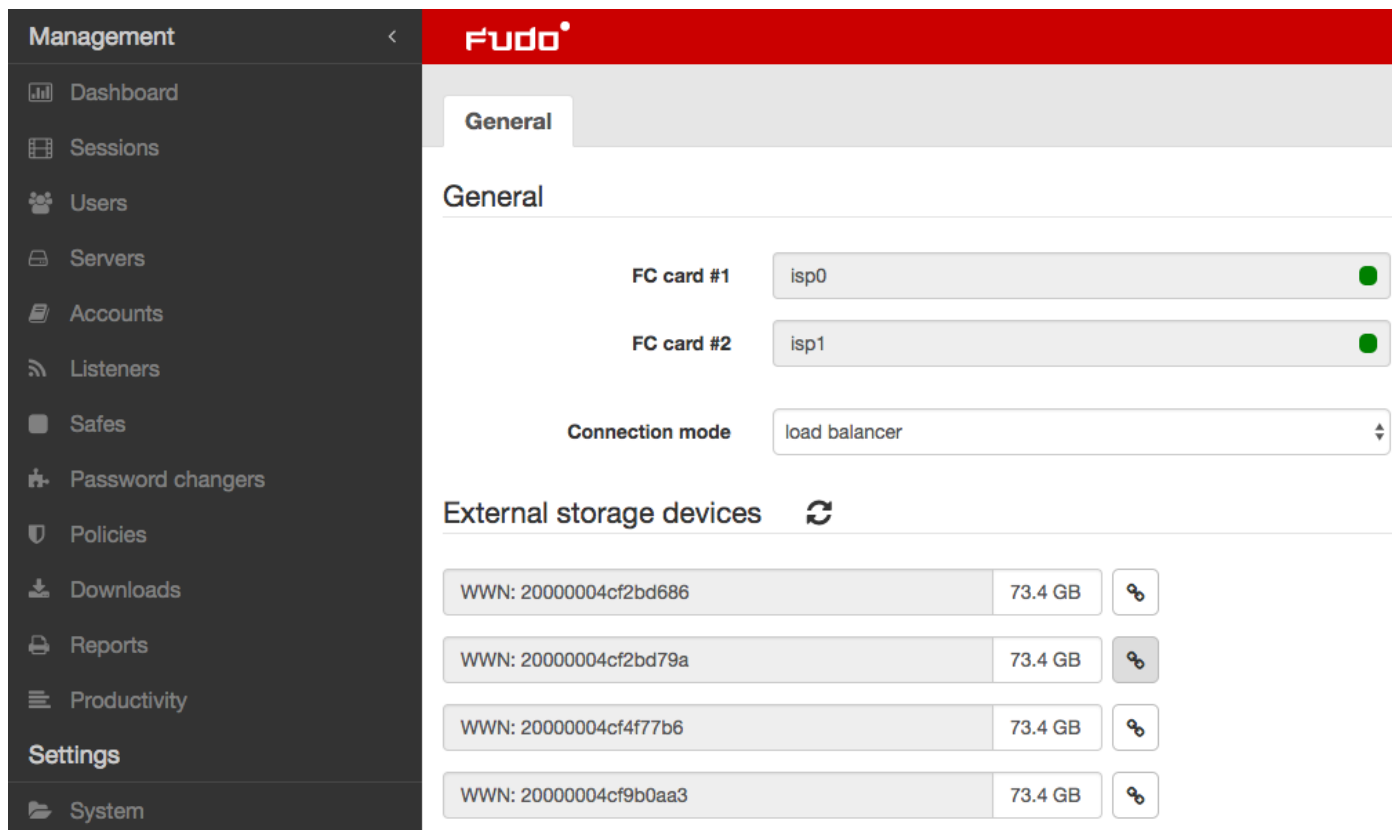
2. Select fiber channel cards operating mode.

- Failover - data is transmitted using one fiber channel interface. If the card fails, the other one takes over ensuring continuous availability of the external storage device.
- Load balancing - both fiber channel interfaces are used to transfer data between Fudo PAM and the external storage device.





3. In the *External storage devices* section, select desired *WWN* object and click the  icon.

Note: Click the  icon to refresh the list of available storage devices.

4. Click *Save* and proceed with enabling *session data retention*.



The screenshot shows the Fudo PAM web interface. On the left is a dark sidebar with a 'Management' header and a list of menu items: Dashboard, Sessions, Users, Servers, Accounts, Listeners, Safes, Password changers, Policies, Downloads, Reports, Productivity, and Settings. The 'Settings' item is highlighted. Below it is a 'System' item. The main content area has a red header with the 'Fudo' logo. Below the header is a 'General' tab. The 'General' section contains three fields: 'FC card #1' with value 'isp0' and a green status icon, 'FC card #2' with value 'isp1' and a green status icon, and 'Connection mode' with a dropdown menu showing 'load balancer'. Below this is the 'External storage devices' section, which has a refresh icon. It contains a table with four rows, each representing a storage device with its WWN, capacity, and a refresh icon.

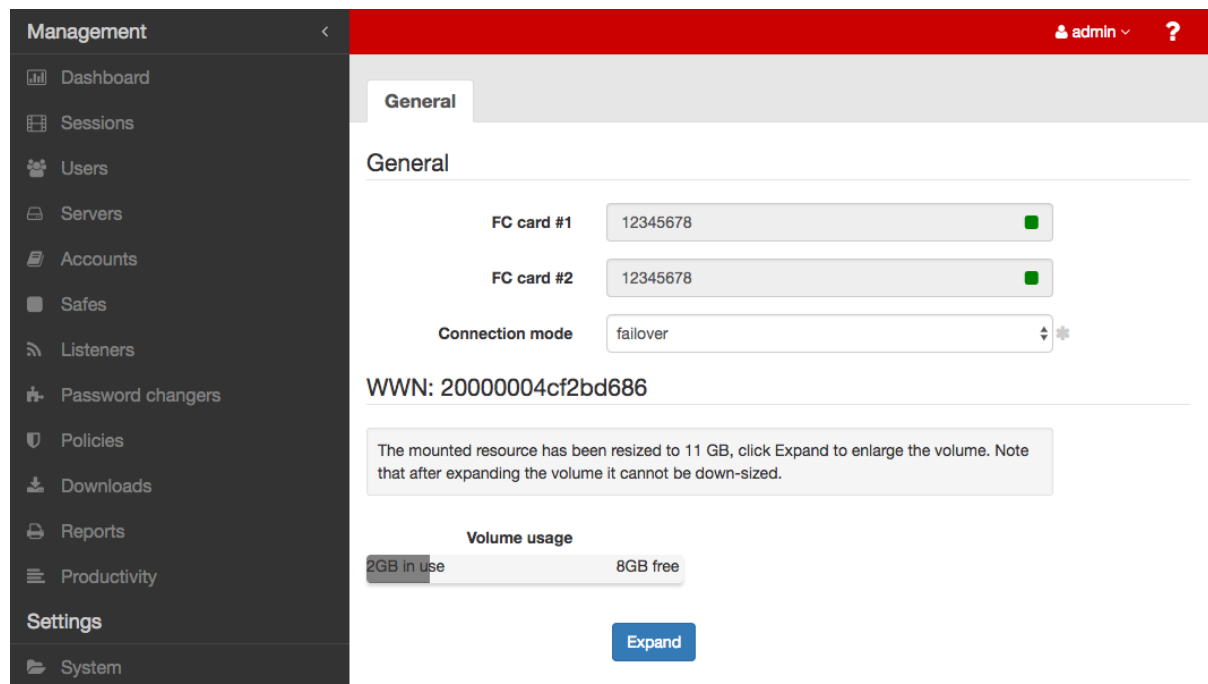
WWN	Capacity	Action
20000004cf2bd686	73.4 GB	
20000004cf2bd79a	73.4 GB	
20000004cf4f77b6	73.4 GB	
20000004cf9b0aa3	73.4 GB	

15.12.2 Expanding external storage device

After resizing the WWN object, it must be expanded in Fudo PAM in order to take advantage of the additional storage space.

Warning: The storage device cannot be down-sized after it has been expanded.

1. Select *Settings* > *External storage*.
2. In the section describing the *WWN* object click *Expand*.



3. Confirm expanding external storage.
4. Click *Save*.

Related topics:

- [Backups and retention](#)

15.13 Exporting/importing system configuration

Fudo PAM enables exporting current system state, defined objects and configuration settings, which later can be used to initiate the system.

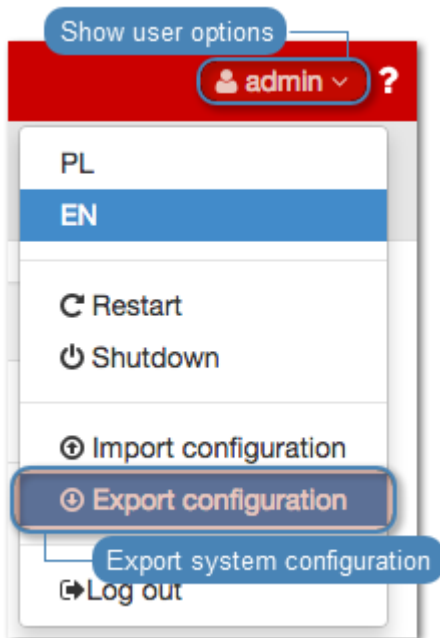
Warning: Exported configuration data contains confidential information.

Note: Configuration export and import options are available only for the *superadmin* users.

15.13.1 Exporting system configuration

To export system configuration, proceed as follows.

1. Select *Export configuration* from the user menu.
2. Save the configuration file.



15.13.2 Importing system configuration

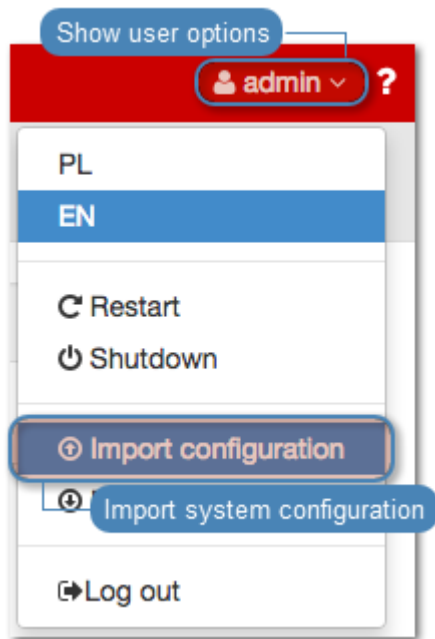
Warning: Importing a configuration file and initiating system with imported data will delete all existing session data.

To import a system configuration file, proceed as follows.

1. Find and decrypt the *Master key file* using *openssl*:

```
openssl smime -decrypt -in path/to/masterkey.pem -inkey privkey.
pem -out masterkey.tar
```

2. Select *Import configuration* from the user menu.



3. Click *Choose file* and select the *Master key* file.

Note: Master key must be decrypted before it's

4. Click *Choose file* and select the configuration file.
5. Click *Confirm*.
6. Click *Confirm* to proceed with initiating the system with the imported data.

Related topics:

- [Configuration encryption](#)
- [Backups and retention](#)
- [System initiation](#)
- [System update](#)

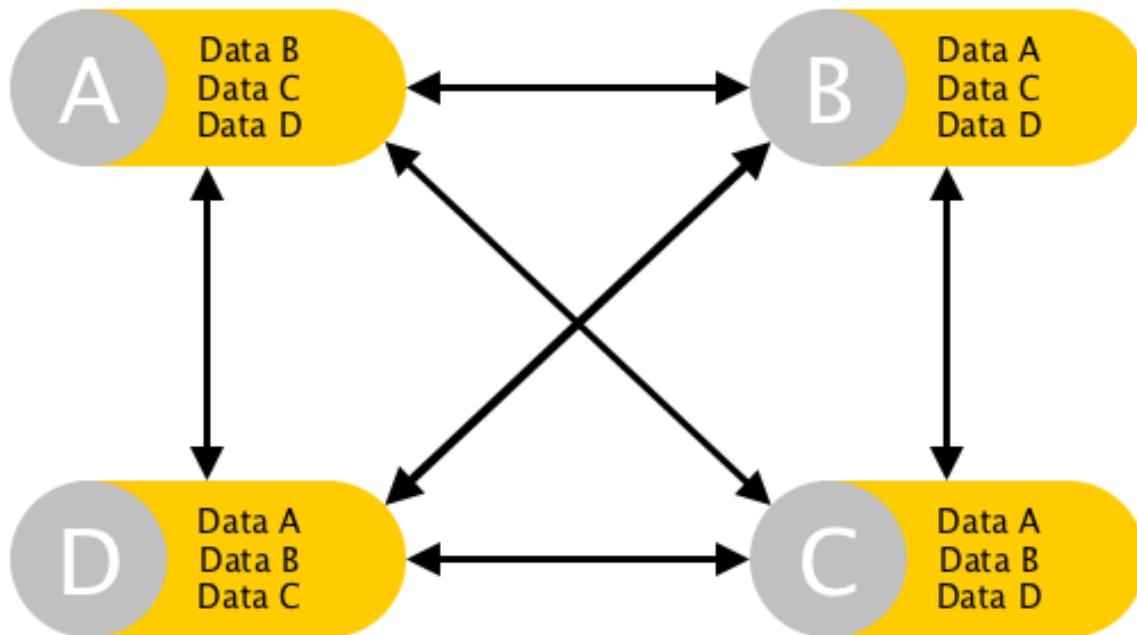
15.14 Cluster configuration

Fudo PAM cluster ensures uninterrupted access to servers in case of cluster node failure as well as enables implementing static load balancing scenarios.

Warning:

- Cluster configuration does not facilitate data backup. If session data is deleted on one of the cluster nodes, it is also deleted from other nodes.
- Data model objects: *safes*, *users*, *servers*, *accounts* and *listeners* are replicated within the cluster and object instances must not be added on each node. In case the replication mechanism fails to copy objects to other nodes, contact technical support department.

All data model objects and sessions data are replicated between cluster nodes. Each node stores a copy of data recorded on other nodes within the cluster instance.



In case of a node failure, user access requests will be picked up by another cluster node, determined by the *redundancy group priority*.

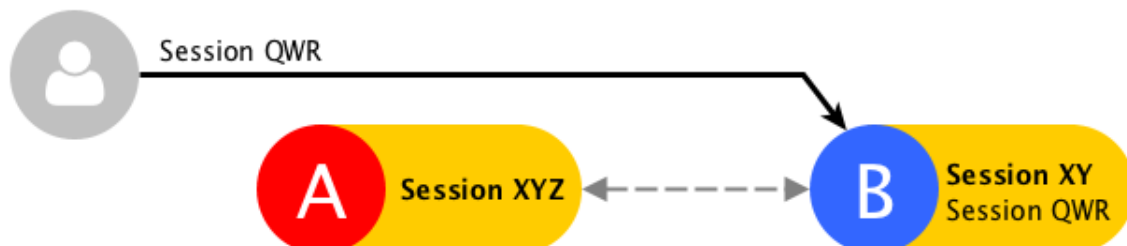
Current session data is replicated to other nodes while the connection is still ongoing.



If the node that fails was recording sessions, those sessions will be terminated...

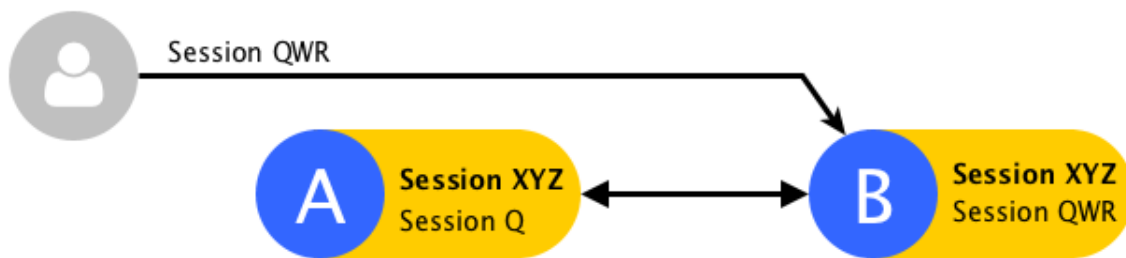


... and users will have to reconnect.

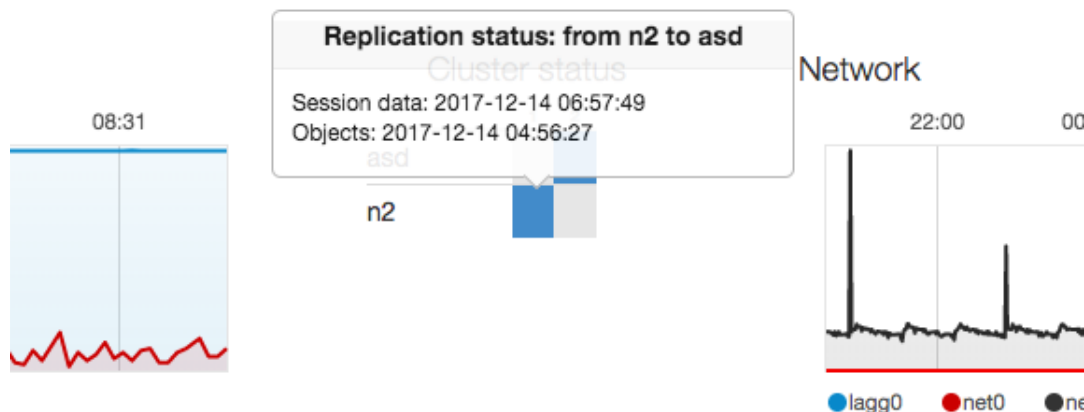


A part of the session data from the node that malfunctioned, which has synchronized, can be accessed on the other nodes, but the session will be fully accessible once the node becomes

operational and session data is synchronized between cluster nodes.



Cluster replication status can be reviewed on the dashboard or on the cluster settings view.



- *Session data* - the timestamp of the session data replicated from the given node.
- *Objects* - the timestamp of the replicated data model objects.

15.14.1 Initiating cluster

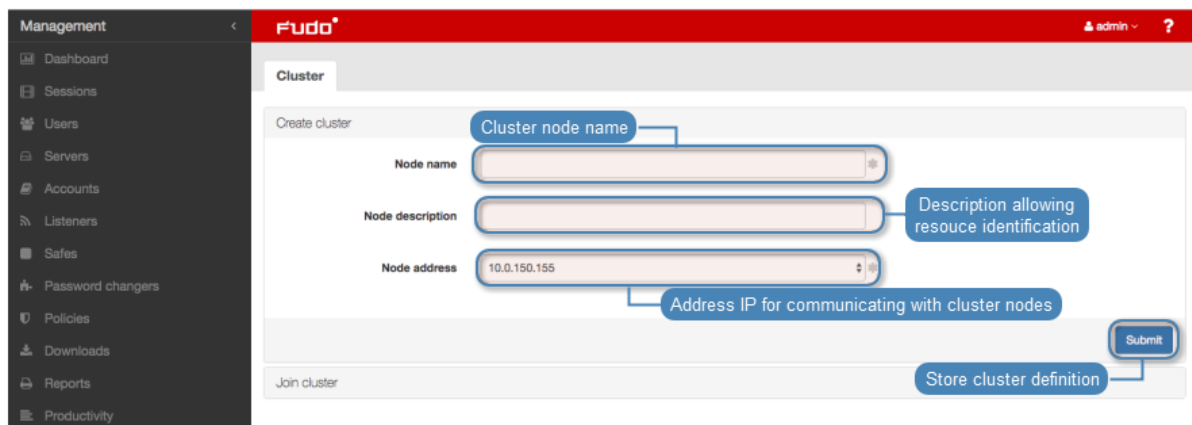
Warning: In cluster configuration all cluster nodes must have *NTP server configured*.


To initiate Fudo PAM cluster, proceed as follows.

1. Select *Settings > Cluster*.
2. Click *Create cluster*, to display cluster definition options.



3. Provide node name and description helping identify given object.
4. From the *Address* drop-down list, select IP address for communicating with other cluster nodes.



Note: Cluster communication address must have the management option enabled  in the *network configuration*.

5. Click *Submit*.

Note: Message concerning cluster key can be ignored when initiating cluster.

Related topics:

- *Adding cluster nodes*
- *Editing cluster nodes*
- *Deleting cluster nodes*
- *Redundancy groups*

- *Cluster configuration*

15.14.2 Adding cluster nodes

Warning:

- Session and configuration data (*servers*, *users*, *safes*, *accounts*, *listeners*, *external authentication servers*) of the joining node are deleted and initiated with data replicated from the cluster.
- Data model objects: *safes*, *users*, *servers*, *accounts* and *listeners* are replicated within the cluster and object instances must not be added on each node. In case the replication mechanism fails to copy objects to other nodes, contact technical support department.

To add a node to Fudo PAM cluster, proceed as follows.

1. Log in to the Fudo PAM administration panel where the cluster has been *initiated*.
2. Select *Settings* > *Cluster*.
3. Click *Add node* to display new node configuration parameters.


The screenshot shows the Fudo PAM administration interface. On the left is a sidebar with 'Management' and 'Settings' sections. The 'Cluster' option is selected under 'Settings'. The main content area shows the 'Add cluster node' form. At the top, there is a 'Nodes' tab and a 'Redundancy groups' tab. Below them, a message says 'Copy the following key and paste it when joining other cluster nodes:' followed by a long alphanumeric string. The form itself has four main fields: 'Node name' (pre-filled with 'Node#1'), 'Node description' (empty), 'Node address' (pre-filled with '10.0.150.155'), and 'Node public SSH key' (pre-filled with a long key). A 'Delete' checkbox is at the bottom left of the form. A callout box points to the SSH key field with the text 'Information on cluster node that initiated cluster configuration'. At the bottom right, there is a button labeled 'Add cluster node' and a '+ Add node' button.

4. Provide node's name and optional description.
5. Provide node's IP address.

Note: Management option has to be enabled on given network interface. Refer to *Network settings: Network interfaces configuration* for details on configuring network interfaces.

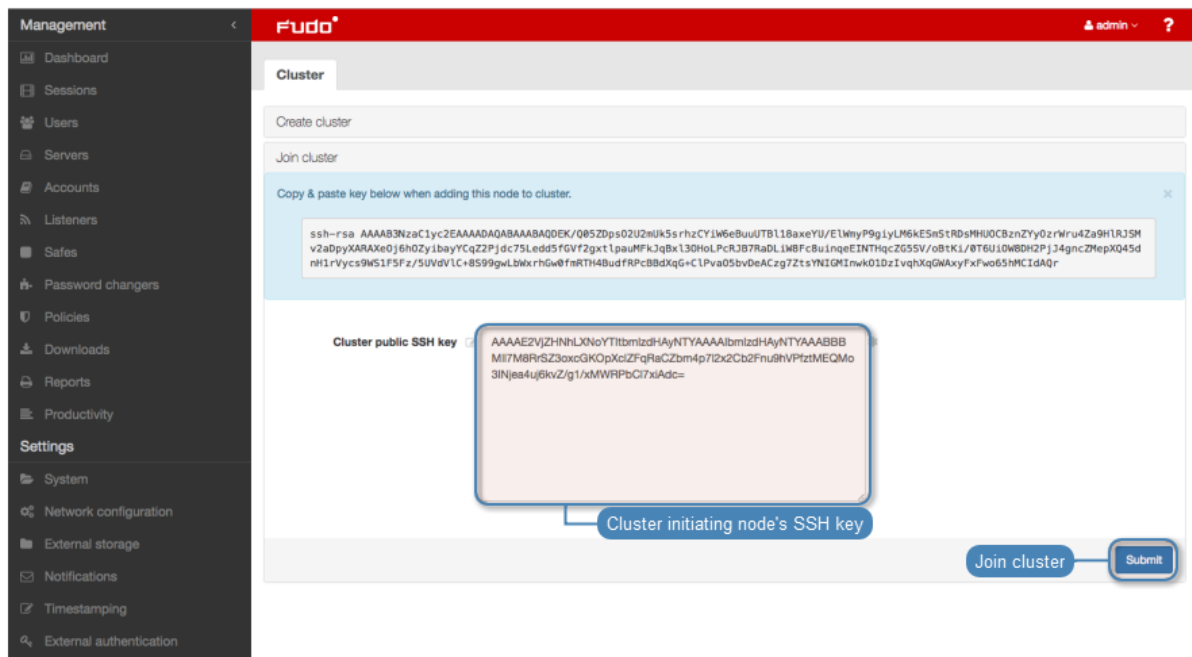
The screenshot shows the 'Cluster' configuration page in the Fudo PAM administration interface. On the left is a sidebar menu with options like 'Timestamping', 'External authentication', 'Resources', 'Backups and retention', 'Ticketing systems', 'Cluster' (selected), 'LDAP synchronization', and 'Events log'. The main area contains a form with the following fields and callouts:

- Node name:** A text input field with a callout 'Cluster node name'.
- Node description:** A text input field with a callout 'Cluster node description'.
- Node address:** A text input field with a callout 'Node's IP address'.
- Replication status:** A dropdown menu.
- Node public SSH key:** A large text area with a callout 'Fetch node's public key' pointing to a download icon (a blue square with a white key symbol).
- Store configuration:** A button located below the SSH key field.
- Buttons:** At the bottom of the form are 'Reset', 'Save' (with a green checkmark), and 'Add node' buttons.

6. Click  to download node's public SSH key.
7. Click *Submit*, to add node definition.
8. Copy cluster key to clipboard.
9. Log in to administration panel of the joining node.
10. Select *Settings > Cluster*.
11. Click *Join cluster*.

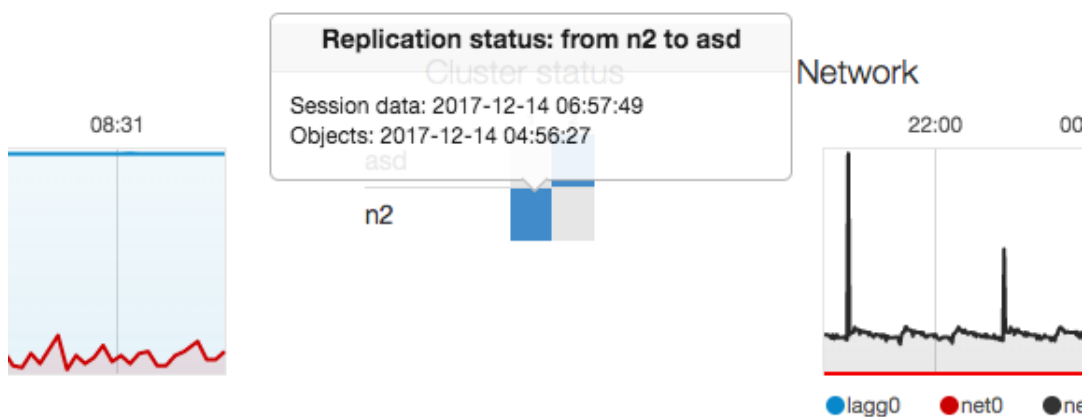
The screenshot shows the 'Cluster' configuration page in the Fudo PAM administration interface. The sidebar menu on the left includes 'Management', 'Dashboard', 'Sessions', 'Users', 'Servers', 'Accounts', 'Listeners', 'Safes', 'Password changers', 'Policies', 'Downloads', 'Reports', and 'Productivity'. The main area has a red header with the 'Fudo' logo and a user dropdown 'admin'. Below the header is a 'Cluster' section with three options: 'Create cluster', 'Join cluster', and 'Join existing FUDO cluster'. A callout points to the 'Join existing FUDO cluster' option.

12. Paste cluster public SSH key and click *Submit*.



13. Click *I understand the consequences, proceed*.

Note: Cluster replication status can be reviewed on the dashboard or on the cluster settings view.



- *Session data* - the timestamp of the session data replicated from the given node.
- *Objects* - the timestamp of the replicated data model objects.

The screenshot shows the 'Cluster' configuration page in the Fudo PAM 3.11 web interface. On the left is a dark sidebar with navigation links: 'Backups and retention', 'Ticketing systems', 'Cluster' (selected), 'LDAP synchronization', and 'Events log'. Below these links is a status bar showing '14:40:09.965501 i 12345678' and 'playground_6-39472' with a 'Not configured' status. The main content area is light gray and contains the following fields:

- Node name:** n2
- Node description:** n2
- Node address:** 10.0.70.132
- Replication status:** Active. Latest data synchronization: 2017-12-10 17:02:39
- Node public SSH key:** A text area containing an RSA public key string:


```
ssh-rsa
AAAAB3NzaC1yc2EAAAADAQABAAQDD72+LQDwoYmO/DCh0f1
gkYRhdeGsN3ugOeE8m4XkelgcdQIBjRypPU3tUwQJINQNBaQzTmz
PhRi92KfRqaO11talRFc9IhEvRsMsY/g35zN2H4hu/5UbYVP6+xpLqM
XinPgghCbFKG+thw3NTAZF0RJ5+0zEUUapx8Qs7p40goOP6Ddr+oe
JjsixL8YFEYstT53eVjbXWZbuuupVgSLnfDj3hhf8E2Dr8AJAKB+US8W
SqpdDwsPFDCe/DQcrCptulDgEqrkMd0ZUpflqNv6wBtSq6sIDT2gRZ/
sbkuJvK73KM8oYVny1/wiHgUlp/dpBeDoatfMn53ZMkLh
```
- Delete:** A checkbox that is currently unchecked.

Related topics:

- [Editing cluster nodes](#)
- [Deleting cluster nodes](#)
- [Security: Cluster configuration](#)

15.14.3 Editing cluster nodes

To modify a cluster node's configuration, proceed as follows.

1. Select *Settings > Cluster*.
2. Find and edit desired node parameters.
3. Click *Submit*.

Related topics:

- [Adding cluster nodes](#)
- [Deleting cluster nodes](#)
- [Security: Cluster configuration](#)

15.14.4 Deleting cluster nodes

Warning:

- Removing a node and re-adding it to a cluster may result in data loss.
- After removing a node, you will no longer be able to delete session data recorded by this node and replicated to other nodes.

To remove a cluster node, proceed as follows.

1. Select *Settings > Cluster*.
2. Find desired node and select *Delete*.
3. Click *Submit*.

Management

- Dashboard
- Sessions
- Users
- Servers
- Accounts
- Listeners
- Safes
- Password changers
- Policies
- Downloads
- Reports
- Productivity

Settings

- System
- Network configuration
- External storage
- Notifications
- Timestamping
- External authentication
- External passwords repositories
- Resources
- Backups and retention
- Ticketing systems
- Cluster**
 - LDAP synchronization
 - Events log

Fudo

Nodes **Redundancy groups**

Copy the following key and paste it when joining other cluster nodes:

```
AAAAE2VjZiNhLXNoYTI1bnZldHAYNTYAAAAIbnZldHAYNTYAAABBBM117M8RrS5Z3oxcGK0pXcLZfQRaCZbm4p7L2x2Cb2Fnu9hVPfztMEQMo3INjes4uj6k
```

Node name Node#1

Node description

Node address 10.0.150.155

Node public SSH key

```
ssh-rsa
AAAAAB3NzaC1yc2EAAAADAQABAAQADNGx4uJvnnUSrJTHwF+1W
YvuDBGJFTZtUA6ded/jl+bfqEjgeQW2TlwsP1HOBNW6sx+FIRMFxKGdx
vF+FIE+vpbJSLUn22B5oo6YFi+4yfrMLZZz6SJWrgZ1JGwN7KaSJrRfj+
Hmlka4VhxxcKevQysXNpxOUkwJj63REiTlywgFqjeqBmgV9QpHeEsB00r
EjR73fpWjjQPBMc52IU5lqRx9w7DvP/b9avdaV9XZOMFWkunBQNs2wa
LErHwdrSfuy32PIEUP186o6yxpdsZT0b41YU7CyRuF5uBZK1SHid6dalH
xrFIC6PN4YYrdBIZVhngse/0QlikXNjfuZx
```

Delete ☐

Select option to exclude given node from cluster

Save configuration changes

Reset Save

Related topics:

- *Adding cluster nodes*
- *Editing cluster nodes*
- *Security: Cluster configuration*

15.14.5 Redundancy groups

Redundancy groups ensure high system availability. If a master node fails, IP addresses assigned to the redundancy group will be automatically picked up by another node with the highest priority assigned to this group. Assigning different priorities to different redundancy groups enables implementing static load balancing scenario while fully preserving high availability features.

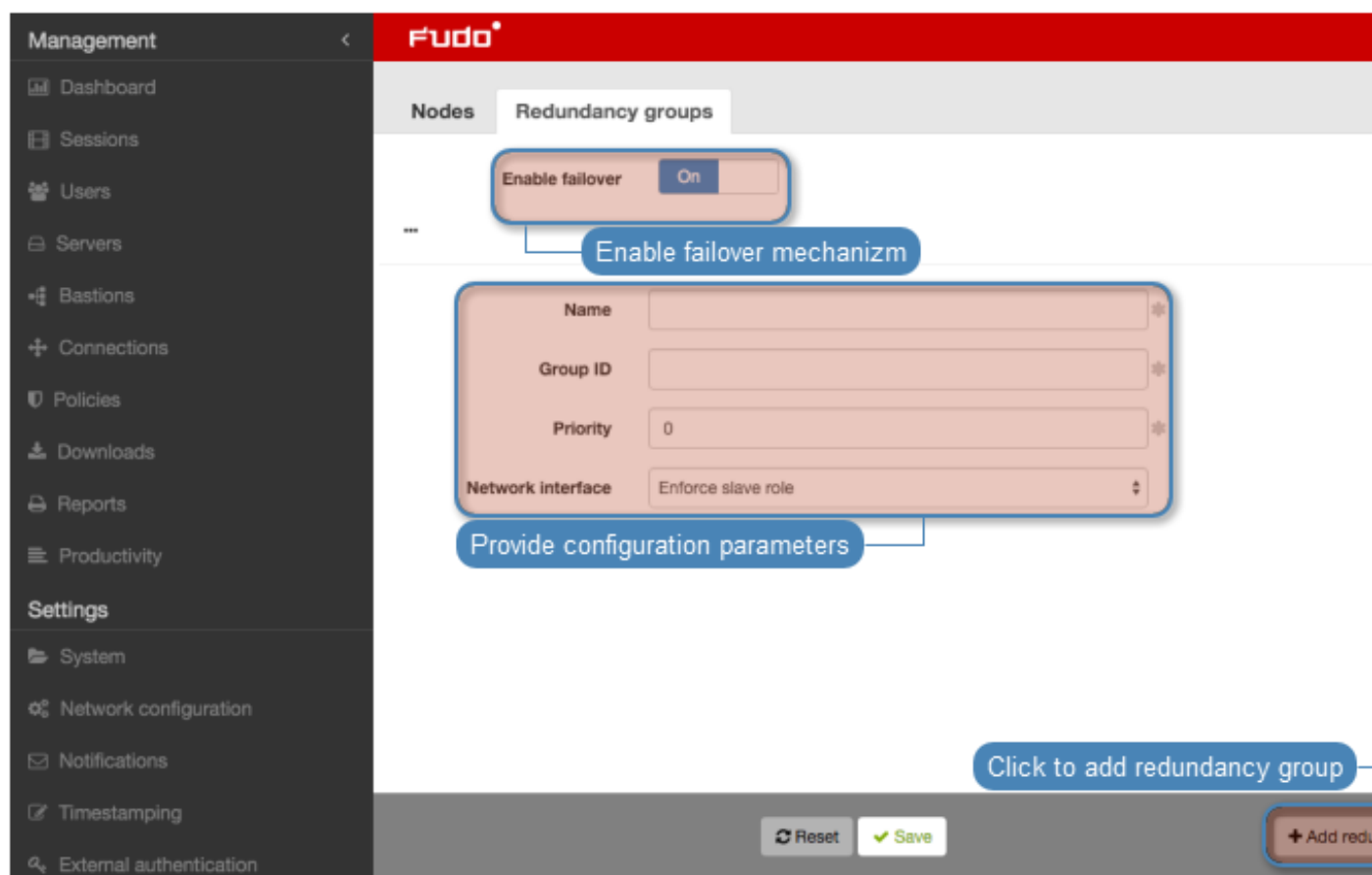
Note: Redundancy groups configuration options are available only after initializing the cluster.

Adding redundancy groups



To add a redundancy group, proceed as follows.

1. Select *Settings > Cluster*.
2. Switch to the *Redundancy groups* tab.
3. Click *+ Add redundancy group*.
4. Define group properties.

Parameter	Description
Name	Descriptive name of the redundancy group.
ID	Redundancy groups identifier (1-255).
Priority	Redundancy group priority (0-254), the lower the number the higher the priority.
	Redundancy group with higher priority assumes the <i>master</i> role and handles all requests to monitored servers accessed through IP addresses assigned to this group. In case given cluster node crashes, user requests are directed to one of the remaining nodes with the highest priority defined for given redundancy group.
Interlink interface	Network interface used for monitoring the state of the given redundancy group. The master node broadcasts <i>keep-alive</i> packets in the 2nd networking layer informing other nodes that it is up and running while other cluster nodes use the interlink interface to listen for those packets.



5. Click *Save*.

6. Select *Settings > Network configuration*.
7. Click  to add new IP address.
8. Enter IP address and click the  icon to mark the entry as a cluster IP address.
9. Assign previously added redundancy group.
10. Click *Save*.

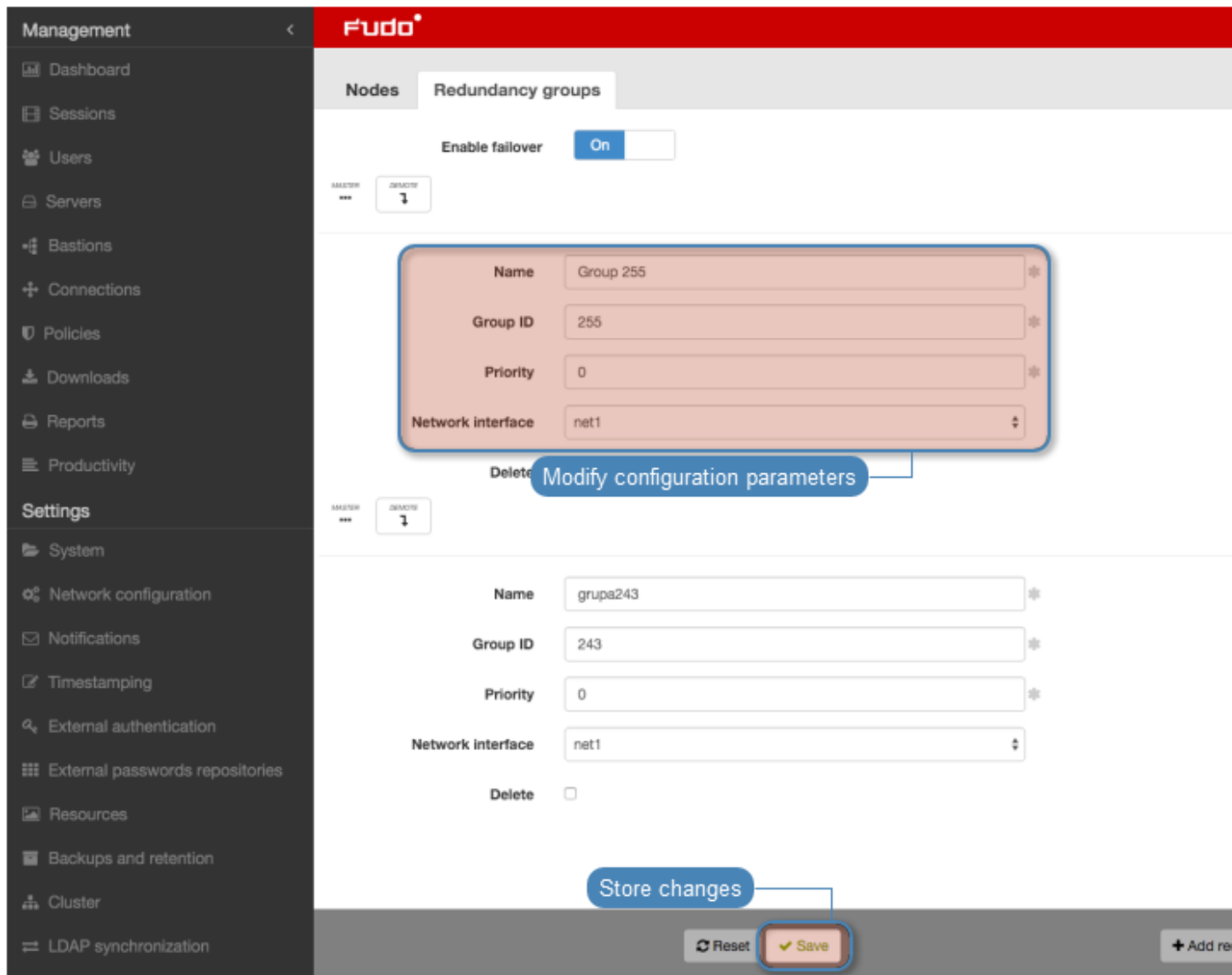


Note: Cluster IP address must be defined on every cluster node.

Editing redundancy groups

To modify a redundancy group, proceed as follows.

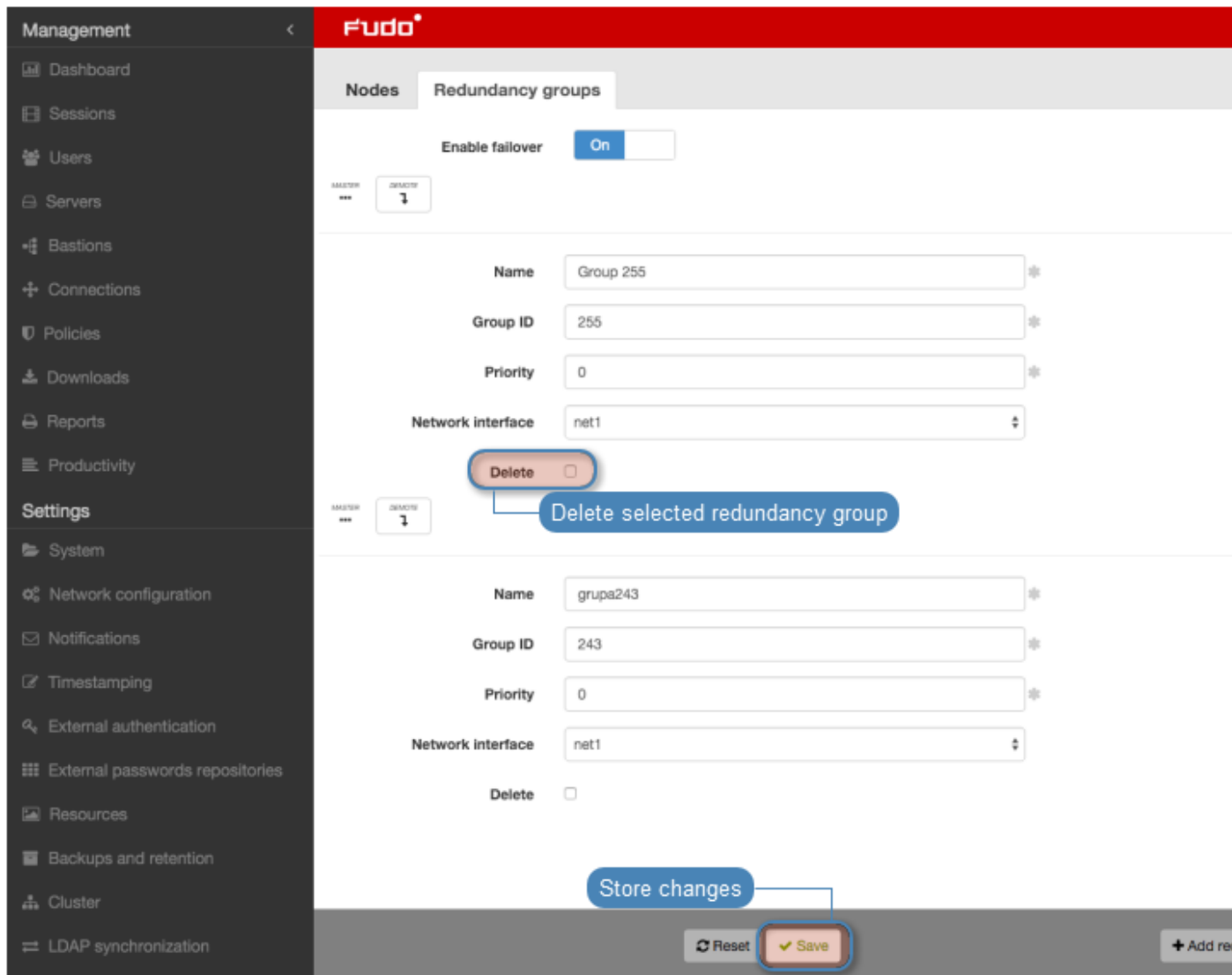
1. Select *Settings > Cluster*.
2. Switch to the *Redundancy groups* tab.
3. Find and edit desired redundancy group definition.
4. Click *Save*.



Deleting a redundancy group

To delete a redundancy group, proceed as follows.

1. Select *Settings > Cluster*.
2. Switch to the *Redundancy groups* tab.
3. Select *Delete* next to the desired redundancy group.
4. Click *Save*.

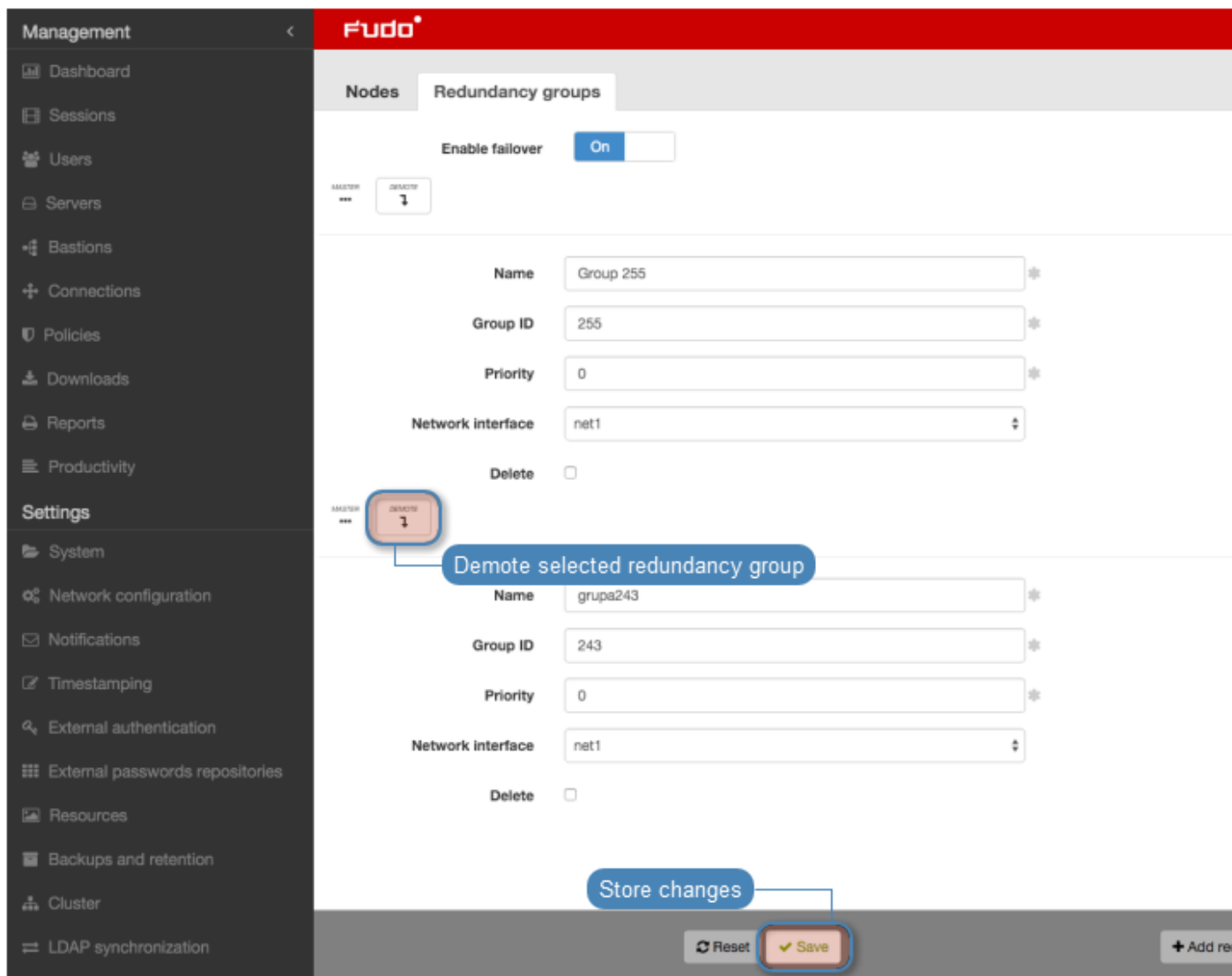


Demoting a redundancy group

Note: Demoting redundancy group transfers the master role for given group to another cluster node. The master role is assumed by one of the remaining nodes, on which the given redundancy group has the highest priority defined.

To demote a redundancy group, proceed as follows.

1. Select *Settings > Cluster*.
2. Switch to the *Redundancy groups* tab.
3. Click *Demote* next to the desired redundancy group.
4. Click *Confirm*.



Note: If after demoting a redundancy group no other node assumes the master role for the given group, it will be reassigned to the node which previously had this role.

Enforcing a slave role

Note: Enforcing a permanent slave role on a redundancy group ensures that the given node will not assume master role on given redundancy group despite the state that other nodes are in. It's recommended for directing all traffic to other nodes before performing maintenance tasks on given cluster node. A different use case scenario would be a cluster node in a remote location with no 2nd network layer communication with other nodes.

To enforce a permanent slave role on a redundancy group, proceed as follows.

1. Select *Settings* > *Cluster*.
2. Switch to the *Redundancy groups* tab.
3. Find desired redundancy group and select **Enforce slave mode** from the *Interface* drop-

down list.

4. Click *Save*.

Related topics:

- *Security: Cluster configuration*
- *Initiating cluster*
- *Cluster configuration*

15.15 Events log

System log is an internal registry of users activities which influence system state (login information, administrative actions, etc.).

To display system log contents, select Settings > System log.

Management

- Dashboard
- Sessions
- Users
- Servers
- Connections
- Policies
- Downloads
- Reports
- Productivity

Settings

- System
- Network configuration
- Notifications
- Timestamping
- External authentication
- External passwords repositories
- Resources
- Backups and retention
- Cluster
- LDAP synchronization
- Events log**

Events log

Add filter to limit the number of displayed log entries

Export events log entries

Add filter v Export logs Configure syslog Search...


External syslog servers configuration

Timestamp	Log level	Component	Message
2014-12-22 14:08:25	Info	fudoauth	User admin authenticated using password logged in from IP address: 10.0.1.35.
2014-12-22 14:07:29	Info	fudoauth	User admin authenticated using password logged in from IP address: 10.0.1.36.
2014-12-22 12:59:39	Info	fudoauth	User admin authenticated using password logged in from IP address: 10.0.1.36.
2014-12-22 12:06:10	Info	gui	User admin created connection RDP (771109632230817793).
2014-12-22 12:05:45	Info	fudod	Reloading configuration.
2014-12-22 12:05:45	Info	gui	User admin created server WINDOWS 2000 (771109632230817793).
2014-12-22 12:02:20	Info	gui	User admin created user "tomek" (771109632230817794).
2014-12-22 12:02:20	Info	gui	User admin changed user tomek (771109632230817794). Changed field: 'granted_to_users' from '1' to '0'.
2014-12-22 12:02:20	Info	gui	User admin changed user tomek (771109632230817794). Changed field: 'language' from 'en' to 'pl'.
2014-12-22 12:02:20	Info	gui	User admin changed user tomek (771109632230817794). Changed field: 'valid_to' from 'None' to '2014-12-22 12:02:20'.
2014-12-22 12:02:20	Info	gui	User admin changed user tomek (771109632230817794). Changed field: 'valid_since' from 'None' to '2014-12-22 12:02:20'.
2014-12-22 12:02:20	Info	gui	User admin changed user tomek (771109632230817794). Changed field: 'account_validity' from 'None' to '2014-12-22 12:02:20'.
2014-12-22 12:02:20	Info	gui	User admin changed user tomek (771109632230817794). Changed field: 'granted_users' from '1' to '0'.
2014-12-22 12:02:20	Info	gui	User admin changed user tomek (771109632230817794). Changed field: 'phone' from '' to '71109632230817794'.
2014-12-22 12:02:20	Info	gui	User admin changed user tomek (771109632230817794). Changed field: 'organization' from '' to 'Fudo PAM'.
2014-12-22 12:02:20	Info	gui	User admin changed user tomek (771109632230817794). Changed field: 'full_name' from '' to 'Tomek'.
2014-12-22 12:02:20	Info	gui	User admin changed user tomek (771109632230817794). Changed field: 'email' from '' to 'tomek@fudo.pam'.
2014-12-22 12:02:20	Info	gui	User admin changed user tomek (771109632230817794). Changed field: 'name' from '' to 'tomek'.
2014-12-22 12:00:59	Info	fudoauth	User admin authenticated using password logged in from IP address: 10.0.1.36.
2014-12-22 12:00:48	Info	gui	User admin changed network interfaces settings.
2014-12-22 12:00:48	Info	gui	User admin deleted address 192.168.1.1 from interface net0
2014-12-22 12:00:48	Info	fudod	Reloading configuration.
2014-12-22 11:59:51	Info	gui	User admin changed network interfaces settings.
2014-12-22 11:59:51	Info	gui	User admin added address 10.0.45.90/16 to interface net0 with enabled management and dhcp
2014-12-22 11:59:51	Info	fudod	Reloading configuration.
2014-12-22 11:59:20	Info	fudoauth	User admin authenticated using password logged in from IP address: 192.168.1.150.
2014-12-22 11:59:02	Info	fudoord	Started successfully.
2014-12-22 11:58:59	Info	eventd	Started successfully.
2014-12-22 11:58:59	Info	dbrecvd	Started successfully.

© 2.09.03.724216 & 11221122
2-20302 Not configured

15.15.1 External syslog servers

Note:

- Fudo PAM communicates with the syslog server over UDP protocol.
 - Messages to the syslog server are send through an interface with the  option enabled, with an IP address that the target host's network is reachable from or using the default gateway.
-

Adding a Syslog server

To add a *Syslog* server, proceed as follows.

1. Select *Settings > Events log*.
 2. Click *Configure syslog* to display syslog servers configuration settings.
 3. Select *Enable events logging on syslog servers* option to activate sending logs to defined syslog servers.
 4. Click *+*.
 5. Provide server's IP address and port number.
 6. Click *Save*.
-

Note:

- Log entries sent to syslog servers are formatted as follows:

```
[<log_level>] (<component_name>) (object_name: object_id) <message>
```

Example:

```
[INFO] (fudordp) (fudo_server: 848388532111147015) (fudo_session:
848388532111147219) (fudo_user: 848388532111147012) (fudo_connection:
848388532111147014) User user0 authenticated using password logged in from IP
address: 10.0.40.101.
```

- For detailed list of log messages, refer to the *Log messages* topic.
-

Editing Syslog server definition

To edit a *Syslog* server definition, proceed as follows.

1. Select *Settings > Events log*.
2. Click *Configure syslog* to display syslog servers configuration settings.
3. Find and edit desired syslog server definition.
4. Click *Save*.

Deleting Syslog server definition

To delete a *Syslog* server definition, proceed as follows.

1. Select *Settings > Events log*.

2. Click *Configure syslog* to display syslog servers configuration settings.
3. Find desired server definition and click the *i* icon.
4. Click *Save*.

15.15.2 Exporting events log

To export events log entries, proceed as follows.

1. Select *Settings > Events log*.
2. Click *Export logs* and select where to save exported log entries.

Related topics:

- *Log messages*
- *Security*
- *Managing servers*

15.16 Changing encryption passphrase

In case of Fudo PAM deployed in a virtual environment, data is encrypted using a passphrase. To change current passphrase, proceed as follow.

1. Log in to system console on an account with *superadmin* privileges.
2. Type in 3 and confirm by pressing the *Enter* key.

```
Tue Mar 13 10:49:41 CET 2018

FUDO, S/N 11111111, firmware 3.4-40163.

To reset FUDO to factory defaults, login as "reset".
To fix admin account and change network settings,
login as "admin" with an appropriate password.

FUDO (fudo.wheelsystems.com) (ttyv0)
login: admin
Password:
Last login: Mon Mar 12 14:12:31 on ttyv0

*** FUDO configuration utility ***

Logged into FUDO, S/N 11111111, firmware 3.4-40163.

1. Show status
2. Reset network settings
3. Change disk encryption passphrase
0. Exit

Choose an option (0):
```

3. Type in y and press the *Enter* key, to proceed with changing encryption passphrase.
4. Enter the new passphrase and press the *Enter* key.
5. Enter the passphrase once again and press the *Enter* key.

```
3. Change disk encryption passphrase
0. Exit

Choose an option (0): 3
Are you sure you want to continue? [y/N] (n): y

Setup new non-empty passphrase for data encryption.
Press <CTRL+C> to cancel and return to main menu.

Enter passphrase:
Re-enter passphrase:
Note, that the master key encrypted with old keys and/or passphrase ma
ists in a metadata backup file.
0+1 records in
1+0 records out
1024 bytes transferred in 0.001268 secs (807628 bytes/sec)

adminsh: INFO: FSI0468 A passphrase used to decrypt disks was changed.

1. Show status
2. Reset network settings
3. Change disk encryption passphrase
0. Exit

Choose an option (0):
```

6. Restart the system to apply changes.

Related topics:

- [System update](#)
- [Backups and retention](#)

15.17 Integration with CERB server

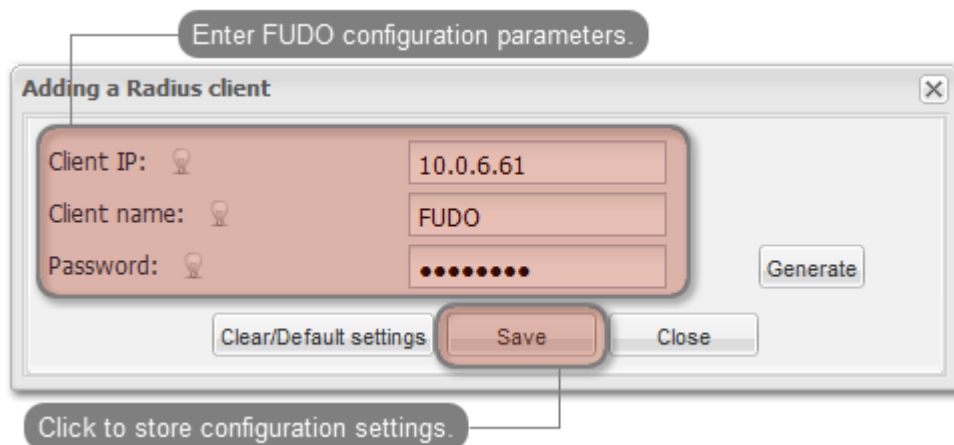
CERB is complete user authorization solution which supports a number of authorization mechanisms (i.e. mobile token, onetime passwords, etc.). The following procedure describes configuration steps required to enable Fudo PAM to verify users credentials using CERB server.

CERB server configuration

1. Adding RADIUS client.
 - Select *RADIUS clients* > *Add client* to add Fudo PAM as a RADIUS client.



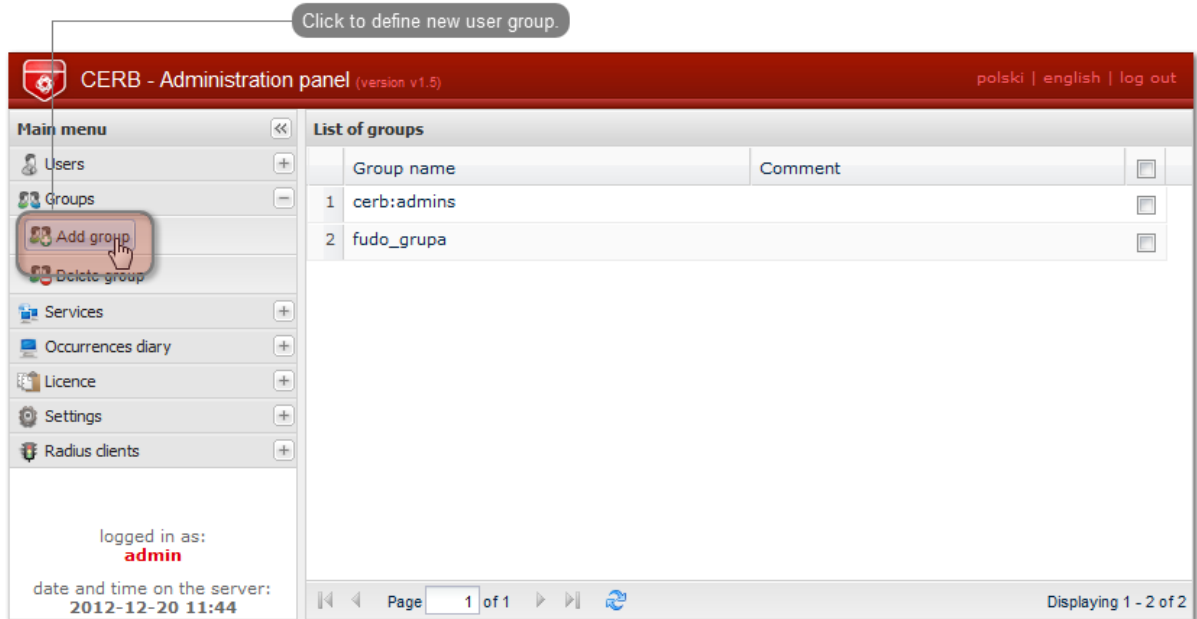
- Provide Fudo PAM IP address, client's name and password and click *Save*.



Note: Password will be required to define external authorization server in Fudo PAM administration panel.

2. Adding user group.

- Select *Groups > Add group* to define Fudo PAM users who will be authorized by the CERB server.

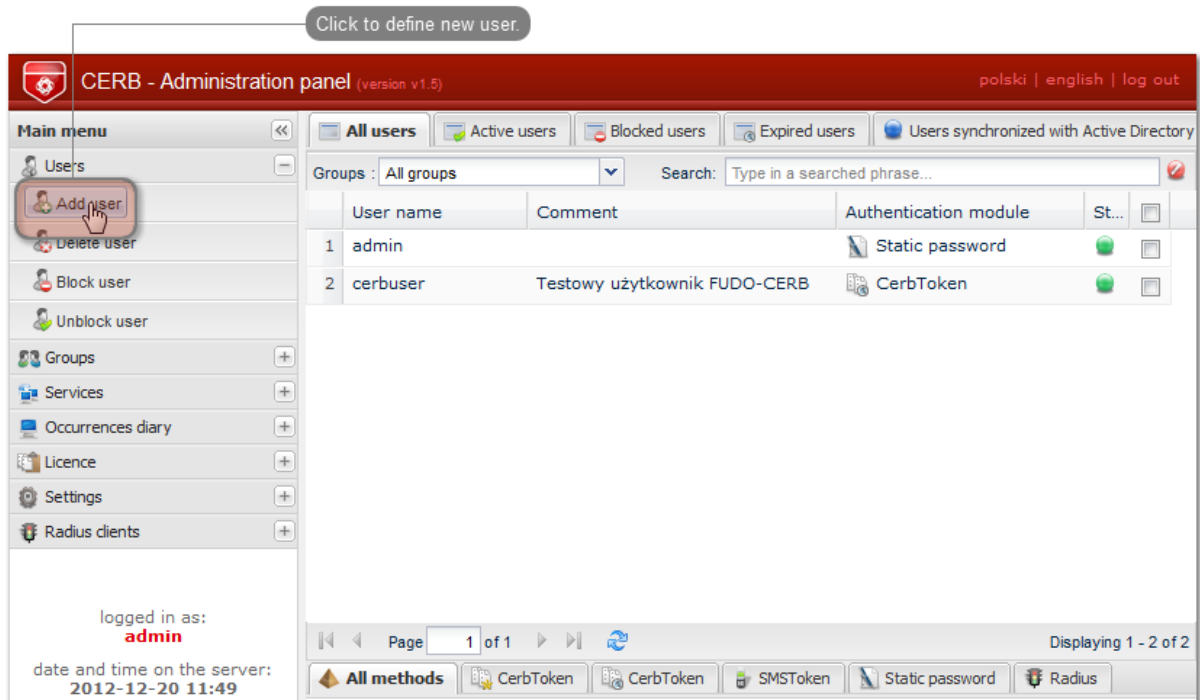


- Enter group's name (`fudo_users`) and click *Save*.

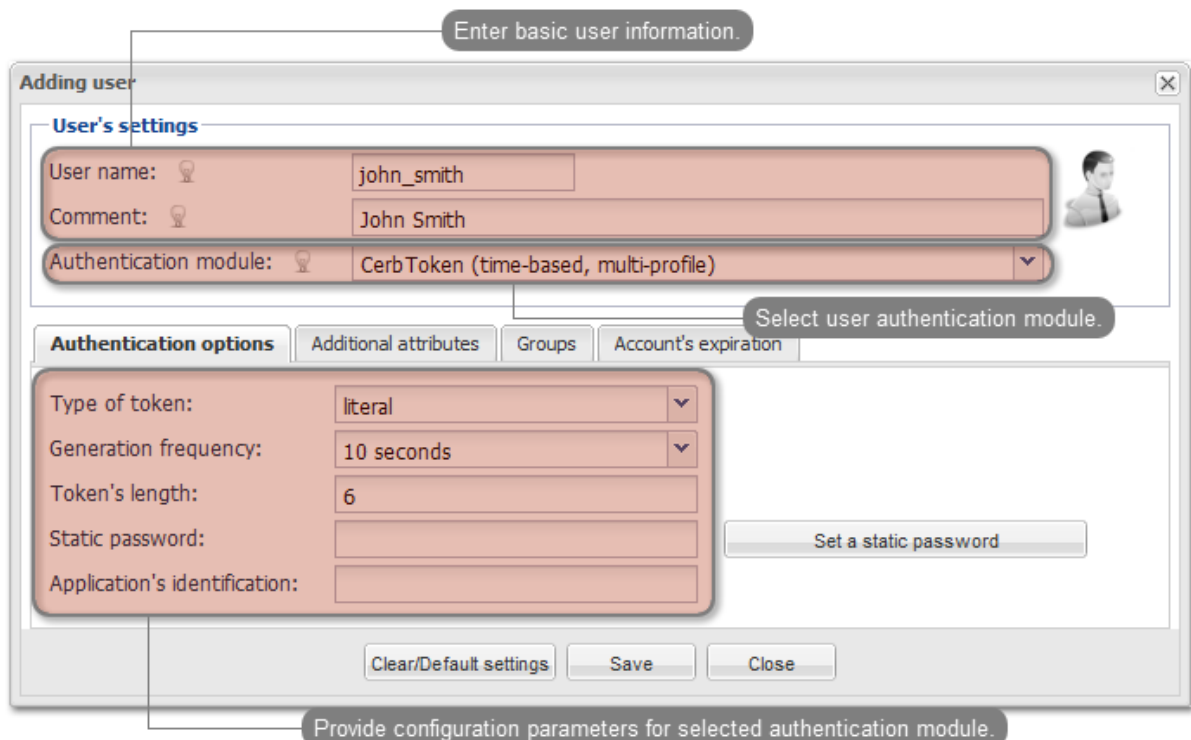


3. Adding user.

- Select *Users* > *Add user* to open new user definition window.

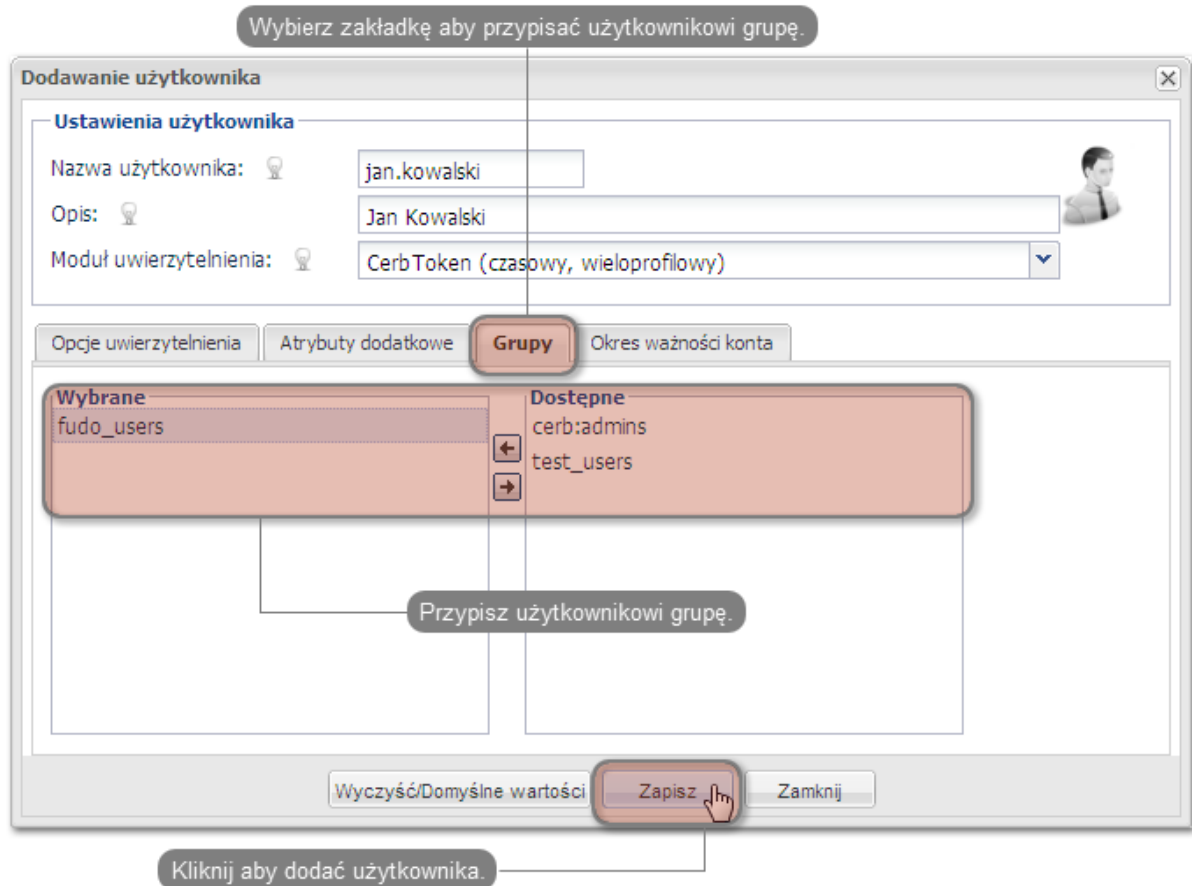


- Provide user name, description and select desired authorization module (refer to CERB server documentation form more information on authorization modules).



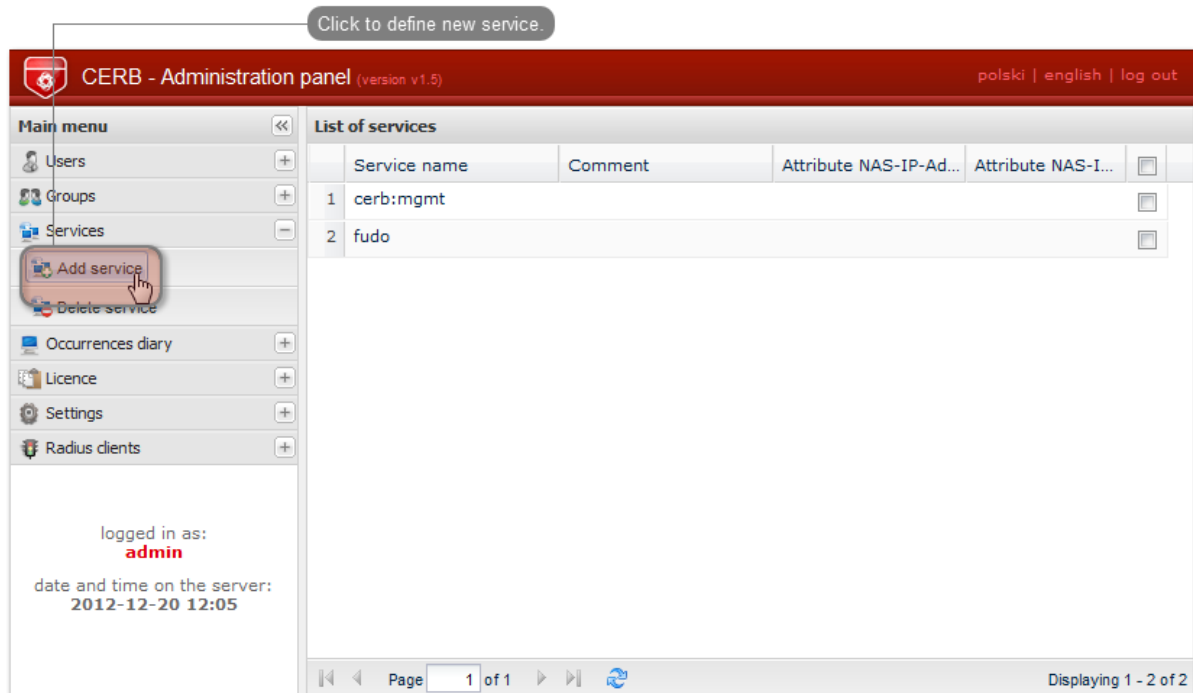
Note: Username is used to authenticate users on Fudo PAM.

- Assign user to previously created `fudo_users` group and click *Save*.



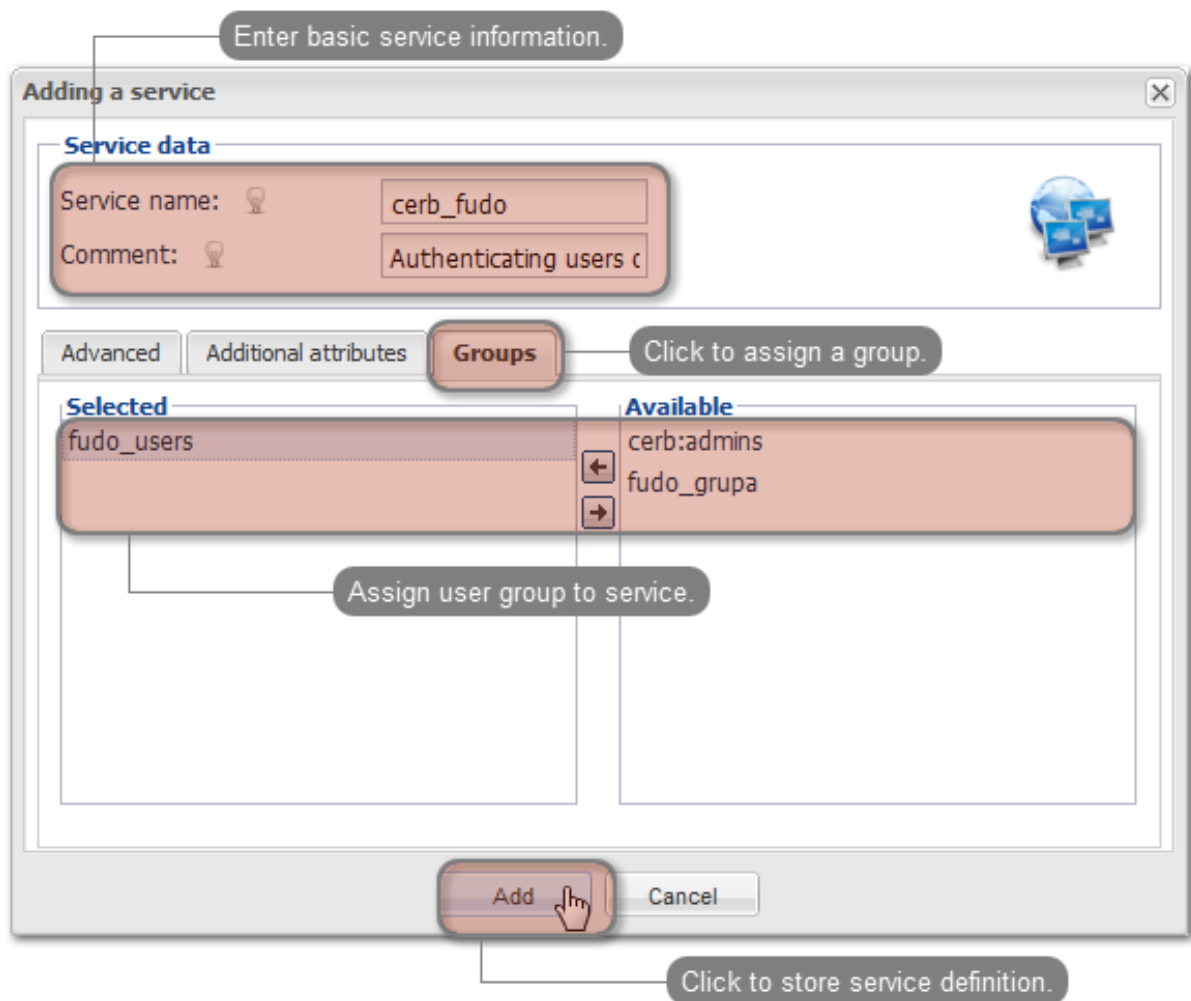
4. Configuring service.

- Select *Services* > *Add service* to open new service definition window.



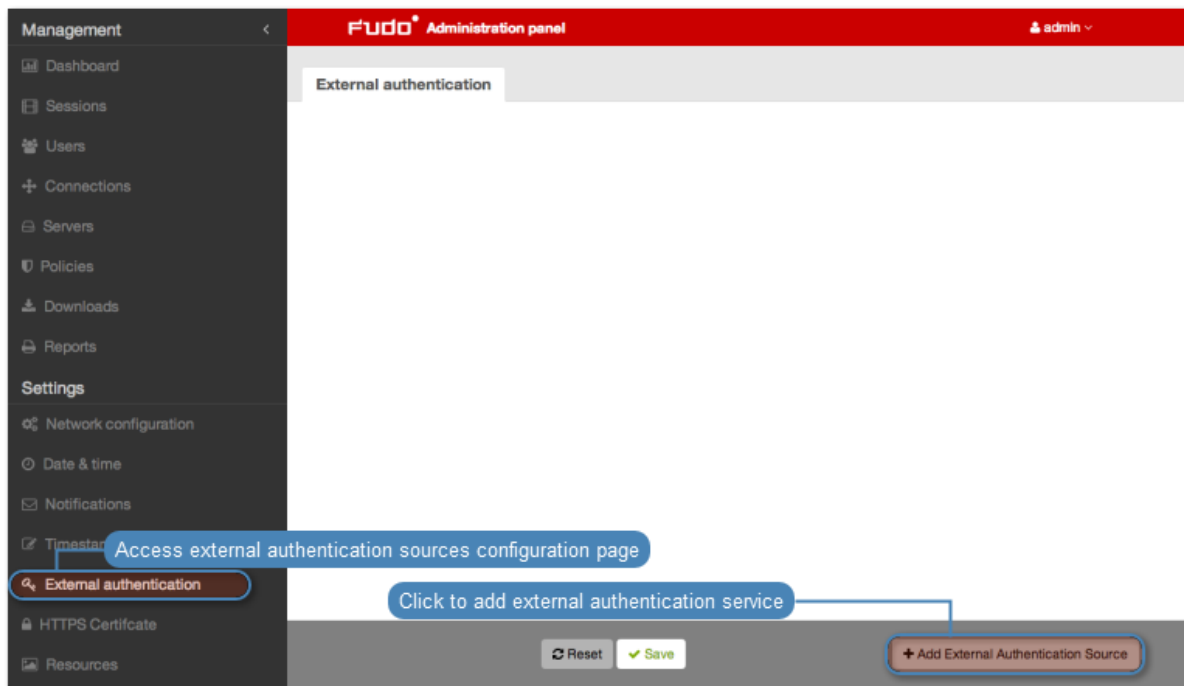
- Provide name identifying authorization service (`cerb_fudo`) and service description.

- Add fudo_users group to service and click *Add*.



|product_name| server configuration

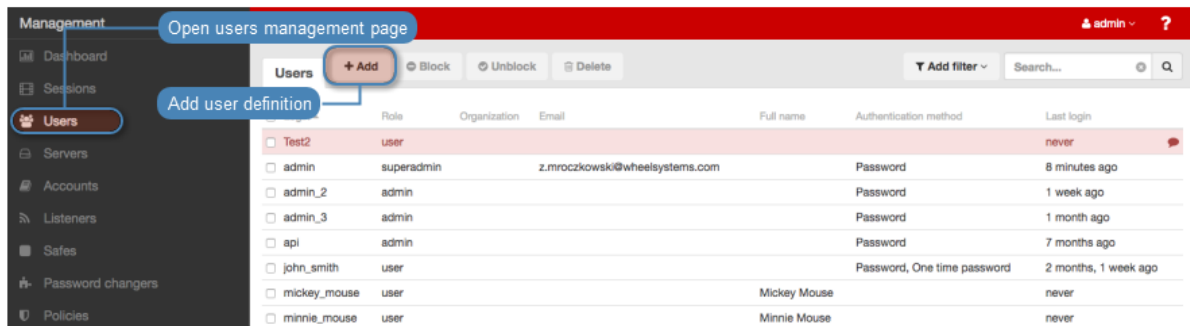
1. Adding CERB external authorization server.
 - Select *Settings > External authentication*.
 - Click *Add external authentication source* to add CERB server definition.



- Provide CERB server IP address, *secret* and service name identifying authorization service.

Note: Secret must match the RADIUS client password on CERB server. Service name must match the service name on CERB

- Click *Save*.
2. Adding user.
 - Select *Management > Users*.
 - Click *Add*.



- Provide basic user information.

Note: Username must match the user name defined on CERB server.

User

General

Login: user_cerb

Blocked: ☐

Account validity: Indefinite

Role: user

Preferred language: English

Safes: portal, It's safe...

- Add safes that the user will be able to access.

The screenshot shows the 'User' configuration interface. Under the 'General' tab, the following fields are visible:

- Login:** user_cerb
- Blocked:** ☐
- Account validity:** Indefinite
- Role:** user
- Preferred language:** English

A blue callout bubble labeled 'Assign safes' points to the 'Safes' section at the bottom, which displays a list of safes: 'portal' and 'it's safe...'.

- In the *Authentication* section, select *External authentication* from the *Type* drop-down list and select previously created Cerb server from the *External authentication source* drop-down list.

Authentication

The screenshot shows the 'Authentication' configuration interface with the following fields:

- Type:** External authentication
- External authentication source:** Cerb 10.0.0.12 service:fudo
- Delete:** ☐

- Click *Save*.

Related topics:

- [Users](#)
- [External authentication](#)
- [User authentication methods and modes](#)

15.18 System maintenance

The following section contains descriptions of maintenance procedures.

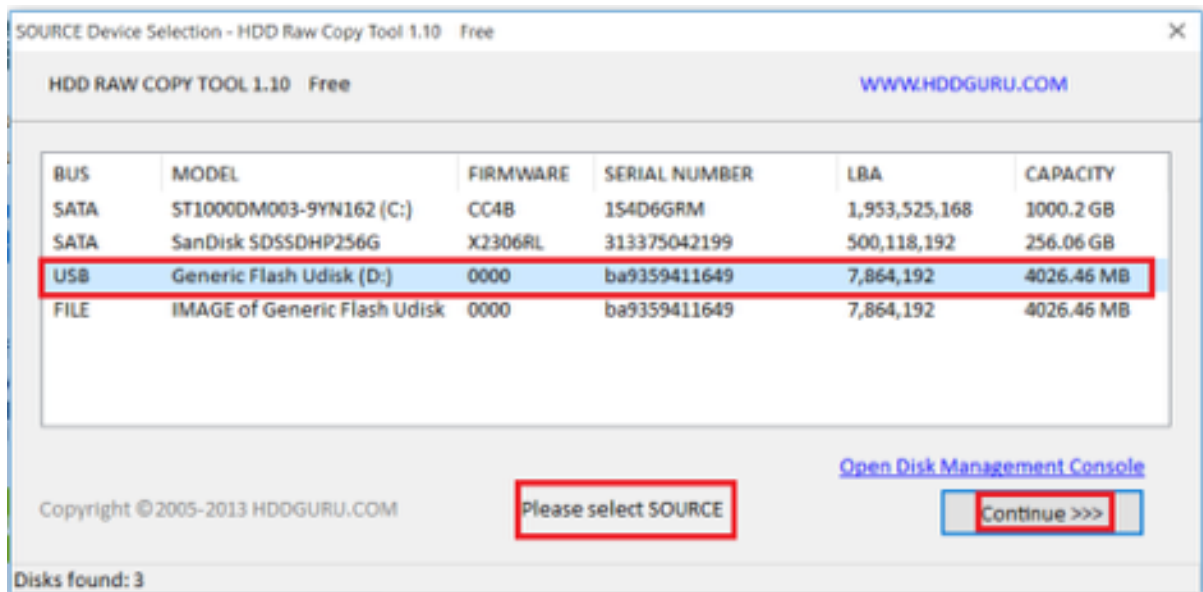
15.18.1 Backing up encryption keys

Encryption keys stored on USB flash drives are necessary to initialize the file system, which stores session data. If the USB flash drive is lost or damaged, it will be impossible to boot the system and access session data.

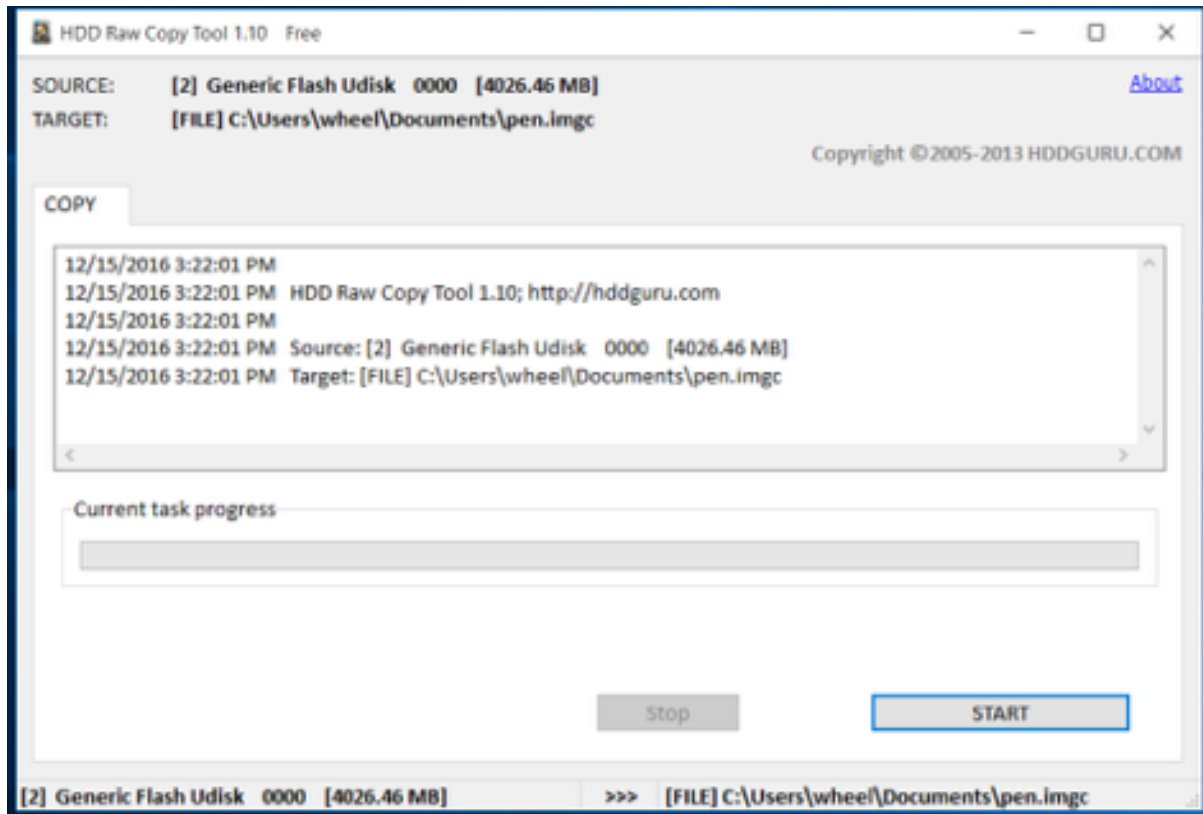
Microsoft Windows

Warning: After connecting the flash drive to your computer, do not initiate or format it. Ignore the system message about it not being able to read data and proceed with the backup procedure.

1. Download and install *HDD Raw Copy Tool*.
<http://hddguru.com/software/HDD-Raw-Copy-Tool/> (portable version is also available)
2. Start the program.
3. On the source drive selection window, choose the USB drive with the encryption key and click *Continue*.

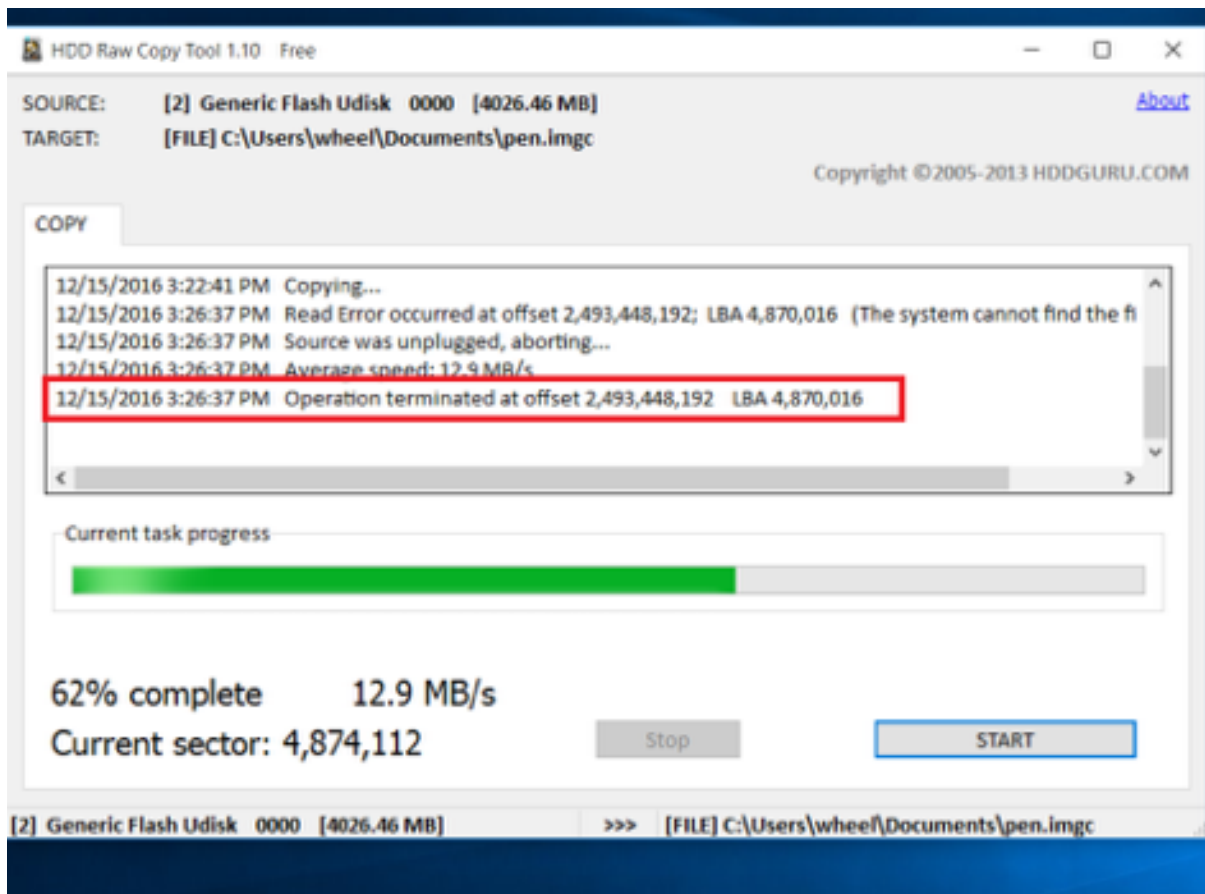


4. Click *FILE* twice, select the target image file and click *Continue*.
5. Click *START* to proceed with copying data.

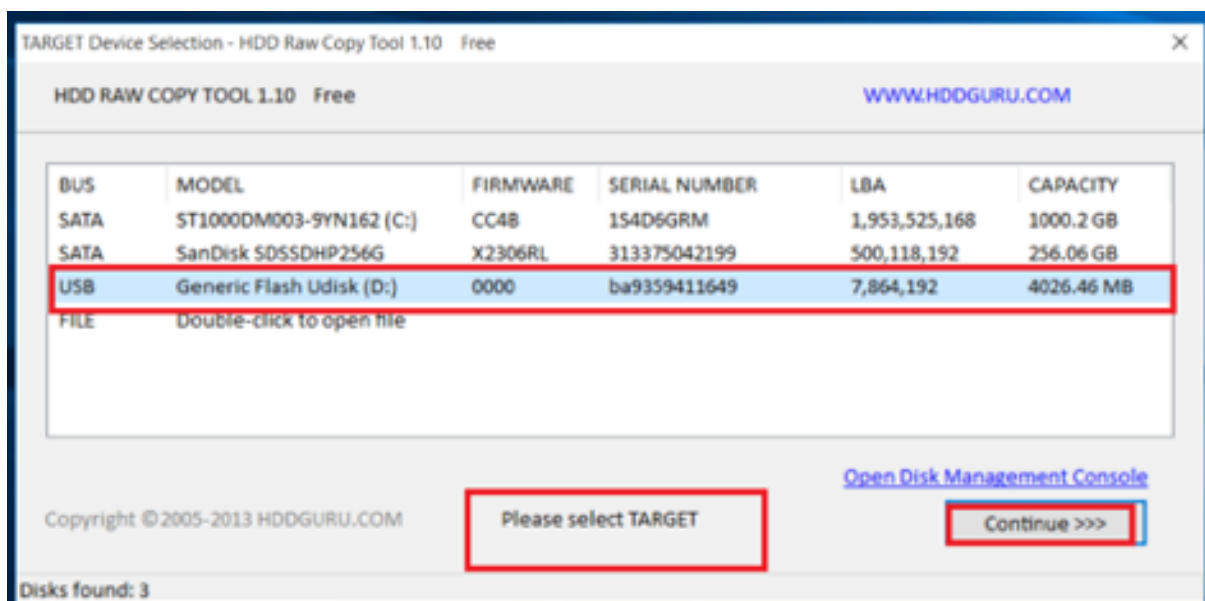


6. Once the following message occurs

Operation terminated at offset... close the application and disconnect the USB drive.



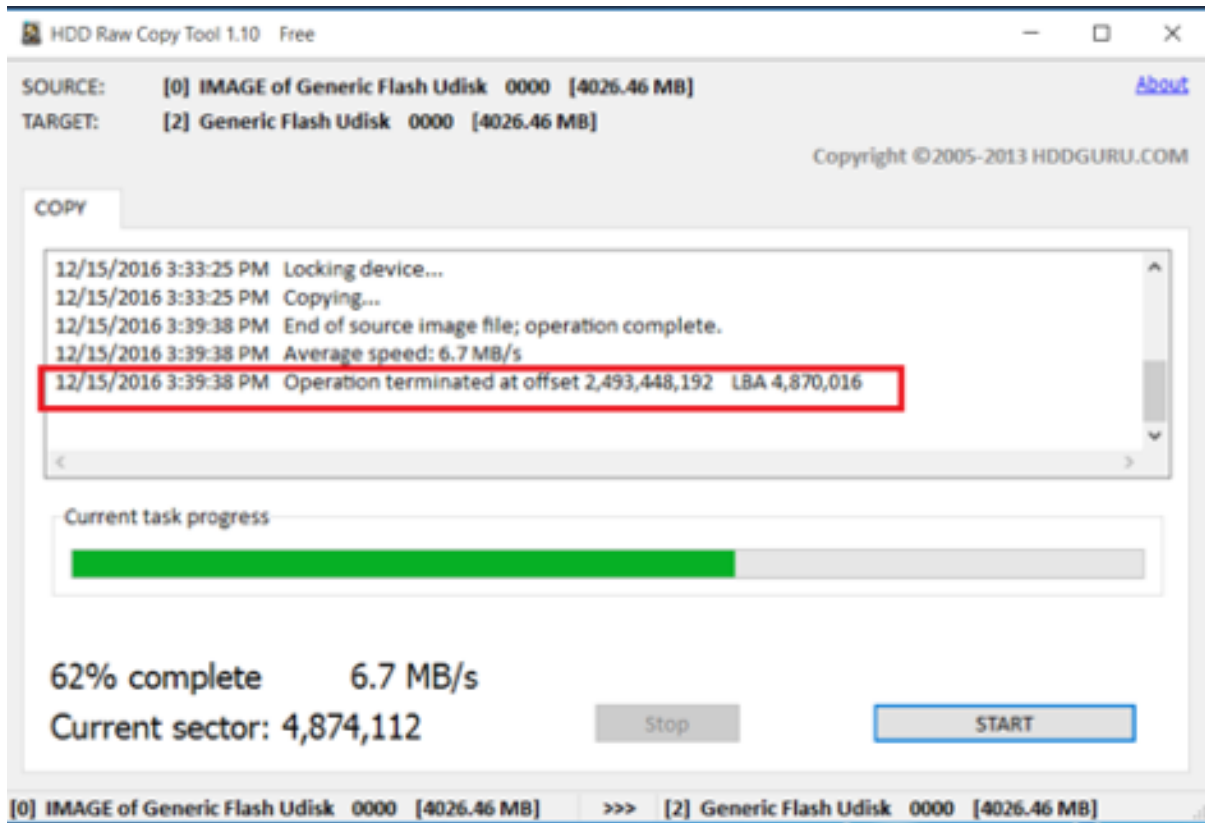
7. Connect another USB drive and start *HDD Raw Copy Tool*.
8. On the source drive selection screen select *FILE* and browse the file system to find the encryption keys image file.
9. Select the newly connected USB flash drive as a target device and click *Continue*.



10. Click *Continue*.
11. Click *START*.

12. The copying will end once the following message occurs:

Operation terminated at offset....



13. Close the application and disconnect the USB drive.

Mac OS X

1. Start the terminal.
2. Execute the `sudo -s` command and enter password.
3. Execute the `diskutil list` to list connected drives.
4. Find the drive with the following partitions layout:

```
/dev/disk2 (external, physical):
#: TYPE NAME SIZE IDENTIFIER
0: GUID_partition_scheme *8.0 GB disk2
1: F649773F-1CD6-11E1-9AD2-00262DF29F0D 3.1 KB disk2s1
2: 2B163C2B-1FE5-11E1-8300-00262DF29F0D 1.0 KB disk2s2
```

5. Execute the `dd if=/dev/disk2 of=fudo_pen.img bs=1m` command, where `if` points to the USB drive.
6. Disconnect the flash drive and connect the new one.
7. Execut the `dd if=fudo_pen.img of=/dev/disk2 bs=1m` command.
8. Execute the `sync` command.
9. Disconnect the USB flash drive from your computer.

Linux

1. Start the terminal.
2. Execute the `sudo -s` command and enter password.
3. Execute the `dmesg | less` command to determine the USB flash drive identifier.
4. Execute the `dd if=/dev/disk2 of=fudo_pen.img bs=1m` command, where `if` points to the USB drive.
5. Disconnect the flash drive and connect the new one.
6. Execut the `dd if=fudo_pen.img of=/dev/disk2 bs=1m` command.
7. Execute the `sync` command.
8. Disconnect the USB flash drive from your computer.

Related topics:

- [Events log](#)
- [Frequently asked questions](#)

15.18.2 Monitoring system condition

Monitoring system condition allows preventing system failures and overloads, ensuring Fudo PAM Fudo PAM remains operational.

Monitoring active sessions

1. Login to Fudo PAM administration panel.
2. Select *Management > Dashboard*.
3. Check the number of currently running user sessions.

Note: Fudo PAM supports up to 300 RDP connections.

Monitoring network bandwidth

1. Login to Fudo PAM administration panel.
2. Select *Management > Dashboard*.
3. Check current network transfer rate.

Note: Fudo PAM features 1Gbps network interface cards. In case the current network bandwidth usage exceeds 500Mbps, users may notice a decrease in system communication performance.

Monitoring storage

Warning: Fudo PAM will not allow new connections when storage usage reaches 90%.

1. Login to Fudo PAM administration panel.
2. Select *Management > Dashboard*.

3. Check the storage usage percentage, review and delete archived sessions to free up space if need be.



Related topics:

- [System log](#)
- [Frequently asked questions](#)

15.18.3 Hard drive replacement

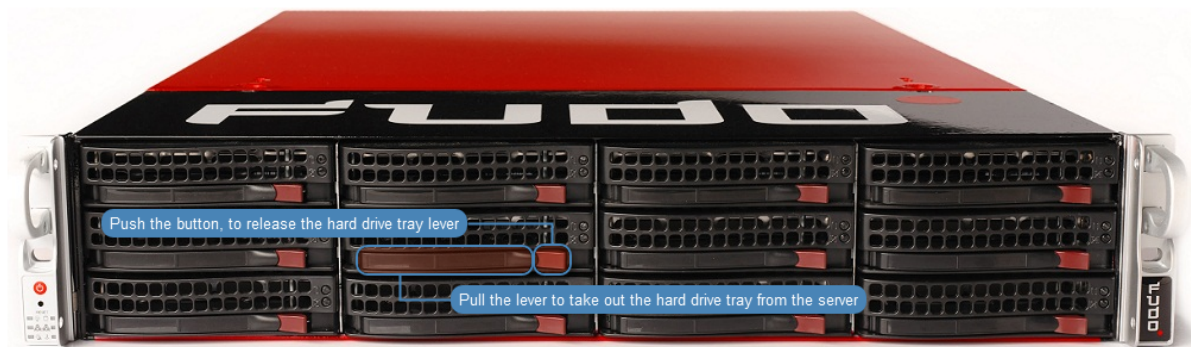
In default configuration, Fudo PAM's storage array comprises 12 hard drives in RAIDZ2 configuration running ZFS file system allowing the system to remain fully operational in case of a failure of two hard drives.

Replacing a hard drive

1. Move the front bezel release latch to the left and take the front bezel off.



2. Push the hard drive tray lever release button and pull the lever to take out the tray from the chassis.



3. Unscrew the screws securing the hard drive and take out the hard drive from the tray.
4. Install replacement hard drive in the tray and secure it with the screws.
5. Install the hard drive tray back in the server.

Note: Fudo PAM will automatically detect the change in the storage array state and will start rebuilding the data structure. The duration of the array rebuilding process depends on the volume of data stored on the server.

Related topics:

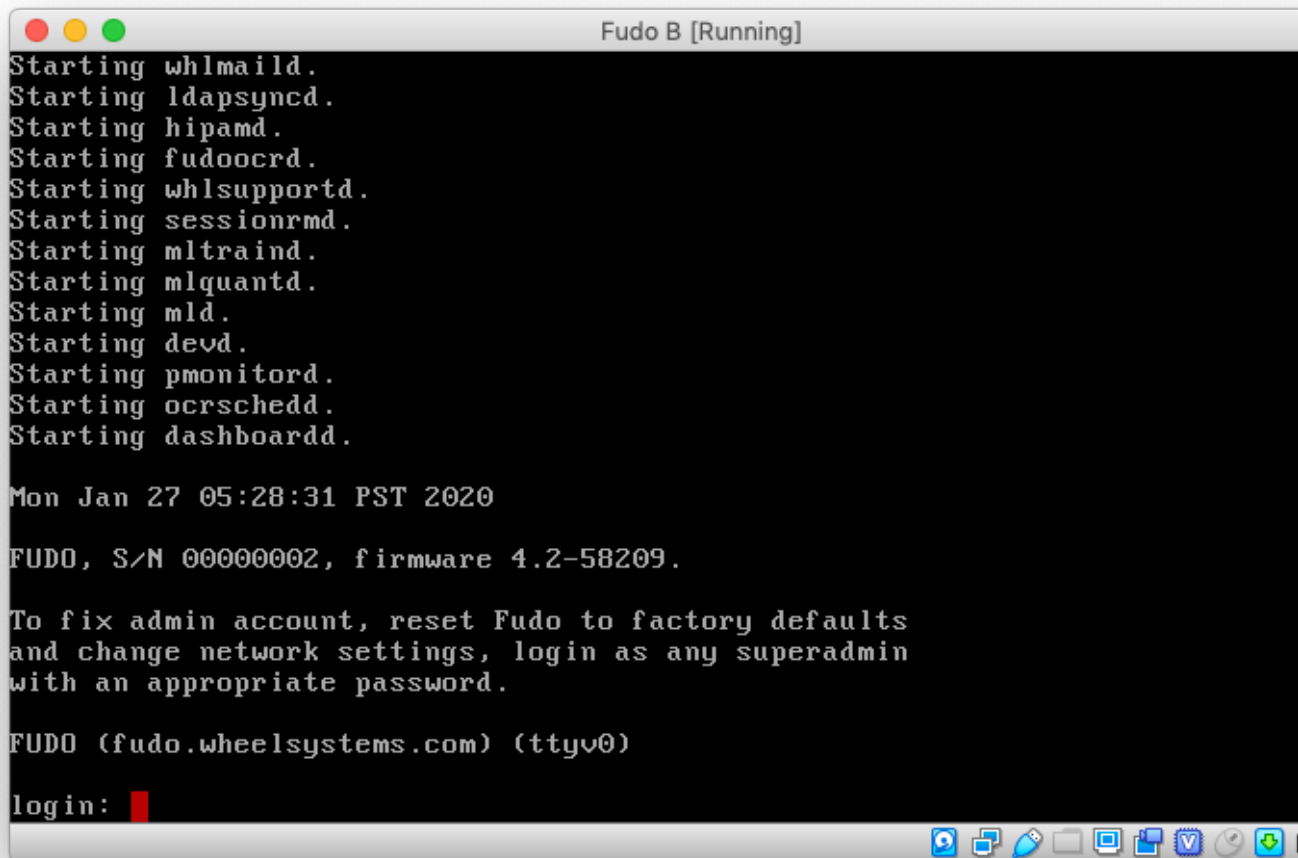
- [Hardware overview](#)
- [Frequently asked questions](#)

15.18.4 Resetting configuration to default settings

Warning: Configuration reset procedure is irreversible and it results in deleting all recorded sessions, system settings and defined objects.

1. Access system terminal.

2. Enter administrator account login and press *Enter*.



```
Fudo B [Running]
Starting whlmaild.
Starting ldapsyncd.
Starting hipamd.
Starting fudoocrd.
Starting whlsupportd.
Starting sessionrmd.
Starting mltraind.
Starting mlquantd.
Starting mld.
Starting devd.
Starting pmonitord.
Starting ocrschedd.
Starting dashboardd.

Mon Jan 27 05:28:31 PST 2020

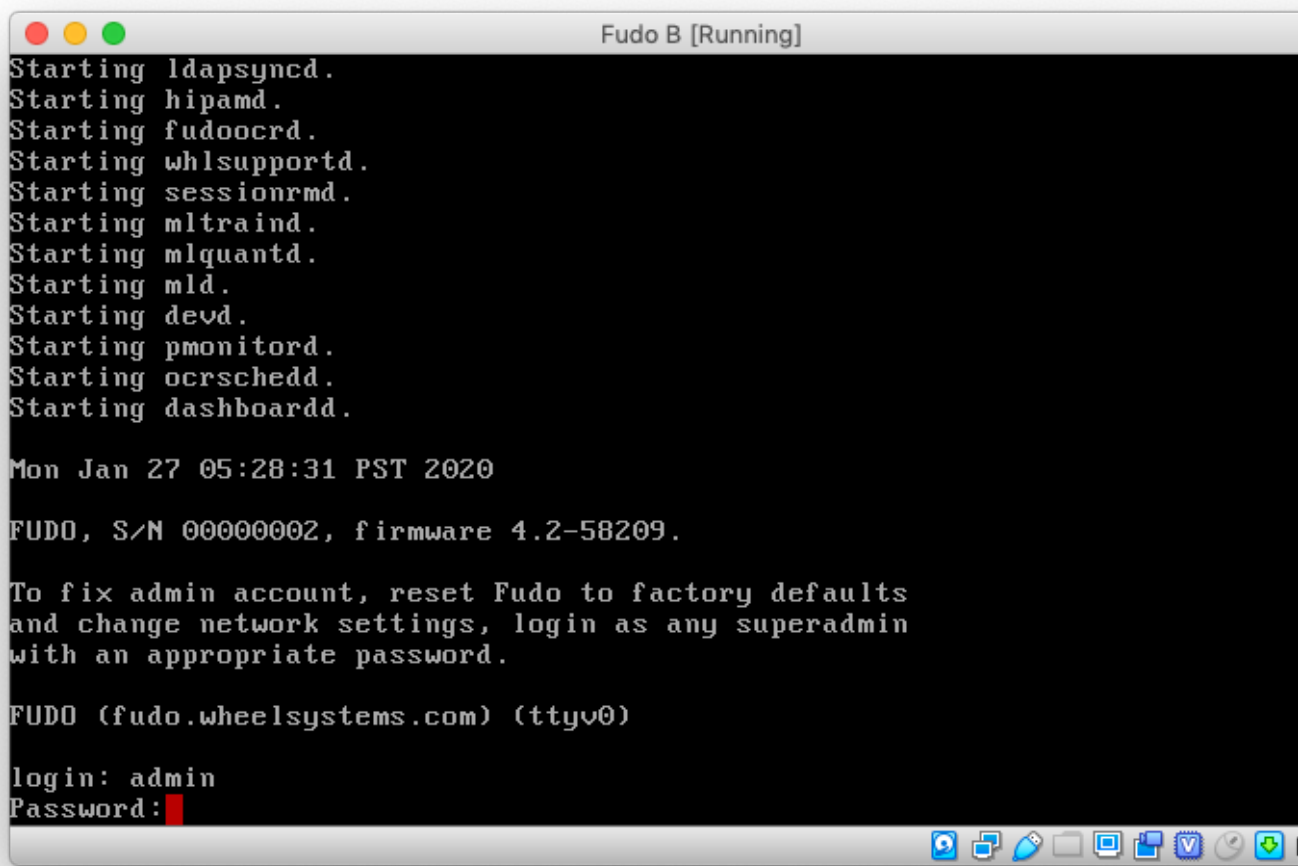
FUDO, S/N 00000002, firmware 4.2-58209.

To fix admin account, reset Fudo to factory defaults
and change network settings, login as any superadmin
with an appropriate password.

FUDO (fudo.wheelsystems.com) (ttyv0)

login: █
```

3. Enter administrator account password and press *Enter*.



```
Fudo B [Running]
Starting ldapsyncd.
Starting hipamd.
Starting fudoocrd.
Starting whlsupportd.
Starting sessionrmd.
Starting mltraind.
Starting mlquantd.
Starting mld.
Starting devd.
Starting pmonitord.
Starting ocrschedd.
Starting dashboardd.

Mon Jan 27 05:28:31 PST 2020

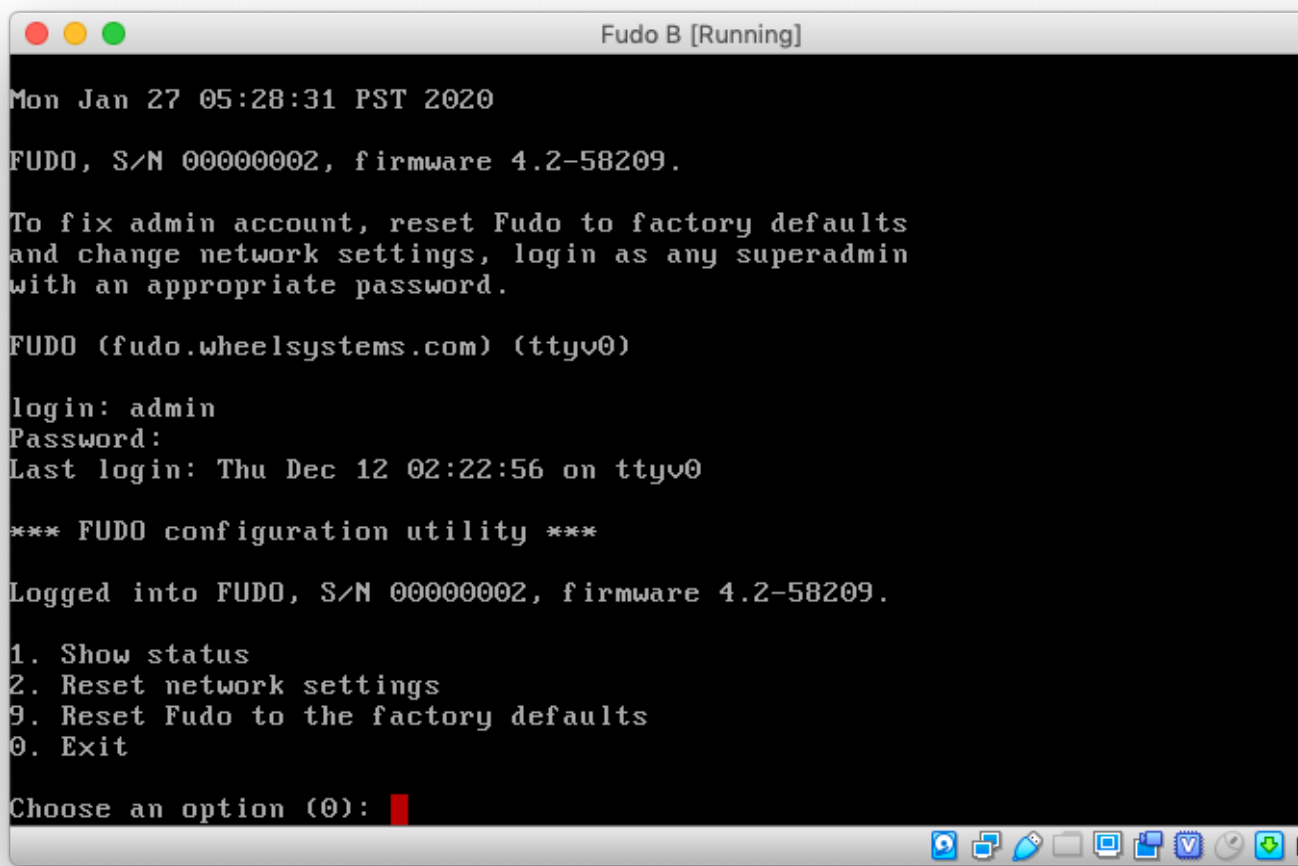
FUDO, S/N 00000002, firmware 4.2-58209.

To fix admin account, reset Fudo to factory defaults
and change network settings, login as any superadmin
with an appropriate password.

FUDO (fudo.wheelsystems.com) (ttyv0)

login: admin
Password: 
```

4. Enter 9 and press *Enter*.



```
Mon Jan 27 05:28:31 PST 2020

FUDO, S/N 00000002, firmware 4.2-58209.

To fix admin account, reset Fudo to factory defaults
and change network settings, login as any superadmin
with an appropriate password.

FUDO (fudo.wheelsystems.com) (ttyv0)

login: admin
Password:
Last login: Thu Dec 12 02:22:56 on ttyv0

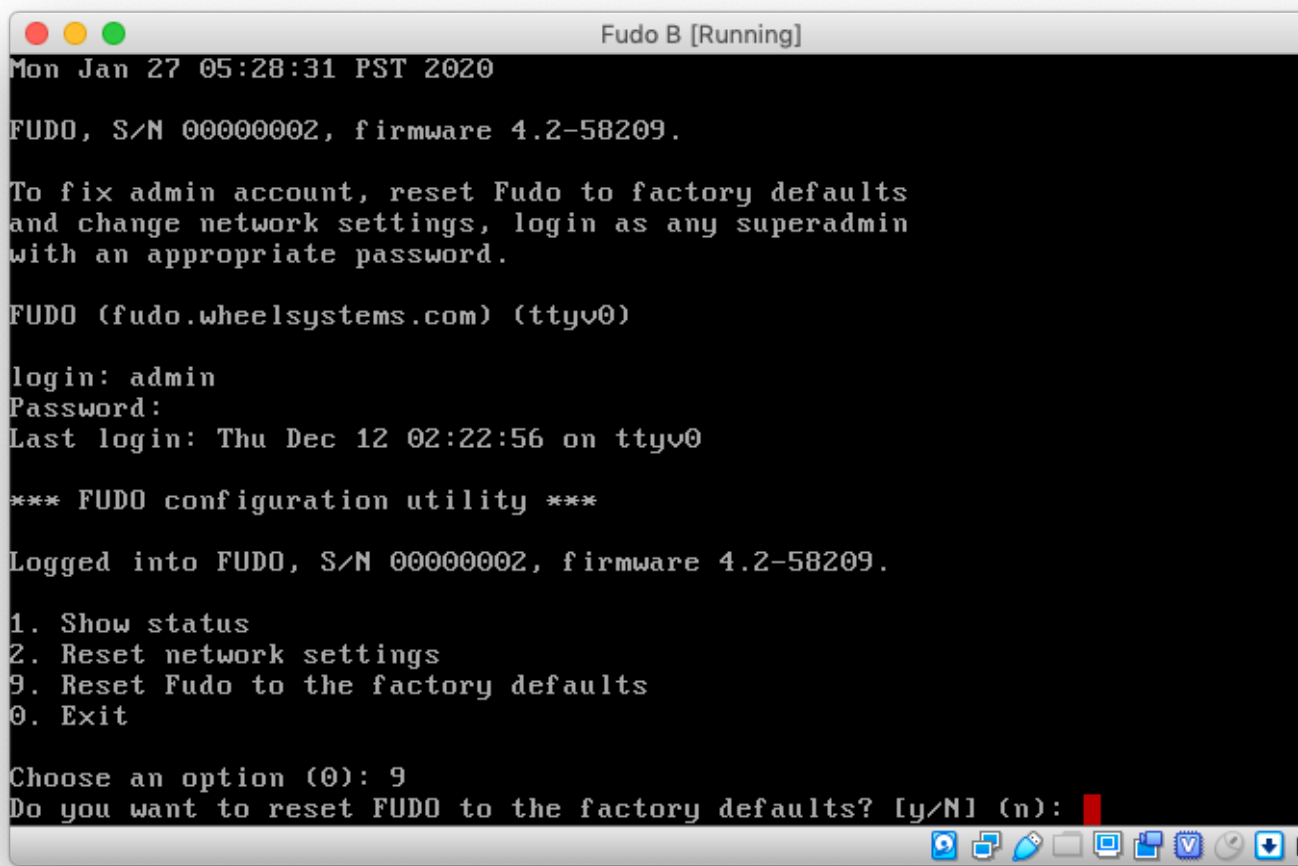
*** FUDO configuration utility ***

Logged into FUDO, S/N 00000002, firmware 4.2-58209.

1. Show status
2. Reset network settings
9. Reset Fudo to the factory defaults
0. Exit

Choose an option (0):
```

5. Enter `y` and press *Enter*.



```
Mon Jan 27 05:28:31 PST 2020

FUDO, S/N 00000002, firmware 4.2-58209.

To fix admin account, reset Fudo to factory defaults
and change network settings, login as any superadmin
with an appropriate password.

FUDO (fudo.wheelsystems.com) (ttyv0)

login: admin
Password:
Last login: Thu Dec 12 02:22:56 on ttyv0

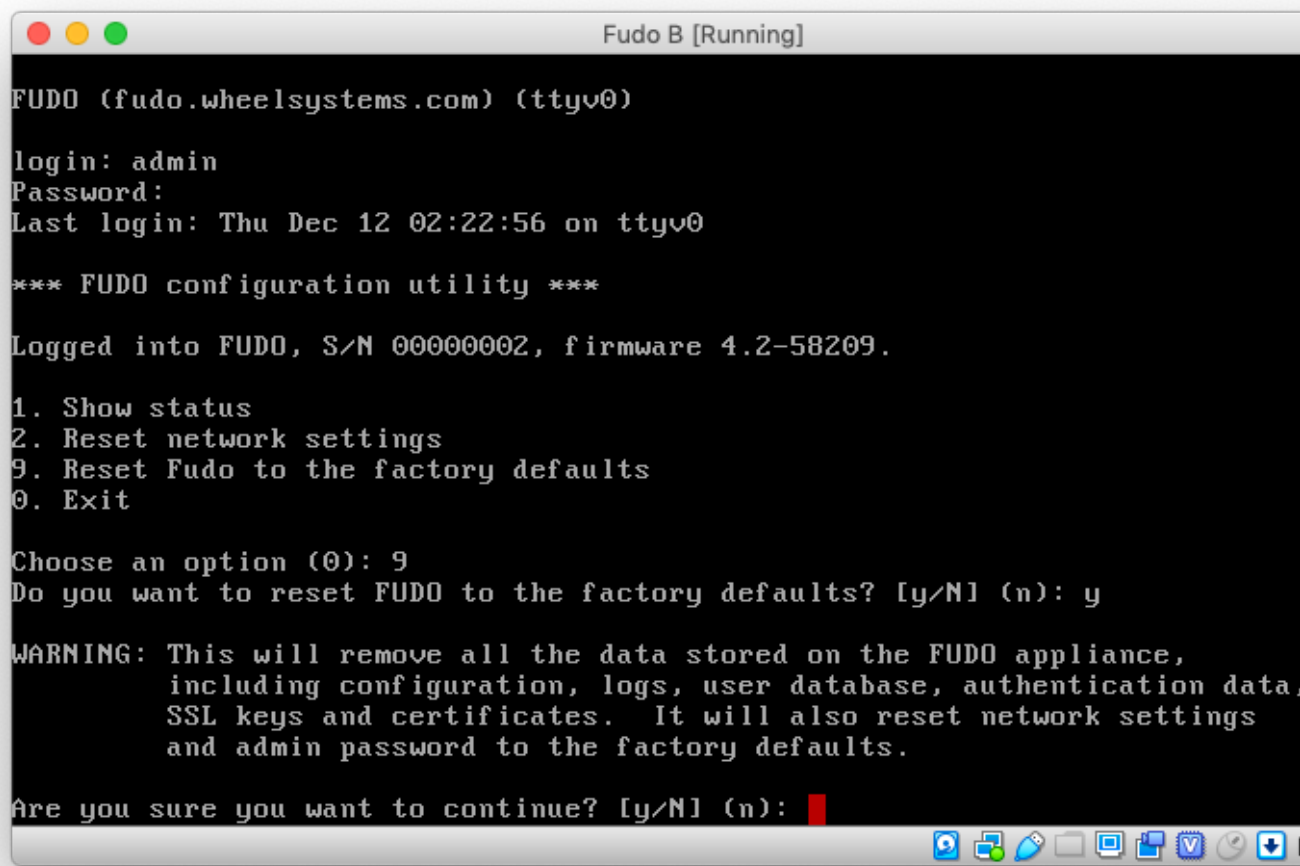
*** FUDO configuration utility ***

Logged into FUDO, S/N 00000002, firmware 4.2-58209.

1. Show status
2. Reset network settings
9. Reset Fudo to the factory defaults
0. Exit

Choose an option (0): 9
Do you want to reset FUDO to the factory defaults? [y/N] (n):
```

6. Enter y and press *Enter* to proceed with factory reset.



```
Fudo B [Running]

FUDO (fudo.wheelsystems.com) (ttyv0)

login: admin
Password:
Last login: Thu Dec 12 02:22:56 on ttyv0

*** FUDO configuration utility ***

Logged into FUDO, S/N 00000002, firmware 4.2-58209.

1. Show status
2. Reset network settings
9. Reset Fudo to the factory defaults
0. Exit

Choose an option (0): 9
Do you want to reset FUDO to the factory defaults? [y/N] (n): y

WARNING: This will remove all the data stored on the FUDO appliance,
including configuration, logs, user database, authentication data,
SSL keys and certificates. It will also reset network settings
and admin password to the factory defaults.

Are you sure you want to continue? [y/N] (n):
```

Note: In case you are returning a demonstration unit, remember to also erase the USB flash drive containing the encryption key.

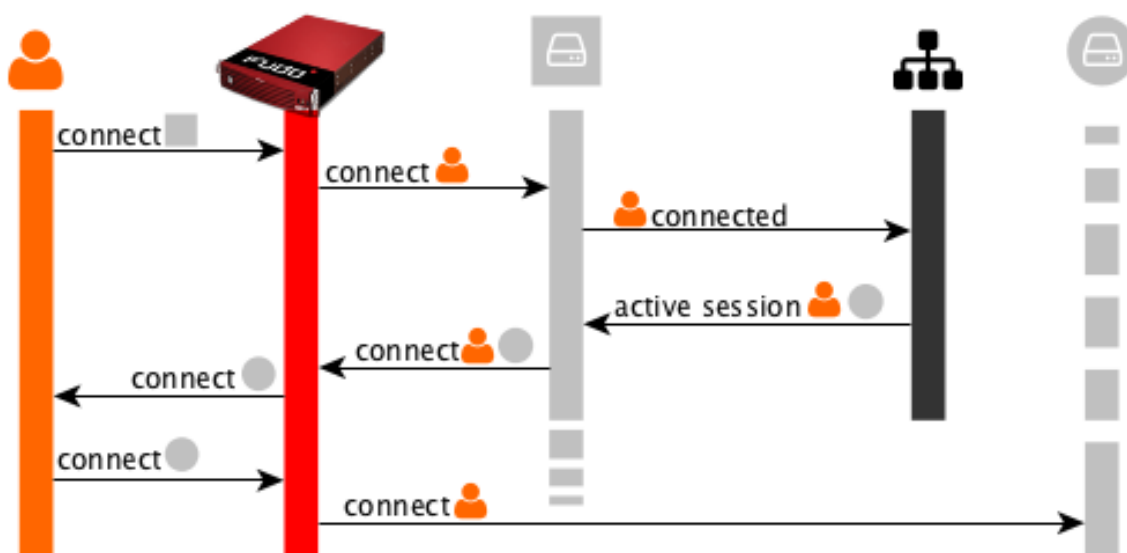
Related topics:

- *Network interfaces configuration*
- *System maintenance*

16.1 RDP connections broker

Connections broker enables users to reconnect to their existing sessions on a specific server within a pool of load-balanced resources.

If the broker identifies an existing user session on another server, the connection will be redirected to it and the user will be prompted to login again.



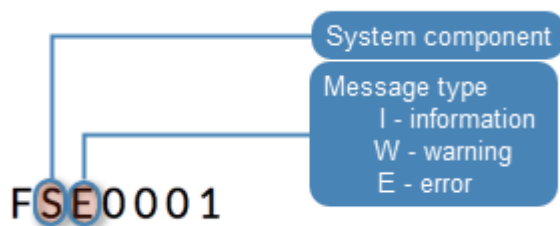
Note: To successfully redirect a connection, the server identified by the broker must be defined on Fudo PAM, it must listen on default RDP port (3389) and user must be allowed to connect to given server.

Related topics:

- *Data model*
- *RDP*
- *Servers*
- *Accounts*

16.2 Log messages

Note: Message code contains information on the type of the log message and the component that logged the information.



Message code	Message and description
FSE0001	Internal system error.
FSE0002	Fudo certificate error.
FSE0003	Unable to change configuration settings.
FSE0004	Configuration import error.
FSE0005	Unable to initialize \${disk}.
FSE0006	Invalid license.
FSE0007	Unable to find license file.
FSE0008	Unable to attach hard drive \${disk}.
FSE0009	Upgrade failed.
FSE0010	License expired.
FSW0011	Retention module was unable to delete session \${sessid} from database.
FSW0012	Retention module error, session \${sessid} skipped.
FSI0013	Session \${sessid} removed according to retention policy.
FSW0014	Retention module was unable to remove session \${sessid}.
FSI0015	Redundancy group \${name} switched to master role.
FSW0016	Unable to send email, SMTP server not configured.
FSI0017	Redundancy group \${name} switched to slave role.
FSI0018	Hard drive \${disk} initialization started.
FSI0019	Hard drive \${disk} initialization completed. Data synchronization may take a moment.
FSE0020	System backup error.
FSI0021	Hard drive \${disk} attached.
FSI0022	Unsupported hard drive hot-swap.
FSI0023	Manual encryption does not support hard drive hot-swap.

Continued on next page

Table 1 – continued from previous page

Message code	Message and description
FSE0024	Hard drive belongs to another Fudo (<code>{diskserial}</code>) <code>{disk}</code> .
FSI0025	Cluster node <code>{name}</code> (<code>{address}</code>) host key set to <code>{hostkey}</code> .
FSE0026	Cluster communication error.
FSI0027	Cluster node <code>{name}</code> initialized.
FSE0028	Unable to join node to cluster.
FSI0029	Resumed data synchronization.
FSI0030	Node <code>{node}</code> initially synchronized.
FSE0031	Timestamping service communication error.
FSE0032	Unable to timestamp session.
FSE0033	Unknown timestamping service provider.
FSI0034	Session <code>{SESSION}</code> was timestamped.
FSI0035	Email <code>{mailname}</code> sent to <code>{admin_email}</code> .
FSW0036	Unable to send email <code>{mailname}</code> to <code>{admin_email}</code> through <code>{account}</code> server.
FSW0037	Output from SMTP client: <code>{out}</code> .
FSI0038	Saved email <code>{mailname}</code> sent to <code>{admin_email}</code> .
FSI0039	System image version <code>{FULLNEW}</code> uploaded successfully.
FSE0040	Communication error with cluster node <code>%s</code> (<code>%s</code>): Fudo version mismatch (local: <code>%s</code> , remote: <code>%s</code>).
FSI0041	Initial connection from master cluster node.
FSI0042	Cluster node <code>%s</code> (<code>%s</code>) connected from address <code>%s</code> .
FSI0043	Connection from another cluster node.
FSI0044	Connected to cluster node <code>%s</code> (<code>%s</code>) on address <code>%s</code> .
FSI0045	Initial database replication to cluster node <code>%s</code> (<code>%s</code>) completed.
FSE0046	There is no filter called <code>%s</code> .
FSW0047	Error sending notification.
FSE0048	Error authenticating user over RADIUS.
FUI0049	User <code>%s</code> authenticated using password logged in from IP address: <code>%s</code> .
FUI0050	User <code>%s</code> authenticated using password.
FUI0051	User <code>%s</code> authenticated through <code>%s</code> (Host: <code>%s</code> , Port: <code>%d</code> , <code>%s</code> : <code>%s</code>) logged in from IP address: <code>%s</code> .
FUI0052	User <code>%s</code> authenticated through <code>%s</code> (Host: <code>%s</code> , Port: <code>%d</code> , <code>%s</code> : <code>%s</code>).
FUI0053	User <code>%s</code> authenticated through LDAP (Host: <code>%s</code> , Port: <code>%d</code>) logged in from IP address: <code>%s</code> .
FUI0054	User <code>%s</code> authenticated through LDAP (Host: <code>%s</code> , Port: <code>%d</code>).
FUI0055	User <code>%s</code> (domain <code>%s</code>) authenticated through Active Directory (Host: <code>%s</code> , Port: <code>%d</code>) logged in from IP address: <code>%s</code> .
FUI0056	User <code>%s</code> (domain <code>%s</code>) authenticated through Active Directory (Host: <code>%s</code> , Port: <code>%d</code>).
FUE0057	Authentication method ‘password’, required by MySQL, requested by the user <code>%s</code> , logging in from IP address <code>%s</code> , was not found.
FUE0058	Authentication method ‘password’, required by MySQL, requested by the user <code>%s</code> , was not found.
FUW0059	User <code>%s</code> , logging in from IP address <code>%s</code> , has more than one ‘password’ method, using the first password.
FUW0060	User <code>%s</code> has more than one ‘password’ method, using the first password.
FSE0061	Incorrect password repository configuration: login is empty.

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Message code	Message and description
FSE0062	Incorrect password repository configuration: password is empty.
FSE0063	Incorrect server configuration: ERPM namespace is empty.
FSE0064	Incorrect server configuration: ERPM name is empty.
FSE0065	License configuration error.
FSE0066	Unable to block user %jd.
FSE0067	Error connecting to Lieberman ERPM server %s: incorrect URL in configuration.
FSE0068	Error connecting to Lieberman ERPM server %s: incorrect protocol specified.
FSE0069	Error fetching password from Lieberman ERPM server %s: unable to get sessid for user %s.
FSE0070	Error fetching password from Lieberman ERPM server %s: unable to get password for user %s for the %s/%s server.
FSI0070	Established proxy connection from %s to %s (%s:%u).
FSI0071	Established gateway connection from %s to %s (%s:%u).
FSI0072	Established transparent connection from %s to %s (%s:%u).
FSI0073	Bastion connection from %s to %s (%s:%u).
FSW0074	Connection terminated because license has expired or was not set.
FSW0075	Connection terminated because number of nodes in cluster exceeded license limit.
FSE0076	Unable to establish connection, could not find specified transparent server (tcp://%s:%u).
FSE0077	LDAP authentication error.
FSE0078	LDAP authentication error: unable to connect from %s to %s.
FUE0079	Authentication timeout after %ju key attempt%s and %ju password attempt%s.
FUE0080	Authentication timeout after %lu key attempt%s.
FUE0081	Authentication timeout after %lu password attempt%s.
FSE0082	Unable to establish connection to server %s (%s).
FSE0083	Unable to establish connection from %s to server %s (%s).
FSI0084	Terminating session: %s.
FSI0085	Session finished.
FUI0086	User %s blocked due to connection policy violation.
FUW0087	Session has been terminated due to user %s account expiration.
FUW0088	Session has been terminated due to exceeding the time window defined in the connection %s time policy.
FUE0089	Authentication timeout.
FSE0090	Unable to connect to the passwords repository server %s.
FSE0091	Unable to add server %s.
FSE0092	Passwords repository server %s communication error.
FSE0093	Error connecting to Thycotic server %s: incorrect URL in configuration.
FSE0094	Error connecting to Thycotic server %s: incorrect protocol specified.
FSE0095	Error fetching password from Thycotic server %s: unable to get sessid for user %s.
FSE0096	Error fetching password from Thycotic server %s.
FSE0097	Error fetching password from Thycotic server %s: unable to get secretid for server %s.

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Message code	Message and description
FSE0098	Error fetching password from Thycotic server %s: unable to get password for user %s for the %s server.
FUE0099	Connection terminated.
FUI0100	HTTP connection beetwen client and server initiated.
FUE0101	Unable to find matching HTTP connection.
FUI0102	Session terminated by system administrator.
FUE0103	HTTP connection error.
FUI0104	%s connection terminated.
FUI0105	HTTP session inactive, terminating.
FUE0106	Authentication failed: %s.
FUW0107	Invalid inactivity timeout, falling back to %d seconds.
FUE0108	MySQL connection error.
FUI0109	MySQL connection terminated.
FUE0110	Oracle connection error.
FUI0111	Oracle connection terminated.
FUE0112	RDP connection error.
FUE0113	TLS Security configured, but missing TLS private key.
FUE0114	TLS Security configured, but missing TLS certificate.
FUE0115	Standard RDP Security configured, but missing private key.
FUE0116	TLS certificate verification failed.
FUE0117	RSA key verification failed.
FUI0118	Successfully authenticated against the server.
FUI0119	Successfully authenticated against the server as user %s using %s.
FUI0120	Successfully authenticated against the server as user %s within domain %s using %s.
FUI0121	An anonymous user successfully authenticated against the server.
FUI0122	An anonymous user successfully authenticated against the server as user %s.
FUI0123	An anonymous user successfully authenticated against the server as user %s within domain %s.
FUE0124	SSH connection error.
FUE0125	User %s failed to authenticate after %d attempts, disconnecting.
FUI0126	Successfully authenticated against the server as user %s using password.
FUE0127	Invalid authentication method: expected passwordor sshkey, got %s.
FUI0128	User %s authenticated using SSH key.
FUE0129	Failed to authenticate against the server as user %s using %s.
FUE0130	Failed to authenticate against the server as user %s using %s (received %s).
FUW0131	Functionality %s is not allowed.
FUE0132	Client requested incorrect terminal dimensions (%dx%d).
FUE0133	MSSQL connection error.
FUE0134	TN3270 connection error.
FUE0135	Unknown TN3270 command: %02x.
FUW0136	Functionality %s not allowed.
FUE0136	Telnet connection error.
FSE0137	Unable to read private key.
FSE0138	Server's certificate does not match configured certificate.

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Message code	Message and description
FUE0139	VNC connection error.
FUE0140	Client version: %s is higher than the client integrated in Fudo: %s.
FUE0141	VNC connection error. Client answered with unsupported security type: %hhu.
FUE0142	VNC connection error. Server version: %s is lower than client version: %s.
FUI0143	VNC connection closed: %s.
FUE0144	User %s failed to authorize logging in from IP address: %s.
FUE0145	User %s failed to authorize.
FUE0146	User %s failed to authenticate logging in from IP address: %s.
FUE0147	User %s failed to authenticate.
FSE0148	Listening on %s:%u failed while adding bastion %s.
FAI0149	User %s deleted previous system version.
FAI0150	User %s changed backup and retention settings.
FAI0151	User %s %s bastion %s.
FAI0152	User %s deleted bastion %s.
FSE0153	Session indexing failure.
FSE0154	Session conversion failure for session %s.
FSI0155	Starting encoding session video %s.
FSI0156	Completed session video %s encoding.
FAI0157	User %s %s failover configuration.
FAI0158	User %s added node %s.
FAI0159	User %s changed %s in node %s.
FAI0160	User %s deleted node %s.
FAI0161	User %s disconnected node from the cluster.
FAI0162	Cluster has no active nodes. Cluster will be disabled.
FAI0163	User %s created new cluster.
FAI0164	User %s attached current node to cluster.
FAE0165	Error authenticating user %s.
FAI0166	User %s restored original logo for protocol %s.
FAI0167	User %s changed logo for protocol %s.
FAI0168	User %s confirmed sensitive feature %s.
FAI0169	User %s removed confirmation for sensitive feature %s.
FAI0170	User %s changed following notifications settings: %s.
FAI0171	User %s enabled email notifications.
FAI0172	User %s disabled email notifications.
FAI0173	User %(username)s is upgrading Fudo.
FAI0174	User %(username)s upgraded Fudo.
FAI0175	User %(username)s uploaded new upgrade image (version: %(version)s, size: %(size)d).
FAI0176	User %(username)s deleted upgrade files.
FAI0177	User %s uploaded license file.
FAW0178	User %(username)s triggered system restart.
FAW0179	User %(username)s triggered system shutdown.
FAW0180	User %s %s remote SSH access.
FAW0181	User %(username)s changed timestamping settings.
FAW0182	User %(username)s uploaded new PKCS12 file.

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Message code	Message and description
FAW0183	User %(username)s changed timestamping provider to %(provider)s.
FAW0184	User %(username)s %(action)s timestamping.
FAI0185	User %s imported system configuration.
FAI0186	User %s exported system configuration.
FAI0187	User %s added NTP server %s.
FAI0188	User %s removed NTP server %s.
FAE0189	Error saving NTP servers: “%s”.
FAI0190	User %(username)s changed date & time from %(old_date)s to %(new_date)s.
FAI0191	User %s changed timezone to %s.
FAI0192	User %s changed Fudo HTTPS private key and certificate.
FAI0193	User %s %s SSH access.
FAI0194	User %s requested service data.
FAI0195	User %s added %s to %s for %s %s.
FAI0196	User %s removed %s from %s for %s %s.
FAI0197	User %s changed %s from %s to %s for %s %s.
FAI0198	User %(username)s added IP address %(new_inet)s/%(new_netmask)s to interface %(interface)s with %(new_management)s management and %(new_cluster)s cluster address.
FAI0199	User %(username)s changed subnet mask from %(old_netmask)s to %(new_netmask)s on %(new_inet)s/%(new_netmask)s address on interface %(interface)s.
FAI0200	User %(username)s %(new_cluster)s cluster address on %(new_inet)s/%(new_netmask)s address on interface %(interface)s.
FAI0201	User %(username)s %(new_management)s management on %(new_inet)s/%(new_netmask)s address on interface %(interface)s.
FAI0202	User %(username)s deleted IP address %(old_ip)s from interface %(interface)s.
FAI0203	User %(username)s %(action)s interface %(interface)s.
FAI0204	User %(username)s added member %(member)s to bridge %(interface)s.
FAI0205	User %(username)s removed member %(member)s from bridge %(interface)s.
FAI0206	User %(username)s enabled spanning tree propagation on bridge %(interface)s.
FAI0207	User %(username)s disabled spanning tree propagation on bridge %(interface)s.
FAI0208	User %(username)s changed VLAN %(interface)s parent interface from %(old_parent_interface)s to %(new_parent_interface)s.
FAI0209	User %(username)s changed VLAN %(interface)s ID from %(old_vlan)s to %(new_vlan)s.
FAI0210	User %s deleted interface %s.
FAI0211	User %s changed LDAP synchronization settings.
FAW0213	LDAP error during fetching groups: %s.
FAI0214	User %s enforced full LDAP synchronization.
FAI0215	User %s disabled events logging on syslog servers.
FAI0216	User %s removed syslog server: %s:%s.
FAI0217	User %s added syslog server: %s:%s.

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Message code	Message and description
FAI0218	User %s removed syslog server %s.
FAI0219	User %s changed remote log dispatch settings.
FAI0220	User %s changed network interfaces settings.
FAI0221	User %s changed hostname from %s to %s.
FAI0222	User %s added DNS server IP address %s.
FAI0223	User %s removed DNS server IP address %s.
FAI0224	User %s added new route for network %s with gateway %s.
FAI0225	User %s changed gateway for network %s from %s to %s.
FAI0226	User %s deleted network %s with gateway %s.
FAI0227	User %s (%s) terminated session.
FAI0228	Anonymous user from IP address %s with access rights granted by user %s joined session.
FAI0229	User %s from IP address %s joined session.
FAI0230	User %s (%s) suspended session.
FAI0231	User %s (%s) resumed session.
FAE0232	MySQL session playback error.
FAI0233	Anonymous user from IP address %s accessed session %s shared by %s with key %s.
FAI0234	User %s from IP address %s accessed session %s.
FAI0235	User %s %s comment %d for session.
FAI0236	User %s generated key %s with %s access.
FAI0237	User %s is viewing user input for session.
FAI0238	User %s blocked server %s.
FAI0239	User %s unblocked server %s.
FAI0240	User %s blocked connection %s.
FAI0241	User %s unblocked connection %s.
FAI0242	User %s addedd new time policy to connection %s for %s from %s to %s.
FAI0243	User %s changed connection %s %s time policy %s from %s to %s.
FAI0244	User %s deleted time policy for %s %s - %s from connection %s.
FAI0247	User %s deleted server %s.
FAI0248	User %s %s server %s.
FAI0251	User %s deleted connection %s.
FAI0252	User %s %s connection %s.
FAI0253	User %s deleted session.
FAI0254	User %s requested OCR processing for session.
FAW0255	User %s tried to disable a non-exisitent sharing key for session.
FAI0256	User %s disabled anonymous access key %s for session.
FAI0259	User %s deleted download %s.
FAI0260	User %s downloaded file %s for session %s.
FAI0261	Anonymous user from IP address %s terminated session shared by %s with key %s.
FAI0262	User %s terminated session.
FAI0263	User %s blocked user %s.
FAI0264	User %s modified policies settings.
FAI0265	User %s modified regular expressions settings.
FSW0266	Failed to send email.

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Message code	Message and description
FSE0267	Error generating report %d: %s.
FAI0268	User %s deleted report “%s”.
FAW0269	User %s cannot delete report “%s”.
FAI0270	Report {} created by user {}.
FAW0271	User %(username)s is blocked.
FAW0272	User %(username)s is not allowed to log in.
FAW0273	User %(username)s logging from IP %(ip)s not found.
FAI0276	User %s unblocked user %s.
FAI0277	User %s deleted user %s.
FAI0278	User %s added user %s to connection %s.
FAI0279	User %s changed user %s.
FAI0281	User %s logged out from Fudo administration panel.
FAI0282	User %s successfully changed his password.
FSE0283	Unable to process pattern: %s
FSW0284	Pattern %s matched on %s with priority %s in session.
FSE0285	Unable to read certificate.
FSE0286	No peer certificate received.
FSW0287	No server key configured, skipping verification.
FSI0288	Server key verification failed.
FUI0289	MSSQL connection terminated.
FSI0290	User %s (%d) was removed. Reason: user wasn’t in any of synchronized groups.
FSI0291	System backup initiated, fingerprint: \${fingerprint}.
FSI0292	System backup initiated.
FSI0293	System backup completed, fingerprint: \${fingerprint}.
FSI0294	System backup completed.
FAI0295	User %s blocked bastion %s.
FAI0296	User %s unblocked bastion %s.
FAI0297	User %s created bastion %s.
FAI0298	User %s changed bastion %s.
FAI0299	User %s created server %s.
FAI0300	User %s changed server %s.
FAI0301	User %s changed connection %s.
FAI0302	User %s created connection %s.
FAI0303	User %s created user %s with role %s.
FAI0304	User %s modified %s for %s %s.
FUE0305	Client connection closed: encryption is not available.
FUE0306	Client connection closed.
FSE0307	Error fetching password from HiPAM server %s: unable to get sessid for user %s.
FSE0308	HiPAM server internal error.
FSE0309	Error fetching password from HiPAM server %s: unable to get sessdat for user %s.
FSE0310	Incorrect server configuration: HiPAM name is empty.
FSE0311	Unable to fetch password from HiPAM.
FSE0312	Error connecting to HiPAM server %s: incorrect URL in configuration.
FSE0313	Error connecting to HiPAM server %s: incorrect protocol specified.

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Message code	Message and description
FUE0314	Invalid pixel format.
FSE0330	Bad login field configured on LDAP server %s. Error while processing user %s.
FSE0331	Error while processing userAccountControl value of user %s.
FSI0332	User %s will be blocked.
FSI0333	User %s will be unblocked.
FSW0334	User %s has incorrect principal name.
FSI0335	User %s synchronized from LDAP server %s.
FSI0336	Remove pair connection %s user %s.
FSI0337	Add conection %s to user %s.
FSW0338	User %s paired with connection %s, server conflict.
FSI0339	User %s (%s) was removed. Reason: user was not in any of synchronized groups.
FSI0340	Full synchronization from LDAP server %s started.
FSI0341	User %s connections cleared.
FSI0342	User %s will be resynchronized from server %s.
FSI0343	Resynchronized user %s will be removed.
FSW0344	Connection to LDAP server error: %s.
FSI0345	Successfully fetched password from %s.
FUE0346	Client sent a packet bigger than %d bytes.
FSE0348	Unable to get configuration settings.
FAI0349	Anonymous user from IP address %s with access rights granted by user %s left session.
FAI0350	User %s from IP address %s left session.
FUE0351	Client sent unsupported NTLM v1 response.
FSE0352	Bastion requires login and server delimited with one of ' %s' (%s).
FAI0353	User %(username)s is deleting upgrade snapshost.
FAI0354	User %(username)s deleted upgrade snapshot.
FSE0355	Inconsistent data, starting recovery replication to cluster node %s (%s).
FUW0356	Unsupported X11 extension: %s.
FUW0357	Server uses higher resolution than the current limit: %dx%d.
FUW0358	Server uses higher color depth than the current limit: %d bpp.
FUE0359	Server rejected X11 connection: %.*s.
FUE0360	Server requires unsupported X11 authentication: %.*s.
FSW0361	Fudo started.
FSE0362	Unable to propagate ARP.
FUE0363	User %s has no access to host %s:%u.
FUI0364	RDP server sent a redirection packet.
FUE0365	RDP server %s:%u has to listen on the default RDP port in order to redirect sessions.
FSE0366	Error connecting to CyberArk server %s: incorrect URL in configuration.
FSE0367	Error connecting to CyberArk server %s: incorrect protocol specified.
FSE0368	Error fetching password from CyberArk server %s.
FSE0369	Error fetching password from CyberArk server %s: unable to get password for user %s for server %s.
FUI0370	User %s authenticated using OTP logged in from IP address: %s.
FUI0371	User %s authenticated using OTP.

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Message code	Message and description
FSE0372	Unable to invalidate OTP password %jd.
FUW0373	Session has been terminated due to exceeding the time window defined in a time policy for the user %s and the safe %s.
FSI0374	Established %s connection from %s to %s:%u.
FSE0375	Unable to add listener %s.
FSE0376	Unable to add listener %s because %s is listening on same IP address and port.
FSE0377	Bastion requires login and server to be delimited with one of the ‘%s’ characters (listener: %s, login: %s).
FSE0378	Unable to establish connection: server not found, user not found or user has no access to the server (listener: %s, login: %s).
FSE0379	Unable to establish connection: transparent server (tcp://%s:%u) not found or cannot be reached through listener (listener: %s, login: %s).
FSE0380	Unable to authenticate user %s: server is blocked.
FSE0381	Unable to authenticate user %s: account not found.
FSE0382	Unable to authenticate user %s: account is blocked.
FSE0383	Unable to authenticate user %s: user not found.
FSE0384	Unable to authenticate user %s: user is blocked.
FSE0385	Unable to authenticate user %s: safe not found.
FSE0386	Unable to authenticate user %s: safe is blocked.
FSI0387	Password for account %s verified successfully.
FSI0389	Password for account %s changed successfully.
FAI0393	User %s displayed password history for account %s.
FAI0394	User %s displayed password to account %s changed at %s.
FAI0395	User %s displayed current password for account %s.
FAI0396	User %s blocked safe %s.
FAI0397	User %s unblocked safe %s.
FAI0398	User %s deleted safe %s.
FAI0399	User %s changed safe %s.
FAI0400	User %s created safe %s.
FAI0401	User %s blocked account %s.
FAI0402	User %s unblocked account %s.
FAI0403	User %s deleted account %s.
FAI0404	User %s changed account %s.
FAI0405	User %s created account %s.
FAI0406	User %s blocked listener %s.
FAI0407	User %s unblocked listener %s.
FAI0408	User %s deleted listener %s.
FAI0409	User %s changed listener %s.
FAI0410	User %s created listener %s.
FAI0411	User %s blocked password change policy %s.
FAI0412	User %s unblocked password change policy %s.
FAI0413	User %s deleted password change policy %s.
FAI0414	User %s changed password change policy %s.
FAI0415	User %s created password change policy %s.
FSI0416	Connection between safe %s and user %s has been removed.
FSI0417	Connection between safe %s and user %s has been added.

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Message code	Message and description
FSI0418	User %s was removed from safes %s.
FSE0420	Unable to authenticate user %s against server %s.
FAI0421	User %s assigned listener %s to safe %s.
FAI0422	User %s unassigned listener %s from safe %s.
FAI0423	User %s assigned account %s to safe %s.
FAI0424	User %s unassigned account %s from safe %s.
FAI0425	User %s assigned authentication method %s to user %s.
FAI0426	User %s unassigned authentication method %s from user %s.
FAI0427	User %s changed authentication method %s assigned to user %s.
FAI0428	User %s assigned user %s to safe %s.
FAI0429	User %s unassigned user %s from safe %s.
FAI0430	User %s blocked password changer %s.
FAI0431	User %s unblocked password changer %s.
FAI0432	User %s deleted password changer %s.
FAI0433	User %s changed password changer %s.
FAI0434	User %s created password changer %s.
FSW0435	Password changer timed out for account %s.
FUI0436	User %s authenticated using token logged in from IP address: %s.
FUI0437	User %s authenticated using token.
FAW0438	User %s authenticated using new token while the old one still exists.
FAW0439	User %s authenticated using old token.
FAI0440	User %s granted access for account %s to user %s.
FAI0441	User %s revoked access for account %s from user %s.
FAI0442	User %s granted access for listener %s to user %s.
FAI0443	User %s revoked access for listener %s from user %s.
FAI0444	User %s created policy %s.
FAI0445	User %s deleted policy %s.
FAI0446	User %s changed policy %s.
FAI0447	User %s assigned regexp %s to policy %s .
FAI0448	User %s unassigned regexp %s from policy %s.
FAI0449	User %s created regexp %s.
FAI0450	User %s deleted regexp %s.
FAI0451	User %s changed regexp %s.
FAI0452	User %s granted access for safe %s to user %s.
FAI0453	User %s revoked access for safe %s from user %s.
FAI0454	User %s granted access for server %s to user %s.
FAI0455	User %s revoked access for server %s from user %s.
FAI0456	User %s granted access for user %s to user %s.
FAI0457	User %s revoked access for user %s from user %s.
FAI0458	User %s displayed password history for account %s. Reason: %s.
FAI0459	User %s displayed password to account %s changed at %s. Reason: %s.
FAI0460	User %s displayed current password for account %s. Reason: %s
FSE0461	Invalid data from %s LDAP server.
FAI0462	User {} created redundancy group {}.
FAI0463	User {} deleted redundancy group {}.
FAE0464	User %s is not allowed to login from address %s.
FUW0465	Establishing new connections has been disabled.

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Message code	Message and description
FSE0466	Fudo versions do not conform.
FUE0467	Client tried to authenticate using an invalid UTF-8 login.
FSI0468	A passphrase used to decrypt disks was changed.
FSE0469	Unexpected number of bastions (%s).
FSE0470	Unexpected number of servers (%s).
FSE0471	Unexpected number of users (%s).
FSE0472	RDP servers %s must all use TLS (NLA) or Standard RDP Security.
FSE0473	Fudo cannot be upgraded to PAM.
FSI0474	Fudo can be upgraded to PAM.
FSE0475	Connection %s replaces a login and forwards a secret for servers %s which is not allowed.
FSE0476	ZVOL with encryption key does not exist.
FSE0477	Replication of encryption key to cluster node %s (%s) failed.
FSE0478	Unable to join cluster's node \${name}. Fudo versions do not conform (local: \${VERSION}, remote: \${rversion}).
FSE0479	Servers %s must all use the same %s settings.
FSE0480	Servers %s must all use the same protocol.
FAI0481	New OTP for user %s has been generated.
FSW0482	Unable to verify password for account %s.
FUI0483	User %s authenticated using Citrix logon ticket logged in from IP address: %s.
FUI0484	User %s authenticated using Citrix logon ticket.
FUE0485	ICA connection error.
FUI0486	ICA server closed connection.
FAI0487	User %s requested timestamping for session.
FAI0488	User %s requested timestamping for account.
FSI0489	Label %s not defined on this node, skipping listener %s.
FAI0490	User %s created external authentication %s.
FAI0491	User %s changed external authentication %s: %s.
FAI0492	User %s deleted external authentication %s.
FSE0493	Unable to establish connection to server %s (%s): label %s not defined on this node.
FSI0494	Label %s not defined on this node, skipping external authentication %s.
FSE0495	Communication error with cluster node %s (%s): connection failure.
FSE0496	Communication error with cluster node %s (%s): unable to replicate a batch with object %jd to table %s.
FSE0497	Communication error with cluster node %s (%s): unable to replicate a batch with object %jd (name: %s) to table %s.
FSE0498	Communication error with cluster node %s (%s): unable to store object %jd in table %s.
FSE0499	Communication error with cluster node %s (%s): unable to store object %jd (name: %s) in table %s.
FSE0500	Communication error with cluster node %s (%s): unable to connect to %s.
FSE0501	Communication error with cluster node %s (%s): failure during handshake.
FSE0502	Database error.

Continued on next page

Table 1 – continued from previous page

Message code	Message and description
FSE0503	Communication error with a cluster node: Fudo version mismatch (local: %s, remote: %s).
FSE0504	Communication error with cluster node %s (%s): %s.
FSE0505	Communication error with a cluster node: failure during handshake.
FSI0508	Successfully replicated encryption key to node %s (%s).
FSE0509	Communication error with cluster node %s (%s): unable to replicate session data.
FSE0510	Communication error with cluster node %s (%s): initial replication failed.
FSW0511	There has been an attempt to reset Fudo to factory defaults. Resetting Fudo to factory defaults has been administratively disabled.
FAI0512	User %s enabled reset account.
FAI0513	User %s disabled reset account.
FAW0514	User %s of role %s tried to view %s, but has insufficient privileges for this action.
FSE0515	Unable to upload backup #\${currno} at \${datetime}.
FSI0516	Backup #\${currno} at \${datetime} successfully uploaded.
FSE0517	Backup configuration error: %s.
FSE0518	Backup internal error.
FSI0519	\${type} backup snapshot \${snapname} successfully taken.
FUE0520	User %s tried to access ICA server %s:%u using Citrix StoreFront which is not permitted.
FUE0521	Citrix StoreFront sent an ICA file without a destination address.
FSW0522	Rollback to \${oldversion} failed.
FSW0523	Upgrade to \${oldversion} failed.
FSW0524	Rollback to \${version} succeeded.
FSW0525	Upgrade to \${version} succeeded.
FSE0526	Error communicating with bypass card. Error setting nextboot mode.
FSE0527	Error communicating with bypass card. Error setting bpe mode.
FSE0528	Error communicating with bypass card. Error switching card mode.
FSE0529	Error communicating with bypass card.
FAI0530	User %s enabled snmp.
FAI0531	User %s disabled snmp.
FSW0532	External storage is unavailable.
FSE0533	Unable to attach external storage.
FSI0534	External storage attached.
FSE0535	External storage is unavailable in this configuration.
FSW0536	External storage detached.
FSI0537	External storage attached successfully.
FAI0538	Set external storage connection mode to %s
FAI0539	Set configured WWN to %s, external storage connection mode to %s
FAI0540	Interface discovery while configuring external storage: %s
FSW0540	Found \${cdisk} paths to fiber channel \${wwn} from \${cscbus} devices.
FSW0541	Retention module was unable to move session \${sessid}.
FAI0542	User %s assigned account %s, listener %s to safe %s.
FAI0543	User %s unassigned account %s, listener %s from safe %s.
FSE0544	Failed to list snapshots.
FSW0545	Unable to change password for account %s.

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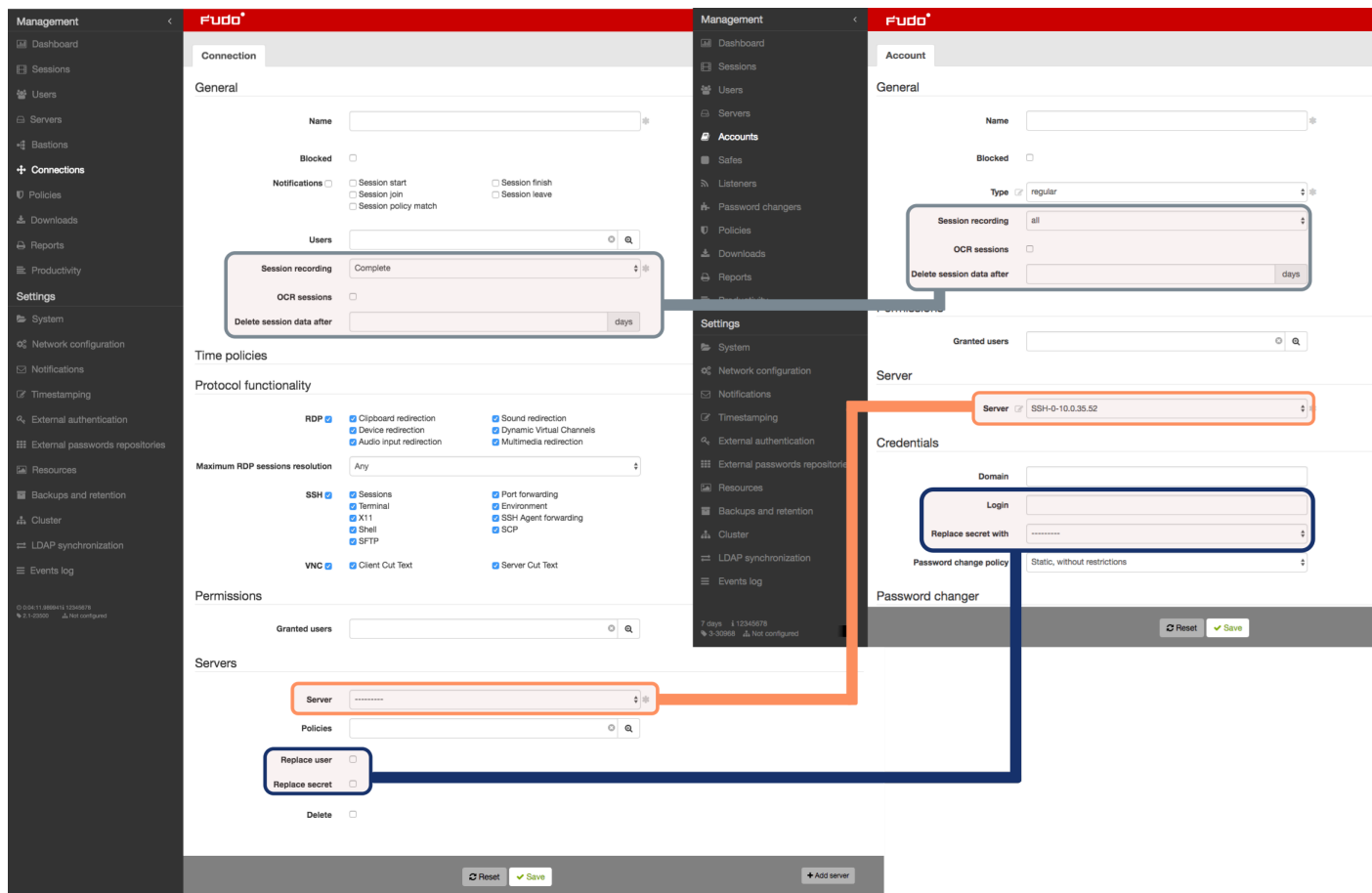
Table 1 – continued from previous page

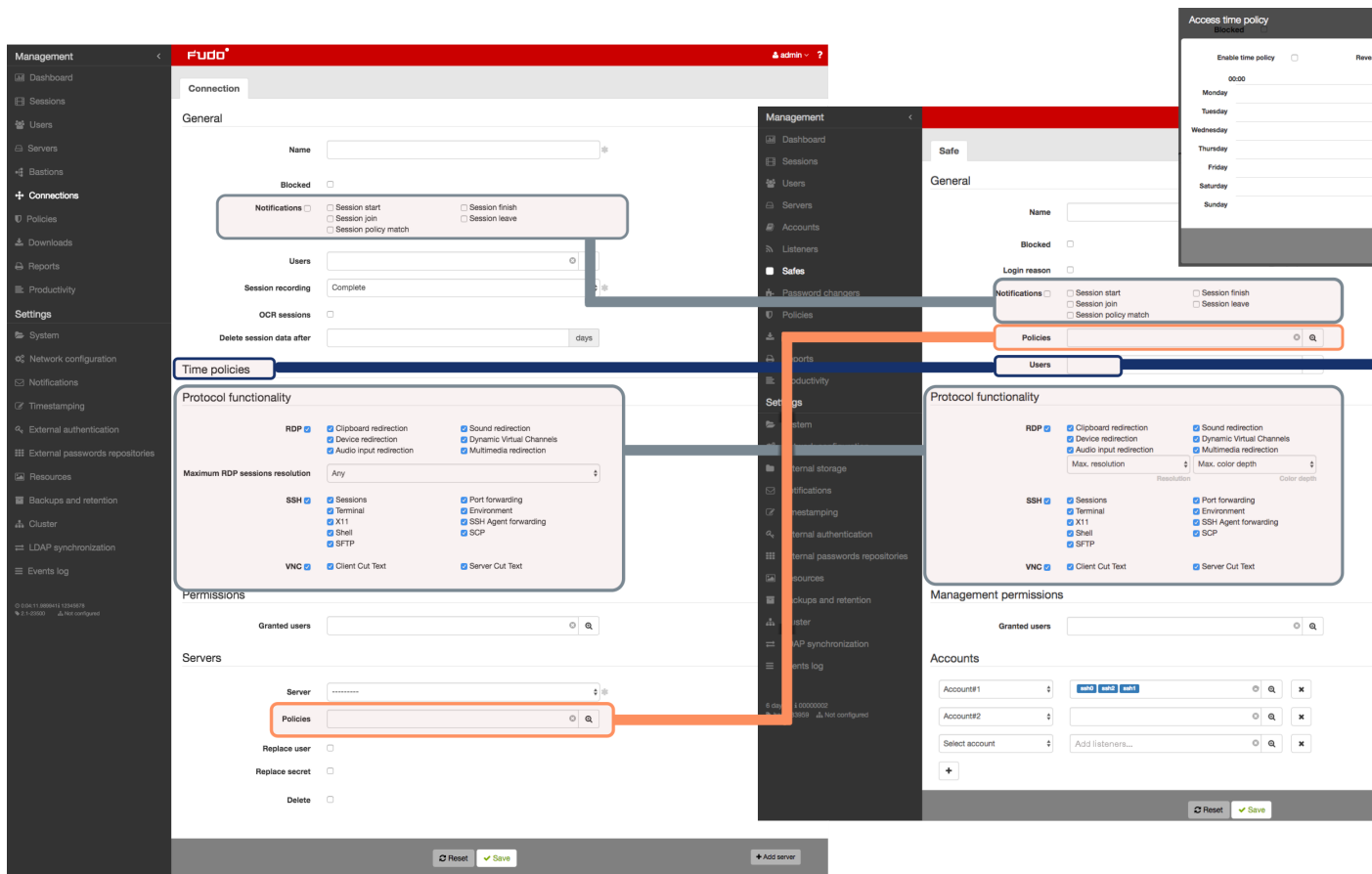
Message code	Message and description
FUI0546	ICA client closed connection.
FAE0547	User %s could not create a ticket requesting an access to safe %s.
FAI0548	User %s created ticket %s requesting an access to safe %s.
FAI0549	User %s approved ticket %s requesting an access for user %s to safe %s.
FAI0550	User %s rejected ticket %s requesting an access for user %s to safe %s.
FAI0551	User %(username)s added member %(member)s to lagg %(interface)s.
FAI0552	User %(username)s removed member %(member)s from lagg %(interface)s.
FSE0553	Unable to extract public key from CA.
FUE0554	SFTP server uses an unsupported version %u.
FAI0555	User %s added address %s to server %s.
FAI0556	User %s removed address %s from server %s.
FAI0557	User %s changed address %s assigned to server %s.
FSI0558	Starting encoding file for session %s.
FSI0559	Completed encoding file for session %s.
FSE0560	Session has not been approved nor rejected.
FSE0561	Unexpected number of connections (%s).
FAI0562	User %s rejected session %s. Reason: %s.
FAI0563	User %s rejected session %s.
FAI0564	User: {} tried to accept session: {} but it was accepted by:
FAI0565	User: {} rejected session: {}
FAI0566	User: {} tried to reject session: {} but it was accepted by:
FAI0567	User: {} tried to reject session: {} but it was rejected by:
FAI0568	User: {} accepted session: {}
FAI0569	User: {} tried to accept session: {} but it was rejected by:
FAI0570	User %s approved session %s.
FSI0571	Proxy connection closed.
FSE0572	Proxy connection error.
FSI0573	Client sent an invalid token.
FSE0574	Unable to resolve \${ip} domain to address.
FSE0575	Unable to convert raw file to pcap.
FAI0576	User {} changed 4 Eyes proxy API certificate settings.
FAI0577	User {} changed 4 Eyes proxy settings.
FSI0578	User %s (%s) was removed. Reason: user's external server doesn't exists any more.
FAI0579	User {} changed 4 Eyes Fudo Mobile settings.
FSE0580	Cluster %s has an invalid token: %s.
FAI0581	User %s changed domain search path from %s to %s.
FSW0582	Disk \$cdev was removed.

16.3 Fudo 2.2 to Fudo 3.0 parameters mapping

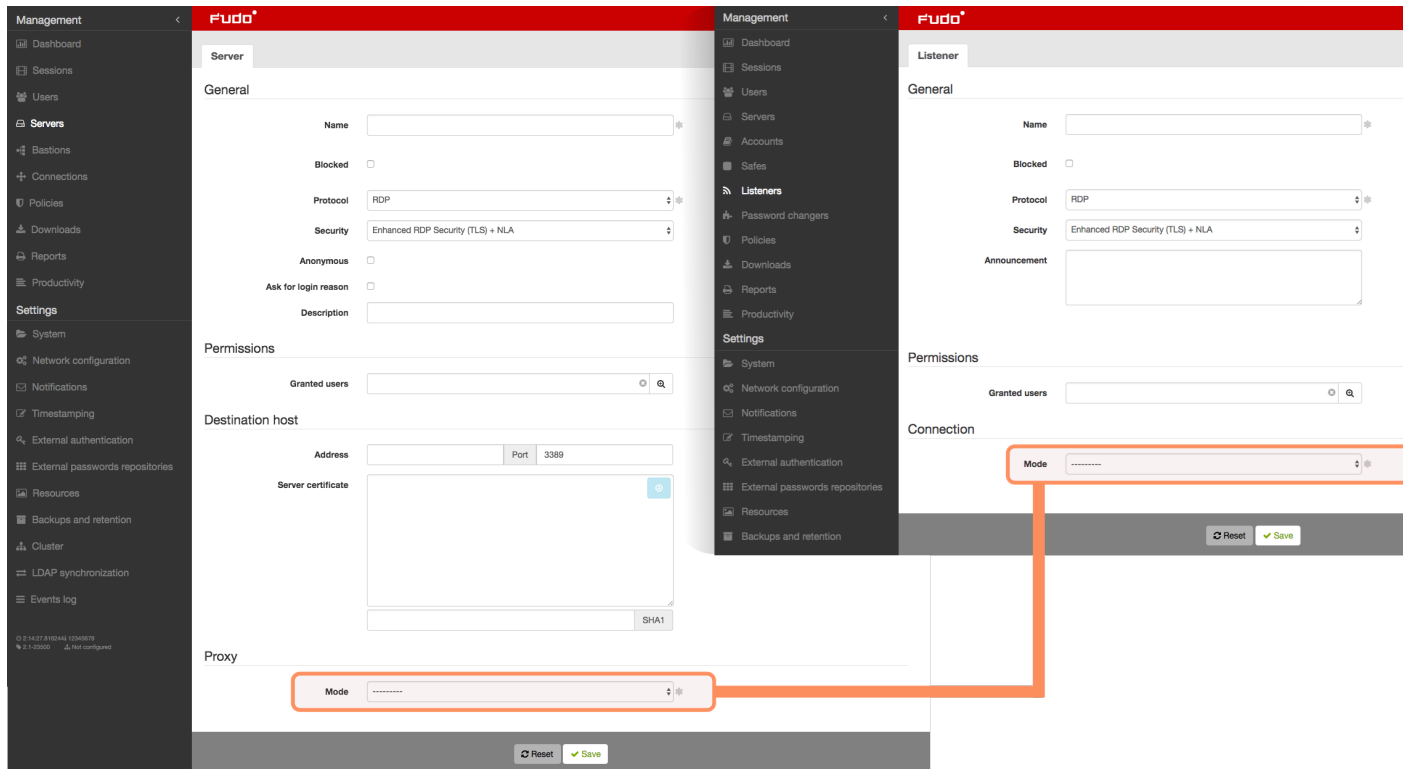
This topic describes how certain parameters from Fudo 2.2 map to Fudo 3.0 data model.

16.3.1 Connection





16.3.2 Server



16.4 Data model migration from Fudo PAM version 2.2 to 3.0

This topic describes data model migration mechanisms that are applied when performing upgrade from Fudo PAM version 2.2 to 3.0.

Note: In case of unsuccessful upgrade to version 3.0 data model issues which caused upgrade procedure to fail can be found in the system events log.

16.4.1 Server

Servers, which have the same IP address and port number assigned are replaced with a single object. Name of the resulting object is a concatenation of the servers' names in ascending order, separated by comma.

Warning: If there are two servers with the same IP address and port number assigned but with different protocol, description, external password repository, RDP security level, HTTP settings, TLS settings, certificates or public keys, upgrade will fail.

16.4.2 Safe (previously *connection*)

- Anonymous connection becomes a *safe* object, which can be deleted.
- For each *bastion* object (a group of servers operating in *bastion* mode, assigned to the same *bastion*) and associated connection, there is a *safe* object created using the following naming convention: `<connection name> > <bastion name>`.
- For each server operating in *gateway*, *proxy* or *transparent* mode, migration procedure creates a *safe* object named `<connection name> > <server name>`.
- Automatically created *safe* object inherits connection's access rights, granted privileges, protocols settings, notifications settings and LDAP mapping.
- OCR settings, sessions recording and session data retention parameters are moved to corresponding *account* objects.
- Time policies are replicated as user specific regulations applicable to each safe.

Note: Click selected safe on user's configuration form to display time access settings.

- After migration, login credentials policies are reflected within the safe.

16.4.3 Account (previously *login credentials*)

For each login credentials sections in every connection, migration mechanism creates a separate *account* object.

- If login credentials contain the user login string the resulting account is of the *regular* type and its name is a combination of the login and server's name - `<login> @ <final server name>`.
- If login credentials do not contain the user login string and concern credentials forwarding connection, the resulting account object is of the *forward* type and it is named `forward for <final server name>`.
- If login credentials do not contain the user login and are used for anonymous connections, the resulting account object is of the *anonymous* type and it is named `anonymous for <final server name>`.
- Duplicated login credentials are replaced by a single *account* object. Object's management rights, OCR settings, sessions recording settings, session data retention settings are inherited from the connection object that the *account* object derives from.

Warning: If login credentials contain the login string but do not contain the secret (if the login is substituted but the secret field remains empty) the data migration process will fail.

16.4.4 Listener (previously *bastion* or part of a server)

- For each server operating in *proxy*, *transparent* or *gateway* mode, there is a *listener* object created with the same connection mode.
- Newly created object inherits server's access rights, TLS settings and RDP security level parameter.
- Server announcement setting is also passed on to the *listener* object.
- Listener is assigned to all safes that have been created based on connections which were associated with the server that the listener derived from.
- Bastion becomes a listener operating in the *bastion* mode. Access rights and bastion settings are transferred to the listener. The listener is assigned to all safes that have been

created based on connections associated with at least one server from the bastion that the listener derived from.

16.4.5 Sessions

- Each session has its safe, server and account identifiers updated accordingly. If a session concerned a server, which was not operating in *bastion* mode, it also has the listener identifier set.

16.5 ICA configuration file

The `.ica` configuration file defines connection parameters for establishing connections with remote host over the ICA protocol.

16.5.1 Non-TLS connections ICA file

```
[ApplicationServers]
<connection name>=

[<connection name>]
ProxyType=SOCKSV5
ProxyHost=<host>:<port>
ProxyUsername=*
ProxyPassword=*
Address=<username>
Username=<username>
ClearPassword=<password>
TransportDriver=TCP/IP
EncryptionLevelSession=Basic
Compress=Off
```

Note: `<connection name>` is for information purpose only and can be any string of characters. Provided value is displayed in the title of the ICA client application window.

16.5.2 TLS connections ICA file

```
[ApplicationServers]
<connection name>=

[<connection name>]
SSLEnable=On
SSLProxyHost=<FQDN>:<port>
Address=<username>
Username=<username>
ClearPassword=<password>
TransportDriver=TCP/IP
EncryptionLevelSession=Basic
Compress=Off
```

Note: <connection name> is for information purpose only and can be any string of characters. Provided value is displayed in the title of the ICA client application window.

Related topics:

- [ICA](#)
- [ICA protocol](#)
- [Data model](#)

AAPM (Application to Application Password Manager)

The AAPM module enables secure passwords exchange between applications.

An essential part of the AAPM module is the `fudopv` script. It is installed on the application server and it communicates with the Fudo PAM Secret Manager module to retrieve passwords.

The AAPM module supports Microsoft Windows, Linux and BSD family operating systems.

17.1 Compiling *fudopv* tool

The result of this procedure is `fudopv` application with Python interpreter included.

Note: For information on deploying *fudopv* without compiling sources files, refer to the *Deploying fudopv without compiling source files* topic.

17.1.1 Python

Windows

Download and install Python version 2.7.9 or newer:

<https://www.python.org/downloads/>

Note: Make sure to select the option to add `python.exe` to the execution path.

Linux

Install Python environment according to the guide provided by the manufacturer.

Exemplary configuration for RedHat 6.7 system:

```
./configure \  
--prefix=/opt/python-2.7.14 \  
--with-ensurepip=install \  
--disable-optimizations \  
--enable-shared
```

Note:

- `--disable-optimizations` - optimizations may result in build failures,
 - `--with-ensurepip=install` - installs tools for managing Python's packages,
 - `--enable-shared` - one of the fudopv's dependencies requires the Python interpreter .so library.
-

17.1.2 Virtual environment

Compiling the package requires the `virtualenv` module.

1. Execute `pip install virtualenv` or `easy_install virtualenv` command.
2. In the `fudopv/` execute the `virtualenv deps` command.

The environment required for building `fudopv` will be created in the `deps/` folder.

Windows

Run the `deps\Scripts\Activate` command to activate the environment.

Linux

In case of the interpreter build from the source code you can use the included `pip` and `easy_install` tools. You must also set the path to the shared libraries and run the `virtualenv` with the `-p` option:

```
export LD_LIBRARY_PATH=/opt/python-2.7.14/lib  
virtualenv -p /opt/python-2.7.14/bin/python deps  
LD_LIBRARY_PATH=/opt/python-2.7.14/lib  
/opt/python-2.7.14/bin/pip install virtualenv  
/opt/python-2.7.14/bin/virtualenv -p /opt/python-2.7.14/bin/python deps
```

To activate the environment, run the `source deps/bin/activate` command.

17.1.3 Fetching dependencies

In active virtual environment run the `pip install -r requirements.txt` to install `fudopv` dependencies. Dependencies are installed in the `deps/`

Note: If the `ImportError: No module named _markerlib` problem occurs, execute `pip install --upgrade distribute` and install dependencies once again.

Windows

Download and install *pywin32*: <https://sourceforge.net/projects/pywin32/files/>

Note: Make sure to select the installer for Python 2.7.

After activating the `virtualenv` environment, execute the following command with the path to the *pywin32*:

```
easy_install path\to\pywin32
```

Linux

Linux operating system does not require taking any additional actions.

17.1.4 Package creation script

Execute the `python setup.py` command, which will create package in the *fudopv* folder.

Note: The *PyInstaller* does not support package creation on a privileged account. If the `ERROR: You are running PyInstaller as user root. This is not supported.` error occurs, you can change the `check_not_running_as_root()` function in the `./deps/lib/python2.7/site-packages/PyInstaller/utils/misc.py` so that it return the result without checking anything.

Related topics:

- *Using fudopv*
- *Deploying fudopv without compiling source files*
- *Authentication methods*

17.2 Deploying *fudopv* without compiling source files

To use *fudopv* without compiling source files, proceed as follows.

1. Download and install Python environment, version 2.7.9 or newer.

Note: It is advised to run *fudopv* in virtual environment.

2. Execute `pip install virtualenv` or `easy_install virtualenv` command to install virtual environment.
3. In the *fudopv/* execute `virtualenv deps` command.
4. Execute `python -m fudopv`, to start *fudopv*.

Related topics:

- *Using fudopv*
- *Compiling fudopv tool*

- *API interface*

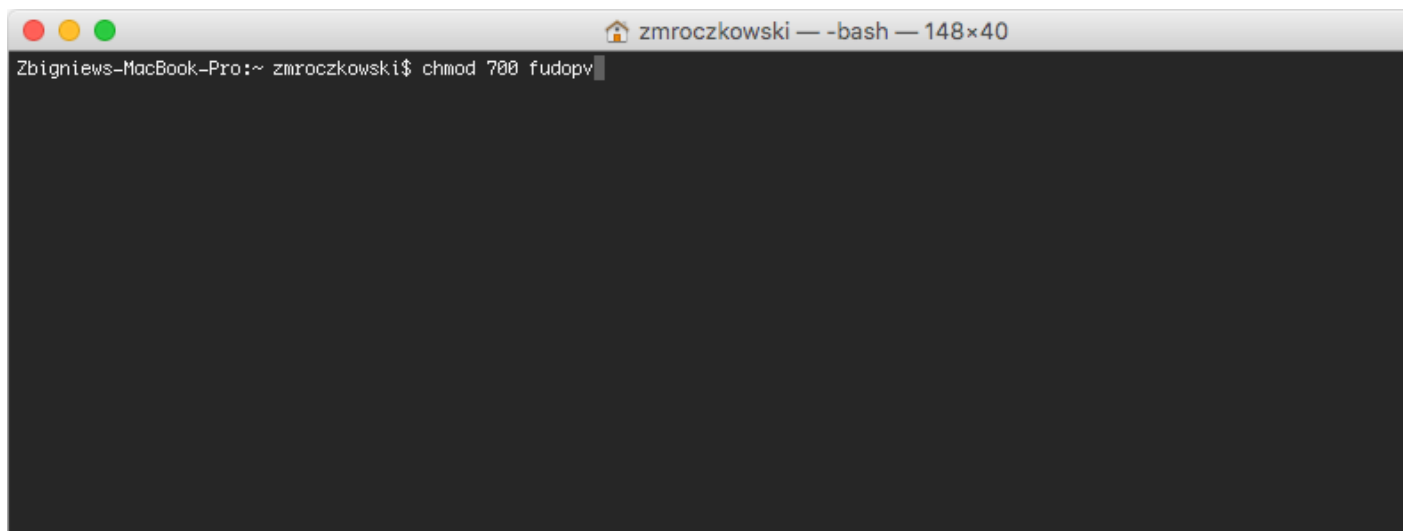
17.3 Using *fudopv*

Execution parameters

`fudopv [<options>] <command> [<parameters>]`

Command/option/parameter	Description
<i>Commands</i>	
<code>getcert</code>	Fetch User Portal SSL certificate.
<code>getpass <type> <account></code>	Fetch password to selected account. type: <ul style="list-style-type: none">• <code>direct</code> - direct, unmonitored connection;• <code>fudo</code> - connection monitored by the <i>PSM</i> module
<i>Options</i>	
<code>-c <path></code>	Use configuration file from provided path.
<code>--cfg <path></code>	
<code>-h, --help</code>	Show options and parameters list.

1. Upload *fudopv* script to the server and change its access rights to allow execution.

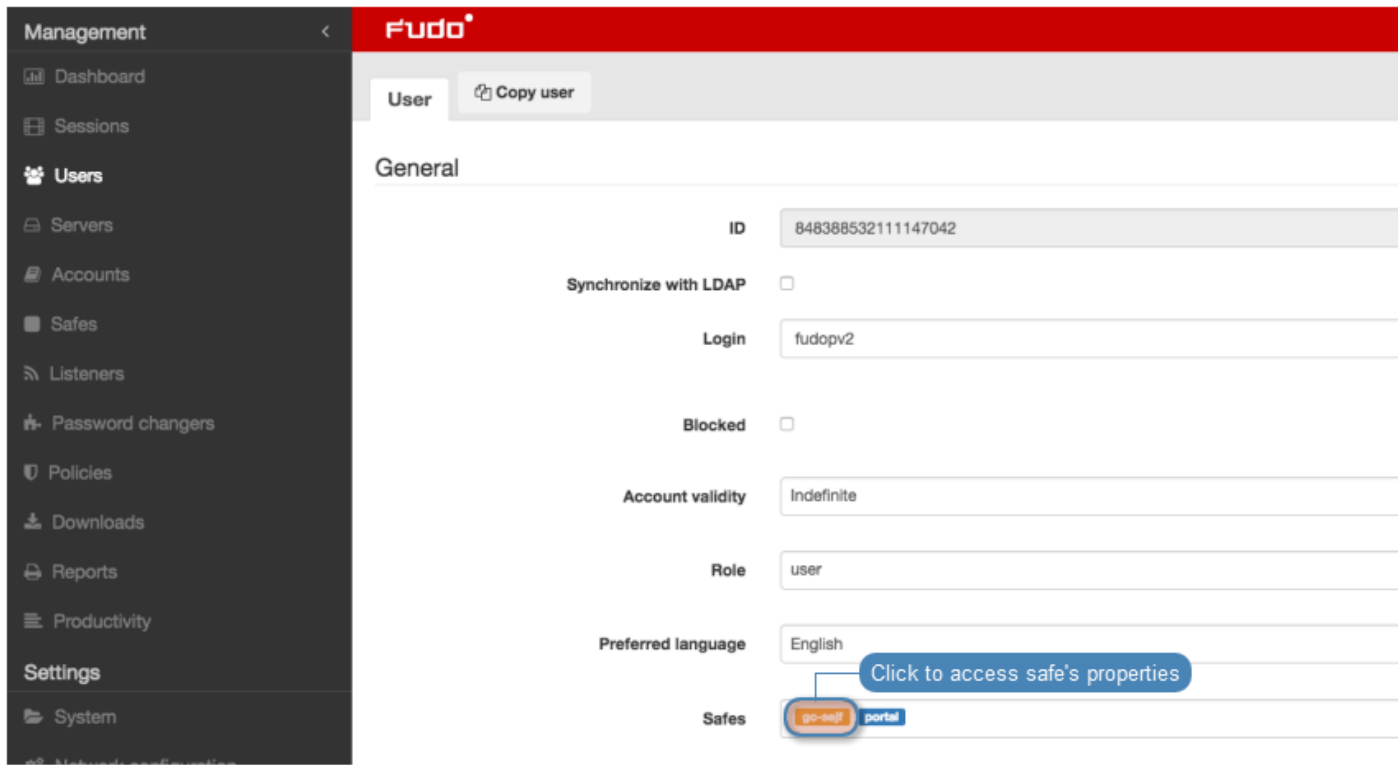


2. Log in to the Fudo PAM administration panel.
3. Create a user object with `user` role, static or one-time password authentication and server's IP address defined in the *API* section.

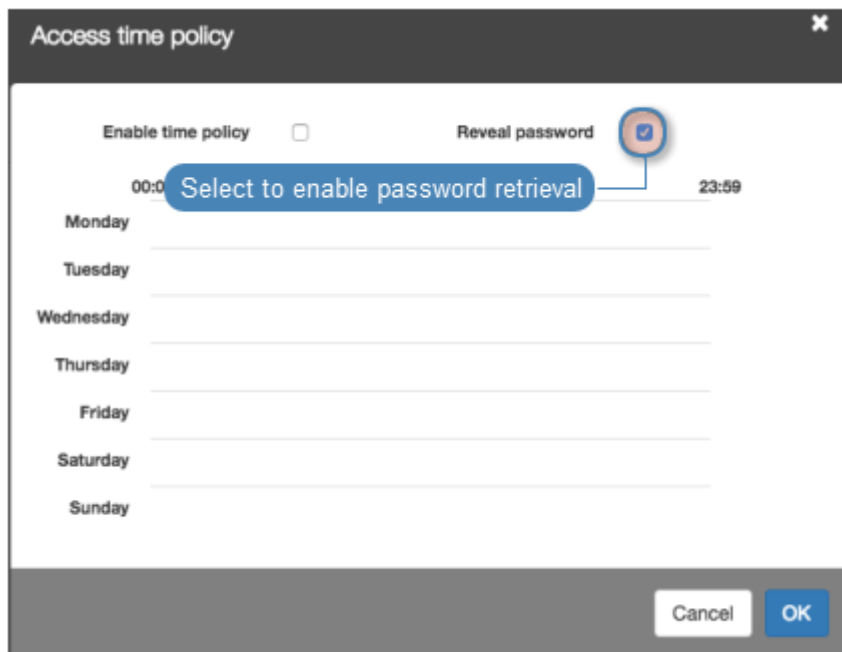
Note:

- Select *Management > Users*.
- Click *+Add*.
- Enter user's name.

- Define account's validity period.
- Select *user* from the *Role* drop-down list.
- Assign safe and click the object to open its properties.



- Select the *Reveal password* option.

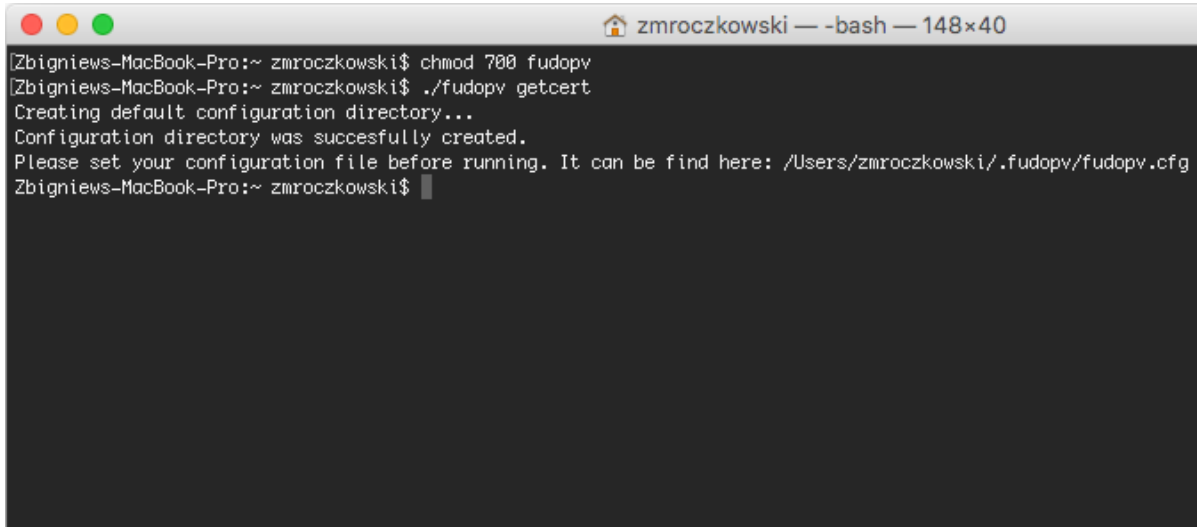


- In the *Authentication* section, select *Password* or *One time password* from the *Type* drop-down list.
- In case of static password authentication, type in the password in *Password* and *Repeat*

password fields.

- In the *API* section, click the *+* icon and enter the IP address of the server, which will be requesting passwords using *fudopv* script.
 - Click *Save*.
-

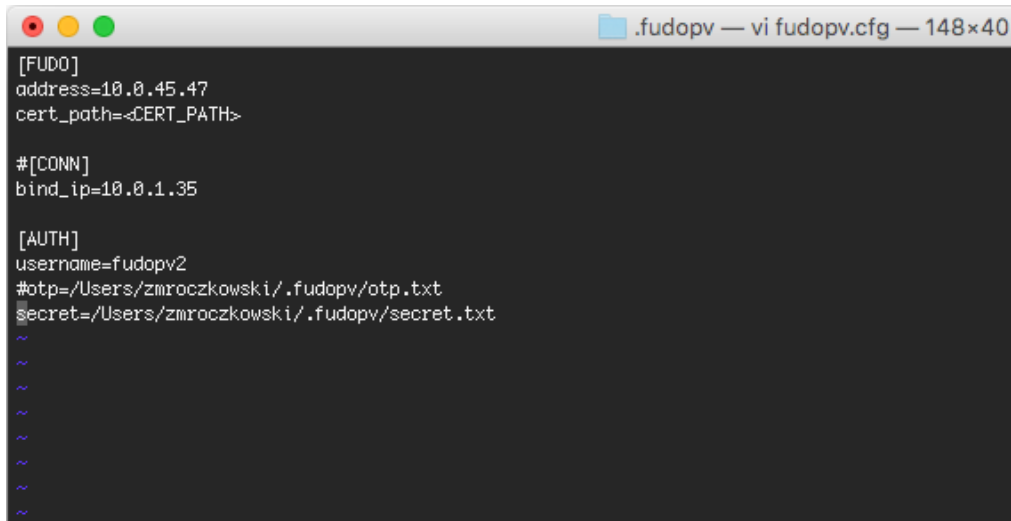
4. Run *fudopv getcert* command to initiate the configuration.



```
zmroczkowski — -bash — 148x40
[Zbigniew-MacBook-Pro:~ zmroczkowski$ chmod 700 fudopv
[Zbigniew-MacBook-Pro:~ zmroczkowski$ ./fudopv getcert
Creating default configuration directory...
Configuration directory was succesfully created.
Please set your configuration file before running. It can be find here: /Users/zmroczkowski/.fudopv/fudopv.cfg
Zbigniew-MacBook-Pro:~ zmroczkowski$
```

Note: *fudopv* configuration files are stored in the *.fudopv* folder in user's home folder.

5. Open *fudopv.cfg* file in a text editor of your choice.



```
.fudopv — vi fudopv.cfg — 148x40
[FUD0]
address=10.0.45.47
cert_path=<CERT_PATH>

#[CONN]
bind_ip=10.0.1.35

[AUTH]
username=fudopv2
#otp=/Users/zmroczkowski/.fudopv/otp.txt
secret=/Users/zmroczkowski/.fudopv/secret.txt
~
~
~
~
~
~
```

Section	Description
[FUDO]	
address	User Portal's IP address.
cert_path	Path to the User Portal's SSL certificate files.
[CONN]	
bind_ip	IP address of the server, running the <code>fudopv</code> script. The IP address must be the same as the IP address defined in the <i>API</i> section in user configuration. This parameter is optional.
[AUTH]	
username	User login as defined in step 3.
otp	Path to the <code>otp.txt</code> file containing the one time password.
secret	Path to the <code>secret.txt</code> file containing user's static password.

Note:

- In the [FUDO] section, in the `address` line, enter the User Portal IP address.
- Leave the `cert_path` line as is, it will be updated automatically after successfully running the `fudopv getcert` command.
- If you specified the IP address allowed to access Fudo PAM over API, in the [CONN] section, uncomment the `bind_ip` line and provide the IP address of the server running the `fudopv` script.
- In the [AUTH] section, in the `username` line, provide the login of the user object defined in step 3.
- Depending on the users authentication method, comment the corresponding line defining the authentication secret information.

For example:

```
[FUDO]
address=10.0.0.8.61
cert_path=<CERT_PATH>

#[CONN]
bind_ip=10.0.0.8.11

[AUTH]
username=fudopv
#otp=/Users/zmroczkowski/.fudopv/otp.txt
secret=/Users/zmroczkowski/.fudopv/secret.txt
```

-
6. Run `fudopv getcert` command to fetch User Portal's SSL certificate.

```

cG9ydDEjMCEGA1UEAwwaRlVETyBUZw1wb3JhenkgQ2VydG lmaW NhdGUxJzA lBglq
hk iG9w0BCQEWGHN1cHBvcnRAAd2h lZWxeXN0ZW1zLmNvbTAeFw0xNjA2MDEwODE4
NDJ0aFw0YnJhA1MzAwODE4NDJ0aMIHoMQswCQYDVQQGEwJQTEPMA0GA1UEEQwGMDIt
NDk1MRQwEgYDVQQIDAttYXpvd2l lY2tpZTERMA8GA1UEBwwlV2Fyc3phd2ExFjAU
BgnVBBAKMdXVsLk9jaG9ja2EgMUYxITAfBgNVBAoMGFdoZWVzIFN5c3R lBXMgU3Au
IHogby5vLjEwMBQGA1UECwwNV2h lZWwgU3VwcG9ydDEjMCEGA1UEAwwaRlVETyBU
ZW1wb3JhenkgQ2VydG lmaW NhdGUxJzA lBglqhk iG9w0BCQEWGHN1cHBvcnRAAd2h l
ZWxeXN0ZW1zLmNvbTCCA i lWdQYJKoZIhvcNAQEBBQADggIPADCCAgcCggIBALc4
dSr7DqZ4kVuJoI7V/jhVIXA0CRpY5IFbcKHINGFXn3vBueNr9opedj/bwF iqb4p+
ZfRcWJ8HbpoVWo6qFYKGmPr0esRLR71301Xs0vzNNf smqP2vC9wKHq1LKDwdBMKE
ZqpydVbAcmr0u7ZS ljsFBd2LEFYULme9cIsd3e88SkLY0femZBCcy0++AXvCNhE0
WABvInzUrgbqarvJKeIU37L tRyHZCa5/o1auxnp+Ew l0ng l0RqwsQxZFoR0w5Rj
j+p0i0XxfYN9cJ3+950QYfupMPSN9dF/0+ lbaThrRnqm5NPXUMxUS5oBdxmcdBjL
dX1bJ/tUyAI7Vdru7Vyn09/uUntcJm7/8nifVda4W lN0aQe43nynMuaAYb3fxJLC
+bs+0z iLarQqMH27MWK6c7XXNd+PDqVhNNK8Q09f0YZYr4UP+7pDFBFFXY0N0qSI
5mv0L2a0CAQNKJJ7D/TtR9vpJBDv9PXV67+p2ZAty9asjAq/Iu6uXmmg8Tb/8MY
3rPQH2n06WAW9Cd l4Gx1mxhey0Da5f1EJ0eEwEAX0XzDeGzq/ZR7562Cbwe6he0c
0jbYn2NI9 lCfFC071bGDAKAID lZ2T100uaGSX9tBkTglGdrl lFKrJo7zjWEO400Y
yN/snn45UdwvWzyk9BM84z/0w+Rr7cPj l tYDSzdHAgMBAAGjeDB2MAkGA1UdEwQC
MAAwKQYJYIZIAIYb4QgENBBWwGKZVRE8gVGvtcG9yYXJ5J5IEN lcnRpZml jYXR lMB0G
A1UdDgQWBBSXBvJ7BT1XBe8BxZHvQK9 lLSnTbTAfBgNVHSMEGDAWgBSXBvJ7BT1X
Be8BxZHvQK9 lLSnTbTANBgqhkiG9w0BAQ0FAA0CAgEAqPzZVty1N6UsD5oKUQj7
N5 l3mr2D30nxGBNMaohdTqfZ lLoXRRc5szrzXyhK1Vx l t lJa1andt6BGTqi7eVp
Ur2s9hwABwSKEujr lPnT+rukqgB6EyDvCjuCr3GVub/xs+ssCHjAXHqXxevX7T xn
AMj l0Yi2PTjyo15v9WixQA74 l lJP4nV4ed4N9gSM0cLCceQmEDjaNzv lUW1zZYhs
IfXqFURs6Xj2zaczYQWNK6RgBL600yngSt5Ey1vScHyTKXSRLuHa0Atav51LJmi
rLAXcjdGK+Ag7rPIjIMwz1vxtnrsvrDwjpa80KHndUS9xFgnxG6g3EAE9V802gA
aB5BFJnW/Hhm7GghTMc+vBFT lkt5fXd2+T6dt inZaX7rdkH7JRK9p9G2j8Zrc5HT
li4To1oSTL/3VtbrzVdXqT8QpiLF23IAKMWhDkeqZPwqGmhw0xcnTgSEu3yA1TZe
cwdrSUSHy01DZ0A1bHUYzc0G/s9NMasNctqkc29iRyprPuhQAZL fCDxPgiNv/LFx
ZVwKX0TftGZAx3YB0LH0kbQwCzEzwFXdpGBEzwiYE9JFmNGV l m2 l lHz3rdXLkwX
kqdn0QQNKiuojE9KKZTZ42T+32UwUpfJjfkNHzHQq4AeQ1FzQ8H5HFzz7uhx7N
yf0IGHrrafLJj9Qg2dtNhJo=
-----END CERTIFICATE-----

SHA1 Fingerprint: 2cba43a291fdcf71849ae1dfa9e19bcfc2795df8
Do you want to accept this certificate (yes/no)? : yes
Certificate has been successfully downloaded.
Configuration file has been updated.
Zbigniew-MacBook-Pro:~ zmroczkowski$

```

Note: After running the script successfully, the path to the certificate in the configuration file will be automatically updated.

[illegible]

7. Edit the `secret.txt` file and provide user's static password; or edit the `otp.txt` file and store the one time password.

Note:

- The one time password can be found in user's properties, in the *Authentication* section.

Authentication

Type

Copy the string and save it in the otp.txt file

One time password

6c48b1e5d90746421e1791f41ae44f6724aa702d70c5ecc541af14bfd60db3c0

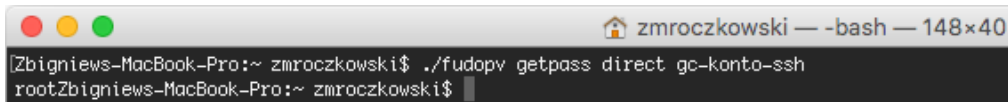
Delete

☐

- The `otp.txt` file will be automatically updated each time the `fudopv getpass` command is run.

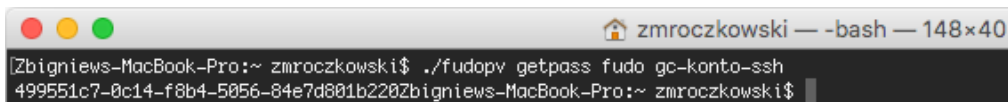
8. Run command:

- `fudopv getpass direct <account_name>`, to fetch password to connect directly to the server.

A terminal window titled "zmroczkowski — -bash — 148x40" showing the command `./fudopv getpass direct gc-konto-ssh` being executed. The prompt changes from `zmroczkowski$` to `rootzmroczkowski$`.

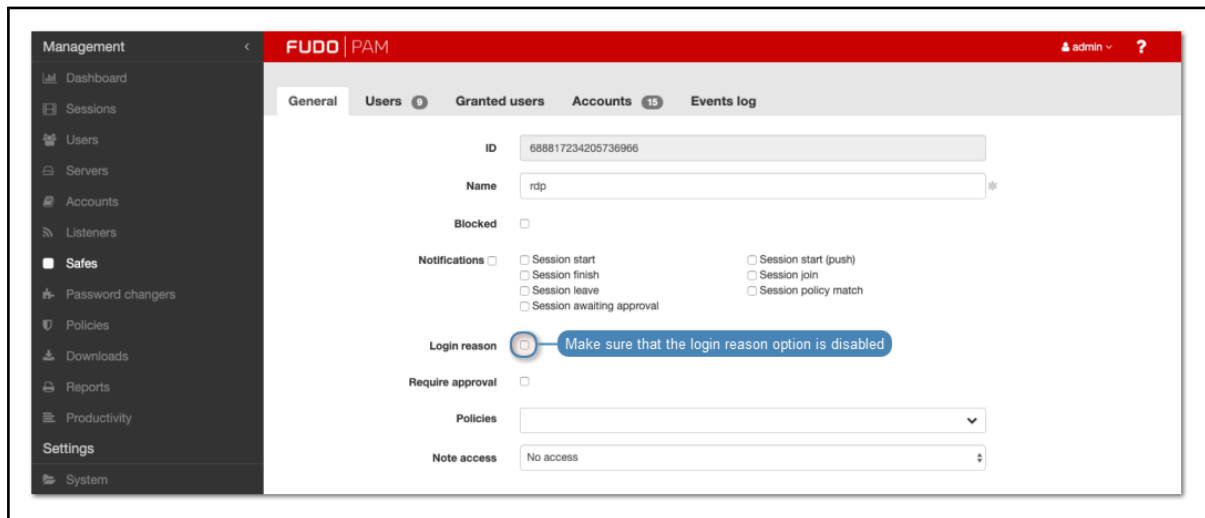
```
zmroczkowski$ ./fudopv getpass direct gc-konto-ssh
rootzmroczkowski$
```

- `fudopv getpass fudo <account_name>`, to fetch password to establish monitored connection with the target host.

A terminal window titled "zmroczkowski — -bash — 148x40" showing the command `./fudopv getpass fudo gc-konto-ssh` being executed. The prompt changes from `zmroczkowski$` to `499551c7-0c14-f8b4-5056-84e7d801b220zmroczkowski$`.

```
zmroczkowski$ ./fudopv getpass fudo gc-konto-ssh
499551c7-0c14-f8b4-5056-84e7d801b220zmroczkowski$
```

Warning: Correct operation of the `fudopv` script requires disabling the login reason prompt option in the safe's properties.



Related topics:

- *Compiling fudopv tool*
- *Deploying fudopv without compiling source files*
- *Authentication methods*
- *Data model*
- *System overview*
- *Setting up password changing on a Unix system*

17.4 API interface

AAPM's API interface is described in detail in the *Fudo PAM - API documentation* manual.

Related topics:

- *Compiling fudopv tool*
- *Using fudopv*
- *Deploying fudopv without compiling source files*
- *Data model*
- *System overview*
- *Setting up password changing on a Unix system*

17.5 Authentication methods

Conventions and symbols:

- **url**: fudo connection address,
- **->**: fudopv request,
- **<-**: response from Fudo PAM,

- **status**: response status,
- **FUDO**: Fudo IP address,
- **USER**: username,
- **SECRET**: password (static/OTP),
- **SESSIONID**: session token,
- **method**: HTTP protocol method: GET/POST/PUT,
- **{“key”: “value”}**: JSON included in the request/response.

17.5.1 Static password

Static user password, stored in the `secret.txt` file.

- -> url: <https://FUDO/api/portal/login>
- -> method: POST
- -> {"username": "USER", "password": "SECRET"}
- <- status:
 - 200, OK
 - * <- {"sessionid": "SESSIONID"}
 - 401, UNAUTHORIZED
 - <- *Not applicable.*

17.5.2 Token

One time password stored in the `otp.txt` file.

- -> url: <https://FUDO/api/portal/login>
- -> method: POST
- -> {"username": "USER", "otp": "SECRET"}
- <- status:
 - 200, OK
 - * <- {"otp": NEW_SECRET, "sessionid": "SESSIONID"}
 - 401, UNAUTHORIZED
 - <- *Not applicable.*

After saving new password in the `otp.txt`, `fudopv` sends a confirmation message.

- -> url: <https://FUDO/api/portal/confirm>
- -> method: POST
- -> {"otp": "NEW_SECRET"}
- <- status: 204, NO CONTENT

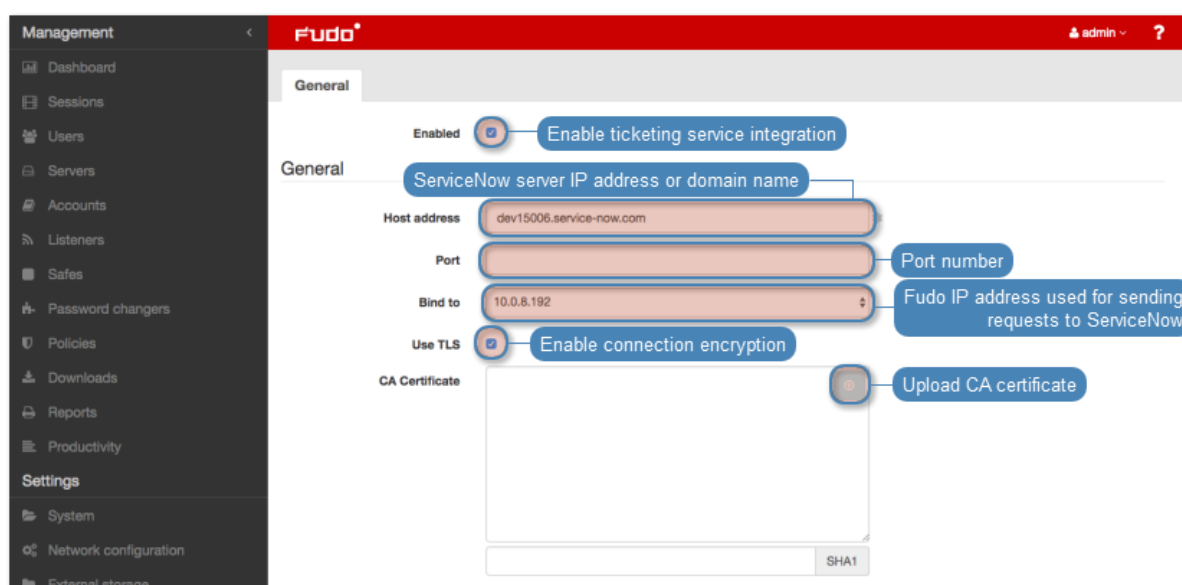
Related topics:

- *Compiling fudopv tool*
- *Deploying fudopv without compiling source files*
- *Using fudopv*

18.1 Configuration

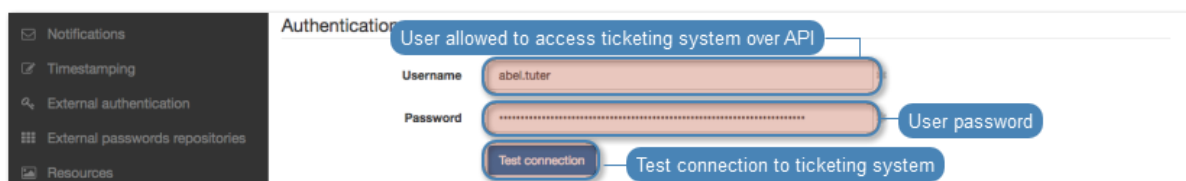
To configure *ServiceNow*, proceed as follows.

1. Select *Settings* > *Ticketing system*.
2. Select *Enable* option to enable ticketing service integration.
3. In the *General* section, provide IP address and port number of *ServiceNow* REST API.
4. Select the *Use TLS* option to enable connection encryption.
5. From the *Bind to* drop-down list, select the IP address used by Fudo PAM for sending requests to *ServiceNow* API.

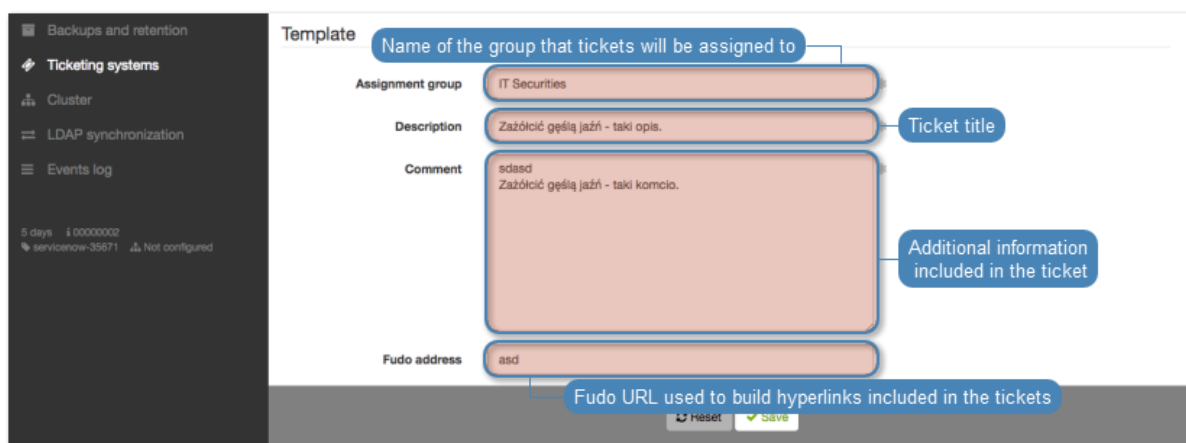


6. In the *Authentication* section, provide user credentials allowed to access *ServiceNow* over defined REST API.

Note: Click *Test connection* to verify configuration parameter values. The result of testing will be a ticket in *ServiceNow*, containing the configuration values prefixed with the `test_` string.



7. In the *Template* section, in the *Assignment group*, define the *ServiceNow* users group to which the tickets will be assigned.
8. In the *Description* field, provide the ticket template title.
9. In the *Comment* field, provide additional information to be included in the ticket.
10. Enter Fudo URL that will be used to create quick access hyperlinks included in tickets.



11. Click *Save*.


Related topics:

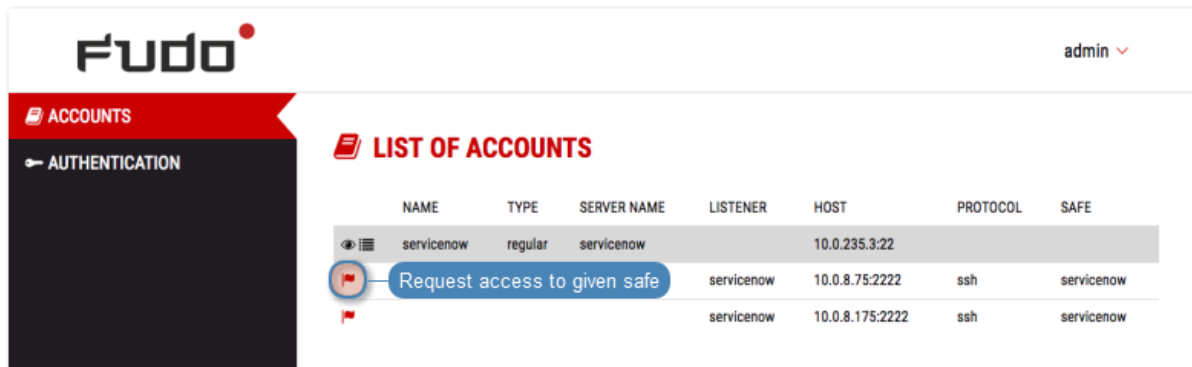
- [Requesting access to safe](#)
- [Granting access](#)

18.2 Requesting access to safe

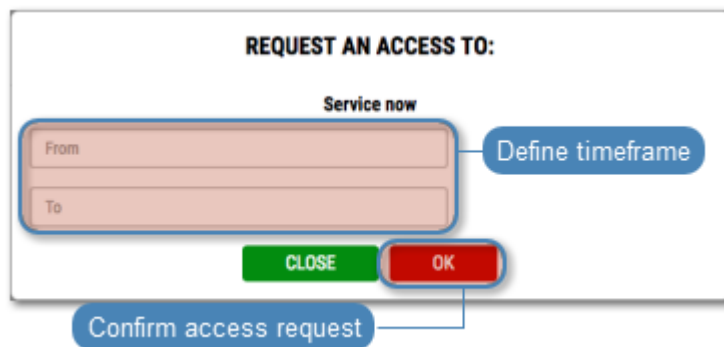
Note: Usernames on Fudo PAM and *ServiceNow* must be the same to ensure correct requests processing.

To request access to safe, proceed as follows.

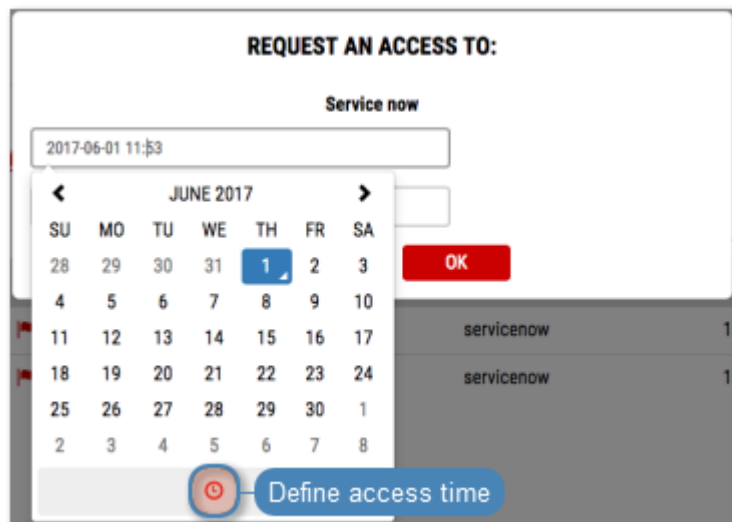
1. Log in to *User Portal*.
2. Find desired safe and click .



3. Define time period and click *OK*.



Note: Click the ⌚ icon to access time settings.




Related topics:

- *Configuration*
- *Granting access*

18.3 Granting access

To grant access based on a *ServiceNow* ticket, proceed as follows.

1. Select *Management > Users*.
2. Find and click user requesting access.

Note: Users with pending access requests are marked with  icon.

3. In the *Safes* field, find and click the object that the user requests to access.



4. Deselect *Blocked* option and define access time period.
5. Click *Accept*.



Note: Safe access management options can be also accessed from within the safe edit form.

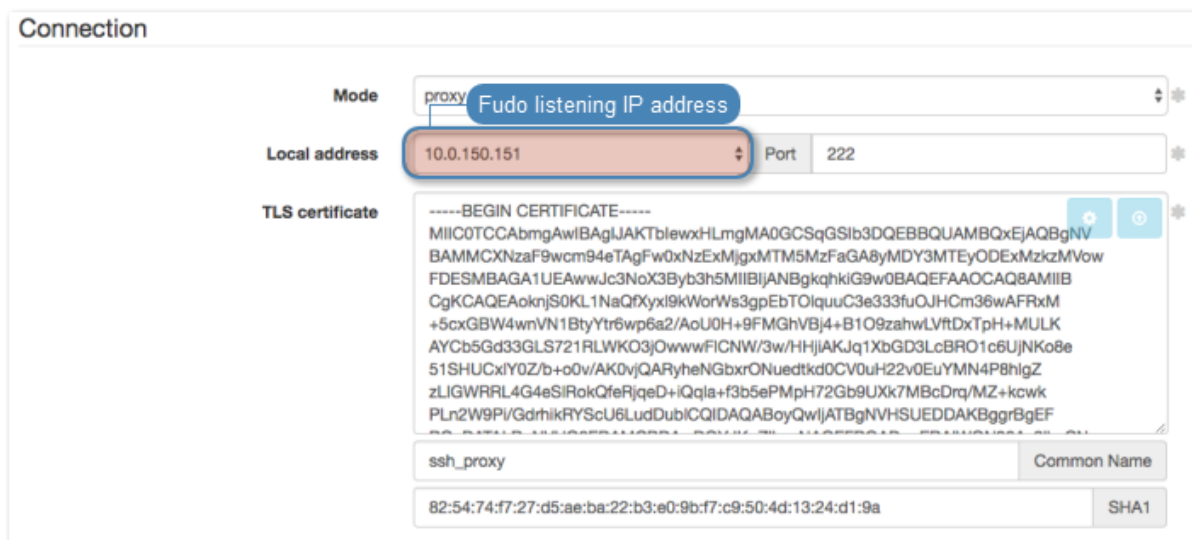
Related topics:

- [Configuration](#)

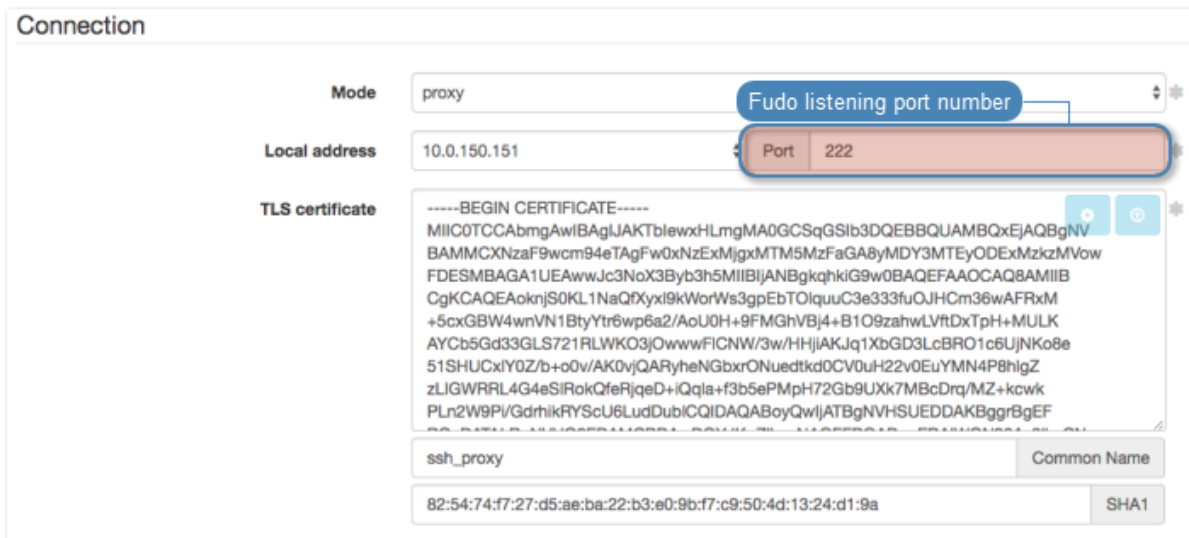
- *Requesting access to safe*

19.1 PuTTY

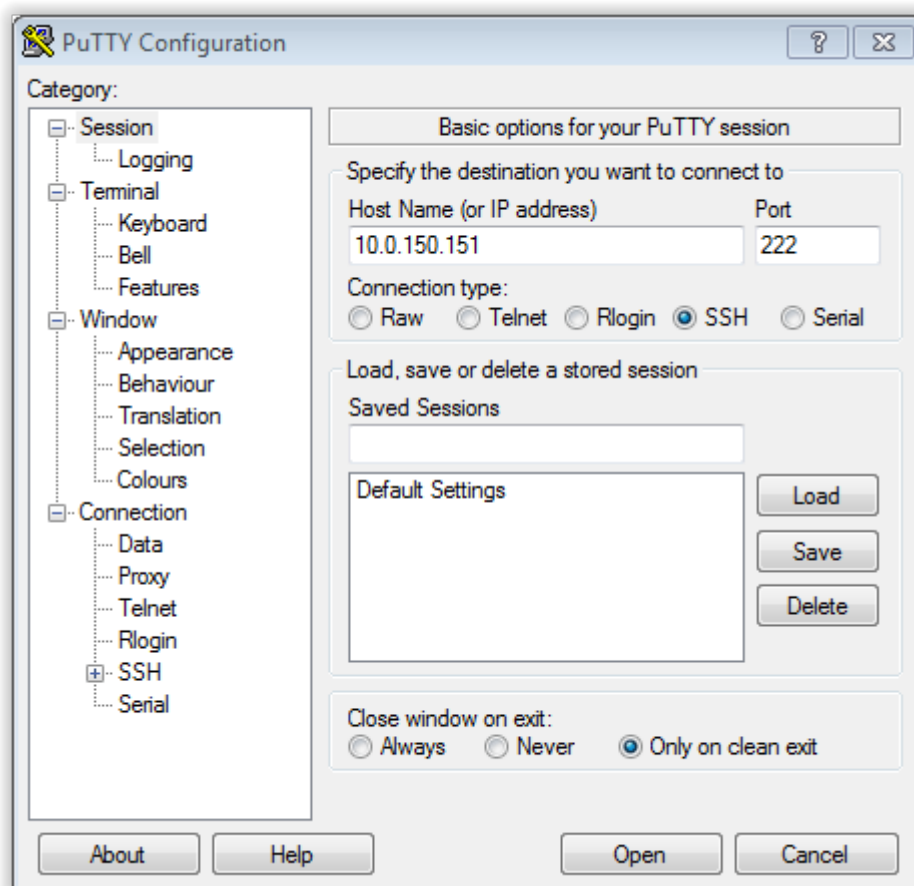
1. Download and launch PuTTY.
2. In the *Host Name (or IP address)* field, enter IP address defined in the listener.



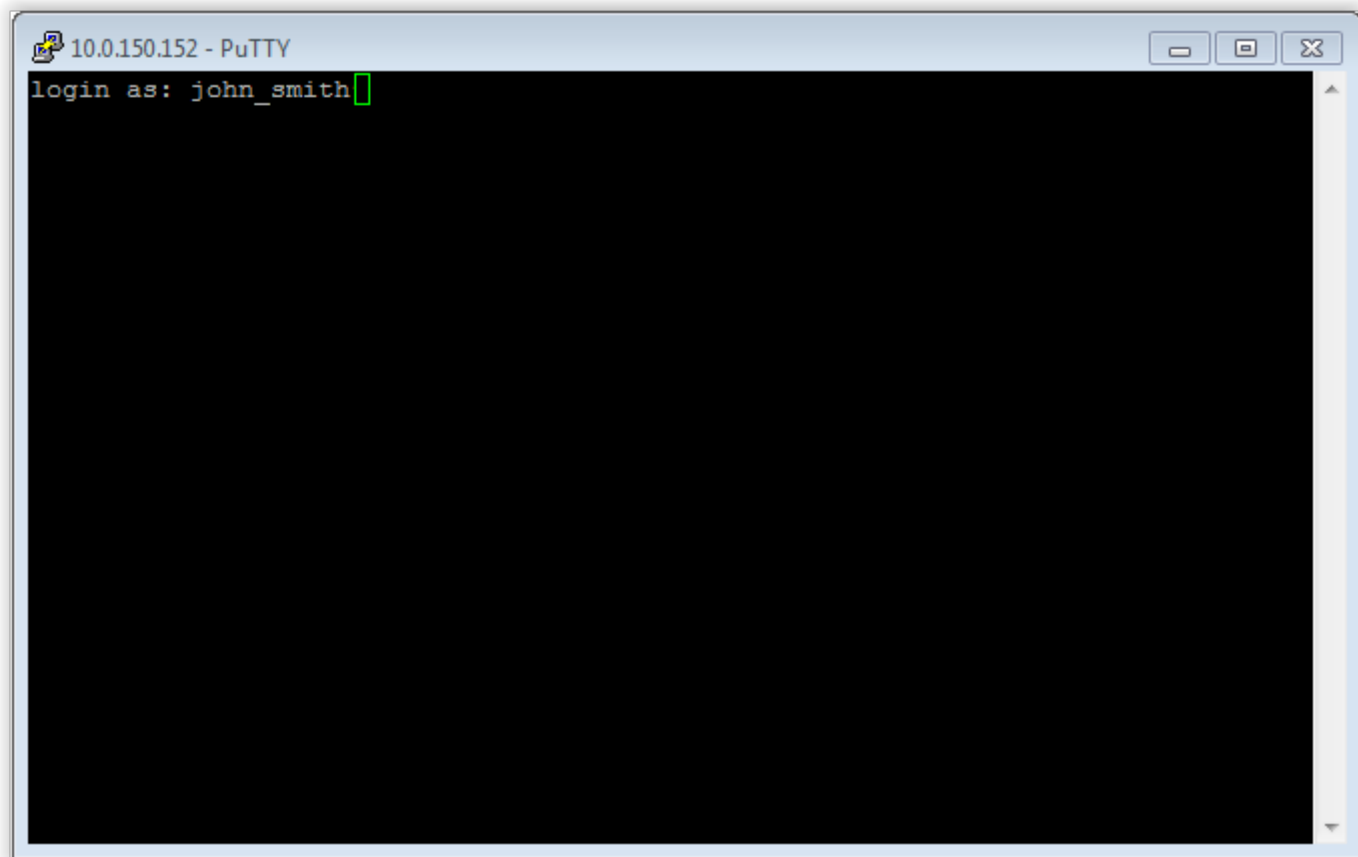
3. In the *Port number* field, enter port number defined in the listener.



4. Select the SSH connection type.



5. Click *Open*.
6. Enter username.



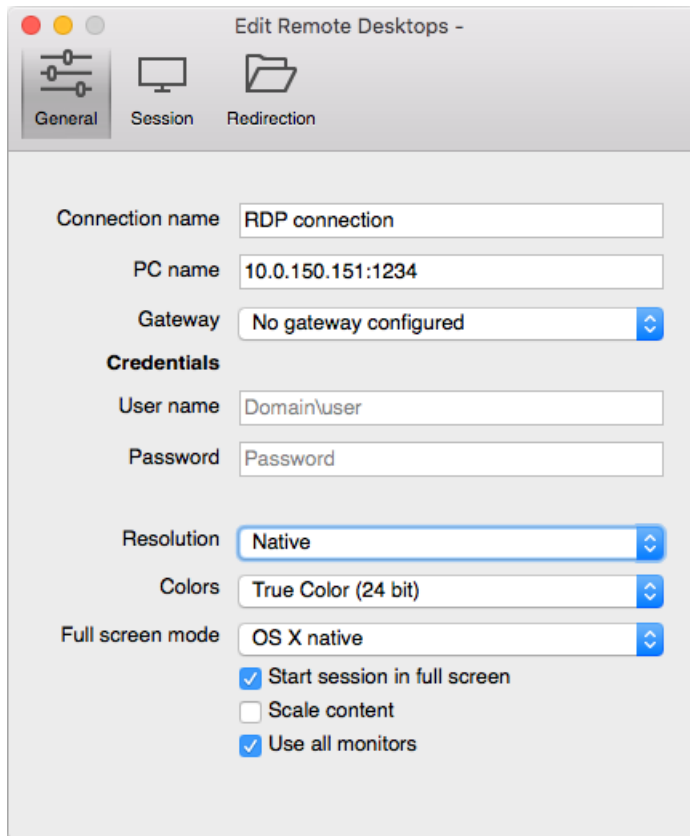
7. Enter password.

Related topics:

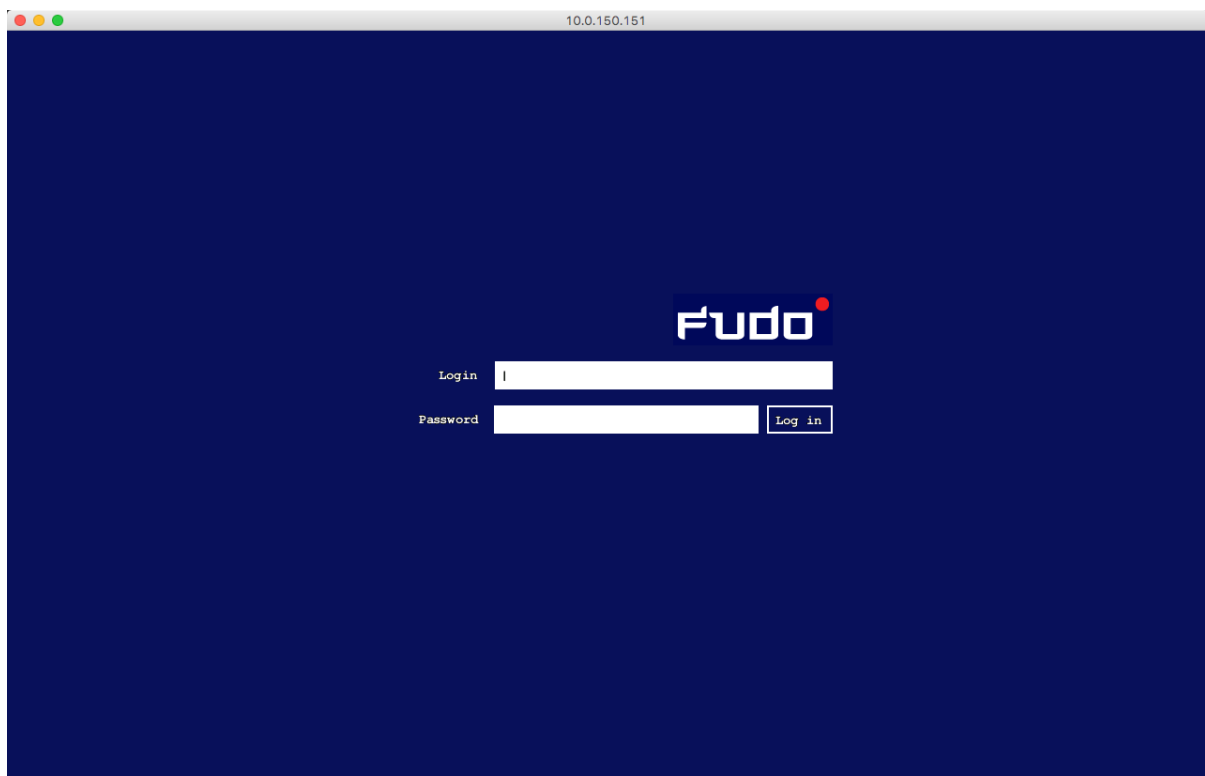
- *SSH*
- *Creating an SSH server*
- *Creating an SSH listener*

19.2 Microsoft Remote Desktop

1. Launch *Microsoft Remote Desktop*.
2. Enter connection name.
3. Provide destination host IP address and RDP service port number in the *PC name* field as defined in the listener object.

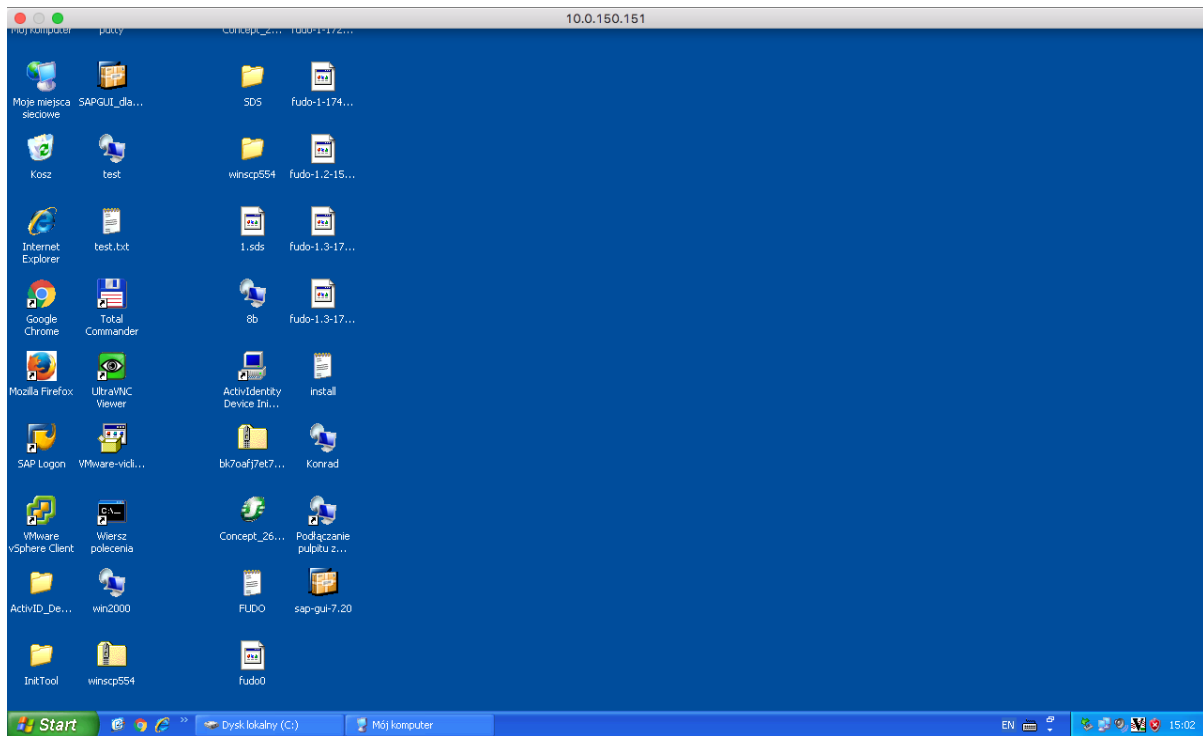


3. Enter user login and password and press the [Enter] keyboard key.



Note: Fudo PAM enables using custom login, no access and session termination screens for RDP and VNC connections. For more information on user defined images for graphical remote

sessions, refer to the *Resources* topic.

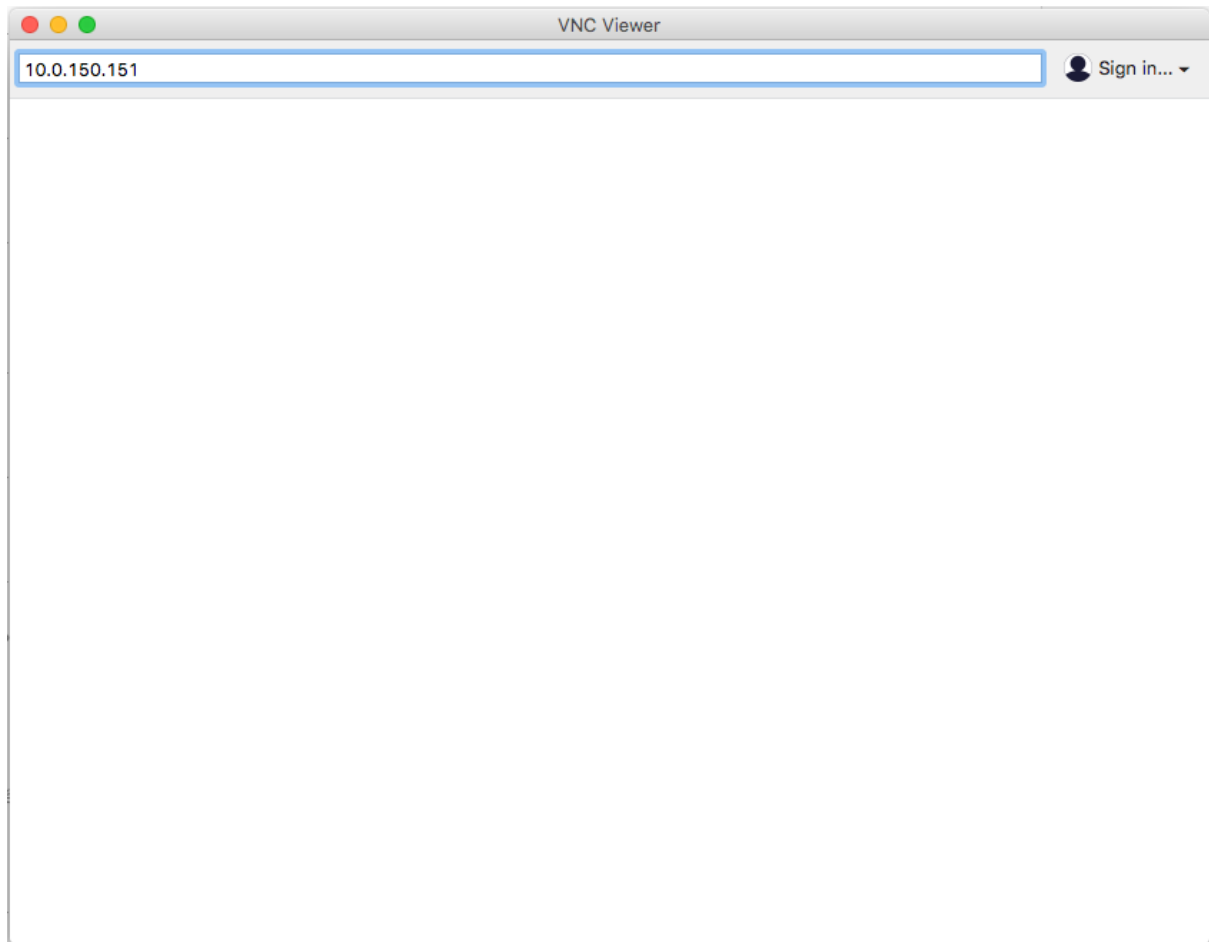


Related topics:

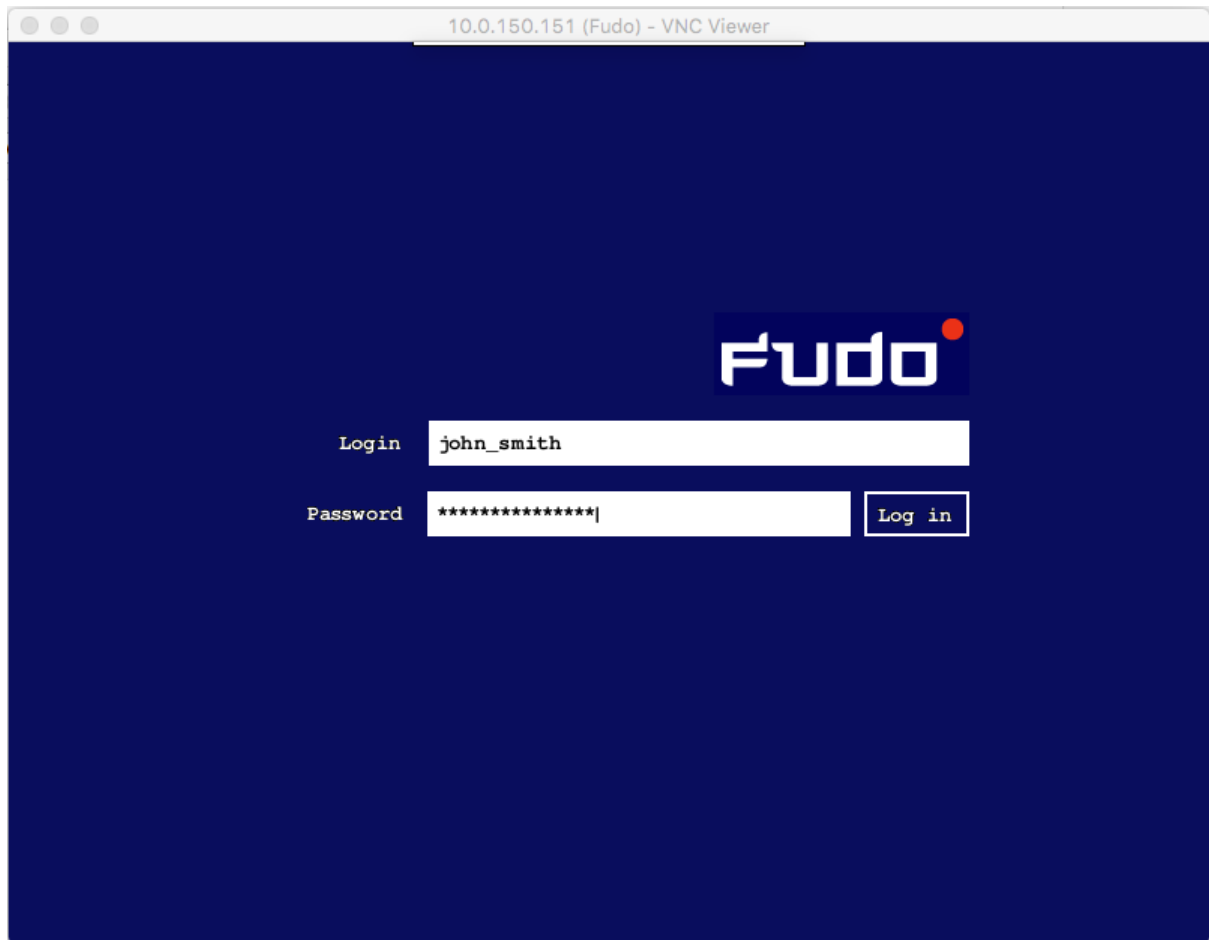
- *RDP*
- *Creating an RDP server*
- *Creating an RDP listener*

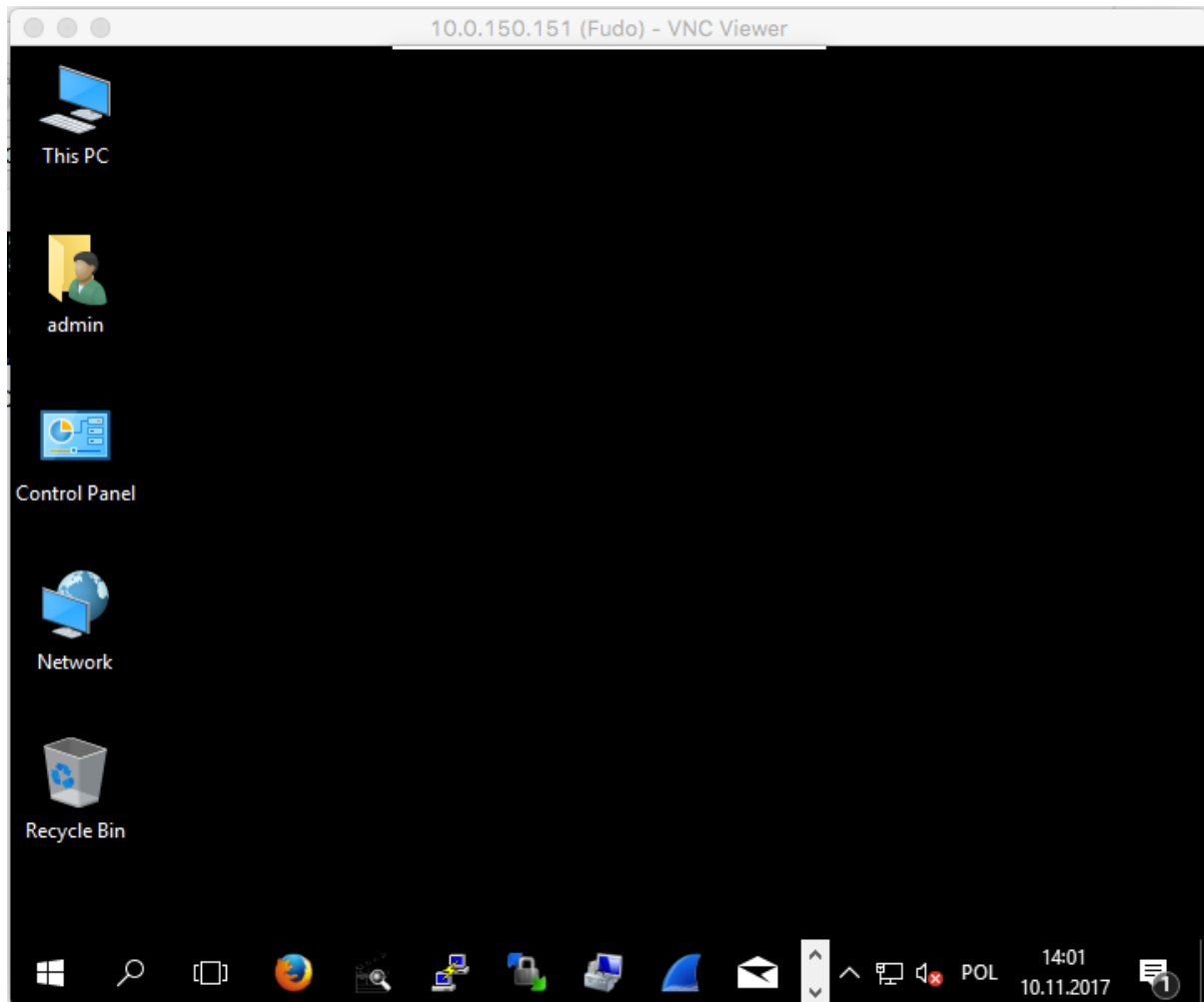
19.3 VNC Viewer

1. Launch *VNC Viewer*.
2. Enter IP address in the server address field as defined in the listener object.



3. Enter username and password and press the enter key.



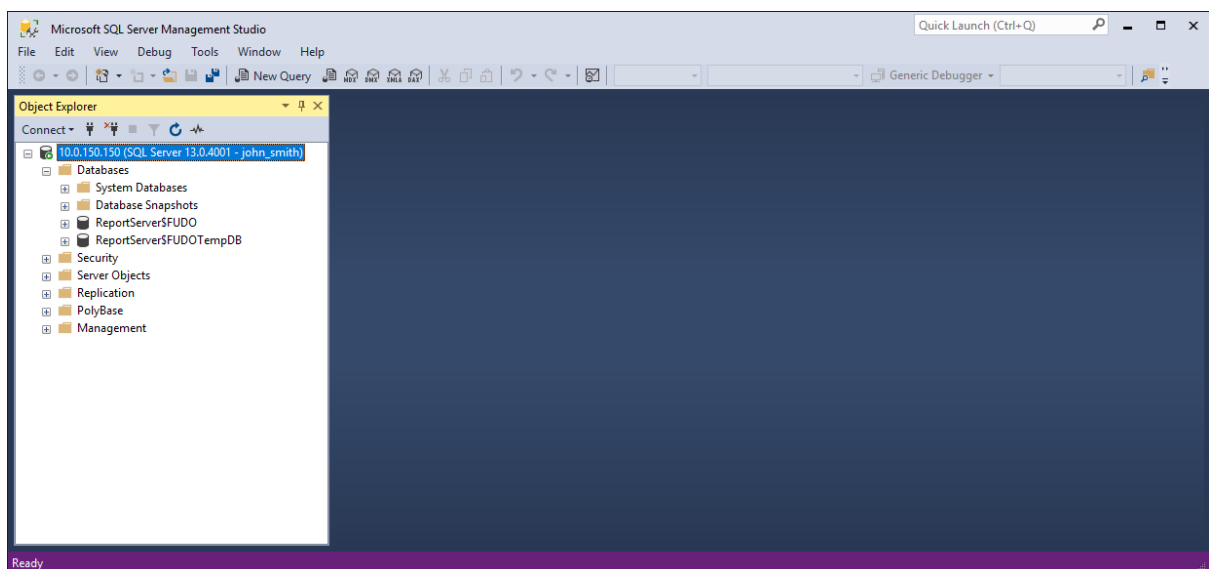
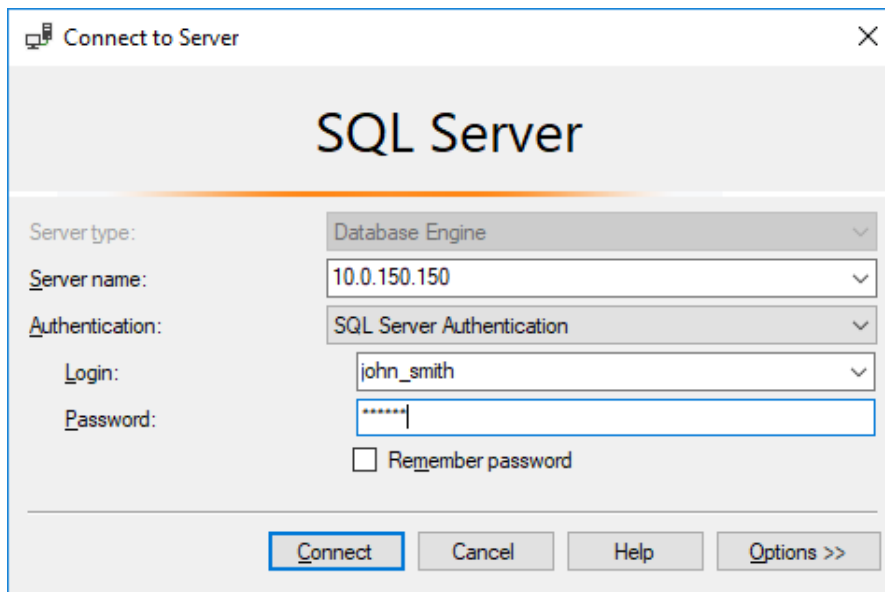


Related topics:

- [VNC](#)
- [Creating a VNC server](#)
- [Creating a VNC listener](#)

19.4 SQL Server Management Studio

1. Start *SQL Server Management Studio*.
2. Enter IP address as defined in the listener object.
3. From the *Authentication* drop-down list, select *SQL Server Authentication*.
4. Enter user login and password.
5. Click *Connect*.



Related topics:

- *MS SQL*
- *Creating a MS SQL server*
- *Creating a MS SQL listener*

4-Eyes authentication proxy service

4-Eyes proxy service facilitates communication between Fudo PAM and Fudo Mobile application enabling system administrators to accept/decline pending access requests.

20.1 Installing proxy service

1. Install FreeBSD version 10.
2. Add the following to the `/boot/loader.conf` file:

```
pf_load="YES"
```

3. Run command:

```
kldload pf
```

Note: Alternatively, recompile the operating system with `pf` support.

4. Upload `whlproxy` package and run:

```
pkg add /path/to/whlproxy.txz
```

20.2 Initializing configuration using `whlproxyinit`

1. Run `whlproxyinit`.
2. Enter hostname.
3. Define network interface for communication with Fudo PAM.
4. Enter IP address along with the network mask, e.g. `10.0.8.201/16`.
5. Define network interface with access to the internet.

6. Enter IP address used for communication with the internet.
7. Enter port number for communication with Fudo PAM's API.
8. Enter default routing path.
9. Enter cluster's name.
10. Provide description.
11. Enter node's serial number.
12. Provide node's SSH key.

Note: Serial numbers and SSH keys can be found in the Fudo administration panel, in the *Settings > Network Configuration* view, *Proxy* tab, *Fudo SSH keys* section.

13. Enter Y, to add another cluster node.
14. Enter n, to finish proxy service configuration.

Exemplary configuration process' console output:

```
System configuration.
You can modify configuration files after initialization.

Hostname: whlproxy1
Interface with an access to Fudo: em0
Internal IP address and netmask for em0: 10.0.8.201/16
Interface with an access to the Internet: em0
Public IP address and netmask for em0: 10.0.8.201/16
Public API port for 10.0.8.201: 44300
Default route: 10.0.0.1

TLS certificate for the proxy.

Now you will be asked to provide your Fudo cluster configuration.

Enter cluster details.
Name (only digits and uppercase letters): TEST
Description: Test
Enter nodes' details.
Serial: 12345678
Key: AAAAE2VjZHNhLXNoYTItbmlzdHAyNTYAAAAA...
Add another node? [Y/n]: n

Your Fudo cluster configuration was successfully created.
In order to manage your clusters in the future run whlproxycctl tool.

Restarting services...

Wheel Systems Proxy is ready to use.
```

20.3 Managing clusters using `whlproxycctl`

20.3.1 Adding a cluster

To add a cluster, run the following command:

```
whlproxycctl cluster add <cluster_name> <cluster_description>
```

Note: The name of the cluster must start with F character and can contain only uppercase letters or digits, e.g. FJMSBND007.

Example:

```
whlproxycctl cluster add F007 "Optional description"
```

20.3.2 Deleting a cluster

To delete a cluster, run the following command:

```
whlproxycctl cluster del <cluster_name>
```

Example:

```
whlproxycctl cluster del F007
```

20.3.3 Displaying cluster's details

To display cluster's details, run the following command:

```
whlproxycctl cluster show <cluster_name>
```

Example:

```
root@whlproxyl:~ # whlproxycctl cluster show F007
Name:          F007
GID:           1009
Description:    Optional description
Token:
Nodes:         F23456789
```

20.3.4 Listing clusters

To list clusters, run the following command:

```
whlproxycctl cluster list
```

Example:

```
root@whlproxyl:~ # whlproxycctl cluster list
F007
FKW
FTEST
```

20.4 Managing nodes using `whlproxycctl`

20.4.1 Adding a node to a cluster

To add a node to a cluster, run the following command:

```
whlproxycctl node add <node_name> <cluster_name> <ssh_key>
```

Note:

- Node's name must start with F followed by the serial number, e.g. F23456789.
 - Serial numbers and SSH keys can be found in the Fudo administration panel, in the *Settings* > *Network Configuration* view, *Proxy* tab, *Fudo SSH keys* section.
-

Example:

```
whlproxycctl node add F23456789 F007 AAAAE2VjZHNhLXNoYTItbmlzdHAyNTYAAA...
```

20.4.2 Deleting a node

To delete a node, run the following command:

```
whlproxycctl node del <node_name>
```

Example:

```
whlproxycctl node del F007
```

20.4.3 Displaying node's details

To display detailed information on given node, run the following command:

```
whlproxycctl node show name
```

Example:

```
root@whlproxy1:~ # whlproxycctl node show F12345678
Name:          F12345678
UID:           1007
Cluster:       FTEST
Key:           ecdsa-sha2-nistp256 AAAAE2VjZHNhLXNoYTItbmlzdHAyNTYAAA...
Rules:
```

20.4.4 Listing nodes

To list nodes, run the following command:

```
whlproxycctl node list
```

Example:

```
root@whlproxy1:~ # whlproxctl node list
F00000005
F12345678
F23456789
```

Related topics:

- *Adding a mobile device*
- *Removing paired mobile device*
- *Proxy servers configuration*

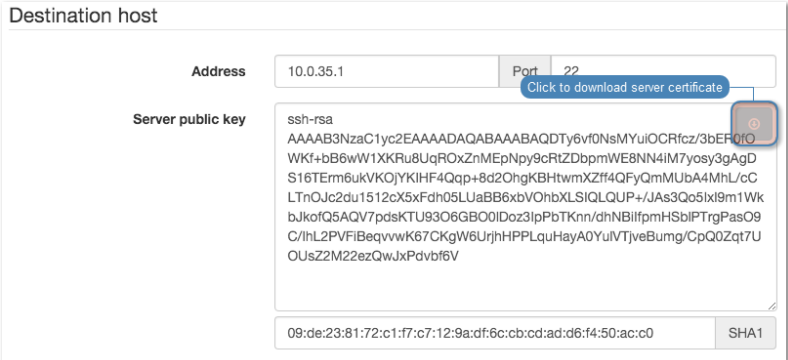
21.1 Booting up

Problem	Symptoms and solution
Fudo PAM does not boot up	<ul style="list-style-type: none">• Make sure that both power supplies are connected to power outlets. Not connecting both power supplies will result in sound alarm.• Make sure that encryption key is properly connected.• In case the problem is a result of unsuccessful system update, wait a few minutes. During that time, Fudo PAM will detect the problem and will restore previous system revision.

21.2 Connecting to servers

Problem	Symptoms and solution
Cannot connect to server	<p>Symptoms:</p> <ul style="list-style-type: none"> • User cannot log in. • Events log entry: <i>Authentication failed: Invalid username kowalski or password.</i> <p>Solution:</p> <ul style="list-style-type: none"> • Verify that user definition exists in Fudo PAM database. • Make the login credentials are correct. • Make sure that the client software does not have outdated credentials stored. • Check if the user has a domain defined and make sure it is provided when attempting to log in. • If there are two users with the same login, one of which has the domain configured the same as the <i>default domain</i>, and the other does not have the domain defined, Fudo PAM will report authentication problem as it cannot determine which user is trying to connect.
	<p>Symptoms: events log entry: <i>Unable to establish connection to server zbigniew (10.0.35.53:3399).</i></p> <p>Cause: incorrect server configuration.</p> <p>Solution:</p> <ul style="list-style-type: none"> • Verify that the server in question is properly configured (IP address, port number). • Check if the server is reachable from Fudo PAM: <ol style="list-style-type: none"> 1. Log in to Fudo PAM administration panel. 2. Select <i>Settings > System, Diagnostics</i> tab. 3. Enter server address in the <i>Ping</i> section and execute command and test host's availability. • Check if the server is reachable on given port number: <ol style="list-style-type: none"> 1. Log in to Fudo PAM administration panel. 2. Select <i>Settings > System, Diagnostics</i> tab. 3. Enter server address along with the port number in the <i>Netcat</i> section and execute command.
	<p>Symptoms: Message in client software: <i>Cannot establish new connection because the capacity of the filesystem has been reached.</i></p> <p>Cause: Storage usage has reached 90%.</p> <p>Solution: <i>Delete sessions</i> to free up storage space.</p>

Problem	Symptoms and solution
When logging in not all of the users see the Fudo PAM logon screen.	Cause: <ul style="list-style-type: none">• Credentials stored in RDP client result in users being automatically logged in to remote host.• Credentials stored in RDP client, user is successfully authenticated against credentials stored so the Fudo PAM logon screen is not displayed. Next, Fudo PAM forwards user credentials to target server but they are no longer valid which results in Windows gina being displayed.
	Symptoms: <ul style="list-style-type: none">• Client software message: <i>Connection closed by remote host.</i>• Events log entry: <i>Failed to authenticate against the server as user root using password.</i>
	Cause: incorrect login credentials.
	Solution: provide correct login credentials in server configuration.
	Symptoms: <ul style="list-style-type: none">• RDP client message: <i>Connection refused.</i>• SSH client message: <i>ssh: connect to host 10.0.1.111 port 10011: Connection refused</i>
	Cause: server has been blocked.
	Solution: log in to Fudo PAM administration panel and unblock the server.

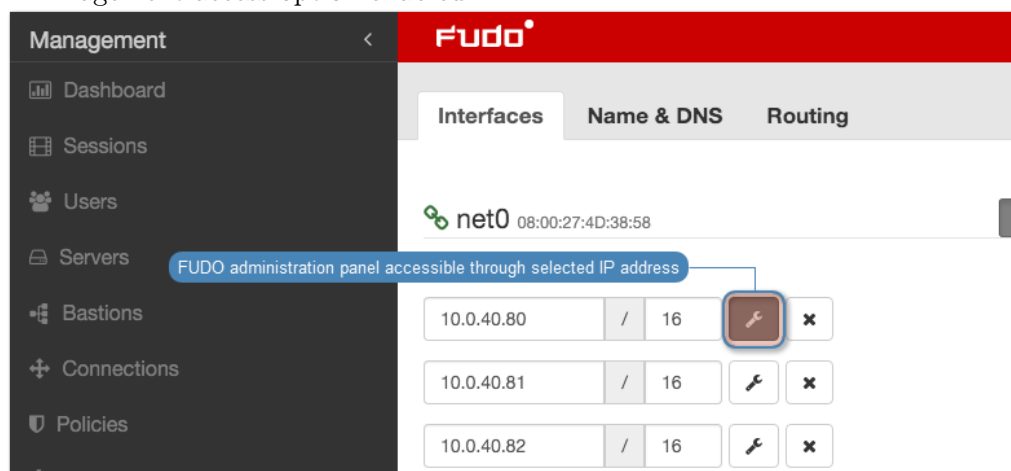
Problem	Symptoms and solution
Connection is terminated	<p>Symptoms:</p> <ul style="list-style-type: none"> • User tries to log in to server monitored by Fudo PAM, after entering username and password session is immediately terminated. • Events log entry: <i>TLS certificate verification failed.</i> <p>Solution:</p> <p>Download new target host certificate in the <i>Target host</i> section.</p>  <p>Symptoms:</p> <ul style="list-style-type: none"> • After entering username and password the connection is terminated. • Events log entry: <i>RDP connection error.</i> <p>Solution: check if in the <i>General</i> tab in TCP-Rdp properties, the <i>Encryption level</i> option is not set to FIPS Compliant.</p>
Cannot connect to server	<p>Symptoms:</p> <ul style="list-style-type: none"> • Cannot log in to server with error message <i>User user0 not allowed to connect to server.</i> • Events log entry: <i>Authentication failed: User user0 not allowed to connect to server.</i> <p>Cause: user is not assigned to proper connection.</p> <p>Solution: add user to appropriate connection object.</p>

Problem	Symptoms and solution
	Symptoms: <ul style="list-style-type: none"> • After entering username and password, the screen freezes. • Events log entry <i>Terminating session: User user0 (id=848388532111147010) is blocked.</i>
	Cause: user is blocked.
	Solution: log in to Fudo PAM administration panel and un-block the user in question.
User has to provide login credentials twice	Symptoms: user connecting over RDP protocol enters login credentials and immediately afterwards is asked again for the same login information.
	Cause: server is a part of an infrastructure managed by connections broker which has detected an active user's session on another server.
	Symptoms: user connecting over SSH protocol enters login credentials and immediately afterwards is asked again for login information.
	Cause: in <i>connection</i> object options for login and password substitution are enabled but the input fields are left blank which results in two fold authentication - first time against Fudo PAM and second time against the target host.
Cannot connect to server over RDP protocol	Symptoms: <ul style="list-style-type: none"> • User connecting over RDP is disconnected a moment after establishing connection. • Events log entry: <i>RDP server 10.0.0.:33890 has to listen on the default RDP port in order to redirect sessions.</i>
	Cause: connection is redirected to a host which does not listen on port number 3389.
	Solution: configure server in question so it accepts user connections on port number 3389.
	Symptoms: <ul style="list-style-type: none"> • Events log entry: <i>User user0 has no access to host 192.168.0.1:3389</i>
	Cause: connections broker determines an existing user session on another server and redirects user to that host but it is not configured on Fudo PAM or the user does not have sufficient access rights to connect to given server.
	Solution: <ul style="list-style-type: none"> • Make sure that the server object exists. • Add user to proper <i>safe</i> object.

Problem	Symptoms and solution
Cannot connect to Telnet5250 server using PC5250 client revision 20091005 S/20111019 S	<p>Symptoms: cannot establish connection to target host.</p> <p>Cause: in case of aforementioned client applications, Fudo PAM requires setting up additional objects to enable TCP traffic on ports number 449, 8470 and 8476.</p> <p>Solution:</p> <ul style="list-style-type: none"> • Add Telnet TN5250 server with default port number. • Add three server objects with TCP protocol and following port numbers 449, 8470 and 8476. • Add TN5250 listener, in Proxy mode with default port number. • Add three TCP listener objects, in Proxy mode, with port numbers 449, 8470 and 8476. • Add regular account, define authentication parameters and assign it to the main TN5250 server definition. • Add three anonymous accounts and assign each to one of supporting servers. • Add safe and assign account with corresponding listeners.

21.3 Logging to administration panel

Problem	Symptoms and solution
Cannot log in to administration panel	<ul style="list-style-type: none"> • Make sure that Fudo PAM IP address is correct. • Set Fudo PAM IP address from the console as described in the <i>/product_name/ System documentation</i> in the <i>Network interfaces configuration</i> topic. • Make sure that the IP address in question has the management access option enabled.




21.4 Session playback

Problem	Symptoms and solution
Cannot playback exported video	Cause: required video codecs are missing. Solution: install correct video codecs.
Administrator user does not see sessions	Symptoms: session list does not contain expected entries. Cause: insufficient access rights. Solution: grant access rights to specific user, server and connection objects.
Cannot playback session in session player	Symptoms: message: Could not find session data. Cause: recording has been disabled in connection properties when given session transpired. Solution: enable session recording to be able to playback session material in future.

21.5 Cluster configuration

Problem	Symptoms and solution
Data model objects are not replicated to other nodes	Symptoms: Objects created on a node are not copied to other cluster nodes. Solution: Contact technical support department.

21.6 Trusted timestamping

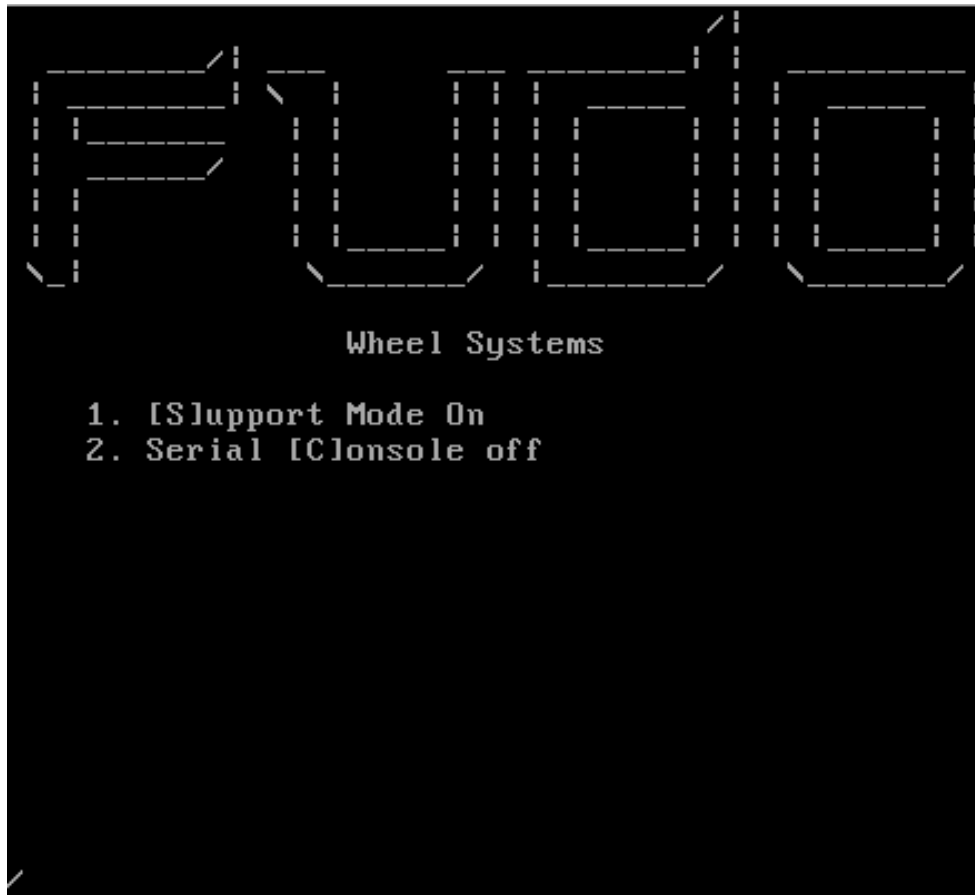
Problem	Symptoms and solution
Session are not timestamped	Symptoms: <ul style="list-style-type: none">• System log entry: <i>Timestamping service communication error.</i>
	Reason: Time-stamping host is not reachable by Fudo.
	Solution: Make sure that firewall settings allow traffic to the time-stamping service server. <ul style="list-style-type: none">• PWPW time-stamping service IP address: 193.178.164.5• KIR time-stamping service IP address: http://www.ts.kir.com.pl/HttpTspServer
	Symptoms: <ul style="list-style-type: none">• System log entry: <i>Unable to timestamp session.</i>• No session timestamp icon  on sessions list.
	Reason: Time-stamping service misconfiguration.
	Solution: Make sure that time-stamping service has been <i>configured properly</i> .

21.7 Support mode

Support mode is enabled via terminal and it allows for remote accessing Fudo in case it does not boot up properly.

Enabling support mode

1. During the boot up, enter 1 and press the *Enter* key to confirm.



2. Select network interface.

Note: In support mode, network interfaces are named `res*` instead of `net*`.

```
GEOM_MIRROR: Cancelling unmapped because of gpt/system0-0.
GEOM_MIRROR: Device mirror/system0 launched (1/1).
GEOM_MIRROR: Cancelling unmapped because of gpt/system1-0.
GEOM_MIRROR: Device mirror/system1 launched (1/1).
GEOM_MIRROR: Cancelling unmapped because of gpt/system2-0.
GEOM_MIRROR: Device mirror/system2 launched (1/1).
GEOM_MIRROR: Cancelling unmapped because of gpt/swap0.
GEOM_MIRROR: Device mirror/swap0 launched (1/1).
Trying to mount root from ufs:/dev/mirror/system1 []...
warning: no time-of-day clock registered, system time will not be set
Starting support mode.
Starting watchdogd.
watchdogd: watchdog_patpat failed: Operation not supported
watchdogd: patting the dog: Operation not supported
/etc/rc.d/watchdogd: WARNING: failed to start watchdogd
em0: changing name to 'res0'
em1: changing name to 'res1'
Available network interfaces:

res0: link state changed to UP
      res0 08:00:27:75:7f:ba
res1: link state changed to UP
      res1 08:00:27:fd:67:84

Choose SSH interface (res0 res1): $
```

3. Enter the IP address along with network mask, eg. 10.0.0.8/16.

Note: The IP address is used for establishing remote SSH connection, thus it must be reachable by the technical support specialist. If possible, the IP address should be the same as before the system's malfunction.

```
GEOM_MIRROR: Device mirror/system1 launched (1/1).
GEOM_MIRROR: Cancelling unmapped because of gpt/system2-0.
GEOM_MIRROR: Device mirror/system2 launched (1/1).
GEOM_MIRROR: Cancelling unmapped because of gpt/swap0.
GEOM_MIRROR: Device mirror/swap0 launched (1/1).
Trying to mount root from ufs:/dev/mirror/system1 [1...
warning: no time-of-day clock registered, system time will not be set
Starting support mode.
Starting watchdogd.
watchdogd: watchdog_patpat failed: Operation not supported
watchdogd: patting the dog: Operation not supported
/etc/rc.d/watchdogd: WARNING: failed to start watchdogd
em0: changing name to 'res0'
em1: changing name to 'res1'
Available network interfaces:

res0: link state changed to UP
      res0 08:00:27:75:7f:ba
res1: link state changed to UP
      res1 08:00:27:fd:67:84

Choose SSH interface (res0 res1): $res0
Invalid interface, please choose one from the list.
Choose SSH interface (res0 res1): res0
Enter IP address and netmask for res0 (eg. 192.168.1.1/24):
```

4. Enter the gateway's IP address.

```
GEOM_MIRROR: Cancelling unmapped because of gpt/system2-0.
GEOM_MIRROR: Device mirror/system2 launched (1/1).
GEOM_MIRROR: Cancelling unmapped because of gpt/swap0.
GEOM_MIRROR: Device mirror/swap0 launched (1/1).
Trying to mount root from ufs:/dev/mirror/system1 []...
warning: no time-of-day clock registered, system time will not be set
Starting support mode.
Starting watchdogd.
watchdogd: watchdog_patpat failed: Operation not supported
watchdogd: patting the dog: Operation not supported
/etc/rc.d/watchdogd: WARNING: failed to start watchdogd
em0: changing name to 'res0'
em1: changing name to 'res1'
Available network interfaces:

res0: link state changed to UP
      res0 08:00:27:75:7f:ba
res1: link state changed to UP
      res1 08:00:27:fd:67:84

Choose SSH interface (res0 res1): $res0
Invalid interface, please choose one from the list.
Choose SSH interface (res0 res1): res0
Enter IP address and netmask for res0 (eg. 192.168.1.1/24): 10.0.150.1
Enter default gateway IP address: █
```

Note:

- Fingerprint allows for verifying that the connection has been established with the correct remote host.

```
warning: no time-of-day clock registered, system time will not be set
Starting support mode.
Starting watchdogd.
watchdogd: watchdog_patpat failed: Operation not supported
watchdogd: patting the dog: Operation not supported
/etc/rc.d/watchdogd: WARNING: failed to start watchdogd
em0: changing name to 'res0'
em1: changing name to 'res1'
Available network interfaces:

res0: link state changed to UP
      res0 08:00:27:75:7f:ba
res1: link state changed to UP
      res1 08:00:27:fd:67:84

Choose SSH interface (res0 res1): $res0
Invalid interface, please choose one from the list.
Choose SSH interface (res0 res1): res0
Enter IP address and netmask for res0 (eg. 192.168.1.1/24): 10.0.150.1
Enter default gateway IP address: 10.0.0.1
res0: link state changed to DOWN
add net default: gateway 10.0.0.1
SSH Fingerprint: SHA256:dgu2Ec8deFWPZkIxJk6EU9loggw+OKXERsW+2PQBSY
res0: link state changed to UP
```

- Use a combination of [Ctrl] + C keys to reset the network interface settings.

```
res1 08:00:27:fd:67:84

Choose SSH interface (res0 res1): $res0
Invalid interface, please choose one from the list.
Choose SSH interface (res0 res1): res0
Enter IP address and netmask for res0 (eg. 192.168.1.1/24): 10.0.150.1
Enter default gateway IP address: 10.0.0.1
res0: link state changed to DOWN
add net default: gateway 10.0.0.1
SSH Fingerprint: SHA256:dgu2Ec8deFWPZkIxJk6EU9loggw+OKXERsW+2PQBSY
res0: link state changed to UP
^CDec 21 13:31:56 init: single user shell terminated, restarting
Starting support mode.
Starting watchdogd.
watchdogd: watchdog_patpat failed: Operation not supported
watchdogd: patting the dog: Operation not supported
/etc/rc.d/watchdogd: WARNING: failed to start watchdogd
ifconfig: ioctl SIOCSIFNAME (set name): File exists
ifconfig: ioctl SIOCSIFNAME (set name): File exists
Available network interfaces:

    res0 08:00:27:75:7f:ba
    res1 08:00:27:fd:67:84

Choose SSH interface (res0 res1): █
```

Related topics:

- *Network interfaces configuration*
- *System maintenance*

Frequently asked questions

1. *How many user sessions can be stored on at once?*
2. *How Fudo PAM supports sessions archiving?*
3. *How to calculate storage space required for archiving sessions?*
4. *How users can hide their activities on servers which they access through Fudo PAM?*
5. *How to determine unauthorized access attempts to supervised servers?*
6. *Is it possible to hide the login screen when connecting over the RDP protocol?*
7. *Why the users list in the connection's properties is incomplete?*
8. *Why is a user removed from the LDAP/AD server still present on the users list?*
9. *How frequently are users' definitions synchronized with an LDAP/AD server?*
10. *I see * instead of the keystrokes in the session player. Is it possible to see the actual keyboard input?*
11. *Can I deactivate a session URL?*
12. *What should I do before returning a demonstration unit after testing?*

1. How many user sessions can be stored at once?

Fudo PAM F1000 series is delivered with 24 TB of RAW hard drive space (15.9 TB usable) while the F3000 series appliances come with 96 TB of RAW storage space (59.9 TB usable) dedicated for storing users sessions.

Size of the stored session is determined by user's activity. An hour of recorded connection takes on average:

RDP	218 MB active user session (no activity generates almost no data). Definite session size depends on the screen resolution, color depth and actual user activity.
SSH	41.5 MB active session.

Given that assumptions, internal storage space enables recording of:

	RDP	SSH
F1000	28.6 years	150.2 years
F3000	112.8 years	592.5 years

Note:

- Disk usage figures include space taken up by the filesystem's redundancy mechanism. The filesystem reserves a portion of available storage, which results in some of the storage space being reported as used on a newly initiated system.
 - Fudo PAM allows specifying how long sessions data should be stored, and will automatically delete session data after a certain time, determined by *retention parameter*, elapses.
-

2. How Fudo PAM supports sessions archiving?

All sessions are stored on Fudo PAM internal storage space. In addition to that, Fudo PAM allows exporting sessions in native format or a video record.

3. How to calculate storage space required for archiving sessions?

File size of sessions in native format are the same as in question 1. In case of video record, file size depends on the codec and resolution settings.

4. How users can hide their activities on servers which they access through the Fudo PAM?

In case of the SSH protocol, Fudo PAM supports SCP channel and monitors all transferred files, including scripts. This allows auditing given session searching for malicious code embedded in software sent to the server.

Protection of other communication channels (e.g. web browser or other applications) are task for different kind of solutions. There is no solution similar to Fudo PAM which are able to monitor such channels, thus it is important to create proper server configuration by the system administrator.

5. How to determine unauthorized access attempts to supervised servers?

Unauthorized access and DoS attacks attempts, can be determined by analyzing event log entries. Each ERROR or WARNING severity entries should be closely examined. Cases of login timeout errors can be potential DoS attack attempts.

6. Is it possible to hide the login screen when connecting over the RDP protocol?

Hiding the Fudo PAM login screen requires using the Enhanced RDP Security (TLS) + NLA security mode.

7. Why the users list in the connection's properties is incomplete?

The users list in the connection's properties does not contain users synchronized with the LDAP service. To assign a connection to an LDAP synchronized user, define a group mapping in the *LDAP synchronization properties* or disable the synchronization option for the given user.

8. Why is a user removed from the LDAP/AD server still present on users list?

Deleting a user object from an AD or an LDAP server requires performing the full synchronization to reflect those changes on Fudo PAM. The full synchronization process is triggered automatically once a day at 00:00, or can be triggered manually in the *LDAP synchronization* settings view.

9. How frequently are users' definitions synchronized with an LDAP/AD server?

New users definitions and changes in existing objects are imported from the directory service periodically every 5 minutes. The full synchronization process is triggered automatically once a day at 00:00.

10. I see * instead of the keystrokes in the session player. Is it possible to see the actual keyboard input?

Presenting keyboard input qualifies as a sensitive feature and it is disabled by default. Enabling displaying keystrokes in the session player requires a consent from two **superadmin** users. Refer to the *Sensitive features* topic for the details on enabling this functionality.

11. Can I deactivate a session URL?

Active session URL can be deactivated anytime. URL revoking procedure is described in the *Sessions sharing* topic.

12. What should I do before returning a demonstration unit after testing?

After testing Fudo, you should delete all session and configuration data by *resetting configuration to default settings* and erase the flash drive with the encryption key.

ARP Address Resolution Protocol - protocol used for mapping Internet layer addresses (IP addresses) to the physical - link layer addresses (MAC addresses).

DNS Domain Name Server - name server service which maps IP addresses to hosts names which are easier to remember.

SSH Secure Shell - networking protocol for secure communication with remote systems.

Syslog Events logging standard in computer systems. Syslog server collects and stores log data from networked devices, which can be later used for analysis and reporting.

Fingerprint Characters string being a result of a hash function on input data, allowing to determine if the input data has been altered.

RDP Remote Desktop Protocol - remote access protocol to computer systems running Microsoft operating system.

VNC Remote access protocol to graphical user interfaces.

RADIUS Remote Authentication Dial In User Service - networking protocol used to control access to different services within IT infrastructure.

Static password Basic user authorization method which uses login and password combination to determine users's identity.

Public key Authentication method which uses a pair of keys - private (held only by the user) and public (publicly available) to determine user's identity.

CERB Complete user authentication and authorization solution, supporting different authentication methods i.e., mobile token (mobile phone application), static password, SMS one-time passwords, etc.

LDAP Lightweight Directory Access Protocol - distributed catalog services management and access protocol in IP networks.

Active Directory Users authorization and authentication in Windows domain.

AD Active Directory - users authorization and authentication in Windows domain.

CIDR Short notation of network addressing, in which the IP address is written according to the IPv4 standard, and the subnet mask is provided as a number of *1* in the subnet mask in binary system (192.168.1.1 - 255.255.255.0; 192.168.1.1/24).

heartbeat Network packet used for informing other cluster nodes about machine's current state. If a cluster node does not receive a heartbeat packet in a given timeframe, it will take over the master node role and will start processing users' requests.

anonymous safe An anonymous safe has at least one anonymous account assigned to it and it can only have that type of accounts assigned. You cannot assign users to anonymous safes.

AAPM AAPM (Application to Application Password Manager) module enables secure password exchange between applications.

Efficiency Analyzer Efficiency Analyzer module delivers statistical information on users' activity.

PSM (Privileged Session Management) PSM module is used for recording remote access sessions.

server

servers Server is a definition of the IT infrastructure resource, which can be accessed over one of the specified protocols.

listener Listener determines server connection mode (proxy, gateway, transparent, bastion) as well as its specifics.

user User defines a subject entitled to connect to servers within monitored IT infrastructure. Detailed object definition (i.e. unique login and domain combination, full name, email address etc.) enables precise accountability of user actions when login and password are substituted with a shared account login credentials.

account

accounts Account defines the privileged account existing on the monitored server. It specifies the actual login credentials, user authentication mode: anonymous (without user authentication), regular (with login credentials substitution) or forward (with login and password forwarding); password changing policy as well as the password changer itself.

safe Safe directly regulates user access to monitored servers. It specifies available protocols' features, policies and other details concerning users and servers relations.

hot-swap Hot-swap mechanism enables replacing hardware components without the necessity to turn the system off.

time policy Time policy mechanism enables defining time periods during which users are allowed to connect to monitored hosts.

password changer Tool which enables facilitating automated password changing on a server.

policy Mechanism which enables defining patterns which in case of being detected will trigger defined actions.

shared session User session which was joined by another user.

fudopv AAPM module script, installed on the server, which enables secure password exchange between applications.

SSH access Service access to Fudo PAM over SSH protocol.

VLAN Virtual networks mechanism, enabling separation of broadcast domains.

DHCP Mechanism for dynamic IP addressing management i LAN networks.

timestamp Session data hash value, which enables verifying that the data has not been modified.

external authentication server Server storing user data used for verification of user login credentials when connecting to Fudo PAM or the monitored server.

passwords repository Passwords repository manages password to privileged accounts on monitored hosts.

data retention Data retention mechanism automatically deletes session data after define time period transpires.

OATH Open Authentication - open standard enabling implementation of strong, two-factor user and devices authentication.

redundancy group Defined group of IP addresses, which in case of a system failure, will be seamlessly carried over to another cluster node to maintain the availability of the services.

RDP connections broker Remote sessions management mechanism for server farms.

PSM PSM (Privileged Session Monitoring) module enables monitoring and recording remote access sessions.

WWN World Wide Name - unique object identifier in external storage solutions.

OCR Optical Character Recognition - image processing for identifying and indexing text.

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